

Hisense

life reimagined

USER'S OPERATION MANUAL

Before operating this unit, please read this manual thoroughly, and retain for future reference.

**HWT5I12
HWT5I12B3
HWT5I12K3
HWT5I12WX**

**HWT5I12B
HWT5I12K
HWT5I12W2
HWT5I12BX**

**HWT5I12B2
HWT5I12K2
HWT5I12W3
HWT5I12KX**

EN

English

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Safety information

1. The manufacturer reserves the right for any modifications on the product which might be deemed necessary or useful without informing about it in this IFU.
2. Before operating your new washing machine, please read this instruction carefully, and keep it for future reference. If you have lost it accidentally, ask customer service for e-copy or hard copy.
3. Please make sure the socket is grounded securely, the water source connection is reliable.
4. This appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
6. Children should be supervised to ensure that they do not play with the appliance.
7. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
8. The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
9. For appliances with ventilation openings in the base, that a carpet must not obstruct the openings.

Safety information

10. Children of less than 3 years should be kept away unless continuously supervised.
11. The maximum permissible inlet water pressure, 0.8 MPa, for appliances intended to be connected to the water mains. The minimum permissible inlet water pressure, 0.03 MPa, if this is necessary for the correct operation of the appliance.
12. The maximum washing capacity is 12 kg.
13. For private domestic use only.
14. This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments;
 - areas for communal use in blocks of flats or in launderettes.

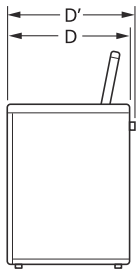
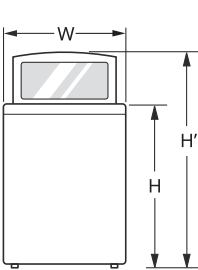
Specifications

Type	Top loading washing machine
Model	HWT5I12*
Rated voltage frequency	220-240 V~50 Hz
Rated washing/spinning capacity	12 kg
Water inlet pressure	0.03-0.8 MPa
Rated input power	700 W
Weight (Net)	51 kg

Attention:

- 1. Asterisk (*) means different color schemes and can be varied (A-Z).
- 2. The design and specifications are subject to change without notice for quality improvement purposes.

Dimension(mm)



Index	Dimensions (mm)
W	650
H	1095
H'	1490
D	665
D'	685

Safety precautions

Your safety and the safety of others are very important.

We have provided many safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING". These words mean:



DANGER

You can be killed or seriously injured if you don't immediately follow instructions.



WARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock or injury to persons when using your washing machine, follow basic precautions, including the following:

- Do not remove the ground wire.
- Plug into a grounded outlet.
- Do not use extension cords.
- Unplug or disconnect power before cleaning or servicing.
- After cleaning or service, replace all parts and panels before operating.
- Use non-flammable cleaning products.
- Keep flammable products, such as gasoline, away from washing machine.
- Use two or more people to move or install washing machine.
- Do not repair or replace any part of the washing machine or attempt any servicing unless specifically recommended in this manual.
- For service, contact the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

Safety precautions

SAFETY WARNING

Safety Warning

1. Do not place heavy objects on washer.
2. Use two or more people to move or install washing machine.
3. Water temperatures should not exceed 55 °C.
4. Washing machine should be plugged into a matching outlet.
5. Do not allow children to play on or in the washer.
6. If power cord is damaged, it must be replaced by the manufacturer or its service agent or similarly qualified person.
7. The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.

Risk of Clothing Damage

1. Do not wash waterproof clothing (raincoats, pillows, sleeping bags).
2. Washer is for domestic use only.
3. Always read and follow fabric care labels instructions to avoid damage to your garments.

Explosive Damage

1. Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gas, dry-cleaning solvents or other flammable or explosive substances.
2. Do not operate washer if there is a gas leak.

Risk of Injury

1. Keep packaging materials away from children.
2. The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
3. Do not allow children to play with washing machine.
Keep pets away from washing machine.
4. Do not reach into the washing machine if the drum, or agitator is moving.

WARNING



Electric Shock Hazard

Connect to a grounded outlet.
Do not remove ground.
Do not use adapters except those certified and provided by the manufacturer.
Do not use an extension cord.
Failure to follow these instructions can result in death, fire, or electric shock.

WARNING



Risk of Fire

Do not wash items that have been dampened with gasoline, or any product that releases vapors or gases that can ignite and explode.
Failure to follow these instructions can result in death or fire.

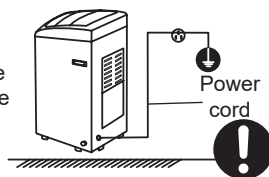
Safety precautions

Meaning and description of the symbols

Warning mark 	Contents marked with that symbol are related to the safety of the product and the personal safety of the users. Failure to comply with the instruction could cause damage of the machine or injure the personal safety of the user.
Forbidding mark 	Contents marked with that symbol are actions forbidden to perform. Failure to comply with the instruction could result in damage of the machine or injure the personal safety of the user.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.

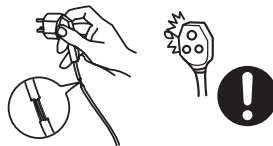
Washing machine should be plugged into a matching outlet. Be sure to use three-phase power receptacle. Ensure that the earthing prong of the power receptacle is earthed reliably. Use leakage protect or if possible.



In normal usage of the washing machine, the power plug shall be ready to be disconnected or plugged with hand. Be sure to disconnect the plug and close the water faucet in following cases: power failure, delivering the washer, setting the Washing machine idle or cleaning the washer. Do not plug or pull the power plug with wet hand. Do not use an extension cord.



