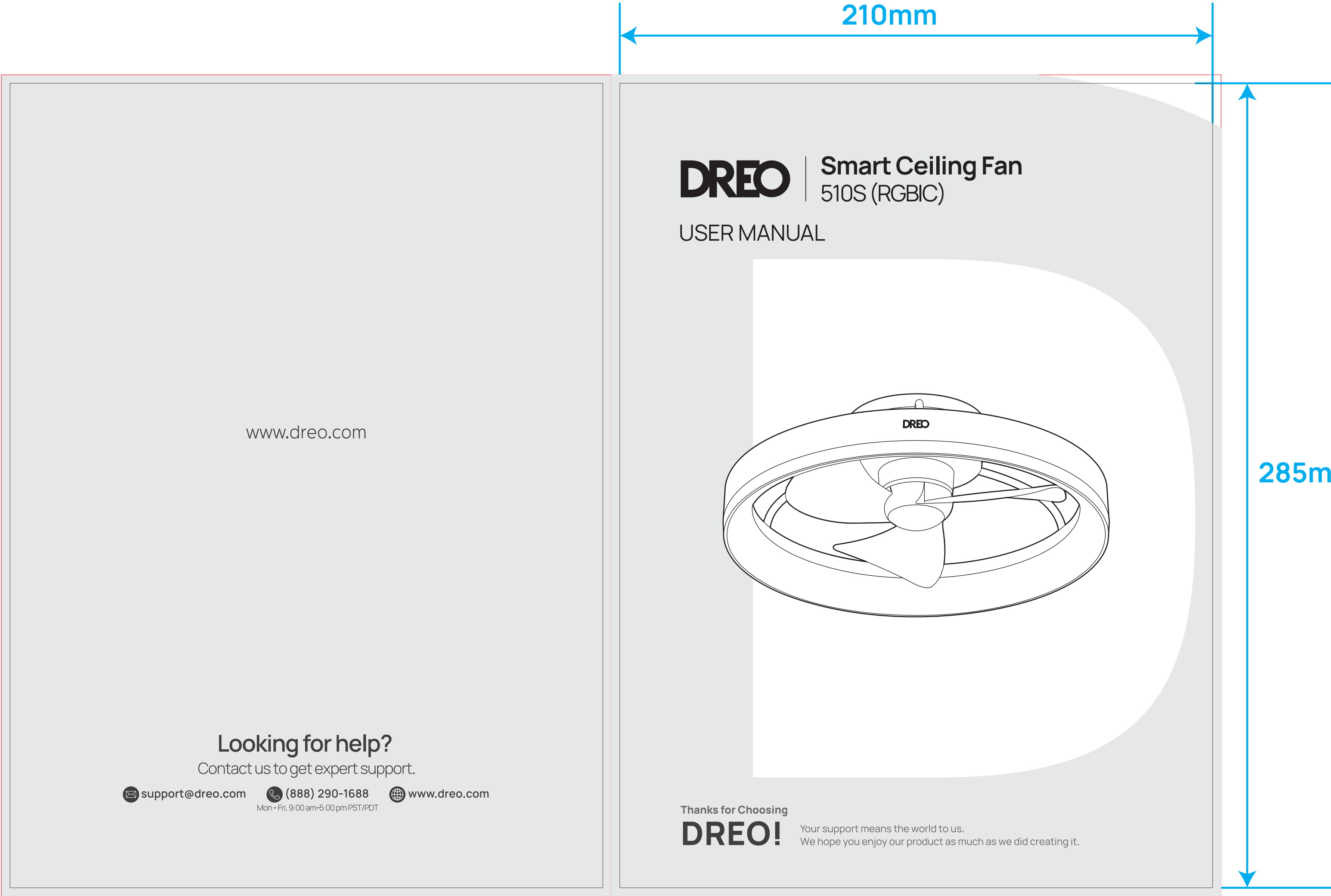


| 设计版本号     | 产品名称   Product name |                                                                            | 比例   scale | 日期   Date  | 设计师   Designer | 审核   Audit |                         |
|-----------|---------------------|----------------------------------------------------------------------------|------------|------------|----------------|------------|-------------------------|
| Rev_V1_EN | DR-HCF010S_美规说明书    |                                                                            | 1: 1       | 20260330   | Dove           |            | Matias                  |
|           | 材质印刷与<br>技术要求       | 尺寸:210x285mm<br>材质:封面封底80g书纸<br>内页:80g书纸<br>印刷要求:双面印刷,文字线图清晰<br>装订方式:骑马钉装订 |            | 字体   Fonts | Manrope        | 尺寸   Size  | 210mm × 285mm<br>出血:3mm |

\*此页删除不做印刷

图纸设计禁止修改，尺寸刀模图为准



图层使用规范：

- 备注信息图层为非印刷区域，展示印刷物料基础信息。
- 刀板线、备注工艺、尺寸层展示印刷工艺部分。
- 画面信息层展示印刷展示图片与文字。

\*电子文档为Adobe Illustrator制作



牛格式：model规格类目日期.AI （为可编辑原始文档）  
牛格式：model规格类目日期.pdf （为文件转曲不可编辑文档）

|     |    |       |    |    |
|-----|----|-------|----|----|
|     |    |       |    |    |
| 设计师 | 审核 | 产品负责人 | 法规 | 采购 |

审稿  
检查事项  
会以“√”形式确认  
(负责部门明确确认)

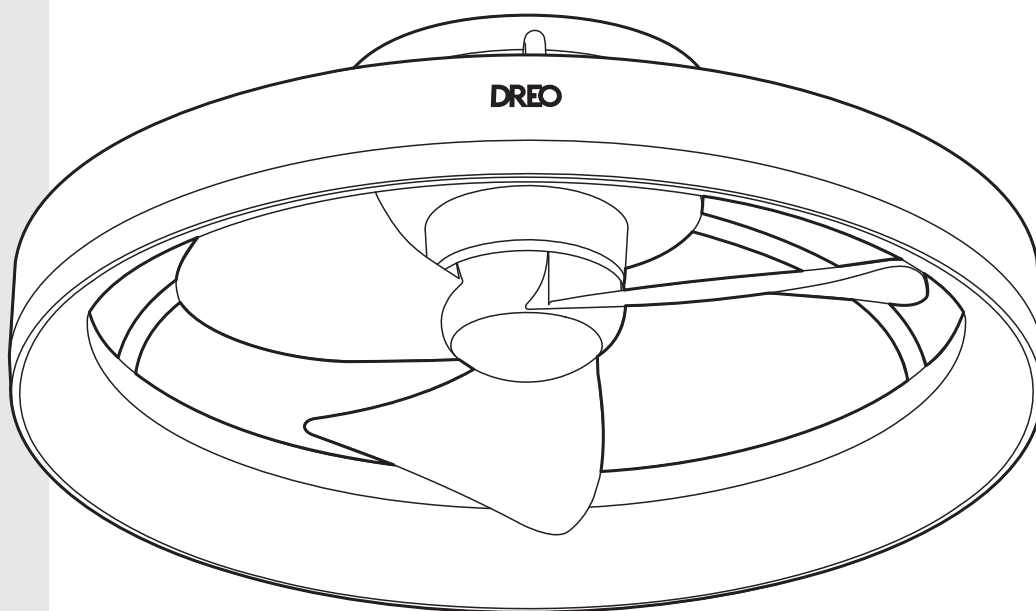
审稿检查事项

|                                                                |
|----------------------------------------------------------------|
| 商标规范                                                           |
| 字符高度                                                           |
| 工艺材质                                                           |
| 颜色标识                                                           |
| 产品文案                                                           |
| 条码检查                                                           |
| 厂址                                                             |
| 全成分                                                            |
| 警告标语                                                           |
| 执行标准                                                           |
| 产品尺寸                                                           |
| 外/内箱尺寸                                                         |
| DEW信息*                                                         |
| 产品包装信息                                                         |
| 请相关部门确认产<br>品、包装等信息！                                           |
| *DEW信息：<br>委托方及被委托方<br>信息（名称、地址、<br>邮编、电话、生产<br>许可证、卫生许可<br>证） |



# Smart Ceiling Fan 510S (RGBIC)

## USER MANUAL



Thanks for Choosing

**DREO!**

Your support means the world to us.  
We hope you enjoy our product as much as we did creating it.

