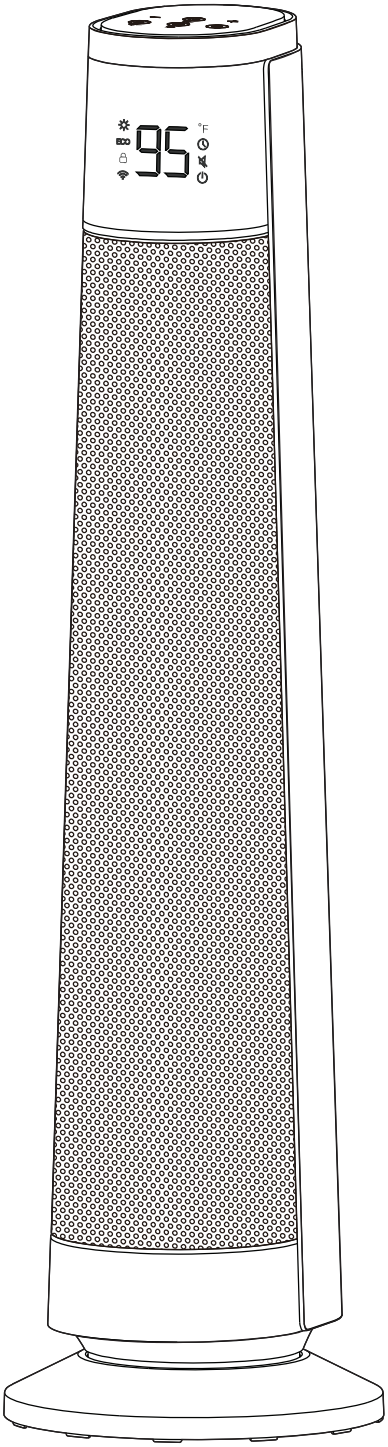
SPACE HEATER

USER MANUAL





MODEL
AT-SH74
-WF

USER MANUAL

EN

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01 READ AND SAVE THESE SAFETY INSTRUCTIONS

⚠ WARNING:

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

General safety

1. Read all in instructions before using this heater. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
2. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
3. Use the handle to move this heater.
4. Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
5. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
6. The output of this heater may vary and its temperature may become hot enough to burn exposed skin. Use of this heater is not recommended for persons with a high sensitivity to heat or an inability to react to avoid burns.
7. Do not attempt to modify or repair the product by yourself. Doing so could void the warranty and cause damage or personal injury. Only a repair technician may disassemble or repair this product.
8. If the machine is not working as it should, has received a sharp blow, has been dropped, damaged, left outdoors, or dropped into water, do not use and contact Customer Support.
9. There may be a trace of smoke or odor when the unit is first operated. This indicates that a drop of oil fell on the heating coil during the manufacturing process. It will quickly evaporate and should not re-occur.
10. Do not use outdoors. For household use only.
11. Place the heater on a firm, flat, and level surface free from obstructions and at least 3 feet (1 meter) away from any wall or combustible materials.
12. Do not use in a bathroom, laundry areas and other similar moist indoor areas.

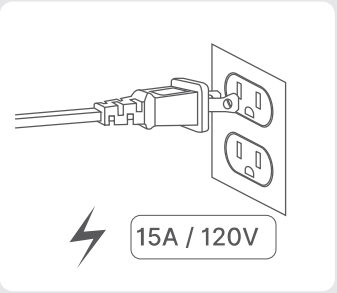
Electricity safety

1. Always unplug heater when not in use.
2. Always plug heaters directly into a wall outlet / receptacle.
3. To disconnect heater, turn controls to off, then remove plug from outlet.

4. Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater, or return to authorized service facility for examination or repair.
5. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings, Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
6. Do not use an extension cord or power strip.
7. Do not plug in a loose or dusty outlet.
8. A plug or cord which becomes hot to the touch or becomes distorted in shape may be a result of a worn electrical prior to further use of the heater. Plugging the heater into a worn outlet / receptacle may result in overheating of the power cord or fire.
9. This appliance has a polarized plug (one prong is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to rig this safety feature.

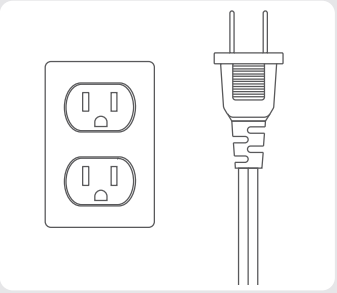
Only plug the heater directly into a 120V / 60Hz wall outlet.

Power strip / extension cord / shared outlet can cause overloading and result in a short circuit, fire or electric shock.



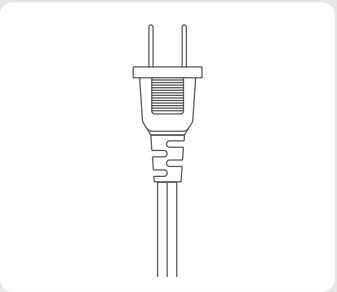
Check the plug and outlet regularly and keep them clean.

Most dust is flammable and dust buildup can cause a short circuit, fire or electric shock.



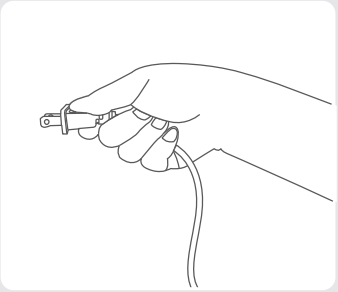
Check the plug regularly and contact Customer Support if it's bent or damaged.

Any bent or damaged plug can cause a short circuit, fire or electric shock.



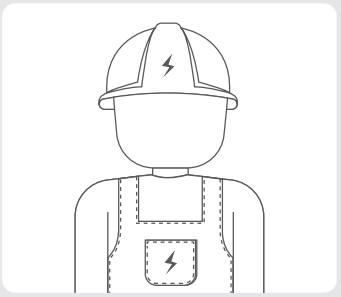
Unplug by pulling on the plug only

Pulling the plug out by the cord stresses the wire and can break connections causing a short circuit, fire or electric shock.



Ask an qualified electrician to fix the outlet if it's loose.

Loose outlets can disrupt currents and can cause a short circuit, fire or electric shock.



HEATER SAFETY: DON'T



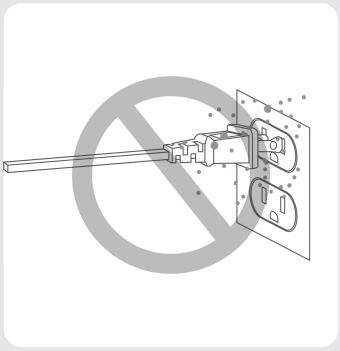
Do not touch the metal protection net to avoid burns.



