

ELEHEAR

ELEHEAR Beyond ^{OTC}

User Manual

WELCOME

- Thank you for choosing ELEHEAR Beyond Hearing Aids to enhance your hearing experience and improve your quality of life.
- These hearing aids are individually fitted and fine-tuned to meet your specific hearing needs; therefore, they are not suitable for use by others.
- Carefully and thoroughly read the user guide before using your hearing aids. It is essential to operate the devices according to the instructions provided. Improper handling may result in damage.
- Should you have any questions regarding the use or maintenance of your hearing aids, please do not hesitate to contact your hearing care professional.

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INSTRUCTIONS FOR USE

PRINCIPLES OF HEARING AIDS

ELEHEAR Beyond Hearing Aids utilize the microphone to capture environmental sounds, which are then converted into electrical signals. These signals are transmitted to a digital chip within the hearing aids, where they undergo advanced processing, including filtering and amplification. The result is a clear and amplified electrical representation of the external sound. This processed signal is then delivered to the receiver (speaker) located in the earpiece, where it is converted back into acoustic sound waves. These sound waves travel through the middle ear to the inner ear, where they are detected by the auditory nerve and transmitted to the brain for sound perception.

HEARING AIDS STRUCTURAL COMPONENTS

The primary components of hearing aids include the main unit (housing the microphone and battery), receiver, ear domes, and charging case.

HEARING AIDS SCOPE OF APPLICATION

Empirical fitting, for hearing compensation in patients with air-conducted hearing loss.

CONTRAINDICATIONS

Individuals with acute external otitis, tympanitis, acute suppurative otitis media, chronic suppurative otitis media (in the stage of purulent infection), and those allergic to the materials of this product are not suitable for wearing.

INDIVIDUALS UNDER THE AGE OF 18 SHOULD CONSULT A PHYSICIAN BEFORE USING THIS PRODUCT

Individuals under the age of 18 require specialized care. Using this device without a proper medical evaluation could potentially exacerbate hearing impairment or related conditions. It is essential that hearing aid users under 18 undergo a recent medical evaluation conducted by a qualified physician, preferably an ear, nose, and throat (ENT) specialist. The physician should assess and confirm whether the use of a hearing aid is appropriate prior to initiating use.

PRECAUTIONS



PRECAUTIONS

1. Hearing conditions professionally examined and audiologically tested before, and hearing aids should be under the guidance of a doctor or a professional dispenser of hearing aids.
2. Pay attention to the moisture-proof, shock-proof, high-temperature-proof, light-proof, and drop-proof features of the products.
3. Never immerse your hearing aids in any liquid. Remove your hearing aids before swimming and washing your hair and showering; wait for the ear canal to dry after swimming or showering before putting on your hearing aids.
4. Avoid proximity to strong magnetic objects, as this may affect the sensitivity of the hearing aids.
5. If you feel uncomfortable during the use, please try to choose the appropriate ear cap replacement under the premise of comfort, or consult after-sales service.
6. Hearing aids surfaces should be kept clean and earwax should be removed from ear domes or other acoustic devices frequently.
7. You should correctly use the program and the volume switch to control the program.
8. Please use the accessories provided by our company or authorized dealers, the use of other accessories may affect the safety and effectiveness of the product.

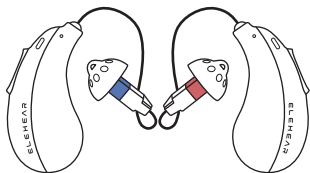
FEEDBACK (ACOUSTIC FEEDBACK)

New hearing aids users often experience an effect known as acoustic feedback, commonly referred to as "whistling." This occurs when amplified sound leaks out of the ear canal and is picked up by the hearing aids' microphone, creating a feedback loop. It is more likely to occur at higher volume settings.

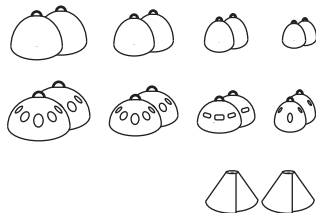
COMMON CAUSES OF ACOUSTIC FEEDBACK INCLUDE:

- Excessive earwax buildup in the ear canal
- Improper hearing aids fit or placement
- Deterioration of hearing aids components over time
- Incorrect ear tip size or style
- Obstruction or compression of the hearing aids microphone

