

HelloBaby[®]

2" Color Display DECT 6.0 Digital Cordless Telephone with Answering Machine



USER'S GUIDE

Model: HB6688/HB6688-2/HB6688-3/HB6688-4

Friendly Tips: Charge the handset for 24 hours before use.

Ver: 1.0

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1. IMPORTANT SAFETY PRECAUTIONS

When using your telephone equipment, always follow basic safety precautions to minimize the risk of fire, electric shock, and injury. These precautions include the following:

1. Read and understand all instructions provided with the product.
2. Follow all warnings and instructions labeled on the product.
3. Unplug the product from the wall outlet before cleaning. Avoid using liquid or aerosol cleaners. Instead, use a damp cloth.
4. Avoid using the product near water, such as bathtubs, wash basins, kitchen sinks, laundry tubs, swimming pools, wet basements, or showers.
5. Do not place the product on unstable surfaces, such as unsteady tables, shelves, stands, or similar surfaces.
6. Avoid exposing the telephone system to extreme temperatures, direct sunlight, or other electrical devices. Protect it from moisture, dust, corrosive liquids, and fumes.
7. Ensure proper ventilation. The slots and openings on the back or bottom of the telephone base and handset are designed for ventilation. Do not block these openings by placing the product on soft surfaces like beds, sofas, or rugs. Keep the product away from radiators, heat registers, or areas with inadequate ventilation.
8. Use only the power source specified on the product's label. If you are unsure about the power supply in your home or office, consult your dealer or local power company.
9. Do not place objects on the power cord or install the product where the cord may be stepped on.
10. Avoid inserting objects into the slots on the telephone base or handset, as this may contact dangerous voltage points or cause a short circuit. Do not spill any liquids on the product.
11. Do not disassemble the product. To reduce the risk of electric shock, take it to an authorized service facility. Opening or removing parts other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembly can lead to electric shock during subsequent use.
12. Avoid overloading wall outlets and extension cords.
13. Unplug the product from the wall outlet and contact an authorized service facility under the following circumstances:
 - If the power cord or plug is damaged or frayed.
 - If liquid has been spilled on the product.
 - If the product has been exposed to rain or water.
 - If the product does not function properly despite following the operating instructions.Adjust only the controls specified in the instructions. Improper adjustment of other controls may cause damage and often requires extensive repairs by an authorized technician to restore normal operation.

- If the product has been dropped, resulting in damage to the telephone base or handset.
- If the product shows a noticeable decline in performance.

14. Avoid using a landline telephone (other than cordless) during an electrical storm, as there is a slight risk of electric shock from lightning.

15. Do not use the telephone to report a gas leak near the source of the leak. In certain situations, a spark may occur when the adapter is plugged into the power outlet or when the handset is placed back in its cradle. This is a normal occurrence when an electrical circuit is completed. To prevent the risk of fire or explosion, do not plug the phone into a power outlet or place a charged handset in the cradle if the device is in an environment with flammable or flame-supporting gases, unless there is proper ventilation. Such environments may include:

- Medical use of oxygen without adequate ventilation.
- Industrial settings with gases like cleaning solvents or gasoline vapors.
- Areas with a natural gas leak.

16. Only place the handset next to your ear when it is in normal talk mode.

17. The power adapters are designed to be oriented vertically or mounted on the floor. The prongs are not intended to secure the plug if it is inserted into a ceiling, under-the-table, or cabinet outlet.

Battery Safety Guidelines:

CAUTION: Use only the battery supplied with this product.

- Do not dispose of the battery in a fire. Refer to local waste management regulations for proper disposal instructions.
- Do not open or damage the battery. The released electrolyte is corrosive and may cause burns or injury to the eyes or skin. It may also be toxic if swallowed.
- Handle the battery with care to avoid creating a short circuit with conductive materials.
- Charge the provided battery only in accordance with the instructions and limitations outlined in this manual.

Precautions for Users with Implanted Cardiac Pacemakers

(Applies only to digital cordless telephones)

Wireless Technology Research, LLC (WTR), an independent research organization, conducted a comprehensive study on the potential interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR provides the following recommendations for physicians and pacemaker patients:

- Maintain a distance of at least six inches between the wireless telephone and the pacemaker.
- Avoid placing the wireless telephone directly over the pacemaker, such as in a breast pocket, when the phone is turned on.
- Use the wireless telephone on the ear opposite the side of the pacemaker.

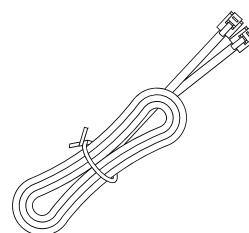
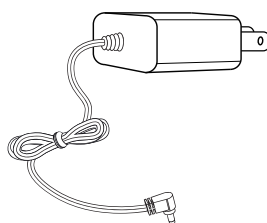
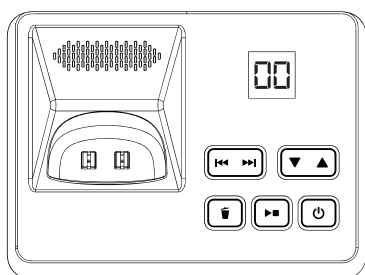
Electrical Power: The telephone base of this cordless telephone must be connected to a functioning electrical outlet. Ensure the outlet is not controlled by a wall switch. Calls cannot be made from the cordless handset if the telephone base is unplugged, switched off, or if the electrical power is interrupted.

- **Potential TV Interference:** Some cordless telephones operate at frequencies that may cause interference with televisions and VCRs. To minimize or prevent interference, avoid placing the telephone base near or on top of a TV or VCR. If interference occurs, moving the cordless telephone farther away from the TV or VCR often reduces or eliminates the problem.

- **Rechargeable Batteries:** Handle batteries carefully to avoid creating a short circuit with conductive materials such as rings, bracelets, or keys. A short circuit can cause the battery or conductor to overheat and potentially cause harm. Always observe the correct polarity when connecting the battery to the charger.
- **Nickel-Metal Hydride Rechargeable Batteries:** Dispose of these batteries safely. Do not burn or puncture the battery, as this could release caustic materials that may cause injury.

1.1.1 What's in the box

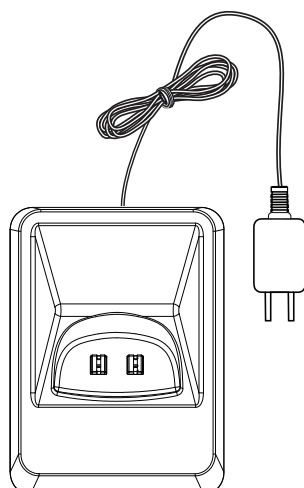
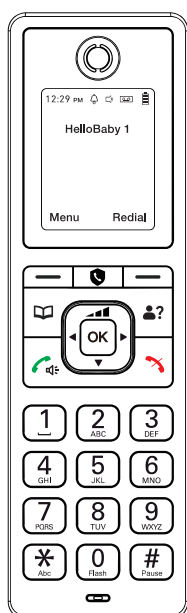
Your telephone package includes the following items. Please keep your sales receipt and the original packaging, as they may be required if you need to ship the telephone for warranty service:



1 set for HB6688/ HB6688-2/ HB6688-3/ HB6688-4

Note

All pictures and illustrations in this document are for your reference only and may differ from the final product .



