



# Profile Performance Washers

**Safety Information**

Proper Installation .....3  
 Water Heater Safety .....3  
 When Not in Use .....3  
 When Using the Washer .....3  
 Your Laundry Area .....3

**Operating Instructions**

Clothes care cycles .....6, 7  
 Controls .....4  
 Controls features .....8  
 Cycle options .....9  
 Cycle status .....9  
 Loading and Using  
 the Washer .....11, 12  
 One Touch Cycles .....4, 5  
 Washer Features .....6-10

**Troubleshooting Tips** .....13-16

**Customer Service**

GE Answer Center®  
 800 Number .....2, Back Cover  
 Product Registration .....17, 18  
 Service Telephone  
 Numbers .....2, Back Cover  
 Warranty .....19

**Owner's Manual**

WPSE7003  
WPSE7002

## Profile Performance Laveuses

**Manuel d'Utilisation**

La section française commence à la page 21

## Profile Performance Lavadoras

La sección en español empieza en la página 38



## A Service Partnership.



### IMPORTANT!

Fill out the Consumer Product Registration Card.

#### Two easy ways to register your appliance!

- Through the internet at [www.geappliances.com](http://www.geappliances.com)
- Complete and mail the enclosed Product Registration Card



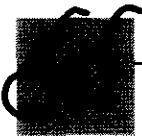
### FOR YOUR RECORDS

Write the model and serial numbers here:

# \_\_\_\_\_

# \_\_\_\_\_

You can find them in the upper right corner on the back of your washer.



### READ THIS MANUAL

Inside you will find many helpful hints on how to use and maintain your washer properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your washer.



### IF YOU NEED SERVICE

You'll find many answers to common problems in the *Before You Call For Service* section. If you review our chart of *Troubleshooting Tips* first, you may not need to call for service at all.

If you do need service, you can relax knowing help is only a phone call away. A list of toll-free customer service numbers is included in the back section. Or, **in the United States**, you can always call the GE Answer Center<sup>®</sup>, at 800.626.2000, 24 hours a day, 7 days a week.

**In Canada**, call 1-800-361-3400.

**OR**

Visit our Website at [www.geappliances.com](http://www.geappliances.com)

# IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

**⚠ WARNING!** For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or loss of life.



## WATER HEATER SAFETY

Under certain conditions hydrogen gas may be produced in a water heater that has not been used for two weeks or more. Hydrogen gas can be explosive under these circumstances.

If the hot water has not been used for two weeks or more, prevent the possibility of damage or injury by turning on all hot water faucets and allowing them to run for several minutes. Do this before using any electrical appliance which is connected to the hot water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke or use an open flame or appliance during this process.



## PROPER INSTALLATION

This washer must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet, you can receive one by calling, toll-free, in the United States the GE Answer Center®, 800.626.2000. In Canada, call, 1-800-361-3400.

- Install or store where it will not be exposed to temperatures below freezing or exposed to the weather.
- Remove the colored protective film from the control panel.
- Properly ground washer to conform with all governing codes and ordinances. Follow details in Installation Instructions.



## YOUR LAUNDRY AREA

- Keep the area underneath and around your appliances free of combustible materials such as lint, paper, rags, chemicals, etc.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play on, with, or inside this or any other appliance.



## WHEN USING THE WASHER

- Never reach into washer while it is moving. Wait until the machine has completely stopped before opening the lid.
- Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing different chemicals can produce a toxic gas which may cause death.
- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.) which may ignite or explode. Do not add these substances to the wash water. Do not use or place these substances around your washer or dryer during operation.
- The laundry process can reduce the flame retardancy of fabrics. To avoid such a result, carefully follow the garment manufacturer's wash and care instructions.
- To minimize the possibility of electric shock, unplug this appliance from the power supply or disconnect the washer at the household distribution panel by removing the fuse or switching off the circuit breaker before attempting any maintenance or cleaning. **NOTE:** Pressing PAUSE or STOP/CANCEL does **NOT** disconnect the appliance from the power supply.
- Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.

Use this appliance only for its intended purpose as described in this Owner's Manual.



## WHEN NOT IN USE

- Turn off water faucets to relieve pressure on hoses and valves and to minimize leakage if a break or rupture should occur. Check the condition of the fill hoses; they may need replacement after 5 years.
- Before discarding a washer, or removing it from service, remove the washer lid to prevent children from hiding inside.
- Do not attempt to repair or replace any part of this appliance unless specifically recommended in this Owner's Manual, or in published user-repair instructions that you understand and have the skills to carry out.
- Do not tamper with controls.

