

nutribullet

POWER CORE™

BLENDER



User guide

⚠ WARNING! Reduce the risk of serious injury by reading the User Guide to your nutribullet Power Core™ Blender before operating. Save these instructions. Ensure anyone who uses the nutribullet® knows how to do so safely.

IMPORTANT SAFEGUARDS

When operating your nutribullet® device, remember:

SAFETY COMES FIRST. WHEN USING ANY ELECTRICAL APPLIANCE, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE OBSERVED, INCLUDING THE FOLLOWING:

⚠ WARNING! To avoid the risk of serious injury, death, property damage, or damage to your device, carefully read all instructions before operating your nutribullet® device. When using any electrical appliance, basic safety precautions should always be observed, including the important information in this User Guide.

Ensure that anyone using this nutribullet® product understands the health and safety information included in this User Guide, as well as any additional safety or usage instructions provided. Each person using a device should carefully read the User Guide in its entirety to become familiar with the safe operation of the unit.

! SAVE THESE INSTRUCTIONS! ! FOR HOUSEHOLD USE ONLY

GENERAL USE AND SAFETY:

Failure to follow all instructions regarding your use of your nutribullet® device may result in serious personal injury, death, or property damage. Be aware of possible hazards when using or storing your nutribullet®.

⚠ WARNING! USE ONLY THE BLENDING PITCHER AND VENTED PITCHER LID TO BLEND HOT, WARM, OR CARBONATED INGREDIENTS. NEVER BLEND HOT, WARM, OR CARBONATED INGREDIENTS USING A

NUTRIBULLET® CUP ACCESSORY, AS CONTENTS MAY PRESSURIZE AND MAY ERUPT UPON OPENING, CAUSING SERIOUS BODILY INJURIES OR DAMAGE.

- Do not use the nutribullet® for other than its intended purpose.
- Never place any non-food items in any of the attachments when blending. Doing so may damage the unit or crack or shatter the attachment, resulting in bodily injury or property damage.

- Close supervision is necessary when using this or any appliance near children to ensure they do not play with it. Keep cord out of reach of children.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they are closely supervised and instructed concerning the use of the appliance by a person responsible for their safety.
- **NEVER LEAVE THE NUTRIBULLET® UNATTENDED WHILE IT IS IN USE.**
- Do not place or operate your nutribullet® on uneven or unstable surfaces.
- To reduce the risk of fire, shock, or damage to your nutribullet® during cleaning, follow these precautions:
 - Turn off your device and unplug it before cleaning.
 - Only clean the exterior of your device.
 - Clean your device with a dry cloth.
- To protect against the risk of electrical shock, **DO NOT** immerse the Motor Base in water or other liquids. The Motor Base should only be cleaned by wiping it down with a clean cloth.
- Do not place any nutribullet® part or accessory in a microwave, conventional

oven, air fryer, or stovetop pot, or immerse in boiling water, as this will damage the part.

- Do not place or operate your nutribullet® on or near a hot gas or electric burner, or in a heated oven.

⚠ WARNING! NEVER WASH YOUR NUTRIBULLET® PARTS OR ACCESSORIES USING THE SANITIZE OR HEAT CYCLE OF YOUR DISHWASHER. DOING SO CAN WARP THE PART, WHICH CAN CREATE HAZARDOUS CONDITIONS DURING USE THAT MAY RESULT IN BODILY INJURY OR PROPERTY DAMAGE.

- **NEVER** place any nutribullet® parts or accessories in the freezer. Do not use nutribullet® parts and accessories as storage containers in the freezer.
- Never attempt to defeat any safety interlock mechanisms on the appliance.
- Remove and safely discard any packaging material or promotional labels before using the appliance for the first time.
- Do not operate your nutribullet® if any of the parts and accessories are or appear to be damaged in any manner that may impair proper function or create a safety hazard. If you suspect your nutribullet® parts and/

or accessories may be damaged, contact Customer Service for assistance at **1 (800) 523-5993**.

