



morphy richards

3 Year
Guarantee*

*Upon registering your product
at morphyrichards.co.uk

MRXUPRIGHTFLEX PowerLite Stretch Upright Vacuum



Model No.
711000

User Manual

Please read and keep these instructions for future use



HEALTH AND SAFETY

The use of any electrical appliance requires the following common sense safety rules.

Please read these instructions carefully before using the product.

- **WARNING:** Whenever the cleaner is in use, due to the risk of entrapment in rotating parts, keep loose clothing, hair, fingers etc. away from the brush bar, nozzle and any hand-held accessories.
- **WARNING:** Disconnect from the mains supply before carrying out any routine maintenance, such as cleaning any blockages, changing any filters or accessing the floor nozzle.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.



HEALTH AND SAFETY

- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be undertaken by children without supervision.
- This appliance is intended for household use only. It is not suitable for use in staff kitchen areas in shops, offices and other commercial environments.
- The appliance is not intended to be operated on an extension cable or by means of an external timer or separate remote control.



HEALTH AND SAFETY

PERSONAL SAFETY

- **WARNING:** Only lift the product by the carry handle.
- Always disconnect the appliance from the mains supply after use.
- Never use in the presence of explosive liquid or vapours.
- Never pick up inflammable or poisonous liquids such as petrol, copier toner or other volatile substances. Never pick up acids, asbestos or asbestos dust.
- Never touch the plug or cable with wet hands.
- Do not immerse cord, plug or cleaner in water or other liquid.
- The appliance must never be left running unsupervised.
- The belt pulleys can become hot during normal use. To prevent burns, avoid touching the belt pulley when servicing the drive belt.

LOCATION

- Do not use or keep this product outside.
- Do not store the appliance near hot surfaces e.g. ovens or heating appliances.
- Do not place the vacuum cleaner on furniture or stairs as the brush roll may cause damage. Use extra care when cleaning stairs. Place vacuum cleaner on the floor with the handle in storage position while using attachments.

MAINS CABLE

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified person to avoid a hazard.
- Do not allow the mains lead to become strained or run this appliance over it.

PRODUCT SAFETY

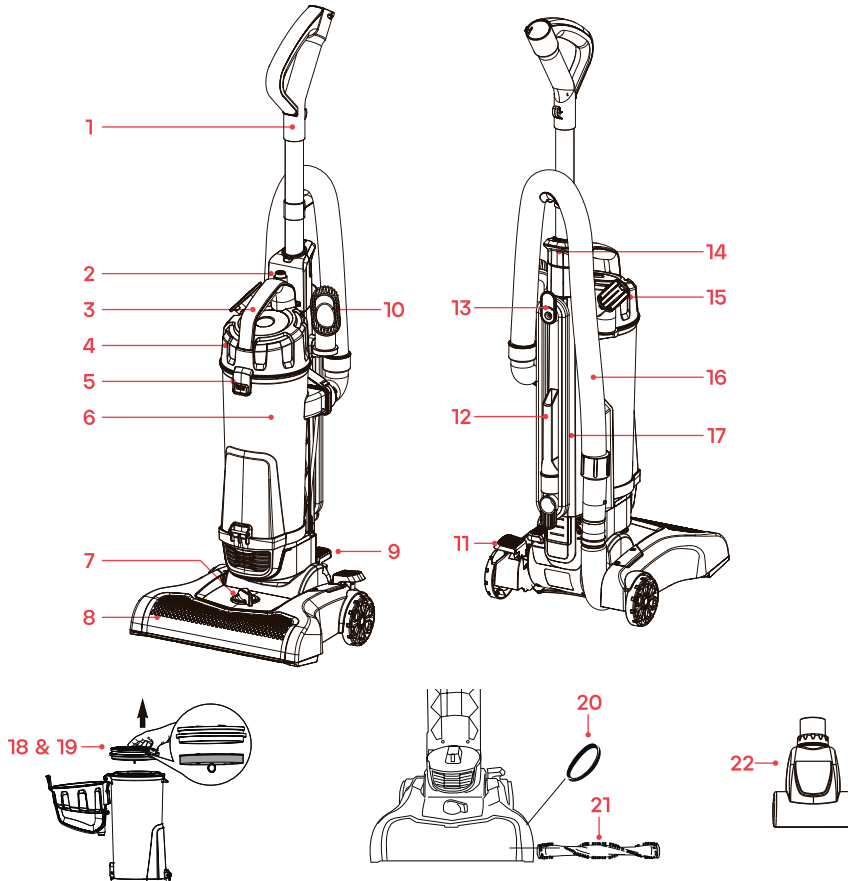
- Never use the appliance without the filters being installed.
- Never use the appliance to vacuum hot ashes, broken glass, sharp objects or liquids.
- Use only Morphy Richards spare parts and accessories.
- Never modify the cleaner in any way.
- Repairs to electrical appliances are only to be undertaken by trained professionals. Unprofessional repairs can be dangerous for users.