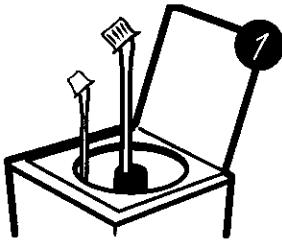


READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.  
**SAVE THESE INSTRUCTIONS**

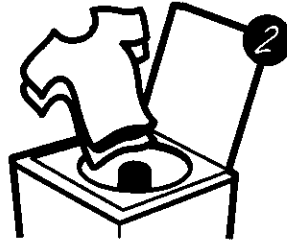
## Easy ONE TOUCH Cycles.

Your new washer offers the convenience of starting your wash loads with our easy **ONE TOUCH** cycles. Make one simple selection, and your **LOAD SIZE**, **SOIL LEVEL**, **WASH/RINSE TEMPERATURE**, and **WASH/SPIN SPEED** are automatically set. Then all you have to do is press **START**.

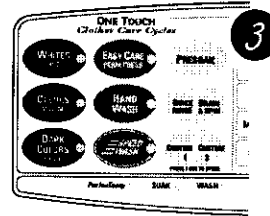
### ONE TOUCH Quick Start Guide



- Add detergent
- Add diluted fabric softener



- Add clothes



- Select wash cycle
- Check load size setting

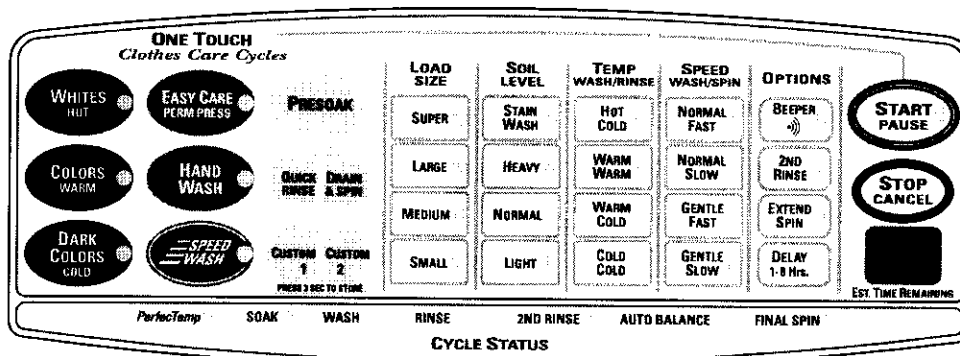


- Close lid
- Push **START**

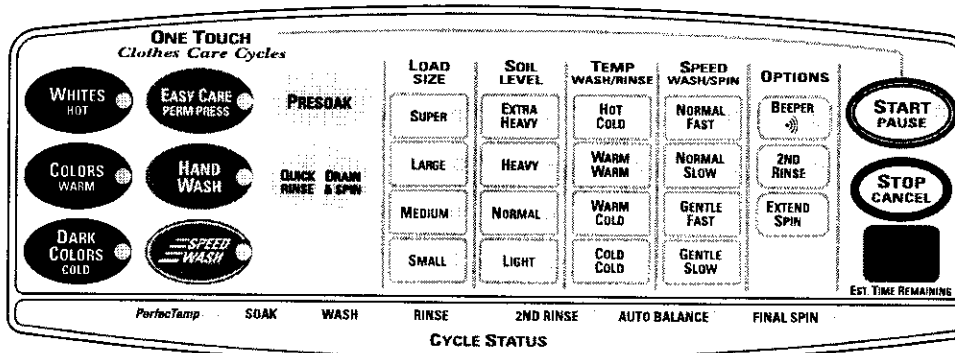
## Washer control panel.

You can locate your model number behind the top edge of the control panel.

### Model WPSE7003



### Model WPSE7002



# ONE TOUCH selections.

**PRESS...**

**AUTOMATICALLY SELECTS...**

**THEN PRESS...**



LOAD SIZE	SOIL LEVEL	TEMP WASH/RINSE	SPEED WASH/SPIN
LARGE	NORMAL	HOT COLD	NORMAL FAST



For heavy to lightly soiled cottons, household linens, work and play clothes.



LARGE	NORMAL	WARM COLD	NORMAL FAST
-------	--------	-----------	-------------



For heavy to lightly soiled cottons, household linens, work and play clothes.



LARGE	NORMAL	COLD COLD	NORMAL FAST
-------	--------	-----------	-------------



For non-colorfast cottons and blends, and items that are labeled cold wash by the fabric manufacturer.



MEDIUM	NORMAL	WARM COLD	GENTLE FAST
--------	--------	-----------	-------------



For knits, wrinkle-free and permanent press items.



SMALL	LIGHT	COLD COLD	GENTLE SLOW
-------	-------	-----------	-------------



For lingerie and items labeled hand-washable with light soils. Provides periods of agitation and soak during wash and rinse.



SMALL	LIGHT	WARM WARM	GENTLE FAST
-------	-------	-----------	-------------



For lightly soiled items that are needed in a hurry. Cycle time is approximately 15 minutes, depending on your household water pressure.