- Do not use parts, accessories or attachments from other manufacturers, different models of nutribullet® or magic bullet® products, or canning jars. Use of parts, accessories or attachments NOT specifically designed for your particular nutribullet® device may damage your unit or cause serious bodily injury, fire, or electric shock.
- Use only genuine nutribullet® attachments/accessories specifically designed for your nutribullet® device. Aftermarket parts are not made to nutribullet® specifications and may damage your unit or cause serious injury.
- **DO NOT USE OUTDOORS. ALWAYS UNPLUG YOUR NUTRIBULLET® WHEN NOT IN USE.**
- To unplug, grasp the plug and pull from the outlet. Never pull from the power cord.
- Always **POWER OFF** and **UNPLUG** the unit and wait until the blades come to a complete stop before assembling, disassembling, changing accessories, or cleaning.
- This appliance has a polarized plug, on which one blade is wider than the other.

To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit into the outlet properly, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

USING THE BLENDING PITCHER:

 **WARNING! ONLY USE THE BLENDING PITCHER WITH THE VENTED PITCHER LID TO BLEND HOT, WARM, OR CARBONATED INGREDIENTS. NEVER BLEND HOT, WARM, OR CARBONATED INGREDIENTS IN A NUTRIBULLET® CUP ACCESSORY, AS CONTENTS MAY PRESSURIZE AND MAY ERUPT UPON OPENING, CAUSING SERIOUS BODILY INJURIES OR DAMAGE.**

- To prevent splashes and splatters, always affix the Vented Pitcher Lid to the Blending Pitcher with the spout down and closed before blending. This will ensure ingredients remain contained within the pitcher, preventing property damage, bodily injuries and, in the case of hot ingredients, burns.
- After blending hot ingredients or liquids, exercise caution when opening the Pitcher Lid, and be mindful of escaping hot steam or splattering hot ingredients.

- Do not overfill the Blending Pitcher beyond the MAX line.

 **WARNING! DO NOT USE THE BLENDING PITCHER IF YOU DETECT CRACKING, CLOUDINESS, OR OTHER DAMAGE. VISIT NUTRIBULLET.COM OR CONTACT CUSTOMER SERVICE TO PURCHASE A NEW BLENDING PITCHER.**

 **WARNING! TO INCORPORATE INGREDIENTS DURING BLENDING, CAREFULLY OPEN THE LID CAP FROM THE PITCHER LID AND GENTLY POUR OR DROP INGREDIENTS INTO THE MIXTURE. BE ESPECIALLY MINDFUL WHEN ADDING TO HOT INGREDIENTS AND LIQUIDS, AS ESCAPING STEAM OR SPLATTERS MAY PRESENT A RISK OF INJURY.**

- When using manual speeds, start blending on the LOW setting and, once ingredients are integrated, adjust the speed as needed.

BLENDING PITCHER SAFETY:

Proper Blending Pitcher use is important for the safe operation of your nutribullet®. Using the Blending Pitcher inconsistent with these instructions may result in bodily injury, property damage, or damage to your unit.

- Only operate the Blending Pitcher with the Pitcher Lid securely locked in place and the spout closed.
- Before blending, check that the vent slots on the Pitcher Lid are clear and unobstructed. Clogged or obstructed vent slots will pressurize the contents, which can cause the release of hot steam or the splattering of ingredients upon opening.
- For recipes that require certain ingredients to be incorporated during blending, first add the base ingredients, then attach the Pitcher Lid and begin blending. Once the ingredients are mixed well, twist open the Vented Lid Cap and carefully pour or drop ingredients into the blended mixture. If the blended mixture is hot or warm, use caution and open the Vented Lid Cap slowly, being mindful of escaping hot steam or the splattering of hot ingredients. Always reinstall the Vented Lid Cap after adding ingredients.
- **NEVER** place hands or use utensils like spatulas, spoons, or other tools near the spinning blades during operation. Doing so can damage the unit, shatter the Blending Pitcher, or cause severe bodily injury or property damage.

- **ONLY USE THE TAMPER PROVIDED** with your nutribullet® through the cover opening to push ingredients closer to the blade. **NEVER** use the Tamper without the Pitcher Lid in place. The Tamper is specifically designed to avoid contact with the Blade through the Pitcher Lid. A scraper may be used, but only when the blender is powered off and the blades are at a complete stop.

