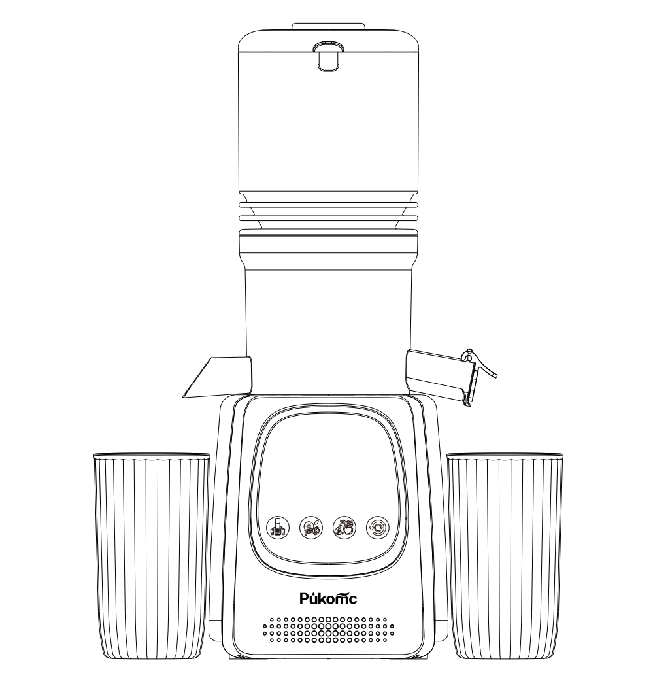
Pukomc

SLOW JUICER

User Guide



Model:MP-8025

Dear Valued Customer

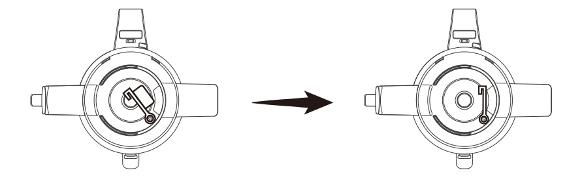
Thank you for choosing our Masticating Juicer. This manual is intended to provide you with comprehensive product information and operation instructions to ensure that you fully understand and correctly use this advanced juicing device. If you encounter any issues during use, please contact us. Please carefully review this manual before using the product and keep it in a safe place. For solutions to common problems, please refer to the FAQ section at the end of this manual.

Package Contents

1 x Machine Base	1 x Pulp Cup
1 x Feed Chute	1 x Pusher
1 x Pressing Cup	1 x Brush
1 x Auger	1 x Instruction Manual
1 x Filter skeleton	
1 x Juice Cup	

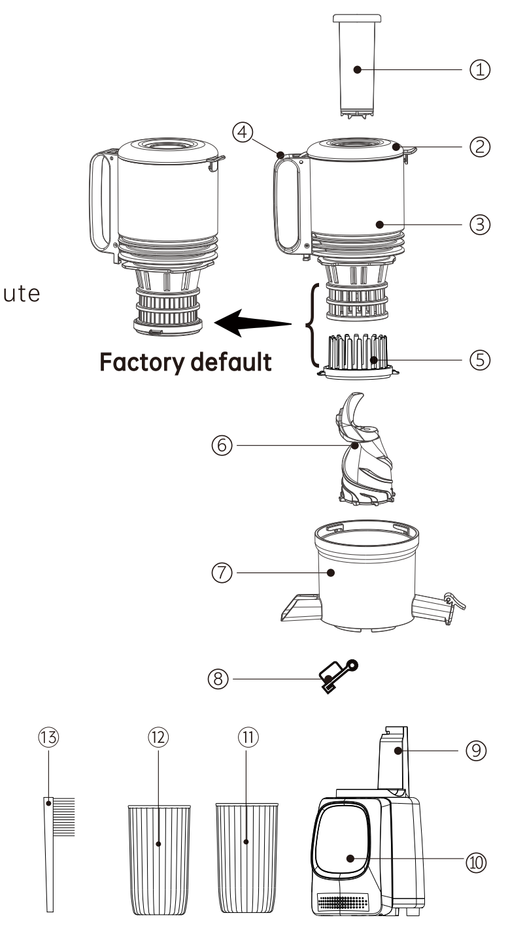
Warm reminder

1. Pull out the silicone stopper and clean. After cleaning, please insert the stopper into the slot till right position.



Product Overview

1.Pusher
2.Safety Cover
3.Feed Chute
4.Handle of feed Chute
5.Filter skeleton
6.Auger
7.Pressing Cup
8.Silicone stopper
9.Machine Base
10.Control panel
11.Juice Cup
12.Pulp Cup
13.Brush



