

No audio from the Z625 speakers

If you're not hearing audio from any of the speakers in your speaker system, try the following suggestions:

- Make sure that the unit has power. If the speaker system doesn't appear to have power, try plugging it into another AC outlet.
- Make sure that all of the connectors are seated securely, and that the cables are in good condition.
- Securely connect the audio source to the speakers and make sure that it's supplying the speaker system with audio. You can also try the source with another set of speakers, or try a different source. You may also want to check the source's volume if it has volume controls.
- Try using a different cable to eliminate the current cable as the issue.
- If you've connected your speakers to a computer, check the sound output settings and make sure that the correct output is selected. Refer to your computer's support documentation for additional help.

Distorted audio from the Z625 speakers

If the audio from your speakers is distorted, try the following suggestions:

- Adjust the volume on both the speakers (and subwoofer, if one is included with your system) and on your audio device.
- Make sure that the connection between your speakers (and subwoofer, if included) is secured properly and the cables and connectors are in good condition and free of damage and corrosion.
- Make sure that the connection between the audio source and speakers are secured properly and that the cables and connectors are in good condition and free of damage and corrosion.
- If only one of your speakers sound distorted, it may be defective, or the cable or connector may be bad. Try connecting that speaker to the subwoofer using the other speaker's connection to test it.