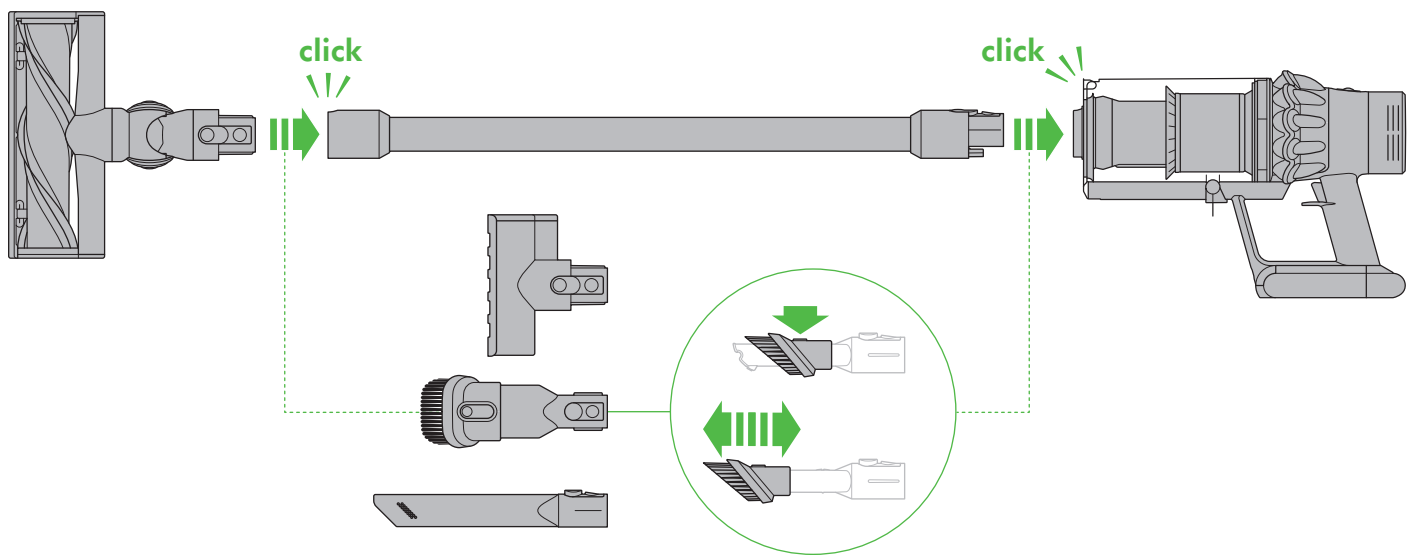


### Assembly



### Wash the filter unit

Wash the filter unit with cold water at least every month. Ensure that the filter unit is completely dry before refitting.

3.5 hrs

BOOST

BOOST

BOOST

## Register your Dyson 2 year guarantee today

## Dyson customer care

Thank you for choosing to buy a Dyson appliance.

Your Dyson appliance will be covered for parts and labour (excluding replacement filters where there is no defect) for 2 years from the date of purchase, as detailed in the terms of the Dyson guarantee in this Dyson Operating Manual. If you have a query about your Dyson appliance, contact us via the website. Alternatively, call the Dyson Customer Care Helpline quoting your serial number and details of where and when you bought the appliance.

Visit our website to register your Dyson full parts and labour guarantee online, and for online help, support videos, general tips and useful information about Dyson.

AU: [www.dyson.com.au/support](http://www.dyson.com.au/support)

NZ: [www.dyson.co.nz/support](http://www.dyson.co.nz/support)

Your serial number can be found on your rating plate which is on the base of the appliance.

Note your serial number for future reference.



This illustration is for example purposes only.

### DYSON CUSTOMER CARE

#### Australia

Website: [www.dyson.com.au](http://www.dyson.com.au)

Email: [aucustomer@dyson.com](mailto:aucustomer@dyson.com)

Dyson Customer Care: 1800 239 766 (Mon-Fri 8:00am to 6:00pm EST, Sat-Sun 8:30am to 4:00pm EST).

Address: Dyson Appliances (Aust.) Pty Limited, PO Box 2175, Taren Point, NSW 2229 Australia.

#### New Zealand

Website: [www.dyson.co.nz](http://www.dyson.co.nz)

Email: [nzcustomer@dyson.com](mailto:nzcustomer@dyson.com)

Dyson Customer Care: 0800 397 667 (Mon-Fri 8:30am to 5:00pm).

Address: Dyson New Zealand Limited, Unit 6, 99 Carbine Road, Mount Wellington, Auckland, 1060, New Zealand.

## 3 EASY WAYS TO REGISTER YOUR DYSON 2 YEAR GUARANTEE

### REGISTER ONLINE

Visit our website to register your Dyson full parts and labour guarantee online.

AU: [www.dyson.com.au/register](http://www.dyson.com.au/register)  
NZ: [www.dyson.co.nz/register](http://www.dyson.co.nz/register)

### REGISTER BY PHONE

Call our dedicated Helpline.

AU 1800 239 766  
NZ 0800 397 667

### REGISTER BY MAIL

Complete and return the form to Dyson in the envelope supplied.

# IMPORTANT SAFETY INSTRUCTIONS

## BEFORE USING THIS APPLIANCE READ ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THIS MANUAL AND ON THE APPLIANCE

When using an electrical appliance, basic precautions should always be followed, including the following:



## WARNING

These warnings apply to the appliance, and also where applicable, to all tools, accessories, chargers or mains adaptors. TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

1. This Dyson appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a responsible person concerning use of the appliance to ensure that they can use it safely.
2. Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with the appliance.
3. Use only as described in the Dyson User manual. Do not carry out any maintenance other than that shown in the manual, or advised by the Dyson Helpline.
4. Suitable for dry locations ONLY. Do not use outdoors or on wet surfaces.
5. Do not handle any part of the plug or appliance with wet hands.
6. Do not use with a damaged cable or plug. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly qualified persons in order to avoid a hazard.
7. If the appliance is not working as it should, if it has received a sharp blow, if it has been dropped, damaged, left outdoors, or dropped into water, do not use and contact the Dyson Helpline.