## Changing the automatic settings.

You can change any of the automatic settings simply by pressing the desired pads.

## About Clothes Care Cycles.



### **STAIN WASH** (on some models)

For heavily soiled or stained items. Adds an extra agitation and soak at the beginning of the wash cycle.



### **PRESOAK**

#### **To presoak a load and go straight into a wash cycle:**

Select your wash cycle, press the **PRESOAK** pad, then press the **START/PAUSE** pad.

- Starts with three minutes of agitation, then 12 minutes of soaking, followed by the selected wash cycle.
- Uses the speed and water temperature of your selected wash cycle.

#### **To presoak a load for more than 12 minutes:**

Press the **PRESOAK** pad. The washer will fill and these automatic settings are selected:



- Three minutes of agitation is followed by up to 24 hours of soaking.
- To soak less than 24 hours, press the **DRAIN & SPIN** pad or choose a wash cycle.



### **QUICK RINSE**

Use this feature to quickly rinse chlorine, perspiration, stains, etc. out of clothes.

- The washer fills with water, agitates for three minutes, drains and spins.

#### *Automatic QUICK RINSE settings:*



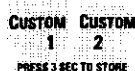


DRAIN  
& SPIN

## **DRAIN & SPIN**

**DRAIN & SPIN** any cycle at any time.

Automatic **DRAIN & SPIN** setting:



CUSTOM 1 CUSTOM 2  
PRESS 3 SEC TO STORE

## **CUSTOM 1 and CUSTOM 2 (on some models)**

Set up your favorite combination of settings and save them here for one-touch recall. These custom settings cannot be set while a cycle is in progress.

**To store a custom combination of settings:**

1. Select a **ONE TOUCH** setting.
2. Change **LOAD SIZE**, **SOIL LEVEL**, **TEMPERATURE**, or **SPEED** to fit your needs.
3. Select any **OPTIONS** you want.
4. Press and hold the **CUSTOM 1** or **CUSTOM 2** pad until the washer beeps to store your selection.

**To recall your stored combination:**

Press the **CUSTOM 1** or **CUSTOM 2** pad, then press **START/PAUSE**.

**NOTE: DELAY 1-8 HRS.** cannot be used in **CUSTOM 1** and **CUSTOM 2** settings.

**To reprogram the custom settings:**

**Repeat steps 1–4 above.**

## About controls features.



### START/PAUSE

- After you have selected a new cycle, press once to start the cycle.
- Press twice to select the last cycle used and start the washer.
- If the washer is running, press once to interrupt the cycle; press again to continue the cycle.



### STOP/CANCEL

This pad should *not* be used to interrupt or pause a cycle.

Pressing this pad will cancel the current settings and the settings will be lost.



EST. TIME REMAINING

### Estimated Time Remaining

- Displays the approximate time remaining until the end of the cycle.
- If the estimated time remaining is more than 60 minutes, "1H" will flash in the display, followed by the additional remaining minutes. When the time remaining is less than 60 minutes, the timer will count down.
- Cycle time is affected by how long it takes the washer to fill. This depends on the water pressure in your home. The "smart" timer "learns" the amount of time it takes to fill your washer and adjusts the total time accordingly.

**NOTE:** If **PRESOAK** is selected and a follow up wash cycle is not chosen, two dashes will come up in the display.

### Spot Spray

When you open the washer lid and press the **SPOT SPRAY** button, you will see a short stream of cold water.

- 1 Open the washer lid.
- 2 Press the **SPOT SPRAY** button. (You will see a short stream of water.)
- 3 Dampen your soiled garment with the **SPOT SPRAY** option and rub your favorite pretreatment product into soiled area.

**NOTE:** The **SPOT SPRAY** option will not work if

- the washer lid is down
- the washer tub is filling
- the water has already reached the level you selected.

## About cycle options.



### **BEEPER**

Alerts you when the cycle is complete.  
You can turn off the end-of-cycle beeper by pressing this pad.



### **2ND RINSE**

Adds a second rinse to any cycle.



### **EXTEND SPIN**

Extends the last spin of a wash cycle. This will extract more water from your clothes. Clothes will be drier when you use this option.



### **DELAY 1-8 HOURS** (on some models)

Use to delay the start of your washer for 1 to 8 hours. First choose your wash cycle and any options. Then press this pad for the number of hours you want to delay the cycle. Press the **START/PAUSE** pad to start the countdown.

The countdown time will be shown in the **Est. Time Remaining** display.

## About cycle status.

These cycle status indicator lights display what part of the cycle the washer is in.

**PerfectTemp** SOAK WASH RINSE 2ND RINSE AUTO BALANCE FINAL SPIN



### **PerfectTemp**

**PerfectTemp** senses the incoming water temperature and adjusts the temperature of the fill water.

The lid must be closed for **PerfectTemp** to work.

