



HALOT-SKY 2025

User Manual

HALOT-SKY 2025 3D Printer

V 1.2

Dear **Users**

Thank you for choosing Creality products. This quick guide introduces the steps for unboxing, installation, and debugging. Please read it carefully before use. For more detailed instructions, unboxing videos, and after-sales service tutorials, please visit the Creality Wiki platform.

The Creality team is always ready to provide you with quality service. If you encounter any problems during use, please contact us through the phone number and email provided at the end of this quick guide.

**Bought a product but don't know how to use it?
Don't worry, all your confusions will be resolved!**



Creality official Wiki

<https://wiki.creality.com>



- ✓ Comprehensive understanding of the new product, immersive exploration of its features.
- ✓ Detailed operation guides to help you get started effortlessly.
- ✓ Professional after-sales support platform offering efficient solutions.

**Creality Cloud – Your 3D Printing Universe Awaits!
Discover the all-in-one 3D printing platform designed for all enthusiasts.**



Creality Cloud

<https://www.crealitycloud.com>



- ✓ Access a vast library of high-quality models.
- ✓ Built-in cloud slicing and Print Settings make printing easier than ever.
- ✓ Control remotely and print with just one click, anytime, anywhere.

尊敬的用户

感谢您选择创想三维的产品，本快速指南为您介绍产品开箱、安装及调试等步骤，请在使用前仔细阅读；

如需更详细的说明书、开箱视频及售后服务教程，可前往 Creality Wiki 平台获取；

创想三维团队随时为您提供优质服务，使用中遇到问题，请依据快速指南结尾提供的电话、邮箱与我们联系。

产品买回来，不知怎么用？
别担心，困惑一网打尽！



创想三维官方Wiki

<https://wiki.creality.com>



- ✓ 全方位认识新品，沉浸式探索产品功能
- ✓ 详尽的操作方案，助您轻松上手
- ✓ 售后专业辅助平台，提供高效的解决方案

玩3D打印，上创想云
丰富、便捷、有趣
一体化3D打印平台



创想云

<https://www.crealitycloud.cn>

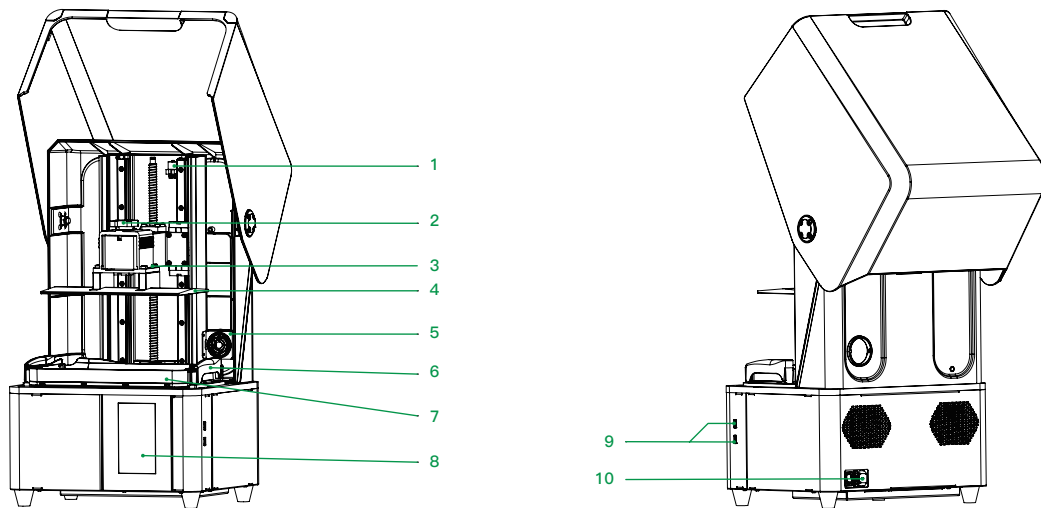


- ✓ 丰富优质的模型库，让灵感触手可及
- ✓ 云切片、免切片免调参，自由选择
- ✓ 手机远程控制，随时随地一键打印

- 1 Do not use the printer any way other than described herein in order to avoid personal injury or property damage.
- 2 Do not place the printer near any heat source or flammable or explosive objects. We suggest placing it in a well-ventilated, low-dust environment.
- 3 Do not expose the printer to violent vibration or any unstable environment, as this may cause poor print quality.
- 4 Please use recommended resin for not to damage the machine.
- 5 Do not use any other power cable except the one supplied. Always use a grounded three-prong power outlet.
- 6 Please do not open the plastic cover during usage, otherwise the printing will be interrupted.
- 7 Do not wear cotton gloves when operating the printer, avoiding the burns, injury and machine damage caused by the moving parts.
- 8 Please wait a moment after the print is finished. And please wear gloves to take out the print by tools.
- 9 Clean the printer frequently. Always turn the power off when cleaning, and wipe with a dry cloth to remove dust, adhered printing plastics or any other material off the frame, guide rails, or wheels. Use glass cleaner or isopropyl alcohol to clean the print surface.
- 10 Children under 10 years should not use the printer without supervision.
- 11 This machine is equipped with a security protection mechanism. Do not manually move the nozzle or printing platform mechanism manually while booting up, otherwise the device will automatically power off for safety.
- 12 Users should comply with the laws and regulations of the corresponding countries and regions where the equipment is located (used), abide by professional ethics, pay attention to safety obligations, and strictly prohibit the use of our products or equipment for any illegal purposes. Piocreat will not be responsible for any violators' legal liability under any circumstance.

- 1 请勿尝试任何使用说明中没有描述的方法来使用本机，避免造成意外的人身伤害和财产损失；
- 2 请勿将本机放置在易燃易爆物中或高热源附近，请将本机放置在通风、阴凉、少尘的环境内；
- 3 请勿将打印机放置在振动较大或者其他不稳定的环境内，机器晃动会影响打印机打印质量；
- 4 建议使用厂家推荐耗材，以免造成机器损坏；
- 5 请勿在安装过程中使用其他产品电源线代替，请使用本机附带的电源线，电源插头需接插在带有地线的三孔插座；
- 6 请勿在操作打印机工作时打开打印机面盖，以免影响打印；
- 7 请勿在操作打印机时戴棉手套，以防可动部件对人身造成卷入挤压和切割伤害；
- 8 在打印完后稍等片刻，戴上手套后再取下打印平台，借助工具将平台上的模型取下，清理时请勿直接用手触摸；
- 9 常做产品维护，定期在断电的情况下，用干布对打印机做机身清洁，拭去灰尘和粘结的打印材料、导轨上的异物；
- 10 年龄在10岁以下的儿童，请勿在没有人员监督的情况下使用本机，以免造成人身伤害；
- 11 本机设有安全保护机制，请勿在开机状态下手动快速移动喷头或打印平台机构，否则设备会自动断电关机保护；
- 12 使用者应遵守设备所在地（使用地）相应国家、地区法律法规，恪守职业道德，注意安全义务，严禁将我司的产品或设备使用在任何非法用途上。如有违反者所应承担的相关法律责任我司概不负责。

