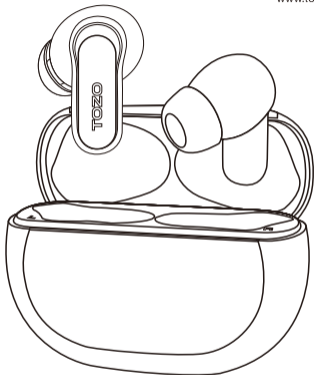


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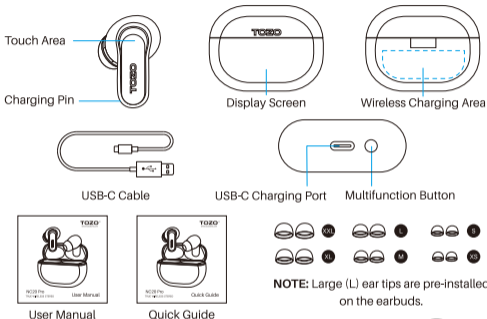


NC20 Pro

TRUE WIRELESS STEREO

User Manual

1.0 Product Diagrammatic Sketch



2.0 Wearing Steps

Step 1: Ensure the earbud tip is facing downward, then place the earbud into your ear.

Step 2: Rotate the earbud backward toward the auricle to fit snugly.



3.0 Activation and Connectivity

3.1 Activation

1. Power on by pressing and holding the multifunction button on the charging case or by connecting a USB-C cable.
2. Remove the insulation film from the earbuds and place them into the charging case. Close the lid for 10 seconds, then take them out again to complete activation.

* Please open the TOZO App, connect to the charging case, and synchronize your phone's time.

3.2 Connectivity

Take the earbuds out of the charging case.

If previously paired, they will automatically reconnect to the last connected device. If not paired or pairing was canceled, the earbuds will enter pairing mode, indicated by a slow blinking white light. Search for [TOZO NC20 Pro] on your phone's Bluetooth settings and connect.



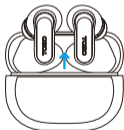
4.0 Power On/Power Off

4.1 Earbuds Auto Power On

Open the lid, and the earbuds will automatically power on.

4.2 Earbuds Auto Power Off

Place the earbuds back into the charging case and close the lid to power them off automatically.

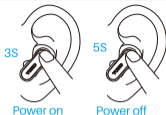


4.3 Another Method of Earbuds Power On/Off

Tap and hold the "L" or "R" touch area for 3 seconds to power it on when it is off.

Tap and hold the "L" or "R" touch area for 5 seconds to power it off when not playing audio.

The earbuds will automatically power off if they remain disconnected in Normal Mode for more than 5 minutes

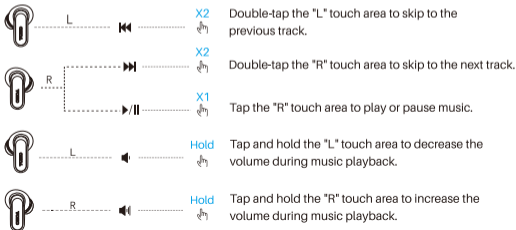


4.4 Charging Case Power On/Off

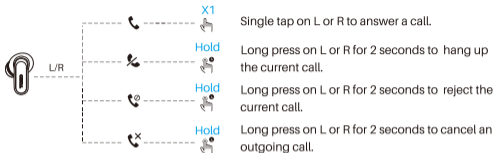
1. Press and hold the multifunction button for 3 seconds; it will turn on when the charging case power off.
2. Press and hold for 3 seconds to pop up the interface, then click power off on the screen.

5.0 Operation and Controls

5.1 Using Both Earbuds or a Single Earbud



5.2 Call Controls



5.3 Active Noise Cancellation Control



5.4 Voice Assistant



5.5 Reset

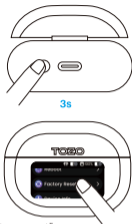
Delete the TOZO NC20 Pro Bluetooth pairing record from your phone's Bluetooth settings and turn off Bluetooth. Then choose one of the following two methods to complete the reset:

Method 1:

1. Place the earbuds into the charging case and open the lid.
Press and hold the multifunction button for 3 seconds until the factory reset menu appears on the case display.
2. Select the "Factory Reset" option on the charging case to complete the reset process.

Method 2:

1. Place the earbuds into the charging case and open the lid.
2. On the charging case, go to "Settings" > "General", then select "Factory reset".



6.0 Active Noise Cancellation Mode and Transparency Mode

6.1 Active Noise Cancellation Mode

TOZO NC20 Pro earbuds use an feedforward microphone to detect external sounds and generate anti-noise signals to cancel them before they reach your ears.

A feedback microphone also detects internal sounds and reduces them through the same anti-noise system.



Active Noise Cancellation

6.2 Transparency Mode

Transparency Mode enhances the voice frequency range to help you stay aware of your surroundings. This allows you to hear ambient sounds clearly without removing your earbuds.

Note: For best performance, wear your TOZO NC20 Pro earbuds properly to ensure a secure fit.



6.3 Adaptive Mode

Automatically adjusts noise cancellation intensity based on the surrounding environment.

7.0 Dual Device Connection

Note: This feature is disabled by default and must be enabled in the TOZO App.