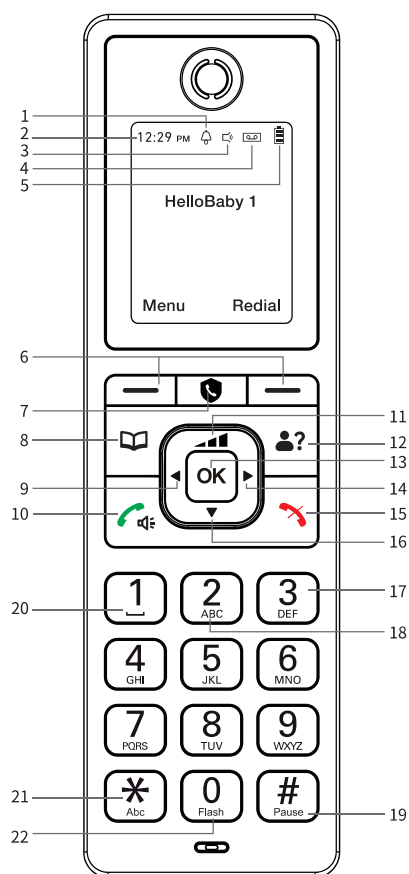
1 set for HB6688
2 sets for HB6688-2
3 sets for HB6688-3
4 sets for HB6688-4

1 set for HB6688-2
2 set for HB6688-3
3 set for HB6688-4

1 set for HB6688/
HB6688-2/HB6688-3/
HB6688-4

2. At a Glance -Quick reference

2.1 Handset and Display Overview



1		Alarm is ON
2	12:29 PM	Clock Display
3		Speaker Phone is ON
4		New Voice Mail (From Network Providers Service)
5		Battery Level Indicator
6		Selection button. Press to access the main Menu, explore sub-menus, and confirm the options displayed on the screen. e.g.Menu,Redial, Select, Back, Options , Clear, Mute, Unmute, Snooze, Stop.
7		In Idle mode: Press to direct enter Call Block Menu.
8		In Idle Mode: Press to access Phonebook contacts.
9		Navigation Key-Left
10		a) Press to make or answer the call b) During a call: Press to turn on/off the speakerphone.

11		a) During a call: Press to increase the volume b) Menu setting: Navigation Key – Up
12		Direct access to CALL LOG Menu.
13		a) In idle mode: Press to access missed calls or answer machine messages. b) Confirmation key for settings
14		Navigation Key- Right
15		a) Disconnect the call b) Mute the ringer briefly while the phone is ringing.
16		a) Menu setting: Navigation Key – Down b) During a call: Press to decrease the volume
17		a) In Idle mode: Press and hold a quick dial stored number in key 3.
18		a) In Idle mode: Press and hold a quick dial stored number in key 2.
20		a) In Idle mode: Press and hold a quick dial stored number in key 1. b) In editing name: Press to add a space
19		a) Press and hold to insert a dialing pause while dialing or entering numbers It is used while accessing automated systems, voicemail, or external lines.
22		Press and hold to answer a second incoming call when you hear the Call-Waiting alert tone . (*Need to subscribe this service)
21		In editing Phone book name: Press to switch different input text modes (Abc,abc,ABC,123).

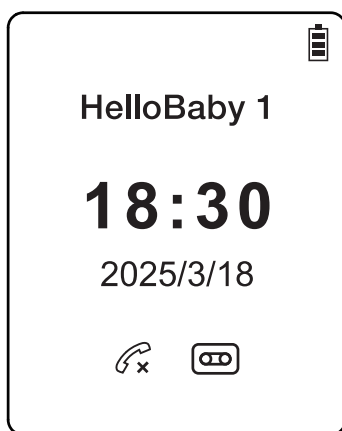
Table 1: Handset and Display Overview

* Voicemail and Call ID Features available from most telephone service providers. It may be included with your telephone service, or may be optional. Fees may apply.

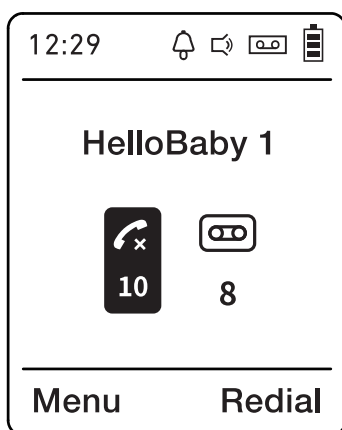
2.1.1 LCD Display Modes

The LCD screen has three modes when in standby.

a) Clock Mode (Only when the handset is docked on the telephone base or charging cradle). This cradle backlight is set to 'on' by default.



b) Idle Mode



The handset remains in idle mode for one minute when undocked from telephone base or charging pot. After this period, the screen transitions to **Dim mode** to conserve power.



Shows how many missed calls you have in the **Call Log**.



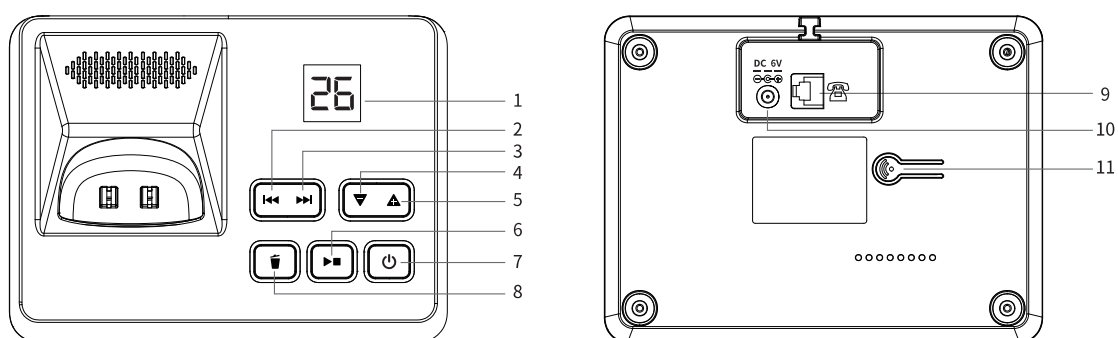
Shows how many **NEW** answering machine messages you've received.

c) Dim mode (LCD background is black in color)



This power-saving dim mode preserves battery. Tap any key to turn the screen back on.

2.2 Answering Machine Base Overview



1	26	White LED message counter display- See details description on Table 3
2	⏮	Press to skip backward to the previous message
3	⏭	Press to skip current message and play next message
4	🔊	Decrease playback message volume level
5	🔊	Increase playback message volume level
6	▶■	Press to play or stop the message
7	🔌	Press to turn On/Off the answering machine
8	🗑	Press once to delete the message during playback. Remark: NEW messages cannot be deleted
9	📞	Telephone line socket
10	DC 6V	DC 6V – Power supply socket
11	📶	a) Press to page/find your handset b) Press and hold to enter registration mode for ~10 seconds.

Table 2: Answering Machine Base Overview

2.2.1 Base answering machine- message counter display Overview

OF to --	Answering machine: OFF status
On to XX	Answering Machine: ON status (XX messages in TAM memory)
00	ON (NO message)
XX	XX [Flashing], it shows you have between 1-59 NEW messages
ZZ	Steady ON state indicates ZZ OLD messages in TAM archive with 0 new messages
FF	FF [Flashing]: Memory Full - contains old messages only
LA	LA [Flashing] : Remote access currently active

Table 3: Answering Machine Base message counter display Overview

3. Installation

3.1 Connecting the telephone base station

1. Connect one end of the telephone line cord to the telephone jack located on the bottom of the base. (Refer to Fig. 1)
2. Insert the small end of the power adapter into the power jack on the bottom of the base. (Refer to Fig. 1)
3. Attach the other end of the telephone line cord to the telephone jack or a DSL filter. (Refer to Fig. 2)
4. Plug the larger end of the power adapter into a wall power outlet. (Refer to Fig 3.)