ACCESSORIES



Hearing Aid x2

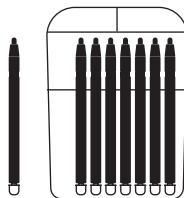


Close/Open Domes (S / M / L / XL) x2

Tulip Domes x2



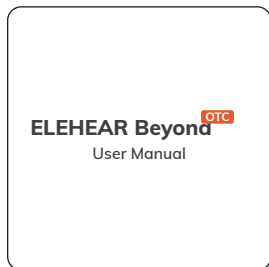
Charging Case x1



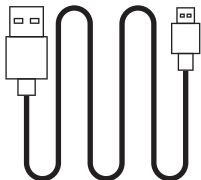
Wax Cap Tool x1



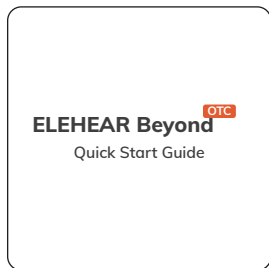
Multi-function Tool Pen x1



User Manual x1



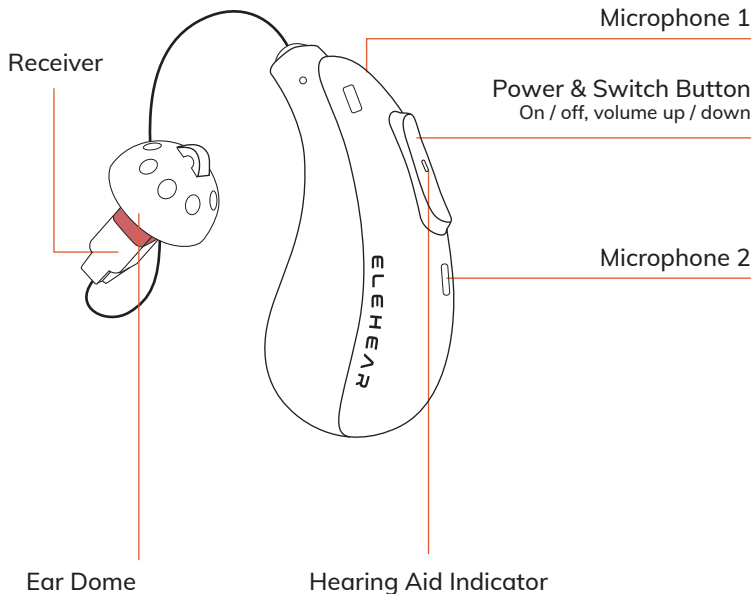
USB Type-C to USB-A Cable x1



Quick Start Guide x1

PRODUCT STRUCTURE

ELEHEAR BEYOND (FRONT)

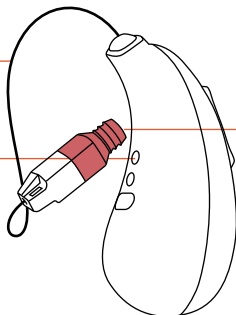


ELEHEAR BEYOND (BACK)

Receiver Wire

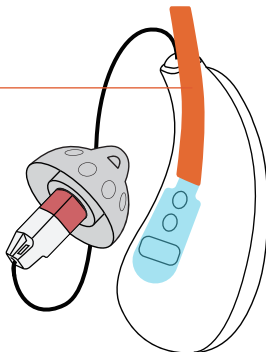
Charging Contact

Wax Cap

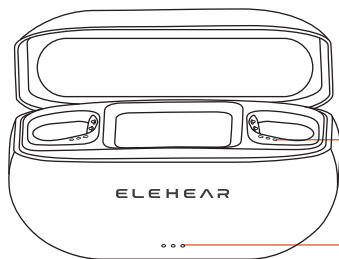


Protector

Remove the protectors from
the hearing aids before use



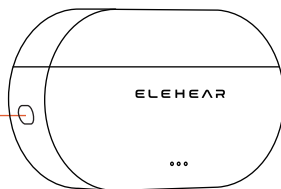
CHARGING CASE



Hearing Aids
Charging Indicator

Charging Case
Charging Indicator

Reset Button

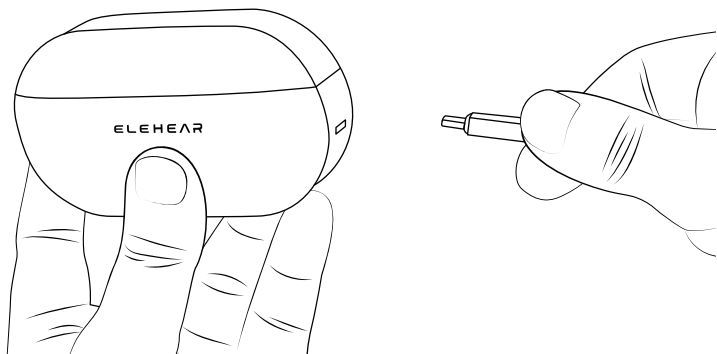


Charging Port

OPERATION GUIDE



CHARGING PRIOR TO FIRST USE



It is recommended to fully charge both the charging case and hearing aids for 2.5 hours before initial use.

DOWNLOAD THE ELEHEAR APP

The App enables you to set up and personalize your hearing aids according to your hearing preferences and manage its settings. Ensure that you download the App before using the product.

(1) Open the web browser on your phone and go to: <https://elehear.com/pages/app-page> to download the App. You can also use the QR code below.



(2) Connect your hearing aids to your cell phone.
(3) Follow the instructions in the App to complete the setup of your hearing aids.