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1 Limit switch
限位开关

2 Platform screws
平台手拧螺丝

3 Leveling screw
调平螺钉

4 Building platform
成型平台

5 Exhaust fan
排气风扇

6 Vat latch
料盘把手

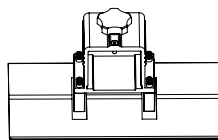
7 Resin vat
料盘

8 Touch screen
显示屏

9 USB port
USB接口

10 Power port
电源接口

2. Package Content 装箱清单



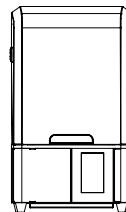
1

Print platform | 打印平台 x 1



2

Resin vat | 料盘 x 1



3

3D printer | 打印机 x 1

Tool list 工具包清单



1 U disk × 1
U盘



2 Hex Keys Set × 1
内六角扳手工具包



3 Brush × 1
油漆刷



4 Plastic blade × 1
塑胶铲刀



5 Resin filter × 4
纸漏斗



6 Metal blade × 1
金属铲刀



7 Power cord × 1
电源线



8 Disposable latex gloves × 1
一次性乳胶手套



9 Release film × 1
离型膜



10 Tube adaptor × 1
管路转接器



11 Exhaust tube × 1
排气管

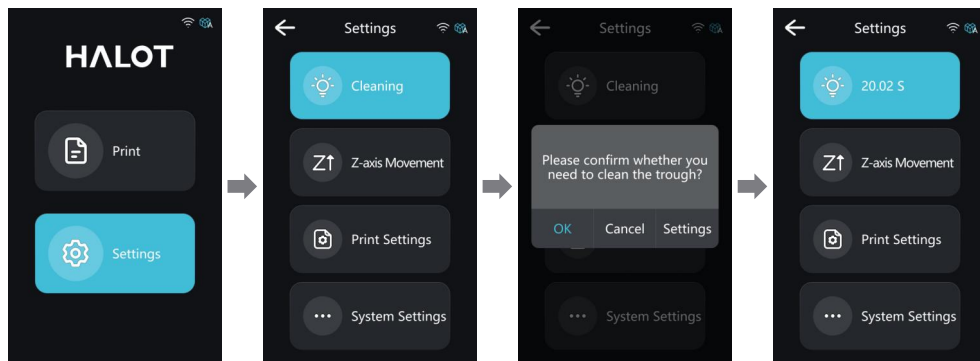


12 Calibration card × 1
校准卡片

Tips: the above accessories are for reference only, in kind prevail! 注意: 以上配件仅供参考, 请以实物为准!

Basic Parameters 基本参数	
Model 型号	HALOT-SKY 2025
LCD screen LCD屏	10.1"16K Ultra HD Mono LCD 10.1寸16K超高清单色屏
Input voltage 额定电压	100-240V ~, 50/60Hz
Print method 打印方式	U disk U盘 / WIFI
XY axis accuracy XY轴精度	14*19μm
Z-axis resolution Z轴精度	0.01-0.1mm(layer thickness 层厚)
Print speed 打印速度	100mm/h (0.1mm)
Special resin 专用耗材	High Fidelity Model Resin、Flexible、ABS、Transparent、Water Washable resin、Standard resin、Hight hardness、High toughness、Biocompatible Resin. 高精度哑光树脂、柔性树脂、类ABS、高透、水洗、普通刚性光敏树脂、高硬度、高韧性树脂、生物相容性树脂
Light source configuration 光源配置	UV integrated lamp bead (wavelength 405nm) 紫外线集成灯珠(波长405nm)
Software 软件	HALOT BOX
Nominal power 额定功率	150W
X/Y-axis resolution X、Y分辨率	15120*6230px
Print size 成型尺寸	211.68×118.37×200mm (length×width×height) 211.68×118.37×200mm (长×宽×高)
Machine size 设备尺寸	333×270×571mm (length×width×height) 333×270×571mm (长×宽×高)
Package size 包装尺寸	421×353×630mm (length×width×height) 421×353×630mm (长×宽×高)
Machine weight 机器重量	15.5kg
Gross weight 机器毛重	18.58kg

4. Cleaning Menu 清屏菜单



Cleaning: material tank cleaning;

Z-axis movement: Back to Zero and leveling;

Print settings: printing parameters, device control, etc.

System settings: set network, set language and region, upgrade firmware version (local upgrade & network upgrade); view device information, restore factory settings.



清屏: 点击可进行料槽清理;

Z轴运动: 点击可设置归零和调平;

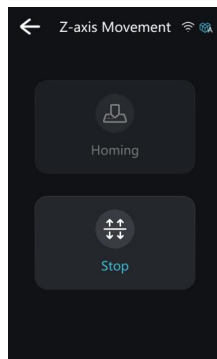
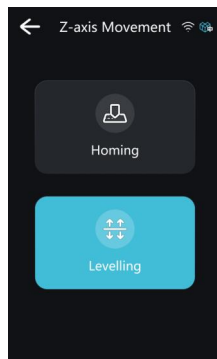
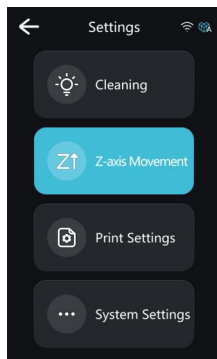
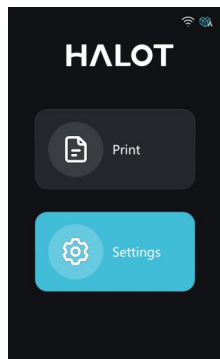
打印设置: 点击可进行打印参数、设备控制等功能设置;

系统设置: 点击可进行设置网络、设置语言及区域、升级固件版本（本地升级&网络升级）、查看设备信息、恢复出厂设置等功能设置。



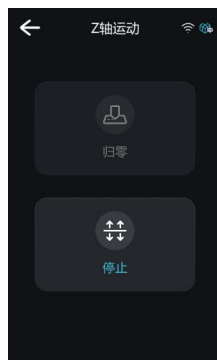
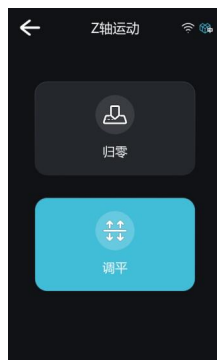
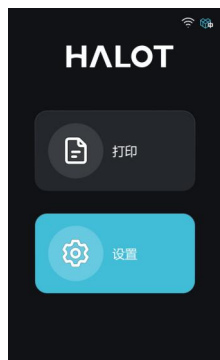
Note: Check whether the light source is normal when clearing the screen. The UI is only for reference only and shall be subject to the actual UI.
注意: 清屏时检查光源是否正常。界面仅供参考, 实际以固件UI为准。

5. Z-axis Movement Menu Z轴运动菜单



Homing:
Rise the platform to zero position;

Leveling:
Lower the platform for leveling.



归零:
打印平台上升回到零点;

调平:
降低平台完成调平操作。



Note: The UI is only for reference only and shall be subject to the actual UI.
注意：界面仅供参考，实际以UI为准。

1. Add resin | 加入树脂

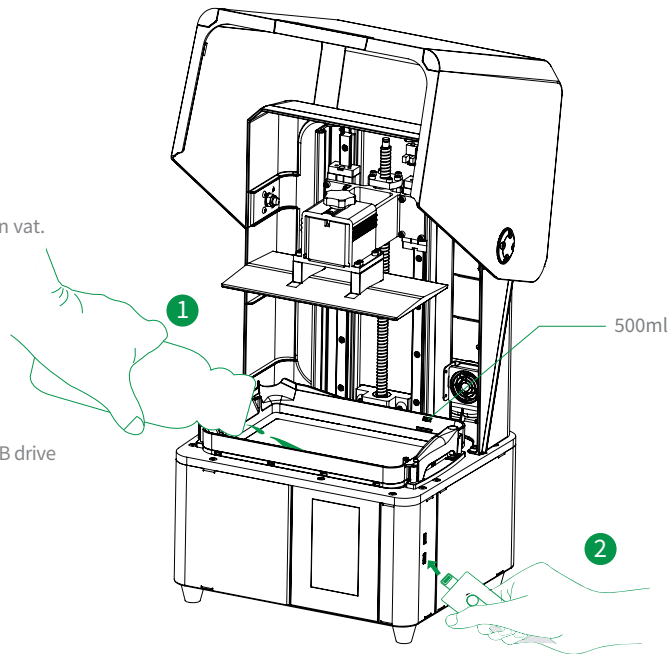
Pour the UV photosensitive resin into the resin vat.
The slot capacity is 500ml.