# CONTENTS

|           |                                              |             |
|-----------|----------------------------------------------|-------------|
| <b>01</b> | <b>IMPORTANT SAFETY INSTRUCTIONS</b>         | <b>1-2</b>  |
| <hr/>     |                                              |             |
| <b>02</b> | <b>PACKAGE CONTENTS</b>                      | <b>3</b>    |
| <hr/>     |                                              |             |
| <b>03</b> | <b>BEFORE INSTALLATION</b>                   | <b>4</b>    |
| <hr/>     |                                              |             |
| <b>04</b> | <b>ASSEMBLING THE CEILING BRACKET</b>        | <b>5-6</b>  |
| <hr/>     |                                              |             |
| <b>05</b> | <b>HANGING AND CONNECTING YOUR APPLIANCE</b> | <b>7-8</b>  |
| <hr/>     |                                              |             |
| <b>06</b> | <b>USING YOUR APPLIANCE</b>                  | <b>9-12</b> |
| <hr/>     |                                              |             |
| <b>07</b> | <b>CONNECTING TO YOUR APPLIANCE</b>          | <b>13</b>   |
| <hr/>     |                                              |             |
| <b>08</b> | <b>CLEANING AND MAINTENANCE</b>              | <b>14</b>   |
| <hr/>     |                                              |             |
| <b>09</b> | <b>TROUBLESHOOTING</b>                       | <b>15</b>   |
| <hr/>     |                                              |             |
| <b>10</b> | <b>DREO CUSTOMER CAREFAN</b>                 | <b>16</b>   |
| <hr/>     |                                              |             |

# IMPORTANT SAFETY INSTRUCTIONS

# 01

## READ AND SAVE THESE INSTRUCTIONS READ ALL CAUTIONARY MARKINGS ON THE APPLIANCE AND SAFETY INSTRUCTIONS IN THE USER MANUAL BEFORE USE. FOR HOUSEHOLD USE ONLY

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. READ ALL CAUTIONARY MARKINGS ON THE APPLIANCE AND SAFETY INSTRUCTIONS IN THE USER MANUAL BEFORE USE.
2. **WARNING** – TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:
  - a) Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.
  - b) Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
3. **WARNING** – To reduce the risk of fire, electric shock, or personal injury. The fan in this box may be either directly supported from a structural framing member of a building and/or may be mounted to an outlet box marked acceptable for fan support of 15.9 kg (35 lbs) or less. Most outlet boxes commonly used for the support of luminaires may not be acceptable for fan support and may need to be replaced. Consult a qualified electrician if in doubt.
4. **WARNING** – To reduce the risk of fire, electric shock or injury to persons, do not use replacement parts that have not been recommended by the manufacturer (e.g. Parts made at home using a 3D printer).
5. **WARNING** – To reduce the risk of electrical shock and personal injury, do not install the fan on a sloped ceiling and do not use this fan with any solid-state speed control device.
6. **WARNING:** If unusual oscillating movement is observed, immediately stop using the ceiling fan and contact the manufacturer, its service agent or suitably qualified persons.
7. **WARNING** – To reduce the risk of electric shock, this fan must be installed with an isolating wall control/switch.
8. **WARNING:** Maintenance this product should only be carried out by professionals.
9. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
10. To reduce the risk of personal injury, do not bend the blade brackets when installing the brackets, balancing the blades, or cleaning the fan. Do not insert foreign objects in between rotating fan blades.
11. Before installing the fan, disconnect the power by removing fuses or turning off circuit breakers.
12. The pilot hole should be drilled no larger than the minor diameter of the mounting screw threads, and at least 38 mm (1-1/2 inches) of the threaded part of the mounting screw should be secured into a structural wood joist to provide secure mounting.
13. To reduce the risk of fire, electric shock, or personal injury, mount directly to a structural framing member or to an outlet box marked acceptable for fan support of 15.9 kg (35 lbs) or less. For outlet box mounting, use mounting screws provided with the outlet box.
14. All wiring must be in accordance with national electrical codes, ANSI/NFPA 70 and local codes. Make sure all electrical connections comply with local law and the national electrical code. Please hire a qualified electrician or consult a do-it-yourself wiring handbook if you are unfamiliar with installing electrical wiring.
15. After making the wire connections, the wires should be spread apart with the grounded conductor and the equipment-grounding conductor on one side of the outlet box and the ungrounded conductor on the other side of the outlet box.
16. The splices after being made should be turned upward and pushed carefully up into the outlet box.
17. Instructions for supply connections: The white conductor of a fan identified as grounded conductor to be connected to a grounded conductor of power supply; the black conductor of fan identified as ungrounded conductor to be connected to an ungrounded conductor of power supply; the green conductor of fan identified for equipment grounding to be connected to an equipment-grounding conductor.
18. The total weight of the fan install to outlet box is 3.3 kg (7.28 lbs), check the outlet box is securely installed in place such that it is able to support at least the fan weight.
19. Make sure the installation site is roomy enough to allow fan blades to rotate. There is at least 2.1 m (7 feet) from the floor to fan blades' tips.
20. If you are mounting the fan on a ceiling outlet box, please use a metal outlet box. Secure the box directly to the building structure. The outlet box and its support must be able to support the rotating fan (at least 15.9 kg (35 lbs)). Do not use a plastic outlet box. Attach the mounting bracket using the ceiling outlet box's hardware.
21. If you are mounting the fan on a joist, make sure it is strong enough to support the rotating fan (at least 15.9 kg (35 lbs)).
22. After installing the fan, make sure all the connections are secured so that the fan won't fall.
23. Do not insert anything between fan blades while the fan is operating.
24. Turn the fan off and wait for it to stop before reversing fan's rotating direction.
25. When mounted directly to the building structure, appliance installation shall not expose combustible material and do not install the appliance to a ceiling with combustible finish. The installation of the appliance cannot leave the wood of the rafters or any thermal insulation exposed to the interior of the room.
26. To reduce the risk of electric shock, disconnect the electrical supply circuit to the fan before installing light kit.
27. The fixing means for attachment to the ceiling, such as hooks or other devices, shall be fixed with a sufficient strength to withstand 6 times the weight of the ceiling fan; The mounting of the suspension system shall be performed by the manufacturer, its service agent or suitably qualified persons.
28. **BATTERY WARNING: KEEP OUT OF REACH OF CHILDREN.** Swallowing can lead to chemical burns, perforation of soft tissue, and death. Severe burns can occur within 2 hours of ingestion. Seek medical attention immediately.
29. The means for full disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.
30. The replacement of parts of the safety suspension system device shall be performed by the manufacturer, its service agent or suitably qualified persons.

- 31. All set screws must be checked, and retightened where necessary, before installation.
- 32. The Safety Rope shall be fixed to the building structure and independent of an outlet box, such that the fan is prevented from falling, in the event that any part of the means of support fails.
- 33. The source of electrical supply is to be disconnected prior to the beginning of any such servicing or cleaning operation. If the battery compartment (if applicable) does not close securely, stop using the product and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

## FCC STATEMENT

This device complies with Part 15 of the FCC Rules.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. Please note that changes or modifications of this product is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## Gentle Reminder:



Check the appliance regularly and refer to TROUBLESHOOTING or contact our customer support if it shows any of the following signs:

- Power cord or plug is damaged.
- Loud noise, unusual smell or excessive heat.