BLUETOOTH STREAMING

The ELEHEAR Beyond has Bluetooth® to connect with devices like Apple iOS or Android phones. When connected to a phone, it can play music and answer calls hands-free.

(1) On your phone:

- Turn on Bluetooth
- Search for devices

(2) Take out the hearing aids from the case, and it will start pairing with Bluetooth, making a "pairing" sound.

(3) When connected, you'll hear "connected," and your phone will show "ELEHEAR Beyond Connected."

The Bluetooth connection is ready, you can now use the hearing aids for calls, music, and more.

Answer Calls

Press volume down button for 2 seconds to answer/end the call.

Play Music

Press volume down button for 2 seconds to play/pause the music.

OTHER DEVICES



COMPUTER1

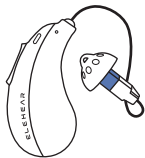
ELEHEAR Beyond

Note:

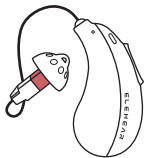
- Connect the hearing aids to the phone within 30 minutes after taking them out. After this time, the **ELEHEAR Beyond** Bluetooth won't be detectable. If this occurs, return them to the charging case and then take them out to reconnect.
- Before boarding a flight, ensure to deactivate the Bluetooth function unless you receive authorization from the flight crew.
- The **ELEHEAR Beyond** is compatible with versions prior to **Bluetooth 5.3**.

WEARING

(1) Differentiate between the left and right hearing aids. The left ear device features a blue receiver, while the right ear device is equipped with a red receiver.

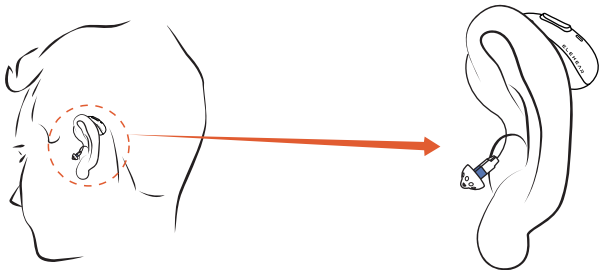


Left: Blue

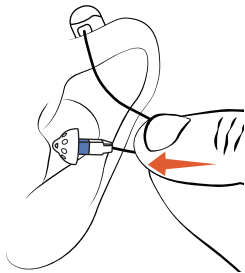


Right: Red

(2) Position the hearing aid on the corresponding ear. The hearing aid body should rest near the upper part of your ear. The curved segment of the receiver wire should encircle the front of your ear.



(3) Completely insert the ear dome into your ear canal.



Left: Blue

(4) Refine the position of the receiver wire to ensure a comfortable fit.



Left: Blue

Note: Initially, the ear domes might feel unusual or cause slight itchiness in your ear canal. If discomfort arises, replace the ear domes in other sizes which fits your ear better.

The structure of the ear canal varies from person to person, and selecting an inappropriate ear dome size may result in difficulty removing the ear domes. If you have any concerns regarding the selection of the ear dome size, please contact us or consult a doctor for assistance.

POWERING ON/OFF



Press the volume
up button for 3s

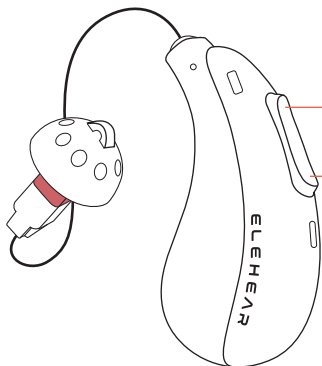
Power On:

The hearing aids will power on automatically when removed from the charging case. Alternatively, when powered off, press and hold the volume up button for **3 seconds**.

Power Off:

Place the hearing aids into the charging case and close the lid securely. The hearing aids will power off automatically. To power off manually, press and hold the volume up button for **5 seconds**.

VOLUME ADJUSTMENT



Volume up button
makes sound louder

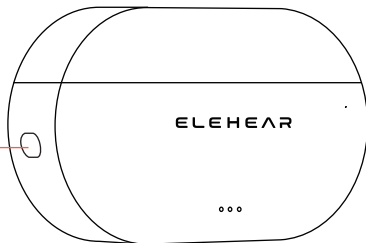
Volume down button
makes sound softer

Short press the volume up button to raise the volume, short press once to raise the volume by one notch (20 notches in total), every time you raise the volume by one notch, the hearing aids will emit a "ding" sound, and when it reaches the highest volume, you will hear a "ding-ding" sound.

Short press the volume down button to turn down the volume, short press once to turn down the volume by one notch, every time you turn down the volume by one notch, the hearing aids will emit a "ding" sound, and when it reaches the lowest volume, you will hear a "dingding" sound.