将3D打印机 UV 光敏树脂倒入料盘，
槽位容量:500ml。

2. Insert the USB stick | 插入U盘

Both USB ports can be used for inserting the USB drive
and importing the slices

两个USB接口均可以用于连接U盘导入切片。



Tips: How to change resin:

Take out the resin vat slowly, pour out the remaining resin into the container, clean the resin vat, pour in new resin, and then install the resin vat to the machine.

提示: 如何更换耗材?

将料盘缓缓取出, 把剩余树脂倒入容器, 清洗干净料盘, 重新倒入新树脂, 再把料盘安装到机器即可。

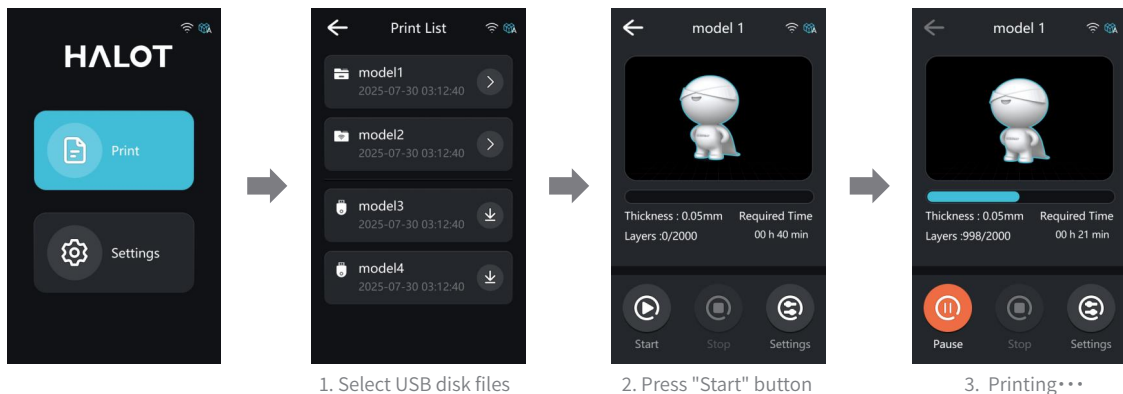


Caution : Resin may cause skin irritation or an allergic skin reaction. Please wear gloves before use to avoid direct contact with the skin.

警示: 请戴上手套方可进行装料, 光敏树脂为刺激性材料, 避免接触到皮肤。

6. First Print Guide 首次打印指引

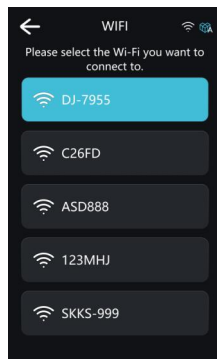
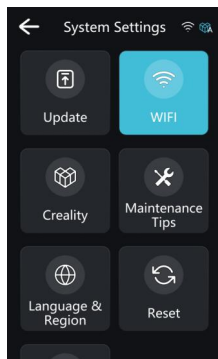
3. Print selected slice



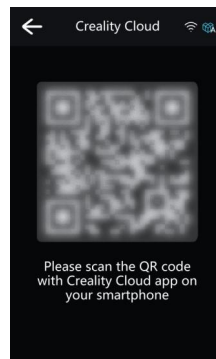
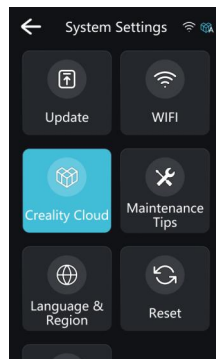
3. 选择切片打印



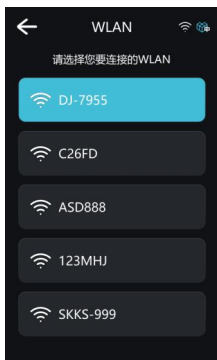
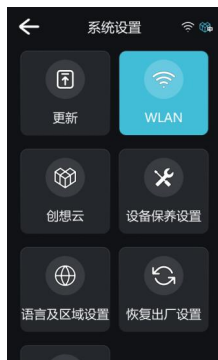
7. Connect to Network/Creality Cloud 设备联网、接入创想云



In the main interface of the device, go to "Settings" → "System Settings" → "WIFI", select the Wi-Fi you want to connect to, and network the device.



Install the "Creativity Cloud" app on your smartphone → Register an account; In the main interface of the device, go to "Settings" → "System Settings" → "Creativity Cloud", and use the Creativity Cloud app to scan the code to bind the device.



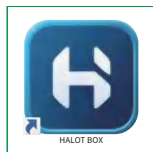
设备主界面进入“设置”→“系统设置”→“WLAN”中，选择需要连接的WLAN，为设备联网。



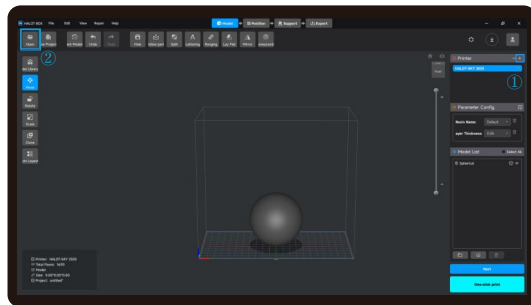
手机安装“创想云”APP→注册账号；设备主界面进入“设置”→“系统设置”→“创想云”，使用创想云APP扫码进行绑定设备。

8. Export a Slice to USB 导出切片到U盘

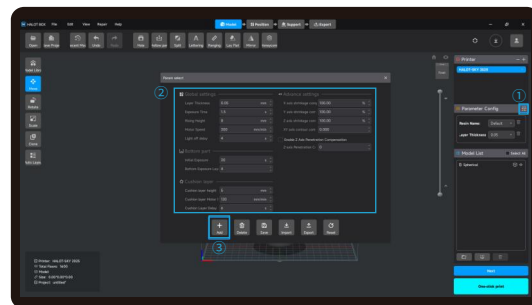
1. Slice



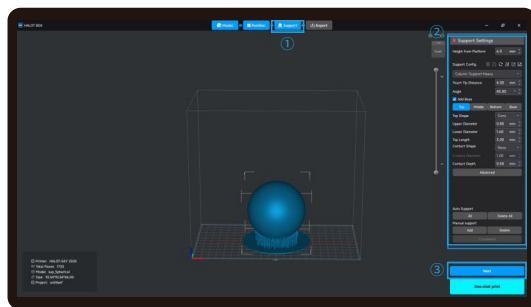
HALOT BOX



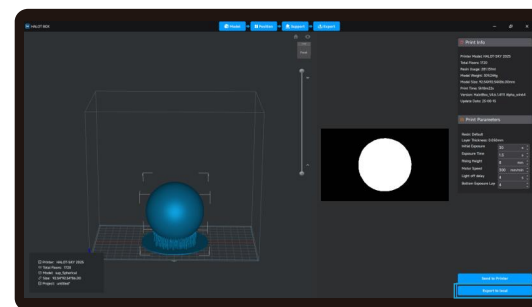
1. Open the HALOT BOX slicing software
→ ①Click the right printer column "+" to select the device model
→ ②And click "Open" on the top left of the interface to import the model file