## Specifications

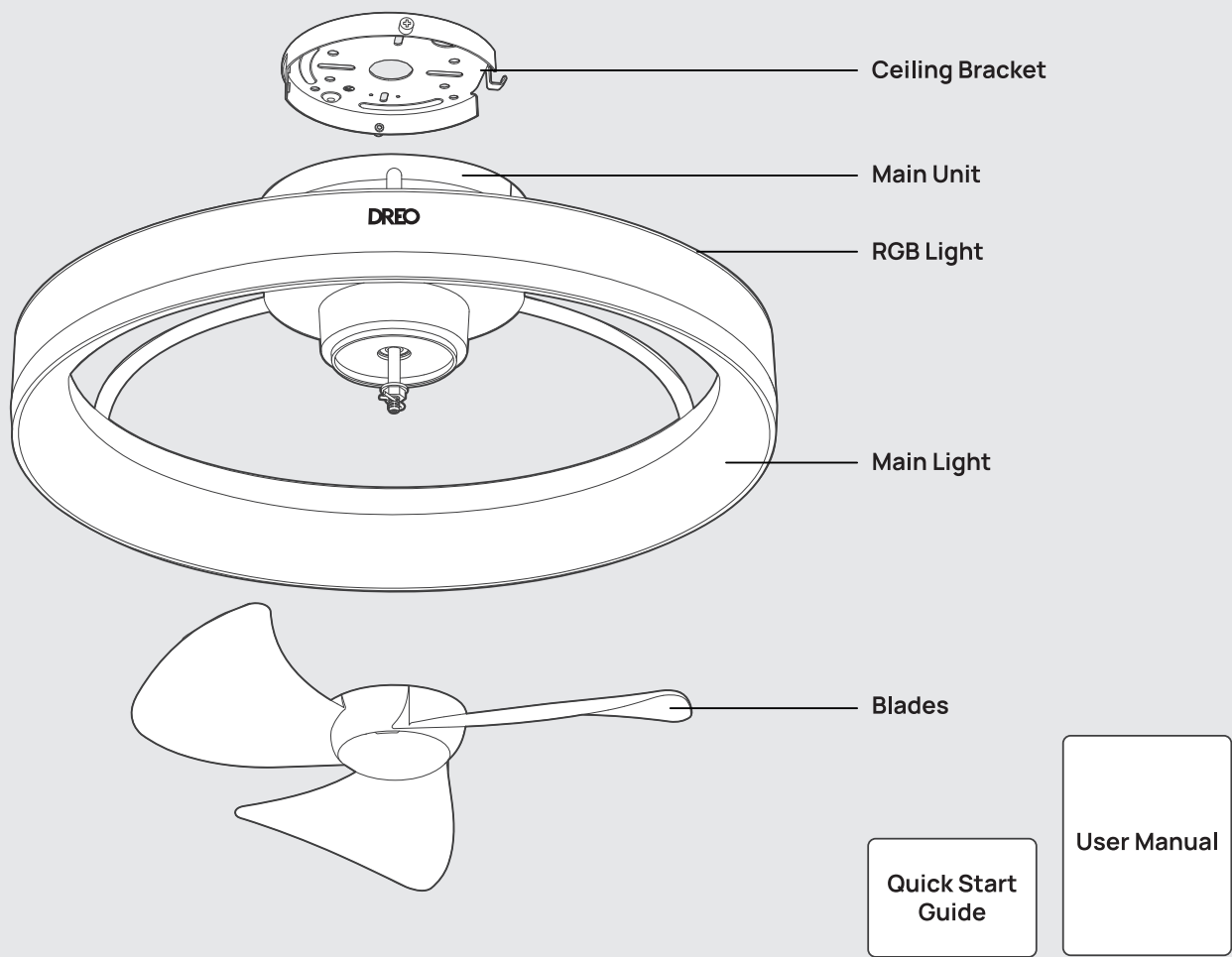
|              |                                                        |
|--------------|--------------------------------------------------------|
| Model No.    | DR-HCF010S                                             |
| Input        | 120V~60Hz                                              |
| Rated Power  | 0.21A, 24W (Fan Only)<br>0.58A, 70W (Fan&Lighting&RGB) |
| Battery Type | CR2025 3V                                              |

# PACKAGE CONTENTS

02



To ensure a successful installation,  
first **SCAN** the QR code to watch the installation video.  
If you need help, we also provide support at (888) 290-1688 or visit us at [www.dreo.com](http://www.dreo.com).



| 1 Parts for Ceiling Bracket                                                                                                      | 2 Parts for Blades                                                                                                  | 3 Parts for Downrod                                                                                   | 4 Parts for Remote Control Holder                                                                                             |
|----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| <br>Wood Screws X 2                           |                                                                                                                     |                                                                                                       | <br>3M Glue X 1                          |
| <br>Washers X 2                               |                                                                                                                     |                                                                                                       | <br>Wall-mounted Screws X 2              |
| <br>Wire Connector Caps X 4<br>(1 For Backup) | <br>Screws X 3<br>(1 For Backup) | <br>Yoke Cover X 1 | <br>Remote Control<br>(Battery Included) |
| <br>Fully-Threaded Wood<br>Screws X 4         |                                                                                                                     |                                                                                                       | <br>Remote<br>Control Holder             |
|                                                                                                                                  |                                                                                                                     |                                                                                                       | <br>Remote Control<br>Instruction Card   |



# BEFORE INSTALLATION

# 03

## TOOLS NEEDED (NOT INCLUDED)

### Essential Tools for a Successful Installation:



Ladder

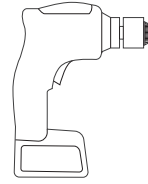


Phillips Screwdriver



Wire Stripper

### Optional Tools:



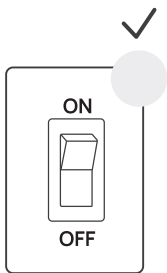
Drill



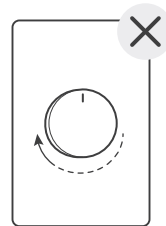
9/64" Drill Bit



**WARNING: Electrical Shock Hazard. Check the wall switch control to prevent SEVERE PERSONAL INJURY OR DEATH.**



Ensure your wall switch is a conventional one that can control the fan and light on/off.



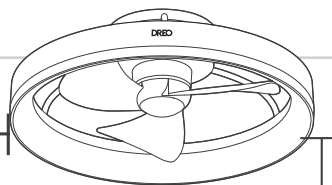
Do not connect it to a dimmer or the fan's gear switch.



**WARNING: Fan Fall Hazard. Check the room dimensions control to prevent SEVERE PERSONAL INJURY OR DEATH.**

**30 inches**

from the blade tip to the nearest wall or obstruction



**7 feet**

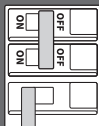
from the bottom edge of the blade to the floor



It is recommended to have a partner when installing the ceiling fan.

# ASSEMBLING THE CEILING BRACKET

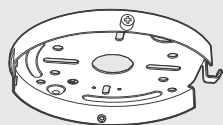
# 04



## ⚠ WARNING:

To avoid possible electrical shock, before installing your ceiling fan, disconnect the power by turning off the circuit breakers to the outlet box associated with the wall switch location.

## What You'll Need



Ceiling Bracket



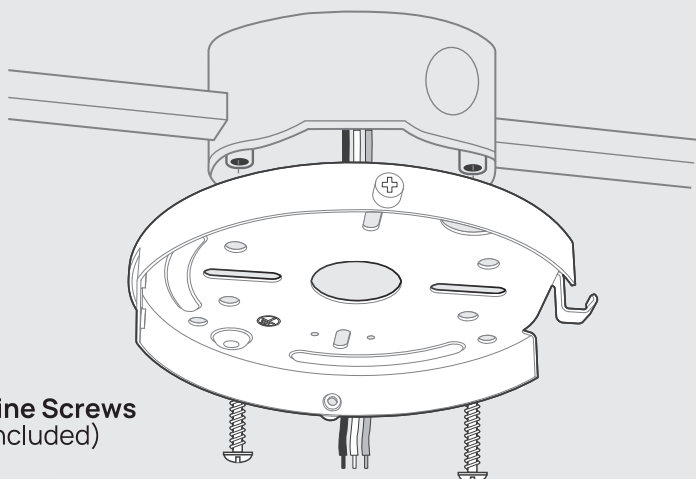
Wood Screws X 2  
(Only for Option 2)



