

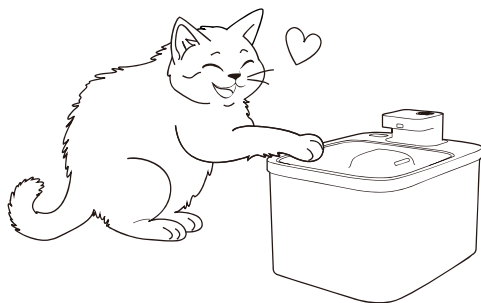
PW1



Smart Fountain

QUICK GUIDE

Intelligent Water Fountain



Email: support@arenti.com

Phone: 1-866-999-7868, Mon-Fri 9AM-5PM (PT)

Toll free for USA&Canada, subject to charges for other regions

Phone Service Language only available in English

Quick start guide

1. Packing list
2. Product description
3. Installation
4. Product configuration
5. Directions for use
6. Specification
7. FAQ
8. Legal notice

1. Packing list



Water tank x1



Host + water pump x1



Filter element x1



Power adapter x1

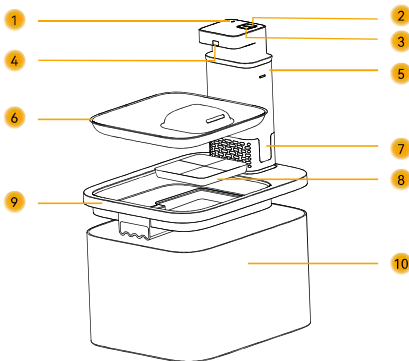


Power cable x1



Quick guide x1

2. Product description



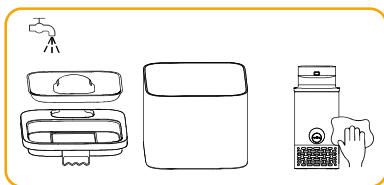
- | | | |
|-----------------------------|-------------------------------|--------------------|
| 1. Status light | 5. Main unit | 9. Base water tray |
| 2. Power button | 6. Stainless steel water tray | 10. Water tank |
| 3. Mode switch/RESET button | 7. Water pump | |
| 4. Water outlet | 8. Filter element | |

Status light	◉ Flashing red light (slow): Waiting for network configuration ✱ Flashing red light (fast): Connecting to the network ◉ Flashing blue light (slow): Waiting for adding to the App ✱ Flashing blue light (fast): Upgrading ● Solid blue light: Connected or working in DC power mode ● Solid red light: Network malfunction ● Solid green light: Battery-powered mode ● Solid orange light: Low battery ● Solid yellow light: Low water status ○ No light: Sleep state in battery-powered mode
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3. Installation

01 | Clean equipment

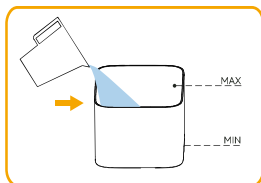
Take out the main unit and accessories firstly, then clean the water tank using clean water. Use a rag or wet wipes to wipe the main unit to avoid exposing it to water.



02 | Add water to water tank

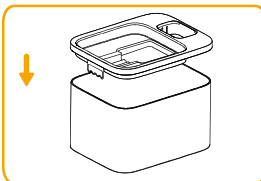
Add purified water to the water tank. The amount of water must be within the specific range (2-4L).

Note: Please do not add water exceeding the MAX line.



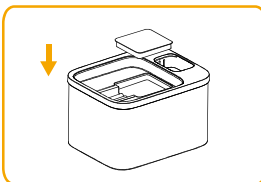
03 | Install the water tray

Place the base water tray assembly onto the water tank.



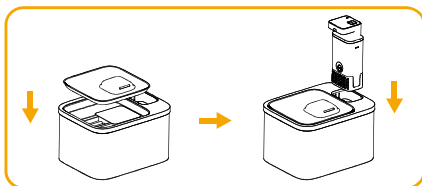
04 | Install the filter element

Place the filter element in the groove of the base water tray, with the convex surface facing down and the flat surface facing up.



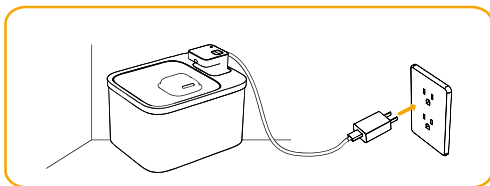
05 | Install stainless steel water tray & main unit

Place the stainless steel water tray on the base water tray, and then place the main unit on the water tray assembly.



06 | Power on

- DC power supply: plug in the power adapter and connect the power cable into the power port. Press power button to power on.



- Battery power supply: disconnect the DC power supply, and the device will switch to battery power mode.

Note: Built-in battery included; battery power mode is set by default at factory.