2. Setting Printing Parameters (to use Default-Parameters, skip this step)
→ ①Click the "≡" icon in the Parameter Configuration
→ ②Set the appropriate parameters
→ ③Click "Add"



3. Add support to the model (skip steps ① and ② if no support is added)
→ ①Click the icon above → ②Set the corresponding parameters
→ ③Click the slice



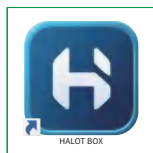
4. Waiting for the auto slicing to complete
(you can adjust the print parameters as required)
→ Click "Export to local" icon to save the sliced file



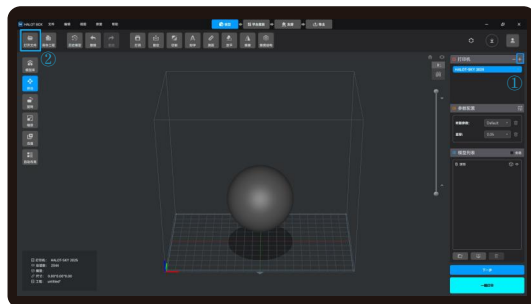
Note: The published UI of slicing software shall prevail for the interfaces of HALOT BOX .

8. Export a Slice to USB 导出切片到U盘

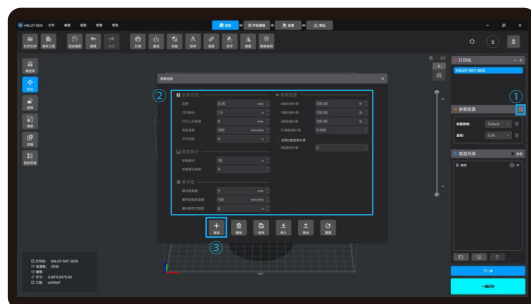
1. 切片



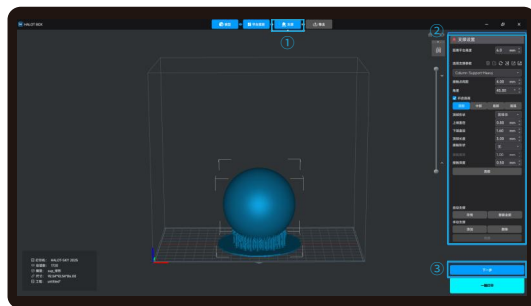
HALOT BOX



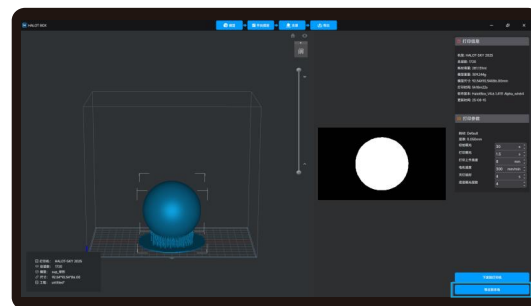
1. 打开HALOT 切片软件
→ ①点击右侧打印机栏 “+”，选择打印机
→ ②在界面的左上方点击 “打开” 导入模型文件



2. 设置打印参数（选择默认参数可跳过该步骤）
→ ①点击参数配置中的 “打印” → ②设置相应参数
→ ③点击添加



3. 模型添加支撑（无需添加支撑跳过①②步骤）
→ ①点击上方图标 → ②设置相应参数 → ③点击 “下一步”



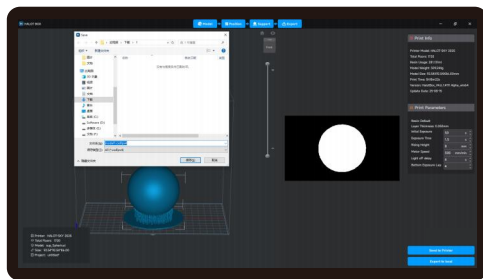
4. 等待切片完成（可根据需求调整打印参数）
→ 选择 “导出到本地” 另存切片完成的文件



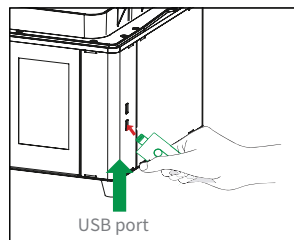
注意：HALOT BOX 的界面均以发布的切片软件UI为准。

8. Export a Slice to USB 导出切片到U盘

2. Importing

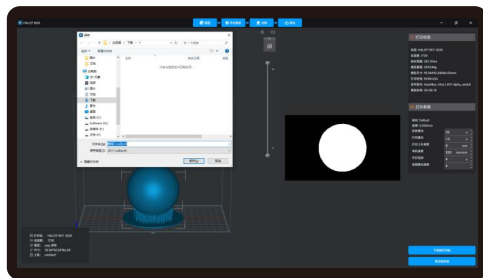


1. Generate .cdlvpv4 file, and save the file to U disk

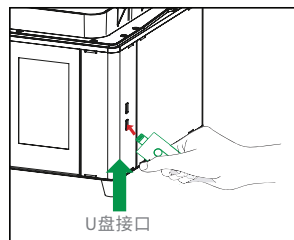


2. Insert the U disk → press the print button

2. 导入



1. 生成 .cdlvpv4 文件→保存文件到U盘



2. 插入U盘→按下打印按钮



Note: The UIinterface is for reference only,and shall be subject to the actual UI.
注意:界面仅供参考,实际以UI为准。



Warning: During the printing process the machine can't be shaken, so as not to avoid influencingaffect the printing quality.
警告:在打印过程中,机器不能摇动,以免影响打印质量。

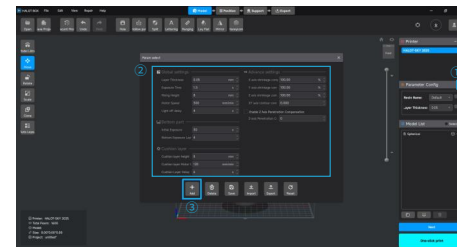
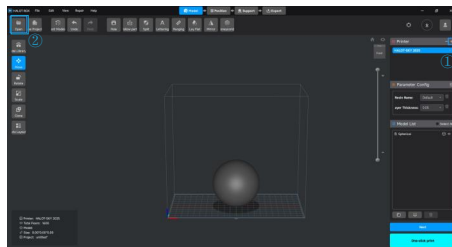
9. Send a Slice Via WiFi 切片无线发送

Slice

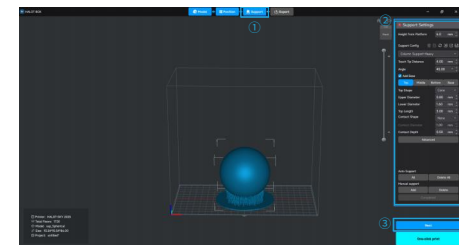


HALOT BOX

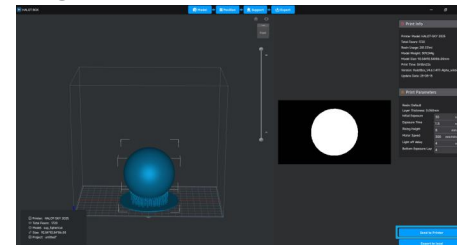
1. Open the HALOT BOX slicing software.
→ ①Click the right printer column "+" to select the device model
→ ②And click "Open" on the top left of the interface to import the model file



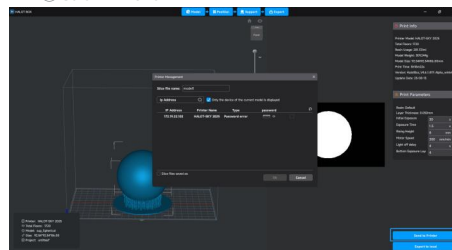
2. Setting Printing Parameters (to use Default-Parameters, skip this step)
→ ①Click the "≡" icon in the Parameter Configuration
→ ②Set the appropriate parameters
→ ③Click "Add"



3. Add support to the model (skip steps ① and ② if no bracket is added)
→ ①Click the icon above → ②Set the corresponding parameters
→ ③Click "Next"



4. Waiting for the auto slicing to complete (you can adjust the print parameters as required)
→ Click "Sent to Printer" icon to use WIFI-printing



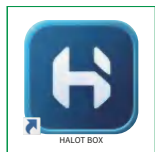
5. The software will automatically search and display the IP addresses of printers under the same WIFI. Check the checkbox on the right side of the printer model you want to adapt and click "OK". When the transfer is complete, select the file on the corresponding printer to start printing.