If your water is too cold, detergent will not dissolve effectively and clothes may not get clean. If the water is too hot, fabrics could be damaged.

**PerfectTemp** adjusts these water temperature extremes for better washing performance.

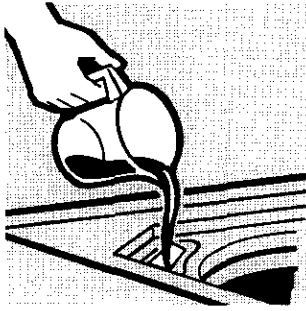
You may hear the water valves turning off and on while the water temperature is being adjusted. This is normal.



### **Auto Balance**

The washer is sensing load distribution for an even spin.

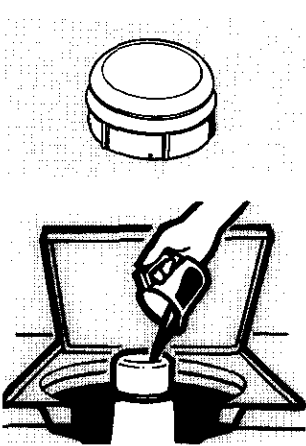
## About washer features.



### Liquid Bleach Dispenser

The dispenser dilutes liquid chlorine bleach before it reaches into your wash load.

- 1 Check clothing care labels for special instructions.
- 2 Measure liquid bleach carefully, following instructions on the bottle.
  - Never pour undiluted liquid chlorine bleach directly onto clothes or into the wash basket.
  - Do not pour powdered bleach into bleach dispenser.
- 3 Before starting the washer, pour measured amount of bleach directly into bleach dispenser. Avoid splashing or over-filling dispenser. If you prefer to use powdered bleach, add it into the wash basket with your detergent.
  - Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing can produce a toxic gas which may cause death.



### The Agitator Cap or Fabric Softener Dispenser

The **agitator cap** fits into the top of the agitator. If it accidentally comes off, simply put it back on.

The **fabric softener dispenser** automatically releases liquid fabric softener at the proper time during the cycle.

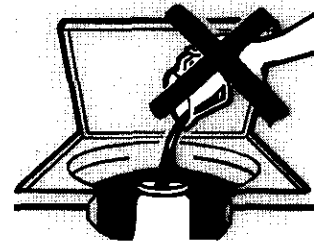
**Do not stop the washer during the first spin. This will cause the dispenser to empty too soon.**

To use, follow these steps:

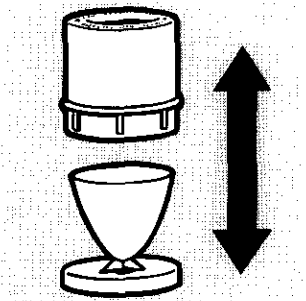
- 1 Make sure dispenser is securely attached to agitator.
- 2 Use only liquid fabric softener. Pour into dispenser, using amount recommended on package.

**Never pour fabric softener directly on clothes. It may stain them.**

- 3 Add water to dispenser until it reaches the maximum fill line.



**Do not pour anything into the agitator if the agitator cap or dispenser is removed.**



Separate for cleaning.

### Cleaning the Fabric Softener Dispenser

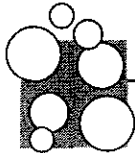
- 1 Remove the dispenser from the top of the agitator.
- 2 Separate the dispenser cup from the cover by grasping the top and pushing down on the inside of the cup with your fingers. Dispenser cup will pop free from the cover.
- 3 To clean the dispenser, soak both the dispenser cup and the dispenser cover in the following solution:
  - 1 US gallon (3.8 liters) warm water
  - 1/4 cup (60 ml) heavy duty liquid detergent
  - 1 cup (240 ml) bleach
- 4 If necessary, loosen build-up with a clean, soft cloth after soaking. Do not use a stiff brush; you may roughen the surface of the dispenser.
- 5 Rinse and reassemble dispenser. Place dispenser back on the agitator.

## **Loading and using the washer.** *Always follow fabric manufacturer's care label when laundering.*



### **Sorting Wash Loads**

Sort by color (whites, lights, colors), soil level, fabric type (sturdy cottons, easy care, delicates), and whether the fabric produces lint (terry cloth, chenille), or collects lint (velveteen, corduroy).



### **Proper Use of Detergent**

Using too little or too much detergent is a common cause of laundry problems.

You can use less detergent if you have soft water, a smaller load, or a lightly soiled load.



### **Loading the Washer**

Load dry items loosely, no higher than the top row of holes in the washer basket. When loading wet items make sure you set the load/water level high enough to allow the items to move freely. Water level should just cover the clothes. To add items after washer has started, lift the lid and submerge additional items next to the agitator.