1. Power on the earbuds and pair them with Device A.



Device A



2. Disconnect Device A, then enter pairing mode and connect to Device B.



3. Reconnect Device A by selecting it from your Bluetooth list. The earbuds will then be connected to both devices simultaneously.



4. When the earbuds are connected to two devices simultaneously, if Device A is playing audio and you start playback on Device B, the earbuds will automatically pause playback on Device A and switch to play audio from Device B.

8.0 Wearing Detection

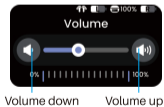
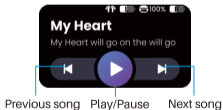
1. The wear detection function can be enabled or disabled via the App or directly on the charging case.
2. When enabled, music pauses when you take off the earbuds and resumes when you put them back on.

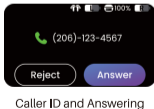
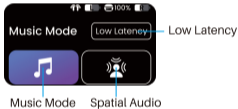
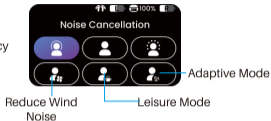
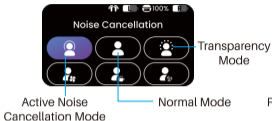
Tips:

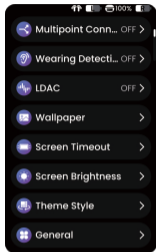
1. If playback was paused manually by tapping the right earbud, you must tap it again to resume.
2. Wear the earbuds correctly to avoid misdetection.

9.0 Overview of Display Functions

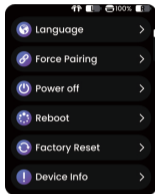
1. Double-tap the screen to wake it when it's off.
2. Tap any function icon on the charging case screen to enter its corresponding sub-menu and control the earbuds.
3. Swipe left or right on the main menu to browse through all available function icons.
4. While in a sub-menu, swipe right to return to the main menu.





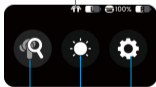


Settings



General Settings

Earbuds-Case Connection Status

Find My
EarbudsScreen
Brightness

Settings

10.0 TOZO App

Download the TOZO App for a fully personalized experience.

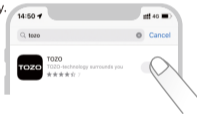
- UI Customization: Customize most control settings via the app.
- EQ Settings: Choose from a variety of EQ presets to match different music styles.
- Firmware Updates: Get the latest firmware updates for your earbuds through the app. You'll receive a notification when a new firmware version is available.



11.0 TOZO App Pairing with Earbuds and Charging Case

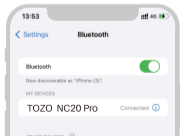
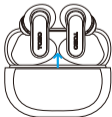
Step 1:

Download the TOZO App from the App Store or Google Play.



Step 2:

Connect the earbuds to your phone via Bluetooth.



Step 3:

Pair the earbuds with the TOZO App.

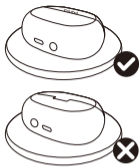


1. With the earbuds in the charging case, search for "TOZO NC20 Pro Box" in the app and connect. At this stage, you can only customize charging case settings.
2. With the earbuds removed from the charging case, search for "TOZO NC20 Pro" or "TOZO NC20 Pro Box" in the app. Connecting to either will allow you to customize the settings of both earbuds and the charging case.

12.0 Wireless Charging

Place the charging case face-up at the center of the wireless charging pad. The screen of the charging box will enter the charging interface.

Note: Please remove any metal objects from the charging pad before charging. If the charging case overheats, charging will automatically pause.



13.0 Troubleshooting and Reminders

1. Charging Case Not Charging:

Check if the power adapter is functional or try a different charging cable.

2. Bluetooth Not Connecting or Not Found:

Delete previous Bluetooth records in your phone's settings, then search for and reconnect to the earbuds.

3. Earbuds Not Powering On:

Ensure the charging case has sufficient power. Charge the earbuds for a while before trying to power them on.

14.0 EU Battery Regulation



This symbol on the battery(ies) or on the packaging indicates that the battery(ies) provided with this product shall not be treated as household waste. Instead, please separate battery(ies) from other types of waste and recycle it (them) through your local recycling system to protect environment and health. (When Cd is more than 20ppm or Pb is more than 40ppm, the chemical symbol of the excess substance shall be marked under the separate collection symbol) For more detailed information about

recycling of this battery(ies), please contact your local authority or the shop where you purchased the product or battery(ies).

15.0 FCC Compliance Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Compliance

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

16.0 ISED Compliance Statements

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé. Cet émetteur ne doit pas être colocalisé ou fonctionner en conjonction avec une autre antenne ou un autre émetteur.

17.0 CE-DOC

Hereby, [Manufacturer] declares that the radio equipment type [Model No.] is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:
www.tozostore.com



FR

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À SÉPARER ET À DÉPOSER
DANS LE BAC DE TRI



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EN DÉCHÈTERIE

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The power delivered by the charger must be between min 2.5 Watts required by the radio equipment, and max 5.0 Watts in order to achieve the maximum charging speed.



Scan the QR code to get the
manual in other languages

Thank you for purchasing the TOZO authentic product.
For more latest products, parts and accessories,
please visit: www.tozostore.com
For any assistance please contact Email: info@tozostore.com