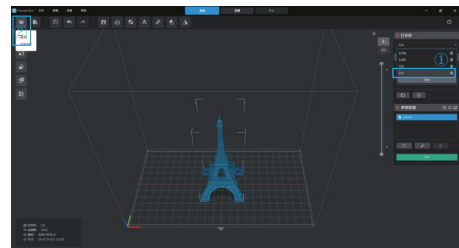
Note: Make sure the HALOT BOX and the printer are connected to the same WiFi.

9. Send a Slice Via WiFi 切片无线发送

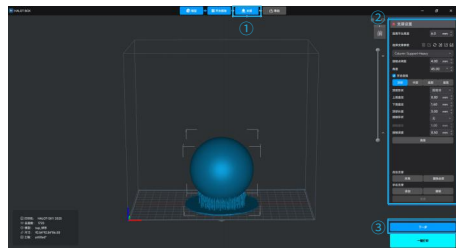
切片



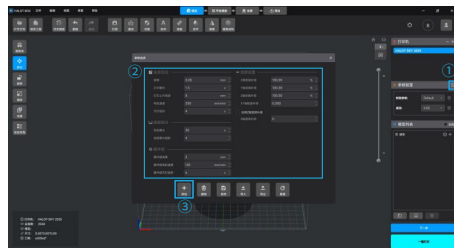
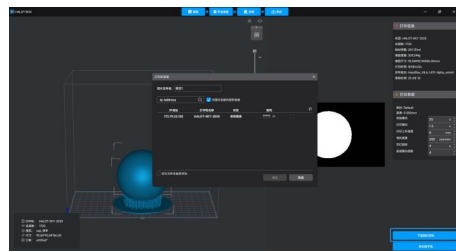
HALOT BOX



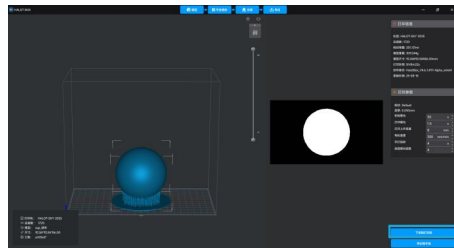
1. 打开HALOT BOX 切片软件
→ ①点击右侧打印机栏选择设备型号
→ ②然后在界面的左上方点击“打开” 导入模型文件



3. 模型添加支撑（无需添加支撑跳过①②步骤）
→ ①点击上方图标 → ②设置相应参数 → ③点击切片



2. 设置打印参数（选择默认参数可跳过该步骤）
→ ①点击参数配置中的“参数” → ②设置相应参数
→ ③点击“添加”



4. 等待切片完成（可根据需求调整打印参数）
→ 选择“下发到打印机”进入WIFI打印

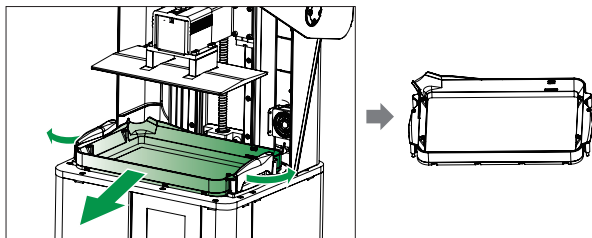
5. 软件会自动检索并显示同一-WIFI下的打印机IP，勾选所需适配打印机机型右侧勾选框后点击“确定”，待传输完成后在对应打印机上选择该文件开始打印。



注意：确保HALOT BOX与打印机连接同一-WIFI。

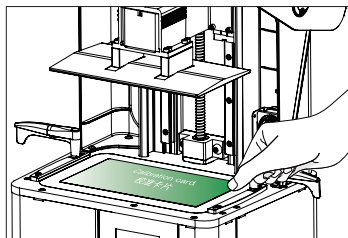
10. Level Platform 调平平台

1. Remove the resin tank



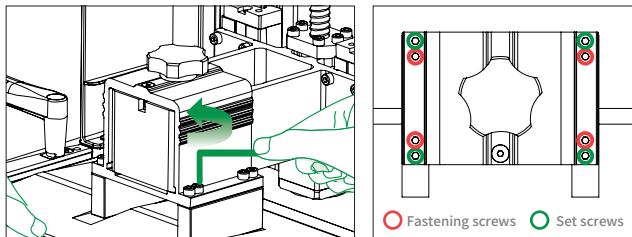
To calibrate the build platform, first go to the settings menu and click **"Homing"** for the platform. Turn the handles on both sides of the resin tank to remove it.

2. Place the calibration card



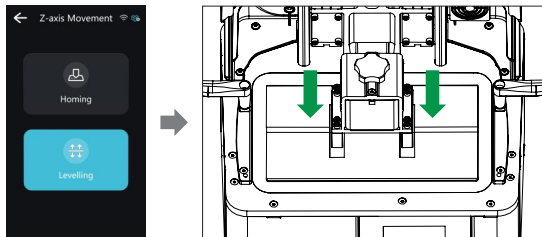
As shown in the figure above, place the calibration card on top of the LCD screen.

3. Loosen the platform screws



Use a hex key to **counterclockwise loosen the fastening screws and set screws** on the platform in sequence until the platform is loose.

4. Lower the platform



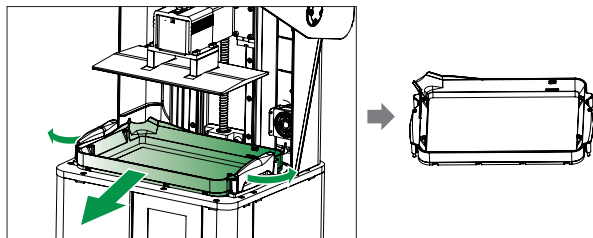
Click **"Leveling"** in the settings menu until the platform descends and contacts the calibration card.



Note: The printing platform has been leveled at the factory. If it needs leveling due to transportation or other reasons, please follow the steps below to adjust the printing platform.