ELECTRICAL REQUIREMENTS

- Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).
- Should the fuse in the mains plug require changing, replace it with a fuse of the same rating as originally fitted.



PRODUCT OVERVIEW

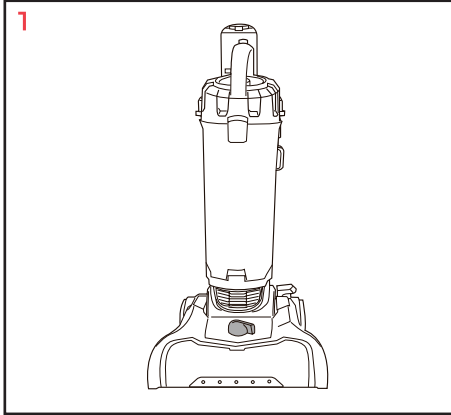


- | | |
|---------------------------------|--|
| 1. Handle with Wand | 13. Power Cable Holder with Easy Release |
| 2. Dust Canister Release Button | 14. Handle Release |
| 3. Carry Handle | 15. Upholstery Nozzle |
| 4. Dust Canister Lid | 16. Hose |
| 5. Dust Canister Latch | 17. Power Cable |
| 6. Dust Canister | 18. Foam Filter |
| 7. Height Adjustment Knob | 19. Filter Assembly |
| 8. Brush Roll Cover | 20. Belt |
| 9. Power On/Off Pedal | 21. Brush Roll |
| 10. Dusting Brush Nozzle | 22. Turbo Brush |
| 11. Upright Release Pedal | |
| 12. Crevice Tool | |

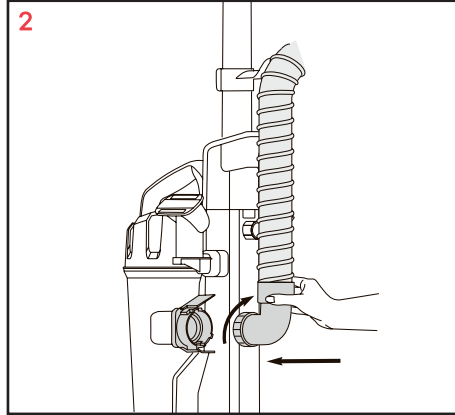


ASSEMBLY

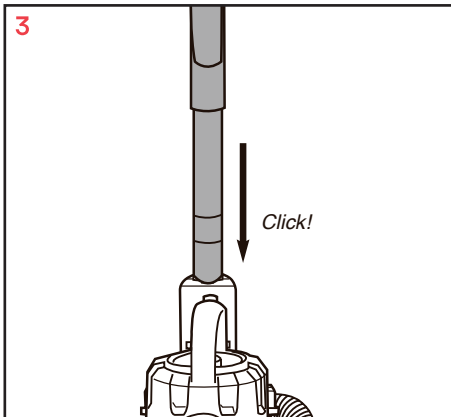
THE APPLIANCE SHOULD NOT BE SWITCHED ON OR PLUGGED INTO A POWER SUPPLY WHILST IT IS BEING ASSEMBLED.



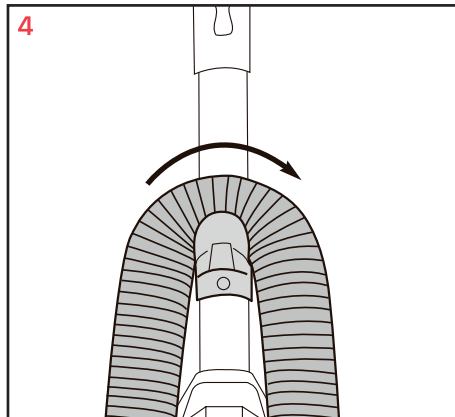
1. Stand the main body of the vacuum cleaner in an upright position.



2. Loop hose (16) underneath the hose hook.



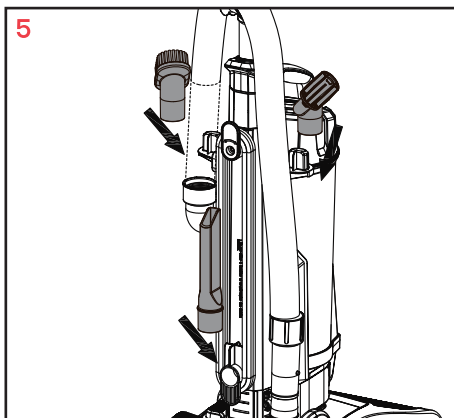
3. Slide handle (3) into the top of the vacuum cleaner and push down until it clicks.



