

PetSafe 

Get Started!



Welcome!

PetSafe® brand is devoted to making sure you and your pet have what you need to live your best life together. We know that safe pets make happy people. Before getting started, please take a moment to read through this important safety information. If you have any questions, please don't hesitate to contact us.

Hereinafter Radio Systems Corporation and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as "We" or "Us".

IMPORTANT SAFETY INFORMATION

Explanation of attention words and symbols used in this guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

⚠️ WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

⚠️ CAUTION

CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

CAUTION

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

⚠️ WARNING

- Do not use this product if your pet is aggressive or is prone to aggressive behavior. Aggressive pets can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your pet, please consult your veterinarian or a certified trainer.

- This device contains Lithium-Ion (Li-Ion) batteries; never incinerate, puncture, deform, short circuit, or charge with an inappropriate charger. Fire, explosion, property damage, or bodily harm may occur if this warning is not followed. To avoid electrical shock, do not modify, disassemble, or use non-compatible electrical components with this product.

⚠ CAUTION

- This product is not a toy. Keep it away from the reach of children. Use it only as a bark deterrent.

CAUTION

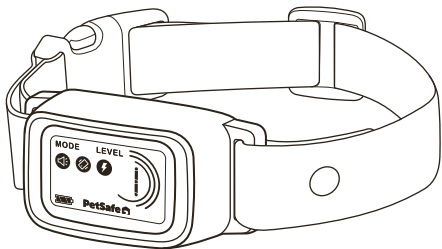
- Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage ranging from redness to pressure ulcers. This condition is commonly known as bed sores.
- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible, reposition the collar on the pet's neck every 1 to 2 hours.
- Regularly recheck the fit to prevent excessive pressure; follow the instructions in this quick start guide.

- You may need to trim the hair in the area of the contact points. However, never shave the dog's neck; this may lead to a rash or infection.
- Never connect a leash to a collar with contact points. It will cause excessive pressure on the contact points.
- When connecting a leash to a separate collar, do not allow it to put pressure on the bark collar.
- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.
- For additional information on bed sores and pressure necrosis, please visit our website.
- This product is only for use with healthy pets. If you're not certain that your pet is in good health, we recommend that you take your pet to a veterinarian before using this product.

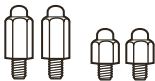
Core Bark Collar

with Digital Display

What you have:



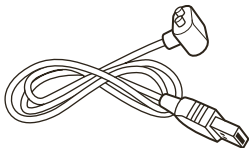
Bark collar



Contact points



Test light tool



Magnetic charging cable
(with USB-A connector)



Silicone covers

How it works:

This bark collar has 7 levels of static or tone and vibration correction. You can choose between two modes:

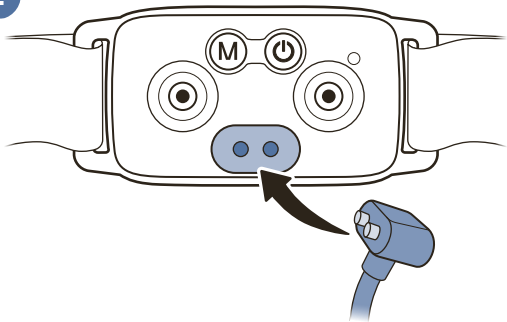
- **Progressive:** Starts with the lowest level correction when your dog barks, then increases the intensity with each subsequent bark. This is the default mode.
- **Manual:** Allows you to manually select the intensity level you feel is appropriate for your dog. The intensity will remain the same no matter how many times your dog barks.

To ensure your dog's safety, the collar automatically times out for 30 seconds after delivering 7 consecutive static corrections. The digital display will show a "P" when this protection mode has been activated. To exit protection mode, press any button or wait 30 seconds.

Important: Do not use the bark collar on dogs younger than 6 months old. The bark collar may be too large for dogs under 8 pounds.

Charge the bark collar

1



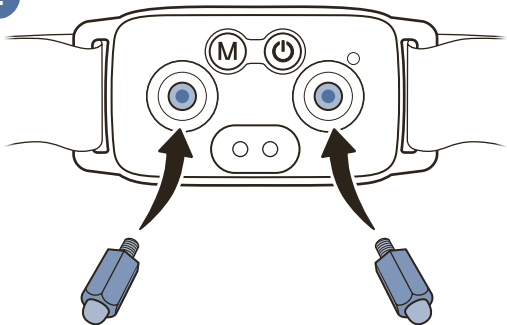
Connect the charging cable to the magnetic charging port on the back of the collar and then plug it into a USB-A power outlet or adaptor. Leave the collar plugged in until fully charged; this will take about 2 hours.

The battery icon on the digital display will show three solid bars when charging is complete.

Each charge can last up to 10 days, depending on frequency of use.