Warnings and Important Safety Measures

1. Read all instructions carefully before use.
2. Remove all bags and packaging from appliance before use.
3. Before use, check if the voltage indicated on the appliance corresponds with the voltage of your power source.
4. Only use the appliance on a flat, level, dry surface.
5. Children should not use or play with the appliance. Adults should supervise children if they assist with cleaning or maintenance of the appliance. Keep the appliance out of reach of children.
6. This appliance is suitable for use in home, office, hotel/motel rooms and other similar indoor environments.
7. ATTENTION: This appliance cannot be used with an external timer or a separate remote control.
8. Do not let the cord hang on a hot surface or over the edge of a table or counter top.
9. Never use the appliance when the cord or plug is damaged, after malfunction or when the appliance is damaged. In that case, take the appliance to the nearest qualified service center for checkup and repair.
10. For maintenance other than cleaning, please contact customer service.
11. Close supervision is necessary when the appliance is used by or near children.
12. Improper use of the appliance can result in property damage or even in personal injury.
13. When not in use, before assembling/disassembling parts, and before cleaning: turn the appliance OFF, then unplug it from the outlet. To unplug, grasp the plug and pull from the outlet. Never pull from the power cord.

14. This appliance is not for use by children, or by persons with physical/sensory limitations, mental impairments, or a lack of experience and knowledge. These persons should not operate the appliance unless supervised and guided by a responsible adult.
15. Never let the machine work for longer than 20 minutes at a time.
16. Our company accepts no liability for damages resulting from improper use of the appliance.

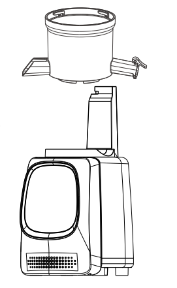
Product Specifications

Rated Power Supply: 110V-120V~/60Hz
Rated Power: 300W
Feed Chute Size: 5.3 inches
Juice Cup Capacity: 450ml
Pulp Cup Capacity: 550ml

Product Usage Instructions

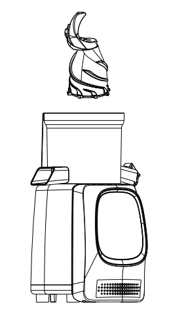
1. Before initial use:
   a. Remove any packaging materials, if present.
   b. Prior to using the Masticating Juicer, carefully read the user manual to understand the equipment's operation, maintenance, and safety requirements.
   c. Clean all parts and accessories (refer to the **"Maintenance"** section).
   d. Do not insert ice cubes or other hard objects into the feed chute to avoid damaging the auger and the appliance.
   e. Use the appropriate filter for the preparation of corresponding ingredients.

2. Assembly:



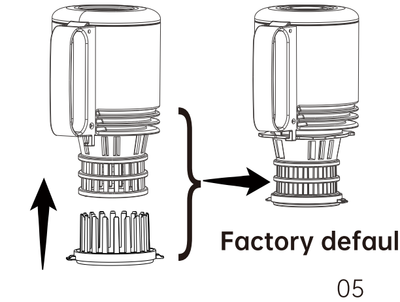
Step 1

Attach the pressing cup securely to the machine base, ensuring the curved groove aligns with the juice outlet.



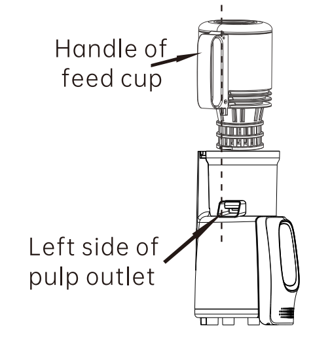
Step 2

Align the auger with the motor shaft, insert it downward into the pressing cup, then rotate it to ensure proper installation.