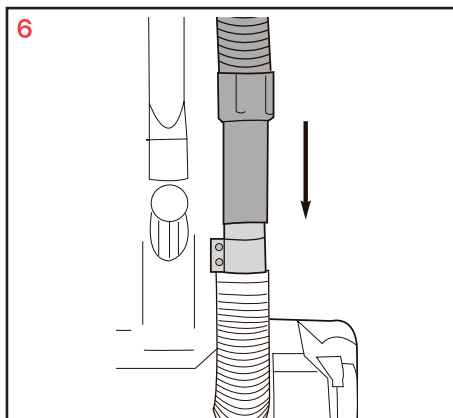
4. Loop hose (16) over hose retainer.



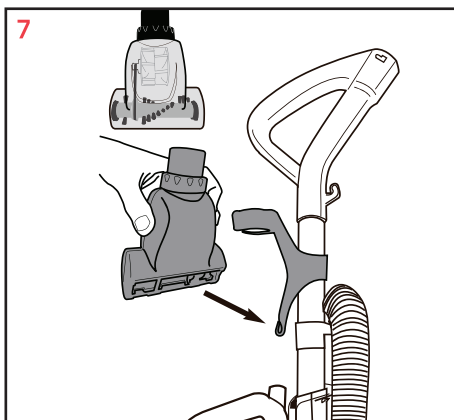
ASSEMBLY



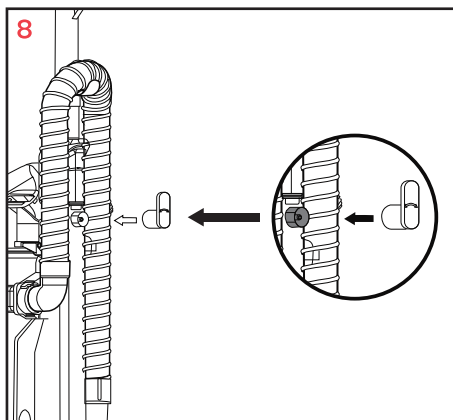
5. Store accessories (10, 12 & 15) on the back of the vacuum cleaner.



6. Push end of the hose (16) securely into hose inlet.



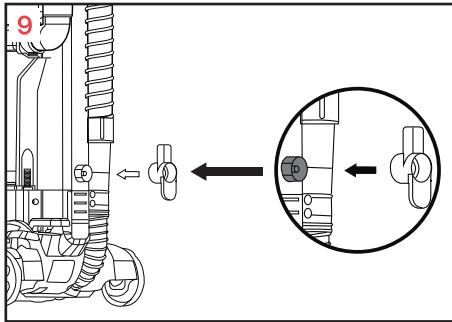
7. Store the turbo brush (22) on the front of the handle. Align brush opening with the slot and push to secure onto the clip.



8. Align the upper cord hook with the upper connector. Push until it snaps into place. Ensure the cord hook can rotate freely.



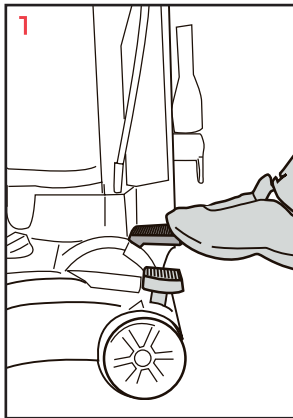
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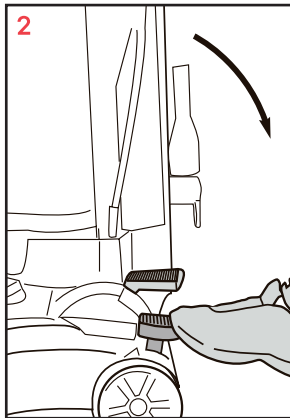
9. Align the lower cord hook with the lower connector. Ensure the rounded edge of the cord hook is pointing downward, as shown. Push until it snaps into place. This cord hook should not rotate.

USING THE UPRIGHT VACUUM

GETTING STARTED

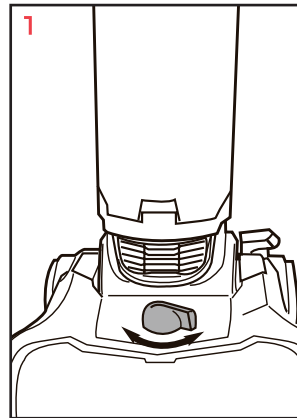


1. Step on the power on/off pedal (9) to turn vacuum cleaner on. Step on it again to turn off.



2. Step on upright release pedal (11) to lower handle into position for vacuuming floors.

FLOOR NOZZLE HEIGHT ADJUSTMENT



- Turn the height adjustment knob (7) to change from low to high pile carpet or hard floor setting as appropriate.

