

INSTRUCTION MANUAL

Silonn

Rev00

SLIM24B-WF



Ice Maker

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IMPORTANT SAFETY INFORMATION

To reduce the risk of injury or property damage, please follow these safety precautions.

WARNING



- Voltage power from outlet must match specifications on appliance nameplate.



- This appliance **must be** grounded.



- Using an extension cord may cause overheating and increase the risk of fire.

If an extension cord MUST be used:

- 1) **Only use an** extension cord with grounding plug.
 - 2) The marked rating of an extension cord **must be** equal to or greater than the rating of this appliance.
- **Do not** operate if any component, including the cord or plug, is damaged.
 - Unplug the unit before cleaning by hand.



- Only responsible and capable adults should operate the ice maker.
- **Do not** place the power cord where it could be pulled by children or pose a tripping hazard.
- Children should not be left unattended near the ice maker during operation.



- **Do not** use water that is micro-biologically unsafe or of unknown quality.



- **Do not** remove any safety, warning, or product information labels from the unit.



- **Do not** touch the evaporator with your hands while the ice maker is operating.
- **Do not** plug in or unplug the unit with wet hands.



- The unit **must be** placed and set up according to installation instructions before use. The unit is for indoor household use only.



- **Do not** store or use flammable vapors or liquids near the unit.
- **Do not** immerse any part of the unit in water.



- **Do not** attempt to disassemble, repair, modify or replace any part of the ice maker unless permitted by the manufacturer.

WARNING



FIRE OR EXPLOSION HAZARD Flammable Refrigerant

This unit contains an isobutane refrigerant, also known as R600a, a natural gas with high environmental compatibility. However, it is also combustible. Adhere to the warnings below to reduce the risk of injury or property damage.



1. When handling, installing, and operating the unit, care should be taken to avoid damage to the refrigerant tubing.



2. Only dispose of the unit according to Federal and Local Regulations. Contact your local authorities for the environmentally-safe disposal of the unit.



3. Keep ventilation openings around the unit's enclosure clear of obstruction.



4. **Do not** place the unit near heat sources such as an oven.



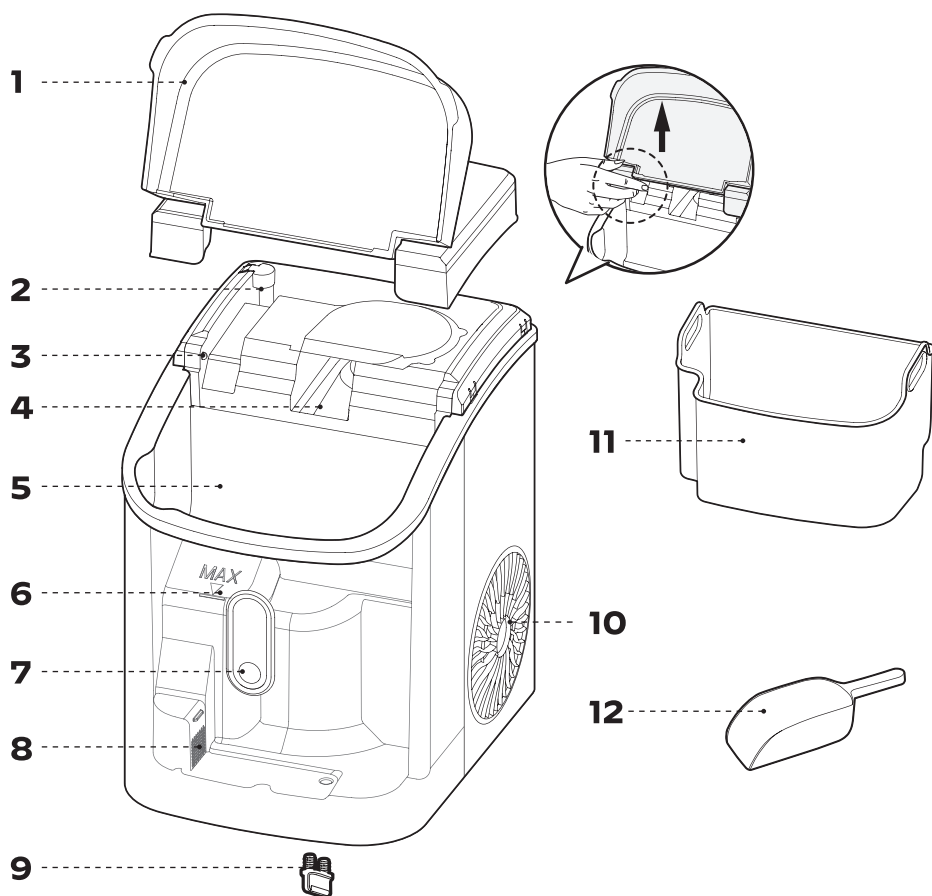
5. Ensure a minimum of three inches of clearance around the side and back walls of the unit for proper air circulation.



