

WINE STORAGE APPLI- ANCE

RW204..



GAGGENAU

You can find additional information and explanations online.
Scan the QR code on the title page.



Table of contents

1 Safety	3	7.5 Temperature display bright- ness	12
1.1 Definition of the signal words	3	7.6 Keylock	12
1.2 General information	3	7.7 Air humidity	12
1.3 Intended use	3	8 Basic settings	12
1.4 Restriction on user group	4	8.1 Changing the basic settings ...	12
1.5 Safe transport	4	8.2 Overview of the basic set- tings	13
1.6 Safe installation	4	9 Additional functions	14
1.7 Safe use	5	9.1 Door opening aid	14
1.8 Damaged appliance	6	9.2 Interior lighting	14
2 Preventing material damage	7	9.3 Presentation mode	14
3 Environmental protection and saving energy	7	9.4 Rest mode	15
3.1 Disposing of packaging	7	10 Alarm	15
3.2 Saving energy	7	10.1 Door alarm	15
4 Installation and connection	8	10.2 Temperature alarm	15
4.1 Scope of delivery	8	11 Wine storage compartment ...	15
4.2 Criteria for the installation loc- ation	8	11.1 Arranging the maximum num- ber of standard bottles	15
4.3 Installing the appliance	8	11.2 Tips for storing wine	16
4.4 Preparing the appliance for the first time	8	11.3 Drinking temperatures	16
4.5 Connecting the appliance to the electricity supply	8	12 Defrosting	16
5 Familiarising yourself with your appliance	9	12.1 Defrosting in the wine stor- age compartment	16
5.1 Appliance	9	13 Cleaning and servicing	17
5.2 Control panel	10	13.1 Care instructions for stainless steel surfaces	17
6 Features	10	13.2 Preparing the appliance for cleaning	17
6.1 Extendable bottle shelf	10	13.3 Cleaning the appliance	17
6.2 Odour filter	11	13.4 Cleaning the condensation channel and drainage hole ...	18
7 Basic operation	11	13.5 Removing the fittings	18
7.1 Switching on the appliance	11	13.6 Replacing the odour filter	18
7.2 Operating tips	11	14 Troubleshooting	19
7.3 Switching off the appliance	11	15 Storage and disposal	21
7.4 Setting the temperature of the wine storage compartment	11		

15.1 Taking the appliance out of operation	21
15.2 Disposing of old appliance ...	21
16 Customer Service	21

16.1 Product number (E-Nr.) and production number (FD)	22
17 Technical data	22

1 Safety

Observe the following safety instructions.

1.1 Definition of the signal words

This is where you can find explanations for the safety signal words used in this manual.

WARNING

This indicates that death or serious injuries may occur as a result of non-observance of this warning.

CAUTION

This indicates that minor or moderate injuries may occur as a result of non-observance of this warning.

ATTENTION

This indicates that damage to the appliance or other material damage may occur as a result of non-compliance with this warning.

Note: This alerts you to important information.

1.2 General information

- Read this instruction manual carefully.
- Keep the instruction manual and the product information safe for future reference or for the next owner.
- Do not connect the appliance if it has been damaged in transit.

1.3 Intended use

This appliance is only intended to be fitted under a counter.

Only use this appliance:

- For storing wine.
- in private households and in enclosed spaces in a domestic environment.

- Up to an altitude of 1500 m above sea level.

1.4 Restriction on user group

This appliance may be used by children aged 8 or over and by people who have reduced physical, sensory or mental abilities or inadequate experience and/or knowledge, provided that they are supervised or have been instructed on how to use the appliance safely and have understood the resulting dangers.

Do not let children play with the appliance.

Cleaning and user maintenance must not be performed by children unless they are being supervised.

Children above the age of three years old and younger than eight years old may load and unload the refrigerating appliance.

1.5 Safe transport

WARNING – Risk of injury!

The heavy weight of the appliance may result in injury when lifted.

- ▶ Do not lift the appliance on your own.

1.6 Safe installation

WARNING – Risk of electric shock!

Incorrect installation is dangerous.

- ▶ Connect and operate the appliance only in accordance with the specifications on the rating plate.
- ▶ Connect the appliance to a power supply with alternating current only via a properly installed socket with earthing.
- ▶ The protective conductor system of the domestic electrical installation must be properly installed.
- ▶ Never equip the appliance with an external switching device, e.g. a timer or remote control.
- ▶ When the appliance is installed, the mains plug of the power cord must be freely accessible. If free access is not possible, an isolating switch must be integrated into the permanent electrical installation according to the installation regulations.
- ▶ When installing the appliance, check that the power cable is not trapped or damaged.

If the insulation of the power cord is damaged, this is dangerous.