- *Do not wrap long items like sheets or pants around the agitator.*
- *Do not wash fabrics containing flammable materials (waxes, cleaning fluids, etc.).*
- *Agitation will not start with the lid up.*

**Loading and using the washer (cont.).** Always follow fabric manufacturer's care label when laundering.



**Care and Cleaning of the Washer**

**Wash Basket:** Leave the lid open after washing to allow moisture to evaporate. If you want to clean the basket use a clean soft cloth dampened with liquid detergent, then rinse. (Do not use harsh or gritty cleaners.)

**Fill Hoses:** Hoses connecting washer to faucet should be replaced every 5 years.

**Lint Filter:** The lint filter is located under the agitator. It is self-cleaning and requires no maintenance.

**Exterior:** Immediately wipe off any spills. Wipe with damp cloth. Try not to hit surface with sharp objects.

**Moving and Storage:** Ask the service technician to remove water from drain pump and hoses. Do not store the washer where it will be exposed to the weather. In the **United States** call the GE Answer Center<sup>®</sup>, 800.626.2000 for information on how to keep the tub stationary when moving the washer. In **Canada** write to Manager, Consumer Relations, Camco Inc., 1 Factory Lane, Suite 310, Moncton, N.B. E1C 9M3.

**Long Vacations:** Be sure water supply is shut off at faucets. Drain all water from hoses if weather will be below freezing.



**Fabric Care Labels**

Below are fabric care label "symbols" that affect the clothing you will be laundering.

**WASH LABELS**

<b>Machine wash cycle</b>						
<b>Water temperature</b>						

**DRY LABELS**

<b>Tumble dry</b>						
<b>Heat setting</b>						
<b>Special instructions</b>						

**BLEACH LABELS**

<b>Bleach symbols</b>			
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## Before you call for service...



**Troubleshooting Tips**  
Save time and money! Review the charts on the following pages first and you may not need to call for service.

<b>PERFECTEMP</b>	<b>Possible Causes</b>	<b>What To Do</b>
<b>PerfectTemp wash temperature is incorrect</b>  <i>(Review PerfectTemp in the About washer features section)</i>	The washer is in a cold rinse cycle	<ul style="list-style-type: none"> <li>This is normal. The <b>PerfectTemp</b> feature is designed not to activate during a cold rinse cycle so that the coldest water available is used.</li> </ul>
	All the water in the water heater has been used	<ul style="list-style-type: none"> <li>Wait until the water in the water heater is heated to the correct temperature.</li> </ul>
	<b>Possible Causes</b>	<b>What To Do</b>
<b>Clothes too wet</b>	Incorrect spin speed selected	<ul style="list-style-type: none"> <li>Make sure the spin cycle selected matches the load you are washing. Some fabrics will feel wetter when rinsed with cold water.</li> </ul>
	<b>Colored spots</b>  <b>Dye transfer</b>	<ul style="list-style-type: none"> <li>Incorrect use of fabric softener</li> <li>Dye transfer</li> </ul>
<b>Grayed or yellowed clothes</b>	Not enough detergent	<ul style="list-style-type: none"> <li>Use more detergent (especially with larger loads) Be sure to follow detergent manufacturer's directions.</li> </ul>
	Hard water	<ul style="list-style-type: none"> <li>Use a water conditioner like Calgon brand or install a water softener.</li> </ul>
	Water is not hot enough	<ul style="list-style-type: none"> <li>Make sure water heater is delivering water at 120°F.-140°F. (48°C.-60°C.).</li> </ul>
	Washer is overloaded	<ul style="list-style-type: none"> <li>Select load size to match clothes load.</li> </ul>
	Detergent is not dissolving	<ul style="list-style-type: none"> <li>Add detergent as wash basket fills with water before you load clothes.</li> </ul>
	Dye transfer	<ul style="list-style-type: none"> <li>Sort clothes by color. If fabric label states <i>wash separately</i>, unstable dyes may be indicated.</li> </ul>
<b>Lint or residue on clothes</b>	Clothes are air or line dried	<ul style="list-style-type: none"> <li>If you do not dry your clothes with a clothes dryer, your clothes may retain more lint.</li> </ul>
	Incorrect sorting	<ul style="list-style-type: none"> <li>Separate lint producers from lint collectors.</li> </ul>
	Washing too long	<ul style="list-style-type: none"> <li>Wash small loads for a shorter time than larger loads.</li> </ul>
	Detergent not dissolving	<ul style="list-style-type: none"> <li>Add detergent as wash basket fills with water, before you load clothes.</li> <li>Try a liquid detergent.</li> <li>Use warmer water temperature.</li> </ul>
	Overloading	<ul style="list-style-type: none"> <li>Load clothes no higher than the top row of holes in the washer tub.</li> <li>Make sure load size selected matches clothes load size.</li> </ul>
	Incorrect use of fabric softener	<ul style="list-style-type: none"> <li>Check fabric softener package for instructions and follow directions for using dispenser.</li> </ul>