8. Contact the Dyson Helpline when a service or repair is required. Do not disassemble the appliance as incorrect reassembly may result in an electric shock or fire.
9. Do not stretch the cable or place the cable under strain. Keep the cable away from heated surfaces. Do not close a door on the cable, or pull the cable around sharp edges or corners. Arrange the cable away from traffic areas and where it will not be stepped on or tripped over. Do not run the appliance over the cable.
10. Do not unplug by pulling on the cable. To unplug, grasp the plug, not the cable. The use of an extension cable is not recommended.
11. Do not use to pick up water.
12. Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they or their vapours may be present.
13. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
14. Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts, such as the brush bar. Do not point the hose, wand or tools at your eyes or ears or put them in your mouth.
15. Do not put any objects into openings. Do not use with any openings blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
16. Use only Dyson recommended accessories and replacement parts.
17. Do not use without the clear bin and filter(s) in place.
18. Unplug the charger when not in use for extended periods of time.
19. Use extra care when cleaning on stairs.
20. Do not install, charge or use this appliance outdoors, in a bathroom or within 3 metres (10 feet) of a pool. Do not use on wet surfaces and do not expose to moisture, rain or snow.
21. Use only the Dyson charger Part Number 217160 or 270576 for charging this Dyson machine. Use only Dyson batteries: other types of batteries may explode, causing injury to persons and damage.

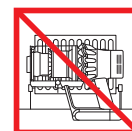
22. FIRE WARNING – Do not place this appliance on or near a cooker or any other hot surface and do not incinerate this appliance even if it is severely damaged. The battery might catch fire or explode.
23. Always turn 'OFF' the appliance before connecting or disconnecting the motorised brush bar.
24. FIRE WARNING – Do not apply any fragrance or scented products to the filter(s) of this appliance. The chemicals in such products are known to be flammable and can cause the appliance to catch fire.

## READ AND SAVE THESE INSTRUCTIONS

THIS DYSON APPLIANCE IS INTENDED FOR HOUSEHOLD USE ONLY



Do not use near naked flames.



Do not store near heat sources.



Do not pick up water or liquids.



Do not pick up burning objects.

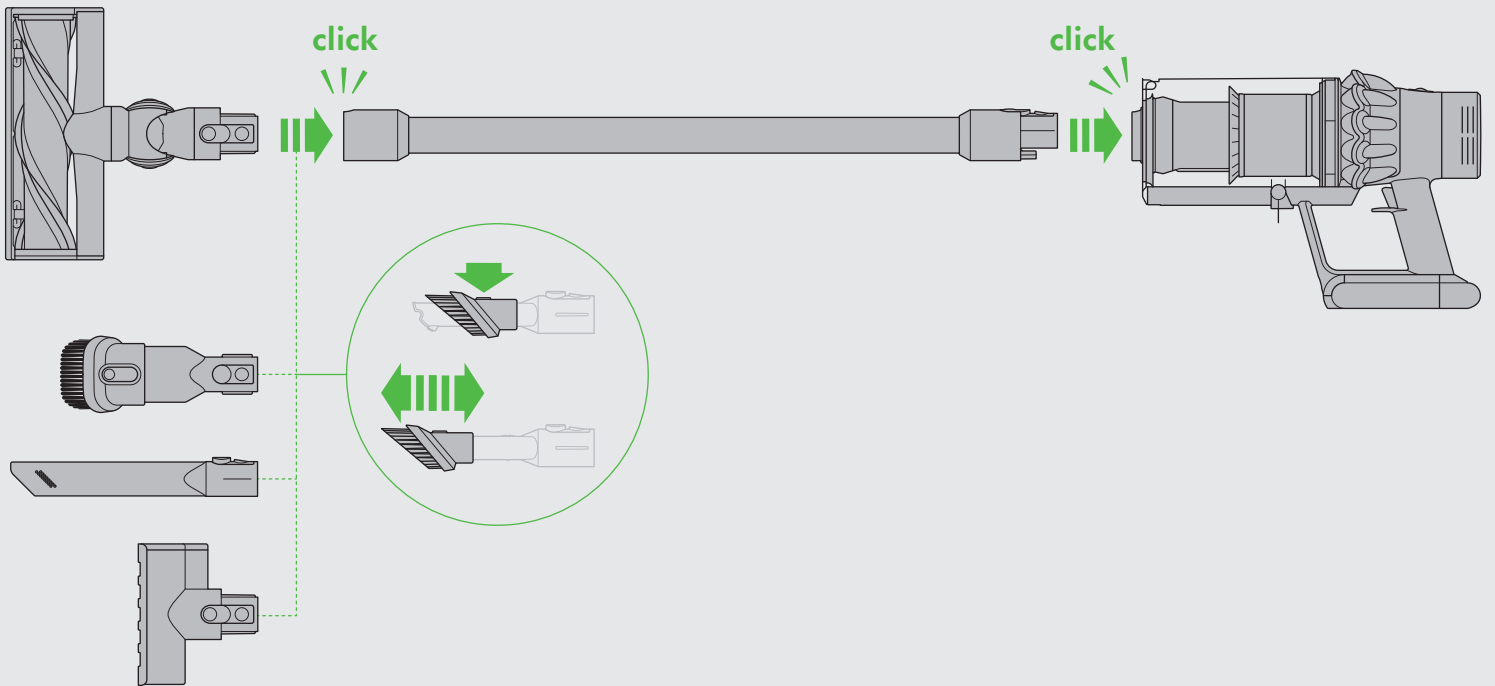
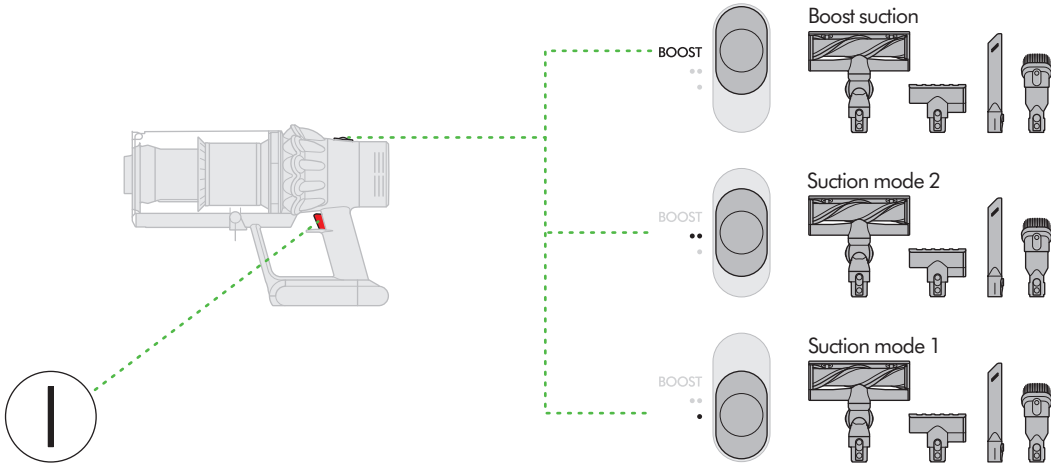