- ▶ Never let the power cord come into contact with heat sources.

⚠ WARNING – Risk of explosion!

If the appliance's ventilation openings are closed off, a leak in the refrigeration circuit may result in a flammable mixture of gas and air.

- ▶ Keep ventilation openings in the appliance casing or in the integrated casing clear of obstruction.

⚠ WARNING – Risk of fire!

It is dangerous to use an extended power cord and non-approved adapters.

- ▶ Do not use extension cables or multiple socket strips.
- ▶ Only use adapters and power cords approved by the manufacturer.
- ▶ If the power cord is too short and a longer one is not available, please contact an electrician to have the domestic installation adapted.

Portable multiple socket strips or portable power supply units may overheat and cause a fire.

- ▶ Do not place portable multiple socket strips or power supply units on the back of the appliance.

1.7 Safe use**⚠ WARNING – Risk of electric shock!**

An ingress of moisture can cause an electric shock.

- ▶ Only use the appliance in enclosed spaces.
- ▶ Never expose the appliance to intense heat or humidity.
- ▶ Do not use steam- or high-pressure cleaners to clean the appliance.

⚠ WARNING – Risk of suffocation!

Children may put packaging material over their heads or wrap themselves up in it and suffocate.

- ▶ Keep packaging material away from children.
- ▶ Do not let children play with packaging material.

Children may breathe in or swallow small parts, causing them to suffocate.

- ▶ Keep small parts away from children.
- ▶ Do not let children play with small parts.

⚠ WARNING – Risk of explosion!

If the cooling circuit is damaged, flammable refrigerant may escape and explode.

- ▶ To accelerate the defrosting process, do not use any other mechanical devices or means other than those recommended by the manufacturer.

Products which contain flammable propellants and explosive substances may explode, e.g. spray cans.

- ▶ Do not store products which contain flammable propellants (e.g. spray cans) or explosive substances in the appliance.

⚠ WARNING – Risk of fire!

Electrical devices within the appliance may cause a fire, e.g. heaters or electric ice makers.

- ▶ Do not operate electrical devices within the appliance.

⚠ WARNING – Risk of injury!

Injury to the eyes caused by escaping flammable refrigerant and hazardous gases.

- ▶ Do not damage the tubes of the refrigerant circuit or the insulation.

1.8 Damaged appliance

⚠ WARNING – Risk of electric shock!

If the appliance or the power cord is damaged, this is dangerous.

- ▶ Never operate a damaged appliance.
- ▶ Never pull on the power cord to unplug the appliance. Always unplug the appliance at the mains.
- ▶ If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the fuse in the fuse box.
- ▶ Call customer service. → *Page 21*

Improper repairs are dangerous.

- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord or the appliance power cable of this appliance is damaged, it must be replaced with a special power cord or special appliance power cable, which is available from the manufacturer or its Customer Service.

⚠ WARNING – Risk of fire!

If the tubes are damaged, flammable refrigerant and harmful gases may escape and ignite.

- ▶ Keep naked flames and ignition sources away from the appliance.
- ▶ Ventilate the room.
- ▶ Switch off the appliance.
- ▶ Unplug the mains plug from the mains or switch off the circuit breaker in the fuse box.
- ▶ Call customer service. → *Page 21*

2 Preventing material damage

ATTENTION

Using the base, runners or appliance doors as a seat surface or climbing surface may damage the appliance.

- ▶ Do not stand or support yourself on the base, runners or doors.

Contamination with oil or fat may cause plastic parts and door seals to become porous.

- ▶ Keep plastic parts and door seals free of oil and grease.

If you clean fittings and accessories in the dishwasher, this may cause them to become deformed or discoloured.

- ▶ Never clean fittings and accessory in the dishwasher.

3 Environmental protection and saving energy

3.1 Disposing of packaging

The packaging materials are environmentally compatible and can be recycled.

- ▶ Sort the individual components by type and dispose of them separately.

3.2 Saving energy

If you follow these instructions, your appliance will use less power.

Selecting the installation location

- Keep the appliance out of direct sunlight.
- Install the appliance as far away as possible from heating elements, cookers and other heat sources:
 - Maintain a 30 mm clearance to electric or gas cookers.
 - Maintain a 300 mm clearance to oil or solid-fuel cookers.
- Never cover or block the exterior ventilation grilles.

Saving energy during use

Note: The arrangement of the fittings does not affect the energy consumption of the appliance.

- Open the appliance only briefly and then close it carefully.
- Never cover or block the interior ventilation openings or the exterior ventilation grilles.

4 Installation and connection

4.1 Scope of delivery

After unpacking all parts, check for any transport damage and for completeness of delivery.

If you have any complaints, contact your dealer or our after-sales service → *Page 21*.