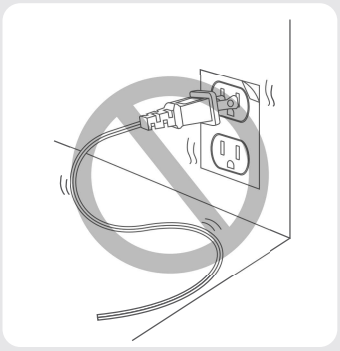
Do not cover the heater to avoid overheating.



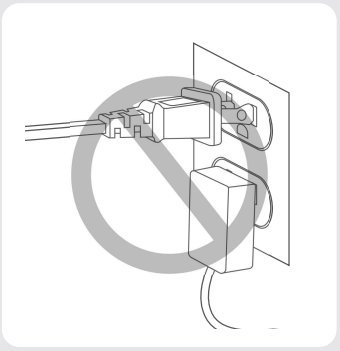
Do not use in a bathroom, laundry areas and other similar moist indoor areas.



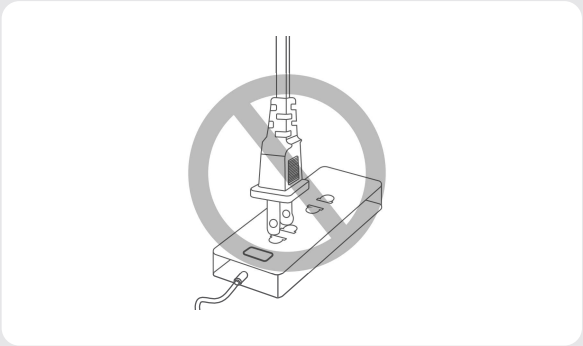
Do not use a dusty plug or plug into a dusty outlet.



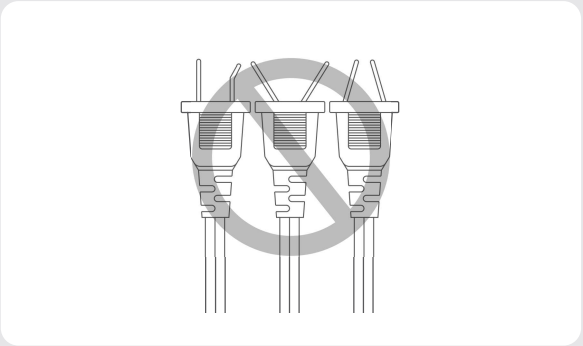
Do not plug in a loose outlet.



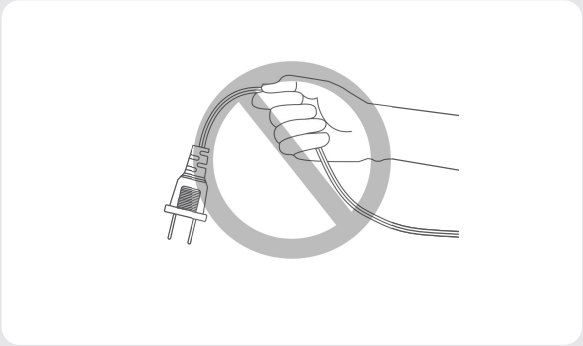
Do not share the outlet with other appliances.



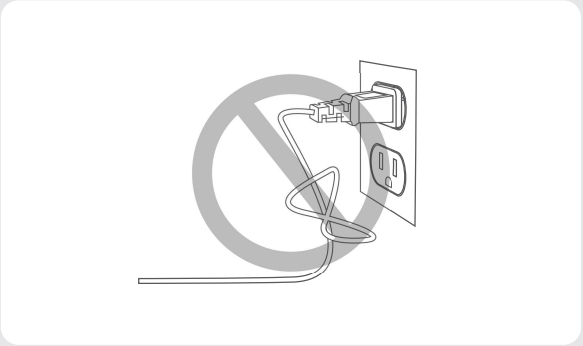
Do not use an extension cord or power strip.



Do not touch the metal protection net to avoid burns.



Do not unplug by pulling on the cord.



Do not coil the power cord when in use.

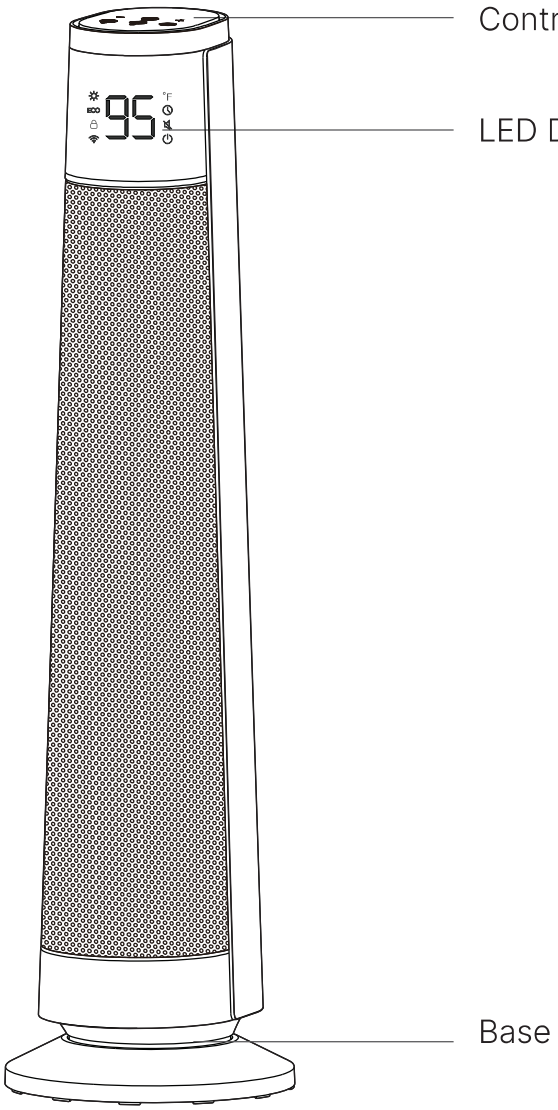
02

KNOWING YOUR HEATER

Spcifications

Model	AT-SH74-WF
Power Supply	AC 120V / 60Hz
Rated Power	1500W
Noise Level	23-36db
Product Dimensions	200*200*740mm/ 7.87*7.84*29.2 in
Weight	4kg / 8.8 lb

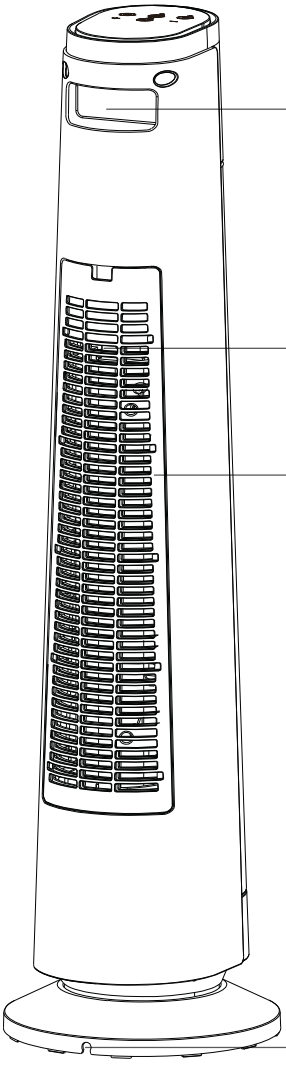
Package Contents



Control Panel

LED Display

Base



Handle

Air Inlet

Dust Filter

Power & Plug







03
USING YOUR HEATER

Control Panel



Power on/ off button

- Touch to turn the heater on or off.
- When the heater is plugged into the electric outlet, the LED display power indicator will light in red.
- Once turn off, a 30-second countdown will show up on the LED display as the fan will continue to run for 30 seconds to blow out the remaining heat.