Do not put hands near the brush bar when the appliance is in use.



Do not place on or near the cooker.

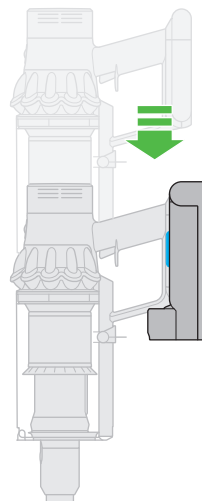
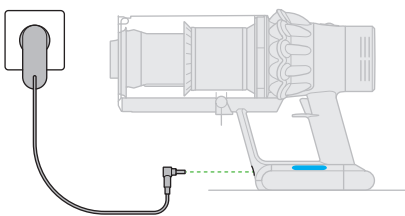
Power mode



Recharging





Recharging on the dock

Lights during charging

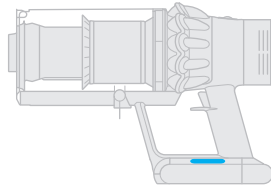






- Charging, low charge
- Charging, medium charge
- Charging, nearly full
- Fully charged

### Lights during use

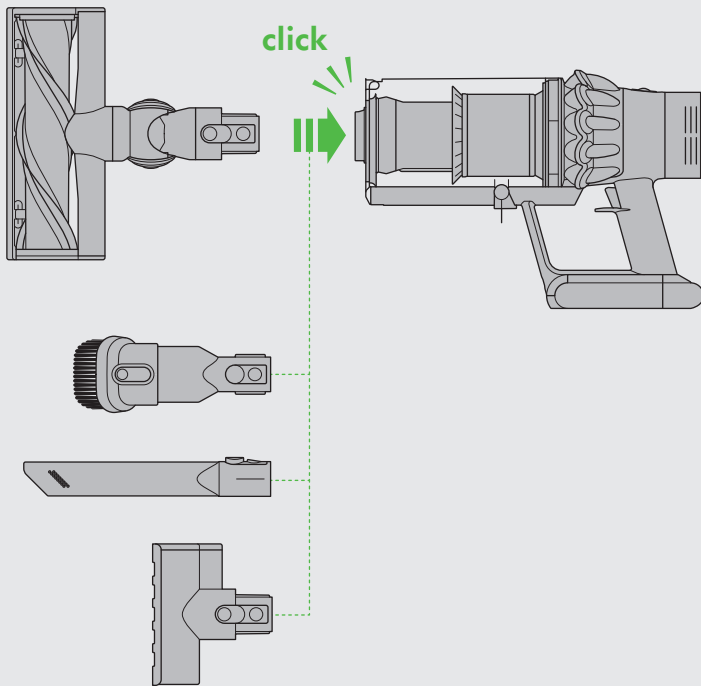
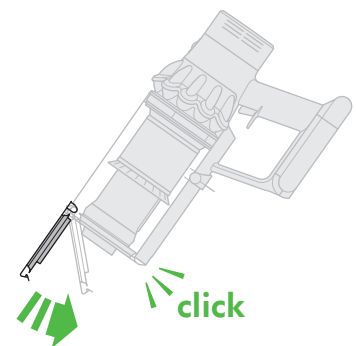
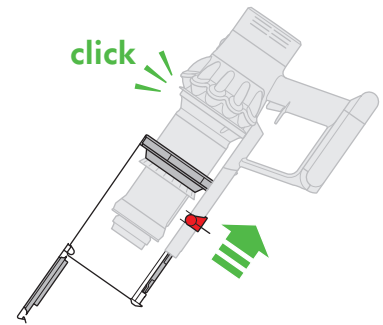
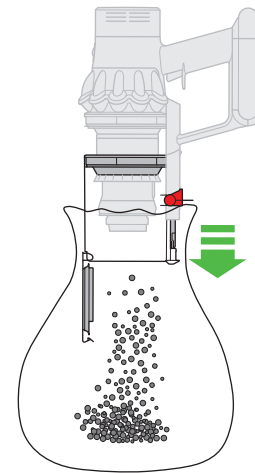
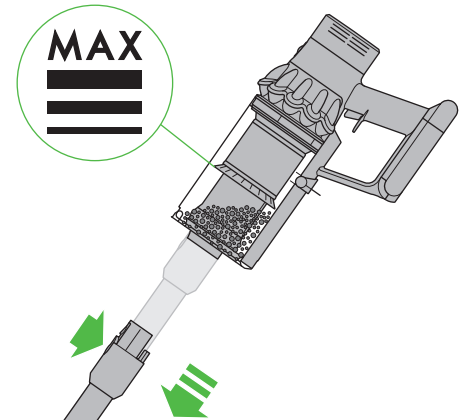
-  High level of charge
-  Medium level of charge
-  Low level of charge
-  Empty, needs charging