The delivery consists of the following:

- Built-under appliance
- Equipment and accessories¹
- Installation material
- Installation instructions
- User manual
- Customer service directory
- Warranty enclosure²
- Energy label
- Information on energy consumption and noises

4.2 Criteria for the installation location

WARNING

Risk of explosion!

If the appliance is in a space that is too small, a leak in the refrigeration circuit may result in a flammable mixture of gas and air.

- ▶ Only install the appliance in a space with a volume of at least 1 m³ per 8 g refrigerant. The volume of refrigerant is indicated on the rating plate.

→ "Appliance", Fig. **1**/**5**
Page 9

The weight of the appliance ex works may be up to 50 kg depending on the model.

The subfloor must be sufficiently stable to bear the weight of the appliance.

This refrigerator is intended for use at ambient temperatures of 10 °C to 38 °C.

The appliance is fully functional within the permitted room temperature.

If the appliance is operated at colder room temperatures, the appliance will not be damaged up to a room temperature of 5 °C.

4.3 Installing the appliance

- ▶ Install the appliance in accordance with the enclosed installation instructions.

4.4 Preparing the appliance for the first time

1. Remove the informative material.
2. Remove the protective foil and transit bolts, e.g. remove the adhesive strips and carton.
3. Clean the appliance for the first time. → *Page 17*

4.5 Connecting the appliance to the electricity supply

1. Insert the appliance plug of the power cord into the appliance.
2. Insert the mains plug of the appliance's power cable in a socket nearby.

The connection data of the appliance can be found on the rating plate.

→ "Appliance", Fig. **1**/**5**
Page 9

¹ Depending on the appliance specifications

² Not in all countries

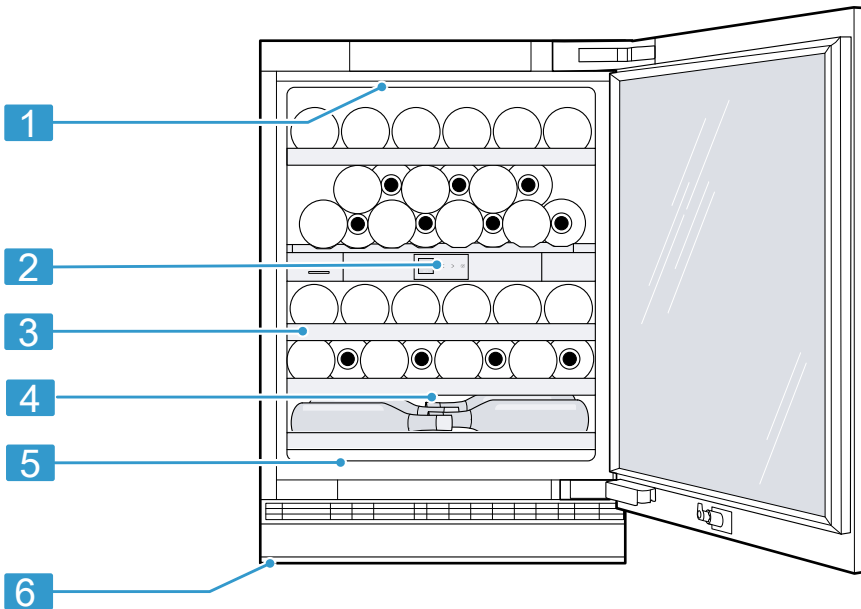
3. Check the mains plug is inserted properly.

✓ The appliance is now ready for use.

5 Familiarising yourself with your appliance

5.1 Appliance

You can find an overview of the parts of your appliance here.



1

1 Interior lighting

2 Control panel → *Page 10*

3 Extendable bottle shelf
→ *Page 10*

4 Condensation outlet

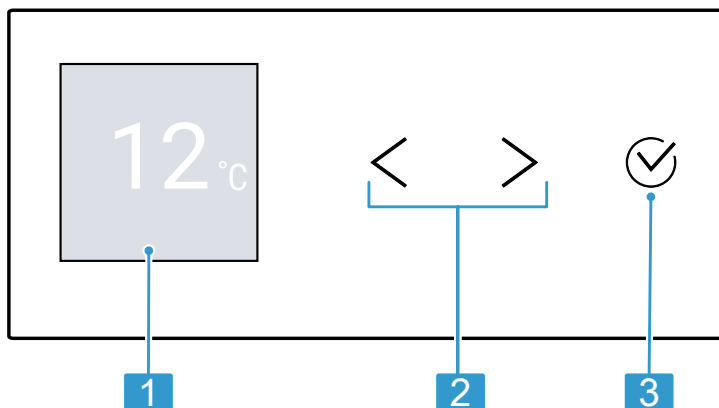
5 Rating plate → *Page 22*

6 Screw foot

Note: Deviations between your appliance and the diagrams may differ with regard to their features and size.