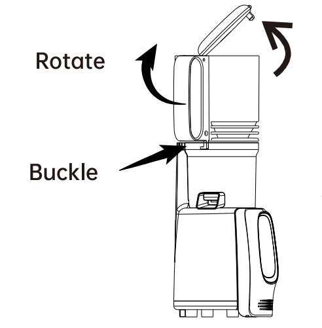
Step 3

Install the filter skeleton.



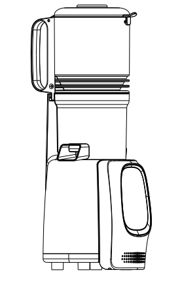
Step 4

Align the handle of the feed chute with the left side of the pulp outlet, then lower the feed chute until it makes close contact with the pressing cup.



Step 5

Open the flip cover to about 45 degrees. Place the feed chute onto the pressing cup, then rotate it clockwise to secure it to the main body. Refer to the "lock" mark on the product surface for guidance.



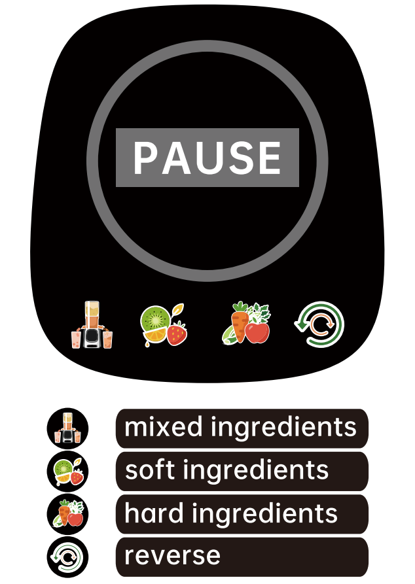
Cover the lid. Installation is completed.

3. Operating Instructions:

1. Check and ensure all components are assembled in the correct positions, then place the assembled machine smoothly on a flat surface.
2. Connect the unit to the power source. In the center of the screen, "pause" is displayed, all LEDs light up, and the system enters standby mode, allowing you to select a function.
3. Ensure the juice cup and pulp cup are in place.
4. Ensure the juice spout cover is closed.
5. Depending on the ingredients, cut them into suitable sizes.
6. Place the prepared ingredients into the feed chute and close the safety cover securely.
7. During operation, if larger ingredients cannot feed smoothly, use only the pusher to push them down.
8. If any ingredients cannot enter the pressing cup smoothly, you have to use the reverse function. The operation steps: Tap the REV button, the running light will turn on, and "REV" will be displayed in the middle of the panel. It will automatically return to the selected function mode after 4 seconds.
9. After use, promptly disassemble the juicing components for cleaning. Use the cleaning brush at different angles to clean the silicone part of the filter. After cleaning and drying, please reset them for next use to ensure the components are in normal conditions.

⚠ NOTE: Close the safety cover securely before using the machine.

4. Functional operation instructions:



Display Interface Function Description

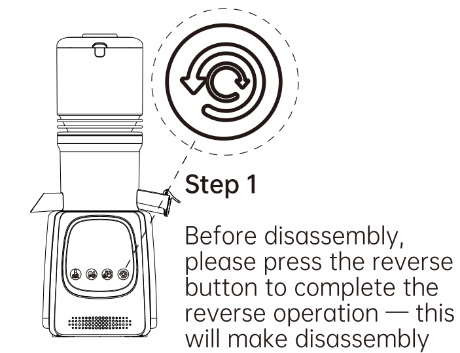
1. Initial interface: The center of the panel displays the message "PAUSE", and the four LEDs remain lit.
2. Functional mode:
Unselected state: The panel displays "PAUSE", and the four LEDs (corresponding to representing mixed ingredients, soft ingredients, hard ingredients, and reverse mode, in sequence) remain lit.

