

# meross

User Manual

# English

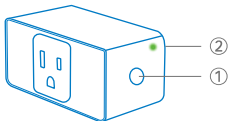
## ■ Safety Information

- It is recommended that this device is used indoors in a dry location only.
- The device shall be used within its rated power included in the product specifications on the package.
- Make sure the device is fully plugged in and kept out of reach of children for safety concern.

## ■ Package Contents

- 1 x Smart Plug
- 1 x User Manual

## ■ LED and Button Rules



### ① Power Button

Press the button to turn the smart plug ON or OFF.

To factory reset the smart plug, press and hold the button for 5 seconds until the LED flashes between amber and green.

### ② Status LED

**Solid amber:** Initializing/ Firmware upgrading

**Rapidly flashing green:**

Wi-Fi connecting

**Slowly alternating between amber and green:** Ready to pair

**Solid green:** Connected to home

Wi-Fi/ Successfully paired

**Solid red:** No internet connection

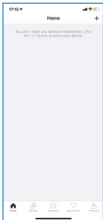
**OFF:** Your receptacle is not powered on/ The smart plug is not turned on.

## ■ **Installation Guide**

1. Connect your smartphone or tablet to a 2.4 GHz Wi-Fi network.
2. Make sure your smart device is covered by strong Wi-Fi signal.
3. The smart device supports iOS 13/ iPadOS 13 and later. In order to have better user experience, it is

recommended that you upgrade your iOS or iPadOS to the latest version before pairing with the smart device.

4. Download the Meross app. (P5)
5. Launch the Meross app and log in to your account, or if you are a new user, tap **Sign up** to create a new account.
6. Tap the “+” icon to select the type of smart device you want to add, then you can just follow the setup wizard to finish configuration. (P5)
7. Relocation of the smart device does not require additional operations provided that it is on the same network with strong Wi-Fi signal.



NOTE:

1. As long as you finish configuration, you'll be able to manage the device in Apple Home app.

2. Find more at <https://www.meross.com/support/>.

## ■ **Link to Google Assistant or Amazon Alexa**

Set up the device in the Meross app first, then link it to voice assistants.

### **Link to Amazon Alexa**

Go to **Account**-> **Amazon Alexa** and allow Meross to link with Alexa.

### **Link to Google Assistant**

Go to **Account**-> **Google Assistant** and follow the step-by-step instructions to complete the linking process.

## ■ **FAQ**

At Meross, we strive to assure your satisfaction. Attached below is a

non-exhaustive list of questions that users are mostly concerned about.

### **1. What devices can I control with Meross smart plug?**

You can control lights, fans, humidifiers, portable heaters, and other small appliances that are in conformity with the specifications of the smart plug (up to 15A output).

### **2. What should I do when the LED turns solid red?**

You can troubleshoot the following:

- Check if your home Wi-Fi is working properly.
- Make sure that you have disabled access control in your router and that

the smart plug is not blocked by the router's firmware.

- Factory reset your Meross smart plug and try to add it again.

### 3. Why is my Meross smart device not responding in the Apple Home app?

This is an existing issue with Apple Home app. You need to exit and reboot your Home app to fix this problem.

Learn more at <https://www.meross.com/support/faqs>.

## ■ Warranty

Meross products are covered by a 12-month limited warranty from the date of purchase. Please visit

<https://www.meross.com/support/warranty> for detailed warranty policy and product registration.

## ■ **Disclaimer**

1. The function of this smart device is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart device shall perform exactly the same as described under all circumstances.
2. By using third-party services including but not limited to Amazon Alexa, Google Assistant, Apple HomeKit and SmartThings,

customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such parties. Meross's total liability is limited to what is expressly covered in its Privacy Policy.

3. Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom.

Customers acknowledge understanding of these articles clearly by reading this manual.

## ■ FCC Compliance Information Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in

accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## ■ Canadian Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes :

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with

RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

# SIMPLE DEVICE SIMPLIFY YOUR LIFE

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Email: [support@meross.com](mailto:support@meross.com)  
Website: [www.meross.com](http://www.meross.com)

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MADE IN CHINA

INDOOR USE ONLY

CAN ICES-3 (B)/NMB-3(B)