## Before you call for service...

PERFORMANCE (cont.)	Possible Causes	What To Do
<b>Pilling</b>	Result of normal wear on poly-cotton blends and fuzzy fabrics	<ul style="list-style-type: none"> <li>While this is not caused by the washer, you can slow the pilling process by washing garments inside out.</li> </ul>
<b>Snags, holes, tears, rips or excessive wear</b>	Pins, snaps, hooks, sharp buttons, belt buckles, zippers, and sharp objects left in pockets	<ul style="list-style-type: none"> <li>Fasten snaps, hooks, buttons, and zippers.</li> <li>Remove loose items like pins, objects in pockets and sharp buttons.</li> <li>Turn knits (which snag easily) inside out.</li> </ul>
	Undiluted chlorine bleach	<ul style="list-style-type: none"> <li>Check bleach package instructions for proper amount.</li> <li>Never add undiluted bleach to wash or allow clothes to come in contact with undiluted bleach.</li> </ul>
	Chemicals like hair bleach or dye, permanent wave solution	<ul style="list-style-type: none"> <li>Rinse items that may have chemicals on them before washing.</li> </ul>
<b>Wrinkling</b>	Improper sorting	<ul style="list-style-type: none"> <li>Avoid mixing heavy items (like work clothes) with light items (like blouses).</li> <li>Try a fabric softener.</li> </ul>
	Overloading or incorrect water level	<ul style="list-style-type: none"> <li>Load your washer so clothes have enough room to move freely.</li> </ul>
	Incorrect wash and dry cycles	<ul style="list-style-type: none"> <li>Match Cycle selection to the type of fabric you are washing (especially for easy care loads).</li> </ul>
	Repeated washing in water that is too hot	<ul style="list-style-type: none"> <li>Wash in warm or cold water.</li> </ul>

	Possible Causes	What To Do
<b>Washer pauses in cycle</b>	The <b>HAND WASH</b> cycle was chosen	<ul style="list-style-type: none"> <li>This is normal. The <b>HAND WASH</b> cycle has a short soak period.</li> </ul>
<b>Washer won't operate</b>	Washer is unplugged	<ul style="list-style-type: none"> <li>Make sure cord is plugged securely into a working outlet.</li> </ul>
	Water supply is turned off	<ul style="list-style-type: none"> <li>Turn both hot and cold faucets fully on.</li> </ul>
	Controls are not set properly	<ul style="list-style-type: none"> <li>Check controls.</li> </ul>
	Lid is open	<ul style="list-style-type: none"> <li>Close lid.</li> </ul>
	Circuit breaker/fuse is tripped/blown	<ul style="list-style-type: none"> <li>Check house circuit breakers/fuses. Replace fuses or reset breaker. Washer should have separate outlet.</li> </ul>
	Electronics need to be reset	<ul style="list-style-type: none"> <li>Unplug washer, wait 2 minutes, plug back in, and press <b>START</b>.</li> </ul>
	<b>START</b> was not pressed	<ul style="list-style-type: none"> <li>Press <b>START</b>.</li> </ul>
Extremely low water pressure	<ul style="list-style-type: none"> <li>Press <b>START</b> again.</li> </ul>	