Install contact points

2



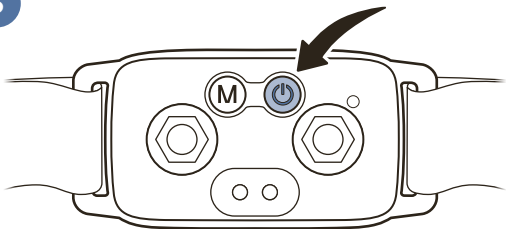
Select contact points and install them in the holes on the back of the collar. Do not over-tighten.

If your dog is short-haired or very small, use the short contact points. If your dog has long or thick hair, use the long contact points.

If desired, cover the contact points with the provided silicone covers. These are intended for dogs with sensitive skin; the static correction will emit through the covers.

Fit the bark collar

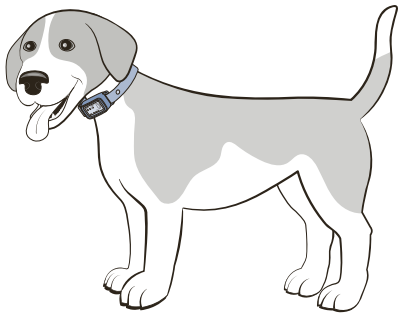
3



Press and hold the power button for 3 seconds to turn the bark collar off. The collar will vibrate and the digital display will turn off.

With your dog standing comfortably, place the collar high around their neck, close to the ears. The contact points should be centered directly under your dog's chin, touching the skin. If your dog has long or thick hair, it may be necessary to trim (not shave) the hair around the contact points to make sure that contact is consistent.

Important: Check the tightness of the bark collar by inserting one finger between the end of a contact point and your dog's neck. The fit should be snug but not



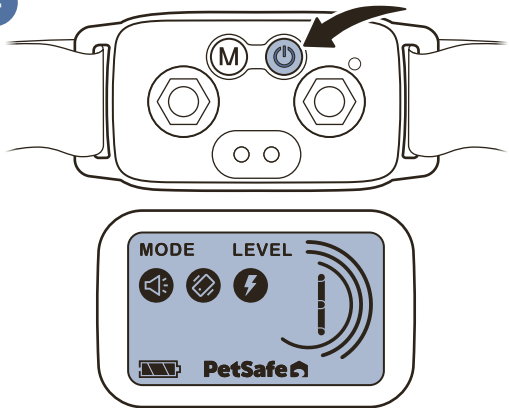
constricting. If your dog shakes their head after fitting, the collar should not move. Recheck the fit of the collar frequently as your dog becomes comfortable wearing it.

Once you are satisfied with the fit of the collar, remove it from your dog and trim the excess strap, making sure to allow room for growth or a thicker winter coat. Seal the cut end of the strap with a lighter to prevent fraying.

Important: Do not leave the collar on your dog for more than 12 hours a day, and never attach a leash to it — use a separate collar or harness for that. See the customer care guide for more important safety information about how to fit and use the collar.

Turn the bark collar on

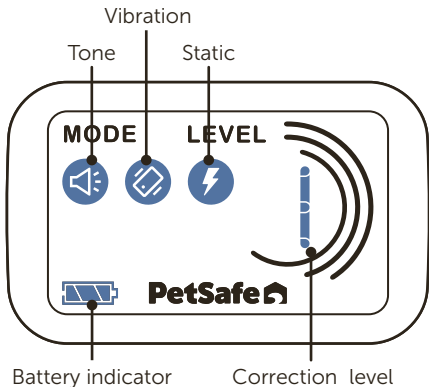
4



Turn the bark collar on by pressing and holding the power button for 3 seconds. The collar will vibrate and the digital display will illuminate.

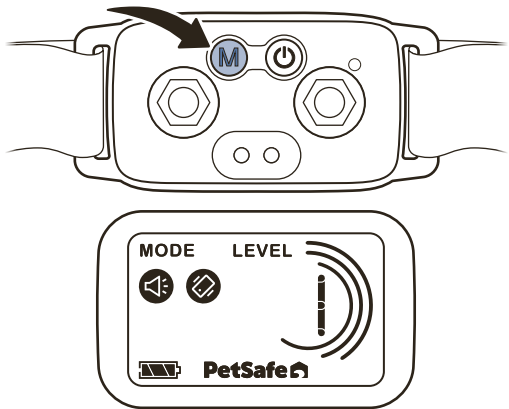
The bark collar is set to Progressive mode (with static) by default. To change collar settings, see the following section.