GENERAL BLADE SAFETY:

 **WARNING! BLADES ARE SHARP! HANDLE WITH CARE TO AVOID BODILY INJURY. NON-FOOD ITEMS OR HARD INGREDIENTS MAY DAMAGE THE BLADES. ROUTINELY INSPECT THE BLADES AND DISCONTINUE USE IF THE BLADES ARE DAMAGED OR DO NOT FREELY ROTATE. CONTINUED USE WITH DAMAGED BLADES OR USE INCONSISTENT WITH THESE INSTRUCTIONS MAY RESULT IN BODILY INJURY, PROPERTY DAMAGE, OR DAMAGE TO YOUR UNIT.**

- **NEVER STORE THE UNIT WITH THE BLADE EXPOSED. ALWAYS COVER THE BLADE. EXPOSED BLADES PRESENT A LACERATION HAZARD THAT MAY CAUSE SEVERE PERSONAL INJURY.**

- Always **POWER OFF** and **UNPLUG** the unit and wait until the Blade comes to a complete stop before assembling, disassembling, changing accessories, or cleaning.
- **DO NOT** crush ice. Your nutribullet® is not intended function as an ice crusher. Doing so may shatter the Pitcher or Cup accessory causing injury or damage. Always add a sufficient amount of liquid ingredients when blending.
- Do not overload the Pitcher or any nutribullet® Cup accessory, as this may prevent the Blade from spinning.
- Do not attempt to grind dry ingredients such as grains, cereal, or coffee, as this may overheat the motor and/or damage the blades.
- **AVOID CONTACT WITH MOVING PARTS!** Keep hands and utensils out of and away from the Blade to reduce the risk of severe personal injury or damage to the unit.
- **NEVER** place accessory parts on the bottom rack of the dishwasher or use the heat/sanitize cycle while cleaning the components in the dishwasher.
- Periodically inspect your Blade. If the blades do not rotate freely or are damaged, immediately discontinue use and contact Customer Service.

- Use of incompatible parts or aftermarket parts may result in damage to your nutribullet® unit, or present safety hazards that may cause personal injury or damage. When ordering replacement parts, always use genuine nutribullet® parts and accessories from **nutribullet.com** or contact Customer Service at: **1 (800) 523-5993.**

ELECTRICAL SAFETY:

Modifying, improperly using, or failing to follow the setup, usage, and care instructions for your nutribullet® device can increase the risk of property damage, serious personal injury, or death.

 **WARNING! NEVER USE THE UNIT IN COUNTRIES OR LOCATIONS WITH INCOMPATIBLE ELECTRICAL SPECIFICATIONS OR PLUG TYPES.**

 **WARNING! DO NOT USE THE UNIT WITH A VOLTAGE CONVERTER DEVICE, AS IT MAY CAUSE ELECTRICAL SHORTING, FIRE, OR ELECTRIC SHOCK, ALL OF WHICH MAY RESULT IN PERSONAL INJURY OR PRODUCT DAMAGE.**

- Do not use the unit if the cord, plug, or Motor Base has been immersed in water or other liquids.
- Do not use the unit in a wet area, or anywhere it could become wet. Any significant spillage on, under, or around the Motor Base should be cleaned and dried before plugging in and using the unit.
- Do not attempt to plug the unit into an electrical outlet with wet hands.
- Avoid contact with the touchscreen display when the Power Button is illuminated to prevent inadvertent and unexpected operation of the unit.
- Do not modify the electrical cord in any way.
- Do not operate any unit with a damaged electrical cord or plug. The electrical cord and plug are not suitable for replacement. If damaged, the appliance should be replaced. Contact Customer Service for assistance at **1 (800) 523-5993.**
- Do not place the electrical cord near or touching any hot surfaces, heat sources, or flames, including stoves.
- Do not allow the electrical cord to hang over the edge of a table or counter.
- Do not pull, twist, or damage the power cord.