5.2 Control panel

You can use the control panel to configure all functions of your appliance and to obtain information about the operating status.



2

1 Displays the set temperature for the refrigerator compartment in °C.

2 </> is used to navigate through the menu.

3 ✓ is used to select a compartment in order to change the temperature or switch on certain additional functions.

Operating logic

You activate settings by using the </> buttons to navigate. The activated settings are highlighted in white on the display.

Symbol	Description
<	Navigate to the left. Press and hold for 3 seconds to jump to the parent menu.

Symbol	Description
>	Navigate to the right
✓	Confirm, activate or deactivate the function
←	Navigate back

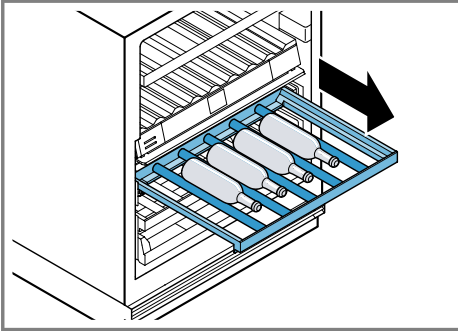
6 Features

The features of your appliance depend on the model.

6.1 Extendable bottle shelf

In order to achieve an improved overview and to remove bottles more

quickly, pull out the extendable bottle shelf.




6.2 Odour filter

The odour filter filters odours in the refrigerator compartment and can be replaced if required.

→ "Replacing the odour filter",
Page 18

Change the odour filter every six months. This keeps the filter quality permanently high.

Note: The filter alarm can be activated in the basic settings
→ Page 13.  appears on the display every six months.


7 Basic operation

7.1 Switching on the appliance

1. Electrically connect the appliance.
→ Page 8

Note: If the appliance has been previously switched off using the control panel, press and hold ✓ for three seconds.



- ✓  flashes.

2. If  lights up permanently, press and hold ✓ for 3 seconds.
 - ✓ The appliance begins to cool.
 - ✓ The temperature display flashes until the appliance has reached the set temperature.
 - ✓ The appliance is now ready for use.
3. Set the required temperature.
→ Page 11

7.2 Operating tips

- Once you have switched on the appliance, the set temperature is only reached after several hours.
- When closing the door, make sure that the door is not blocked by stored items.
- When you close the door, a vacuum may be created. The door is then difficult to open again. Wait a moment until the vacuum is offset.
- The temperature in the appliance varies due to the following conditions:
 - How often the appliance is opened
 - Load capacity
 - Ambient temperature
 - Direct sunlight



7.3 Switching off the appliance

1. Press </> repeatedly until  is selected.
2. Press and hold ✓ for three seconds.
 - ✓  flashes.
 - ✓ The display is switched off after 10 minutes.

7.4 Setting the temperature of the wine storage compartment

Your appliance has two temperature ranges.


en Basic settings

1. Press </> repeatedly until the upper temperature range  or the lower temperature range  is selected.
2. Press ✓ to confirm.
3. Press </> repeatedly until the required temperature is selected.
4. Press ✓ to confirm.

7.5 Temperature display brightness

You can set the brightness of the temperature display in stages from 20–100%.

Setting the temperature display brightness


1. Press </> repeatedly until  is selected.
2. Press ✓ to confirm.
3. Press </> repeatedly until the required setting is selected.
4. Press ✓ to confirm.

7.6 Keylock

The keylock prevents the appliance from being operated accidentally or incorrectly while running.

Note: You can find out how to activate the keylock and change the keylock PIN in the basic settings.



Switching off the keylock

1. Press ✓.
- ✓  appears on the display.
2. Press ✓ to confirm.
3. Press </> repeatedly until the first digit of the PIN is selected and press ✓ to confirm.
4. Press </> repeatedly until the second digit of the PIN is selected and press ✓ to confirm.
5. Press </> repeatedly until the third digit of the PIN is selected and press ✓ to confirm.


7.7 Air humidity

To prevent the corks from drying out or shrinking, set the appropriate humidity level.

Tip: To maintain a constant level of humidity, avoid opening the door frequently or for long periods of time.


Standard 	Average ambient humidity between 50–80% More energy efficient
High 	Average ambient humidity below 50% Higher energy consumption

Setting the humidity

1. Press </> repeatedly until  is selected.
2. Press ✓ to confirm.
3. Press </> repeatedly until the required setting is selected.
4. Press ✓ to confirm.






















8 Basic settings

8.1 Changing the basic settings

1. Press </> repeatedly until  is selected.
2. Press ✓ to confirm.
3. Press </> repeatedly until the required setting is selected.
4. Press ✓ to confirm.
5. Press </> repeatedly until the desired sub-setting is selected for the respective setting.