Note

1. Only use the main adapter and phone cord supplied
2. If you have high-speed Internet service (DSL-digital subscriber line) on your telephone line, you need to connect a DSL filter between the telephone line cord and the wall jack. (Refer to the following page for details.) The filter helps eliminate noise and caller ID issues caused by DSL interference. For further details about DSL filters, reach out to your DSL service provider

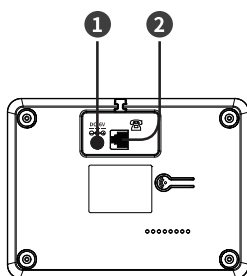


Fig 1

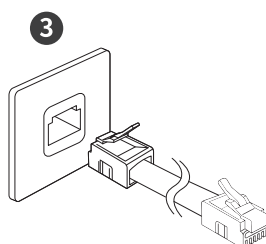


Fig 2

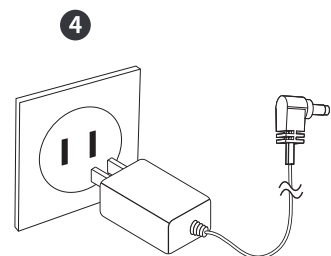


Fig 3

3.2 Connecting the charging cradle

Note

Charging cradle is ONLY For HB6688-2/HB6688-3/HB6688-4

1. Insert the small end of the power adapter into the power jack on the bottom of the charging cradle. (Refer to Fig. 4)
2. Plug the larger end of the power adapter into a wall power outlet. (Refer to Fig.5)

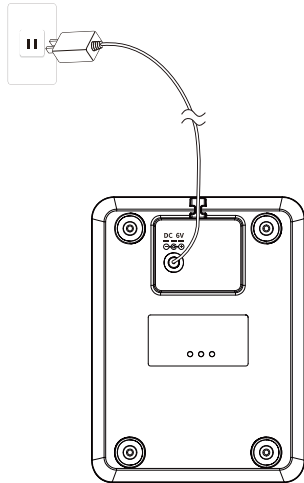


Fig 4

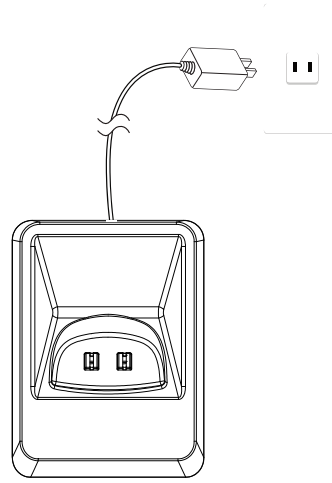


Fig 5

3.2.1 Setting up handset prior to use

1. The display is protected by a plastic film. Please remove the protective film!
2. The battery is pre-installed in the handset. Pull and remove the battery pull tab to turn on the handset. (Refer to Fig. 6)
3. Place the handset on the base and allow it to charge for 24 hours before initial use. A beep will sound and a charging symbol is shown in handset when the it is correctly positioned on the base or charger.

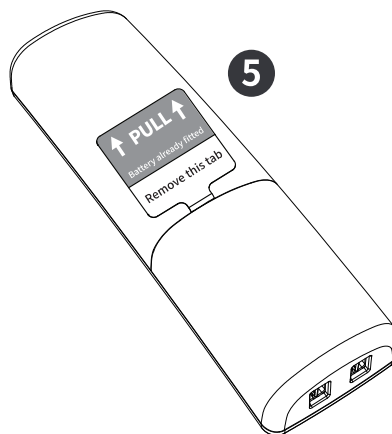


Fig 6

Note

4. Use only the provided NiMH rechargeable battery cells.
5. If the handset will not be used for an extended period, remove the battery pack to avoid potential leakage.
6. The batteries may warm up during charging. This is not dangerous.
7. The handset must only be placed in the designated base station or charging cradle.

Prior to use:

- Press **[]**. If you hear a dial tone, the installation is successful!
- If you do not hear a dial tone. Ensure the installation steps outlined above have been completed correctly. The issue could be related to wiring.
- When the handset is out of range, it will display an "No link to base Please check & move to base " message. If a call is received during this time, the device may not ring. Even if it does ring, the call might not connect properly when answered, resulting in poor audio quality or a dropped connection.
- Move the handset closer to the telephone base, then press **[]** to answer the call.
- If the handset goes out of range during a call, you may experience interference or connectivity issues.
- To improve reception, reposition the handset closer to the telephone base.

4. Telephone Settings

4.1 Set LCD Language

The display language is set to English by default. You can choose English, French, or Spanish for all on-screen text and menu.

1. Press **<Menu>**, Press **◀** or **▶** to scroll to settings , and then press **<Select>** or **[OK]** ;
2. Press **▼** to scroll to **<Language>**, press **< Select>** or **[OK]**
3. Press **◀** to scroll to **English**, French (**FRANÇAIS**) or **Spanish (ESPAÑOL)**, and then press **<Select>** or **[OK]**
4. You will have a confirmation tone. Press  return to home screen.

Note

If an incorrect country setting was selected, follow the instructions below to reconfigure it to the correct one.

1. Press  return to home screen.
2. Press left soft key **[]**, then press **◀** or **▶** to scroll to settings , press **<Select>** or **[OK]** to enter sub-menu;

3. Press ▼ to select i) Language- ENGLISH; ii) Langu- FRANÇAIS and iii) Idioma- ESPAÑOL, and press <Select> or  ;
4. Press ▼ to re-select your preferred country language, and press <Select> or  ;
5. You will have a confirmation tone. Press  return to home screen.

4.2 Set Date and Time

1. Press <Menu> ,press ◀ or ▶ to scroll to <Clock/Alarm>  , then press <Select> or  ;
2. Press ▼ or ▲ to scroll to <Time & Date>, then press <Select> or  ;
3. Enter current time <00:00>;
4. Press ▼ to <AM/PM>, then Press ▶ between <AM> & <PM>;
5. Press ▼ to scroll to <Date>, Enter Date: **DD-MM-YY**, then press <Save>.

4.2.1 Change Time Format

1. Press <Menu> ,press ◀ or ▶ to scroll to <Clock/Alarm>  Press <Select> or  ;
2. Press ▼ or ▲ to scroll to <Time format>, then press <Select> or  ;
3. Press ◀ or ▶ to select <12 Hours> or <24 Hours>, then press <Save>.

4.2.2 Set Alarm

1. From the home screen, Press <Menu>, use ◀ or ▶ button to <Clock/Alarm>  press <Select> or  ;
2. Press ▼ to scroll to <Alarm>, press <Select> or  .
3. Use ◀ or ▶ to select <Off>; <On once>,< On Daily>,<Mon to Fri> or <Sat & Sun>;
4. Press ▼ to scroll to <Time>, enter the alarm time;
5. Press ▼ to scroll to <AM/PM>, to select <AM> or <PM>;
6. Press ▼ to scroll to < Melody> to select alarm melody ,then select <Save>;
7. You will have a confirmation tone. Press  return to home screen.
8. An alarm icon is shown in LCD display

4.2.3 Stop/Snooze the alarm

1. When the alarm activates, the chosen melody will play. The alarm will ring continuously for around 2 minutes before the handset returns to idle mode.

2. To stop the alarm, select **<Stop>** ONLY .

3. To enable a fixed 4 minutes snooze, press **<Snooze>** or any other button (except **<Stop>**).

Note You can use the snooze feature repeatedly until you choose to stop the alarm.

5. Telephone Operation

5.1 Make a call

1. Press  on the handset.
2. When you hear a dial tone, dial the number.

Note The screen shows the elapsed time in hours, minutes, and seconds while you are speaking.

5.2 Predial a Call

1. Enter the telephone number, press **<Clear>** to make corrections.
2. Press  on the handset.

5.3 Answer a call

Press  to answer

5.4 End a call

Press  or place the handset in the telephone base.

5.5 Speakerphone Mode

During a call, press  to toggle between the speakerphone and the handset earpiece. When the speakerphone is in use, the handset screen will show .

5.6 Volume Control

There are five adjustable levels available for both the earpiece and speakerphone volume settings

During a call, press  (up) or  (down) to adjust the listening volume (1-5) for call volume.

Note

The volume settings for the handset and speakerphone operate independently. When the volume is adjusted to its lowest or highest level, you will hear two beeps.

5.7 Mute a call

The mute feature enables you to listen to the other party while preventing them from hearing you.

