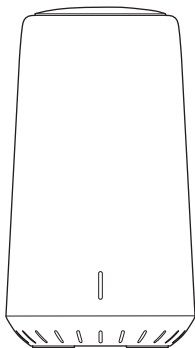


Base Station

QUICK GUIDE



BASE

CE FC 

In the Box

Please consult this checklist for all parts.

For Base Station



Base station X1



Power cable X1



Ethernet
Cable X1



Pin X1



Quick guide X1

For Cameras



Camera X4



Bracket X4

* Default attached on the camera



Screw package X4



Power cable X1

For Solar Panel



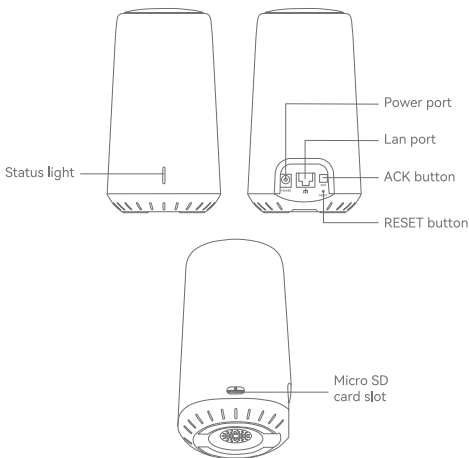
Solar panel X4



Screw package X4

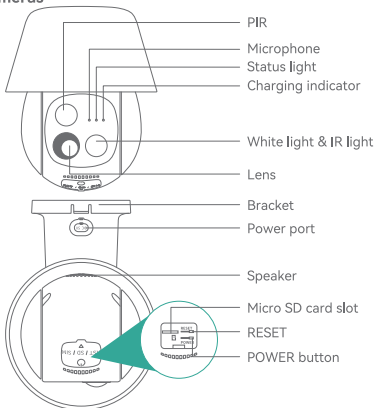
Description

For Base Station



Name	Description
Power supply	DC 12V/1A
Status light	● Solid red: Starting up ⦿ Blinking red slowly: Network malfunction ✱ Blinking red fast: Connecting the network ● Solid blue: Functioning properly
Micro SD card slot	Micro SD card storage (up to 512GB)
RESET	Press and hold for 5 seconds with pin to reset the device (all settings will be restored to factory defaults)

For Cameras



Name	Description
Power supply	DC 5V/1A
Status light	● Solid red: Network malfunction ● Blinking red slowly: Waiting for network connection ● Blinking red fast: Connecting the network ● Solid blue: Functioning properly
Charging indicator	- Red light: Charging - Blue light: Fully charged
Micro SD card slot	Micro SD card storage (up to 256GB)
RESET button	Press and hold for 5 seconds to reset the device (all settings will be restored to factory defaults)
POWER button	Press and hold for 3 seconds to turn on/off the camera

Get the App

1 Download App

- **If you are new to CloudEdge**

CloudEdge is available for both iOS and Android. Search for **CloudEdge** in App Store or Google Play, or scan the QR Code to download the App.

You can select the App according to needs.



Download App (iOS & Android)

- **If you already have an account**

Skip this section.

Note: Support



iPad



iOS



Android

2 Set up router



Please keep network available

Note: Please confirm that Wi-Fi is enabled on your phone and that it is connected to the same router as the base station.

Registration

Note: The app interface may vary due to version updates. Please check the App Store for the latest updates.

1 Sign up

Open the App, and tap **Sign up now** to register.

If you already have an account, tap **Log In** to access it.

2 Complete registration

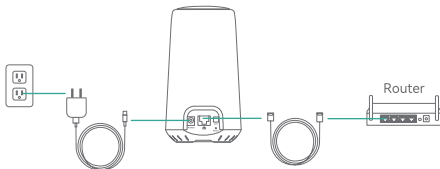
Enter a valid email address, agree to the privacy agreement, then set your nickname and password.

Note: Before creating a new account, please read the Privacy Policy and Terms of Use carefully.

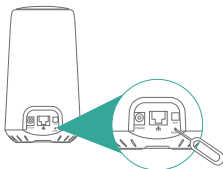
Power on Device

1 Power on the base station

Plug the device into an outlet. Connect the base station to a LAN port on the router.



Note: If the device is not in the blue flashing after 30 seconds of turning on, press and hold the RESET button with pin for 5 seconds to reset, and then restart to pair the camera with the App.



2 Power on cameras/doorbells

Power on the cameras/doorbells included in the package.

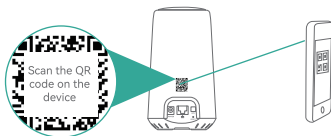
For wired devices, plug them into an outlet.

For battery-powered devices, press the POWER button to power on.

Add Device

Note: Please confirm that Wi-Fi is enabled on your phone and that it is connected to the same router as the base station.

1. In the App, scan the QR code located on the base station.
Alternatively, tap + >> **Add Device** or **Add Manually**. Select the icon according to actual device.

