Caixun

androidtv

Hey Google

INSTRUCTION MANUAL

IMPORTANT

Please read this manual carefully before installing and operating the TV

Keep this manual handy for further reference

Scan QR-Code for more instructions.

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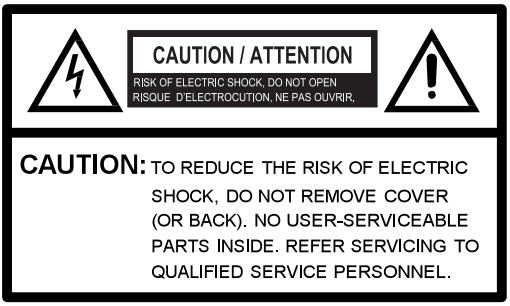
Safety Information



The lightning flash with arrowhead symbol, within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.
TO PREVENT THE SPREAD OF FIRE, KEEP CANDLES OR OPEN FLAMES AWAY FROM THIS PRODUCT AT ALL TIMES.

CAUTION: TO PREVENT ELECTRIC SHOCK. DO NOT USE THIS POLARIZED PLUG WITH AN EXTENSION CORD, RECEPTACLE OR OTHER OUTLET UNLESS THE BLADES CAN BE FULLY INSERTED TO PREVENT BLADE EXPOSURE.

WARNING: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION: Changes or modifications not expressly approved by the party responsible for compliance with the FCC Rules could void the user's authority to operate this equipment.

FCC Declaration or Conformity Compliance statement (Part 15):
This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. The party responsible for compliance to these rules is:
GLOBAL Q INTERNATIONAL Ltd.
6800 VALLEY VIEW STREET BUENA PARK, CA 90620
Ph:1-618-392-3456

Important Safety Precautions

1) Read these instructions. 2) Keep these instructions. 3) Heed all warnings. 4) Follow all instructions.

5) Do not use this apparatus near water. 6) Clean only with dry cloth.

7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.

8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.

9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety, If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.

10) Protect the power cord from being walked on or pinched particularly at Plugs, convenience receptacles, and the point where they exit from the apparatus.

11) Only use attachments /accessories specified by the manufacturer.

12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used caution when moving the cart/apparatus combination to avoid injury tip-over.

13) Unplug this apparatus during lightning storms or when unused for long periods of time.

Caution:

14) To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.

15) The mains plug is used as disconnect device, the disconnect device shall remain readily operable.

16) The socket-out shall be installed near the equipment and shall be easily accessible.

17) This product should never be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided or the manufacture's instructions have been adhered to.

18) The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquid, such as vases, shall be placed on the apparatus.

19) Do not place any sources of danger on the apparatus (e.g. liquid filled objects, lighted candles).

20) Wall or Ceiling Mounting - The appliance should be mounted to a wall or ceiling only as recommended by the manufacturer.

21) Never place the TV, remote control or batteries near naked flames or other heat sources, including direct sunlight. To prevent the spread of fire, keep candles or other flames away from the TV, remote control and batteries at all times.

22) The USB terminal should be loaded with 0.5 A under normal operation.

These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock do not perform any servicing other than that contained in the operating instructions. unless you are qualified to do so.

23) The battery shall not be exposed to excessive heat such as sunshine, fire or the like.

24) ⧈ This equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth

25) The maximum using environment temperature is 45 degrees.
The Maximum using altitude is 2000 meters

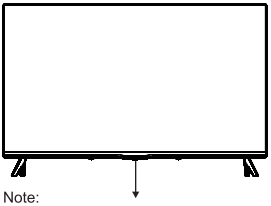
TV Buttons And Connections

TV Buttons

Note: The following is a representative example.

The position and arrangement of button may differ by model.

One Key:



Note:
Press this button in standby mode to turn on / off the TV.

Seven keys:

⏻	Turn ON/OFF Power.
SOURCE	External Signal Input Selection.
MENU	Display Main MENU And Confirm MENU Item Selection.
CH+/-	Selecting Channel.
VOL+/-	Adjusting Volume.