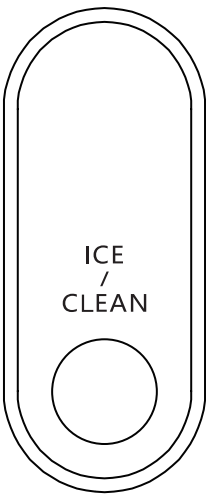
6. **Do not** place the unit in direct sunlight.

PRODUCT INTRODUCTION

Tip: To remove the cover, place your fingers in the small opening under the left side and carefully pull up.



CONTROL PANEL INTRODUCTION



Function	Operation
MAKING ICE	When powering on or off, the ring indicator will flash white 3 times, then turn off. Press the ICE/CLEAN button to start making ice, with the ring indicator turning white .
SELF-CLEANING	After the ring indicator flashes white 3 times, the ice maker enters standby mode. In standby mode, press and hold the ICE/ CLEAN button for 3 seconds and the ice maker will switch to self-cleaning mode. The ring indicator will turn blue .
ICE FULL	The ring indicator turns green when the ice basket is full.
ADD WATER	The ring indicator turns red when the water reservoir is low.
WIFI CONNECTION	Press the ICE/ CLEAN button 3 times consecutively to enter WiFi pairing mode, with the ring indicator flashing yellow .

USING YOUR ICE MAKER

BEFORE FIRST USE

1.

Verify all parts and ice maker accessories were received.
Missing parts? Contact Customer Service.



Stand upright
for 24hrs.



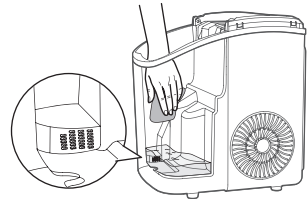
Use in locations
50°F ~ 90°F
(10°C ~ 32°C).



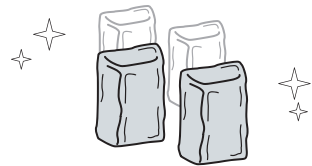
2.

Carefully remove the protective film
and clean the ice maker thoroughly
before first use.

Note: Make sure the drain plug is
installed in place.



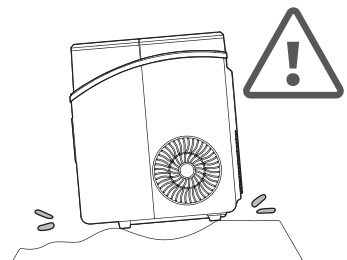
Due to temperature variations
and other factors, ice quality
should become stable after the
first 1–3 cycles.



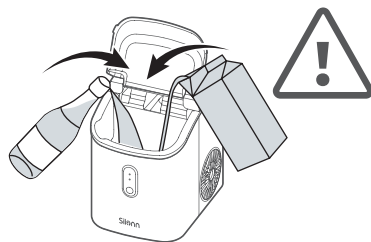
More Cycles = Perfect Shape

3. What Not To Do!

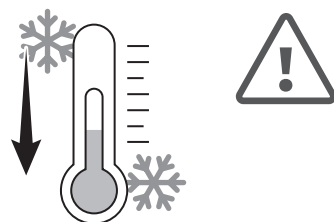
Unstable base.