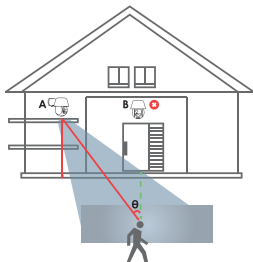


2. Follow the on-screen instructions to complete the configuration.

Camera Installation

1 Select a good spot for your camera

Select a good spot for your camera, please install the camera in a position where its view is not blocked and ensure that it is within the coverage of the Wi-Fi network. Install the camera 2-3 meters (7-10ft) above ground. The detection range of the motion sensor would be maximized at such a height.

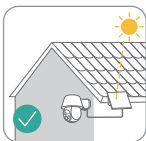
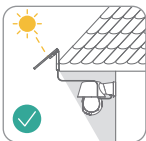


Installation height: 2-3meters

PIR detection range: 2-10 meters

2 Select a good spot for solar panel

Ensure the solar panel is installed in a location with sufficient direct sunlight. Do not place the solar panel in the shade, which may affect the power generation efficiency.

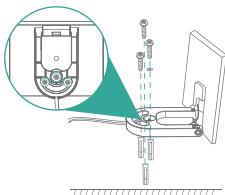


3 Install the solar panel

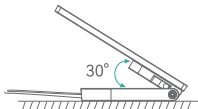
You can install the solar panel on a flat surface or wall according to your needs.

Installation method 1: roof mounting

- a. Install the solar panel as shown. For hard surfaces like concrete or brick, drill 1.2-inch (3cm) deep holes with a 1/4-inch (6mm) bit. Insert anchors before screwing.

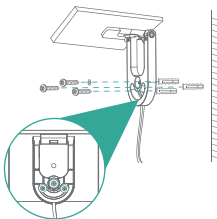


- b. Adjust the panel angle according to your needs. 30° is suggested.

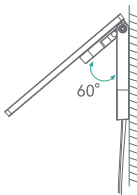


Installation method 2: wall mounting

- a. Install the solar panel as shown. For hard surfaces like concrete or brick, drill 1.2-inch (3cm) deep holes with a 1/4-inch (6mm) bit. Insert anchors before screwing.

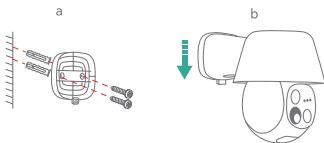


- b. Adjust the panel angle according to your needs. 60° is suggested.



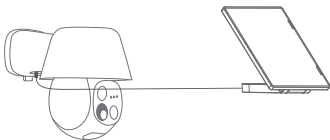
4 Install the camera

- a. Screw the mounting bracket onto the wall. For hard surfaces like concrete or brick, drill 1.2-inch (3cm) deep holes with a 1/4-inch (6mm) bit. Insert anchors before screwing.
- b. Insert the camera into the bracket.

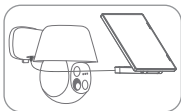


5 Connect the camera and solar panel

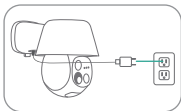
Connect the power port of the camera and the solar panel.



Charge the Camera Battery



The solar panel can provide sufficient power for the camera to meet daily use needs.



You can also charge the camera by plugging it into an outlet.



Charging indicator:

- Red light: Charging
- Blue light: Fully charged

FAQs

Q: Base station network configuration failed?

- A: (1) Use the power adapter to connect the device. Ensure the device flashes **slow red** and a network configuration prompt tone after powering on. If not, use the provided pin to **press and hold** the reset button to reset the device.
- (2) Use the provided Ethernet cable to connect the base station to the router, ensuring it is **plugged in**.
- (3) Ensure your phone and the base station are connected to the same router.

Q: What should I do if the base station goes offline?

- A: (1) Check the power and network connection of the base station, and ensure the device indicator is **solid blue**.
- (2) Check if the router can access the Internet properly.
- (3) Restart the router and base station to see if **normal** operation resumes.
- (4) Press and **hold** the reset button with pin to reset the device and pair it again.

If the issue persists, contact customer support for assistance.

Q: What is the maximum number of sub-devices that can connect to the base station?

A: The base station can connect to up to 8 sub-devices.

Q: What if a sub-device cannot connect to the base station?

A: (1) The base station supports a maximum of 8 sub-devices, so ensure the connection limit has not been exceeded.

(2) For bundled sub-devices, if it does not come online automatically after connecting to the base station, press and hold the power button. If it is still not added automatically, press and hold the reset button with pin to reset the device, then manually add it to the base station again.

(3) For other devices, first connect them to Wi-Fi and update the firmware to the latest version before re-pairing them to the base station. If the issue persists, contact customer support to confirm whether the device is compatible with the base station.

Q: Do cameras/video doorbells need to be connected to the base station to function?

A: No. You can choose to connect the camera/video doorbell to the base station or directly to your home Wi-Fi, depending on your needs.

Q: How do I trigger the siren on the base station, and how do I turn it off?