8.2 Overview of the basic settings

Here you can find an overview of the basic settings and factory settings. The basic settings depend on the features of your appliance.

Setting	Selection	Description
 Door alarm duration	"1 min"/"2 min"/"3 min" "0 min" (off) ← (back)	Set the door alarm duration or deactivate the door alarm.
 Light alarm	 (on)  (off) ← (back)	Switch the flashing appliance lighting on or off during alarm messages.
 Alarm tone	 (on)  (off) ← (back)	Switch all alarm tones on or off.
 Confirmation tones	 (on)  (off) ← (back)	Switch the touch-key tones, confirmation tones and the start tone on or off.
 Keylock	 (on)  (off) ← (back)	Note: On delivery, the keylock PIN is set to 1 1 1. Enter the PIN to activate or deactivate the keylock.
 Keylock PIN		Enter the old keylock PIN and then the new PIN and repeat once more.
 Display brightness	"20 %"/"40 %"/"60 %"/"80 %"/"100 %" ¹ ← (back)	The display brightness can be adjusted in stages.
 Temperature unit	°C °F ← (back)	Set the temperature unit.
 Idle mode	 (on)  (off) ¹	To turn idle mode on or off, press </> repeatedly until the desired setting is selected, and press and hold ✓ for 3 seconds.
 Appliance and software information	Display for appliance and software information ← (back)	Display the appliance's model name, index, serial

¹ Factory setting (may vary according to model)

Setting	Selection	Description
		number and service number. Tip: You need the appliance information when you contact Customer Service.
🔔 Filter alarm	🔔 (on) 🔕 (off) ← (back)	Activate or deactivate the filter alarm for replacing the odour filter.
↶ Factory settings	↶ (on) ↶ (off)	All settings are reset to the original factory settings. To reset the appliance to factory settings, press </> repeatedly until ↶ is selected and hold ✓ down for 3 seconds.

9 Additional functions

Find out which additional functions can be used for your appliance.

9.1 Door opening aid

The door-opening aid supports you in opening the door.

Opening the door using the door-opening aid

ATTENTION

Blocking the door opening aid may result in damage or failure of the door opening aid. Loud clattering noises can be heard.

Do not block the door-opening aid. If the door opening aid has been blocked, it must be reset to its initial position.

- ▶ Pull out the appliance plug from the power outlet.
- ▶ Wait for five seconds.
- ▶ Plug in the mains plug. The door opening aid returns to its starting

position flush with the front of the appliance.

Requirement: The door-opening aid only works when the appliance is operating.

1. Press the door at the top on the side to be opened.
- ✓ The door-opening aid extends and opens the door slightly.
2. Manually open the door within three seconds.

Note: Do not close the door again until the push rod has been fully retracted.

9.2 Interior lighting

9.3 Presentation mode

In presentation mode, the interior lighting is permanently switched on.

Switching on the presentation mode

1. Press </> repeatedly until presentation light mode ✨ is selected.

2. Press ✓ to confirm.
3. Use </> to set the required brightness level to "20%"/"40%"/"60%"/"80%"/"100%".
4. Press ✓ to confirm.

Switching off the presentation mode

1. Press </> repeatedly until presentation light mode ☼ is selected.
2. Press ✓ to confirm.
3. Use </> to set the presentation light brightness "0%".
4. Press ✓ to confirm.

9.4 Rest mode

The rest mode switches off all non-essential functions.

During rest mode, the following functions are switched off:

- Alarm
- Interior lighting
- Signal tones
- Messages on the control panel

Notes

- The brightness of the control panel lighting is reduced during the rest mode.
- You can find out how to switch on rest mode in the basic settings.
→ Page 13

10 Alarm

10.1 Door alarm

If the appliance door is open for a while, the door alarm switches on. A warning tone sounds and 🔔 appears.

Switching off the door alarm

- ▶ Close the appliance door or touch ✓.
- ✓ The warning tone is switched off.

10.2 Temperature alarm

If the wine storage compartment is too warm or too cold for an extended period, the temperature alarm switches on.

A warning tone sounds and 🔔 appears.

Switching off the temperature alarm

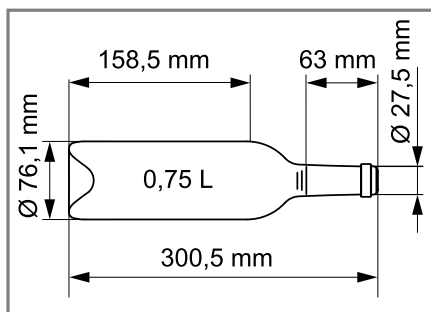
1. Touch ✓.
- ✓ The temperature display indicates the warmest temperature.
2. Touch ✓.
- ✓ The current temperature flashes and the display alternates with 🔔 until the set temperature is reached.