- Overloading the unit with ice or other ingredients may overheat the motor and engage the thermal breaker. If the internal thermal breaker shuts off the motor, unplug the Motor Base and let it cool for an hour before attempting to use it again. The thermal breaker will reset when the unit is unplugged and the thermal breaker cools down.
- Always **UNPLUG** your nutribullet® when it is not in use, and when assembling, disassembling, changing accessories, or cleaning.
- **NEVER** pull the power cord to remove the plug from the outlet. To unplug, grasp the plug and pull from the outlet.
- Use of incompatible parts or aftermarket parts may result in damage to your nutribullet® or present safety hazards that may cause personal injury or property damage. When ordering replacement parts, always use genuine nutribullet® parts and accessories from nutribullet.com or contact Customer Service at **1 (800) 523-5993**.

VENTILATION:

- **NEVER** obstruct the ventilation openings on the bottom of the Motor Base of your nutribullet® device. Openings on the bottom of the Motor Base should be free of dust

and lint and never obstructed. Obstructing the ventilation openings may overheat the motor, presenting a fire hazard that may cause property damage, serious personal injury, or death.

- **ALWAYS** use the nutribullet® on a level surface, ensuring there is unobstructed space surrounding the motor base to allow for proper air circulation. Slots on the bottom of the Motor Base are provided for ventilation to ensure reliable operation and to prevent the motor from overheating.
- **NEVER** place your nutribullet® on top of flammable materials such as newspapers, tablecloths, napkins, dishtowels, placemats, or similar items.

MEDICAL SAFETY:

Always consult your physician regarding health and nutrition concerns and advice. The information contained in this User Guide, accompanied Recipe Guide, and/or online recipes are general suggestions and ideals, and are not meant to replace the advice of your physician.

MEDICATION INTERACTIONS:

 **WARNING! ALWAYS USE CAUTION WHEN COMBINING INGREDIENTS. FAILURE TO FOLLOW NUTRIBULLET® PRODUCT WARNINGS CAN RESULT IN SERIOUS BODILY INJURY; NEVER FOLLOW PREPARATION INSTRUCTIONS THAT CONTRADICT NUTRIBULLET® PRODUCT WARNINGS. CERTAIN INGREDIENTS UNDERGO CHEMICAL REACTIONS WHEN MIXED. BLENDING SUCH INGREDIENTS IN YOUR NUTRIBULLET® CAN CAUSE PRESSURIZATION THAT MAY RESULT IN SERIOUS BODILY INJURY OR PROPERTY DAMAGE. FOR THE SAFE OPERATION OF YOUR UNIT, ALWAYS BE MINDFUL WHEN COMBINING INGREDIENTS, AND BE SURE TO FOLLOW ALL NUTRIBULLET® PRODUCT WARNINGS AS WRITTEN IN THE PRODUCT USER GUIDE.**

- Always consult your physician regarding health and nutrition concerns and advice. The information contained in this User Guide, any accompanied guide, and/or online recipes are general suggestions and ideals and are not meant to replace the advice of your physician.

- If you are taking any medications, especially cholesterol-lowering medication, blood thinners, blood pressure drugs, tranquilizers, or antidepressants, please check with your physician before trying any published recipes.
- **ALWAYS** follow recommended maintenance and care instructions in the User Guide.

!SAVE THESE INSTRUCTIONS!

Contents



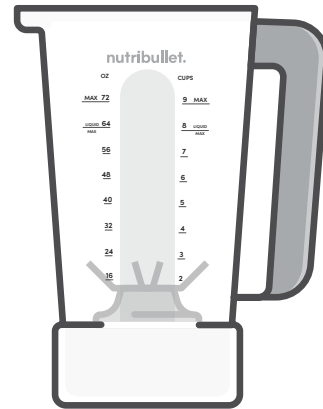
- 02 Important safeguards**
- 12 What's included**
- 13 Assembly guide**
- 14 Control panel**
- 16 Blending with the Pitcher**
 - 16 First-time setup
 - 17 Using the blender
- 20 Care & maintenance**
 - 21 Replacement parts
- 22 nutribullet Power Core™ Blender one-year limited warranty**
- 26 Product Registration**

Thank you for purchasing the nutribullet Power Core™ Blender.