### Filter and blockage indicator LEDs



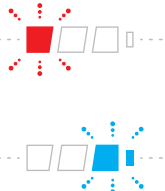


-  Blockage indicator
-  Filter unit requires washing
-  Filter unit not fitted correctly
-  See battery section

### Emptying the clear bin

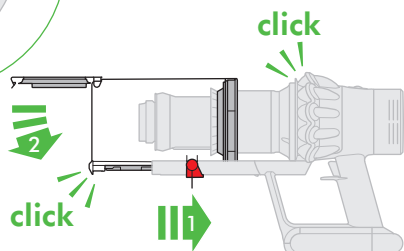
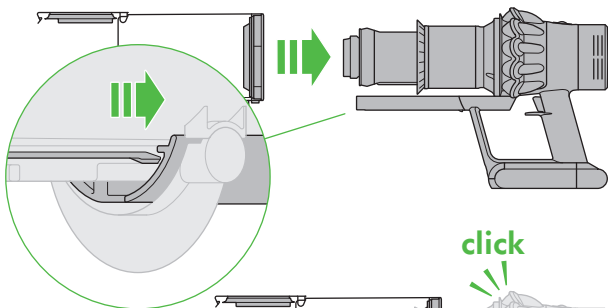
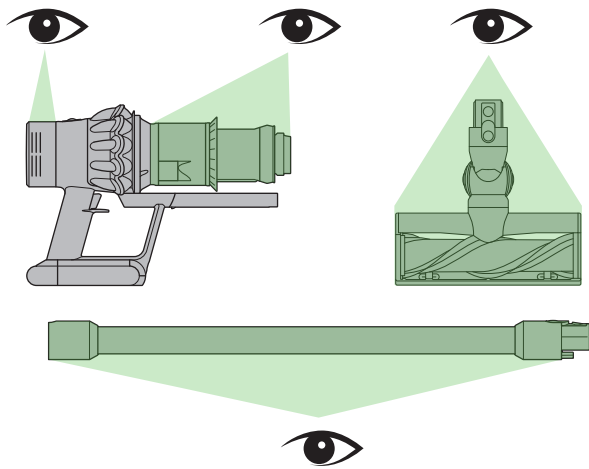
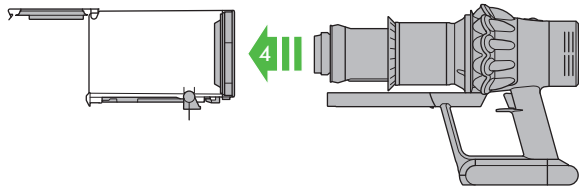
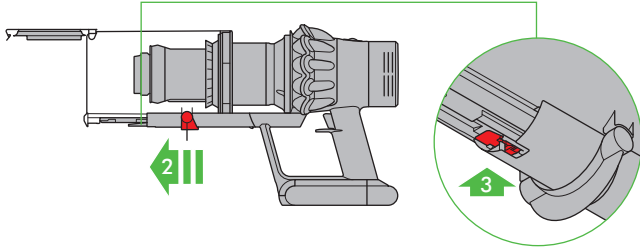
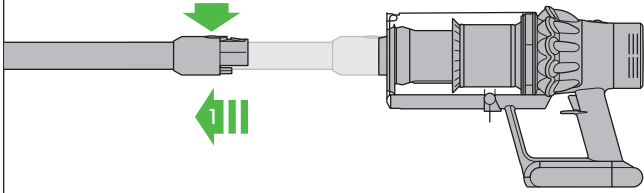


### Lights diagnostics

-  Battery fault-call Dyson Helpline
-  Main body fault-call Dyson Helpline
-  Charger fault-call Dyson Helpline



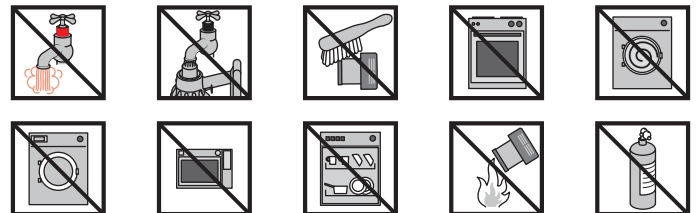
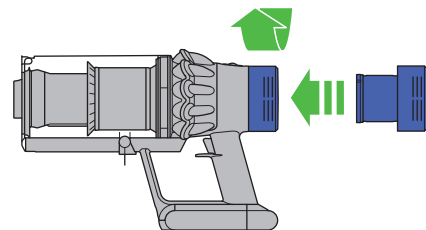
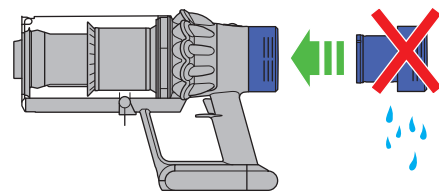
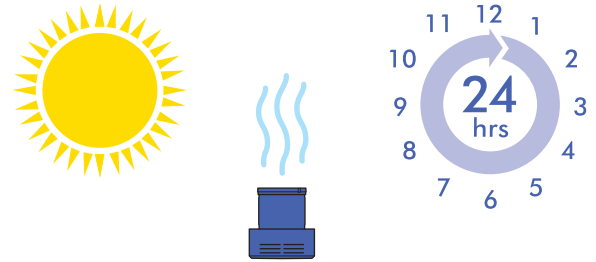
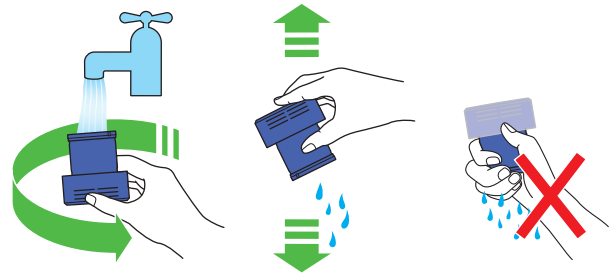
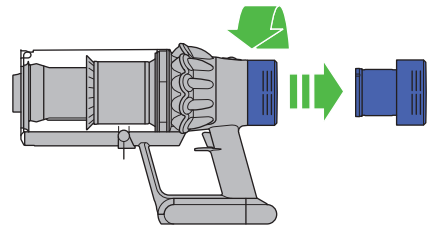
### Looking for blockages