11 Wine storage compartment

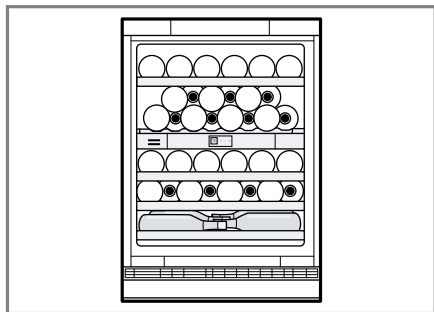
In the wine storage compartment, you store wine at a constant temperature.

You can set the temperature in the wine storage compartment from 5 °C to 20 °C.

11.1 Arranging the maximum number of standard bottles



Standard bottle



Storage example with 38 standard bottles

11.2 Tips for storing wine

Note the following tips for storing wine.

- Store the wine bottles directly on the bottle shelves. The open bottle shelves allow for continuous air circulation, which quickly removes excess moisture.
- Temper the wine before serving it. Remove red wine from the appliance 4 to 5 hours before serving and rosé wine 2 to 3 hours before serving to allow it to slowly warm to the ideal drinking temperature (chambrieren). Serve white wine immediately after taking it out of the appliance. Cool Sekt and Champagne in the refrigerating appliance shortly before serving.
- Always store wine a little cooler than its ideal drinking temperature, as the wine warms up as soon as it is poured into the glass.

11.3 Drinking temperatures

The correct serving temperature is crucial for the taste of the wine.

Type of wine	Drinking temperature
Full-bodied red Bordeaux	18 °C

Type of wine	Drinking temperature
Côtes du Rhône red, Barolo	17 °C
Full-bodied red Burgundy, red Bordeaux	16 °C
Port	15 °C
Young red Burgundy	14 °C
Young red wines	12 °C
Young Beaujolais, all white wines with little residual sugar	11 °C
Old white wines, full-bodied Chardonnay	10 °C
Sherry	9 °C
Young white wines, from late vintage onward	8 °C
Loire, Entre-deux-Mers white wines	7 °C

12 Defrosting

12.1 Defrosting in the wine storage compartment

When the appliance is operating, condensation droplets or frost form on the rear panel of the wine storage compartment due to functional reasons. The back panel in the wine storage compartment defrosts automatically.

The condensation drains into the drainage hole via the condensation channel.

To ensure that the condensation can drain and odours do not form, observe the following information: .

→ "Cleaning the condensation channel and drainage hole", Page 18

13 Cleaning and servicing

Customer Service must clean inaccessible points. Cleaning by customer service can give rise to costs.

13.1 Care instructions for stainless steel surfaces

When taking care of and cleaning stainless steel surfaces, use only cleaning cloths and cleaning agents suitable for stainless steel.

Tips

- To prevent visible scratches, wipe the stainless steel surface in the direction of the grain.
- Suitable cleaning agents and cleaning cloths are available from our customer service, your dealer or on our website.

13.2 Preparing the appliance for cleaning

1. Disconnect the appliance from the power supply.
Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.
2. Take out all bottles and store them in a cool place.
3. Remove all fittings and accessories from the appliance.
→ *Page 18*

13.3 Cleaning the appliance

WARNING

Risk of electric shock!

An ingress of moisture can cause an electric shock.

- ▶ Do not use steam- or high-pressure cleaners to clean the appliance.

Liquid in the lighting or in the controls can be dangerous.

- ▶ The rinsing water must not drip into the lighting or controls.

ATTENTION

Unsuitable cleaning products may damage the surfaces of the appliance.

- ▶ Do not use hard scouring pads or cleaning sponges.
- ▶ Do not use harsh or abrasive detergents.
- ▶ Do not use cleaning products with a high alcohol content.
- ▶ Do not use stainless-steel cleaning agents on the outside of the appliance.

If liquid gets into the drainage hole, the evaporation pan may overflow.

- ▶ The rinsing water must not get into the drainage hole.

If you clean fittings and accessories in the dishwasher, this may cause them to become deformed or discoloured.

- ▶ Never clean fittings and accessory in the dishwasher.

1. Prepare the appliance for cleaning.
→ *Page 17*
2. Clean the appliance, the fittings, the accessories and the door seals with a dish cloth, lukewarm water and a little pH-neutral washing-up liquid.
3. Dry thoroughly with a soft, dry cloth.
4. Insert the fittings.
5. Electrically connect the appliance.
→ *Page 8*

13.4 Cleaning the condensation channel and drainage hole

Regularly clean the condensation channel and drainage hole to ensure that the condensation can drain.