4. Product configuration

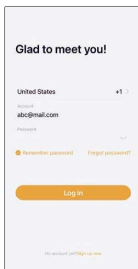
Scan QR code to download and install the Arenti App. Or you can search **Arenti** on App Store (iOS) or Google Play (Android).



Registration

Open the App. If you are a new user, tap to create a new account and follow the prompts to complete account setup.

Note: Before creating a new account, please read the [Privacy Policy](#) and [Terms of Use](#) carefully.



Set up a router

Make sure the router is connected to the Wi-Fi network. Please set the parameters of the router before connecting to the Wi-Fi network, and record the SSID and password of your Wi-Fi.



Please keep the network available

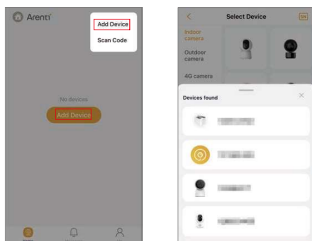
Power on the device

Power on the camera. Status light flashing red indicates that the device is ready for pairing.

Pairing method 1: pairing via Bluetooth

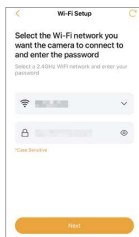
Enable Bluetooth on your phone.

- Method 1
1. In the App, tap **Add Device** or **+ >> Add Device**. The device will be searched for via Bluetooth and appears on the screen. Confirm the serial number(SN) of the device, then tap the device and follow the on-screen instructions to complete pairing.



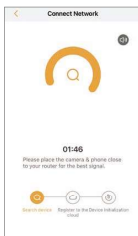
2. Select the Wi-Fi network and input the password, and press **Next**. Make sure that your phone has connected to a fluent and steady Wi-Fi already.

Note: The number of bits in the SSID and passwords of the router should not exceed 31 digits.



3. The device can be added to App after the network connection.

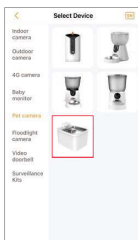
Note: When pairing, please put the device and mobile phone close to the router. If device is not in the red slow blinking after 30s of powering on, press and hold the reset button for 5s to reset, and then restart to pair the device with the App.



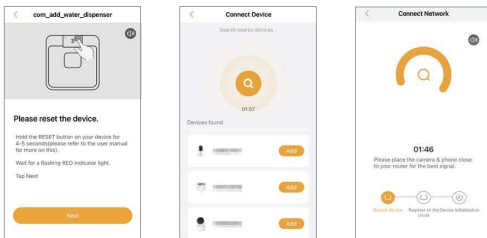
• Method2

1. In the App, tap **Add Device** or **+ >> Add Device** and select icon according to actual camera.

Power on the device. For about 30s, device will emit start-up tone and LED indicator will flash red slowly.



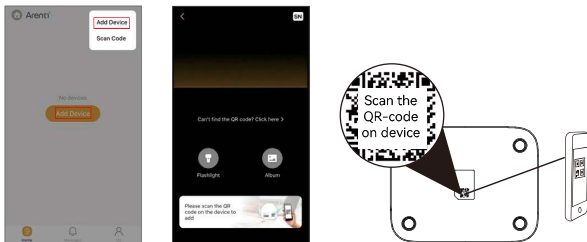
2. Select a fluent and steady Wi-Fi and input the password. Then, select the correct device appears on the screen to complete pairing.



Pairing method 2: pairing via QR code on device

In the App, tap + >> **Scan Code**, then scan the QR code located on the device casing. Start the device afterwards.

Note: The QR code sticker is placed on the bottom of the water tank, please make sure the tank is empty before connecting to the App via this method to avoid spillage.



If no device is found and the pairing process is not successful, please check below instructions:

- **Make sure the device is in pairing mode.**
- Ensure that the Wi-Fi network is set to 2.4GHz.
- Verify that the entered Wi-Fi password is correct and that the mobile device is connected to the same Wi-Fi network.
- Check for network activity on your Wi-Fi.

If none of the solutions works or you have any other problems, please call **1-866-999-7868** (Mon-Fri 9AM-5PM (PT), toll free for USA&Canada, subject to charges for other regions, Phone Service Language only available in English) or contact **support@arenti.com** to get help.

Note: If you have multiple cameras, please follow steps again to add devices one by one. To change Wi-Fi network, please restore the camera to factory settings and follow steps to add the camera.

5. Directions for use

01 Water outlet mode

- Mode 1: Standard mode

In this mode, the device will dispense water continuously until manually paused.



- Mode 2: Intermittent mode

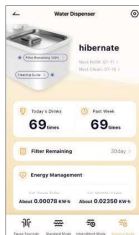
In this mode, the duration and interval time of the water dispensing can be set according to your need.