During a call:

Press <**MUTE**> to activate the mute function, and "**Secrecy On**" will appear on the LCD. Your caller will no longer be able to hear you. Press <**Unmute**> to deactivate the mute function and resume normal conversation.

5.8 Temporary Ringer Mute

When the phone rings, you can temporarily mute the handset without ending the call. The ringer will return to its preset volume for the next incoming call.

To mute the ringer: Press  on the handset during ringing.

5.9 Redial

Each handset keeps a record of the most recent 20 dialed numbers (with up to 24 digits each) in the redial list and stores the last 50 incoming call numbers in the incoming call list. When the list reaches 20 entries, the oldest entry is automatically removed to accommodate the new one.

5.9.1 To review and dial a redial number

1. Press <Redial> to enter the redial list
2. Press  or  to browse the list.
3. Press  to the desired redial list entry display.

5.9.2 To delete a redial number/delete all numbers

4. Press <Redial> to enter the redial list.
5. Press  or  to browse the list.
6. Press  <Options>, then press  (up) or  (down) to select <Delete>, press <Select> or  to confirm. You can also select <Delete all>, press <Select> or  to delete all redial entry.

5.10 Find the Handset

This feature assists you in locating misplaced handsets.

To start the paging tone

Press  at the bottom side of the telephone base, All idle handsets ring and display

**** Base searching for handsets **** Stop the paging by press .

5.11 Call Waiting

When you subscribe the call waiting service through your telephone service provider, you will hear a notification tone if another call comes in while you are already on a call.

- To place the current call on hold and answer the new call, **press and hold** the **<Flash>** button  .
- You can **press and hold** the **<Flash>** button  at any time to toggle between the two calls.

5.12 Join a call in progress (Multi- handset only-For HB6688-2)

You can connect up to two system handsets (**HB6688-2 only**) simultaneously during an external call.

- If one handset is already on a call, press  the key on another handset to join the conversation.
- To leave the call, press  or place the handset in the telephone base or charger. The call will remain active until all handsets have disconnected

5.13 Multi-handset use

5.13.1 Intercom

This feature is only available when there are at least two registered handsets

1. From the home screen, Press **<Menu>**, use  or  button to **<Intercom>** menu  ,then press **<Select>** or  .
2. The receiving handset will ring, and your handset name will appear on the screen.
3. To answer, the recipient must press the  button.
4. If the call is not answered , it will not stop ringing until caller end the call.

5.13.2 Call Transfer

You can transfer an external call to another handset registered to the base

1. While on a call, Press **<Options>** , then press  to highlight **<Transfer call>** and press **<Select>** or  .
2. If you have one other handset it will ring;
3. Press  on the other handset to accept the transferred call , It needs handset one to press **< Switch>** once again to transfer the call.
4. Handset 1 can Join the call together by pressing **<Join>** to initiate a three way conference call { two internal call and one external call }

6. Contacts-Phonebook

You can save up to **100** entries in your contacts list.

Contact entries will automatically synchronize to all other handsets registered to the base. Any changes made on one handset will be reflected across all connected handsets.

6.1 Add a new contact entry

1. From the home screen, press <**Phonebook**>  ;
2. Choose <**Options**>, <**Add contact**> will be highlighted; press <**Select**> or  ;
3. Input the new contact's name using the keypad (refer to the Character map below), and press ▼ to next field ( Home) to enter the phone number;
4. Press ▼ to next field (), then press ► to select your preferred melody;
5. Press <**Save**> once completed. The display will show "**Contact saved**".
6. Press  back to home screen or You can press ▼ again to add another contact number.

Note

- Save an entry that already exists in the directory, the screen will display "**Dbl Entry**" meaning number repeated.
- When the directory is full and you try to save an entry, the screen shows "**Memory Full**".

Character Maps

*	Press (*) key to toggle between upper case/ lower case/ initial capital/ number										
ABC	Upper case	abc	Lower case	Abc	Initial capital	123	Number				
	Lower case										
1	space	&	.	,	'	?	!	@	1		
2	a	b	c	2	à	á	â	ã	æ	ç	
3	d	e	f	3	è	é	ê	ë			
4	g	h	i	4	î	ï	ì	í			
5	i	k	l	5	£						
6	m	n	o	6	ö	ô	ò	ó	õ	ø	ñ
7	p	q	r	s	7	\$	β				
8	t	u	v	8	ü	ù	ú	û			
9	w	x	y	z	9						
0	0	+	£	\$	#	*					
	Upper case										
1	space	&	.	,	'	?	!	@	1		
2	A	B	C	2							
3	D	E	F	3							
4	G	H	I	4							
5	J	K	L	5	£						
6	M	N	O	6							
7	P	Q	R	S	7						
8	T	U	V	8							
9	W	X	Y	Z	9						
0	0	+	£	\$	#	*					

6.2 Edit a contact

- 1.From the home screen, press <phonebook>  to access your contact list.
- 2.Use the ▼ or  button to scroll to the entry you wish to edit, then select <Options>;
- 3.Press ▼ to highlight <Edit contact> and press <Select> or  ;
- 4.To edit the name, use the ◀ or ▶ button to move the cursor or the <Clear> button to delete characters;
- 5.Enter new characters using the keypad;
- 6.Press ▼ to move to the number fields, where you can use <Clear> to delete digits and input new ones;
- 7.Press ▼ to move to the ringer tone fields, use ◀ or ▶ button to re-select new melody;
- 8.Once done, select <Save>. The screen will display "Contact saved".

6.3 Delete contact

- 1.From the home screen, press <phonebook>  to access your contact list;
- 2.Choose <Options>, then press ▼ until <Delete> is highlighted, press <Select> or  ;
- 3.Press <Yes> ,the display will show " Contact deleletd"

Note

You can also delete all contacts at once by repeating Step 1 to 3 of section 6.3 but select "Delete All".

6.4 Check Memory Status

You can check the number of phonebook contacts that have been entered

- 1.From the home screen, press <phonebook>  to access your contact list.
- 2.Choose <Options>, press ▼ until <Memory status> is highlighted;
- 3.Press <Select >or  . The display will show " 00x/100 used".

6.5 Dial/View a contact

- 1.From the home screen, press <phonebook>  to access your contact list.
- 2.Use ▼ or  to scroll through and view the entries.
- 3.To call a contact, press  when the desired entry is highlighted.

6.6 Set Contact as VIP

- 1.From the home screen, press <**phonebook**>  to access your contact list.
- 2.Use ▼ or ▲ to highlight the contact to set as VIP,then Press  ;
- 3.Press <**Options**> and use ▼ to highlight <**VIP status**>, press  ;
- 4.Use ▼ or ▲ to highlight the ,then press <**On**> or <**off**> ;press <**Save**>;
- 5.There will be a star (*) next to the phonebook entry labeled as VIP. e.g. Hellobaby

7. Quick Dial

7.1 Save a Quick dial entry

You can assign 3 of your favorite telephone numbers to quick dial location (Key1, Key2 & Key3)

- 1.From the home screen, Press <**Menu**>, use ◀ or ▶ button to <**Quick dial list**> menu  , then press <**Select**>or  ;
- 2.Use ▼ or ▲ to scroll to Key 1, then press <**Select**> or  ;
- 3.Enter your telephone number: e.g. 1234567 ,then press <**Save**>. The screen will display "Save as quick dial Key 1";
- 4.Repeat step 1 to 3 to store Key 2 & Key 3.

7.2 Dial a Quick dial entry.

From the home screen, **press and hold** the  corresponding to the number stored in Key 1 you wish to call.

7.3 Edit a Quick dial entry

- 1.From the home screen, Press <**Menu**>, use ◀ or ▶ button to <**Quick dial list**> menu  , then press <**Select**>or  ;
- 2.Use ▼ or ▲ to highlight the entry you wish to edit;
- 3.With Edit highlighted, press <**Select**> or  ;
- 4.Modify the number by using<**Clear**>to remove digits and then inputting new digits.
- 5.Press <**Save**>. The screen will show **Saved as quick dial x**.