- ▶ Carefully clean the condensation channel and the drainage hole, e.g. using a cotton bud.



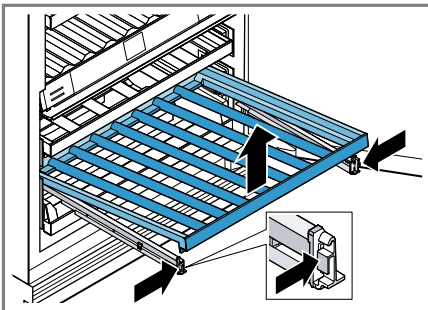
13.5 Removing the fittings

If you want to clean the fittings thoroughly, remove these from your appliance.

Extendable bottle shelf

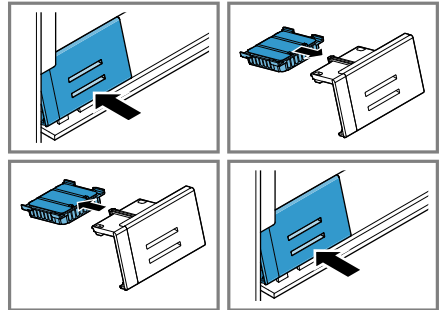
Removing the extendable bottle shelf

1. Pull out the extendable bottle shelf as far as it will go.
2. Press the brackets on the rails slightly inwards at the front on both sides.
3. Lift the extendable bottle shelf at the front ① and remove it ②.



13.6 Replacing the odour filter

1. Push the odour filter cover, release it and remove it.
2. Take the used odour filter out of the odour filter holder and replace it with the new odour filter.
3. Insert the cover, push it in as far as it will go and release it.
 - ✓ A clicking sound is heard. The cover is automatically locked.
4. Use ✓ to confirm and exit the filter alarm.



Note: A new odour filter can be purchased from our customer service or our website.

14 Troubleshooting

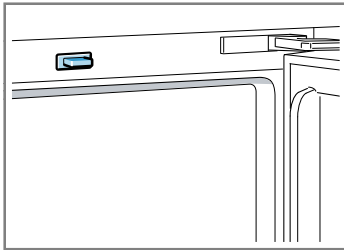
You can rectify minor faults on your appliance yourself. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary costs.






WARNING


Risk of electric shock!

Improper repairs are dangerous.

- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord or the appliance power cable of this appliance is damaged, it must be replaced with a special power cord or special appliance power cable, which is available from the manufacturer or its Customer Service.

Fault	Cause and troubleshooting
The appliance is not cooling, the displays and lighting are lit.	<p>Showroom mode is switched on.</p> <ol style="list-style-type: none"> 1. Press </> repeatedly until ① is selected. 2. Press ✓ to confirm. 3. Use ✓ to confirm the appliance and software information. 4. Press </> repeatedly until "2""5""4" is selected and press ✓ to confirm. 5. Press </> repeatedly until ↗ is selected and press ✓ to confirm.
The LED lighting does not work.	<p>Different causes are possible.</p> <ul style="list-style-type: none"> ▶ Call customer service. <p>The customer service number can be found in the enclosed customer service directory.</p> <p>The light switch is jammed.</p> <ul style="list-style-type: none"> ▶ Check whether the light switch can be moved.
	<p>The appliance has been opened frequently.</p> <ul style="list-style-type: none"> ▶ Do not open appliance door unnecessarily. <p>The exterior ventilation grilles are blocked.</p> <ul style="list-style-type: none"> ▶ Remove any obstructions from in front of the exterior ventilation grilles.
	The refrigeration unit is switching on more frequently and for longer.

Fault	Cause and troubleshooting
<p>Message showing "D" or "E" appears in the display.</p>	<p>The electronics have detected a fault.</p> <ol style="list-style-type: none"> 1. Switch off the appliance. 2. Disconnect the appliance from the mains. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box. 3. Reconnect the appliance after five minutes. 4. If the message still appears on the display, call Customer Service. <p>The customer service number can be found in the enclosed customer service directory.</p>
<p>A warning tone sounds and  appears. The door alarm is switched on.</p>	<p>The appliance door is open.</p> <ul style="list-style-type: none"> ▶ Close the appliance door.
<p>A warning tone sounds and  appears. The temperature alarm is switched on.</p>	<p>Different causes are possible.</p> <ol style="list-style-type: none"> 1. Touch . ✓ The temperature display indicates the warmest temperature. 2. Touch .
<p>The temperature differs greatly from the setting.</p>	<p>The exterior ventilation grilles are blocked.</p> <ul style="list-style-type: none"> ▶ Remove any obstructions from in front of the exterior ventilation grilles. <hr/> <p>Different causes are possible.</p> <ol style="list-style-type: none"> 1. Switch off the appliance. 2. Switch the appliance back on after five minutes. <ul style="list-style-type: none"> ▶ If the temperature is too warm, check the temperature again after a couple of hours. ▶ If the temperature is too cold, check the temperature again on the following day.
<p>The base of the wine storage compartment is wet.</p>	<p>The condensation channel or drainage hole are blocked.</p> <ul style="list-style-type: none"> ▶ Clean the condensation channel and the drainage hole. → <i>Page 18</i>
	