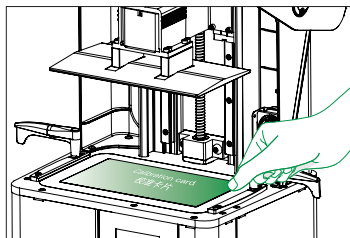
10. Level Platform 调平平台

1. 取出料槽



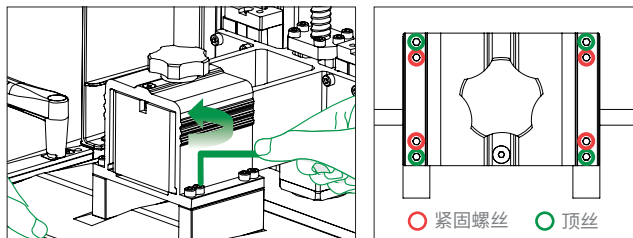
在设置菜单中，点击平台“归零”，向外转动料槽两侧把手，将料槽取出。

2. 放入校准卡片



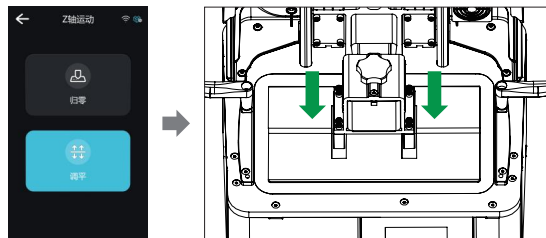
如上图所示，将校准卡片放置在LCD屏幕上方位置。

3. 拧松平台螺丝



用内六角扳手依次逆时针拧松平台上的紧固螺丝和顶丝，直到平台松动。

4. 降低平台



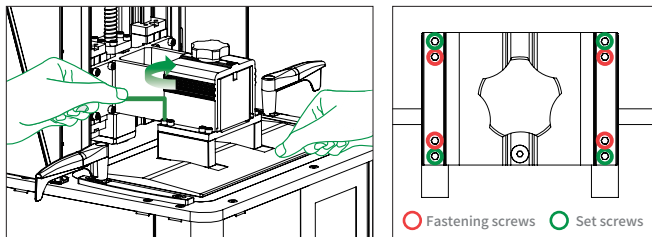
在设置菜单中点击“调平”，直到平台到位接触校准卡片。



注意：打印平台出厂时已调平，若因运输或其他原因需要调平，可以进行以下步骤进行打印平台调平。

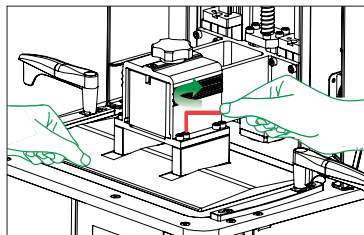
10. Level Platform 调平平台

5. Adjust the set screws



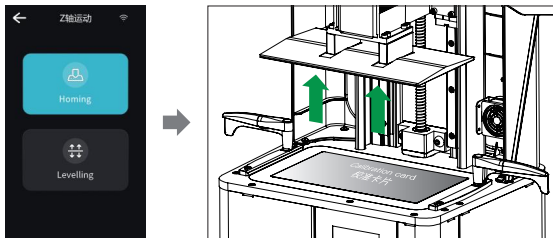
Press gently on the center of the platform with one hand, then **clockwise adjust the four set screws until all four corners of the platform are snug against the calibration card**, and the card cannot be pulled out or meets significant resistance.

6. Adjust the fastening screws



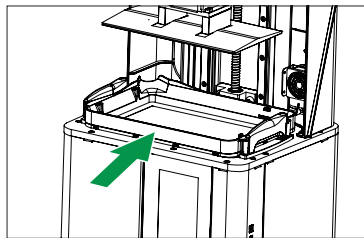
Then, **clockwise tighten the four fastening screws in sequence until the platform is secure and does not move.**

7. Home the platform



In settings menu, click "**Homing**". The platform will rise to the highest position and stop automatically.

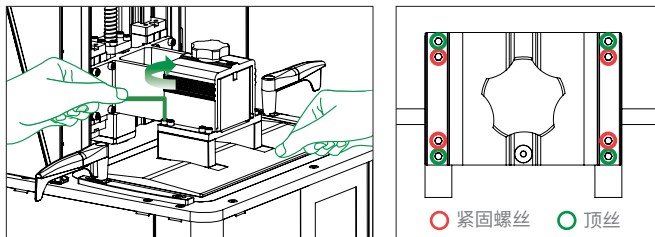
8. Reinstall the resin tank



Remove the calibration card, install the resin tank, turn the handles on both sides to lock the resin tank in place, completing the platform leveling process.

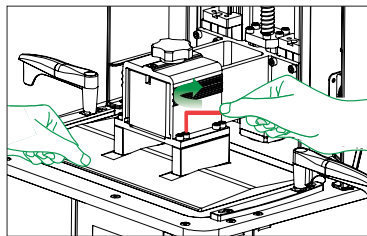
10. Level Platform 调平平台

5. 调节顶丝



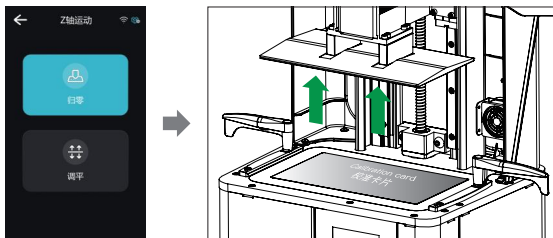
一只手轻压平台中心，先顺时针调节4个顶丝，直至平台四个角都贴紧校准卡片，校准卡片无法抽出或有较大阻力。