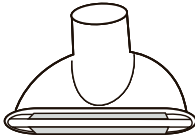


ATTACHMENTS



CREVICE TOOL

For skirting boards, corners, dryer vents and tight spaces.



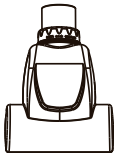
UPHOLSTERY NOZZLE

For furniture, chairs, sofas and mattresses.



DUSTING BRUSH

For furniture, blinds, drawers and vents.



TURBO BRUSH

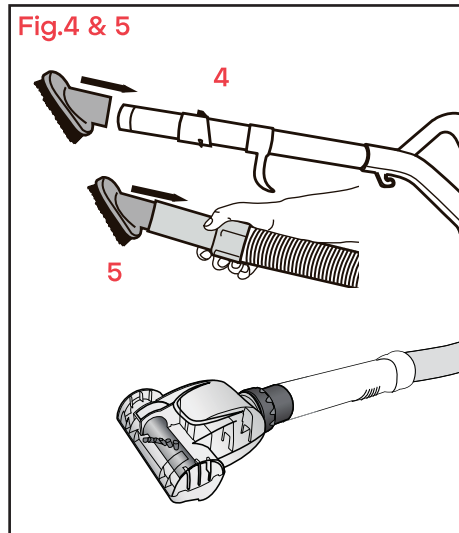
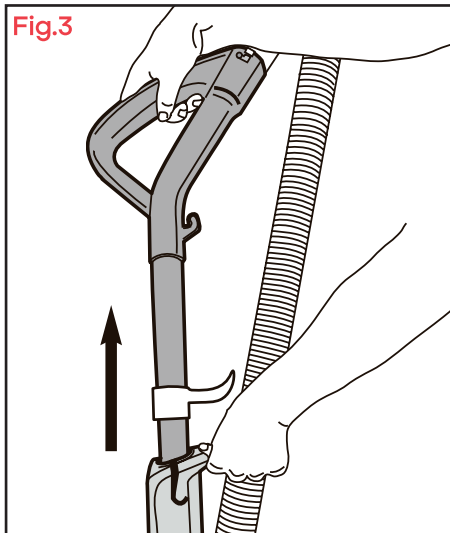
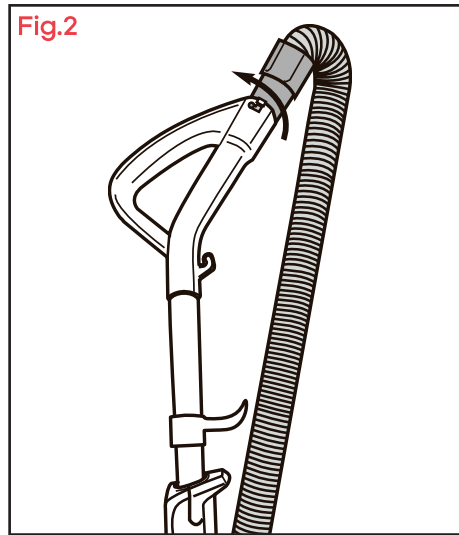
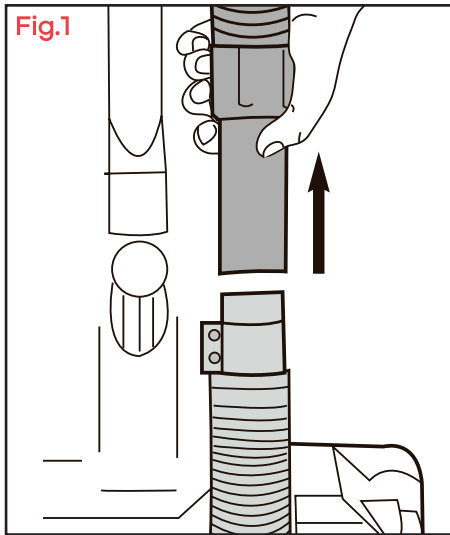
To remove pet hair from stairs, carpet and upholstery.

Caution: The vacuum cleaner MUST be switched off with the handle in an upright position while attaching the accessories.

- Place vacuum cleaner in an upright position.
- Turn the height adjustment knob (7) to highest position.
- Pull up on hose connection to release hose end from hose inlet (Fig. 1).
- Push the end of the hose (16) into top of the handle and twist clockwise until it clicks (Fig. 2).
- Press the handle release latch (14) and pull out handle with wand (1) (Fig. 3).
- To attach accessories, push desired tool onto end of the wand (Fig. 4).
- To use accessories without the handle and wand, push the desired tool directly onto end of the hose (Fig. 5).
- When finished using the accessories, twist the hose counter-clockwise and pull off the handle. Slide the handle into the top of the vacuum cleaner and push down until it clicks. Push the loose end of the hose securely back onto the hose inlet. Store tools back onto the vacuum cleaner.