<p>The appliance hums, bubbles, buzzes, gargles or clicks.</p>	<p>Not a fault. A motor is running, e.g. refrigerating unit, fan. Refrigerant flows through the pipes. The motor, switches or solenoid valves are switching on or off. No action required.</p>

Fault	Cause and troubleshooting
<p>The appliance makes noises.</p> 	<p>Fittings wobble or stick.</p> <ul style="list-style-type: none"> ▶ Check the removable fittings and, if required, replace these.

15 Storage and disposal

15.1 Taking the appliance out of operation

1. Disconnect the appliance from the power supply.
Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.
2. Clean the appliance. → *Page 17*
3. To guarantee the ventilation inside the appliance, leave the appliance open.

15.2 Disposing of old appliance

Valuable raw materials can be re-used by recycling.

WARNING

Risk of harm to health!

Children can lock themselves in the appliance, thereby putting their lives at risk.

- ▶ Leave shelves and containers inside the appliance to prevent children from climbing in.
- ▶ Keep children away from the redundant appliance.

WARNING

Risk of fire!

If the tubes are damaged, flammable refrigerant and harmful gases may escape and ignite.

- ▶ Do not damage the tubes of the refrigerant circuit or the insulation.

1. Unplug the appliance from the mains.
2. Cut through the power cord.
3. Dispose of the appliance in an environmentally friendly manner.
Information about current disposal methods are available from your specialist dealer or local authority.



This appliance is labelled in accordance with European Directive 2012/19/EU concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE).
The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.

16 Customer Service

Function-relevant genuine spare parts according to the corresponding Eco-design Directive can be obtained from Customer Service for a period of at least 10 years from the date on which your appliance was placed on the market within the European Economic Area.

Furthermore, our Customer Service will continue to provide you with other function-relevant and storable

genuine spare parts for up to 15 years from the date on which your appliance was placed on the market. For more information, please contact our Customer Service team.

Note: Under the terms of the manufacturer's warranty applicable to the location, the use of Customer Service is free of charge. The minimum duration of the warranty (manufacturer's warranty for private consumers) in the European Economic Area is 2 years according to the terms of warranty applicable to the location. The terms of warranty do not affect other rights or claims held by yourself under local legislation.

Detailed information about the warranty period and the warranty conditions in your country is available via the QR code on the enclosed document on service contacts and warranty conditions, from our customer service or on our website.

You can find the contact details for our customer service via the QR code on the enclosed document on service contacts and warranty conditions or on our website.

16.1 Product number (E-Nr.) and production number (FD)

If you contact Customer Service, you will require the product number (E-Nr.) and the production number (FD), which you can find on the appliance's rating plate.

→ "Appliance", Fig. 1/5 Page 9

Make a note of your appliance's details and the Customer Service telephone number to find them again quickly.

17 Technical data

Refrigerant, cubic capacity and further technical specifications can be found on the rating plate.

→ "Appliance", Fig. 1/5 Page 9

This product contains a light source from energy efficiency class G. The light source is available as a spare part and should only be replaced by trained specialist staff.

This product contains a second light source from energy efficiency class G. The light source is available as a spare part and should only be replaced by trained specialist staff.

This product contains a third light source from energy efficiency class G. The light source is available as a spare part and should only be replaced by trained specialist staff.

This product contains a fourth light source from energy efficiency class G. The light source is available as a spare part and must only be replaced by trained specialist staff.

You can find more information about your model online at <https://eprel.ec.europa.eu/>¹. This web address is linked to the official EU EPREL product database. Please then follow the instructions on searching for the model. The model identifier is made up of the characters before the slash in the product number (E-Nr.) on the rating plate. Alternatively, you can also find the model identifier in the first line of the EU energy label.

¹ Only applies to countries in the European Economic Area

The difference is Gaggenau

gaggenau.com

BSH Hausgeräte GmbH
Carl-Wery-Straße 34
81739 München, GERMANY
www.gaggenau.com

Valid within Great Britain:
Imported to Great Britain by
BSH Home Appliances Ltd.
Grand Union House
Old Wolverton Road
Wolverton, Milton Keynes
MK12 5PT
United Kingdom



9002046912 (060121)
en