RESTORING FACTORY SETTINGS

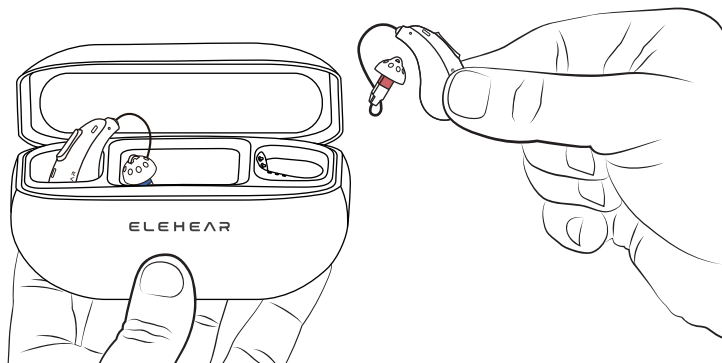
Reset Button



To restore your hearing aids to factory settings, press and hold the reset button on the charging case for 7 seconds, at which time the white light will flash on and off after 5 seconds.

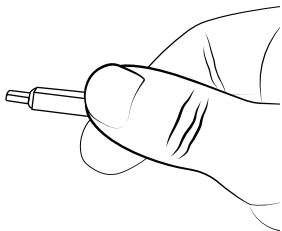
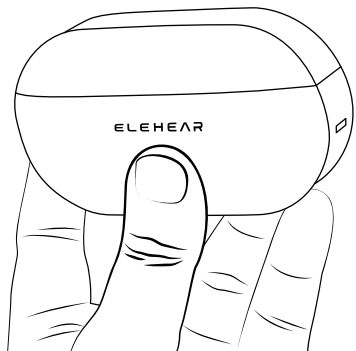
CHARGING

(1) Charging The Hearing Aids



Place the hearing aids in the charging case and make sure the lid is tightly closed; the hearing aids will charge automatically. It takes 1.5 hours to fully charge the hearing aids. In the default setting (hearing aid mode), the battery life is up to 20 hours.





(2) Charging The Charging Box



Connect the charging box to the power outlet for full charging. This procedure can take up to 2.5 hours to fully charge the charging box of the hearing aids cartridge.





(3) Battery status

Hearing Aid

Hearing Aid Indicator	Indicator Status	Battery Level
	All indicators off	No battery
	1 light on for 10 seconds	Battery level < 30%
	2 lights on for 10 seconds	Battery level < 60%
	3 lights on for 10 seconds	Battery level \geq 60%

Note: Risk of injury, fire, or explosion during shipment. Shipping hearing instruments needs to abide by local regulations. Please use this product within the specified temperature range. It may cause equipment failure if the temperature is too high or too low. If the temperature is too high or too low, it may cause equipment failure. When the temperature is lower than 5°C, battery performance is limited.





Charging Case

Charging Case Indicator	Indicator Status	Battery Level
	1 light blinking for 5 seconds	Battery level < 10%
	1 light on for 10 seconds	Battery level < 30%
	2 lights on for 10 seconds	Battery level < 60%
	3 lights on for 10 seconds	Battery level \geq 60%

The charging case can recharge the hearing aids up to 4 times.

(4)Charging status

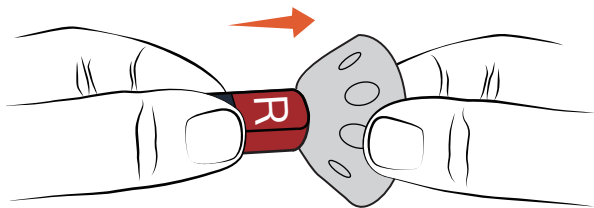
Hearing Aid & Charging Case

Hearing Aid Indicator	Indicator Status	Battery Level
	Active flashing mode	Battery level < 30%
	1 light always on, 2 lights on active flashing mode	Battery level < 60%
	2 lights always on, 1 light on active flashing mode	Battery level < 90%
	3 lights always on	Battery level \geq 90%

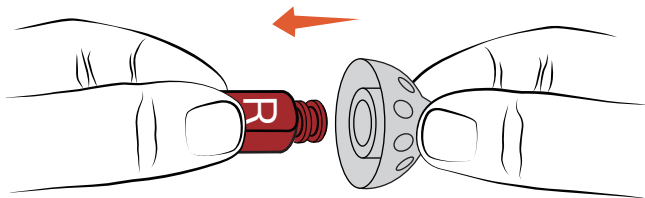
Note: Use the specified power adapter (DC 5V/1A) and power cord (3A). When charging in a safe environment, make sure the device system meets the requirements of the GB9706.1-2020 standard.

REPLACEMENT OF EAR DOMES

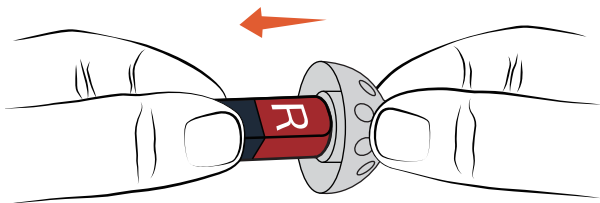
To ensure the best sound, wear hearing aids properly with the right-sized ear dome. Try different sizes if it feels uncomfortable or the sound is not clear.