What's included



motor base

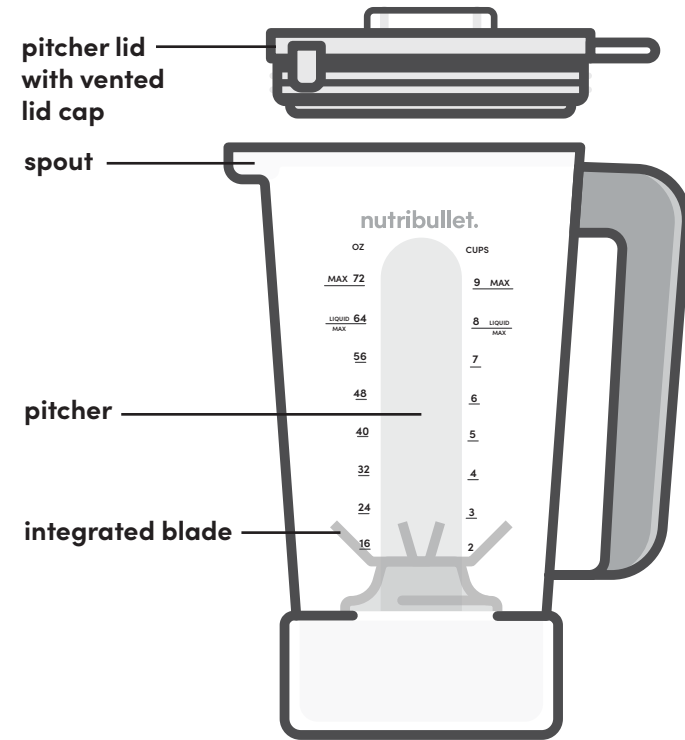


72oz pitcher



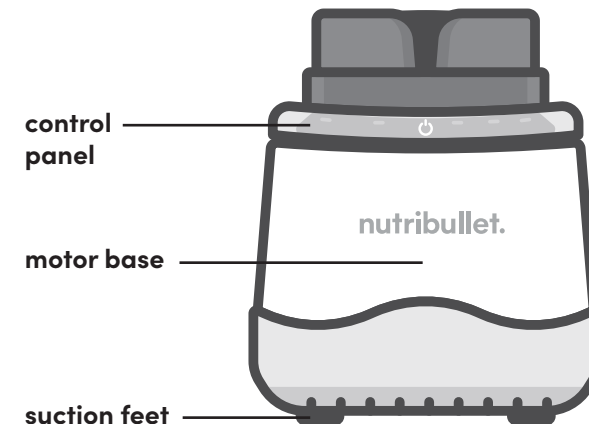
pitcher lid with
vented lid cap

Assembly guide



pitcher

integrated blade



control
panel

motor base

suction feet

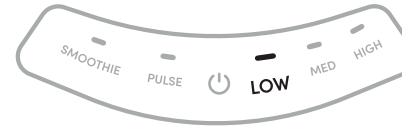
Product configurations may vary. To see our full list of nutribullet® accessories, please visit [nutribullet.com](https://www.nutribullet.com)

Control panel



POWER BUTTON

The **Power Button**  turns the blender on (light indicates power). Always turn off and unplug the blender when not in use.



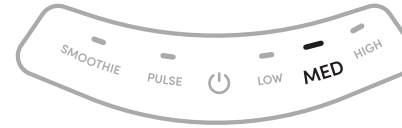
LOW

For mixing thin batters, gravies, and marinades, scrambling eggs, and processing cooked foods or raw fruits.



SMOOTHIE

Automatically blends ingredients in a timed cycle to create smooth, consistent drinks.



MED

For creaming soups, mixing dips, grinding nuts, and blending sauces, spreads, drinks, and milkshakes.



PULSE

For controlled chopping and processing.



HIGH

For liquefying thick mixtures and blending frozen fruits or vegetables.