Washers X 2  
(Only for Option 2)



Fully-Threaded  
Wood Screws X 4  
(Only for Option 3)

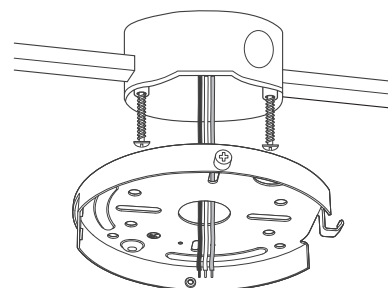


Machine Screws  
(not included)

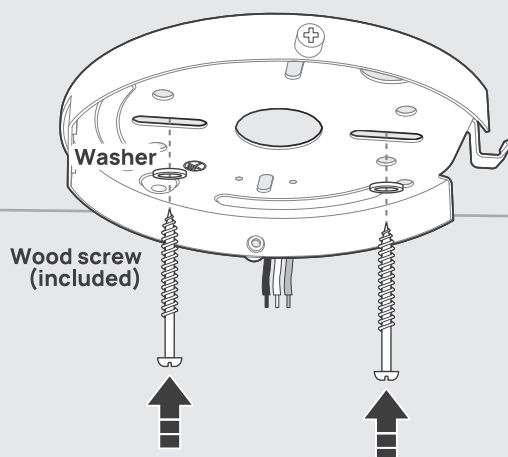
### Option 1:

Use machine screws (provided with outlet box) when:  
Securing to existing ceiling fan-rated outlet box.

Make sure it is securely installed and is acceptable for fan support of 15.9 kg (35 lbs) or less.



**Note:** Machine screws are not included in the shipped package; they are typically provided with your outlet box.

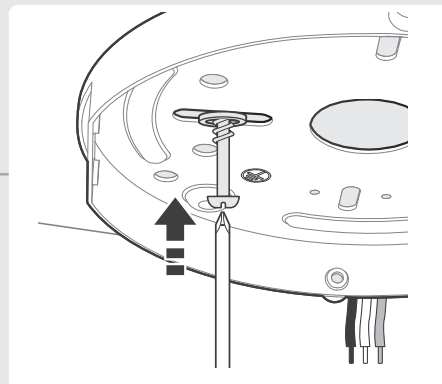


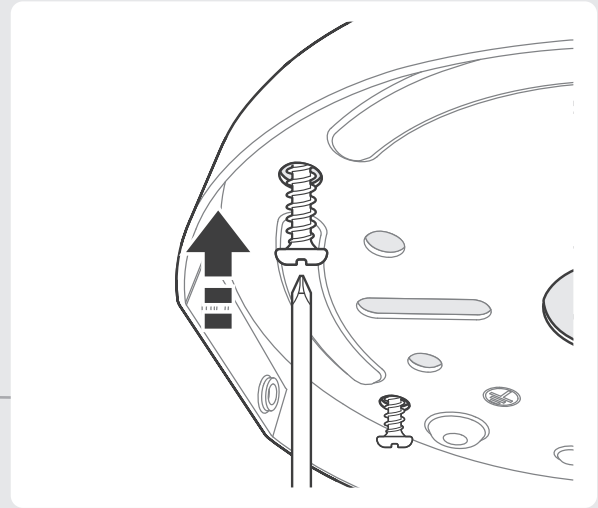
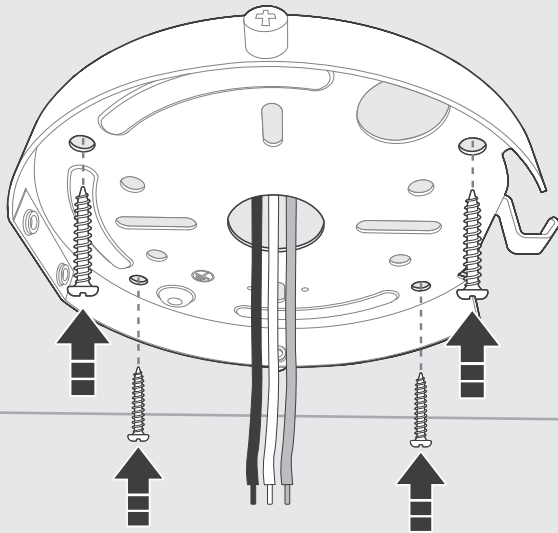
Washer  
Wood screw  
(included)

### Option 2 :

Use wood screws and washers when:  
Securing to the support structure with an approved electrical outlet box.

Drill 9/64" pilot holes in the **Support Structure** to aid in securing ceiling bracket.





**Option 3:**  
Use fully-threaded wood screws and outer holes when:  
Securing to a support structure that has a wider opening.

# HANGING AND CONNECTING YOUR CEILING FAN

# 05



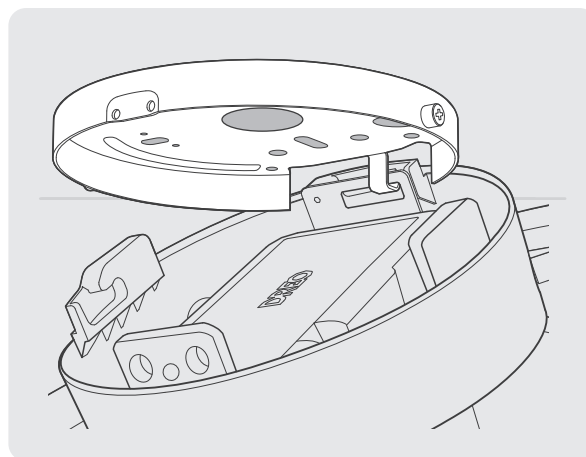
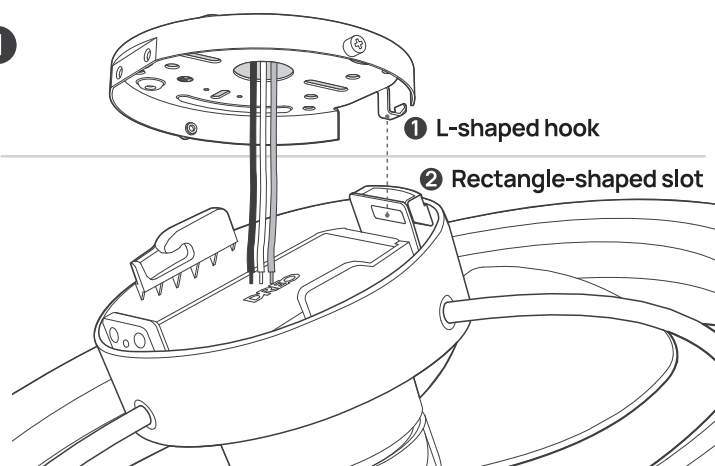
## WARNING: FAN FALL HAZARD

To prevent **SERIOUS INJURY** or **DEATH**:

- ALWAYS tighten setscrews with screwdrivers.
- DO NOT hand tighten setscrews.
- Before changing the fan direction, ALWAYS CHECK if the setscrew is tight with screwdrivers.



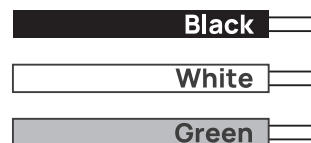
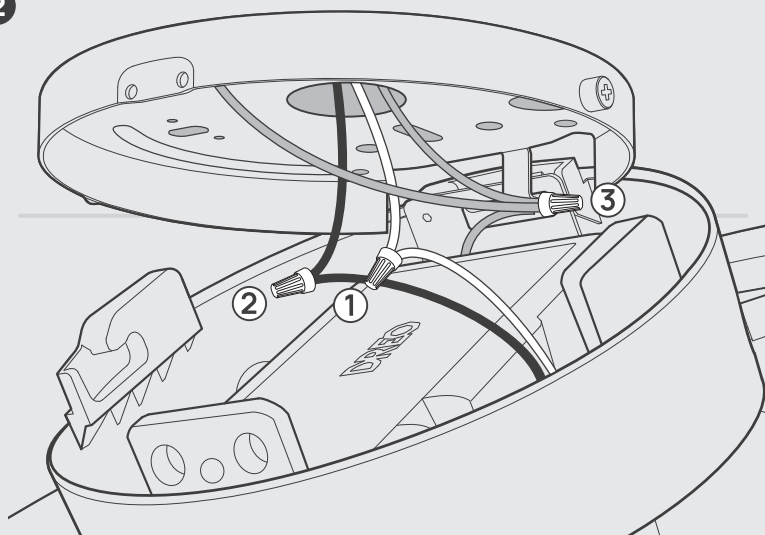
1



Position the ceiling fan body facing upward, align its rectangle-shaped slot with the L-shaped hook on the ceiling bracket, and hang it in place. Release your grip once the fan is securely hung.