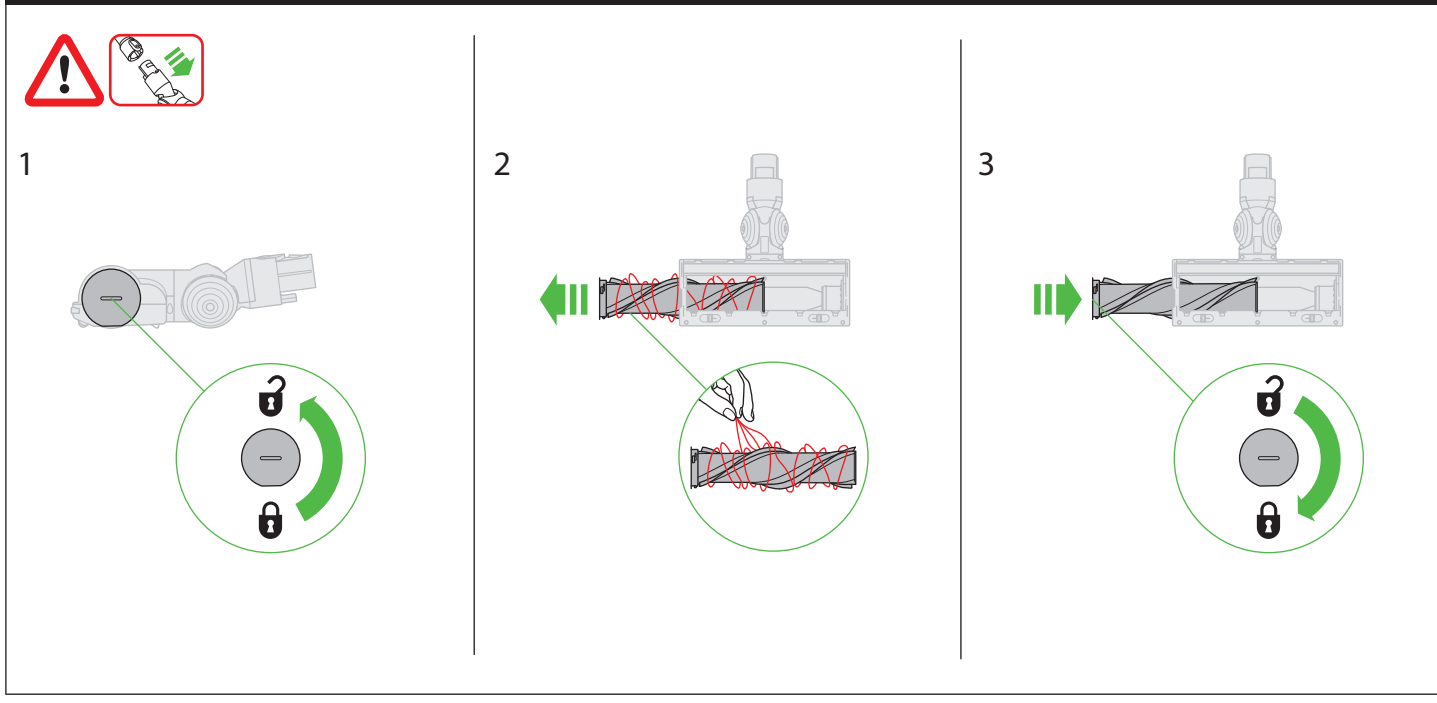
### Wash the filter unit

FILTER  
FILTRE  
FILTRO

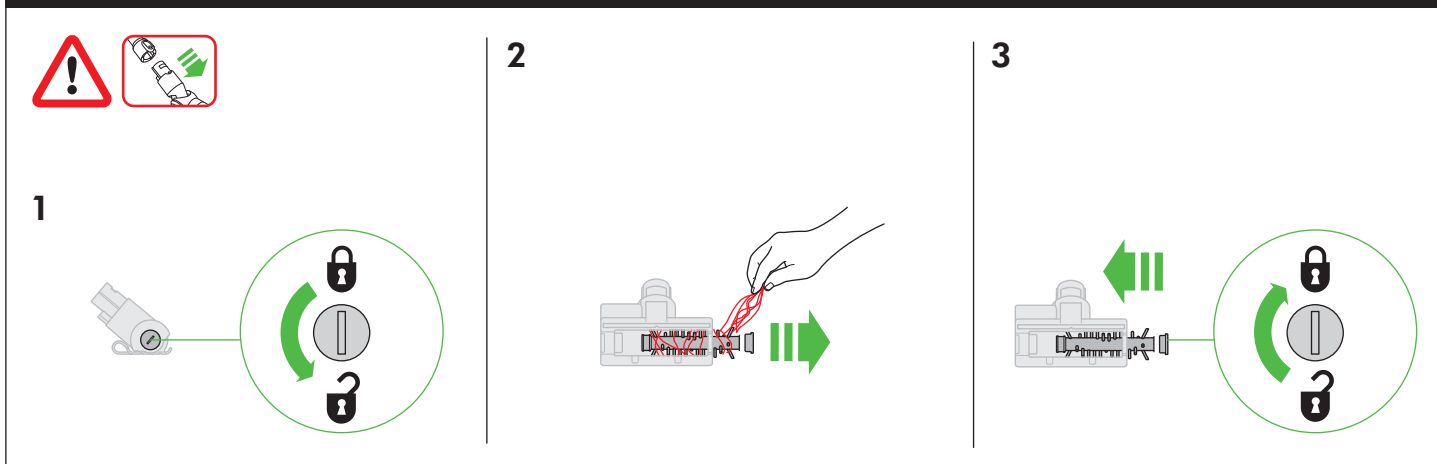
Wash the filter unit with cold water at least every month. Ensure that the filter unit is completely dry before refitting.