Do not bend, stretch, twist, bind the power cord by force, or reform it. Do not press or clamp it with heavy items. If the power cord and power plug are damaged, or the receptacle is loose, be sure to have it replaced by the technicians of our special shop or our agent, or Hisense service department for the sake of avoiding any risk. Keep the prong of the power plug clean. If dust is found on the power plug, please wipe it off with dry cloth.



Do not let the washing machine share one receptacle with other electric appliances. If the power plug is damaged, or the connection into the power inlet is loose, do not use it any more.



Safety precautions

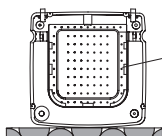
Do not place the washing machine in a humid or damp environment like a bathroom. Do not use corrosive cleaning products to clean the washer. Use only a soft damp cloth.



Do not use water with temperature higher than 55 °C inside the tub.



Do not position the washing machine on a carpet.



The ventilation holes at the bottom



Do not wash water-proof laundries like the raincoat, bike covers, down textiles etc. to avoid abnormal vibrations in spinning and damaging the laundries.



Do not put hand into the rotating tub. It is dangerous even if the rotation speed is slow. Take special care of the children. Keep children away from the washing machine to avoid them climbing on it.



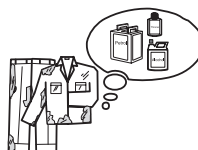
Do not decompose, repair or alter the machine by yourself.



Do not put any hot or heavy items (such as the kettle with hot water) on the washing machine.



Do not wash laundries with volatile materials (such as thinner, petrol etc.).



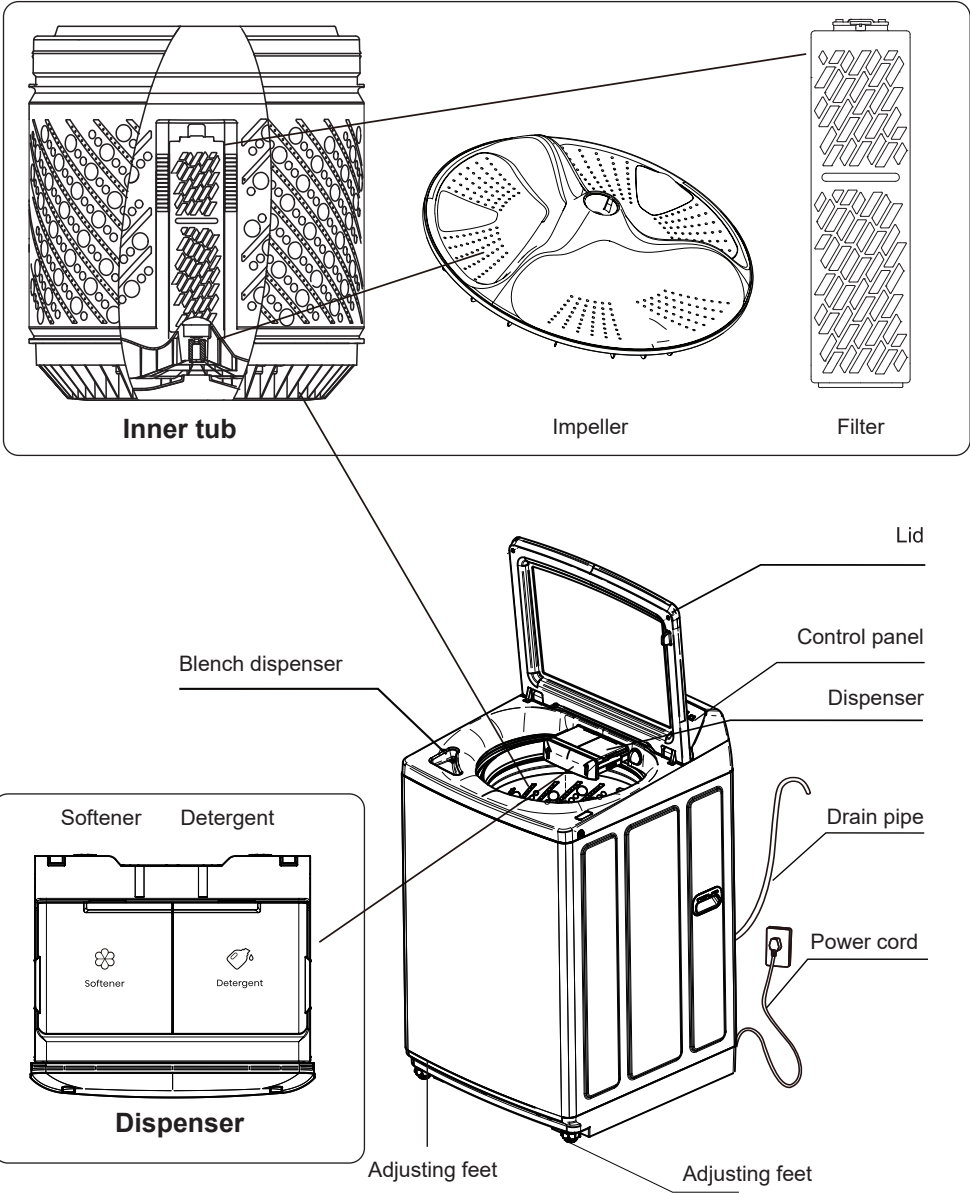
The handicapped or children shall not use the washing machine without care.



Keep the washing machine away from direct sunlight and heat source like the heater.