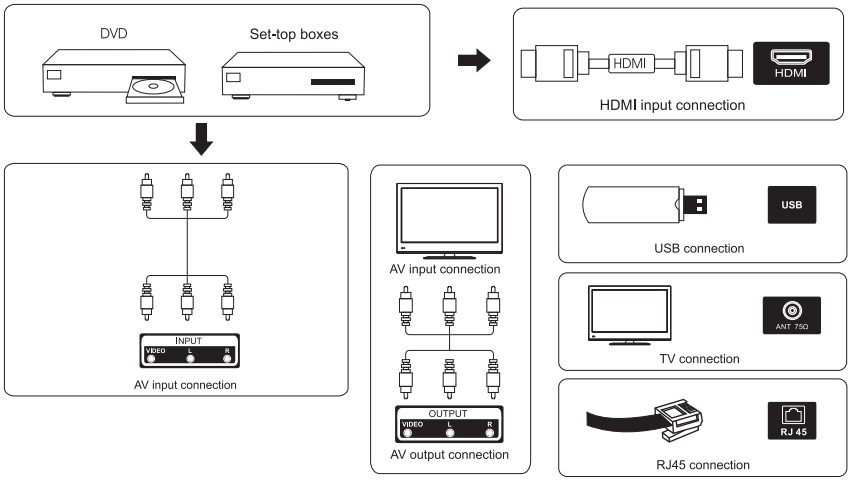
Note:
Picture for reference purposes only.

Connections

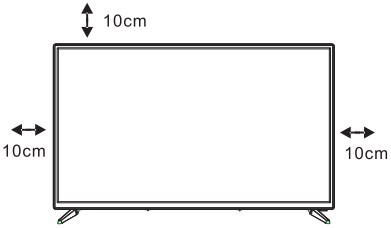
Note:The following are the various connections available.The position and arrangement, of connections differ by model.

AV IN	**AV input** External AV Signal Input	HEADPHONE	**HEADPHONE JACK** Plug earphones into jack for private listening. Overrides speakers.
CI	**CI SLOT** The card reader input CI(common interface) this requires CAM (conditional access module) used for pay TV.	USB	**USB input** Connect a USB device here to play its media files or to recordprograms via the PVR function.
HDMI	**HDMI input** Digital signal input from HDMI video connector.	OPTICAL	OPTICAL output Connect the SPDIF receiver.
ANT 75Ω	**ANT 75** Connect the antennal/cadle tv input (75/VHF/UHF)	RJ 45	**RJ45** Connect the Internet.

External device connection diagram

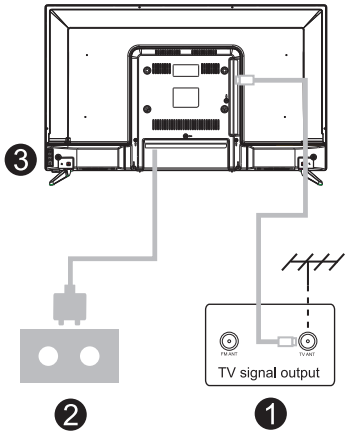


TV Install And Connect



Setup your TV

1.Put your TV in a place that can support the weight of the TV.
To avoid danger, please do not assemble the TV near water or extreme heat(such as a furnace, light source,or candle.)
Do not block the ventilation on the back of the TV.



Connect signal source and power

2. Connect the antenna cable to the RF connection on the back or side of the TV, and/or the signal source HDMI cable to the HDMI input(s) on the rear or side of TV. Plug the TV into the wall power outlet (AC120V~ 60Hz).

Turn on the TV

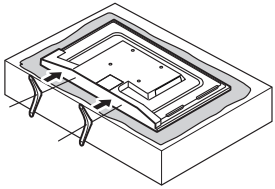
3.Connect the power supply, enter the standby mode (red light), press the power button of the TV or the power button on the remote control to turn on the TV.

Note:

Picture for reference purposes only.

TV Stand Installation Instructions

1.Open the carton and remove the TV,accessories,and the feet.
2.To avoid damage to the TV,place on a table,face down on a soft surface. The feet are attached to the TV with provided screws,or are attached by snapping into the cabinet till you hear the click.
3.Ensure the feet are tightened/snapped-in securely. Do not overtighten.



Please take note of the base direction:

The bottom view of the TV
(Front cabinet faces down)

(The illustration is for reference only, Please assemble accordingly.)

Initial Installation

1. Initial Installation

The first time you switch the TV on, the initial step screen appears which guides you through the initial process. Please proceed to the text tips to finish initial installation.