Direct drive cleaner head: Clearing obstructions



Mini motorised tool: Clearing obstructions



## USING YOUR DYSON MACHINE

PLEASE READ THE 'IMPORTANT SAFETY INSTRUCTIONS' IN YOUR DYSON USER MANUAL BEFORE PROCEEDING.

### INSTALLING YOUR DOCKING STATION

- Unpack the docking station, charger and installation leaflet.
  - Choose a suitable location for the docking station and make sure there is no pipework (gas, water or air), electrical cables, wires or ductwork directly behind the mounting location.
  - Follow the instructions on the installation leaflet.
  - Click the tools into place on the docking station.
  - Place the machine into the docking station.
  - Plug the charger into the mains electricity supply. Switch on (if necessary) to charge the battery.
  - It is important to fully charge your machine before using for the first time and after every use.
- The docking station must be mounted in accordance with regulations and applicable codes/standards (state and local laws may apply).  
Dyson recommends the use of protective clothing, eyewear and materials when installing the docking station.

### USING YOUR MACHINE

- Remove the appliance from the docking station.
  - Check that the underside of the cleaner head or tool is clean and free from foreign objects that may cause damage.
- Before vacuuming your flooring, rugs and carpets, check the manufacturer's recommended cleaning instructions.  
The brush bar on the appliance can damage certain carpet types and floors. Some carpets will fuzz if a rotating brush bar is used when vacuuming. If this happens, we recommend vacuuming without the motorised floor tool and consulting with your flooring manufacturer.

### EMPTYING YOUR CLEAR BIN

- Empty as soon as the dirt reaches the MAX level – don't overfill. Using the machine when the dirt is above the MAX line may cause the dirt to reach the filter and more frequent maintenance will be required.
  - Ensure that the appliance is disconnected from the charger before emptying the clear bin. Be careful not to pull the 'ON' trigger.
  - The 'ON' trigger cannot be operated while the clear bin is open for emptying.
  - Remove the wand by pressing the red wand release button and pulling away from the bin.
  - To release the dirt:
    - Hold the appliance with the bin in a downwards position.
    - Firmly push the red bin release button.
    - The bin will slide down, cleaning the shroud as it goes.
    - The bin base will then open.
    - The bin base will not open if the red button is not pushed down fully.
- To minimise dust/allergen contact when emptying, encase the clear bin tightly in a dust proof bag and empty. Remove the clear bin carefully from the bag. Seal the bag tightly, dispose as normal.

### CLEANING THE CLEAR BIN (OPTIONAL)

- If it is necessary to clean the clear bin:
- Follow the instructions in the 'Emptying the clear bin' section.
  - Press the red button located on the bin runner to release the bin and slide the bin off the runner.
  - Clean the clear bin with a damp cloth only.
  - Ensure that the clear bin and seals are completely dry before replacing.
  - To refit the clear bin:
    - Insert the spine on to the bin runner.
- Close the clear bin by pushing the bin base upwards until the clear bin and bin base click into place.
- The clear bin is not dishwasher safe and the use of detergents, polishes or air fresheners to clean the clear bin is not recommended as this may damage your appliance.

### FILTER AND BLOCKAGE INDICATOR LEDS

Your appliance has two indicator lights that will help alert you that simple maintenance steps are needed.

- The filter indicator will flash intermittently when the filter unit is not fitted correctly. Follow the instructions on how to refit the filter unit in the 'Washing the filter unit' section.
- The filter indicator will light continuously when the filter unit needs washing. Follow the instructions on how to wash the filter unit in the 'Washing the filter unit' section.
- The blockage Indicator LED will light if there is a blockage. Follow the instructions on how to clear blockages in the 'Looking for blockages' section.

### WASHABLE PARTS

Your appliance has washable parts, which require regular cleaning. Follow the instructions below.

### WASHING THE FILTER UNIT

The LCD display will alert you when the filter unit needs washing. We recommend that you wash your filter at least once a month or when your machine alerts you.

- Remove the filter unit by twisting anticlockwise to the open position. Gently pull away from the appliance.
- Wash the inside of the filter unit first; hold it upright under the cold water tap and agitate using a rotating motion.
- Wash the outside of the filter unit; fill the unit with cold water, place your hand over the open end and shake gently.
- Repeat washing the inside and outside of the filter unit until the water runs clear.

- Gently tap the filter unit to remove any excess water and leave to dry with the open end facing up.
  - Leave the filter unit to dry completely for a minimum of 24 hours.
  - Check that the filter unit is completely dry.
  - To refit, return the filter unit to the open position and twist clockwise until it clicks into place.
- The filter unit may require more frequent washing if vacuuming fine dust or using mainly Boost mode.  
Don't put any part of your machine in a dishwasher, washing machine, tumble dryer, oven, microwave or near a naked flame.