Parts included



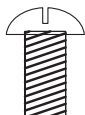
Packing list

Fig. 1
Inlet Hose



2 pieces (cold water&hot
water)

Fig. 2
Screw



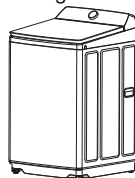
3 pieces

Fig. 3
Insulation Panel



1 piece

Fig. 4
Washing Machine



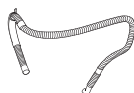
1 set

Fig. 5
User Mannual



1 set

Fig. 6
Drain Hose



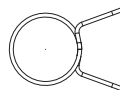
1 piece

Fig. 7
"U" Bend



1 piece

Fig. 8
Pipe Clamp



1 piece

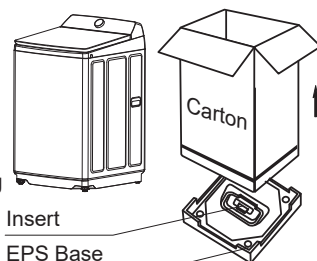
Installation and adjustment

Please install and adjust the machine according to the requirement of the manual, which is very important for you to operate the machine safely and properly.

- Remove the packaging, take out the Insulation panel, the EPS Base, the insert, etc.
- Open the lid of the washing machine, take out the Accessories in the tub of the washing machine.

Note:

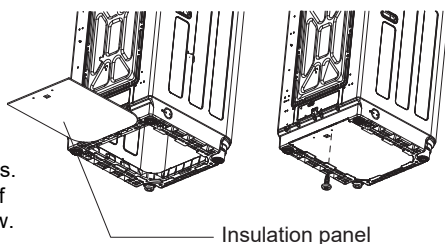
The insert in the EPS Base is not a part of the washing machine, it's usage is fixing the washing machine in the transportation. Test the washing machine or washing on the EPS Base is strictly prohibited.



Install the insulation panel

- After opening the package, please lean the washing machine forward gently, then put the insulation panel into the socket of the Base.
- Fasten the insulation panel to the Base with a screw by a cross screwdriver.

There are three screws in the accessories. Two screws are used for the rodent-proof board, and the other one is a spare screw.

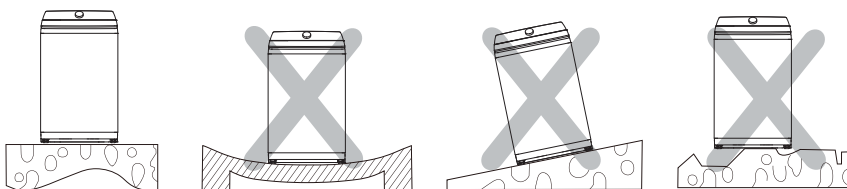
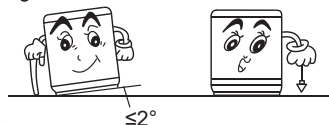


Adjust the installation position

The largest allowable slope of the shank base of the machine is 2° . The slanting or rough ground will result in unstable running or stoppage of the machine. Please adjust it with following methods:

● Confirm it's horizontal

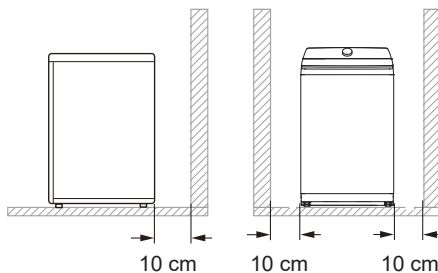
Use a thread tied with plumb to check if it is horizontal.



Installation and adjustment

Adjust the installation position

The washing machine should be kept 10 cm away from the surrounding wall to prevent hazards.



Adjust the installation position

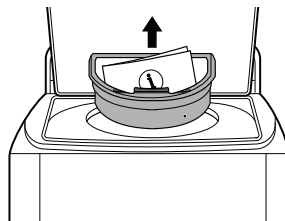
• Adjust the adjustable foot

1. To twist the adjustable foot, please first lift up the side of the foot slightly. Twist the adjustable foot clockwise until the washing machine is stable.
2. Fasten the nut counter clockwise after adjustment.



Take out the foam

Attention: you can keep the foam to prevent the subsequent need to move machine can continue to use it as protection.



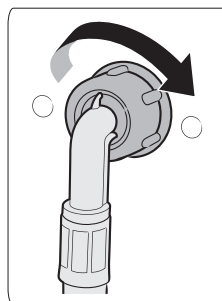
Installation of the inlet hose

Confirm the suitable faucet and water requirement

An adequate water supply must be provided with water pressure between 0.03 MPa to 0.8 MPa. For proper operations the water temperatures must be between 5 °C and 55 °C. Length of front end must be greater than 10 mm. Use of a horizontal faucet with a right angle opening is recommended.

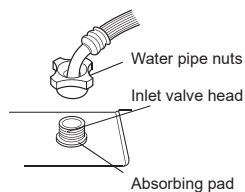


1. Connect one end of the pipe to the faucet and the other end to the water valve of the washing machine;
2. The hot water pipe is connected to the red hot water valve of the machine and the cold water pipe is connected to the blue water valve of the machine;
3. Check that the connection is secure;
4. Check that the water supply hoses are not bent or tangled. Turn on water faucets to check for leaks connection.



Note:

Do not remove absorbing pad and check if it falls off or be damaged or not every time washing machine is going to be used. If yes, contact Hisense service department immediately.



Installation of the drain hose

Installing the drain hose

1. Connect the drain hose to the drain hose joint at the back of the washing machine.

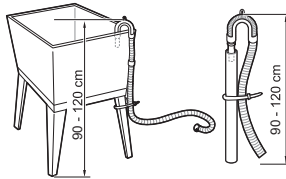
Make sure to connect them firmly using the Pipe Clamp.