Auto–off timer button(0–12h)

- Touch to set the timer function, display will light up, and touch （⊕/⊖） to set a timer（0-12h). After the timer ends, the heater will turn off automatically.
- To cancel, set the timer to 0 hour.



Oscillation button

- Touch to turn on or off oscillation.



Wi-Fi button

Press and hold for 3 seconds to enter the Wi-Fi reset.

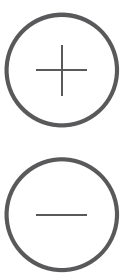
Wi-Fi indicator

Not connected or connecting to Wi-Fi: The “pattern” will blink rapidly.
Successfully connected and online: The “pattern” will remain lit.



Child lock button

Press and hold for 3 seconds to enter the child lock function, press and hold for 3 seconds again to disable the child lock function.



Plus and minus buttons (temperature level/ timer)

- To set the temperature level or set the timer.
- In ECO mode, touch （⊕/⊖） to adjust the set temperature （41-95°F/5-35°C）.
- In Timer mode, touch （⊕/⊖） to adjust the timer(0-12h）.
- In heating mode，touch （⊕/⊖） to H3-H2-H1

Note: In ECO mode, the heater will turn off automatically when the set temperature has been reached. If your heater turns off frequently, please raise the temperature, or switch to Power Heat mode.

Mode settings button

- Touch to cycle through → ECO →

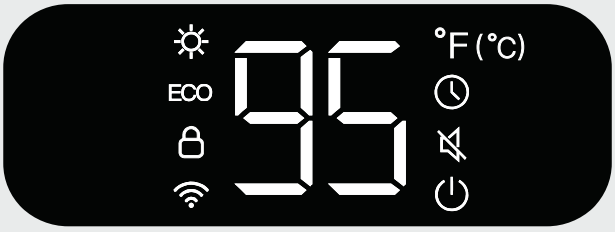
( ) Fan only
( ) High Power Heat （1500W）
（ECO） The heater will automatically select its optimal heating power, depending on the difference between the set temperature （41-95°F/5-35°C） and ambient temperature.

Note:
- When the ambient temperature reaches the set temperature, the heater will turn off automatically in 30 seconds.
- When the ambient temperature drops below the set temperature, the heater will operate on low or high power (900W or 1500W), depending on the difference between the two temperatures.

Mute/Unmute

To turn on/ off the button sounds, long press the Mode settings button Ⓜ on the panel for 3 seconds.

LED Display



High power heat
H3-H2-H1

ECO mode

°F (°C)
Temperature

Child lock

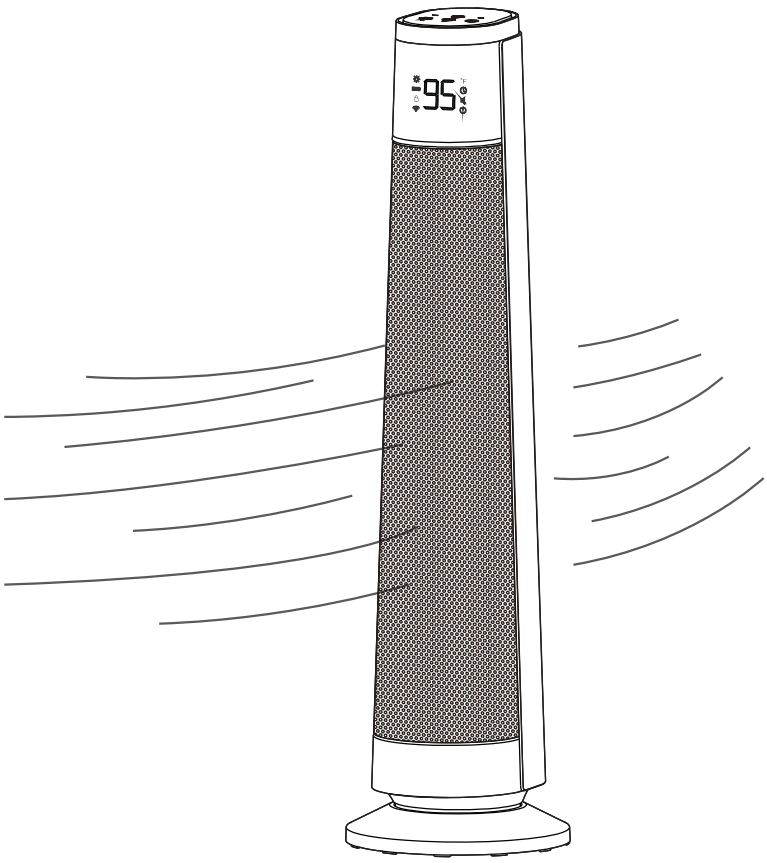
Timer

Set temperature
timer hour

Plugged in

Wi-Fi indicator

More Features



Memory Function

The heater will remember its last settings (temperatures, working modes, oscillation status when the heater turn on (The heater should be plugged into the electric outlet.)

24-Hour Auto Off

This feature is not ON by default. When this feature is ON, the heater will shut off automatically after continuously running for 24 hours. Long press the (+) and (-) for 5 seconds to turn this feature ON/OFF when this heater is on standby.The display will show “24” and “00” respectively.