(1) Hold one end of the receiver and gently remove the ear dome.

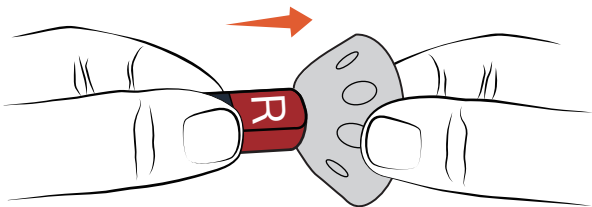


(2) Take a new ear dome and place the receiver at the center of it.

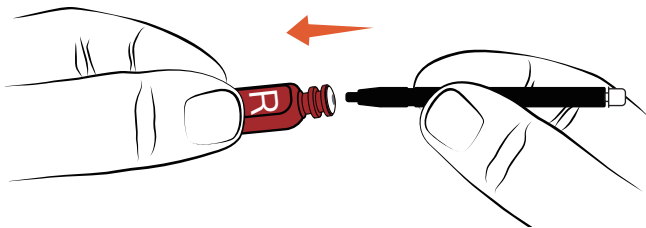


(3) Slide the ear dome onto the receiver outlet. The receiver and ear dome should fit snugly together.

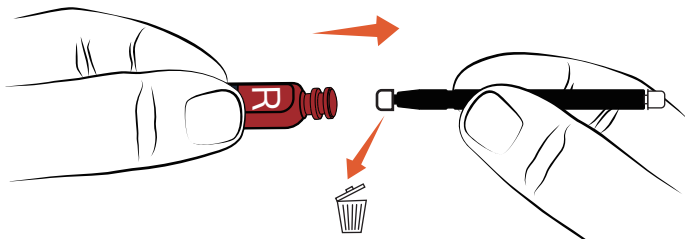
REPLACING WAX CAP



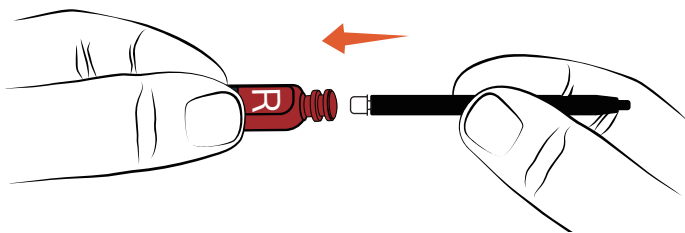
(1) Remove the ear cap from the receiver.



(2) The wax cap tool has two ends: one for removing the old wax cap and the other for putting on the new one.



(3) Insert the empty end into the old wax cap on the hearing aids, take out and dispose of the old wax cap.



(4) Use the other end and put the new wax cap into the receiver's end. Press it firmly, remove the tool, and dispose it.

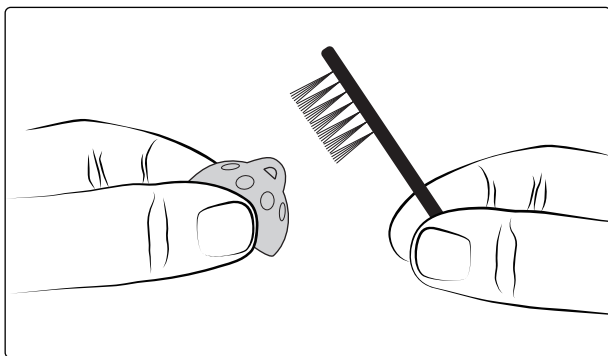
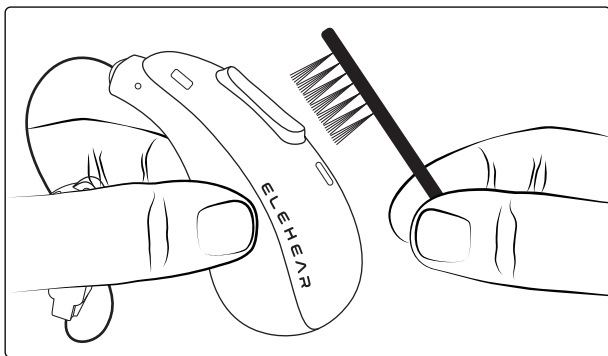
MAINTENANCE AND CLEANING