ATTACHMENTS



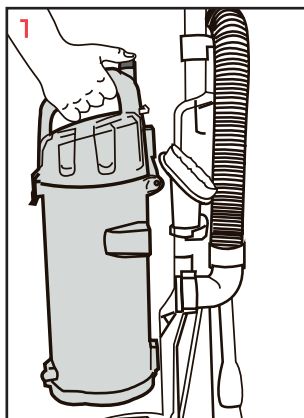


MAINTENANCE

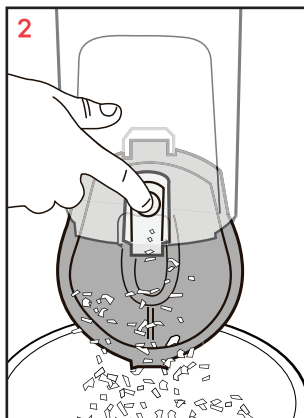
EMPTYING THE DUST CANISTER

Note: Empty the dust canister (6) after every use.

1. Press the dust canister release button (2) and lift away the canister.



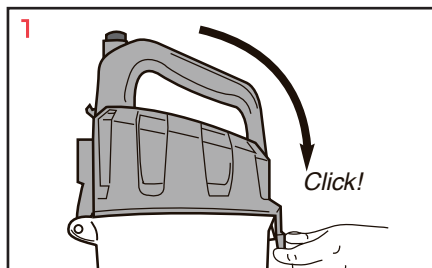
2. To empty the dust canister, hold over a dustbin and press the lever at the base of the canister to release the bottom flap. When emptied close the bottom flap until it clicks



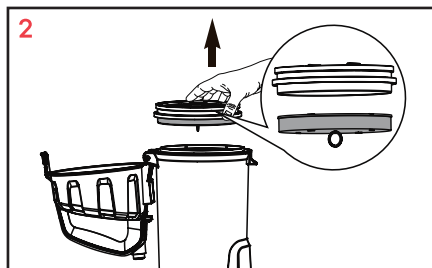
CLEANING THE FILTERS

Note: Washable dust canister filters should be washed regularly to maintain suction.

1. Pull up the dust canister latch (5) to release the lid.



2. Lift out the foam filter (18), shake well to remove dust. Rinse in warm water and dry THOROUGHLY before refitting.



3. Grip tabs and lift out filter assembly (19). Twist bottom of filter assembly counter-clockwise to unlock and pull apart. Shake off dust.

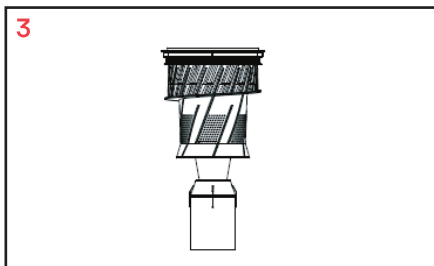


MAINTENANCE

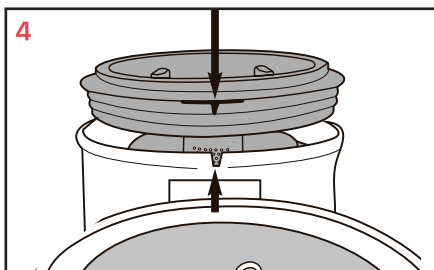
Rinse filter assembly (19) and dust canister (6) in warm water. Dry all parts THOROUGHLY. Reassemble the filter assembly, twist clockwise to lock.

WARNING: the main unit of the appliance MUST not be immersed in water or other liquids.

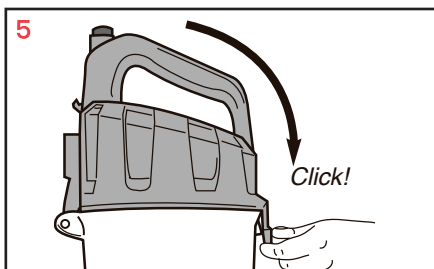
WARNING: The appliance MUST be switched off and unplugged from the mains outlet before cleaning or maintaining the appliance.