**NOTE:** to prevent damage to fan, ALWAYS lift holding the fan body.

2

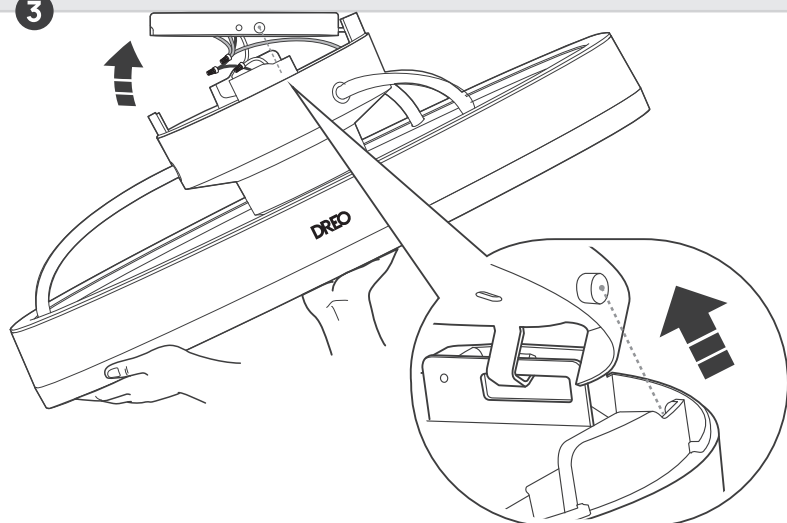


## WARNING:

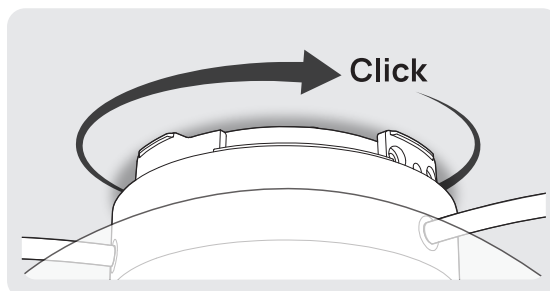
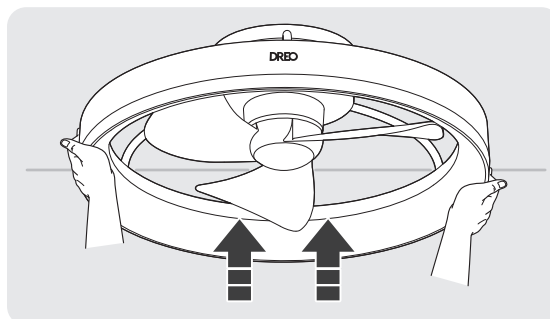
The ceiling fan must be grounded. If the ground wire for the installation site is not present, immediately STOP installation and consult a qualified electrician. All wiring must be in accordance with national and local electrical codes ANSI/NFPA70. If you are unfamiliar with wiring or in doubt, consult a qualified electrician.

1. Connect the white (grounded) wire from the ceiling to the white wire from the fan.
2. Connect the black (ungrounded) wire from the ceiling to the black wire from the fan.
3. Connect the three grounding wires (green, green/yellow stripe, or bare copper) coming from the ceiling, downrod, and hanging bracket.

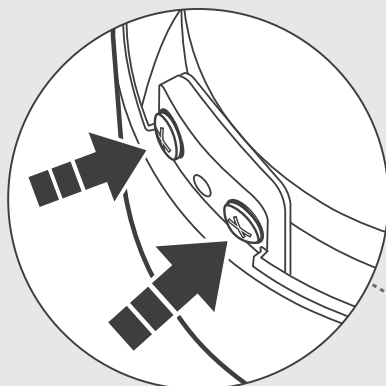
3



Align the left and right screws on the ceiling bracket with the corresponding left and right slots on the main unit. Push upwards and rotate the main unit counterclockwise (holding it from the housing) until it stops.

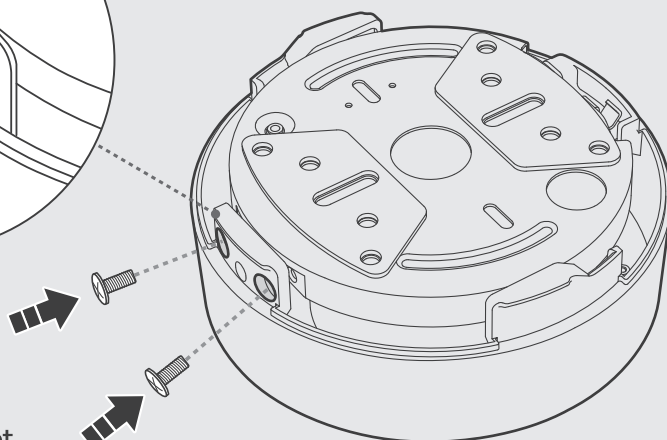


4

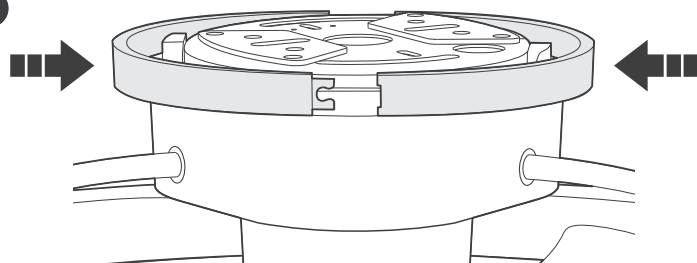


**WARNING: FAN FALL HAZARD**  
Make sure screws are tight.

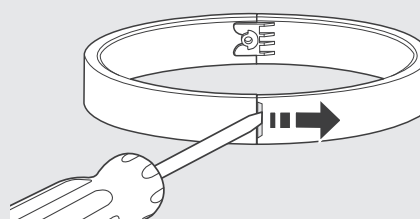
Screw all four slot sides in the main unit to the bracket.



5



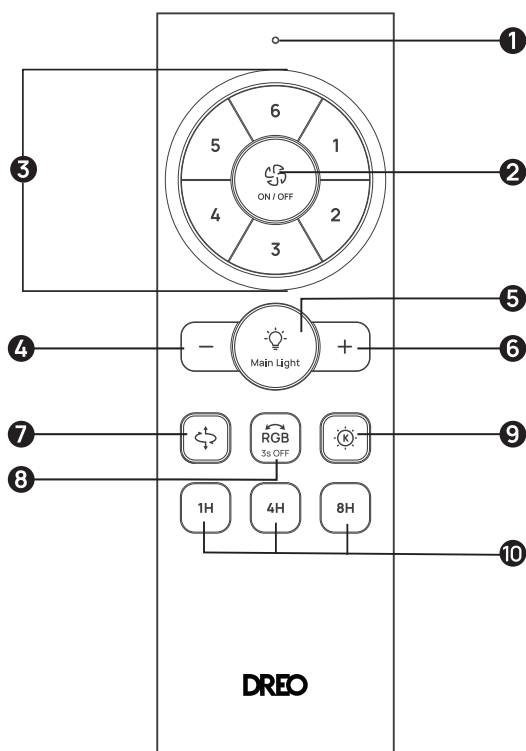
Attach the two bracket cover set halves together with the ceiling bracket as shown.