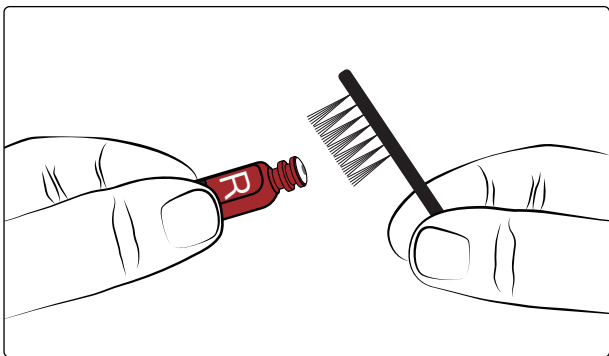
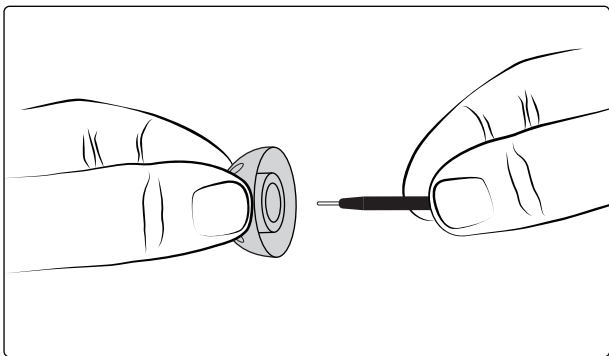
CLEANING

(1) Maintain the hearing aid's cleanliness and dryness is crucial. Prevent water and liquid from entering the hearing aids during daily use.

(2) Clean the hearing aid's surface daily by wiping it with a dry cloth or paper towel. Use the provided cleaning brush to gently clean the receiver wire and microphone.

(3) Over time, earwax might accumulate on the ear dome. Use a cleaning brush to remove it or gently wipe it with a damp, soft cloth. Do not wash directly with water or liquid detergent.





DAILY CLEANING

Wipe the surface of the hearing aids with a clean, dry, lint-free cloth or the provided cleaning brush. Never use cleaning solutions, solvents, or abrasive cleaners on the hearing aids.

WEEKLY CLEANING

Use a soft, slightly damp cloth or a specialized hearing aids cleaning wipe to clean the surfaces of the hearing aids and receivers.

MONTHLY MAINTENANCE

Inspect the ear dome for the presence of earwax. Clean or replace the ear dome as needed. Use only a soft, damp cloth to clean the ear dome. Do not use water or cleaning solutions.

Check the wax cap for blockage. Replace the wax cap according to the instructions provided to maintain optimal sound quality.

TROUBLESHOOTING GUIDE

HOWLING

Reason: Loose ear domes

Solution: Remove the ear domes and put them back on

Reason: The ear domes are not the right size

Solution: Replace ear domes with appropriate size

Reason: Excessive earwax

Solution: Clean your ears

Reason: Hearing aids volume is too loud

Solution: Turn down the volume or consult an audiologist

Reason: Receiver wire cracked or damaged

Solution: Consult an audiologist

Reason: When the hearing aids are placed in the charging compartment, the charging contacts are not in good contact

Solution: Clean the charging contacts of the hearing aids and the charging case

Reason: The charging case is out of power

Solution: Charge the charging case

SILENT

Reason: The device is switched off

Solution: Power on

Reason: No battery or low battery

Solution: Timely charging

Reason: The sound outlet of the receiver is blocked

Solution: Clean the receiver sound outlet

LOW VOLUME

Reason: Due to the volume settings

Solution: Adjust the volume in the settings

Reason: Battery is low

Solution: Charge the battery in time

Reason: Ear domes are too loose

Solution: Replace the ear domes

Reason: Clogged ear domes

Solution: Clean the ear domes

Reason: Excessive earwax

Solution: Clean your ear canal or seek medical support

Reason: Changes in hearing condition

Solution: Consult an audiologist

THE INDICATOR LIGHT IS NOT ON

Reason: Hearing aids are not placed correctly

Solution: Reposition so that the charging contacts make full contact

Reason: The charging case is out of battery

Solution: Charge the charging case

BLUETOOTH CONNECTION FAILURE

Reason: Bluetooth on the phone is off

Solution: Turn on the Bluetooth

Reason: Previous Bluetooth pairing records are not cleared

Solution: Long-press on the button of the charging case for 7s and reconnect the device

GENERAL WARNINGS

To ensure your safety and the proper use of your ELEHEAR Beyond hearing aids and to avoid possible personal injury or property damage caused by electric shock, high temperature, fire, radiation, explosion, mechanical hazards, and improper use, please read and observe the following items before using this product:

- Hearing aids do not restore normal hearing. They are designed to amplify sound and improve hearing ability in individuals with hearing loss. Hearing aids cannot reverse or prevent hearing loss caused by underlying medical conditions.
- Hearing aids are part of a comprehensive hearing healthcare plan. Optimal benefit may require additional interventions such as auditory training and speechreading therapy. Consistent and regular use of hearing aids is essential for maximizing their effectiveness.
- If you experience any adverse events while using the ELEHEAR Beyond hearing aids, such as skin irritation in the ear, injuries caused by the device (including cuts, scratches, or burns from an overheated battery), device fragments becoming stuck in the ear, or a sudden decrease in hearing after using the device, the FDA refers to these issues as "adverse events." You should immediately discontinue use and contact your hearing care professional. They will provide professional guidance, address your concerns, and report the incidents to the manufacturer

and/or relevant regulatory authorities if necessary. Instructions for reporting are available at <https://www.fda.gov/Safety/MedWatch>, or call 1-888-INFO-FDA (1-888-463-6332). You can also download a form to mail to FDA.

