

SUSTEAS Juicer Assembly Steps

Our product has a safety lock feature, and each step must be installed correctly in order to successfully start the machine.



Attach the pressing cup to the machine base, ensuring that the curved groove corresponds to the juice outlet.



Align the auger with the motor shaft and insert it downward into the pressing cup, rotating it to ensure proper installation.



With the lid open, seat the food chute cover on the main body and rotate it clockwise until it's fully engaged and the "▼" to the "⌂".



Put on the lid, place it into the food pusher, and the product assembly is complete.

FAQs

Problem	Analysis	Action
Cold press juicer that was received cannot start	Power plug not inserted properly	Check whether the outlet has power and whether the cold press juicer plug is securely connected.
	Cold press juicer cannot start because it is assembled incorrectly	This juicer will only run if everything is put together right. Please assemble it according to the manual, or email customer support for help. They can walk you through the setup and have you making fresh juice.
Cold press juicer operation halted during operation	Food residue has accumulated in the cup press, triggering the safety lock mechanism	If pressing the "REV" button still doesn't work, turn off the switch, disassemble the juicer, clean the food residues, and then reassemble it to juice.
	Cold press juicer continuously extracting excessive amounts of food for a long time can cause the motor's overheat protection to activate	Turn off the switch, unplug the power for about 45 minutes , and then plug it back in to continue using it
	Cold press juicer putting too much food in the hopper causes the auger to get stuck and unable to turn	Turn the switch to the off position. Open the safety cover, remove some of the food, and juice the food in batches
Cold press juicer auger and feed chute are stuck and cannot be disassembled	Excessive consumption of fibrous foods causes food residue to accumulate and get stuck	Press the "REV" button to try to separate the auger from the feed chute. If it still cannot be separated, disassemble the parts and manually remove the food residue

 If you find any damage to the products, missing accessories, or inability to start when using any items purchased from us here, please be sure to contact us via email at susteas.shop@gmail.com, and we will address any issues you encounter as soon as we see your message.