### BLOCKAGES – AUTOMATIC CUT-OUT

- This appliance is fitted with an automatic cut-out.
- If any part becomes blocked, the appliance may automatically cut out.
- This will happen after the motor pulses a number of times (i.e switches on and off in quick succession) and the blockage indicator LED will illuminate.
- Leave to cool down before looking for blockages.
- Ensure that the appliance is disconnected from the charger before looking for blockages. Failure to do so could result in personal injury.
- Make sure any blockages are clear and all parts are refitted before using your machine.
- Refit all parts securely before using.
- Clearing blockages is not covered by your Dyson guarantee.

### LOOKING FOR BLOCKAGES

The motor will pulse and the blockage indicator LED will illuminate when there is a blockage. Please follow the instructions below to locate the blockage:

- Ensure that the appliance is disconnected from the charger before looking for blockages. Be careful not to pull the 'ON' trigger.
- Do not operate while checking for blockages. Failure to do so could result in personal injury.
- Beware of sharp objects when checking for blockages.
- To check for blockages in the main body of the appliance, remove the clear bin following the instructions in the 'Cleaning the clear bin' section and remove the blockage.
- If you cannot clear an obstruction from the cleanerhead, you may need to remove the brush bar. Use a coin to unlock the fastener, slide the brush bar out of the cleanerhead and remove the obstruction. Replace the brush bar and secure it by tightening the fastener. Ensure it is fixed firmly before operating the appliance.
- This machine has carbon fibre brushes. Take care if coming into contact with them, as they may cause minor skin irritation. Wash your hands after handling the brushes.
- Refit all parts securely before using.
- Clearing blockages is not covered by your Dyson guarantee.

### CHARGING AND STORING

- This appliance will switch 'OFF' if the battery temperature is below 3°C (37.4°F). This is designed to protect the motor and battery. Do not charge the appliance and then move it to an area with a temperature below 3°C (37.4°F) for storage purposes.
- To help prolong battery life, avoid recharging immediately after a full discharge. Allow to cool for a few minutes.
- Avoid using the machine with the battery flush to a surface. This will help it run cooler and prolong battery run time and life.

### BATTERY SAFETY INSTRUCTIONS

- If the battery needs replacing, please contact the Dyson Helpline.
- Use only the Dyson charger Part Number 217160 or 270576 for charging this Dyson machine.
- The battery is a sealed unit and under normal circumstances poses no safety concerns. In the unlikely event that liquid leaks from the battery, do not touch the liquid and observe the following precautions:
  - Skin contact – can cause irritation. Wash with soap and water.
  - Inhalation – can cause respiratory irritation. Expose to fresh air and seek medical advice.
  - Eye contact – can cause irritation. Immediately flush eyes thoroughly with water for at least 15 minutes. Seek medical attention.
  - Disposal – wear gloves to handle the battery and dispose of immediately, following local ordinances or regulations.

### CAUTION

The battery used in this device may present a risk of fire or chemical burn if mistreated. Do not short contacts, heat above 60°C (140°F), or incinerate. Keep away from children. Do not disassemble and do not dispose of in fire.

### ONLINE SUPPORT

- For online help, general tips, videos and useful information about Dyson.  
AU: [www.dyson.com.au/support](http://www.dyson.com.au/support)  
NZ: [www.dyson.co.nz/support](http://www.dyson.co.nz/support)

### DISPOSAL INFORMATION

Dyson products are made from high-grade recyclable materials. Please dispose of this product responsibly and recycle where possible.

When your Dyson appliance reaches the end of its life, we can assist with its safe disposal. You can send your old Dyson appliance back to us (at our cost) and we will organise for it to be recycled.\*

\*Please note that not all parts are recyclable. Recycling of parts is subject to the capabilities of third party suppliers. Available in Australia only.

Simply:

1. Box up your old Dyson appliance.
2. Take the package to your local post office and send it to the address below:

Dyson We Recycle  
Reply Paid 83215  
Dyson Service Centre  
8-10 Mangrove Lane  
Taren Point, NSW 2229

- The battery should be removed from the machine before disposal.
- Recycle or dispose of the battery in accordance with local ordinances or regulations.
- Dispose of the exhausted filter unit in accordance with local ordinances or regulations.

## DYSON CUSTOMER CARE

THANK YOU FOR CHOOSING TO BUY A DYSON MACHINE

After registering your 2 year Dyson guarantee, your Dyson machine will be covered for parts and labour for 2 years from the date of purchase, subject to the terms of the guarantee. If you have any questions about your Dyson machine, call the Dyson Helpline with your serial number and details of where and when you bought the machine. Most questions can be solved over the phone by one of our trained Dyson Helpline staff.

## AUSTRALIAN CONSUMER LAW

In addition to your rights under the Dyson guarantee, we also provide the following statement as required by the Australian Consumer Law: In Australia, your Dyson machine comes with statutory guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have your Dyson machine repaired or replaced if it fails to be of acceptable quality and the failure does not amount to a major failure.

## NEW ZEALAND CONSUMER LAW

Under the New Zealand Consumer Guarantees Act 1993, if the product is not of acceptable quality but that defect is not substantial, Dyson may choose whether to repair or replace the product. If a repair will be difficult, Dyson may instead provide you with a refund. If a product's defect is substantial or cannot be fixed, you can ask for either a refund, replacement product, or compensation for any reduction in that product's value. You are also entitled to compensation for any other reasonably foreseeable loss caused by that substantial defect.

## DYSON 2-YEAR GUARANTEE

TERMS AND CONDITIONS OF THE DYSON 2-YEAR GUARANTEE

### WHAT IS COVERED

- The repair or replacement of your Dyson machine (at Dyson's discretion) if it is found to be defective due to faulty materials, workmanship or function within two years of purchase or delivery (if any part is no longer available or out of manufacture, Dyson will replace it with a functional replacement part).
- This Dyson guarantee will only be valid if the machine is used in the country in which it was sold.