Selected:
The marquee light shows a flowing pattern (with different colors and speeds for each mode), and the center of the panel displays the corresponding English labels (MIX, SOFT, HARD, REV). During operation, the function LED stays lit, while the other LEDs are off.
3. Function selection:
Short-press a single button to select a function mode. Short-press again to cancel the current mode.

Safety Cover (Controlling Safety Switch) Description

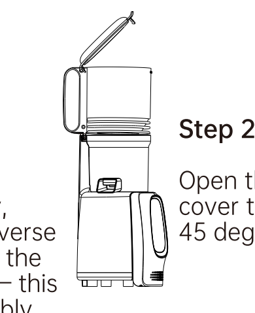
1. When no mode is selected:
   - Safety switch ON: "SW-ON" displays in the panel center, and all four LEDs remain lit.
   - Safety switch OFF: The panel center reverts to "PAUSE", and all four LEDs remain lit.
2. When a mode is selected:
   - Safety switch ON: "SW-ON" displays in the panel center; the designated function LED stays lit, other LEDs are off, and the marquee light is off.
   - Safety switch OFF: The panel center restores the selected function; the designated function LED stays lit, other LEDs are off, and the marquee light is active.
3. When no mode is selected:
   - Safety switch ON: Motor does not run.
   - Safety switch OFF: Motor does not run.
4. When a mode is selected:
   (1) Safety switch ON: Motor shuts off.
   Safety switch OFF: The motor powers on slowly after a 500ms delay.
   (2) The motor pauses if the safety switch is quickly opened and closed.

5. Disassembly:



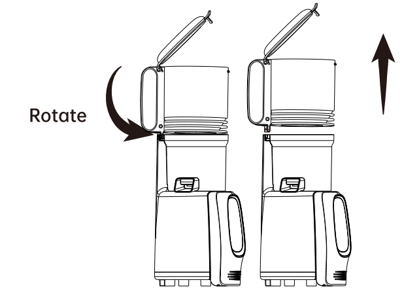
Step 1

Before disassembly, please press the reverse button to complete the reverse operation — this will make disassembly easier.



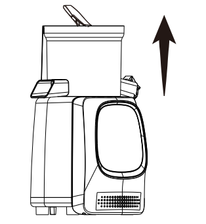
Step 2

Open the safety cover to about 45 degrees.



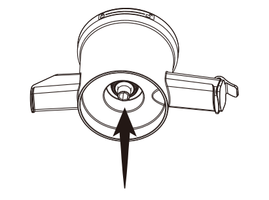
Step 3

Turn the feed chute counterclockwise to remove it.



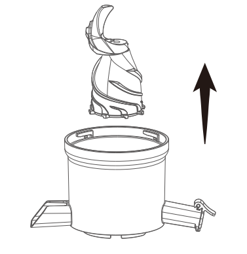
Step 4

Remove the pressing assembly from the machine base.



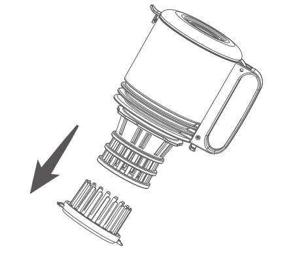
Step 5

Push out the screw sleeve from the bottom.



Step 6

Remove the auger.



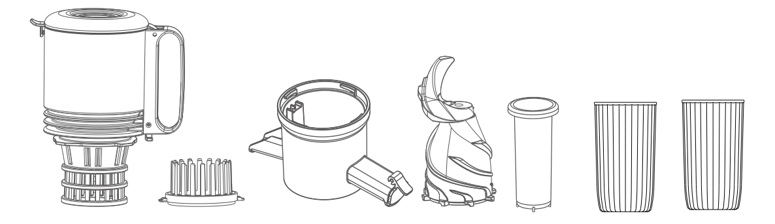
Step 7

Remove the filter skeleton. (After cleaning, insert the filter skeleton into the bottom of the feed chute for next use.)

⚠ **Caution:**

During disassembly, firmly grip both the components and the main unit by hand to prevent slipping and damaging the product.
It is strictly prohibited to disassemble components while the machine is running to avoid personal injury.