CONTRAINDICATIONS

- Patients with acute otitis externa, tympanitis, chronic suppurative otitis media (in the period of runny infection), and acute suppurative otitis media.
- Patients who are allergic to the material of this product.

USE OF HEARING AIDS

- Keep the volume low when using the hearing aids for the first time.
- Professional fitting and adjustment are essential. ELEHEAR Beyond hearing aids should only be used under the guidance and supervision of a qualified hearing care professional. Improper fitting or use can lead to further hearing damage.
- Do not share hearing aids. Hearing aids are individually programmed and fitted to each user's unique hearing needs. Sharing hearing aids can result in improper amplification levels and potential harm to another person's hearing.

CHOKING AND INGESTION HAZARD

- Keep hearing aids and their components out of reach of children and individuals who may be at risk of swallowing small objects.
- If hearing aids or any of their parts are swallowed, seek immediate medical attention.

EXPLOSION HAZARD

ELEHEAR Beyond hearing aids are safe for use in normal environments. However, they have not been tested or certified for use in potentially explosive atmospheres. Do not use hearing aids in environments with explosion hazards, such as mines, areas with high concentrations of oxygen, or locations where flammable anesthetics are handled.

MALFUNCTION RISK

Not that unexpected malfunction can happen on hearing aids. If you rely on your hearing for safety-critical tasks such as driving, be mindful that your hearing aids could stop functioning. This could be due to various factors, including battery depletion, moisture in the sound tube, or earwax blockage.

ENVIRONMENTAL AWARENESS

Avoid operating your hearing aids in situations that require your full attention, as this may divert your focus from potential hazards. Adhere to all local traffic laws and regulations regarding the use of electronic devices while driving.

COCHLEAR IMPLANTS

If you wear a cochlear implant (CI) in one ear and an ELEHEAR Beyond hearing aids in the other, maintain a minimum distance of 1cm between the two devices at all times. The magnetic fields generated by the CI components, including the sound processor, coil, and magnet, can permanently damage the speaker in the hearing aids. Avoid placing the devices in close proximity, especially when removing or cleaning them. Do not store the CI and hearing aids together in the same container.

IF THE EAR DOME REMAINS IN THE EAR CANAL

In rare cases, the ear dome may remain in the ear canal when the receiver is removed. To avoid pushing the ear dome against the eardrum, do not attempt to reinsert the receiver wire into the ear canal. If this occurs, consult an audiologist for further guidance.

ACTIVE IMPLANTABLE DEVICES

- ELEHEAR Beyond hearing aids have undergone rigorous testing and meet international standards for human exposure to electromagnetic emissions, including Specific Absorption Rate (SAR), induced electromagnetic power, and voltage.
- The levels of these emissions are well below the internationally recognized safety limits for human health and are safe for use in proximity to active medical implants, such as pacemakers and defibrillators.
- If you have an active implant, particularly a brain implant, consult with your implant manufacturer regarding potential risks of electromagnetic interference.
- Maintain a safe distance (at least 30cm) between multi-functional tool pen containing magnets (e.g., pens with magnets) and your implanted device.
- Always follow the recommendations and guidelines provided by the manufacturer of your implantable cardiac device, including pacemakers and defibrillators, regarding the use of magnets.

X-RAYS, CT, MR, PET SCANS, ELECTROTHERAPY, AND SURGERY

Hearing aids may be damaged due to strong electromagnetic fields exposure, remove your hearing aids before undergoing X-rays, CT, MR, PET scans, electrotherapy, surgery, or entering other environments with strong electromagnetic fields.

HIGH TEMPERATURES AND CHEMICALS

- Hearing aids should never be exposed to extreme heat or direct sunlight.
- Do not dry hearing aids in a microwave or with hairdryers due to the risk of fire or explosion.
- Chemicals in cosmetics, hairspray, perfumes, lotions, sunscreens, and insect repellents can damage hearing aids. Always remove your hearing aids before using such products and allow them to dry thoroughly before use.

CONNECTING EXTERNAL DEVICES

To ensure the safety of your hearing aids and charging accessories, follow the safety standards of GB 9706.1 : When charging your devices, use the approved power adapter and charging cable as described in the user guide, and ensure that the charging accessories are not placed near an induction cooking surface. The conductive structures inside the charging accessories could absorb inductive energy from the cooking surface, potentially leading to thermal destruction.

HIGH POWER DEVICES

Special care should be taken when selecting, fitting, and using hearing aids with a maximum sound pressure capability of more than 132 dB SPL (2CC coupling cavity), as there may be a risk of damage to the hearing aids user's residual hearing.