2. Install the Drain Hose with the U-Bend to a standpipe or basin.

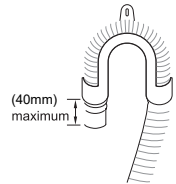
The drain hose must not be placed higher than 120 cm above the floor, otherwise water in the appliance may not drain or may drain slowly.

The drain hose must not be placed lower than 90 cm above the floor, otherwise water in the appliance may flow away when water-filling, lead to E4 Error .

NOTE: Securing the drain hose correctly will protect the floor from damage due to water leakage.



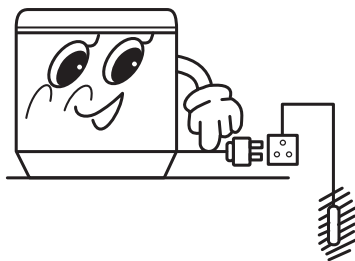
NOTE: To prevent siphoning, the drain hose should not extend more than 40mm from the end of the U-Bend .



Preparation before washing

Preparation before washing

1. Open the water faucet.
2. Confirm that the washing machine is earthed reliably. Then plug the power plug into the receptacle. The earthing terminal shall not link to gas pipeline and faucet water pipeline.
3. Before formal use, you need to run the "Tub Clean" program to clean the washing machine.



Pay attention to followings before washing

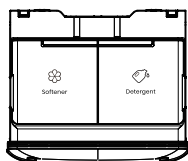
Check if the laundry has special washing requirement. According to the lable, can be divided into: 1. cottons 2. mixed fibres 3. synthetics 4. silks woods 5. rayon	Clear all pockets of loose items, this may damage the machine if not removed. 	Tie the long strips; fasten the buttons; close zippers. 	The quantity of the laundry shall not be too large. Stretch and loosen the laundry before putting them in the tub. 	It is advisable to add laundry with buttons to a slope as the buttons could cause a rattling sound whilst being washed. 
a. Check if the laundry are applicable for washing. b. Divide the laundry that are not colorfast from other laundry. c. Put those laundry difficult to absorb water into water with hand. d. For those laundry with heavy soil, please first remove the dirt like mud or dust. For the parts with heavy soil, please apply detergent on them in advance, which can make it easier to remove the soil. e. For those laundry that may get lint ball and those with long fur, turn it over before putting in. f. Do not put those laundry polluted by chemicals into the washer directly.				

Loading laundry and dispensing the detergent

How to load the laundry

- The capacity of washing and spinning refer to the largest weight of the standard laundry under dry condition that can be washed or spined in one cycle. Washing quantity for one cycle shall be less than the rated capacity. The largest capacity of this machine is 12 kg.
- The thickness, size and type of the cloth will influence the actual washing capacity. It is feasible to put in suitable amount of laundry and the laundry can be tumbled normally in washing for one cycle.
- Please do not select high water level for laundry less than 2.0 kg to avoid splashing.
- In washing the fluffy laundry like the woolen blanket, the quantity shall not exceed 2.0 kg for each cycle.
- In using water with high temperature, please pay attention to the washing temperature limit stated on the label of the laundry.

Adding Detergents, Softeners and Bleaches



Softener Detergent

NOTE

- Using liquid detergent without diluting, or leaving laundry for a long time after pouring diluted liquid detergent into the drum might cause the clothes to be damaged, bleached, discoloured.
- Do not let the detergent harden. Doing so may lead to blockages, poor rinse performance or odour.

Detergent Dosage

- Detergent should be selected according to fabric type, colour, soil level and washing temperature and should be used according to the detergent manufacturer's instructions.
- Too much detergent results in excessive suds which cause poor washing.
- When you use liquid detergent, follow the guidelines provided by the detergent manufacturer.
- You can pour liquid detergent directly into the main detergent drawer if you are starting the wash cycle immediately. It is also recommended that it be added into the drum when loading the clothes.
- Do not use liquid detergent if you are using delay or pre-wash function as the liquid may harden.
- Reduce the amount of detergent if too many suds are formed.
- Detergent usage may need to be adjusted for water temperature, water hardness, size and soil level of the laundry. For best results, avoid oversudsing.
- Refer to the label of the clothes, before choosing the detergent and water temperature.
- Use only suitable detergents for the respective type of clothing:
 - General powdered detergents for all types of fabric
 - Powdered detergents for delicate fabric
 - Liquid detergents for all types of fabric or designate detergents only for wool
- For better washing performance and whitening, use detergent that contains general powdered bleach.
- Detergent is dispensed from the dispenser at the.
- Dilute liquid detergent with water, pour into the drum and start the cycle.

Loading laundry and dispensing the detergent

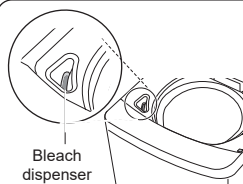
How to use the washing powder

- Directly dissolved in the machine (Not applicable for Fuzzy program and Delay wash):
 1. Fill in small quantity of water.
 2. Add the washing powder. Run for 30 seconds to dissolve it completely.
 3. Put in the laundry. Select suitable water level.
- The instant dissolving of the washing powder:
 1. Prepare warm water of 30 °C and a container.
 2. Add the powder into the container while stirring to fully dissolve it.
- The powder is more likely to pollute the laundries than the detergent. Therefore please use it with suitable quantity.
- It is suggested not to use high foam detergent. Use detergent for top loaders or automatic machines only.
- Washing powder with poor quality or long time storage may be caked. Please clean the detergent box in time.