**Note:**  
To disassemble the bracket cover set, insert a flathead screwdriver into the gap and twist to open.

# USING YOUR APPLIANCE

# 06



- ❶ Command Indicator
- ❷ Fan Power Button (On/Off)
- ❸ Fan Speed Settings (1 to 6)
- ❹ Decrease Brightness Button
- ❺ Main Light Button (On/Off)
- ❻ Increase Brightness Button
- ❼ Airflow Direction Button (Fan Must Be On)
- ❽ RGB Light Button
  - Press this button repeatedly to cycle through different light colors and effects.
  - Long press for 3 seconds to turn off the RGB light.
- ❾ Light Temperature Button
  - Long press for 3 seconds to turn on/off the button sound.
- ❿ Quick Timer Settings (1H - 4H - 8H)
- ❺ + ❾
  - WiFi Connection/Disconnection (Long press 3 seconds)
  - Touch 8H repeatedly 5 times to restore factory settings.

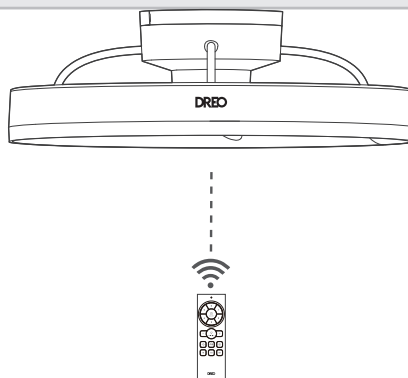
Note:  
When the remote control battery is low, the command indicator light will flash for a few seconds.

## Remote Control Pairing

The remote control that shipped with your fan is already paired.

Note: When pairing a new remote control, you MUST disconnect power (at the wall switch, breaker, or fan from other ceiling fans within range) to prevent faulty operation.

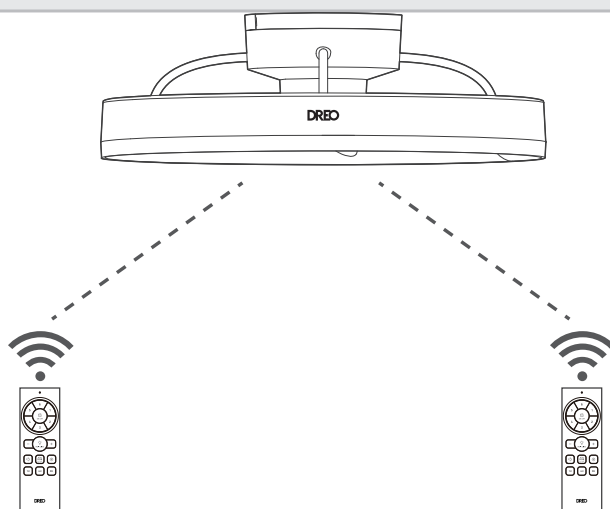
### Pairing a new remote control to an existing appliance



**If you lose your remote control or purchase a new one, please follow the steps below to pair the remote control to your appliance.**

- Power cycle the fan by toggling the wall switch (or circuit breaker if needed). Within three minutes, long press  and  on your remote for 3 seconds to pair it.
- If pairing is successful, there will be a long beep, and the LED lights will flash and stay on for 3 seconds.

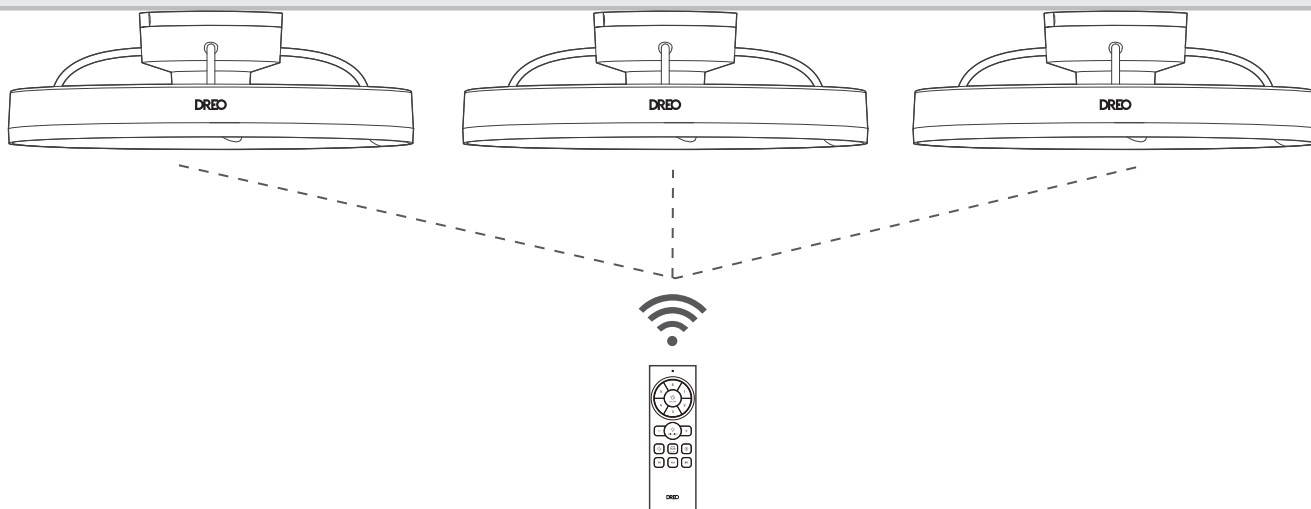
## Pairing multiple remote controls to an existing appliance



**To pair multiple remote controls to an existing appliance, you must pair each additional remote control separately. The remote control that shipped with your fan is already paired.**

- For each additional control, power cycle the fan by toggling the wall switch (or circuit breaker if needed). Within three minutes, long press  and  on your remote for 3 seconds to pair it.
- If pairing is successful, there will be a long beep, and the LED lights will flash and stay on for 3 seconds.

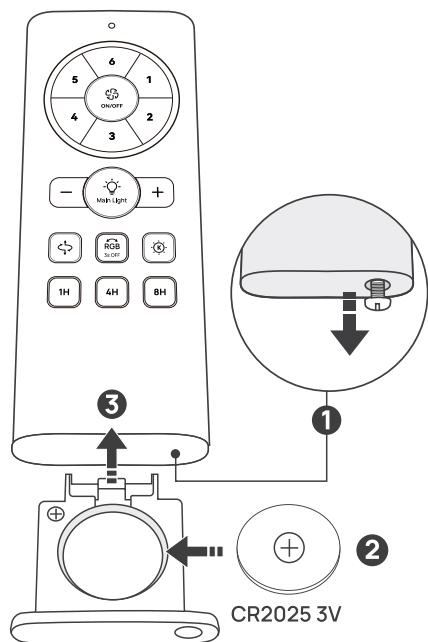
## Pairing one remote control to multiple appliances



**To pair one remote control to multiple appliances, you must pair each additional appliance separately. The remote control that shipped with your fan is already paired.**

- For each additional fan, ensure that a compatible receiver is installed. Disconnect power from all other fans while pairing.
- Power cycle the fan by toggling the wall switch (or circuit breaker if needed). Within three minutes, long press  and  on your remote for 3 seconds to pair it.
- If pairing is successful, there will be a long beep, and the LED lights will flash and stay on for 3 seconds.

## Battery Replacement



1. Keep the locking tab pressed while pulling out the battery holder from the slot at the back.
2. Replace with the same battery type with the (+) side facing up.
3. Push in the holder until securely locked in place.

Note: If the appliance doesn't respond when using the remote control in close range, please consider replacing the battery.

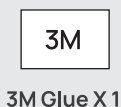
### ! WARNING

- **INGESTION HAZARD:** This product contains a button cell or coin battery
- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as 2 hours.
- **KEEP** new and used batteries **OUT OF REACH** of **CHILDREN**
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.