8. Phone Settings

8.1 Handset Settings

8.1.1 Set Ringer melody and volume

- 1.From the home screen, Press <**Menu**>, use ◀ or ▶ button to <**Settings**>  , then press <**Select**> or  ;

- 2.<**Sounds**> will be highlighted, press <**Select**> or  ;
- 3.<**Ringing**> will be highlighted, press <**Select**> or  ;
- 4.Use ◀ or ▶ to choose the external call ringing melody (1-10);
- 5.Press ▼ , Use ◀ or ▶ to select the internal call ringing melody (1-10);
- 6.Press ▼ , Use ◀ or ▶ again to adjust the volume level (1-5) or <**Ringer off**> , then select <**Save**> to confirm your settings.

Note It is **NOT** recommended to set the Volume Level to <**Ringer Off**>, as you may miss incoming calls without any sound notification.

8.1.2 Turn handset alter tone on/off

- 1.From the home screen, press <**Menu**>, use ◀ or ▶ button to <**Settings**>  , then press <**Select**> or  ;
- 2.<**Sounds**> will be highlighted, then press <**Select**> or  again;
- 3.Press ▼ to highlight <**Handset tones**>,then press <**Select**> or  again;
- 4.Use ◀ or ▶ to select <**On**> or <**off**>;
- 5.Press ▼ to <**Confirmation**> field, Use ◀ or ▶ to select <**On**> or <**off**>, then select <**Save**> to confirm your settings.

8.1.3 Adjust the handset display color/Cradle Backlight

- 1.From the home screen, Press <**Menu**>, use ◀ or ▶ button to <**Settings**>  , press <**Select**> or  ;
- 2.Press ▼ to scroll to <**Display**> will be highlighted, then press <**Select**> or  ;
- 3.Enter to <**Color**> field, use ◀ or ▶ to select color from <**Green**> , <**Yellow**> or <**Blue**>;
- 4.Use ▼ to enter < **Cradle Backlight**> field, use ◀ or ▶ to select <**On**> or <**Off**>, then select <**Save**> to confirm your settings.

Note Cradle backlight is on which is equal to Clock mode is activated while handset sit on cradle.

8.1.4 Rename the Handset

- 1.From the home screen, Press <**Menu**>, use ◀ or ▶ button to <**Settings**>  , press <**Select**> or  ;
- 2.Press ▼ to scroll to <**Handset name**> and press <**Select**> or  ;
- 3.Edit the name by selecting <**Clear**> to delete the characters, then enter the new name, then select <**Save**>.

8.1.5 Change the display language

The display language is set to **English** by default. You can choose English, French, or Spanish for all on-screen text and menu.

1. From the home screen, Press <Menu>, use ◀ or ▶ button to <Settings> , Press <Select> or  ;
2. Press ▼ to scroll to <Language>, press <Select> or  ;
3. Press ▼ to scroll to **ENGLISH, FRANÇAIS or ESPAÑOL**, and then press <Select> or  .;
4. You will have a confirmation tone. Press  return to home screen.

8.2 Telephone Base Settings

8.2.1 Set ringer melody and volume

1. From the home screen, Press <Menu>, use ◀ or ▶ button to <Settings> , Press <Select> or  ;
2. <Base settings> will be highlighted, press <Select> or  ;
3. <Ringing> will be highlighted, press <Select> or  ;
4. Use ◀ or ▶ to choose the base ringing melody (1-5);
5. Press ▼ , Use ◀ or ▶ to select the internal call ringing melody (1-5) ;
6. Press ▼ , Use ◀ or ▶ again to adjust the volume level (1-4) or <Ringer off> , then select <Save> to confirm your settings;
7. You will have a confirmation tone, press  return to home screen.

8.2.2 Flash time

The phone's flash time is set to long by default. You typically won't need to adjust this setting unless instructed to do so.

8.3 Change the system PIN code

1. From the home screen, Press <Menu>, use ◀ or ▶ button to <Settings> , press <Select> or  ;
2. Press ▼ to highlight <Change System PIN>, and press <Select> or  ;
3. The default PIN is **0000**, you'll be prompted to enter an old 4-digit PIN (0000) ,the press <OK> to confirm;
4. Follow the prompts to enter the new 4-digit PIN, then press <OK>;
5. Re-enter the new 4-digit PIN and press <OK>. The screen will display <New system PIN saved>;
6. You will have a confirmation tone, press  return to home screen.

8.4 Reset the handset or base settings

- 1.From the home screen, Press <Menu>, use ◀ or ▶ button to <Settings>  , press <Select> or ;
- 2.Press ▼ to highlight <Reset>, and press <Select> or ;
- 3.<H/set settings or base settings> is highlighted, press <Select> or ;
- 4.The display will prompt the message <  **Reset handset/Base , Reset config default?** > , press <Yes> to confirm.

8.4.1 Clear the handset and base user data

- 1.From the home screen, Press <Menu>, use ◀ or ▶ button to <Settings>  , press <Select> or ;
- 2.Press ▼ to highlight <Reset>, and press <Select> or ;
- 3.Press ▼ to highlight <Clear user data>, and press <Select> or ;
- 4.The display will prompt the message <  **Delete data on all handsets and base?** > , press <Yes> to confirm.

8.5 Registration

Note For HB6688, Your handset and base station are already pre-registered to each other. You cannot de-registered itself from the base.

For HB6688-2-If for some reason, the handset is not registered to the base station. “**Please register this handset**” will be displayed on the handset screen,register your handset according to the following procedure.

- 1.Press <OK> on the screen;
- 2.Press and hold Find button on base until you hear continuous beep tone from base;
- 3.Press <OK> on the screen to confirm;
- 4.Enter the 4-digits system PIN code ,the default one is **0000**, press <OK> to confirm.
- 5.The handset will display: “**Registered**” (where **X** is the assigned handset number. e.g.Hellobaby 2).
- 6.It will automatically synchronize data (contacts, quick dials, and handset names) with all other registered handsets.

9. Call Display (Network Dependent Service)

This feature is accessible provided you have subscribed to the Caller Line Identification service through your telephone service provider.

When a caller's name is saved in your contacts list and matches the incoming number, the display will show the caller's name along with their number.

If a call comes from a number listed in your **Blocked calls list/Black list**, the word “**Blocked**” will appear beneath number on the display.

The Calls log can hold up to **50** entries for incoming calls (both missed and answered) and 50 entries for outgoing calls, including the date and time of each call. If you do not have a Caller Display service subscription, the Calls log will not show any numbers for incoming calls.

Calls are displayed in chronological order, with the most recent call (whether received or made) appearing at the top of the list. When the list reaches its maximum capacity and a new call is received or made, the oldest entry will be automatically removed to make space for the new one.

Missed call indicator

If an incoming call is not answered, the missed call icon will appear on the idle screen, showing the number of missed calls (e.g., "missed call"). You can remove the notification by checking the calls log on any handset connected to the base.

In the calls log, missed calls will be marked as "missed call" to help you distinguish them from other types of calls.

9.1 Browse and navigate options in the Calls log

1. Press  to access call log directly. The list shows entries with the most recent one first;

2. Press ▼ to scroll through and view the list ;

3. Press  when your desired entry is highlighted to make the call.

9.2 Save a Calls log entry to your contacts

1. Press  to access call log directly. The list shows entries with the most recent one first;

2. Press ▼ to scroll through and view the list ; press <Options>;

3. Press ▼ to highlight <Save Number>, and press <Select> or  ;

4. Input the phonebook name for this number, and press <Save>;

5. "Contact Saved" is displayed;

6. You will have a confirmation tone, press  return to home screen.

9.3 Delete a single entry or the whole Calls log

1. Press  to access call log directly. The list shows entries with the most recent one first;

2. Press ▼ to scroll through and select the entry ; press <Options>;

3. Press ▼ to highlight <Delete Call>, and press <Select> or  ;

4. To delete the whole call logs, press ▼ to highlight <Delete all>, and press <Select> or  .

9.4 Save a numbers as black list/block list

- 1.Press  to access call log directly.The list shows entries with the most recent one first;
- 2.Press ▼ to scroll through and select the entry ; press <Options>;
- 3.Press ▼ to highlight <Block number>, and press <Select> or  ;
- 4.Press <Save>, Display will show " **Contacts Saved**"

Note

Blocked numbers are stored in the Blacklist (refer to Section 10 for details).