6. 调节紧固螺丝



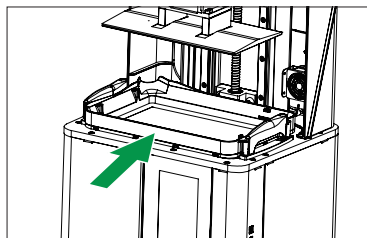
再依次顺时针拧紧4个紧固螺丝，直至平台稳固不松动。

7. 平台归零



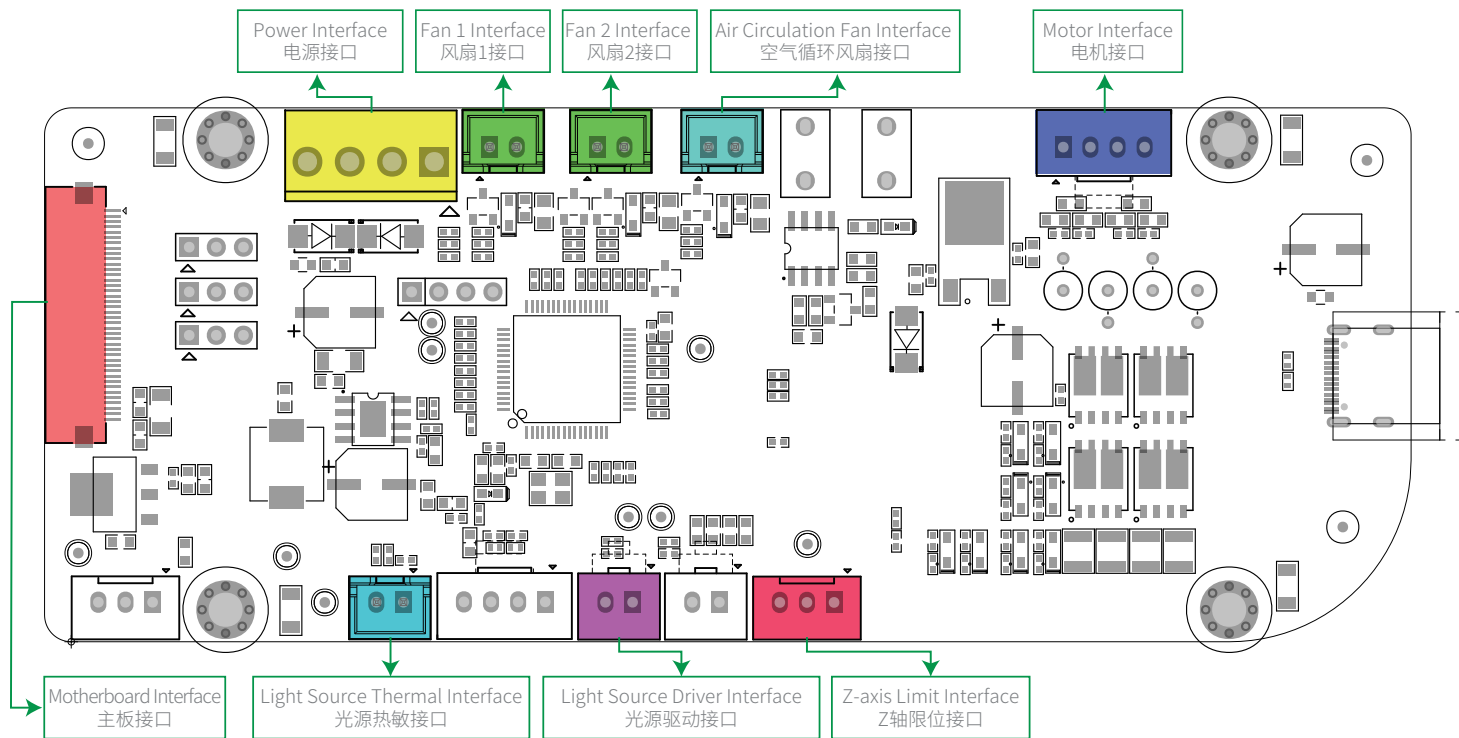
在设置菜单中,点击“归零”，平台上升到最高位置自动停下。

8. 装回料槽



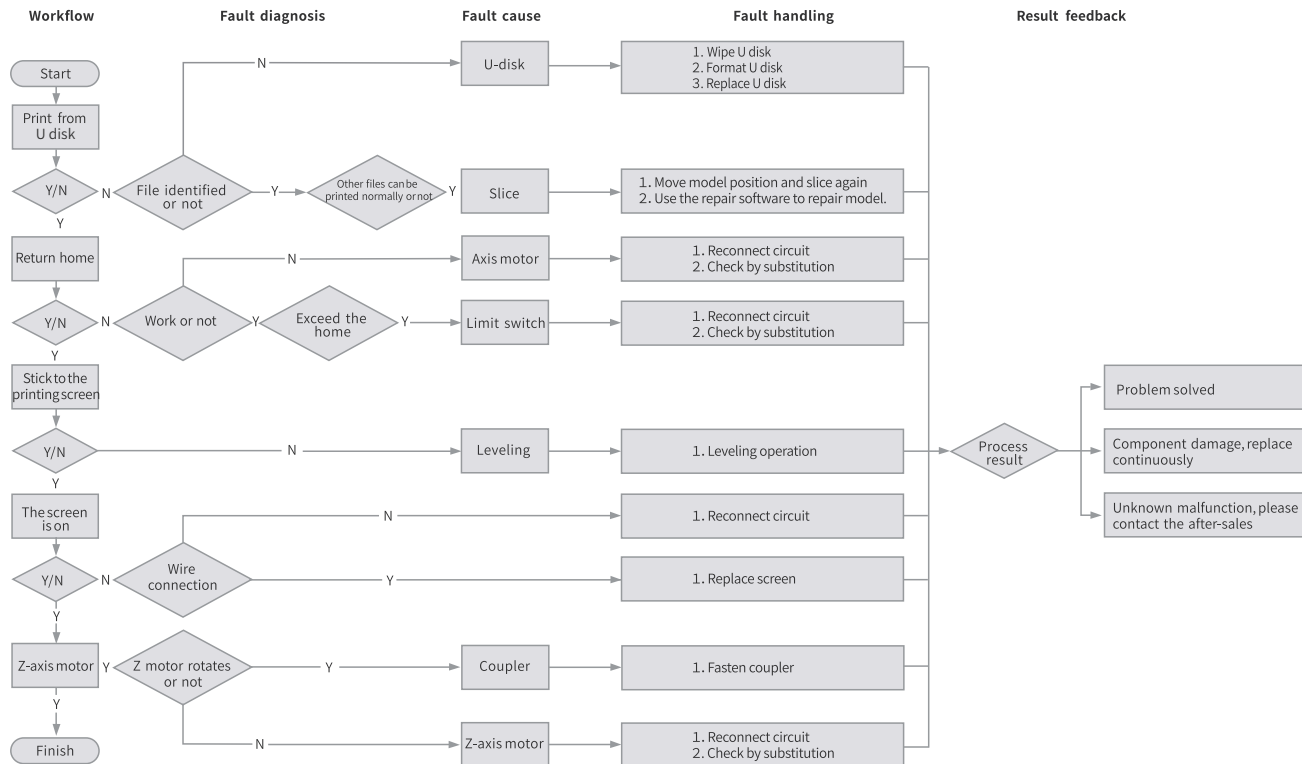
取出校准卡片，装上料盘，向内转动料槽两侧把手，将料槽锁定，完成平台调平。

11. Hardware Interface Diagram 硬件接口示意图

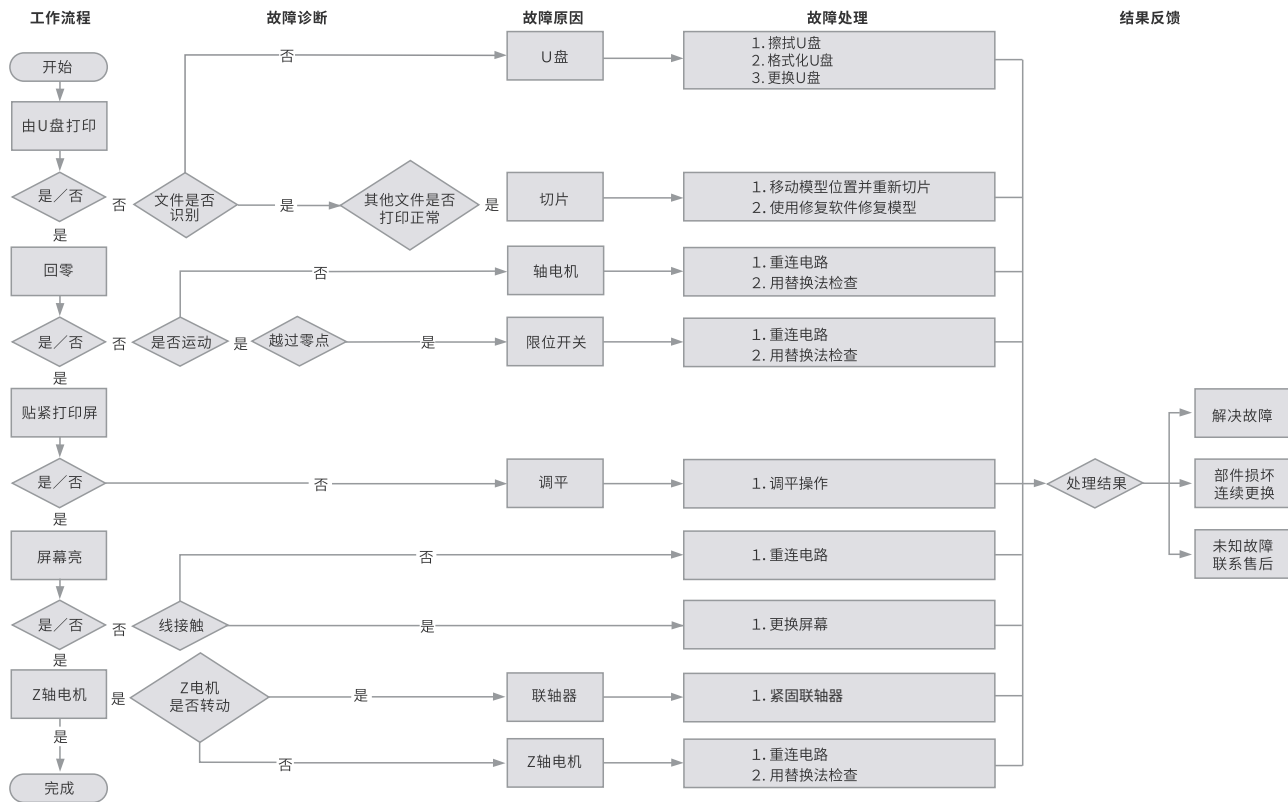


Adapter board circuit wiring diagram
转接板电路接线示意图

12. Troubleshooting 故障检修



12. Troubleshooting 故障检修





Scan the code to know more

Warranty Policy ←

- 1-year Limited Warranty since the date of product purchase.
- No Warranty for the Release Film and Product Gift (U disk, Gloves, Screwdriver, Paper funnel, Brush, etc.)