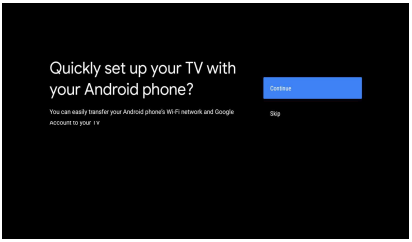
1.1 Language select

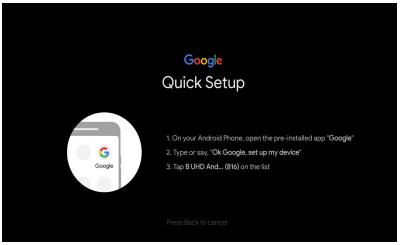
-> Press ∧/∨ on remote control to select the language option, then press【OK】to confirm.

1.2 Quickly set up your TV with your Android phone? (Continue/skip)

Steps:

1. On your Android Phone, open the Pre-installed app “Google”.
2. Type or say, “Ok Google, set up my device”.
3. Tap the model name on the list.





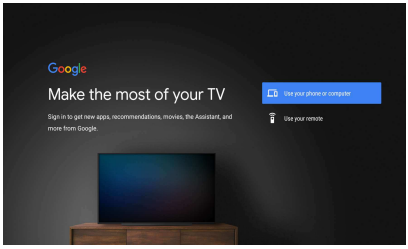
1.3 Configure the network

-> Select wired or wireless to connect to internet.

-> If you select skip , it could be performed in homepage or settings menu.

1.4 Google Account Sign in

Sign in to get new apps, recommendations, movies, the Assistant, and more from Google. Two ways to login to your Google account:

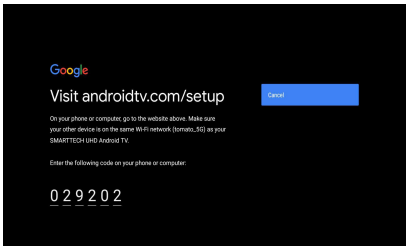


Initial Installation

-> Use your phone or computer:

1.Visit androidtv.com/setup on your phone or computer, Make sure your other device is on the same Wi-Fi network as your Android TV™.

2.Enter the display code on your phone or computer.



->Use your remote:

Use the remote to enter your Google account and password to sign in to your Google account.

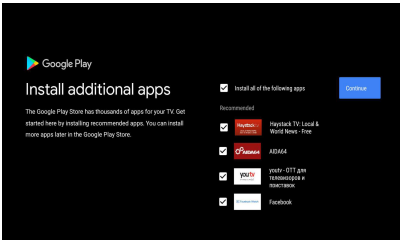
1.5 Google setting

In these steps you will setup the Terms of Service, Location, Help improve Android, Google Assistant and additional Google functions.

1.6 Play Auto Installs

Select install or un-install the recommended apps and Google apps by using this process.

-> Press “Continue” to the next setting page.



1.7 Select Text to Speech

-> Press ∧/∨ on remote control to select the option, then press【OK】 to confirm.

1.8 Select Time Zone.

-> Press ∧/∨ on remote control to select Time Zone, then press【OK】 to confirm.

1.9 Select TV mode(Home/Retail)

Home mode is optimized for efficient energy usage for home use.

Retail mode is optimized to store demo with fixed settings.

Initial Installation

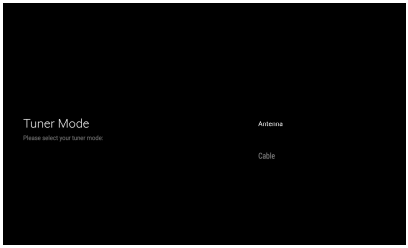
1.10 Chromecast built-in™

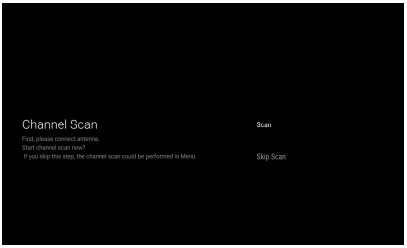
Select On/Off to make Chromecast built-in available.

1.11 TV Channel Setting

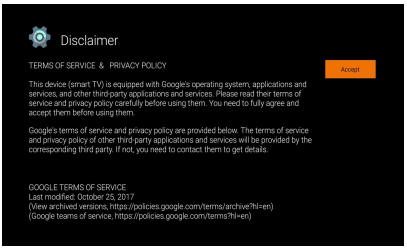
-> Select Antenna/Cable to scan TV channel.

-> If you select skip, the channel scan could be performed in menu.