Standard dosage of the water quantity

Laundries quantity (kg)	Water level	Water quantity	Detergent dosage	Softener dosage
9.0-12.0	10 9	About 123 L About 112 L	About 123 ml About 112 ml	About 61 ml About 56 ml
6.0-9.0	8 7	About 102 L About 92 L	About 102 ml About 92 ml	About 51 ml About 46 ml
4.0-6.0	6 5	About 83 L About 73 L	About 83 ml About 73 ml	About 41.5 ml About 36.5 ml
2.0-4.0	4 3	About 64 L About 55 L	About 64 ml About 55 ml	About 32 ml About 27.5 ml
1.0-2.0	2 1	About 46 L About 36 L	About 46 ml About 36 ml	About 23 ml About 18 ml

How to add bleach



- Bleach needs to be placed in the shown drop port position before machine starting, avoid splashing or overfilling;
- If use bleach powder, you need to dissolve it in water in advance before pouring it into the outlet;
- If using a chlorine bleach, dilute it with water according to the instructions in advance;

⚠ Attention

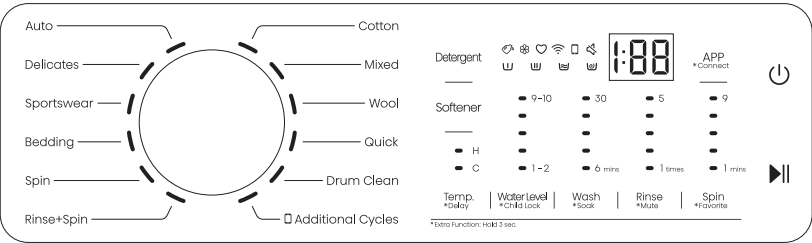
- Before using bleach, it is necessary to determine whether the clothing can be cleaned with bleach;
- Bleach dispenser is limited to bleach, do not put other items;
- Bleach should not be put into the softener and detergent dispenser;
- Before using bleach, read the bleach instruction manual carefully;
- Do not fill it up too much, or it will run everywhere.

Programs and options

Follow the steps below to program the washing machine according to your needs:

The states and meaning of lights

- The light lighting up indicates the progress of wash program selected.
- The flashing display light indicates the progress of wash.



Icon	The meaning of icon	Icon	The meaning of icon
	Detergent		Rinse Stage
	Softener		Spin Stage
	Favorite		To use an extra option and function with asterisk, press and hold the button for 3 seconds. How to apply, please see the detailed description of each function.
	Connect		
	App		
	Mute		Digital tube display window
	Soak Stage		
	Wash Stage		

1. Power Switch



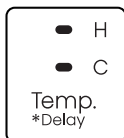
- Press the power switch to turn on the power.
- After power-on, press the power switch to turn off the power.
- If the "▶||" button is not pressed in 10 minutes after the power is turned on, the washing machine will automatically power off.

2. Start/Pause



- After power-on, press "▶||" button to start the washing machine.
- While the machine is paused, you can adjust the parameters.
- While the washing machine is running, press this button to stop it.

Programs and options



3. Temp&Delay

① Temp

- Short press "Temp. + Delay" button (no more than 3 seconds) can use this function.
- Press "Temp. + Delay" button repeatedly to cycle through the water temperature: Cold—Warm—Hot—Cold.
The light next to "C" is lit represent "cold water".
The light next to "H" is lit represent "hot water".
The light next to "C" and "H" are lit at the same time represent "warm water".

② Delay

- Press and hold the "Temp. + Delay" button (for 3 seconds) to use this function.
- The delay time is within 24 hours. When the delay is set, the digital tube displays the reserve time, before this function is started, it can be canceled when the automatic process programming is performed again.
- After setting, press the "▶||" button to enable it. After startup, if you want to cancel, you need to shut down the machine.
- You can only regulate the water level by pressing the "Water Level + Child Lock" button after enabling this function.
- The indicators of all the selected parameters will be on after the pre-set function starts to work.

Real-life case:

It is 12 o'clock now, you want to finish a one-hour washing session at five o'clock, you need to set the appointment time on the machine for five hours, and the program will finish running at five o'clock.



4. Water Level&Child Lock

① Water Level

- This machine has 10 water levels for selection.
- Depending on the load of the laundry to be washed, press "Water Level + Child Lock" to select the appropriate water level.
- The set water level will be displayed in the digital tube.

② Child Lock

- After the program is started, press the "Temp. + Delay" button simultaneously for 3 seconds to set or cancel the child lock.
- After the child lock function is started, all buttons on the panel are invalid except for the power button, and the child lock function is automatically canceled after the program finishes.
- Under the child lock state, if the cover is opened, the "E1" alarm will be issued, then if the cover is not covered within 5 seconds, the washing machine will automatically drain, and stop the drainage after the alarm is removed.
- After the power is turned off, the child lock is invalid.

Programs and options

5. Wash&Soak

① Wash

- The washing time can be adjusted according to the needs of the user.
- When the "Wash *Soak" button is pressed continuously, the figure on the digital tube is incremented continuously until the button is released.
- After powering on the machine or selecting the program, press the "Wash *Soak" button to select the single wash program. At this time, the digital tube displays the currently required washing time.
- Press the "Wash *Soak" button again to increment the washing time in cycle. After selecting the single washing program, press the "Rinse *Mute" button to add the rinsing process, and press the "Spin *Favorite" button to add the spin process.

② Soak

- In standby mode, press and hold the "Wash *Soak" button for 3 seconds to enter the sock function.
- Soak or not is determined according to the dirtiness of laundry.
- In quick programs, the soak process cannot be started.

Gently press "Wash *Soak" button to select the soaking time, the optional duration is as follows: 0min-15min-30min-45min-60min-0min-15min, "U" light up at this time.