<b>WATCH</b>	<b>Possible Causes</b>	<b>What To Do</b>
<b>Too many suds</b>	Type of detergent	<ul style="list-style-type: none"> <li>Switch to a lower sudsing detergent brand and follow instructions on package.</li> </ul>
	Very soft water	<ul style="list-style-type: none"> <li>Try less detergent.</li> </ul>
	Too much detergent	<ul style="list-style-type: none"> <li>Measure your detergent carefully. Use less soap if you have soft water, a smaller load, or a lightly soiled load.</li> </ul>
<b>Water leaks</b>	Fill hoses or drain hose is improperly connected	<ul style="list-style-type: none"> <li>Make sure hose connections are tight at faucets and at washer.</li> <li>Make sure end of drain hose is properly connected to washer and correctly inserted in and secured to drain facility.</li> </ul>
	Household drain may be clogged	<ul style="list-style-type: none"> <li>Check household plumbing. You may need to call a plumber.</li> </ul>
	Constant water pressure to the fill hoses at the water source	<ul style="list-style-type: none"> <li>Tighten hoses at the faucets and turn the water off after each use.</li> <li>Check condition of the fill hoses; they may need replacement after 5 years.</li> </ul>
	Using too much detergent in washer	<ul style="list-style-type: none"> <li>Use less detergent. Use less soap if you have soft water, a smaller load, or a lightly soiled load.</li> </ul>
<b>Water temperature is incorrect</b>	Control is not set properly	<ul style="list-style-type: none"> <li>Check water temperature control and adjust.</li> </ul>
	Water supply is turned off or improperly connected	<ul style="list-style-type: none"> <li>Turn both hot and cold faucets fully on and make sure hoses are connected to correct faucets.</li> </ul>
	Water valve screens are stopped up	<ul style="list-style-type: none"> <li>Turn off the water source and remove the water connection hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.</li> </ul>
	House water heater is not set properly	<ul style="list-style-type: none"> <li>Make sure house water heater is delivering water at 120°F.-140°F. (48°C.-60°C.).</li> </ul>
	<b>PerfectTemp</b> feature was not activated	<ul style="list-style-type: none"> <li>The lid must be closed for <b>PerfectTemp</b> to work.</li> </ul>
<b>Water pumped out before cycle is complete</b>	Lid lifted or cycle was put in pause for over 24 hours	<ul style="list-style-type: none"> <li>Reset cycle.</li> </ul>
<b>Water won't drain</b>	Drain hose is kinked or improperly connected	<ul style="list-style-type: none"> <li>Straighten drain hose and make sure washer is not sitting on it.</li> <li>Top of drain outlet should be less than 8 ft (2.5 m) above floor.</li> </ul>
<b>Water spraying during spin cycle</b>	Washer in spin cycle	<ul style="list-style-type: none"> <li>Spray rinse during a spin cycle is normal.</li> </ul>
<b>Washer did not fill to chosen level (PerfectTemp and START/PAUSE lights are flashing)</b>	Extremely low water pressure	<ul style="list-style-type: none"> <li>Press the START button again.</li> </ul>
	Inlet hoses are kinked	<ul style="list-style-type: none"> <li>Straighten hoses.</li> </ul>
	Water valve screens are stopped up	<ul style="list-style-type: none"> <li>Turn off the water source and remove the water connection hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.</li> </ul>
<b>Water fills and drains at the same time</b>	Drain stand pipe is too low	<ul style="list-style-type: none"> <li>Drain stand pipe must be above 30".</li> </ul>



## Before you call for service...

NOISE	Possible Causes	What To Do
<i>Washer is noisy</i>	Washer is uneven	<ul style="list-style-type: none"> <li>To level the front of the washer, adjust the front leveling legs by rotating the individual leg in the proper direction for up or down. To level back of washer, lift back of machine 4" (11 cm) and set down.</li> </ul>
	Washer load is unbalanced	<ul style="list-style-type: none"> <li>Press PAUSE to stop the washer, open the lid and redistribute the load evenly. Close the lid and press START.</li> </ul>
	Shipping rod is still assembled in unit	<ul style="list-style-type: none"> <li>To remove shipping rod from washer, pull yellow tag and attached rod from the bottom right hand side of washer.</li> </ul>
	Washer is sitting too close to wall (causes knocking during cycle)	<ul style="list-style-type: none"> <li>Pull washer away from the wall; about 4" (11 cm) is needed.</li> </ul>
	<i>PerfectTemp</i> feature is being used	<ul style="list-style-type: none"> <li>This is normal. <i>PerfectTemp</i> turns water valves off and on to adjust water temperature.</li> </ul>

OTHER	Possible Causes	What To Do
<i>Labels on the exterior of the washer will not peel off cleanly</i>	Occasionally the adhesive used on the labels does not release cleanly	<ul style="list-style-type: none"> <li>Use a hair dryer set at the lowest heat setting, directing the air at the label for a short amount of time. This will release the adhesive easily, without damaging the surface of the washer.</li> </ul>

## GE Service Protection Plus™

GE, a name recognized worldwide for quality and dependability, offers you Service Protection Plus™—comprehensive protection on all your appliances—**No Matter What Brand!**

**Benefits Include:**

- Backed by GE
- All brands covered
- Unlimited service calls
- All parts and labor costs included
- No out-of-pocket expenses
- No hidden deductibles
- One 800 number to call

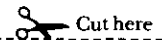
***We'll Cover Any Appliance.  
Anywhere. Anytime.\****

You will be completely satisfied with our service protection or you may request your money back on the remaining value of your contract. No questions asked. It's that simple.

Protect your refrigerator, dishwasher, washer and dryer, range, TV, VCR and much more—**any brand!** Plus there's no extra charge for emergency service and low monthly financing is available. Even icemaker coverage and food spoilage protection is offered. You can rest easy, knowing that all your valuable household products are protected against expensive repairs.

Place your confidence in GE and call us in the U.S. toll-free at **800-626-2224** for more information.

\*All brands covered, up to 20 years old, in the continental U.S.



Please place in envelope and mail to:

**General Electric Company  
Warranty Registration Department  
P.O. Box 32150  
Louisville, KY 40232-2150**

# Consumer Product Ownership Registration

Dear Customer:

Thank you for purchasing our product and thank you for placing your confidence in us.

We are proud to have you as a customer!