1.12 Setup completed and Disclaimer Terms



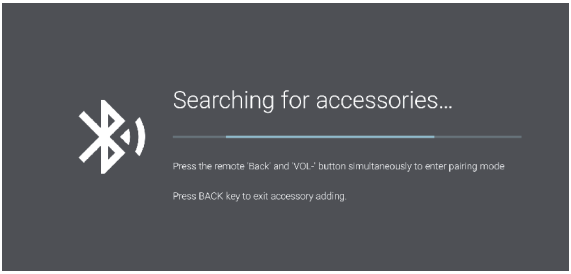
1.13 Pairing Bluetooth Remote

-> Press 'BACK ' and 'VOL- ' simultaneously on remote control to enter the Bluetooth pairing mode.

The Indicator light on remote control will flash when starting the pairing mode.

-> Press 【OK】to begin pairing.

-> Press on remote control to skip the pairing mode.



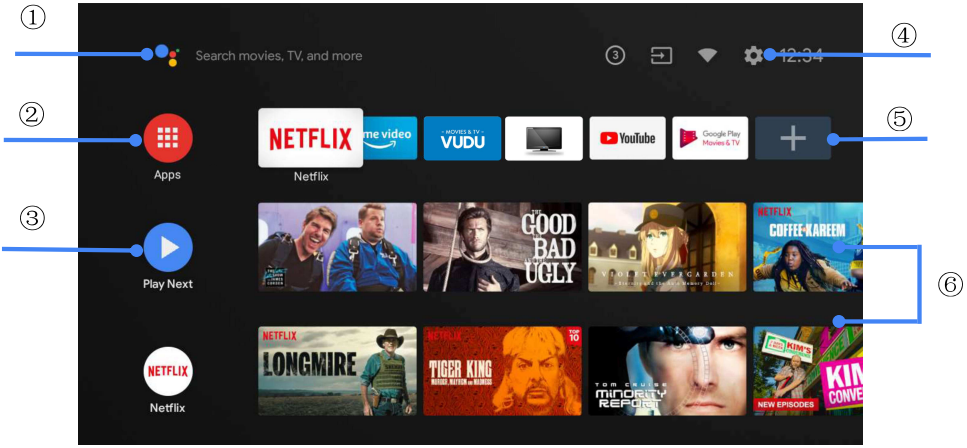
Initial Installation

2. HOME

When initial setup is complete, the TV will enter the homepage by default, or press on remote control to display the homepage.

-> Press ∧/∨/</> on remote control to switch between Google Assistant, Apps, Play Next, Netflix, YouTube, and more on the Homepage.

-> Press 【OK】to enter.



① Google Assistant

Use your voice to jump to shows, control devices, and more—with Google Assistant

② Apps

List of downloaded and pre-loaded apps on your device

③ Play Next

Based on your viewing history and includes next episode in a series or unfinished movies

④ Settings

Manage apps and TV controls, change preferences, sounds, and account

⑤ Favorite apps

Quick access to frequently used apps

⑥ Channels

For easy content discovery selections

Initial Installation

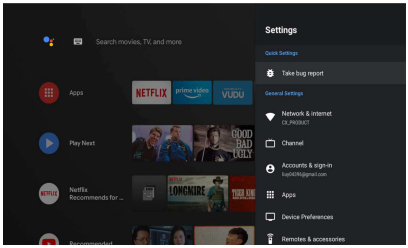
3.Settings

Allows to set various performance of your TV .

-> Press < / > on remote control to select “Settings”which is in the upper right corner of the screen.

-> Press ∧/∨ on remote control to select the option which you want to adjust in the Settings menu.

-> Press【OK】to enter.



3.1 Network & internet

Adjust all network setting and check connection if you have connection problems.

-> Press ∧/∨ on remote control to select “Network & internet ” in the settings menu.

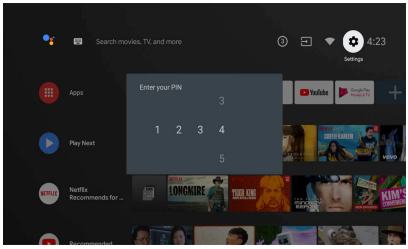
-> Press ∧/∨ on remote control to select: Wi-Fi/Add new network/Scanning always available/Proxy settings/IP settings.

3.2 Channel

-> Press ∧/∨ on remote control to select “Channel” menu.