6. Rinse&Mute

① Rinse

- The default time of rinses is as follows:
When the Quick&Tub Clean program is selected, the default time of rinse is 1;
When the program of Baby Care&Bedding program are selected, the time is 3;
In addition, select other programs, the time is 2;
Choose Spin program only, can not choose Rinse function.
- If only rinse program is set by the user, the time of rinse cannot be set to 0.

② Mute

- In standby, running or paused state, hold down the "Rinse *Mute" button for 3s to enter the mute function, and the corresponding mute icon "🔇" is steady on.
- Press and hold for 3s to cancel the mute function, and the corresponding icon "🔇" turns off. The alarm tone will not be silent.
- Silent mode is can not be memrized.

7. Spin&Favorite

① Spin

- The spin time can be selected.
- The single spin can be set. After powering on the machine or selecting the program, press the "Spin *Favorite" button to select the single spin program.
- Meanwhile, the spin time cannot be set to 0.

② Favorite

- On standby, hold down "Spin *Favorite" button to save the current program and parameters while corresponding icon "♥" light up.
When the user selects a saved program the next time they use the machine, the "♥" light turns on.
- While the heart-shaped icon is steady on, arbitrarily change the parameters, heart-shaped indicator light off. If the user has never saved the program, the short press does not respond. This button is invalid when not in standby mode.

Wash
*Soak

Rinse
*Mute

Spin
*Favorite

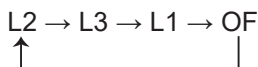
Programs and options

8. Detergent & Softener

① Detergent

Detergent

- Press the Detergent button to enter the detergent dosage selection. You can choose the amount of detergent to be dispensed and whether to enable automatic dispensing. The options cycle in the following order:

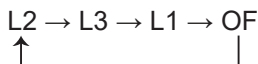


- When the automatic dispensing function is selected (by choosing L3, L2, or L1), the detergent will be automatically dispensed during the first water intake, regardless of whether a soaking process is included.
- The automatic dispensing function cannot be selected if there is no washing process. If the washing process is canceled after automatic dispensing has been selected, the automatic dispensing process will also be canceled.
- The automatic detergent dispensing function defaults to "automatic dispensing" and includes a memory feature:
If the user selects L3, L2, or L1 for automatic dispensing, after starting the machine and then turning it off and on again, the detergent will be automatically dispensed, with the default dosage set to L2.
If the user selects "no dispensing" (oF), after starting the machine and then turning it off and on again, the detergent will not be automatically dispensed.
- Dispensing begins once water intake starts. If an alarm is triggered during dispensing, the process will pause and will resume from where it left off after restarting.

② Softener

Softener

- Press the Fabric Softener button to enter the fabric softener dosage selection. You can choose the amount of fabric softener to be dispensed and whether to enable automatic dispensing. The options cycle in the following order:



- Automatic dispensing of fabric softener: The fabric softener is automatically added before the water intake for the final rinse cycle.
- The automatic fabric softener dispensing function cannot be selected if there is no rinse cycle. If the rinse cycle is canceled after the automatic fabric softener dispensing function has been selected, the automatic dispensing of fabric softener will also be canceled (the fabric softener indicator light will remain unchanged, consistent with the setting before the number of rinse cycles was selected).
- The automatic fabric softener dispensing function defaults to "automatic dispensing" and includes a memory feature:
If the user selects L3, L2, or L1 for automatic dispensing, after turning the machine off and on again, the fabric softener will be automatically dispensed, with the default dosage set to L2.
If the user selects "no dispensing" (oF), after turning the machine off and on again, the fabric softener will not be automatically dispensed.
- Do not use concentrated or highly-concentrated detergent or softener with a viscosity greater than 800 mPa.s. These products must be diluted with water before use. Do not place powdered detergent in the Auto Dosing Drawer.
To prevent the Auto Dosing Drawer from drying out, do not leave its lid open for extended periods.
Only pull out the drawer when adding or replacing detergent or softener.
Exercise caution to avoid mixing detergent and softener.

Programs and options



9.App&Connect

① App

- Press this button " " to activate the APP remote control function of the washing machine, and the " " icon will light up. Press this button again to turn off this function.
- Before activating the APP function, check and ensure that the Wi-Fi function is turned on and properly connected. When the Wi-Fi function is started and properly connected, but the " " icon on the screen is not lit, you can view the status or set program parameters and function items via your mobile phone (subject to different permissions based on the washing machine model), but you cannot remotely start the program.
- When the Wi-Fi function is activated and properly connected, and the " " icon on the screen lights up, you can set program parameters and function items via your mobile phone, and remotely start the program.
- After the remote control is started, if the machine door is opened at any time before the device starts, the remote start function will be cancelled. You need to start the remote control again to start the program remotely.
- After turning on the remote control mode, if the whole machine and APP do not operate for a period of time, it will enter the energy-saving mode. If there is no operation within 7 days, it will automatically shut down.
- After the remote control is activated, the child should be closely monitored to prevent danger caused by climbing into the tube.

② Connect

- This washing machine is equipped with Wi-Fi intelligent control function. Press and hold the button "Connect" for 3 seconds, the " " icon will flash, and the Wi-Fi function will be activated.
- Network Configuration Steps:
 - (1) Press the power button to power on.
 - (2) Long press the "**Connect" button until the "Connect" icon flashes, while the screen displays "bon".
 - (3) Open the APP and follow the instructions on the APP to connect the device to the Internet.
 - (4) If it is not successful, you can restart the operation from the first step.
- After the device is successfully connected to the network and completes the network configuration binding, the Connect icon remains constantly lit, enabling the device's remote control module, allowing remote control of the device via the mobile app.
- In standby mode, press and hold the " " and " " buttons for 3 seconds to power off the Wi-Fi.