Blending with the Pitcher

PLEASE KEEP THESE IMPORTANT SAFEGUARDS IN MIND WHEN USING THE APPLIANCE:

- Plug in the Motor Base before use.
- Always attach the Pitcher Lid and Vented Lid Cap before blending.
- Never run the blender while empty.
- Do not put accessories in the microwave.
- Never leave the blender running unattended.

- Be extra careful when blending hot liquids.



WARNING! STEAM AND SPLASHES CAN BURN YOU.

ALWAYS KEEP THE PITCHER LID AND VENTED LID CAP ON WHEN BLENDING HOT LIQUIDS.

FILL ONLY UP TO THE MAX LINES FOR LIQUIDS AND SOLIDS.

START AT LOW SPEED, THEN INCREASE ONCE THE MIXTURE IS SMOOTH AND STEADY.

First-time setup



- 1 Unbox the **Motor Base** and all attachments; place them on a flat, dry surface.

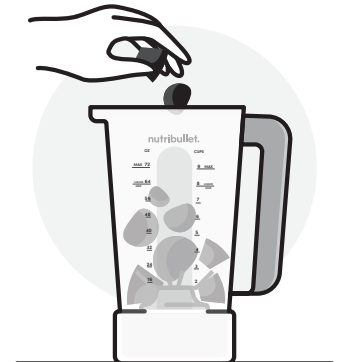


- 2 Rinse all detachable parts. All parts except the **Motor Base** are dishwasher-safe or can be hand-washed with warm, soapy water. Wipe the **Motor Base** with a damp cloth.

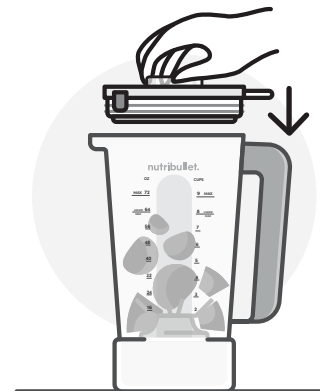
Using the blender



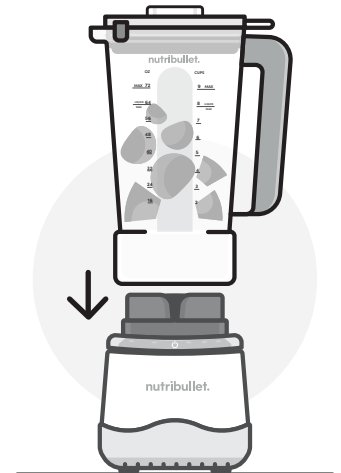
- 1 Set the **Motor Base** on a clean, dry, level surface. Ensure the rubber suction feet are secured to the surface for stability.



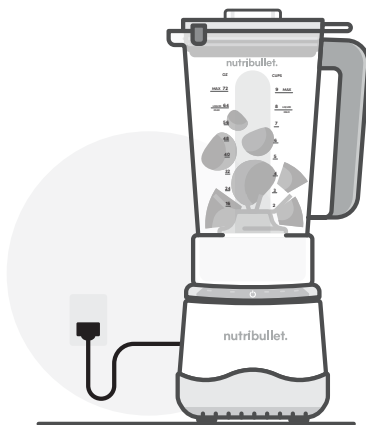
- 2 Place the **Pitcher** on a clean, dry, level surface. Add ingredients without exceeding the MAX line.



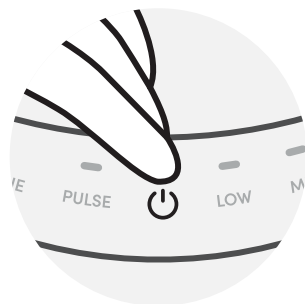
- 3 Attach the **Pitcher Lid** with cap to the **Pitcher**, aligning the rear loop (opposite the spout) with the handle.



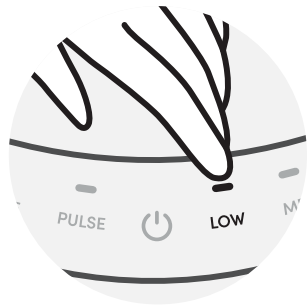
- 4 Lower the **Pitcher** straight down into the **Motor Base**, aligning the **Pitcher's** studs with the grooves on the base. There will be a click when the **Pitcher** is placed onto the **Motor Base**.



