

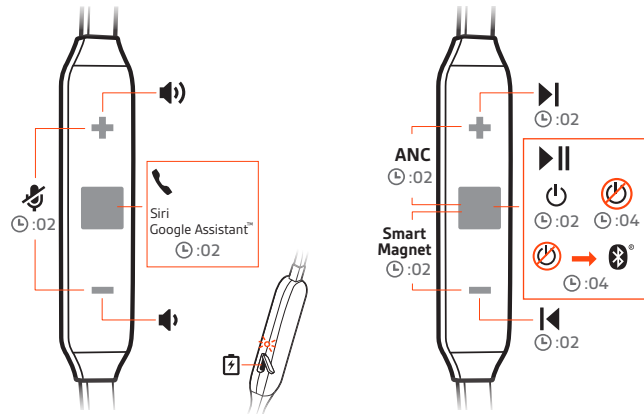
BackBeat GO 410 Series

User Guide

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Headset overview



| | |
|-------------------------|--|
| | Charge port |
| | Indicator light (LED) |
| | Answer/end: Tap 1 time (1x) |
| | Power on: Tap and hold 2 seconds |
| | Power off: Tap and hold 4 seconds |
| | Bluetooth® pairing: With headset powered off, tap and hold 4 seconds |
| | Play/pause music: Tap 1 time (1x) |
| | Next track: Tap and hold 2 seconds |
| | Previous track: Tap and hold 2 seconds |
| Siri, Google Assistant™ | Tap and hold 2 seconds |
| + | Volume up button: Tap to increase volume |
| - | Volume down button: Tap to decrease volume |
| + and - | Volume up and down button: Mute/unmute |
| + and | Active Noise Cancelling: Tap and hold 2 seconds to toggle on/off |
| - and | Smart Magnet: Tap and hold 2 seconds to toggle on/off |

Be safe

Please read the safety guide for important safety, charging, battery and regulatory information before using your new headset.

Pair

Get paired

The first time you power on your headset, the pairing process begins.

- 1 Power on the headset by pressing the Center button until you hear "pairing" and the LED light flashes red and white.

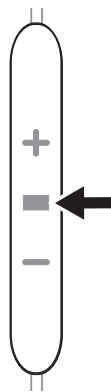


- 2 Select "PLT BBGO410 Series ."
If necessary, enter four zeros (0000) for the passcode or accept the connection.
Once successfully paired, you hear "pairing successful" and the indicator light stops flashing.

Pair mode

With the headset powered off, press and hold the Center button until you hear "pairing."

NOTE You can connect up to 2 devices to your headset.



Install the app

Get the most from your headset by downloading our free app, BackBeat for iOS/Android™.

With this app, you can:

- Select language
- Turn features on/off
- Find MyHeadset
- View the user guide

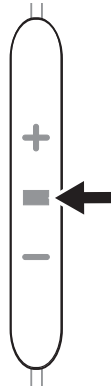
For maximum benefit, install the BackBeat app on every device paired to the headset.



The basics

Power on or off

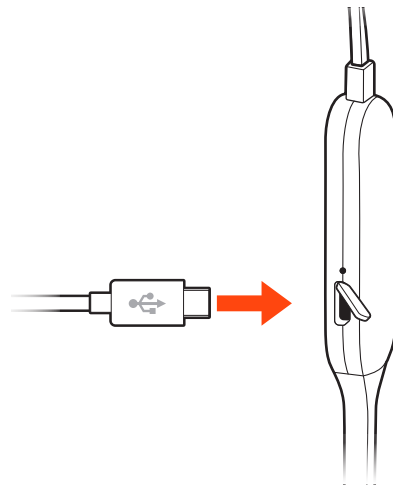
Press the Center button until you hear "power on" or "power off."



Charge and fit

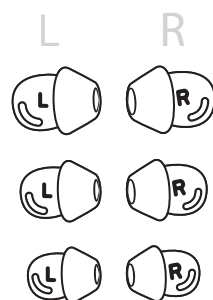
Charge

It takes 2 hours to fully charge the headset. The headset LED turns off once charging is complete.



Fit

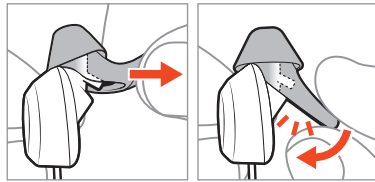
Out of the box, the medium eartips are installed on the earbuds. Try each eartip (small, medium and large) and choose the eartip with the best fit for each ear.



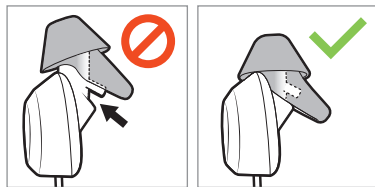
Replace eartips

Changing the eartips and locking them in place is easy. Left and right are indicated on the earbud and on the eartip.

- 1 To put the eartip on the earbud, hold the eartip loop, place it over the earbud and pull the eartip up and over the small tab on back of earbud to click it in place.