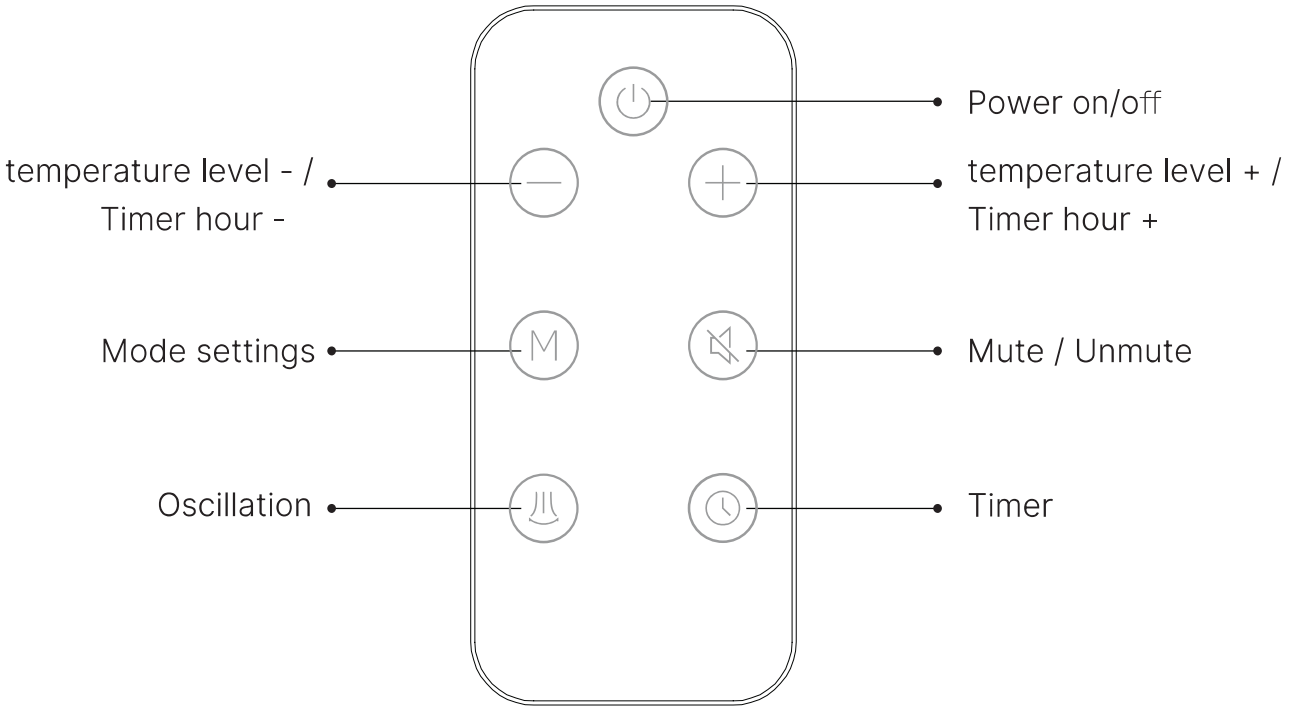
Tip-Over Protection

When the heater is tipped over, it will shut off automatically.

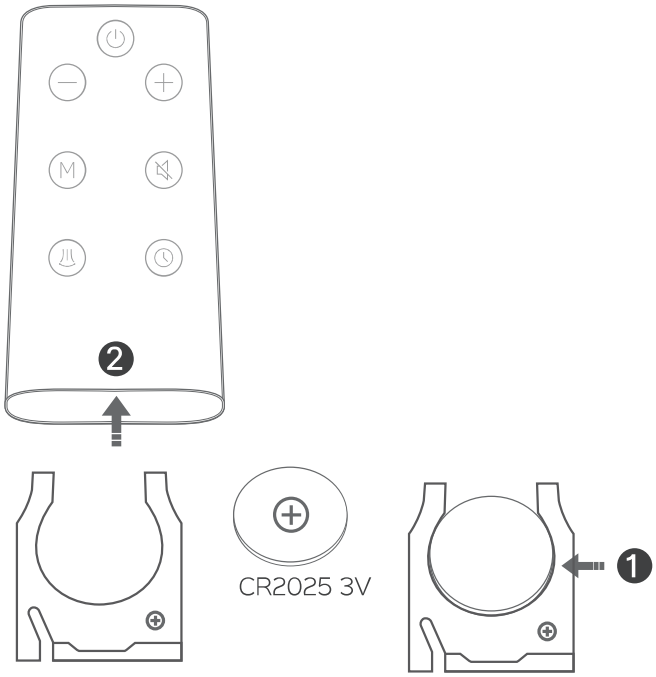
Overheat Protection

When the heater overheats, it will shut off automatically.

Remote Control



Battery Replacement



1. Open the locking button to pop out the battery hold.
2. Replace with the same battery type with the (+) side facing up.
3. Push in the holder until securely locked into place.

Note: If the remote control does not turn on any more, please consider replacing the battery.

⚠WARNING	**INGESTION HAZARD:** This product contains a button cell or coin battery.

⚠WARNING	
• **INGESTION HAZARD:** This product contains a button cell or coin battery. • **DEATH** or serious injury can occur if ingested. • A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**. • **KEEP** new and used batteries **OUT OF REACH of CHILDREN**. • **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.	

· Remove and immediately recycle or dispose of used batteries according, to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
· Even used batteries may cause severe injury or death.
· Call a local poison control center for treatment information.
· Replace the battery with 1 “CR2025” button cell battery and dispose of the used battery properly and in accordance with local law and ordinances.
· The nominal battery voltage of the “CR2025” button battery is 3.0V.
· Non-rechargeable batteries are not to be recharged.
· Do not force discharge, recharge, disassemble, heat above 70°C(158’F) or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
· Ensure the batteries are installed correctly according to polarity (+ and -).
· Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.
· Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.
· Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.

04
HOW TO DOWNLOAD THE APP AND CONNECT THE SPACE HEATER

Havaworks App Setup

Note: The “Havaworks” App is continually being improved and may change over time. If there are any differences, follow the in-app instructions.

1.To download the “Havaworks” App, scan the QR code or search “Havaworks” in the Apple App Store or Google Play Store.

iOS

Google

Android

GET IT ON Google play

Download on the App Store

Google Play: “Google Play and the Google Play logo are trademarks of Google LLC.” Apple: “App Store and the Apple logo are registered trademarks of Apple Inc.

Note: For Android users, choose “Allow” to use “Havaworks”

2. Open the “Havaworks” App. log in or sign up.

Note: You must create your own “Havaworks” account to use third-party services and products. These will not work with a guest account. with a “Havaworks” account, you can also allow your family and friends to control your space heater.

3. Follow the in-app instructions to set up your space heater.
Note: Your phone must have Location turned on while your phone is connecting to your space heater. This is required to establish the Bluetooth connection. You can tum Location off after your space heater is finished connecting to the “Havaworks” App.

Wi-Fi Connection

· To disconnect Wi-Fi, press and hold the for about 3-5 seconds, until the device makes a “beep beep beep” sound, This will restore the space heater’s default settings and disconnect it from the “Havaworks” App.

· To reconnect, please follow the instructions in the “Havaworks” App for adding a device.

· Or scan the QR code to add a device

Havaworks App Troubleshooting

My space heater isn't connecting to the "Havaworks" app.