10 Call Block

This telephone comes equipped with a Call Block feature*. This feature helps you avoid unwanted calls by allowing only specific numbers to make your phone ring. By default, the Call Block is turned OFF, but you can activate it through your phone settings.

Note

*Please note that this feature requires a subscription to the Caller Line Identification service from your network provider. Additional charges may apply.

Refer to the table below to select your preferred Call Block mode

Call Block Status	Description
OFF	The Call Block feature is turned off by default in this mode.
ON	The Call Block feature is turned ON .Numbers added to the block list/black list (up to 100 entries) will be blocked, and the phone will remain silent when they call.
Contact ok	When " Contact Ok " is selected, all contacts saved in your phonebook will go through as usual without blocking. "Contacts Ok" will be displayed on the LCD screen when the phone is in idle mode.
VIP Ok	When " VIP Ok " is selected, all VIP contacts saved in your phonebook will go through as usual without blocking. "VIP Ok" will be displayed on the LCD screen when the phone is in idle mode.
Black list	List of blocked numbers or black list numbers
Block ANONYMOUS OFF/Private/All	This feature allows you to block calls that don't show their number (ie private calls etc) . This option can be activated in addition to any of the above settings.

10.1 Switch Call block mode ON/OFF

- 1.Method 1: From the home screen, Press  to access Call Block menu directly or
- 2.Method 2: From the home screen, Press <Menu>, use ◀ or ▶ button to navigate to <Call Block> , press <Select> or  ;
- 3.Press ▼ to highlight <Status>, and press <Select> or  ;
- 4.Press ▼ to highlight <ON>, <Contacts Ok>,<VIP OK> or <OFF> and press <Select> or  ;
- 5.You will have a cofirmation tone, press  return to home screen.
- 6.<Call Block On >will be display on home screen.
- 7.If Press ▼ to highlight <Contacts Ok> or and press <Select> or  ; <Contacts Ok> will be display on home screen.

10.2 Block an incoming call

- 1.When the phone is ringing and before answering, press  to end the call first.
- 2.Press <Yes> add the number to the blocklist .
- 3.You will have a cofirmation tone.The screen will display <Contact saved>

Note If you Press <No> the number will not be added to the blocklist and the next call will go through normally.

10.3 Add numbers to Black list/Block list

- 1.Press  to access <Call Block> menu directly;
- 2.Press ▼ to highlight <Black list>, and press <Select> or  ;
- 3.Press <Options> to highight <Add contact>;
- 4.Input the number you wish to block, press<Save>. The screen will display “Added to blocked numbers”.

Note Attempting to save a number directly from your Phonebook to the Blacklist is prohibited, resulting in a 'Block Denied' message. To resolve this, you must first delete the number from the Phonebook before adding it to the Blacklist

10.4 Edit numbers in Blocklist

- 1.Press  to access <Call Block> menu directly;
- 2.Press ▼ to highlight <Black list>, and press <Select> or  ;
- 3.Press ▼ to highlight your number want to edit;
- 4.Press <Options> to highlight <Edit contact>, then press <Select> or  ;

5.Edit the number you wish to block by using < **Clear**>, press<**Save**>. The screen will display "**Added to blocked numbers**".

10.5 Delete a number in Blocklist

- 1.Press  to access <**Call Block**> menu directly;
- 2.Press ▼ to highlight <**Black list**>, and press <**Select**> or  ;
- 3.Press ▼ to highlight your number want to delete;
- 4.Press <**Options**> and Press ▼ to highlight <**Delete**>; and press <Select> or  ;
- 5.Display prompt message <**Delete contact ?**> ,and then press <**Yes**> or < **No**> to confirm. The screen will display "**Contact deleted**"

10.6 Delete all numbered from blocklist

- 1.Press  to access <**Call Block**> menu directly;
- 2.Press ▼ to highlight <**Black list**>, and press <**Select**> or  ;
- 3.Press <**Options**> and Press ▼ to highlight <**Delete ALL**>; and press <**Select**> or  ;
- 4.Display prompt message <**Delete All contact ?**> ,and then press <**Yes**> or < **No**> to confirm. The screen will display "**Contact deleted**"

11 Answering Machine

The answering machine can store up to **60 minutes** of recordings and maximum **60 messages** with each recordings lasting up to **1 minute**.

Note If you receive a call from a number on your Blocked Calls/Black list while Call Blocking is enabled, the caller will not be able to leave a voicemail message.

11.1 Activate or deactivate the answering machine

11.1.1 Enable or disable answering machine via handset:

- 1.From the home screen, Press <**Menu**>, use ◀ or ▶ button to <**Answer Machine**>  , Press <**Select**> or  ;
- 2.Press ▼ to highlight <**Answer on/off**>, and press <**Select**> or  ;
- 3.Press ▼ to highlight <**On**>, or <**off**>and press <**Select**> or  ;
- 4.You will have a confirmation tone, press  return to home screen.

11.1.2 Set timer to automatically enable or disable the answering machine

1. From the home screen, Press <Menu>, use ◀ or ▶ button to <Answer Machine.>  , Press <Select> or **OK** ;
2. Press ▼ to highlight <Settings>, and press <Select> or **OK** ;
3. Press ▼ to highlight <Auto on/off> and press <Select> or **OK** ;
4. Press ◀ or ▶ to highlight <off>, <On once>, <On daily>, <Mon to Fri>, <Sat>, <Sun>;
5. Press ▼ to <On time> field to set On time (HH:MM);
6. Press ▼ to <AM/PM> field, use ◀ or ▶ select <AM> or <PM>;
7. Press ▼ to <Off time> field, set Off time (HH:MM);
8. Press ▼ to <AM/PM> field, use ◀ or ▶ select <AM> or <PM>;
9. Press <Save> to Confirm;
10. You will have a confirmation tone, press  return to home screen.

11.1.3 Enable or disable answering machine via telephone base

Use the  button on the base unit to activate or deactivate the answering machine. When turned on, it will announce, " Answering Machine On" When turned off, it will announce, " Answering Machine Off"

11.2 Outgoing message/announcement

Two preset outgoing messages/announcements to choose from, one option enables callers to leave a message (**Answer & Record**), while the other only answers the call without recording (**Answer Only**).

11.2.1 Create and save your personalized outgoing message

1. From the home screen, Press <Menu>, use ◀ or ▶ button to <Answer Machine.>  , Press <Select> or **OK** ;
2. Press ▼ to highlight <Outgoing msg>, and press <Select> or **OK** ;
3. Press ▼ to highlight <Ans. & Rec> or <Answer only> mode, and press <Select> or **OK** ;
4. Press ▼ to highlight <Record message> , and press <Select> or **OK** ;
5. Follow the voice instructions to record your message, and choose <Save> once you're done;
6. Your message will be played back for review. Select <OK> if you're satisfied, or delete it by choosing <Delete>;

7.If you select <Delete>, the answering machine will automatically use the preset outgoing message as the default.