- a) Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
- b) Even used batteries may cause severe injury or death.
- c) Call a local poison control center for treatment information.
- d) Compatible battery type: CR2025.
- e) Battery nominal voltage: 3.0 Vdc
- f) Non-rechargeable batteries are not to be recharged.
- g) Do not force discharge, recharge, disassemble, heat above (rated temperature: 140°F) or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
- h) Ensure the batteries are installed correctly according to polarity (+ and -).
- i) Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.
- j) Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.
- k) Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.

## Install the Remote Control Holder



Remote Control Holder

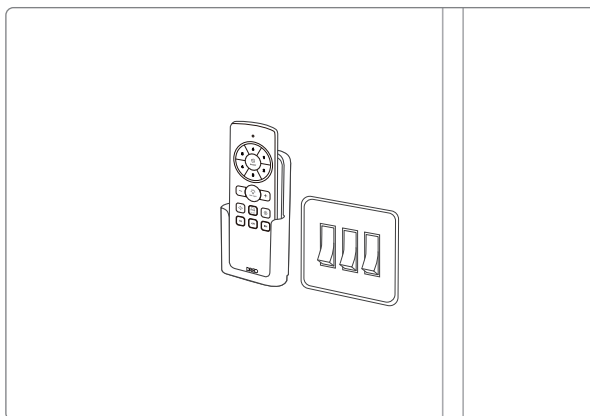
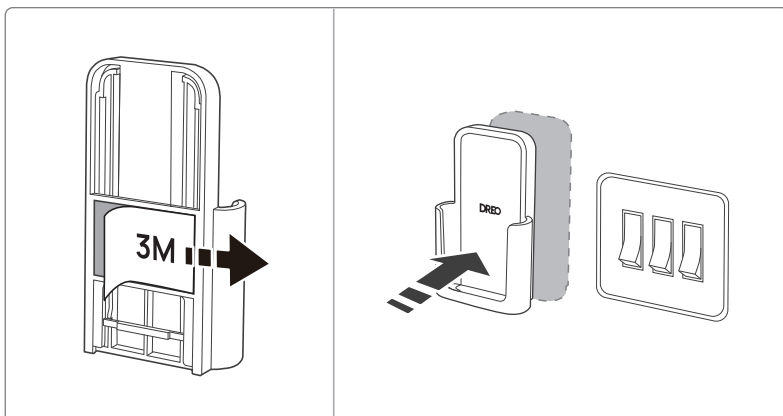


Remote Control  
(Battery Included)

### Option 1:

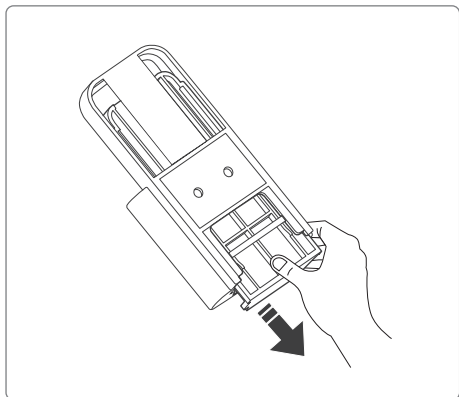
- 1 Peel off the 3M glue on the back of the holder to adhere it to the desired location.

- 2 Store your remote control.

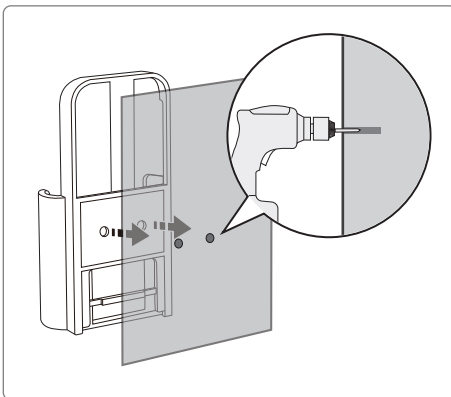


## Option 2:

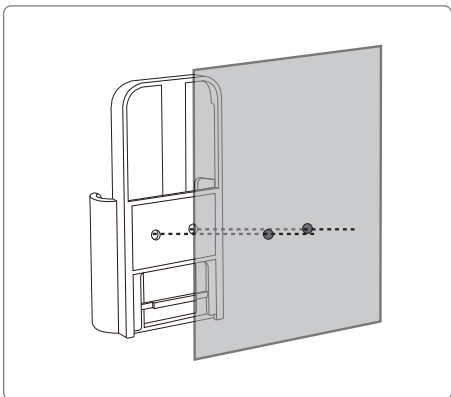
- 1** Slide the backboard downward to remove it.



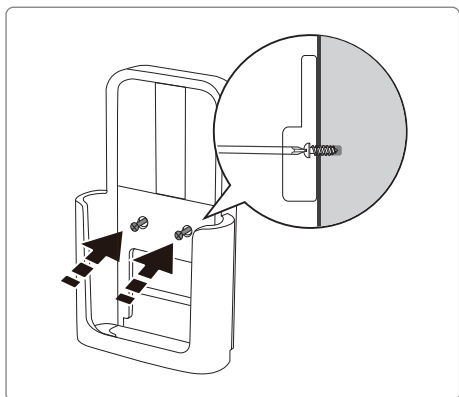
- 2** Use the two holes on the holder as a guide to drill two corresponding holes in the flat wall.



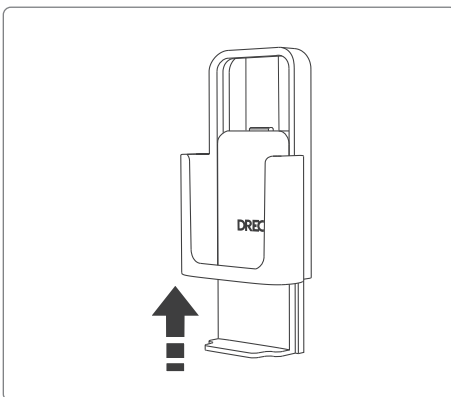
- 3** Align the two holes on the holder with the two holes on the wall.



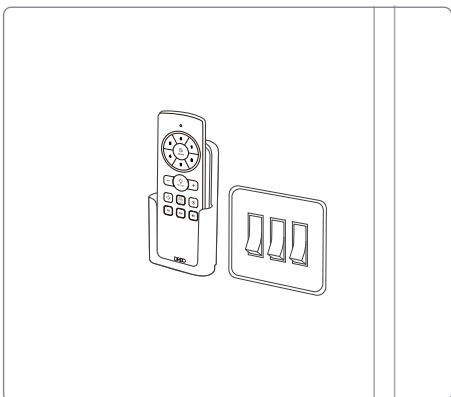
- 4** Insert the two screws into the holes and tighten them using a screwdriver.



- 5** Slide the backboard upward to reposition it.



- 6** Store your remote control.



## Additional Features



### Memory

If the appliance is turned OFF or disconnected from power, it will operate under the previous settings (except the Timer setting) when it is turned ON again.



### Timer

When the appliance is ON/OFF, touch the timer button **1H** **4H** **8H** repeatedly to set a timer (1H, 4H, 8H).

When the timer ends, the appliance will stop/start running automatically.

### RGB

#### RGB Light

To turn on the RGB light, press **RGB 3s OFF** on the remote control. Use this button to cycle through different light colors and effects.

To unlock even more light color and style options, download the official DREO app via App Store or Google Play.

To turn off the RGB light, long press **RGB 3s OFF** for 3 seconds.



### Mute

Long press **Mute** for 3 seconds to turn on/off the button sounds.

# CONNECTING TO YOUR CEILING FAN

# 07



Before connecting the appliance to your mobile device, please scan the QR code on the left or go to the app store and search “DREO”, then select and download the app.



Look for "Smart Ceiling Fan 710S" when connecting your new appliance.



You can use the DREO app to connect your appliance to **Amazon Alexa** or **Google Home**. Please follow the in-app instructions to set up your voice assistant.

NOTE: You must create a DREO account to access voice assistants.



Launch DREO and sign in or create an account by following in-app instructions.

1

Enable Bluetooth on your mobile device and plug in your appliance.