-> Press【OK】to enter “Parental Controls”, then press ∧/∨ or use the number buttons on remote control to enter the default password “1234”.

-> Press ∧/∨ on remote control to select Channels Blocked, Program Restrictions, Inputs Blocked and Change PIN.



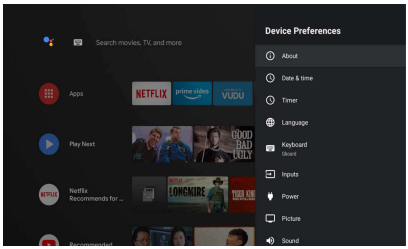
3.3 Device Preferences

-> Press ∧/∨ on remote control to select “Device Preferences”.

-> Press ∧/∨ on remote control to select the options of About, Date& time, Timer, Language, Inputs, Picture, Sound, Google Assistant, Reset and others.

Initial Installation

-> Press【OK】to jump to the corresponding sub-option.

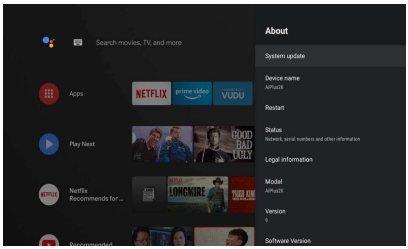


3.3.1 About

-> Press ^/v on remote control to select “About”.

-> Press ^/v on remote control to check additional information such as System update, Device name, Restart, Status, and more.

-> Press ← on remote control to return to the previous menu. Press EXIT on remote control to exit the menu.



3.3.2 Reset

If reset is selected, it will erase all data from your device’s internal storage, including: your Google account, system and app data and settings, and downloaded apps.

-> Press ^/v on remote control to select “Reset”.

-> Press ^/v on remote control to select “Cancel” or “Erase everything”.

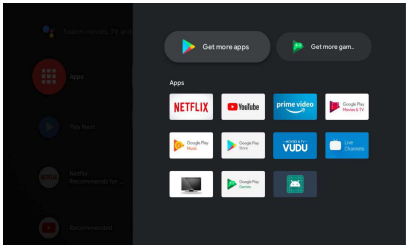
Initial Installation

4 App Install/Move/Uninstall

-> Press ^/v on remote control to select “Apps” on Homepage, press【OK】to enter.

-> Select “Get more apps” and input app name.

-> Select “search” which is in the upper right corner of the page.



Example for “Facebook”

4.1 Install

-> Input “Facebook”, find “Facebook” App will show in the list, then press【OK】to select it.

-> Select “Install”, when completed select to open or Uninstall.

4.2 Move

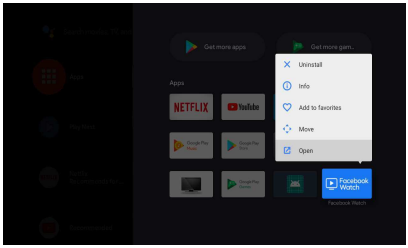
-> Select “Facebook”, press and hold【OK】on remote control, then press ^/v on remote control to select “Move”.

-> Press ^/v /< / > on remote control to move, then press【OK】to confirm.

4.3 Uninstall

-> Select “Facebook”, press and hold【OK】on remote control, then press ^/v on remote control to select “Uninstall”.

-> Press【OK】to uninstall.

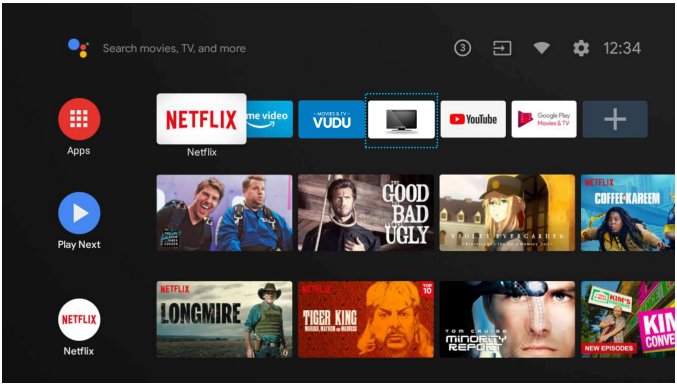


Initial Installation

5 TV Source setting

To enter TV source in Homepage:

-> Press on remote control or Select “Live TV” on Homepage.



-> Press on remote control.

-> Press ∧ on remote control to select “Channels” and select “New Channels Available” to enter.