· During the setup process, you must be on a secure 2.4GHz Wi-Fi network. Confirm that the network is working correctly.
· Make sure the Wi-Fi password you entered is correct.
· There should be no spaces at the beginning or end of the password.
· Test the password by connecting a different electronic device to the router.
· If you're manually typing in the SSID and password, double check that both are entered correctly.
· Try moving your space heater closer to the router. Your phone should be as close as possible to your space heater.
· Your router may need to be at a higher location, away from obstructions.
· Make sure your space heater and router are away from appliances (such as microwave ovens, refrigerators, electronic devices, etc.) to avoid signal interference.
· If you're using a VPN, make sure it's turned off while setting up your space heater.
· Disable portal authentication for your Wi-Fi network. If portal authentication is enabled, the space heater will not be able to access your Wi-Fi network, and setup will fail.

Note: Portal authentication means that you need to sign in to your Wi-Fi network through a web page before you can use the Internet.

My space heater is offline.

· Make sure the space heater is plugged in and has power, then refresh the menu by swiping down on the screen.
· Make sure your router is connected to the internet and your phone's network connection is working.
· Delete the offline space heater from the "Havaworks" app. Swipe left (i0S) or tap and hold (Android), then tap Delete, Reconfigure the space heater with the "Havaworks" app.

Note: Power outages, internet outages, or changing Wi-Fi routers may cause the space heater to go offline. If your problem is not listed, please contact Customer Support.

05

APP Connection Quick Guide

CONNECT TO THE HAVAWORKS APP

1. Scan the QR code below to download the “Havaworks” App.
2. Alternatively, search and download the “Havaworks” App from the Apple APP Store or Google Play.
3. Open the “Havaworks” APP. Sign up or log in.



① ② ③

APP OPERATION STEPS

Step 1: Scan the QR code
Step 2: Add the device



① ②

Step 3: Follow the operation instruction

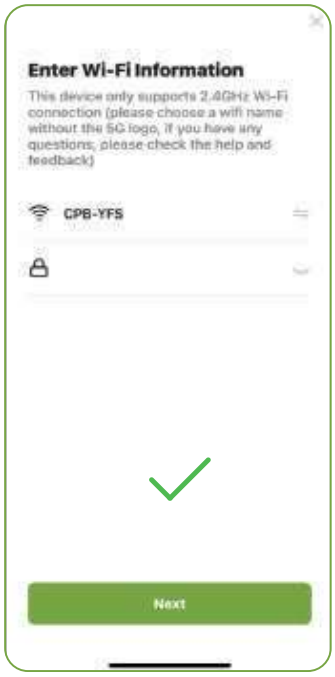


③

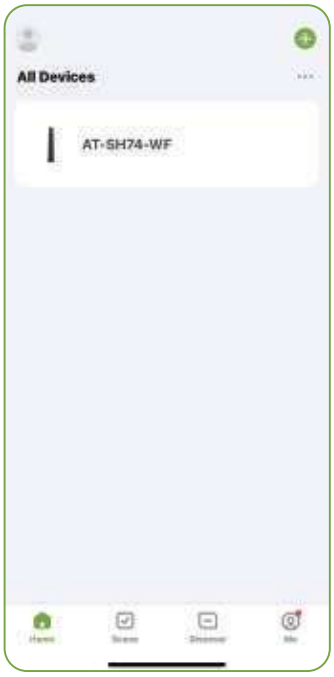
Step 4: Select the 2.4GHz Wi-Fi network

Step 5: Connected successfully

Step 6: Enter the unit Wi-Fi control page









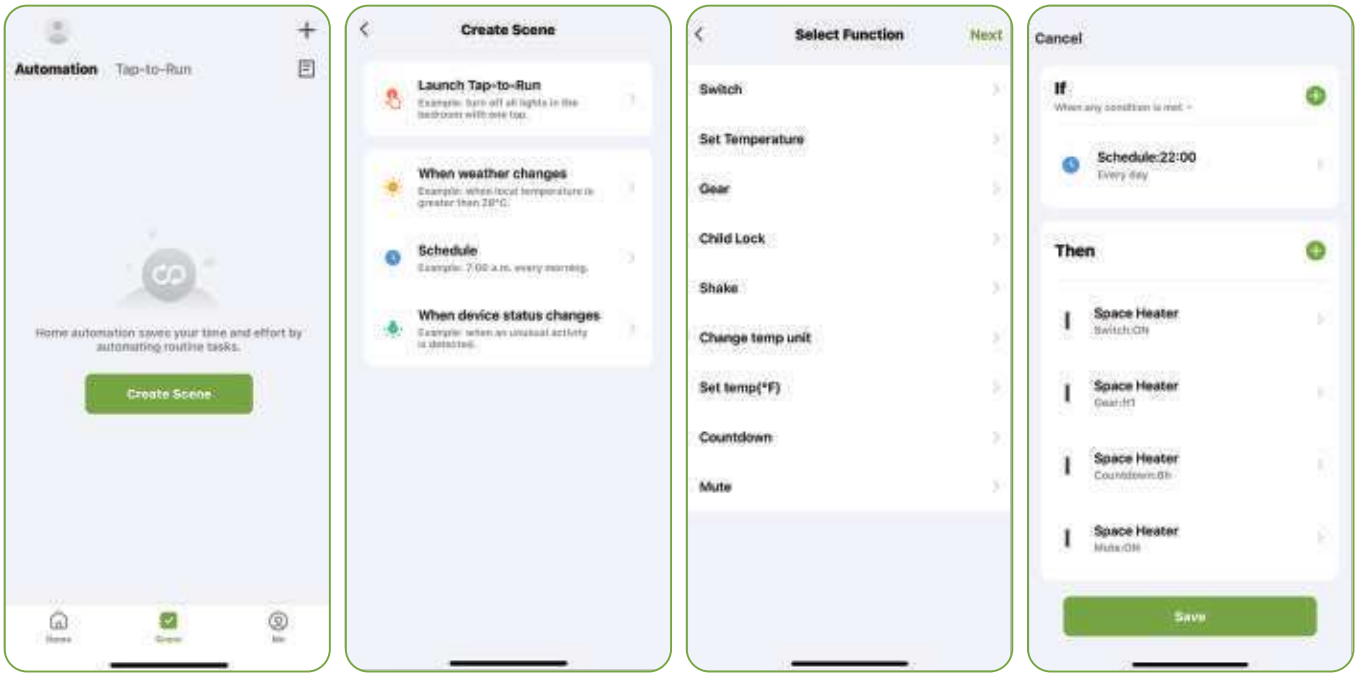
④ ⑤ ⑥

My Space Heater Isn't Connecting To The “Havaworks” App.