Programs and options

10. Auto Restart Function

- In case of power failure during drainage or water intake, the initial time of drainage of water intake will be backed to after power-on.
- In case of power failure during presetting, soaking or washing, the latest time point memorized will be backed to after power-on.
- In case of power failure during rinsing, the initial time point of rinsing will be backed to after power-on.
- In case of power failure during spinning, the initial time point of spinning will be backed to after power-on.
- The standby, pause and warning process will not be memorized.

11. Reminder for Tub Cleaning

- After 60 cycles of running non-Tub Clean programs, the Tub Clean program indicator will flash in standby mode (it will stay solid when the knob is turned to Tub Clean), and the corresponding indicator light will flash.
- Once the machine enters the running state, the Tub Clean program indicator (if the Tub Clean program is running, this indicator will stay solid) and the flashing indicator will turn off.
- This reminder will occur three times (for example, if Tub Clean is not run after 60 cycles, the reminder will appear during the 61st, 62nd, and 63rd standby periods). If Tub Clean is still not run after three reminders, the 60-cycle count will restart, and the three reminders will repeat after the next 60 cycles.
- Running the Tub Clean program at any time will reset the cycle count to zero, and the 60-cycle count will restart.

Operating procedures

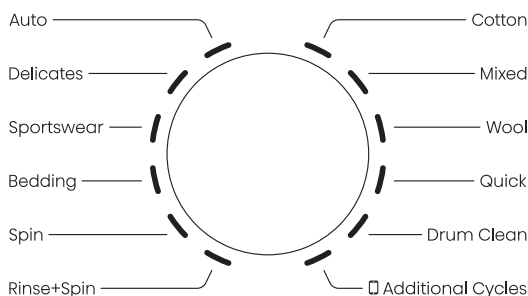
Step 1: Power on

Press the "power" button to power on.



Step 2: Select the program

By turning the knob, you can be freely select the programs, such as Auto, Delicates, Sportswear, Bedding, Spin, Rinse+Spin, Cotton, Mixed, Wool, Quick, Drum Clean, Additional Cycles



Step 3: Select the function

Press the button below to select "Wash", "Rinse", "Spin".

Wash
*Soak

Rinse
*Mute

Spin
*Favorite



Step 4: Select the water level

Press the "Water Level" button, select the appropriate water level according to the weight of clothes, and then the corresponding indicator light always bright.

Water Level
*Child Lock



Operating procedures

Step 5: Select the water temperature

Press this button can choose "Cold water", "Warm water", "Hot water".

Press this button can choose "Cold water", "Warm water", "Hot water".

● H

● C



Note:

Hot water: with hot water, better cleaning effect can be achieved. Hot water is not heavily contaminated items and diapers.

Warm water: warm water can reduce fading. It is suitable for lightly and moderately stained clothing, silk, wool, nylon and acrylic products.

Cold water: compared with hot water or warm water, the cleaning effect of cold water is poor, but it does minimize wrinkling and fading. It can be used to wash particularly sensitive clothes and for rinse.

Step 6: Start the washing machine

Press the "Start/Pause" button, and the washing machine will automatically sound and run.

Note:

Close the cover, otherwise the washing machine will not run.



Wash programs

Fully Automatic Program

Wash program	Wash time (mins)	Rinse times	Spin time (mins)	Purpose of application
Auto	18	2	12	Use for normally soiled textiles
Delicates	6	2	8	Use for silk and delicate clothing
Sportswear	18	2	12	Use for washing sport clothes
Bedding	24	3	14	Use for washing large clothes
Spin	0	0	12	Use for just spin clothes
Rinse+Spin	0	2	12	Use for Spining clothing
Cotton	18	2	12	Use for washable cotton, polyester, polyamide
Mixed	18	3	10	Use for washing T-shirts/shirts\ casual pants, and everyday blended clothes with similar colors
Wool	16	3	12	Use fuse for washing machine washable woolen clothes (refer to the laundry label requirements)
Quick	16	1	10	Use for quick laundry
Drum Clean	16	2	11	Clean the drum of the machine which can be soiled due to residue build up
Additional Cycles	22	2	12	APP program,including"Baby care","Pet clothes","Down"

- Wash and spin time are designed in the certain program.
As shown by the light of the display:
- (Flashing light) indicates the current process.
- (Error Code+Audible alarm): indicates the operation failed due to an error.
- Australian Performance Testing Programmes:
The program 'Cotton', Water level 5, Soak 60 minutes, Temperature C+H is recommended for a normally soiled load of 12 kg.
- Information for Energy Test:
- Type of detergent: Detergent for drum-type machines; Dosage: 12.5g/kg; Detergent application: Before starting the program, pour the fully dissolved detergent solution along the inner wall of the drum.
- Load placement: Place the load with soil swatches along the inner wall of the drum, with the soil swatches facing the wall.
- Energy test program: Turn on the machine, press the Program button to select the cotton program; press the Water Level button to select level 5; hold the Wash button for 3 seconds to enter the soaking time selection, press the Wash button to select 60; press the Temp. button to select C+H, and press the Start/Pause button to begin the test.

Disposal after washing

If the cabinet is dirty, wipe it with damp soft cloth:

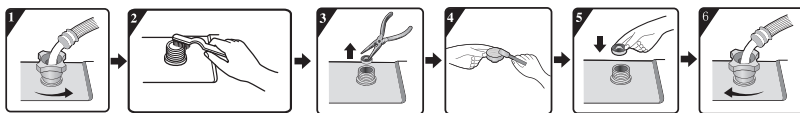
- Do not wash with water directly.
- Wipe with neutral detergent.
- Do not wipe with thinner, petrol, alcohol etc.