Help

No power	● Check if the AC cord of TV is plugged in or not. If there's still no power, please disconnect the plug, and reconnect to the outlet after 60 seconds. Turn the power back on.
Signal not received properly	● Double or phantom images may appear on your TV if there are high buildings or mountains close to where you are. You can adjust the image thru manual operation: consult antenna instruction manual adjust the direction of the external antenna. ● If you use an indoor antenna, signal reception may be more difficult under certain circumstances. Adjust the direction of the antenna for optimum reception. If this does not improve reception, you may have to switch to an external antenna.
No picture	● Check if the antenna at the back of the TV is connected properly. ● View other channels to see if the problem still occurs.
Video appears with no audio	● Try increasing the volume. ● Check if the TV's sound is on mute or not.
Audio is present, but video does not appear or is discolored	● Try adjusting the contrast and brightness.
Static noise affects video and audio quality	● Check if the antenna at the back of the TV is connected properly.
Broken lines on screen	● Electrical appliances such as hair dryers or vacuums etc. may be interfering with your TV set. Switch these appliances off.
Remote doesn't work	● Try using the remote in a shorter distance from the TV. Check if the placement of the batteries is correct, or try using new batteries with the remote control. ● The TV will go into Standby mode if it receives no response in a few minutes.
No video (PC mode)	● Please check if the cable is connected to the VGA port correctly, or if the cable is bent or damaged.
Vertical line blinking (PC Mode)	● Enter the main menu, and adjust the vertical placement to eliminate the vertical line.
Horizontal tearing (PC Mode)	● Adjust the horizontal placement of the screen to clear any horizontal lines.
Screen is too bright or dark (PC Mode)	● Adjust the brightness or contrast in the main menu.
No response from the PC	● Check if the PC's display resolution is set to a compatible resolution for the TV.
Lines appearing when a device is connected to the RCA port	● Make sure you are using a cable which is not bent or damaged.
Problems are unresolved	● Unplug the power cable and wait for 30 seconds, then reconnect to the socket. If problems still persist, do not attempt to repair the TV by yourself. Kindly contact customer service 618-392-3456.

Do not leave your TV displaying a static image, whether it is from a paused video, menu screen, etc. for an extended period of time, doing so will damage the display and may cause image burn-in.

Specifications

Screen Size	power Consumption	Main accessories
43″	65W	User's manual x1 Remote controller x1 Power cord x1 AAA Batteries x2 (Optional)
50″	108W	
55″	118W	
65″	195W	
75″	250W/260W	

★ LIFE TIME : 60,000 Hrs

	Operation Frequency	Transmitting Power
WiFi	2400~2483.5	Less Than 100mW

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HIGH-DEFINITION MULTIMEDIA INTERFACE

The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

Google, Google Play, YouTube, Android TV and other marks are trademarks of Google LLC.

ENERGY STAR® Qualification.

Enabling certain features and functionality in this product (e.g. Picture Mode, Volume) may increase its energy consumption, possibly beyond the limits required for ENERGY STAR® qualification.

This product has earned the ENERGY STAR® qualification meeting US Federal Energy Efficiency guidelines as established by the Department of Energy and Environmental Protection Agency. The ENERGY STAR® program exists to provide energy saving guidelines and help promote energy efficient products and practices.

Power Saving Mode is the mode in which the product qualifies for ENERGY STAR ®.

This user manual for reference only

Remote control

① Switches the TV between on and standby mode

② Indicator light

③ Microphone hole

④ Mute or restore your TV sound

⑤ Enter "-" for Sub-channel symbol（Ex:11-1）

⑥ Media control

Fast forward/back

Play the last/next program

Play/Pause/Stop program

⑦ Inputs

Display/Select signal source options

⑧ Menu

Displays the OSD (On Screen Display) menu

⑨ Navigation buttons

Cursor UP/LEFT/RIGHT/DOWN

⑩ Back

Press to move back through menus

⑪ Google Assistant

⑫ Exit

Exit the OSD menu

⑬ HOME

Displays the home screen.

⑭ NETFLIX

Connects to NETFLIX for viewing online TV shows and films (internet connection required).

⑮ YouTube

Connects to YouTube (internet connection required).

⑯ CC

Closed Caption

⑰ Audio

Displays the Audio Language list and select an audio language or audio format if available (only applicable when the TV programme has this feature)

Disclaimer: Google Assistant is not available in certain languages and countries.