Change collar settings



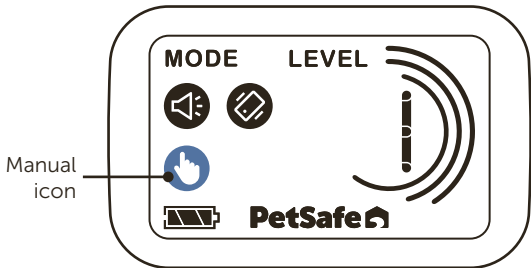
Icons on the digital display provide information about battery power, mode, and correction level.

To save battery power, the digital display will darken after 15 seconds of inactivity. Press any button to wake the digital display.

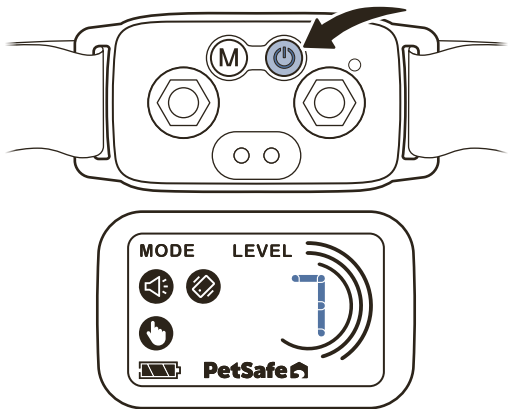


To turn static correction off, press and release the mode button. The static icon on the digital display will turn off to indicate static correction is disabled.

To turn static correction back on, press and release the mode button again.



To place the bark collar in Manual mode, press and hold the mode button for 3 seconds. The digital display will show the manual icon.



To change the correction level while in Manual mode, press and release the power button. Each time you press and release the power button, the correction level will advance by 1.

To turn static correction on or off while in Manual mode, press and release the mode button.

Turn the bark collar off

To turn the bark collar off, press and hold the power button for 3 seconds.

Test the bark collar

To test the bark collar:

1. Remove the collar from your dog.
2. Turn off static correction by pressing and releasing the mode button.
3. Simultaneously shake the bark collar and speak loudly into the microphone on the back of the collar. The collar should tone and vibrate.
4. Turn on static correction by pressing and releasing the mode button.
5. Hold the bottom of the test light tool against the two contact points, ensuring the metal wires directly touch the top of the contact points.

6. Simultaneously shake the bark collar and speak loudly into the microphone on the back of the collar. The test light tool should illuminate, indicating that a static correction has been delivered.

Important: The test light can be hard to see in bright daylight; shielding the test light tool with your hand can make it easier to see. You may have to test the bark collar a few times before seeing the test light.

7. After testing, return the bark collar to the desired settings before placing it on your dog.

Reset the bark collar

To reset the bark collar to factory settings, press and hold the mode button and power button simultaneously for 3 seconds.

Terms of Use and Limitation of Liability

1. **Terms of Use**

The use of this product is subject to your acceptance without modification of the terms, conditions and notices contained with this product. Use of this product implies acceptance of all such terms, conditions, and notices. If you do not wish to accept these terms, conditions, and notices, please return the product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care location together with proof of purchase for a full refund.

2. **Proper Use**

Proper Use includes, without limitation, reviewing the entire Product Manual and any specific safety information statements. The specific temperament or size/weight of your pet may not be suitable for this product. If you are unsure whether this product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. For products used with pets where training is desired, Radio Systems Corporation recommends that these training products are not used if your pet is aggressive and accepts no liability for determining suitability in individual cases.

3. **No Unlawful or Prohibited Use**

This product is designed for use with pets only. This product is not intended to harm, injure or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

4. **Limitation of Liability**

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any direct, indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the use or misuse of this product. The Purchaser assumes all risks and liability from the use of this product to the fullest extent permissible by law.

5. **Modification of Terms and Conditions**

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this product from time to time. If such changes have been notified to you prior to your use of this product, they shall be binding on you as if incorporated herein.

6. **Limited Warranty**

This product has the benefit of a one-year limited manufacturer's warranty. Complete details of the warranty applicable to this product can be found online at <https://www.petsafe.net/support/policies-and-terms/return-and-warranty-information> and/or by contacting your local Customer Care Center at +1 (800) 732-2677, Radio Systems Corporation, 10427 PetSafe Way, Knoxville, TN 37932. Radio Systems Corporation disclaims all other express or implied warranties, including merchantability and fitness for a particular purpose.



Important Recycling Advice

Please respect the Waste Electrical and Electronic Equipment regulations in your country. This equipment must be recycled. At the end of the product life, do not place it in the normal municipal waste system. Please check the regulations in your area or return it to where it was purchased so that it can be placed in our recycling system.

Compliance

FCC

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in

accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

CAUTION: Modification or changes to this equipment not expressly approved by Radio Systems Corporation may void the user's authority to operate the equipment.

Core Bark Collar

with Digital Display



We're here to help!

For questions or additional tips:
support.petsafe.com

1-Year Limited Warranty
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