

Warranty

This product is warranted to the retail customer for 90 days from date of retail purchase, against defects in material and workmanship.

WHAT IS COVERED

- Replacement parts and labour.
- Transportation charges to customer for the repaired product.

WHAT IS NOT COVERED

- Damage caused by abuse, accident, misuse, or neglect.
- Transportation of the unit or component from the customer to Koolatron.

IMPLIED WARRANTIES

Any implied warranties, including the implied warranty of merchantability are also limited to the duration of 90 days from the date of retail purchase.

WARRANTY

Keep the original, dated, sales receipt with this manual.

WARRANTY AND SERVICE PROCEDURE

If you have a problem with your unit, or require replacement parts, please telephone the following numbers for assistance:

North America 1-800-265-8456

Koolatron has Master Service Centres at these locations:

U.S.A. - 4330 Commerce Dr., Batavia, NY 14020-4102

Canada - 139 Copernicus Blvd., Brantford, ON N3P1N4

A Koolatron Master Service Centre must perform all warranty work.



Smart Pet Treat Dispenser



www.koolatron.com

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All specifications are subject to change without notice.



H1S312

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Please Read These Instructions Carefully Before Use!

PT01
User Manual

FEATURES



- SET button : short press to treat manually, long press for 5 seconds to reset connection. Light will start to blink, ready to connect Wi-Fi indicator light; flashing green means connecting, solid green means connection successful.

PRODUCT PARAMETERS

Product name: Lentek™ Connected Pet Treat Dispenser
 Product Size: 132 x 130 x 256 mm / 5.2" x 5.12" x 10.1"
 Net weight: 1.1 kg / 2.43 lbs
 Barn Reserves: 0.5 L / 16.9 fl.oz.
 Product Materials: ABS
 Camera: 165° HD night vision and wide angle camera.
 WiFi band: 2.4G
 APP installation requirement: Android 5.0 / iOS7.0 or above
 Adapter Parameters: Input: 110-220V, 50/60HZ, 0.4A
 Output: 5.0V, 1000mA



PRECAUTIONS

1. Do not pull directly on the power cord when plugging or unplugging the adapter.
2. Don't put or insert any foreign matters in this product.
3. It's prohibited to refit or repair the product by yourself.
4. Please use the original power adapter and power line.
5. It's only applicable to use this product indoor, please prevent it from the direct sunlight.
6. Fill the reservoir with treats no bigger than 5~15mm.
7. This equipment is equipped with various kinds of electronic components. It is not water-proof. It's not recommended to use this equipment in the humid environment.
8. Don't use this product for other purposes than for feeding pets.
9. Please clean the residual food left by your pet to prevent children from eating it by mistake.
10. For persons with reduced mental capacity, who lack experience and knowledge (including the children), they must use, clean and maintain this product under the supervision and guidance of guardian.
11. In case such troubles as abnormal smell, smoking, or abnormal heating has occurred to this product, unplug it immediately and feel free to contact the customer service staff.

APP INSTALLATION



Fig 1-1

Method 1

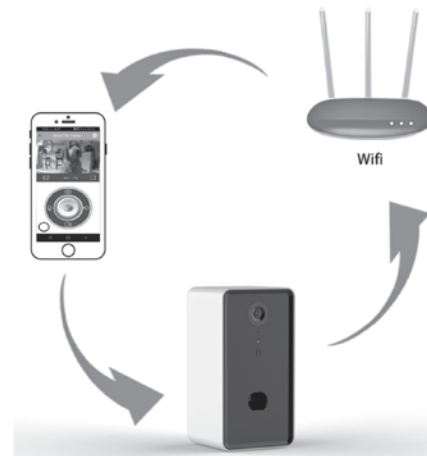
Scan the QR code (Fig 1-1) to redirect to the APP download page, follow the instructions to download and install corresponding APP.

Method 2

Search "PetU" at APP Store (IOS users) or in Google Play (Android users), download and install.

NOTES

- Permissions needed when installing the app.
- Allow WLAN, Location, Use Microphone, Use Phone Storage.