TIPS:

1. Make sure the Wi-Fi password you entered is correct.
2. Confirm that the network is working correctly.
3. During the connecting process, you must be on a secure 2.4GHz Wi-Fi network. (Please do not use the 5G network, otherwise the pairing cannot be successful.)

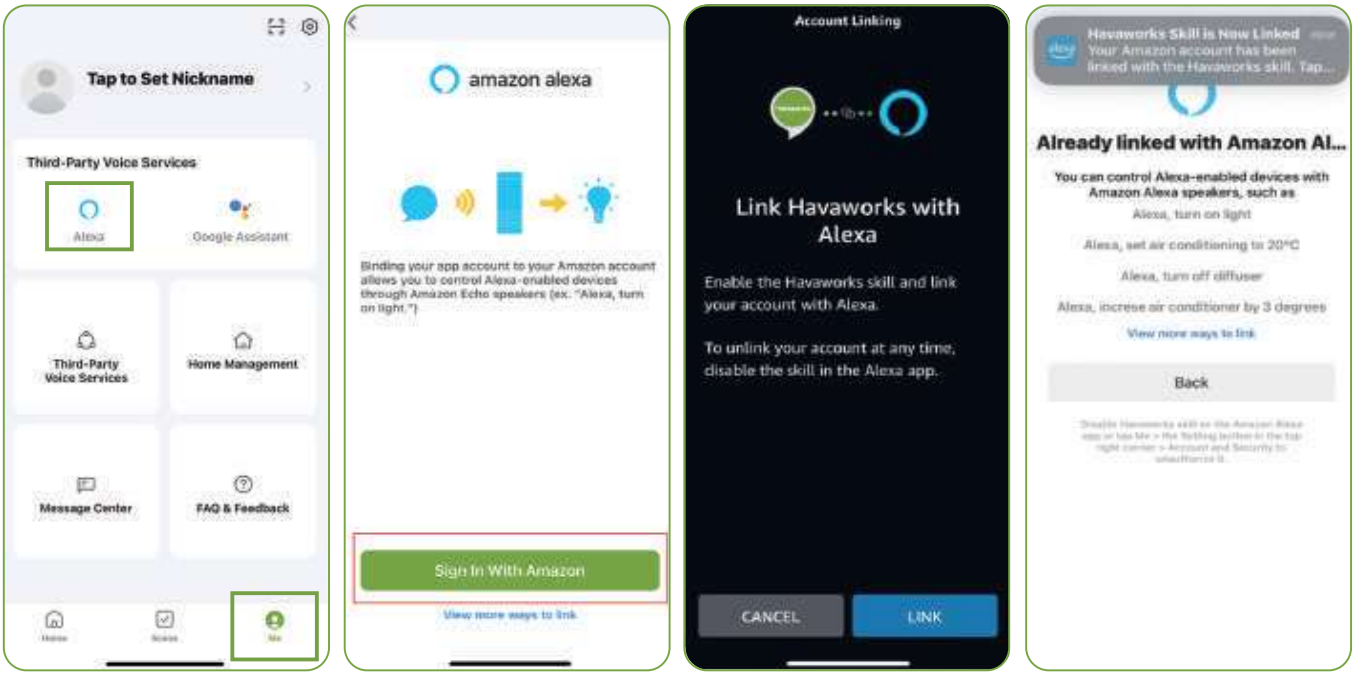
SMART CONRTROL AND AUTOMATION CREATE SCENE



· You can turn on / off the Space Heater with your phone even if you are not at home.
· You can create schedules, ECO mode, set timers, etc, to make daily life customizable and easier to manege with smart control.
· You can create scene with your space heater mode preferences, such as ECO Mode or High Heating Mode.

CONTROL THE SPACE HEATER WITH AMAZON ALEXA

Step 1:
· Enter the “Havaworks” APP and click ”ME” in the lower right corner.
· Click “Alexa” and link to Amazon Alexa according to the prompts in the App
Step 2: sign In With Amazon
Step 3: Link Havaworks with Alexa
Step 4: Connected successfully



① ② ③ ④

Note: This product only supports Amazon Alexa and Google Assistant.

CONTROL THE SPACE HEATER WITH GOOGLE ASSISTANT

Step 1:

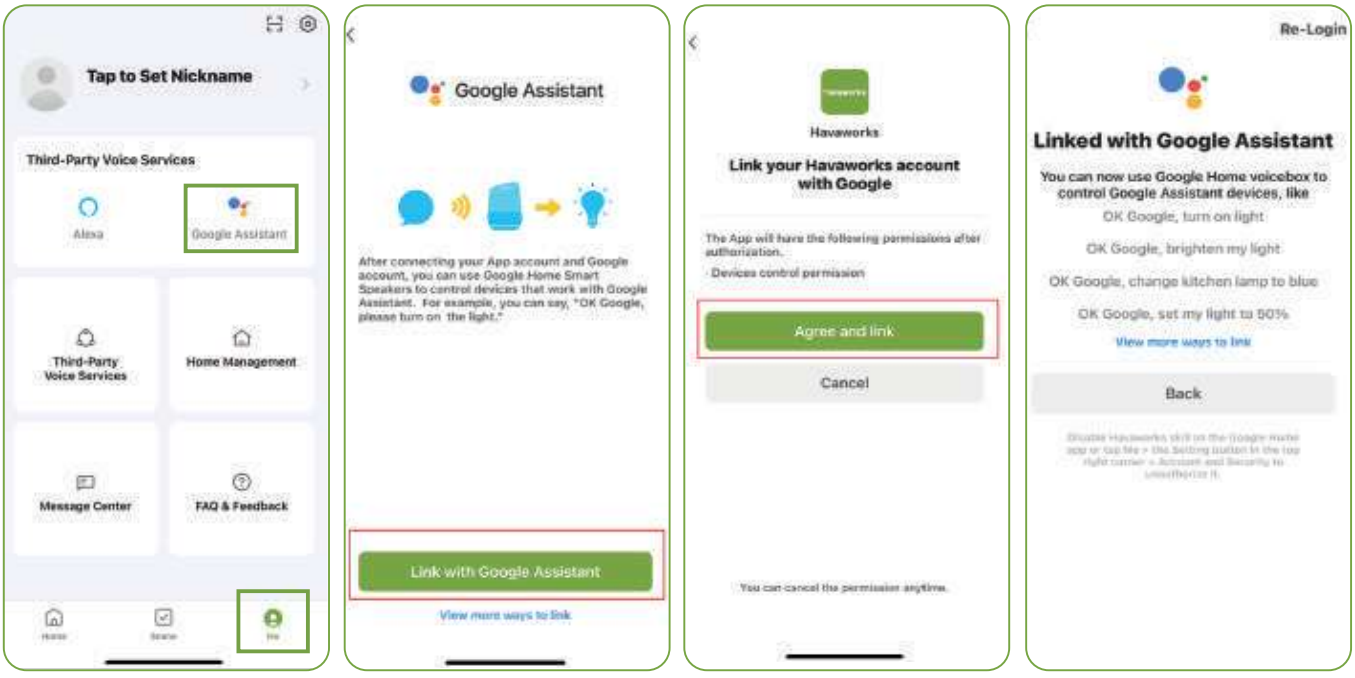
· Enter the “Havaworks” APP and click ”ME” in the lowerright corner.