### WHAT IS NOT COVERED

Under your Dyson guarantee, Dyson shall not be liable for costs of repair or replacement of a product incurred as a result of:

- Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the Dyson machine which is not in accordance with your Dyson User manual.
- Use of the Dyson machine for anything other than normal domestic purposes in the country of purchase.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories other than those produced or recommended by Dyson.
- Repairs or alterations carried out by parties other than Dyson or its authorised agents.
- Damage from external sources such as transit, weather, electrical outages or power surges.
- Failures caused by circumstances outside Dyson's control.
- Blockages – refer to the illustrations and the section 'Looking for blockages' in the Dyson User manual for details on how to look for and clear blockages.
- Normal wear and tear (e.g. fuse, brush bar etc.).
- Use of this machine on rubble, ash, plaster.
- Reduction in battery discharge time due to battery age or use (cordless machines only).
- Whether or not the Dyson guarantee applies, you may have rights and remedies available to you under Australian or New Zealand Consumer Law.

## OTHER TERMS RELATING TO THE DYSON GUARANTEE

- The Dyson guarantee becomes effective from the date of purchase.
- All work will be carried out by Dyson Appliances (Aust.) Pty Limited, Dyson New Zealand Limited (NZ) or their authorised agents.
- Any parts replaced by Dyson or its service agents will become the property of Dyson Appliances (Aust.) Pty Limited or Dyson New Zealand Limited (NZ).
- You must provide proof of purchase for your Dyson machine in order to make a claim under the Dyson guarantee.
- Under the Dyson guarantee, the repair, replacement and any associated delivery charges (both to and from Dyson) will be at no cost to you.
- Whether or not the Dyson guarantee applies, you may have rights and remedies available to you under Australian or New Zealand Consumer Law.

## IMPORTANT DATA PROTECTION INFORMATION

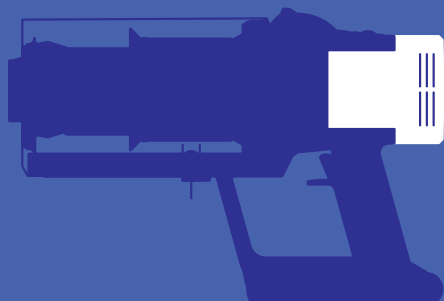
When registering your Dyson machine:

- You will need to provide us with basic contact information to register your machine and enable us to support your Dyson guarantee.
- When you register, you will have the opportunity to choose whether you would like to receive communications from us. If you opt-in to communications from Dyson, we will send you details of special offers and news of our latest innovations.
- We never sell your information to third parties and only use information that you share with us as defined by our privacy policies which are available on our website [privacy.dyson.com](http://privacy.dyson.com).

# IMPORTANT!

## Wash the filter unit

Wash the filter unit with cold water at least every month.  
Ensure that the filter unit is completely dry before refitting.



### DYSON CUSTOMER CARE

Your Dyson appliance will be covered for parts and labour for 2 years from the date of purchase, as detailed in the terms of the Dyson guarantee in this Dyson Operating Manual.

If you have a query about your Dyson appliance, contact us via the website. Alternatively, call the Dyson Customer Care Helpline quoting your serial number and details of where and when you bought the appliance.

Most queries can be solved over the phone by one of our Dyson Customer Care Helpline staff.

### DYSON CUSTOMER CARE

#### Australia

Website: [www.dyson.com.au](http://www.dyson.com.au)

Email: [aucustomer care@dyson.com](mailto:aucustomer care@dyson.com)

Dyson Customer Care: 1800 239 766

(Mon-Fri 8:00am to 6:00pm EST,

Sat-Sun 8:30am to 4:00pm EST).

Address: Dyson Appliances (Aust.) Pty Limited, PO Box 2175, Taren Point, NSW 2229 Australia.

#### New Zealand

Website: [www.dyson.co.nz](http://www.dyson.co.nz)

Email: [nzcustomer care@dyson.com](mailto:nzcustomer care@dyson.com)

Dyson Customer Care: 0800 397 667

(Mon-Fri 8:30am to 5:00pm).

Address: Dyson New Zealand Limited, Unit 6, 99 Carbine Road, Mount Wellington, Auckland, 1060, New Zealand.





# GUARANTEE FORM

Date of purchase  /  /

Country of purchase  Australia  New Zealand

Serial number

Title  Surname

First name

Address

Postcode

Email

Telephone  Mobile

Store of purchase

### Privacy statement

By providing the above information, you consent to Dyson using that information (including disclosing it to third parties such as our business partners or professional advisers) for the purposes of providing the services you have requested. With your consent, Dyson may also use the information you provide for future marketing and research purposes (including sending commercial electronic messages). If you consent to this use, please tick the relevant boxes below.

If you wish to access your personal information please contact us at [aucustomer@dyson.com](mailto:aucustomer@dyson.com).

As a Dyson appliance owner, you can hear about Dyson inventions, services and products before anyone else. If it's okay to contact you, please let us know how we may do this.

We sometimes ask other companies (such as market researchers) to contact owners on our behalf. We do this to get feedback on ideas or ask you to try new products and services. Would this be okay?

By mail Yes  No   
By phone Yes  No   
By email Yes  No   
By text message Yes  No

Yes  No

### 3 EASY WAYS TO REGISTER YOUR DYSON 2 YEAR GUARANTEE

#### REGISTER ONLINE



Visit our website to register your Dyson full parts and labour guarantee online.

AU: [www.dyson.com.au/register](http://www.dyson.com.au/register)  
NZ: [www.dyson.co.nz/register](http://www.dyson.co.nz/register)

#### REGISTER BY PHONE



Call our dedicated Helpline.

AU 1800 239 766  
NZ 0800 397 667

#### REGISTER BY MAIL



Complete and return the form to Dyson in the envelope supplied.