What Is Covered? ←

Any defects in material, workmanship of product will be covered until you provide any relating documents and information, including but not limited to:

- User of the product are in the country of purchase
- Defective product is a CREALITY product
- Proof of Purchase

What Is Not Covered? ←

CREALITY does not guarantee the service as a result of:

1. The proof of purchase being altered or made illegible.
2. The product label or serial number on the product being altered or made illegible.
3. Normal wear of accessories or consumables for use as release film.
4. Malfunction or damage caused by personal retrofitting, or improper installation and usage.
5. Malfunction or damage caused by use in non-recommended working environments.
6. Malfunction or damage caused by overuse (overload) or wrong maintenance (damp, mildew, etc.)
7. Malfunction or damage caused by Force Majeure (fire hazard, earthquake, lightning and floods, etc.)
8. Malfunction or damage caused by the use of other brand parts or consumable.

Technical Support ←

Please enjoy our technical support of the whole lifetime (Except technical problem beyond product itself) after purchase the product while product documents as user manual attached in U disk for instruction.

Please provide product Serial Number when apply for technical support.

Kindly Notification ←

Please read the user manual and warranty card carefully before the use.
For any service, Please priorly contact local seller or contact us via
Email: cs@creality.com for support.
See www.creality.com / for specific warranty information
about your product and procedures to act on a warranty claim.

退/换货政策 ←

- 一、满足退/换货时间
- ① 电商平台购买支持7天无理由退货，即产品签收时间起算，满168小时为7天。
- ② 因机器品质问题，非人为损坏的情况，签收后15天内可申请退换货。
- ③ 如另通过合同购买且有签订退换货时间的以合同为准，运费标准以售后服务卡为准。
- 二、产品外观要求无损伤、划痕、污迹、裂纹、变形等；随机配件、工具、赠品、包装等要求齐全完好。经我司售后检测判定，如退/换货收到的产品外观损坏，配件不全或因未按照原包装打包邮寄导致的问题，客户需承担相应的费用，具体损耗及费用需寄回后经专业售后人员进行检测核算。
- 三、非质量问题退/换货，如使用了耗材，客户需承担耗材的费用；由于包装纸盒或打包木架返厂后是无法二次使用的，因此客户需承担包装费；具体损耗及费用需寄回后经专业售后人员进行检测核算。
- 四、因不喜欢、不想要、拍错、使用不当、不满意产品等原因造成的退换货，退回运费需客户自行承担。
- 五、换货时，客户需先将机器寄回，公司收到机器后会及时安排发货。

退/换货运费标准 ←

类型	分类	寄回运费	出库运费
换货	非品质问题	客户承担	公司承担
	品质问题	公司承担	公司承担
退货	非品质问题	客户承担	/
	品质问题	公司承担	/

保修政策 ←

- 一、质保期
- ① 整机保修一年。
- ② 离型膜、赠品（U盘、螺丝刀、手套、油漆刷、纸漏斗、铲刀等）无保质期。收到产品后，请核对说明书部件清单，如赠品有缺少或品质问题，7天内可联系售后申请补发或更换。
- 二、质保期内保修：经我司售后检测判定为品质问题，公司提供免费维修服务；如果是人为导致的非品质问题，客户需承担相应更换的配件费用，无需承担维修费。
- 三、质保期外维修：由客户承担维修过程中产生的人工费、配件费、包装费、来回运费等所有费用。

返厂维修运费标准 ←

类型	返厂时间	返厂运费	出库运费
非品质问题	三个月以内	客户承担	公司承担
	三个月以上	客户承担	客户承担
品质问题	一个月以内	公司承担	公司承担
	一至三个月	客户承担	公司承担
	三个月以上	客户承担	客户承担



扫码了解更多

下列情况不列入质保范围 ←

- ① 无法提供有效的机器制造编码、购买凭证和保修卡，或信息被涂改、字迹模糊、无法辨认等。
- ② 正常的使用磨损而造成的部件损坏。
- ③ 未按说明书指导，不正确安装、使用及操作，或私自对机器进行改装而造成机器故障或损坏。
- ④ 在非机器规定的工作环境下使用而造成机器故障或损坏。
- ⑤ 由于滥用（超出工作负荷等）或维护不当（受潮、进液、浸泡、发霉等）造成机器故障或损坏。
- ⑥ 由于不可抗因素（如：火灾、地震、雷击、水灾等）造成机器故障或损坏。
- ⑦ 由于使用其他品牌部件或低质量耗材造成的设备故障或损坏。
- ⑧ 未经官方授权的服务点维修过的机器。

技术支持 ←

凡购买创想三维3D打印机，均可享受（除产品本身之外）终生技术支持，如超越产品本身的技术问题恕不提供。本产品在U盘卡中有相关使用资料，如在使用过程中遇到技术问题，请联系售后客服帮您解决。

温馨提示 ←

- ① 使用机器前请仔细阅读说明书和售后服务卡。
- ② 质保期内维修过的机器后仍享有剩余质保服务。
- ③ 退/换货及返厂维修需按原包装寄回机器，以免快递过程中产生其他问题，建议妥善保存好产品原包装。
- ④ 申请质保服务时，需提供产品制造编码、购买凭证、订单号、保修卡、发票等信息。如未提供，公司有权拒绝提供质保服务。
- ⑤ 服务时间：周一至周五，8:30-20:30；周六至周日，8:30-18:00（法定节假日除外）。热线：400-613-3882，邮箱：cs@creality.com

WARRANTY

Before returning the product and filling in a warranty, please contact after-sale person for going through after-sale formality. And attach this warranty card along with the returned machine.

Repair ☐

Change ☐

Return ☐

Name: _____ Telephone: _____

Address: _____

Serial Number: _____ Order Number: _____

Channel: Platform ☐ Offline ☐

Date of purchase Day _____ Mon. _____ Year _____

Malfunction And Damage Depiction Or Return And Change Reasons\ Suggestions:

Repair Records:

↓
Note: Client need filling in basic infor. and return reasons. Repair records shall retain for technicians.

产品保修卡



产品寄回前请先联系售后专员，为正常进行售后处理，请务必填写此卡，并随机器寄回。

返修 ☐

换货 ☐

退货 ☐

客户名称：_____联系电话：_____

收件地址：_____

机器制造编码：_____订单编号：_____

购买渠道：电商平台 ☐ 线下 ☐

购买日期：_____年_____月_____日

故障描述或退、换货原因和建议：

维修情况记录：



温馨提示：基本信息及返厂原因为客户必填项，维修情况记录部分为维修人员填写项。



FCC Requirement

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference;
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Due to the differences between different machine models, the physical objects and the final images can differ. The final explanation rights shall be reserved by Shenzhen Crealty 3D Technology Co., Ltd.

因每款机型不同,实物与图可能有所差异, 请以实物为准, 最终解释归深圳市创想三维科技有限公司所有。



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E-mail: info@creality.com cs@creality.com

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服务热线: 400 6133 882 0755-8523 4565



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214-240379