UNIT PLACEMENT

In order to optimize the equipment performance, it's better to use it at the location where is 10 m (32 ft.) around the WiFi transmitting device, and in the barrier-free environment

APP SET UP

Log in with your account number and password, click the sign “+” at the top right corner after entering the interface. Enter the interface of select device model, and select the specific device you want to link.



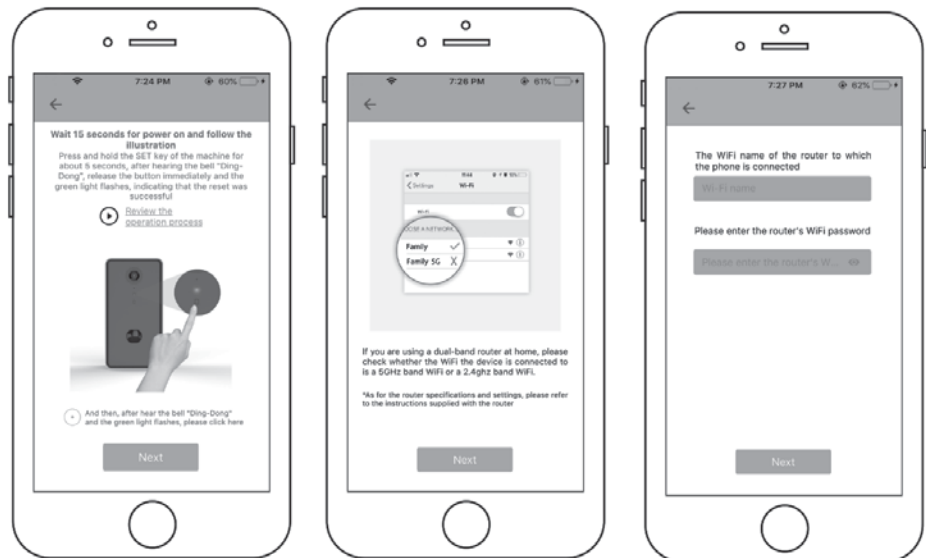
APP SET UP

Use the unit camera to scan the APP generated QR code, after hearing the sound “beep”. Select the mark “○” under the QR code and click the button “Next” to enter the WiFi connection interface.

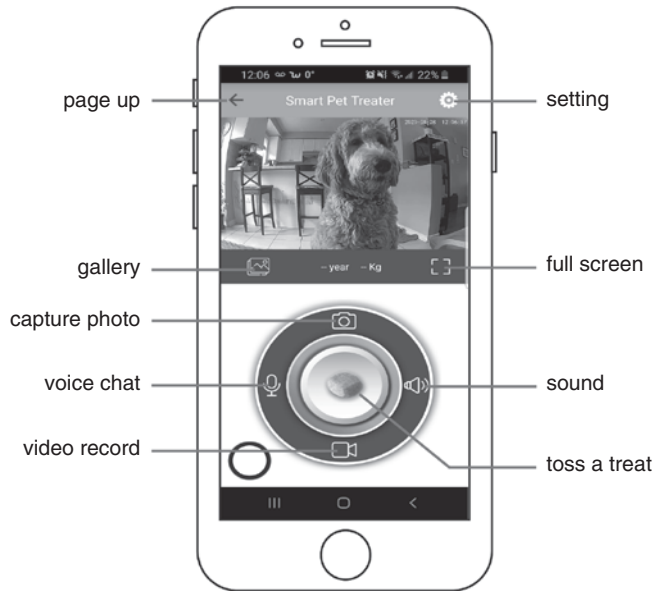


Long press the button “SET” for 5 seconds, after hearing the sound “beep”. Select the mark “○” and click the button “Next”. Input the WiFi account number and password which is connected to the current phone. This equipment can't support the 5G network as present.

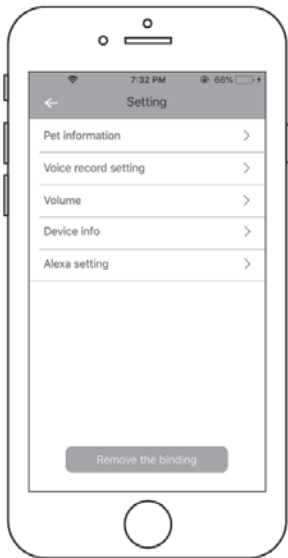
In case it's impossible to scan the QR Code for a long time due to the environmental factors, you can enter the hotspot connecting mode and press the link under the QR code, Operation completed, but no prompt tone was heard, after entering the hotspot connecting interface, please follow the interface prompts and complete the connection.