- Mode 3: Sensing mode

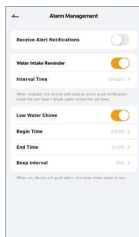
In this mode, the device will only dispense water when it senses your pet approaching, with each water dispensing lasting 15s. It enters sleep mode by default when no pet is detected.

- Note:**
1. A few seconds' delay is required between dispenses for sensor data processing.
 2. Sleep state in this mode under battery power can greatly reduce power consumption.



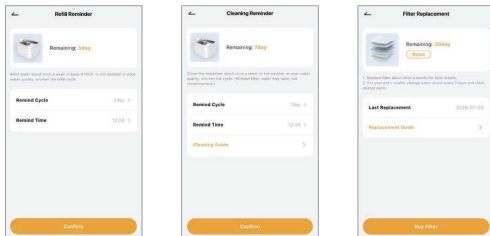
02 Alarm management

Tap  > **Alarm Management**, enable the **Water Intake Reminder** to help you know better the daily drinking status of your pet. Enable the **Low Water Chime** to get alarm notifications immediately when the water level is low.



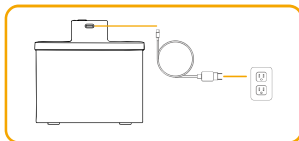
03 Reminders

Tap  to enter the settings and set different types of reminders for more efficient use of this water dispenser.



04 Charging

In battery powered mode, the status light will turn orange if the battery level is low. Connect the device to a power outlet using the power cable. The battery is fully charged once the status light turns green.

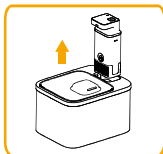


05 Cleaning

- Note:**
1. For your pet's health, it is recommended to clean the water fountain regularly.
 2. When the water tank starts getting dirty and has limescale, you need to clean it.
 3. It is recommended to clean the water tank, water pump and filter element every 7 days.
 4. The filter element needs to be replaced regularly and it is recommended not to exceed 30 days.

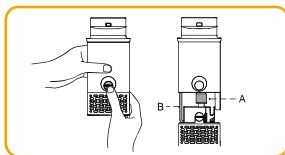
1. Disassemble the main unit and water pump.

Note: Please unplug the main unit before disassembling and cleaning.

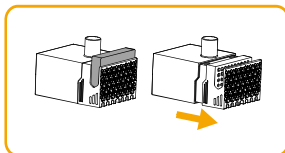


2. Remove the stainless steel tray and take out the filter, rinse it thoroughly with clean water, then wring dry.
3. Rinse the water tank, stainless steel tray and other parts with clean water, or clean them using food-safe detergent.
4. Clean water pump and wipe main unit.
 - a. Hold the main unit with both hands, separate the main unit and the water pump first, then remove the silicone plug (A).

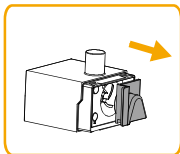
Note: 1. The water pump and the main unit are connected by wire B and cannot be removed separately. The water pump cleaning steps below are for demonstration only.
2. After cleaning, remember to install the silicone plug A with the groove facing upwards to ensure waterproof performance.
3. Be careful not to lose small accessories when cleaning.



- b. Remove the filter cotton and remove the outer cover on the side of the water pump.

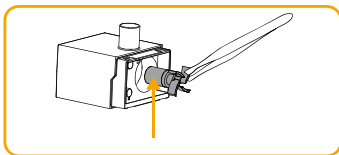


- c. Remove the rotor cover.

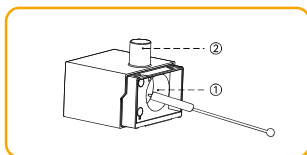


d. Use tweezers to remove the rotor blade.

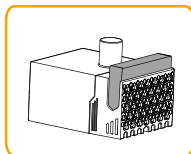
Note: The bottom of the rotor blade is a magnetic structure. Please align it with the middle axis during installation.



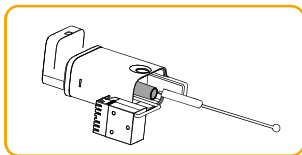
e. Use a brush to clean the water pump. ①② and the rotor blade;



f. After cleaning, reinstall all the parts into the water pump.



g. Wipe the surface of the main unit with a rag or wet tissue, clean the water channel with a brush.