- 5 Plug the power cord into an electrical outlet.

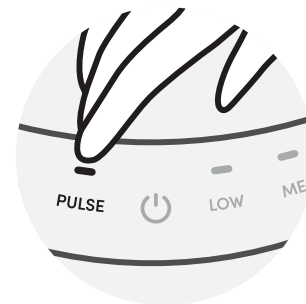


- 6 Press  to turn on the blender. The blending mode lights will illuminate in sequence from left to right when the unit is powered on.



- 7 To blend continuously, locate your desired speed on the **Control Panel** and press once to start. The blender will run at that speed until paused or stopped, and you can change speeds at any time.

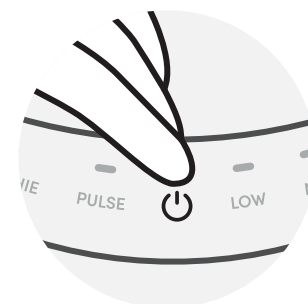
To pause, press the selected speed button again: the setting light will turn off and the unit will stop until you choose a new setting to resume.



- 8 For pulsing, press and hold the **PULSE** button. The blender runs only while the button is held, giving you precise control over blending time and texture.

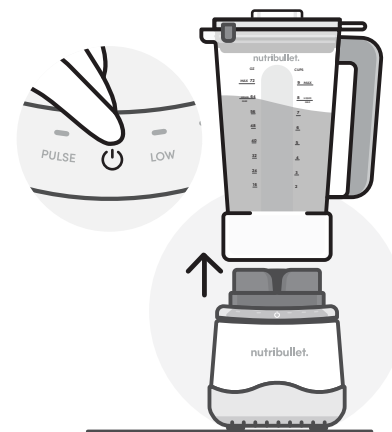
NOTE: To add ingredients while blending, select **LOW** speed, then remove **ONLY** the plastic cap from the **Vented Lid** to open the vent, leaving the rest of the Lid attached. Add ingredients through the opening, then replace the **Cap** and increase speed as desired. Never add items through the vented opening when blending hot ingredients.

NOTE: If you need to dislodge or redistribute stuck ingredients at any point during blending, be sure to completely power off and unplug the unit, ensuring blades have come to a full stop, before opening the **Lid** and loosening ingredients. If using a utensil to dislodge ingredients, ensure it is completely removed from the pitcher before reattaching the **Lid** and resuming blending. If sticking persists, add more liquid to your blend.



- 9 Press the  to stop blending and wait for the blades to stop spinning. The  will remain lit, indicating the blender is in idle mode.

 **WARNING! Blades are sharp. Never put your hands in the Pitcher.**



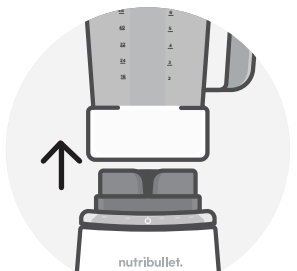
- 10 Press  again to power off the unit completely before lifting the **Pitcher** from the **Motor Base**. Remove the **Lid** before pouring your mixture into your desired vessel.

Care & maintenance

CLEANING YOUR NUTRIBULLET POWER CORE™ BLENDER:



- 1 Always turn off and unplug the blender before touching it. Wait until all parts stop moving.



- 2 Remove the **Pitcher** from the **Motor Base**.



- 2 Clean the **Motor Base** and **Pitcher** as described in the cleaning instructions.

MOTOR BASE:

- Do not take apart the Motor Base.
- Wipe the Motor Base with a sponge or cloth and warm soapy water damp cloth.
- For leaks, wipe with a damp sponge and warm water.
- Use a small brush if needed to clean around the actuator system.

! WARNING: NEVER PUT THE MOTOR BASE IN WATER.

PITCHER:

! WARNING: BLADES ARE SHARP! HANDLE WITH CARE.