6. Cleaning and Maintenance:



1. After using the product, wipe the main unit with a dry cloth, then clean the juicing components with a soft cloth and water.
2. Wash the disassembled parts with water (as shown in the diagram). If the filter is severely clogged with fruit residue, gently wipe it with a slightly damp cloth soaked in mild detergent, then rinse thoroughly with a damp cloth.
3. Do not use volatile oils, detergents, or similar products for cleaning, as they may cause discoloration of the product.
4. Do not use steel wool, abrasive cleansers, or corrosive liquids (such as gasoline or acetone) to clean the equipment.
5. Do not put the accessories in a dishwasher for cleaning.
6. When cleaning the filter's silicone part, rotate it to different positions first. Rinse with clean water and use a brush to remove any remaining food residue. After cleaning, promptly reset the filter's silicone part to its original position for next use.
7. If the machine is not used for an extended period, keep it clean and dry, then store it in a well-ventilated, dry area.

FAQs

Problem	Analysis	Action
Masticating Juicers cannot operate.	Power plug not inserted properly.	Reinsert the power plug firmly.
	Machine components not installed correctly.	Reassemble all components according to the operating instructions.
Operation halted during operation.	Safety cover may have become loose during operation.	Set the switch to the OFF position and check if the safety cover is securely closed.
	Excessive amount of ingredients or prolonged continuous operation causing motor overheating protection.	1. Turn the switch to the OFF position and unplug the power plug. Remove the pressing cup, open the feed chute, and reduce the amount of ingredients. 2. Reinstall the feed chute, plug in the power plug, turn the switch to the ON gear position, and continue operation. 3. If the machine stops due to prolonged operation, disconnect the power for half an hour before resuming use.
Panel display is abnormal	1. Circuit board failure	1. Re-energize 2. Send it to the designated repair department for maintenance
Difficulty in disassembling the pressing cup after juicing.	Ingredients being fed too quickly or too much, resulting in clogging.	Before disassembly, please press the reverse button to complete the operation, which will make the disassembly process easier
Experiencing significant noise during operation.	The type and size of ingredients can affect the noise level of the juicer.	Cutting ingredients into small pieces can help reduce the noise level of the juicer.
Staining occurring on the container and its accessories after use.	Residual ingredients, strong-colored ingredients, improper use, inappropriate materials, or improper cleaning methods may be the reasons	Immediately thoroughly clean the juicer after juicing. For heavily stained containers, soak them in water for a while before cleaning, but be cautious and follow the manufacturer's recommendations.
no power	1. The power cord plug is not properly inserted into the socket 2. The power cord plug or flexible cord is damaged	1. Check the power plug and insert it correctly into the socket 2. Purchase a replacement from the manufacturer or a designated repair department
The motor is not working.	1. Panel displays SW-ON	1. Ensure that the upper body and lower body structures are properly assembled, and cover the upper cover securely. 2.Send it to the designated repair department for repair

SERVICE - 12-Month

SERVICE - 12-Month
We warrant to the original purchaser of this product that the product will be free of defects in design, assembly, material, or workmanship.

We will repair or replace, at our option, any defective product free of charge (except for shipping charges for the product).

All above warranties are void if our product is not provided to us for inspection upon our request (at the sole expense of the purchaser), or if we determine that the product has been improperly installed, altered in any way, or tampered with.

Our Product Warranty does not protect against acts of God (such as flood, earthquake, lightning, war), vandalism, theft, normal-use wear and tear, erosion, depletion, obsolescence, abuse, damage due to low voltage disturbances (e.g., brownouts or sags), non-authorized program, or system equipment modification or alteration.

If by any chance you are not happy with this purchase, please contact us.
We offer a 100% satisfaction guarantee.

Disclaimer
Every effort has been made to ensure that the information and procedures in this guide are accurate and complete. We accept no liability for any errors or omissions, and we reserve the right to make changes to any products mentioned herein without further notice.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Pukomc

Ecommerce Website Customer Service Email:
PUKOMC.SHOP@hotmail.com