How to clean the inlet filter

The filter is likely to be blocked by foreign materials and influences water inlet, please clean it with brush frequently:

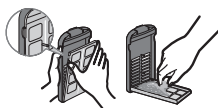
1. Turn off the power and faucet, remove the water inlet pipes;
2. Use a brush to clean the washing machine inlet;
3. Use pliers to gently remove the water valve screen;
4. Use a brush to clean the water valve screen.



How to clean the tub filter

Use filter during washing to collect thread residue and wool dregs. Clean immediately after every use as follows:

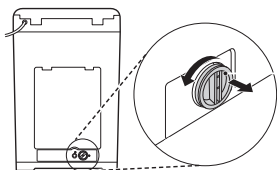
1. Place your thumb on bayonet filter screen and press it down firmly to pull out the filter screen.

2. Open the filter screen and remove the dirt.

3. Rinse it thoroughly with water.

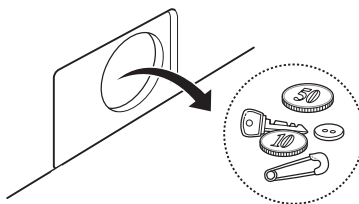
4. Close the filter screen, align bottom of the filter screen with guiding plate and then insert top of the filter screen into the guiding plate until a "click" sound is heard.


Disposal after washing

How to clean the drain pump filter



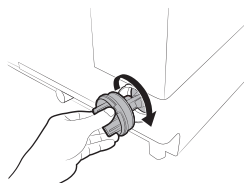
1. Put a floor-cloth or towel under the drain pump filter. Turn the filter knob anticlockwise to remove.



2. Remove foreign bodies from the drain valve.



3. Clean the filter with running water and a soft brush.



4. Reinsert the filter, and turn clockwise until it locks into position.



Attention: you need to clean it every two months!

1. After washing, close the water faucet. (If needed, inlet hose can be disconnected from the tap after ensuring that the tap has been closed properly).
2. Ensure that the water is drained from the machine after every use.
3. Be sure to pull off the power plug before maintenance.
4. Hang up the power cord and drain hose.
5. Wipe off the water drops on the surface of the washing machine and inside the tub. Open the top lid for some time (about 1 hour), then close the top lid.

Trouble shooting

Common faults



The washing machine cannot run

- Is the tap switched on?
- Is the power cord plugged into the socket correctly?
- Is the power supply on?
- Is there a sound from the fuse?
- Is the water level enough?



No water enters the machine

- Is the tap switched on?
- Whether the supply of water stops?
- Is the water inlet pipe of the connecting pipe blocked?
- Is the tap on the wall frozen?



No water is drained

- Whether the drainpipe is lowered?
- Is the drainpipe frozen?
- Is the drainpipe blocked?



Rinse and spin functions of the machine are abnormal

- Are these clothes evenly placed in the washing tub?
- Is the washing machine in a stable position and placed horizontally?
- Is the top cover of the washing machine closed?



The power supply cannot be turned off

- If the error indication is still displayed, please contact the Service Center.



Water is overflowing from the machine

- Drain
- If the error indication is still displayed, please contact the Service Center.

Trouble shooting

Common alarms

Displayed error code	Issue	Solutions
E1	Lid is not closed.	Make sure lid is closed properly. Open and close lid, then press "Start/Pause" to continue the process. The error code will clear once the lid has been closed properly.
UN	If balancing is not corrected after the second time, please distribute and balance load manually.	Open the lid, lay the clothes flat manually, then close the lid and press "Start/Pause" to continue the process.
E3	Washing machine takes too long to drain. Water has not drained from washer after 28 minutes.	Check that drain hose is installed correctly, not frozen, or clogged. See "Usage of the drain hose". Press "Start/Pause" to continue the process.
E4	Washing machine takes too long to fill.	Check the inlet hose installation, also check whether the tap is open and the water pressure is not too low. Then press 'Start/Pause' to continue the process.
E5	Water level sensor is broken.	Please contact Hisense service department.
E8	Reach the overflow water level.	In case of overflow alarm in the first two times, automatically drain water below the set water level so as to eliminate alarms; For the third time, it is necessary to eliminate through manual shutdown.
E9	Motor fault alarm	First restart to observe whether the alarm is eliminated, if the alarm persists, please contact Hisense service department.
UL	Door lock failure alarm	Turn off the machine, clean the impurities under the lid, and in the door keyhole. Close the lid and turn on the machine.
Attention	Error continues	If the problem persists please contact Hisense service department. Repairs should be done by qualified technician.

Trouble shooting

Common noises

Issue	Solutions
Clanking noise	● Foreign objects, such as keys, coins and so on may be in the tub. Stop running the machine, check whether there is foreign objects in the tub. If the noise still exists after restart, please contact the after-sales service. ● There were jeans, zippered clothes in there. Adjust the position of the clothes, do not place it on the inside of the bucket.
Vibrating noise	● The machine was placed on uneven ground. Place the machine on a flat surface. ● The machine foot is not levelled. Adjust flat feet again according to the instructions. ● The floor material is not strong enough, such as on a wooden floor. It is advised to place it on a concrete floor or floor tile. ● The clothes are not evenly distributed. Stop running and reposition the clothes.
Loud noise	● There is too much cotton and wool in the washing clothes, resulting in uneven clothing distribution. Stop running and reposition the clothes. It is recommended not to wash too many cotton clothes at once.