6. Specifications

Model	PW1
Dimension	185 x 180 x 235mm
Net weight	Around 1.14KG
Water tank capacity	4L
Working temp	0°C to 50°C
Material	ABS, 304 stainless steel (water tray)
Water pump	Ultra-quiet water pump, service life 1.5-2 years, with pump indicator light
Power supply	DC 5V/1A & Non-removable built-in battery
Battery capacity	5200mAh
Consumption	Up to 0.5W
2.4GHz Wi-Fi	2412-2472MHz (Max. power<20dBm) (For CE) 2412-2462MHz (Max. power<30dBm) (For FCC)
Bluetooth	2400-2483.5MHz (Max. power<10dBm)

7. FAQ

- Q: How long can the device be used without being plugged in?
A: Power consumption differs by water output mode, usage frequency and runtime. Lab tests show it runs around 60 days on intelligent mode (varies with pets visit times & duration).
- Q: Can I use the App to control the device while in battery powered mode?
- A: You can manually switch water outlet modes when battery level exceeds 20%. The device will force switch to sensing mode if battery drops below 20% to conserve power.
- Q: Why is there no immediate water flow when my pet gets near the device?
A: When the pet reaches the sensing distance, the sensor needs to transmit data for analysis. There will be a delay of 1 to 3 seconds, which is normal.
- Q: Why does no water flow even when there is water left in the tank?
A: The water pump has a minimum submersion height. If the water volume is too low to fully cover the pump, water cannot circulate. Ensure the water level submerges the entire pump before use.

If none of the solutions works or you have any other problems, please call **1-866-999-7868** (Mon-Fri 9AM-5PM (PT), toll free for USA&Canada, subject to charges for other regions, Phone Service Language only available in English) or contact **support@arenti.com** to get help.

8. Legal notice

Symbols  Direct current (DC)



Don't throw batteries or out of order products with the household waste (garbage). The dangerous substances that they are likely to include may harm health or the environment. Make your retailer take back the products or use selective collect of garbage proposed by your city.



Hereby, we declare that the radio equipment type **PW1** is in compliance with the Directive 2014/53/EU. The full test of the EU declaration of conformity is available at the following Internet address: www.arenti.com/pages/intellectual-property-rights.



Specific precautions for EMC

This is a Class B product, in a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

RF EXPOSURE INFORMATION

This device meets the EU requirements (2014/53/EU) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

Safety information

Power adapter safety

- The power plug is intended to serve as a disconnect device. Do not drop or cause an impact to the power adapter.
- If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using it at once. Continued use may lead to electric shocks, short circuits, or fire.
- Do not touch the device or the power adapter with wet hands. Doing so may lead to short circuits, malfunctions, or electric shocks.

Note: The adapter is compatible with LPS.

Child's safety

- Comply with all precautions with regard to child's safety. Letting children play with the device or its accessories may be dangerous.
- The device and its accessories are not intended for use by children. Children should only use the device with adult supervision.

Operation safety

- Use the device under allowed humidity and temperature conditions.
- Place the device horizontally and securely, tilt, sway or turning upside down are forbidden.
- Observe local laws and regulations, and respect the privacy and legal rights of others.

Battery safety

- Your device contains a rechargeable lithium-ion battery and should be replaced only by a qualified service provider. Do not disassemble, open, crush, bend, deform, puncture, shred or attempt to access the battery in your device.
- Do not modify or remanufacture the battery, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids, expose to fire, explosion or other hazard.
- Do not use a battery if its case appears damaged, swollen, or compromised. Examples include, but are not limited to, leaking, odors, dents, corrosion, rust, cracks, swelling, melting, and scratches.
- Do not put the battery in trash that is disposed of in landfills. When disposing of the battery, comply with local ordinances or regulations.

Important!

- It is not recommended to use the device for young pets less than three months old.
- Do not immerse the main unit part in water, it will damage the control panel and other electronic components.
- If this equipment is malfunctioning or has damaged parts, please do not try to repair the equipment by yourself, you should contact your dealer or customer service to solve the problem.
- If the machine's power plug becomes wet, turn off the power at the outlet and do not attempt to unplug it.
- The device only supports charging with 5V/1A adapter.
- Do not allow pets to chew on or swallow any parts.
- The ambient temperature for normal operation of this device is 0°C–50°C, please do not place the dev in the place where it is exposed to the sun or where the ambient temperature does not match.
- Be sure to check the amount of water remaining in the water fountain if you are traveling for an extended period of time or on a business trip.
- Please carefully read and follow all important instructions listed on the machine and package.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

EXPOSURE WARNING

The device meets the exemption from the routine evaluation limits in section 6.6 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 6.6 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur.

Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

Caution!

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Industry Canada (ISED) Compliance Statement

This device complies with ISED's licence-exempt RSSs.

Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage;
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

ISED Statement

This device compliance with CAN ICES-003 (B)/NMB-003(B) CAN ICES-003 (B)

Déclaration d'ISED Canada

Cet appareil est conforme à la norme CAN ICES-3 (B)/ NMB-3 (B).

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