11.2.2 Listen the current outgoing message/announcement

- 1.From the home screen, Press <Menu>, use ◀ or ▶ button to <Answer Machine.>  , Press <Select> or  ;
- 2.Press ▼ to highlight <Outgoing msg>, and press <Select >or  ;
- 3.Press ▼ to highlight <Ans. & Rec> or <Answer only> mode, and press <Select > or  ;
- 4.Press ▼ to highlight <Play message> , and press <Select >or  ;

11.3 Record your memo

- 1.From the home screen, Press <Menu>, use ◀ or ▶ button to navigate to <Answer Machine.>  , Press <Select> or  ;
- 2.Press ▼ to highlight <Record memo>, and press <Select >or  ;
- 3.Record your memo by following the voice instructions, and press <Save> once you finish;
- 4.Your memo will play back. Press <OK> to keep it or <Delete> to remove it.

11.4 Answering Machine (DTAM Language)

Please select your preferred language for the voice prompts: **English,French (Français)**, or **Spanish(Español)**. Default is English.

- 1.From the home screen, Press <Menu>, use ◀ or ▶ button to navigate to <Answer Machine.>  , Press <Select> or  ;
- 2.Press ▼ to highlight < DTAM Language >, and press <Select >or  ;
- 3.Press ▼ to highlight your preferred language , and press <Select >or  .

11.5 Ring delay

The Ring Delay setting determines how many times your phone rings before answering machine answers. You can set it between 2-10 rings or time saver.

- 1.From the home screen, Press <Menu>, use ◀ or ▶ button to <Answer Machine.>  , press <Select> or  ;
- 2.Press ▼ to highlight <Settings>, and press <Select >or  ;
- 3.Press ▼ to highlight <Ring delay>, and press <Select >or  ;
- 4.Press ▼ to highlight number of rings to time saver you want, Press<Select>or  ;
- 5.You will have a confirmation tone, press  return to home screen

11.6 Select the maximum length for messages

- 1.From the home screen, Press <Menu>, use ◀ or ▶ button to <Answer Machine.>  , press <Select> or ;
- 2.Press ▼ to highlight <Settings>, and press <Select> or ;
- 3.Press ▼ to highlight <Max. msg length>, and press <Select> or ;
- 4.Press ▼ to highlight (1-3 minutes), press <Select> or ;
- 5.You will have a confirmation tone,press  return to home screen.

11.7 Enable or disable call screening

When call screening is enabled, the system permits real-time monitoring of message deposition, providing the option to answer the call during the recording process.

- 1.From the home screen, Press <Menu>, use ◀ or ▶ button to <Answer Machine.>  , press <Select> or ;
- 2.Press ▼ to highlight <Settings>, and press <Select> or ;
- 3.Press ▼ to highlight <Call screening>, and press <Select> or ;
- 4.Press ▼ to highlight (On,or Off), press <Select> or ;
- 5.You will have a confirmation tone, press  return to home screen.

11.8 How it works for Call Screening

Just let the call go to answering machine. When you see '**Leaving a message**' under caller number, you can:

- 1.Press  to talk to them (this stops the recording);
- 2.Do nothing to let them finish their message.

11.9 Play Messages

11.9.1 Via Handset

- 1.From the home screen, use ◀ or ▶ to highlight  icon and press ;
- 2.Your answering machines messages appear in a list, with the newest message highlighted at the top;
- 3.Press ▼ to highlight messages you want to play, press <Select> or ; To listen to ALL your messages at once;

- 1.From the home screen, use ◀ or ▶ to highlight  icon and press ;
- 2.Press <Options>, <Play all> will be highlighted, press <Select> or ;

3. During playback you have the following options:

- i. Press  or  to adjust the playback volume;
- ii. Press  to skip forward to the next message
- iii. Press  to skip back to the start of the current message;
- iv. Press  twice to skip back to the start of the previous message;
- v. Press **<Delete or Stop>** to delete or stop the message being played.

When playback is complete, the system will announce "**End of messages**" verbally, press  return to home screen.

Note

The answer phone icon  on the idle screen will update its message count to include any new messages.

11.9.2 Playback message by telephone base

To play messages:

- i. Press  **<Play/Stop>** to play new messages first and then followed by old messages;

During playback messages:

- i. Press  to delete the message being played;
- ii. Press  to skip forward to the next message;
- iii. Press  to skip back to the start of the current message;
- iv. Press  twice to skip back to the start of the previous message;
- v. Press  or  to adjust the playback volume.

Note

1. When playback finishes, the system returns to standby and adjusts message numbers if any were deleted. Press and hold  button will delete all old message. The base will announce "Message deleted". You will have a confirmation tone.

11.9.3 Delete a message or delete all old messages

- 1. From the home screen, Press **<Menu>**, use  or  button to **<Answer Machine.>**  , press **<Select>** or  ;
- 2. **<Play Message>** is highlighted , press **<Select>** or  ;
- 3. Press **<Options>** and use  to highlight **<Delete Message>**, press **<Select>** or  ;
- 4. Press **<Yes>** to confirm the delete, "**Message deleted**" is displayed on the screen;
- 5. If you want to delete all old messages, and use  to highlight **<Delete old messages>**;
- 6. Press **<Select>** or  , press **<Yes>** to confirm the delete.

11.9.4 Save a answering machine caller's number to your contacts

- 1.From the home screen,press <Menu>, use ◀ or ▶ button to <Answer Machine.>  , press <Select> or  ;
- 2.<Play Message> is highlighted , press <Select> or  ;
- 3.Press ▼ to highlight the number you want to save , press <Options> ;
- 4.Press ▼ to highlight <Save number>, press <Select> or  ;
- 5.Enter the contact name and select <Save>;
- 6.You will have a confirmation tone, press  return to home screen.

11.10. Remote Access

With remote access, you can control your answering machine from any touch-tone phone—even if you forget to turn it on before leaving. To use this feature, your default 2-digit remote access PIN is **00**.

11.10.1 Modify your remote access PIN code

- 1.From the home screen, press <Menu>, use ◀ or ▶ button to <Answer Machine.>  , Press <Select> or  ;
- 2.Press to highlight <Settings>, and press <Select> or  ;
- 3.Press to highlight <Remote access>, and press <Select> or  ;
- 4.Press to highlight <Change PIN>, press <Select> or  ;
- 5.Enter your two digit old access PIN<XX>,press <OK> ;
- 6.Input your new two digit remote access PIN <YY>,press <OK>;
- 7.To confirm, please re-enter your new two-digit remote access PIN <YY>,press <OK>;
- 8.LCD will display message "New Access PIN Saved".

11.10.2 Turn remote access On or Off

- 1.From the home screen, press <Menu>, use ◀ or ▶ button to <Answer Machine.>  , press <Select> or  ;
- 2.Press ▼ to highlight <Settings>, and press <Select> or  ;
- 3.Press ▼ to highlight <Remote access>, and press <Select> or  ;
- 4.<On/Off> is highlighted , and press <Select> or  ;
- 5.Press ▼ to highlight <On> or <Off>, press <Select> or  ;
- 6.You will have a confirmation tone, press  return to home screen.

11.10.3 Remote operation of your answering machine

Note You can only remote your answering machine remotely if and only if you turn on your remote access.

Dial your phone number

When your outgoing message plays, press * (**star**)=(*00)

Enter your 2-digit remote access PIN (default is 00)

- 1.To play or stop all messages, press 5;
- 2.To delete current messages, press 2;
- 3.To repeat play backward message, press 4;
- 4.To play backward message, press 4 twice;
- 5.To play next message (forward), press 6.

12 Technical specifications

RF Frequency Bands	1921.536MHz to 1928 .448MHz (DECT 6.0)
RF Channels	5
Nominal effective range	FCC approved maximum power. Operational range can differ based on real-time environmental factors.
Power Supply for Base	DC 6V@0.45A
Base Adaptor Power Rating	Input: AC 100V to 240V, 50/60Hz Output: DC 6V,0.45A
Power Requirement for Handset	2x DC 1.2V AAA 900mAh Ni-MH rechargeable batteries
Power Supply for Charger Cradle	DC 6V@0.45A
Charger Adaptor Power Rating	Input: AC 100V to 240V, 50/60Hz Output: DC 6V,0.45A
Operating Temperature	From 5°C to 40°C

13 Frequently Asked Questions

If you experience issues with your phone, try the following steps:

Reset the System

- 1.Remove the batteries from all handsets for about one minute.
- 2.Unplug the base unit from its power source, then reconnect it.
- 3.Reinsert the handset batteries and allow the system to restart.