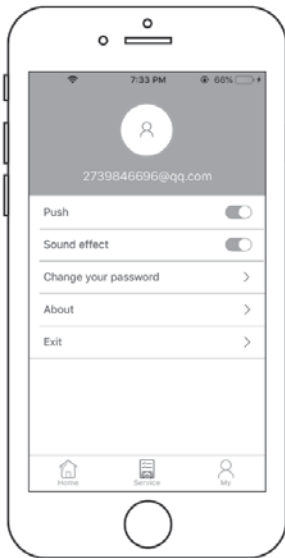
APP FEATURES ON PHONE



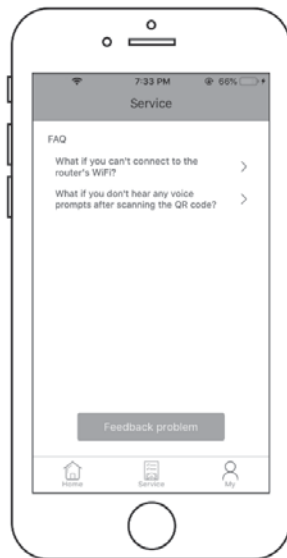
Long press the button “Toss a treat” for 5 seconds.



Press the button at the top right corner of tossing food interface to enter the “Set” interface, then set the relevant items by yourself.



Press the button “My” at the bottom right corner to exit the tossing food interface, and enter the “Set” interface, then set the relevant items.



If you have any questions, please press the “Service” button and send your questions to us, we will reply by e-mail as soon as possible.

TECHNICAL SPECIFICATIONS

Item	Function	Trouble Descriptions		
Intelligent Camera	Set button	<ol style="list-style-type: none"> 1. Quick press (shorter than 1s) to manually pop a treat. 2. Under the configuration mode, the green lamp is flickering slowly (0.5s ON and 0.5s OFF). 3. Under the configuration mode, in case there's no treats in the reservoir, quick press (shorter than 1s) and the red and green lamps shall flicker alternately. 4. Under the configuration mode or the network is connected, long press this button for more than 5s, reset and scan the QR code after hearing the“beep”; after hearing another prompt, the green lamp shall quick flickering at first, then normally on after the network is connected. 		
	Red and green indicator lamp	Red lamp	Green lamp	Status description
		OFF	Slow flickering	Configurable status
		OFF	Quick flickering	Connecting to the network
		OFF	Normally ON	The network is connected
		Slow flickering	OFF	No treats in the reservoir, or treats are blocked

TROUBLESHOOTING

1. When pressing the button “Toss a treat”, the dog food or snack is tossed twice or for three times.
Cause: if the sense lamp doesn't detect the food, it will toss again, and it shall toss four times at maximum.
2. The APP has displayed the prompt of “excessive food”.
Cause: the snack outlet of equipment is blocked by foreign matters. Remove the foreign matters.
3. The APP has displayed the prompt of “no food ”.
Cause: the equipment can't sense any food in the reservoir. Check reservoir contents; or if the equipment is exposed to the direct sunlight, please move it to a cool place.
4. It's impossible to continuously watch the video.
Cause: Ensure the power is normally supplied to your intelligent equipment; check the network of your phone.
5. The user can't enter his/her APP account.
Cause: firstly, ensure the network is normally connected; secondly, ensure the account number isn't used by other people at this time. Otherwise, we recommend to remove this APP, then install it again and try to log in.
6. If the user wants to change his/her Iseebiz APP account number, what shall he/she do?
Cause: Our APP can't directly change the account number; if you want to change it, please register a new APP account number by a new e-mail. Then unbound the intelligent equipment to the original account number, and bound it to the new one. NOTE: If the user wants to bound or rebound the intelligent equipment to the newly registered account number, long press the “Set” button for 5s, after hearing the prompt of “Beep” and the green lamp is slow flickering, scan the QR Code to bound or rebound the intelligent equipment to the new account number.