- 2 Ensure that you can't see the tab and the eartip is locked in place.



Answer or end a call

Tap the Center button or use your softphone.

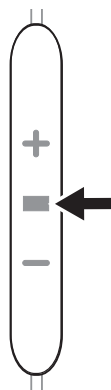
Adjust the volume

To adjust the volume, tap the Volume up or Volume down button.

Music

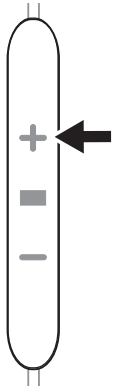
Play or pause music

Tap the play/pause button once.



Skip to next track

Press the Volume up (+) button for 2 seconds.



Play previous track

Press the Volume down (-) button for 2 seconds.

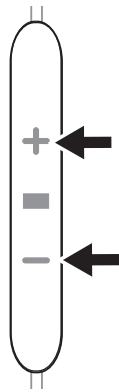


Stay connected

Bluetooth has a working "range" of up to 33 feet between the phone and headset before audio degrades and the connection is lost. If you lose connection, your headset will try to reconnect once you move back into range.

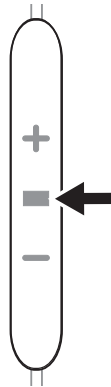
Mute

During a call, press the Volume up and Volume down buttons. You hear "mute on/off."



Redial

Double-tap the Center button to call the last number you dialed.



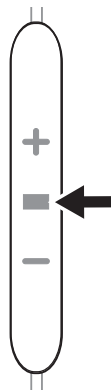
More Features

Use two devices

It's easy to answer calls from two devices.

When on a call, you hear a ringtone notification of the incoming call from the second paired device.

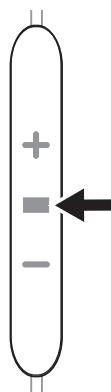
To answer a second call from the other device, tap the Center button to end the current call and automatically answer the new call. If you choose to not answer the second call, it will go to voicemail.



DeepSleep mode

If you leave your headphones powered on but out of range of your paired phone for 90 minutes, your headset conserves its battery power by entering into DeepSleep mode.

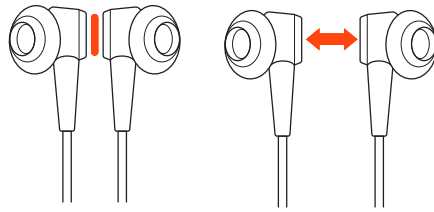
Once back in range with your phone, press the Center button to exit DeepSleep mode.



Smart magnet

When ON, the smart magnet will conserve power by turning off ANC and disconnecting from your Bluetooth source when the earbuds are magnetically latched. Bluetooth is automatically reconnected and ANC is turned on when the magnets are unlatched.

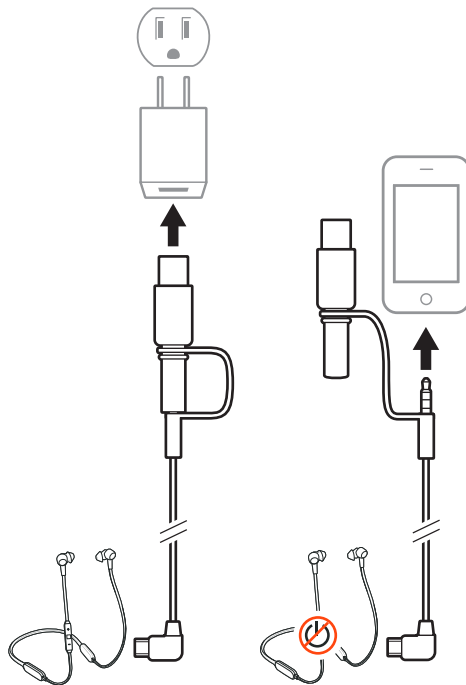
When OFF, the smart magnet becomes a magnet only but you can still turn the ANC on or off through the settings without using the magnet as a switch.



Convertible cable

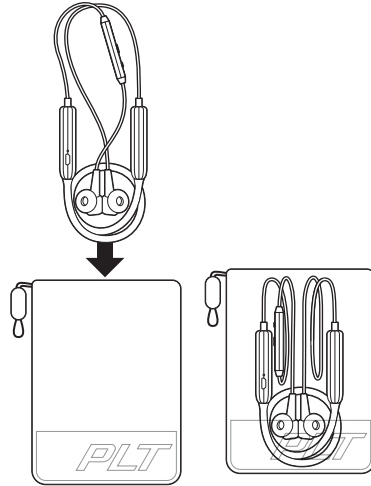
The convertible cable allows the headset to be charged using a USB adaptor and a wall outlet as well as listening to audio while plugged into a mobile device, on an airplane for example. When listening to music on the headset while plugged into a mobile device be sure to power off the headset.

NOTE This adapter is for use only with the attached charging cable. Do not use this adapter with any other cable.



Headset pouch

Wrap the headset as shown to store it in the pouch.



Support

NEED MORE HELP?

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Patents pending.

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