These are the top questions people ask about cordless phones.

My phone isn't working at all.	Confirm the telephone base is correctly set up and the battery is installed and fully charged. To ensure peak performance, dock the handset on the base after every use.
No dial tone	Check the Telephone Line Connection a.Ensure the telephone cord is securely plugged into the phone socket. b.Verify the mains power is turned on. c.Always use the original telephone cord provided with your phone. Test for Faulty Wiring a.If issues persist, replace the telephone line cord with a new one. b.Disconnect your phone and test with a different handset. c.If the second phone also has no dial tone, the issue may be with your wiring or service provider. Contact your local telephone company for assistance. Handset Range Issues Move the handset closer to the base unit—it may be out of range.
My phone won't dial out	Verify you hear a dial tone before making a call. Note: The handset requires 1-2 seconds to synchronize with the base—wait briefly before dialing."
The handset battery is not charging	a. Verify the handset is firmly positioned in the charging contacts. b. If the battery is empty, recharge for a minimum of 30 minutes before operation.
If experiencing call interference or signal fading with your cordless handset:	a. Check Handset Range If calls fade or drop, move the handset closer to the telephone base. Distance and obstacles can weaken the signal. b. DSL Internet Users

	If you have DSL internet on the same phone line, install a DSL filter between the telephone line cord and wall jack. This prevents noise and Caller ID issues. Contact your DSL provider for filter assistance. c. Avoid Electrical Interference Appliances or other cordless phones on the same circuit may disrupt signals. Relocate the telephone base or interfering devices to a different power outlet. d. Optimize Base Location For best performance: ✓ Place the base centrally in your home/office. ✓ Keep it away from walls and obstructions. ✓ Elevate the base (e.g., on a shelf) for stronger coverage.
The phone fails to show caller ID, whether on incoming calls or call waiting.	a. Caller ID is a subscription-based feature. You need to activate it through your telephone service provider for it to function. b. For Caller ID to work, both your provider and the caller's provider must have compatible Caller ID systems. c. The caller might be in an area where Caller ID service is not available. d. Caller ID information typically appears after the first or second ring.
The display show" No link to base, Please check & Move to base"	a. The handset might be too far from the base. Bring it closer to restore proper connection. b. Ensure the power cord is firmly connected to the telephone base and plugged into a functioning electrical outlet (not one controlled by a wall switch).
The handset is not ringing for incoming calls.	The ringer volume may be switched off.
No Display	"The battery may be drained, dead, or not properly inserted. Try recharging or replacing it."
No messages are being recorded on the answering system.	Power Check Ensure the answering machine is turned on and receiving power. Memory Management If the memory is full, delete old messages to free up storage space.

	Call Settings Review Verify that your Call Blocking settings aren't interfering with message recording.
Answering Machine cannot remotely access from another phone	Enable Remote Access Activate remote access in your answering machine settings (see Section 11.10 for guidance). If issues persist, confirm your security PIN hasn't been changed or entered incorrectly. Use a Compatible Phone Ensure you're calling from a touch-tone telephone. Test by pressing keys—each should produce a clear tone. Enter Your PIN Correctly The system cannot detect codes during the outgoing message. Wait until the greeting ends before inputting your PIN. Address Line Interference If calls are unclear or keys aren't registering, press dial pad buttons firmly to transmit tones accurately.
Experiencing Buzzing or Static Noise	Test Different Power Outlets Electrical interference from nearby devices (e.g., microwaves, routers) can cause noise. Plug your phone into another outlet. Service Provider Check Persistent buzzing could signal a line fault. Contact your telephone service provider for further diagnostics. Your telephone may cause disruptions to nearby electronic devices if positioned in close proximity. To minimize interference: Maintain adequate spacing between your phone and other equipment ADSL users: To prevent line interference, ensure all telephone connections have proper microfilters installed.

14 Telephone Care & Maintenance

14.1. General Handling

Your cordless telephone contains sensitive electronic components and requires proper handling to maintain optimal performance.

14.2. Proper Treatment

Handle the handset gently and avoid dropping or rough usage.

Retain the original packaging for safe transportation or storage.

14.3. Water Exposure Prevention

To prevent water damage:

Keep the handset dry—avoid use in rain or with wet hands.

Do not install the base unit near water sources (sinks, bathtubs, showers).

14.4. Electrical Storm Precautions

Power surges during storms may damage electronic devices. For safety:

Exercise caution when using the telephone during electrical storms.

14.5. Cleaning Guidelines

Use only a dry, soft cloth to wipe the casing.

Do not use liquid cleaners, abrasive materials, or chemical solvents.

15 FCC, ACTA AND IC REGULATIONS

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product.

This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request. The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, contact your telephone service provider.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer. If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Replacement to this telephone equipment can only be made by the manufacturer or its authorized agents. For replacement procedures, follow the instructions outlined under the limited warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible. If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

Remain on the line and briefly explain the reason for the call before hanging up. Perform such activities in off-peak hours, such as early morning or late evening.

16 Limited Warranty

What does this limited warranty cover?

The manufacturer of this HelloBaby warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America.

What will HelloBaby do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, HelloBaby's authorized service representative will replace at HelloBaby's option, without charge, a Materially Defective Product. If we replace the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Replacement of the Product, at HelloBaby's option, is your exclusive remedy. HelloBaby will return the replacement Products to you in working condition. You should expect the replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If HelloBaby replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the replacement Product for a period of either (a) 90 days from the date the replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion.
2. Product that has been subjected to contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like; but then only to the extent the damage was not caused by incorrectly securing the waterproof handset's protective elements, for example, failing to properly close a seal), or such protective elements are damaged or missing (e.g. a cracked battery door), or subjecting a Product to conditions beyond its stated specifications or limits (e.g. 30 minutes in 1 meter of fresh water).
3. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of HelloBaby;
4. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems;
5. Product to the extent that the problem is caused by use with non- HelloBaby accessories;
6. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible;
7. Product purchased, used, serviced, or shipped for repair from outside the United States of America, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes);
8. Product returned without a valid proof of purchase (see item 2 below); or

9. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the HelloBaby service location along with a description of the malfunction or difficulty; and
2. Include a “valid proof of purchase” (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and HelloBaby. It supersedes all other written or oral communications related to this Product. HelloBaby provides no other warranties for this Product. The warranty exclusively describes all of HelloBaby’s responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and saleability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall HelloBaby be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Disclaimer and Limitation of Liability

HelloBaby and its suppliers assume no responsibility for any damage or loss resulting from the use of this user’s manual. HelloBaby and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product.

The Manufacturer reserves the right to modify the specifications of its products in order to make technical improvements or comply with new regulations.

17 California Energy Commission Battery Charging Testing Instruction

This phone complies with the California Energy Commission (CEC) energy consumption standards. The energy-saving mode does not need to be enabled during regular use, except if you wish to charge the battery alone while turning off all phone functions.

To enable the CEC battery charging testing mode, follow these steps:

1. **Disconnect the telephone base** by unplugging its power adapter from the outlet. Ensure all handsets have charged batteries inserted before continuing.

2. **Press and hold** ,   then reconnect the **power adapter** to the outlet while still holding the button.

3. **After 10 seconds**, release the button, then **press and hold**   it again for another 10 seconds.

Once completed, the phone will successfully enter the CEC battery charging testing mode.

To exit/disable the CEC battery charging testing mode:

1. Disconnect the telephone base power adapter from the electrical outlet.

2. Reconnect the power adapter to the outlet.

The telephone base will then restart and operate normally."

Made in China