4. Align tab on the back of the filter assembly (19) with the slot on the dust canister (6) and drop into position.



5. Re-fit the foam filter (18) and close the lid until the dust canister latch (5) clicks.



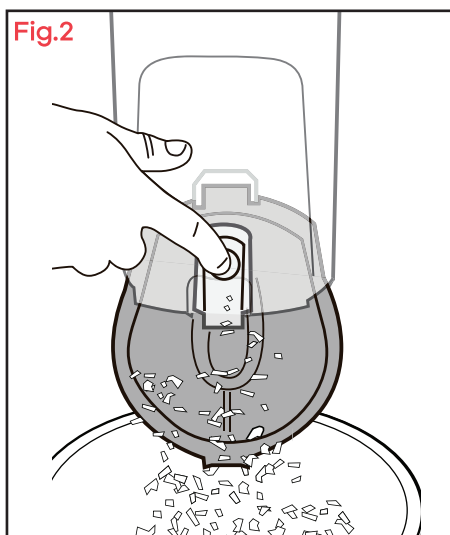
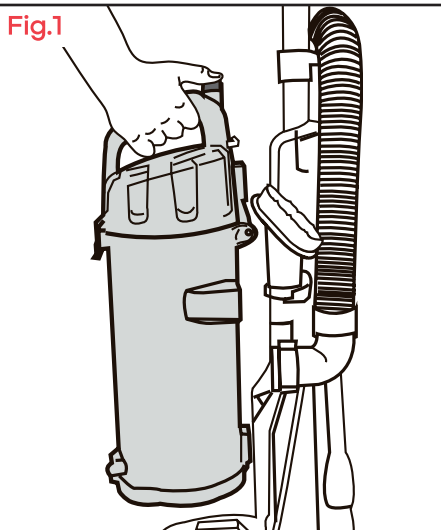


MAINTENANCE

CLEARING BLOCKAGES

If the vacuum is not picking up, or if there's no suction at end of the hose, check for blockages.

- Press release button (2) and lift off dust canister (Fig. 1).
- Hold over a dustbin, press lever to release bottom flap and empty (Fig. 2).
- Check foam filter (18) and filter assembly (19). Remove any debris and shake off dust (see **Cleaning the Filters** section).
- Loosen end of hose (16).
- Use a rod or similar blunt implement to clear a blockage in wand (1) or hose (16). Flex the hose to loosen debris (Fig. 3). Use caution if there is any risk that glass or other sharp objects could be stuck in the hose.
- Use finger to check for debris in air inlet (Fig. 4).
- Refit the sponge filter (18) and filter assembly (19) inside the dust canister (6) and reattach the dust canister onto the vacuum cleaner.

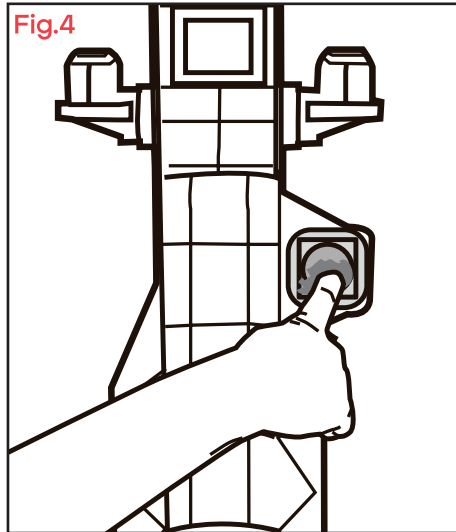
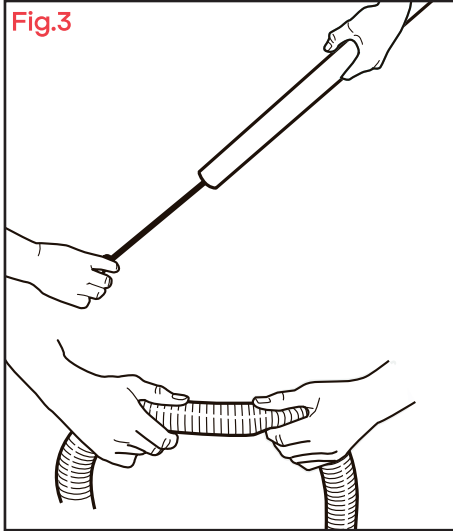




MAINTENANCE

WARNING: Never operate vacuum cleaner without the foam filter, filter assembly and dust canister in correctly fitted.

WARNING: The appliance **MUST** be switched off and unplugged from the mains outlet before cleaning or maintaining the appliance.