2



3 seconds

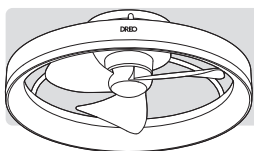
Hold  and  for 3 seconds to start WiFi connection settings.

(Tip: The ceiling fan light will dim intermittently during the pairing process.)

3

Tap + Add Device and select **Smart Ceiling Fan 710S**.

4



Follow in-app instructions to complete the WiFi connection.

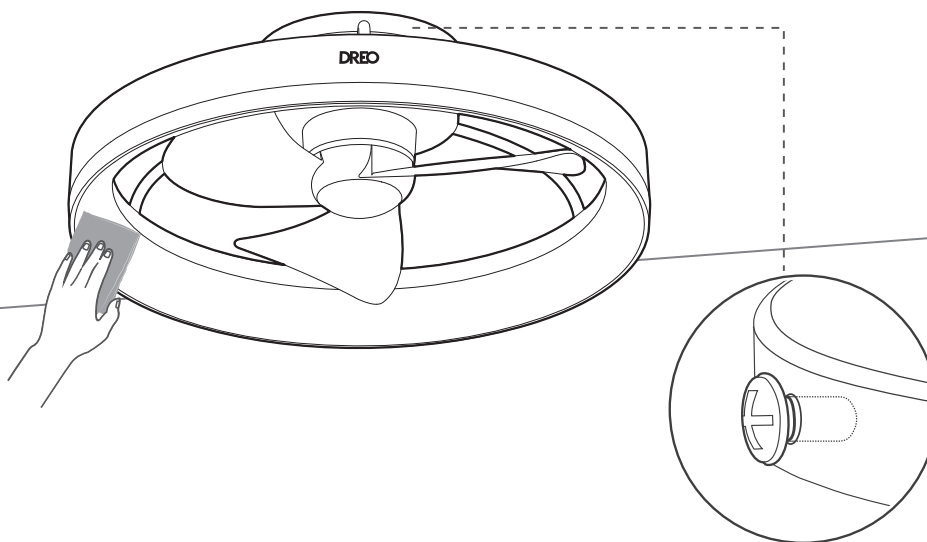
5

You're now ready to control the appliance on your app.

6



(Tip: To restart connection settings, hold  and  again for 3 seconds)



Clean the motor housing and blades with a soft brush or lint-free cloth to avoid scratching the finish.

At least twice each year, check the ceiling bracket and main unit assembly and tighten all screws on the fan.



- Shut off the main power supply before you begin any maintenance task.
- **DO NOT** use water or a damp cloth to clean the fan.
- Cleaning products may damage the finishes.

| Problem                                       | Solution                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|-----------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Fan Doesn't Work</b>                       | <ul style="list-style-type: none"> <li>• Make sure the power switch is on.</li> <li>• Check the circuit breaker to ensure the power is turned on.</li> <li>• Make sure the blades spin freely.</li> <li>• Turn off the power at the circuit breaker, then loosen the screws on the ceiling bracket. Rotate the ceiling fan body clockwise and hang it on the L-shaped hook on the bracket. Check all connections according to the wiring diagram.</li> </ul> |
| <b>Excessive Wobbling</b>                     | <ul style="list-style-type: none"> <li>• Make sure the blades are properly installed on the blade iron posts.</li> <li>• Turn the power off, support the fan carefully, and check that the screws on the ceiling bracket are properly seated.</li> </ul>                                                                                                                                                                                                     |
| <b>Remote Control is Erratic</b>              | <ul style="list-style-type: none"> <li>• Make sure the battery is installed correctly.</li> <li>• If the command indicator light keeps flashing, indicating low battery, install a fresh battery.</li> </ul>                                                                                                                                                                                                                                                 |
| <b>Remote Control Only Works Close to Fan</b> | <ul style="list-style-type: none"> <li>• Change batteries.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Noisy Operation</b>                        | <ul style="list-style-type: none"> <li>• Make sure the blades are properly installed.</li> <li>• Check to see if any of the blades are cracked. If so, replace all of the blades.</li> </ul>                                                                                                                                                                                                                                                                 |

If you find any damaged or missing parts upon receiving the package or during installation, or if your issue is not listed above or continues to persist, please contact our Customer Support immediately (see page 16).

# DREO CUSTOMER CARE

# 10

## 12-MONTH LIMITED WARRANTY

### What is Covered

DREO warrants to you that your product will be free from original defects in materials and workmanship for a period of twelve (12) months from the date of your purchase, when you use your product for intended purposes in accordance with this User Manual. Please retain your proof of purchase. If you do not retain your proof of purchase, your warranty will start two (2) months from the date of manufacture printed on your product label.

### What is Not Covered

This limited warranty only applies to the original purchaser of your product and is non-transferable. This warranty is only valid if your product is used in the country in which you originally purchased it. In addition, this warranty will not apply, and DREO will not be liable for any costs, damages, or repairs, in connection with any of the following:

- Accidents or use of your product with inappropriate force;
- Damage or destruction caused by wrong voltage or unstable electric current;
- Normal wear and tear;
- Careless operation or handling, misuse, abuse, neglect, and/or failure to maintain or use your product in accordance with this User Manual;
- Any partially or completely altered, modified and/or dismantled products;
- Reduction in battery discharge time due to battery age or use (as applicable);
- Products with altered or removed serial numbers;
- Clearing any blockages from the product;
- Purchases from retailers and distributors not authorized by DREO to sell this product;
- Defects caused by or resulting from damages from shipping or handling by any third party not authorized by DREO to ship or handle your product; or
- Defects caused by or resulting from repairs, service, improper maintenance, or alteration to your product or any of its components by anyone other than a repair person authorized by DREO.

Any service and customer support that DREO provides to you under this limited warranty will not extend the duration of this limited warranty.

## Warranty Limitations and Exclusions

ANY IMPLIED WARRANTIES RELATING TO YOUR PRODUCT, INCLUDING BUT NOT LIMITED TO THE WARRANTY OF MERCHANTABILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE LIMITED WARRANTY SET FORTH ABOVE AND ARE OTHERWISE DISCLAIMED.

THIS LIMITED WARRANTY SHALL BE THE SOLE REMEDY OF THE PURCHASER OR USER OF THE PRODUCT, AND DREO SHALL NOT BE LIABLE FOR AN ALLEGEDLY DEFECTIVE OR DAMAGED PRODUCT EXCEPT TO REPAIR OR REPLACE IT IN ACCORDANCE WITH THIS LIMITED WARRANTY. DREO WILL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, INDIRECT, CONTINGENT, OR CONSEQUENTIAL DAMAGES OR LOSSES OF ANY NATURE THAT YOU MAY INCUR IN CONNECTION WITH YOUR PURCHASE OR USE OF YOUR PRODUCT.

Some jurisdictions do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights, and you also may have other rights which vary from jurisdiction to jurisdiction.

## Limited Remedies

If your product fails because of an original defect in material and/or workmanship during the warranty period, DREO will repair or replace (in DREO's sole discretion) your product.

To obtain warranty service on your product, contact us at support@dreo.com or at (888) 290-1688 (available from Monday - Friday, 9:00 AM - 5:00 PM PST/PDT) for further instructions.

IN THE EVENT OF AN ORIGINAL DEFECT IN MATERIAL AND/OR WORKMANSHIP, TO THE EXTENT PERMITTED BY LAW, THE REMEDIES SET FORTH IMMEDIATELY ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES.

Model No.: DR-HCF010S

Rev\_EN\_1.0

### We're Here to Help!

 (888) 290-1688 (Mon - Fri, 9:00 am-5:00 pm PST/PDT)

 support@dreo.com

 www.dreo.com

 HESUNG INNOVATION CORP

 377 Valley Rd, Unit #2686, Clifton, NJ 07013 USA



[www.dreo.com](http://www.dreo.com)

## Looking for help?

Contact us to get expert support.



[support@dreo.com](mailto:support@dreo.com)



[\(888\) 290-1688](tel:(888)290-1688)



[www.dreo.com](http://www.dreo.com)

Mon - Fri, 9:00 am-5:00 pm PST/PDT