· Click “Google Assistant” and link to Google Assistant according to the prompts in the App.

Step 2: Link with Google Assistan

Step 3: Agree and Link your Havaworks account with Google

Step 4: Connected successfully



① ② ③ ④

Note:
1. This product only supports Amazon Alexa and Google Assistant.
2. Make sure the smart device has been added to the Havaworks App and that the device is online.
3. Make sure the Google Home App is installed.

Alexa

Function Instruction	Instruction 1	Instruction 2
Switching function	1) “Alexa, turn on <Space heater>”	1) “Alexa, turn off <Space heater>”
Child lock	1) “Alexa, turn on Child lock” 2) “Alexa, turn on safety lock” 2) “Alexa, turn on baby lock on <Space heater>”	1) “Alexa, turn off Child lock” 2) “Alexa, turn off safety lock” 2) “Alexa, turn off baby lock on <Space heater>”
Timer	1) “Alexa, set the countdown to <1-12 hours>” 2) “Alexa, set the countdown on the <Space heater> to <1-12 hours>” 3) “Alexa, increase the countdown on the <Space heater>”	1) “Alexa, increase the countdown on the <Space heater>”
Time left	1) “Alexa, what's the <Space heater> countdown remainning? ”	
Shake	1) “Alexa, turn on shake / swing” 2) “Alexa, turn on shake / swing on <Space heater> ”	1) “Alexa, turn off shake / swing” 2) “Alexa, turn off shake / swing on <Space heater>”
Mute	1) “Alexa, turn on Quiet / slience / mute” 2) “Alexa, turn on Quiet / slience / mute on <Space heater>”	1) “Alexa, turn off Quiet / slience / mute” 2) “Alexa, turn off Quiet / slience / mute on <Space heater>”
Setting mode	1) “Alexa, set <Space heater> to Eco	1) ”Alexa, turn on ECO”
Setting temperature	1) “Alexa, set <Space heater> to 41-95.” 2) “Alexa, set <Space heater> to N ”	1) “Alexa, what is the temperature of <device name>” 2) “Alexa, what is the target temperature of the <Space heater>?”

Google Assistant

Function Instruction	Instruction 1	Instruction 2
Switching function	1) “OK Google, turn on <Space heater>”	1) “OK Google, turn off <Space heater>”
Child lock	1) “OK Google, turn on Child lock” 2) “OK Google, turn on safety lock” 2) “OK Google, turn on baby lock on <Space heater>”	1) “OK Google, turn off Child lock” 2) “OK Google, turn off safety lock” 2) “OK Google, turn off baby lock on <Space heater>”
Timer	1) “OK Google, set the countdown to <1-12 hours>” 2) “OK Google, set the countdown on the <Space heater> to <1-12 hours>” 3) “OK Google, increase the countdown on the <Space heater>”	1) “OK Google what's the countdown on the <Space heater>? ”
Shake	1) “OK Google, turn on shake / swing” 2) “OK Google, turn on shake / swing on <Space heater>”	1) “OK Google, turn off shake / swing” 2) “OK Google, turn off shake / swing on <Space heater>”
Mute	1) “OK Google, turn on Quiet / slience / mute” 2) “OK Google, turn on Quiet / slience / mute on <Space heater>”	1) “OK Google, turn off Quiet / slience / mute” 2) “OK Google, turn off Quiet / slience / mute on <Space heater>”
Setting mode	1) “OK Google, set <Space heater> to Eco” 2) ”OK Google, turn on Eco”	
Setting temperature	1) “OK Google, set the <Space heater> temperature to 41-95” 2) “OK Google, set the <Space heater> temperature to N ”	1) “OK Google, what is the temperature of <Space heater>” 2) “OK Google, what's the current temperature of my <Space heater>?”

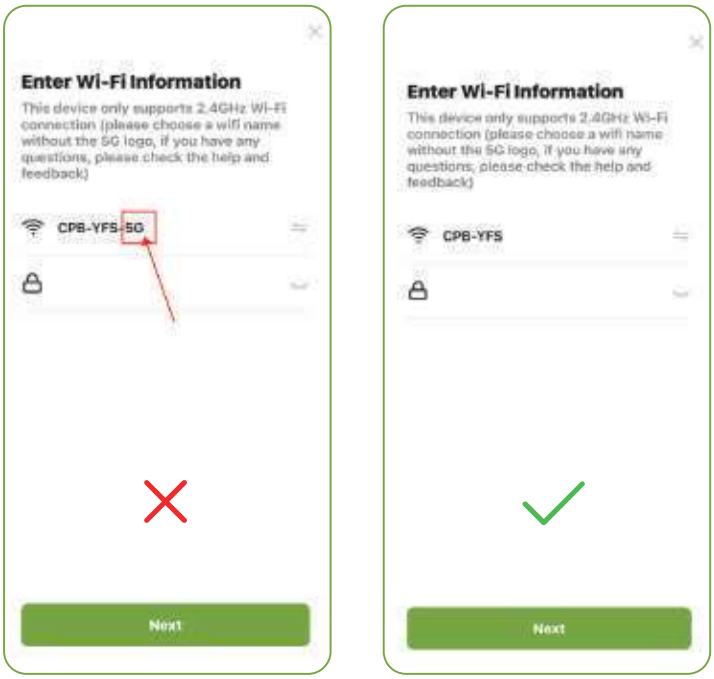
SMART VOICE APP CONNECTION TROUBLE SHOOTING

Problem	Solution
Why can't I Find the “Space heater” in Alexa?	You cannot find the “Space heater” device in Alexa. You need to connect it with the smart voice app (Alexa / Google Assistant) within the ”My” section of the “Havaworks” App.
	Please ensure that all devices are connected to the same network and avoid using a 5G network for the connection.
I have successfully connected the “Havaworks” App with the smart voice App (Alexa / Google Assistant), but I can not use the voice assistant to control the machine.	Please check the network connection of your mobile device.
	Please check if the “Space heater” device has successfully connected to the “Havaworks” App.
	Verify if the name of the connected device matches the name you are using to call it. By default, it may be named “AT-SH40-WF / Space heater”. If they don't match, you can change the name to any convenient name for you to use within the “Havaworks” App.
After disconnecting the power, I can no longer use the voice assistant to control the machine.	If you experience a loss of connection after disconnecting the power, we recommend reconnecting the device.
After renaming it, I am unable to use voice commands to call the machine.	Check if the naming of the device is consistent with the name you are using tocall it. If they are consistent, try renaming it with a different name. Note: Avoid using abbreviations of proprietary names for naming the device.
All connections are correct, but the machine doesn't respond when you give the voice command.	Please check if the voice command you are using matches the commands listed on the instruction card.