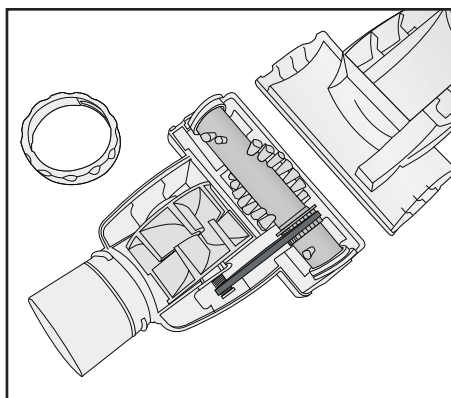
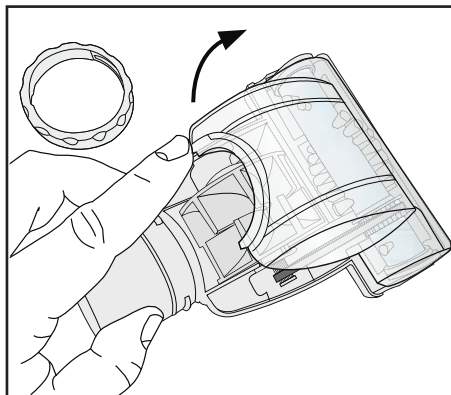
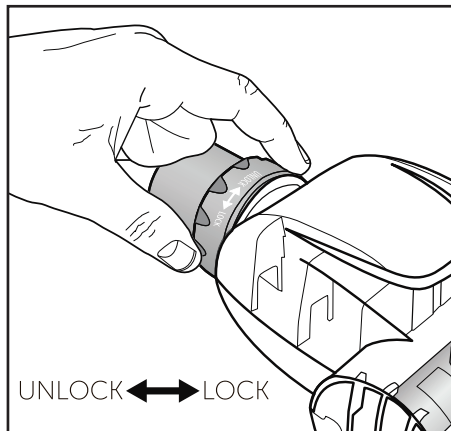




MAINTENANCE

MAINTAINING THE TURBO BRUSH

- Holding the collar and twist anticlockwise to unlock the cover. Lift up and remove the cover
- Use fingers or small brush to clear an accumulated pet hair/ dirt from the roller bristles.
- Replace the cover and twist the collar to lock.





MAINTENANCE

MAINTAINING THE BRUSH ROLL

WARNING: The appliance **MUST** be switched off and unplugged from the mains outlet before cleaning or maintaining the appliance.

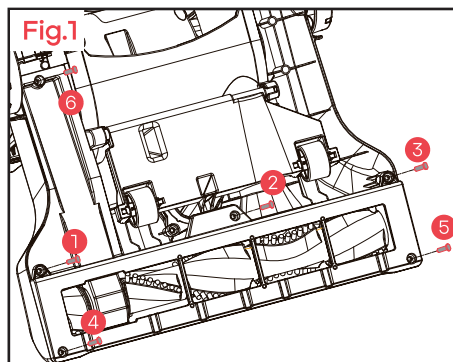
- Step on the upright release pedal to lower handle.
- Turn the vacuum cleaner face down on the floor.
- Use scissors to cut hair or threads that may have become entangled around the brush roll.

REPLACING THE BRUSH ROLL OR BELT

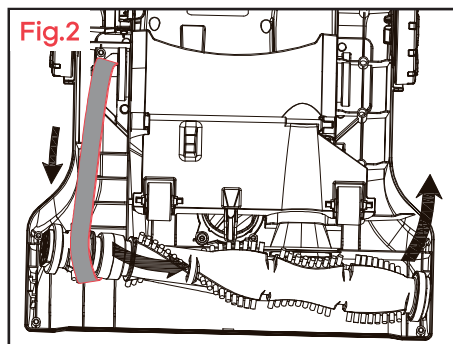
WARNING: The appliance **MUST** be switched off and unplugged from the mains outlet before cleaning or maintaining the appliance.

Step on the upright release pedal to lower handle.

Turn the vacuum cleaner face down on a flat surface.

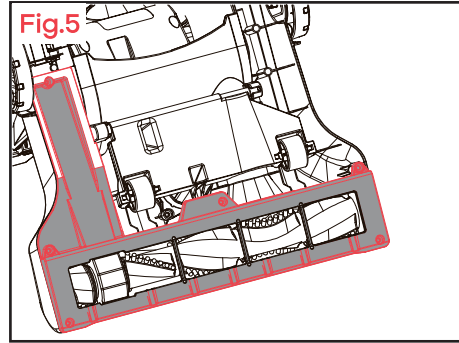
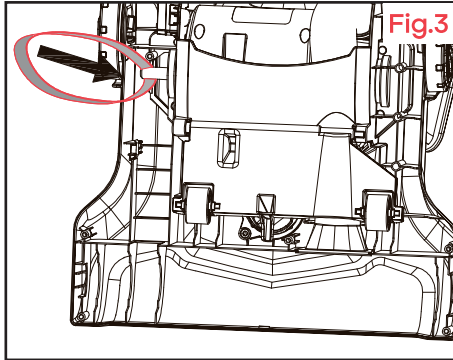


Using a Philips screwdriver remove 6 screws at the bottom of the base (Fig 1) and lift out the brush roll cover.