Follow these three steps to protect your new appliance investment:

**1** Complete and mail your Consumer Product Ownership Registration today. Have the peace of mind of knowing we can contact you in the unlikely event of a safety modification.

**2** After mailing the registration below, store this document in a safe place. It contains information you will need should you require service. Our service number is 800 GE CARES (800-432-2737).

**3** Read your Owner's Manual carefully. It will help you operate your new appliance properly. If you have questions, or need more information, call the GE Answer Center® 800.626.2000.

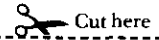
Model Number

Serial Number

\_\_\_\_\_

\_\_\_\_\_

**Important: If you did not get a registration card with your product, detach and return the form below to ensure that your product is registered, or register online at [www.geappliances.com](http://www.geappliances.com).**



## Consumer Product Ownership Registration



Model Number

Serial Number

\_\_\_\_\_

\_\_\_\_\_

Mr.  Ms.  Mrs.  Miss

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Street Address \_\_\_\_\_

Apt. # \_\_\_\_\_

E-mail Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Zip Code \_\_\_\_\_

Date Placed In Use  
Month \_\_\_\_\_

Day \_\_\_\_\_

Year \_\_\_\_\_

Phone Number \_\_\_\_\_-\_\_\_\_\_-\_\_\_\_\_

Occasionally, we may allow selected companies to send you information.

Check here if you do not want this information.



**GE Appliances**

General Electric Company  
Louisville, Kentucky  
[www.geappliances.com](http://www.geappliances.com)



# GE Washer Warranty



All warranty service provided by our Factory Service Centers or an authorized Customer Care® technician. For service, in the United States, call 1-800-GE-CARES. In Canada, call 1-800-361-3400.

For The Period Of	We Will Replace:
<b>One Year</b> From the date of the original purchase	<b>Any part</b> of the washer which fails due to a defect in materials or workmanship. During this <b>full one-year warranty</b> , GE will also provide, <b>free of charge</b> , all labor and in-home service to replace the defective part.
<b>Two Years</b> From the date of the original purchase	<b>Any part</b> of the washer which fails due to a defect in materials or workmanship. During this <b>additional one-year limited warranty</b> , you will be responsible for any labor or in-home service costs.
<b>Five Years</b> From the date of the original purchase	<b>The suspension rod and spring assembly and electronics</b> , if any of these parts should fail due to a defect in materials or workmanship. GE will also replace the <b>washer lid or cover</b> , if they should rust under operating conditions. During this <b>additional four-year limited warranty</b> , you will be responsible for any labor or in-home service costs.
<b>Ten Years</b> From the date of the original purchase	<b>The transmission and outer washer tub</b> , if any of these parts should fail due to a defect in materials or workmanship. During this <b>additional nine-year limited warranty</b> , you will be responsible for any labor or in-home service costs.
<b>Lifetime</b> From the date of the original purchase	<b>The washer basket</b> , if it should fail due to a defect in materials or workmanship. During this <b>lifetime limited warranty</b> , you will be responsible for any labor or in-home service costs.

- Service trips to your home to teach you how to use the product.
- Improper installation.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage to personal property caused by possible defects with this appliance.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: General Electric Company, Louisville, KY 40225**

- Service trips to your home to teach you how to use the product.
  - Improper installation.
  - Failure of the product if it is misused, or used for other than the intended purpose or used commercially.
  - Damage to product caused by accident, fire, floods or acts of God.
- Read your Owner's Manual.** If you then have any questions about operating the product, please contact your dealer or our Consumer Relations office at:
- Manager, Consumer Relations  
Camco Inc.  
1 Factory Lane, Suite 310  
Moncton, N.B.  
E1C 9M3
- If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, exhausting and other connecting facilities.

WARRANTOR IS NOT RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.

Warrantor: CAMCO INC.



## GE Washer Warranty (For customers in the United States)

WPSE7003A

Dear Consumer,

GE is deeply committed to the quality of its product. We believe so strongly in the reliability of this new washer that we are providing you with a Full Ten-Year warranty that replaces the standard warranty printed in your Owner's Manual.

Please retain this certificate and your dated purchase receipt in the event that service is needed on this product in the future.

Sincerely,

GE Appliances



All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician.

Service for your washer can be arranged by visiting our Website at [www.geappliances.com](http://www.geappliances.com), or by calling 1-800-GE-CARES.

### We Will Replace:

**Ten Years**  
From the date of the  
original purchase

**Any part** of the washer which fails to function due to a defect in materials or workmanship. During this **full ten-year warranty**, GE will also provide, **free of charge**, all labor and in-home service to replace the defective part.

- Service trips to your home to teach you how to use the product.
- Improper installation.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Replacement of defective fill hoses beyond 5 years from the original date of purchase.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: General Electric Company, Louisville, KY 40225**