- The Pitcher is dishwasher-safe. Rinse and scrub with a dish brush before placing it in the dishwasher.
- **DO NOT** use the sanitize cycle; high heat can warp the plastic.
- You can also hand-wash with soap and water. Scrub stuck-on food with a brush or sponge.

- Regularly check for cracks or damage. Replace if damaged.
- Never use a Pitcher that doesn't fit correctly on the Motor Base. This can cause separation and injury.

STORAGE:

- Store the Pitcher upright with the Lid on.
- Do not put anything on top of the Lid.
- Keep other parts in a safe place where they won't get damaged.

Replacement parts

To order additional parts and accessories, please visit our website at [nutribullet.com/shop/accessories](https://www.nutribullet.com/shop/accessories) or feel free to contact Customer Service: **1 (800) 523-5993**.

Use only genuine nutribullet® attachments/accessories specifically designed for your nutribullet® device. Aftermarket parts are not made to nutribullet® specifications and may damage your unit or cause serious injury.

nutribullet Power Core™

one-year limited warranty

LIMITED WARRANTY FOR NUTRIBULLET®

nutribullet®, LLC's and Capital Brands Distribution, LLC's (together, "nutribullet®") limited warranty obligations are confined to the terms set forth below:

nutribullet® warrants nutribullet® products against defects in materials and workmanship for a period of one year from the date of original retail purchase, product pick up, or delivery – whichever is later – as applicable in your jurisdiction. This limited warranty is valid only in the country* in which the product is purchased and comes with the product at no extra charge, however, shipping and processing fees will be incurred for returns, replacements, and/or refunds. An additional three-year warranty extension can be purchased separately – please see details below.

If a defect exists and is subject to this limited warranty, at its option nutribullet® will

(1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or that has been manufactured from new or serviceable used parts, and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. A replacement product assumes the remaining warranty of the original product. A repaired product has a one-year warranty from the date of repair. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes nutribullet's property. When a refund is given, your product becomes nutribullet's property.

OBTAINING WARRANTY SERVICE

For limited warranty service, simply call our customer service department at **1 (800) 523-5993** or contact us via email from our website at **[nutribullet.com/contact-us](mailto:contact-us@nutribullet.com)** simply click the Contact Us link, fill out and submit the customer contact form and we will be glad to help you. When you contact our customer service

department you will be asked to furnish your name, address, telephone number and to provide proof of the original purchase (receipt) containing a description of the product(s), purchase date, and the appropriate nutribullet® bar code(s). Before you send your product for limited warranty service, please make sure to keep a copy of all relevant documents for your files (receipt, etc.). It is always recommended to purchase product insurance and tracking services when sending your product for service. Remember, shipping and processing fees will be incurred by you and are not covered by the one-year limited warranty.

EXCLUSIONS AND LIMITATIONS

This nutribullet® One-Year Limited Warranty applies only to nutribullet® products distributed by or for nutribullet® that can be identified by the "nutribullet®" trademark, trade name, logo affixed to it, and bar code. nutribullet's One-Year Limited Warranty does not apply to any unauthentic products or accessories that were not distributed / sold by nutribullet® or through **nutribullet.com**. Normal wear and tear is not covered

by this limited warranty. This limited warranty applies to consumer use only, and is void when the product is used in a commercial or institutional setting.

This limited warranty extends only to the original consumer purchaser and is not transferable. In addition, proof of purchase must be demonstrated.

Repair or replacement of the product (or, if repair or replacement is not feasible, a refund of the purchase price) is the exclusive remedy of the consumer under this limited warranty. nutribullet® shall not be liable for any incidental or consequential damages for breach of this limited warranty or any implied warranty on this product. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. nutribullet® is not liable for any damage to products not covered by this warranty (e.g., cups, book, User Guide).

This limited warranty does not apply: (a) to damage caused by accident, abuse, misuse, or misapplication; (b) to damage caused by improper maintenance (including unauthorized parts service); (c) to a product or a part that has been modified in any way; (d)

if any nutribullet® bar code or trademark has been removed or defaced; and/or (e) if the product has been used with an adapter/converter.

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