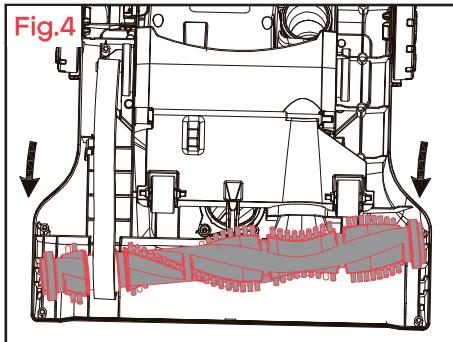




MAINTENANCE



Rotate the right side of brush roll and lift it out, then lift out the left side of brush roll. (Fig. 2)



To replace the belt, position the new belt around the motor shaft (Fig. 3), then loop the belt around the left side of the brush roll and slot into position, align the right side of brush roll and press into position (Fig.4).

Refit brush roll cover and secure with the 6 screws (Fig 5).



SAFETY CUT-OUT

This vacuum cleaner has a thermal-cut out which protects the vacuum in case of motor overheating. If the vacuum cleaner cuts-out, proceed as follows:

- Switch off the vacuum cleaner and unplug at the mains outlet
- Check the vacuum for any blockages that could have caused overheating such as a full dust canister, blocked hose, clogged filter. Follow care and cleaning information.
- Wait at least 30 minutes using the vacuum cleaner.

ENERGY CONSUMPTION

Information for power consumption and maximum time to reach applicable low power condition:

Off mode	<0.3 W
The maximum time needed to reach the applicable low power condition	At once after power switch was turned to OFF.



TROUBLESHOOTING

Problem	Solution
No power or not switching on.	Check the fuse and try a new fuse with the same rating.
	Try a different appliance in the socket as it may be the socket that is at fault.
No suction/not picking up dust/dirt.	Empty dust canister and clean filters regularly.
	Check the vacuum height is at the correct setting, adjust as needed.
	Remove blockages from the hose and/or extension tubes.
	Check the floor nozzle for blockages.
Cutting out.	Follow instructions outlined in the Safety Cut Out section.
Burning smell.	Check the roller brush for blockages and remove any blockages.
	Empty dust canister and clean filters regularly
	Check the belt hasn't broken. Replace if needed.
Roller brush not turning.	Check the roller brush for blockages and remove any blockages.
	Check the belt hasn't broken. Replace if needed.
Vacuum cleaner is hard to push.	Check the vacuum height is at the correct setting and adjust as required.
	Check the roller brush is rotating. Remove any blockages and/or replace the belt as necessary.
Turbo brush will not turn.	Check the turbo brush for debris/blockages and clean.
Tripping electrics.	Try using a different socket.
	Ensure there are no other appliances being used on the same set of sockets as the vacuum.



SPARE PARTS

Part Number	Description	Qty per Product	Key Number
07097	Handle	1	1
07098	Dusting brush	1	10
07099	Upholstery nozzle	1	15
07100	Crevice tool	1	12
07101	Turbo brush	1	22
07102	Filter assembly	1	19
07103	Foam filter	1	18
07104	Foam filter holder	1	18
07105	Roller brush	10	21
07106	Roller brush belt	1	20
07107	Dust canister (excluding filters)	1	5 & 6
07108	Hose	1	16



CONTACT US

If you are having a problem with your appliance, please contact our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you contact us to help us deal with your enquiry quicker.

email: hello@morphyrichards.co.uk

www.morphyrichards.co.uk

PRODUCT RECYCLING



For electrical products sold within the European Community, at the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist.

Check with your Local Authority or retailer for recycling advice in your country.





REGISTERING YOUR 3 YEAR GUARANTEE

Your standard 2 year guarantee is extended for an additional 1 year when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 2 years.



**To validate your 3 year guarantee,
scan the QR code or register online
at www.morphyrichards.co.uk**

N.B. Each qualifying product needs to be registered with Morphy Richards individually. Please note that the 2 year guarantee is only available in the UK. Please refer to the 2 year guarantee for more information.

YOUR 2 YEAR GUARANTEE

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to the back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

Model no.

Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced. If the fault develops after 28 days and within 24 months of original purchase, you should contact the Helpline quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown. You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out on the next page (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 2 year



REGISTERING YOUR 3 YEAR GUARANTEE

guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the appliance must have been used according to the instructions supplied.

The appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

Exclusions

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

1. The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
2. The appliance has been used on a voltage supply other than that stamped on the products.
3. Repairs have been attempted by persons other than our service staff (or authorised dealer).
4. The appliance has been used for hire purposes or non domestic use.
5. The appliance is second hand or refurbished.
6. Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

Disclaimer

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.



VC711000MUK Rev1

morphy richards



@morphyrichardsuk #loveyourmorphy

morphyrichards.co.uk

Morphy Richards

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