IMPORTANT NOTES

If you are using a 5GHz Wi-Fi network, the device cannot be added, and the connection will fail.

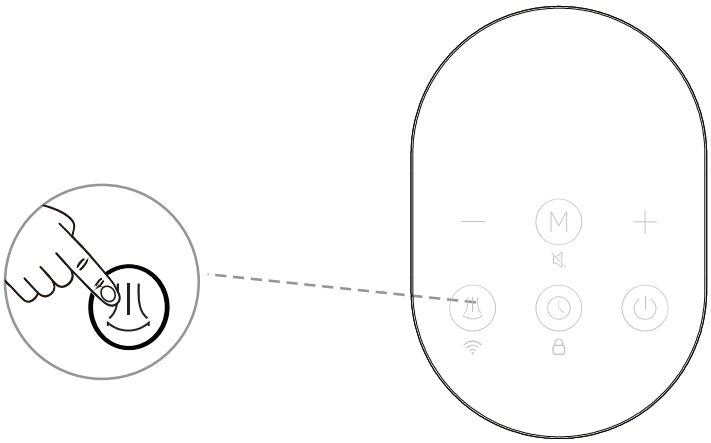
Please switch to a 2.4GHz Wi-Fi network to ensurea successful connection.



· In order to ensure the success and stability of the connection, please turn on Bluetooth and Wi-Fi, when the machine connects to the Havaworks APP.



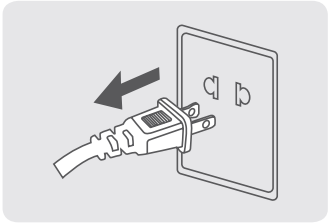
HOW TO RESET WIFI CONNECTION AND CONNECT WITH ANOTHER PHONE



Turn on the device, press and hold for 5 seconds, the buzzer will beep, and Wi-Fi pairing will start.
Note: If the connection fails within 3 minutes, please try again.

06 CLEANING AND MAINTENANCE

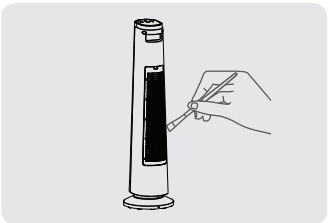
Cleaning and maintenance



Always turn off and unplug before cleaning.

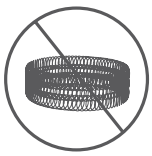


Outer surface
Use a soft, dry cloth to gently wipe clean the outer surface



Air inlet
Use a soft, dry cloth or a cotton-tipped swab to remove any dust from the air inlet.

Attention

	**Do not** unscrew the unit.
	**Do not** use cleaning agents.
	**Do not** use abrasive scrubbers.

	Fire or electrical shock hazard. **Do not** immerse the main unit in water. Never allow water to get inside the heater.
	Except for cleaning, any servicing should be performed by an authorized service representative.
	Store in a cool, dry area and keep the cable out of high-traffic areas to avoid tripping hazards.

07

TROUBLESHOOTING

If your problem is not listed or still persists, contact our Customer Support

Problem	Possible Causes	Solution
Heater does not start	Pow cord is not properly plugged in.	Connect the plug to a powered electrical outlet.
	Overheat protection has been activated.	Unplug and allow it to cool. Remove any objects on or near the heater.
	No power is passing through the unit.	Ensure that your circuit breaker or fuse is working properly. Ensure that your heater is placed on a flat and even surface.
	The set temperature is lower than the ambient temperature.	Ensure that the temperature is set to be higher than the ambient temperature.

Problem	Possible Causes	Solution
The heater suddenly stops during heating	The temperature exceeds the threshold of the thermal cutoff.	Turn off and unplug the unit. Allow it to cool and plug into the electrical outlet again
	The heater is tipped over.	Place it on a flat, level and stable surface.
	In ECO mode, the heater will turn off automatically in 30 seconds when the set temperature has been reached.	This is normal. If your heater turns off frequently, please raise the temperature, or switch to Power Heat mode.
Abnormal sound of fan	Foreign matter in contact with fan.	Remove foreign matter

Interference Statement-part 15

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and

2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

· Reorient or relocate the receiving antenna.
· Increase the separation between the equipment and receiver.
· Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
· Consult the dealer or an experienced radio / TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

• Fcc Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. The availability of some specific channels and / or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

• Fcc Sdoc Supplier's Declaration Of Conformity

We hereby declares that this equipment is in compliance with the FCC requirements.

• IC Warning

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:
(1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This device complies with Canadian ICES-003 and RSS-247.
Radiation Exposure: This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.

• IC Radiation Exposure Statement

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located for operating in conjunction with any other antenna or transmitter.

08

EXCEPTION CLAUSES

Manufacturer will bear no responsibilities when personal injury or property loss is caused by the following reasons:

1. Damage to the product due to improper use or misuse of the product
2. The alteration, change, maintenance product with other equipment without abiding by theinstruction manual of manufacturer;
3. After verification, if the defect of the product is directly caused by corrosive gas;
4. After verification, if the defects are due to improper operation during the transportation of the product;
5. After verification, if the problem or dispute is caused by the quality specification or the performance of the parts and components that were produced by other manufacturers;
6. In case of operation, repair or maintenance of the unit without abiding by instruction manual or related regulations;
7. If the damage is caused by natural calamities, incorrect environment use of force majeure.

09

WARRANTY

Terms & Policy

The product delivered to the original purchaser is warranted to be free from material and workmanship defects. The manufacturer warrants this product, under normal conditions of use, for a time period of one year from the date of the original purchase. The manufacturer guarantees, subject to verification of the defect or malfunction and proof of purchase, that any repairs, or furnish of an equal product, will be done without charge, at our option during the given warranty period.

The product comes with no other express warranty.
The warranty becomes void under the following circumstances:

· The product is modified from its original state.
· The product was not used in accordance with the instruction given in the user manual.
· There are damages or defects due to accident, abuse, misuse, or improper maintenance.
· There are damages or defects due to servicing or repairs done by unauthorized service providers.
· There are damages or defects due to commercial or rental use, or other uses for which the product is not suitable for.
· There are damages or defects that exceeds the total cost of the product.

10 CUSTOMER SUPPORT

If you have any questions or concerns about your new product please contact our helpful Customer Support Team.

· Please have your order invoice and order ID ready before contacting Customer Support.

We are proud of our exquisite customer support service, treating everyone like they’re part of our family.
For more information, please visit our website Contact us anytime!