A: When a sub-device triggers an audible and visual alarm, the base station will simultaneously emit a siren sound. You can press the ACK button on the device briefly to turn it off, or disable the base station siren in the app settings.

Q: Do sub-devices support personalized notification sounds?

A: For sub-device events, only a unified notification sound can be set on the base station. For doorbells, you can configure different notification sounds in the doorbell settings to play on the base station when someone presses the doorbell.

Q: Unable to view recordings?

A: Ensure the base station has an Micro SD card properly inserted and initialized, and that the sub-device is connected to the base station.

Q: Can recordings still be saved when a sub-device is offline?

A: If the sub-device is connected to the base station, it will record normally and save the recording to the base station. If the sub-device fails to connect to the base station, and the sub-device has an Micro SD card installed, it will cache recordings locally. Once the connection is restored, it will synchronize the events to the base station as planned.

Q: Does the base station support continuous recording?

A: The base station supports event-based recording only and does not support continuous recording.

Q: Can I view recording when a sub-device is offline?

A: Sub-device recordings are primarily stored on the base station. As long as the base station is online, you can view event-based recordings.

Tech Specs

Model:	Base 5E
Working temp	0°C to 40°C
Local storage	Micro SD card (up to 512GB)
Input power	DC 12V / 1A
Consumption	Up to 3W
Size	171 x 94 x 95(mm)
Supported phone OS	iOS 9 / Android 5.0 or later
2.4GHz Wi-Fi	2412-2472MHz (Max. power<20dBm) (For CE) 2412-2462MHz (Max. power<30dBm) (For FCC)

Model:	Snap 30T
Resolution	2304(H) x 1296(V)
Angle of view	100°
IR Distance	Up to 10 m (32.8 ft)
Working temp	-20°C to 50°C
Local storage	Micro SD card (up to 256GB)
Input power	DC 5V / 1A
Consumption	Up to 2.5W
Battery	5200mAh
Size	170 x 123 x 150(mm)
Supported phone OS	iOS 9 / Android 5.0 or later
Bluetooth	2400-2483.5MHz (Max. power<10dBm)
2.4GHz Wi-Fi	2412-2472MHz (Max. power<20dBm) (For CE) 2412-2462MHz (Max. power<30dBm) (For FCC)

Model:	Solar panel
Power	2W
Working voltage	≥ 5.4V
Working current	≥ 370mA
Size	114 x 97 x 15(mm)

Certifications



Don't throw batteries or out of order products with the household waste (garbage). The dangerous substances that they are likely to include may harm health or the environment. Make your retailer take back these products or use the selective collect of garbage proposed by your city.



Hereby, we declare that the radio equipment type **Base 5E, Snap 30T** is in compliance with the Directive 2014/53/EU.

Specific precautions for EMC

This is a Class B product, in a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

RF EXPOSURE INFORMATION

This device meets the EU requirements (2014/53/EU) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

Power Adapter Safety

1. The power plug is intended to serve as a disconnect device. Do not drop or cause an impact to the power adapter.

2. If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using it at once. Continued use may lead to electric shocks, short circuits, or fire.

3. Do not touch the device or the power adapter with wet hands. Doing so may lead to short circuits, malfunctions, or electric shocks.

Note: The adapter is compatible with LPS.

Child's Safety

1. Comply with all precautions with regard to child's safety. Letting children play with the device or its accessories may be dangerous.

2. The device and its accessories are not intended for use by children. Children should only use the device with adult supervision.

Operation Requirements

1. Use the device under allowed humidity and temperature conditions.

2. Do not aim the device at strong light sources (such as lamplight, and sunlight) when focusing it, to avoid reducing the lifespan of the CMOS sensor, and causing overbrightness and flickering.

3. Observe local laws and regulations, and respect the privacy and legal rights of others.

BATTERY SAFETY

1. Your device contains a rechargeable lithium-ion battery and should be replaced only by a qualified service provider. Do not disassemble, open, crush, bend, deform, puncture, shred or attempt to access the battery in your device.

2. Do not modify or remanufacture the battery, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids, expose to fire, explosion or other hazard.

3. DO NOT use a battery if its case appears damaged, swollen, or compromised. Examples include, but are not limited to, leaking, odors, dents, corrosion, rust, cracks, swelling, melting, and scratches.

4. Do not put the battery in trash that is disposed of in landfills. When disposing of the battery, comply with local ordinances or regulations.

FCC Caution

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines. This equipment should be installed and operated with minimum distance between 20cm the radiator and your body: Use only the supplied antenna.

ISED Statement

This device complies with CAN ICES-003 (B)/NMB-003(B) CAN ICES-003 (B)

Déclaration d'ISED Canada

Cet appareil est conforme à la norme CAN ICES-3 (B)/ NMB-3 (B).

Industry Canada (ISED) Compliance Statement

This device complies with ISED's licence-exempt RSSs.

Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage;
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

EXPOSURE WARNING

The device meets the exemption from the routine evaluation limits in section 6.6 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 6.6 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur.

Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

Caution!

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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