POSSIBLE ADVERSE REACTIONS

- Hearing aids and ear domes may lead to the accelerated accumulation of cerumen.
- In rare cases, other non-allergenic substances used in hearing aids may cause skin irritation or other side effects. If this occurs, consult your doctor.

USE IN AIRPLANES

Your hearing aids contains Bluetooth functionality. When you are on an airplane, you must activate flight mode or turn off your hearing aids unless the flight crew allows.

USE OF THIRD-PARTY ACCESSORIES

Only use accessories, transducers, or cables supplied by the manufacturer. Non-original accessories may reduce the electromagnetic compatibility (EMC) of the device.

NO MODIFICATION OF HEARING AIDS

Changes or adjustments not expressly approved by the manufacturer will void the equipment warranty.

INTERFERENCE

Hearing aids have been thoroughly tested for interference in accordance with the most stringent international standards. However, hearing aids may be interfered with by other devices (e.g., some cell phones, civil band systems, store alarm systems, and other devices). If this happens, increase the distance between the hearing aids and the interfering device.

ENVIRONMENTAL PROTECTION

Please do not discard end-of-life batteries, the device, or accessories at will. Disposal of waste and residue should be in accordance with corresponding national laws and regulations.

TECHNICAL SPECIFICATIONS



Parameter Name	ELEHEAR Beyond Hearing Aid Values	
Full-on Gain (50dB SPL Input)	HFA	35dB
Maximum Output (90dB SPL Input)	Max	115dB SPL
Total Harmonic Distortion + Noise	500Hz 100dB SPL 500Hz 70dB SPL	< 2% < 2%
Self-generated Noise Level Limits		20dB SPL
Frequency Response Smoothness	1500Hz	5dB SPL
Frequency Range		125-7000Hz
Latency		< 11ms

TECHNICAL DESCRIPTION

Electrical Safety Classification: Internally powered equipment

Protection Against Electric Shock: Type B applied part

Mode of Operation: Continuous operation

Externally Connected Devices: Any external equipment connected to these hearing aids and powered from the mains supply must comply with GB 9706.1-2020 or equivalent safety standards

Bluetooth Version: 5.3

Software Version: V1.0

OPERATING AND STORAGE CONDITIONS

1. Normal Operating Conditions

a. Ambient Temperature: 0°C to 40°C (32°F to 104°F)

b. Relative Humidity: $\leq 80\%$, non-condensing

c. Atmospheric Pressure: 86 kPa to 106 kPa

d. Operating Voltage: 3.85V, with a relative error of +5%, -10%

2. Storage Conditions

Products should be stored in a well-ventilated area free from corrosive gases and materials. The environment should meet the following conditions.

- a. Storage Temperature: -10°C to 40°C (14°F to 104°F)
- b. Relative Humidity: $\leq 80\%$, non-condensing
- c. Atmospheric Pressure: 86 kPa to 106 kPa

3. Handle with care, avoid impacts

4. It takes 1 hour to warm up from minimum storage and cool down from maximum storage temperature before use.

EXPLANATION OF GRAPHICAL SYMBOLS USED IN MEDICAL DEVICE LABELING

MEDICAL DEVICE IMAGES



Points out a situation that could lead to serious, moderate, or minor injuries



According to IEC 60601-1, the applied parts of this device are classified as type B



Do not dispose of the device with general domestic waste (**Read more in section 'Disposal information'**)



Easily breakable



Upwards



Keep the device dry



Avoid exposure to sunlight



Follow instructions for use



Medical device

FCC REQUIREMENT

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules.

Operation is subjected to the following two conditions.

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

There is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

RF Warning For Portable Device

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

FCC ID: 2BF4W-RIC03

CYBERSECURITY

Operating Environment: Digital Signal Processor (DSP) chip
Software Environment: Real-Time Operating System (RTOS)

Security Software: Not applicable

Security Software Updates: Not applicable

Data and Device Interface: Commands for adjusting hearing aids parameters are transmitted via Bluetooth protocol. Data is stored in binary format

User Access Control Mechanism

User Authentication: The hearing aids can be discovered and paired with devices using Bluetooth

User Permissions: Data exchange is limited to paired and connected devices

PRODUCT WARRANTY

TECHNICAL DESCRIPTION

Warranty Coverage: All Receiver-in-canal hearing aids by the company have 12-month free warranty for non-human failure from purchase date.

Exclusions

- Damage from incorrect/improper use
- Damage from self-disassembly or part assembly
- Damage from force majeure (flood, fire, earthquake, etc.)

Note: Please refer to www.elehear.com for the latest user manual.

Date of Manual Preparation: 22/11/2024

Need more help?
EleCare Customer Support is here for you.



support@elehear.com

WARNING

Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.

Even used batteries may cause severe injury or death.

Call a local poison control center for treatment information.

Battery type: LIR1254.

Battery voltage: 3.85v.

Non-rechargeable batteries are not to be recharged.

Do not force discharge, recharge, disassemble, heat above 45°C or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.

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