No other liquids
(Drinking water only).

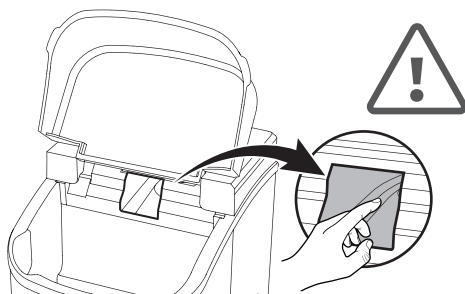


Do not use in high or low temps.



Lower than 41°F/5°C

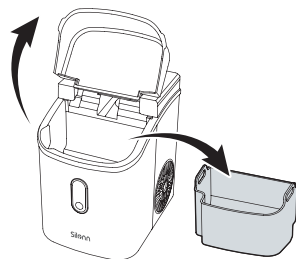
Do not place your fingers in
the ice outlet. The ice maker
will detect ice is full and
stop working. Wait 3 mins
before further operation.



HOW TO USE YOUR ICE MAKER

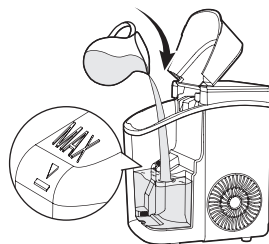
1.

Open the top cover and
remove the basket.



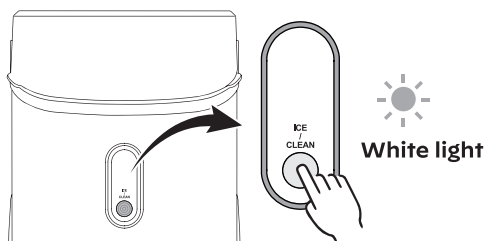
2.

Add water. Do not exceed the
"MAX" water line.



3.

Press the **ICE/CLEAN** button.



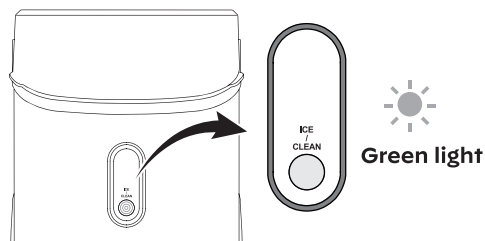
4.

Wait **6min-8min**. The ice-making time depends on room temp and water temp.



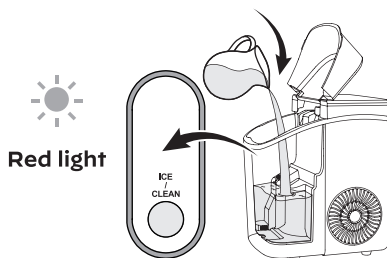
DONE:

The ring indicator turns green when the ice basket is full.

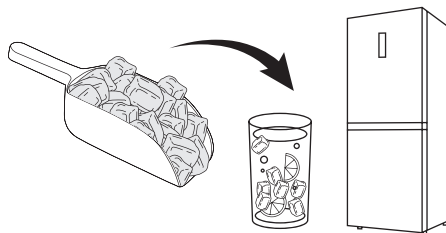


REFILL:

When the ring indicator turns red, add water and press the **ICE/CLEAN** button to restart.



Take ice cubes out before they start to melt.



Note: It takes a little more time to restart the ice maker after accidental power-off.

CLEANING AND MAINTENANCE

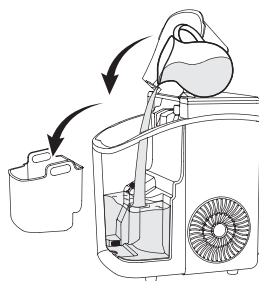
To keep your ice tasting fresh and the unit looking great, we recommend cleaning the unit once per week.

SELF-CLEANING (15-MIN PROCESS)

1.

Remove the basket. Add water or water/vinegar mixture in a ratio of 5:1 to the "MAX" water line.

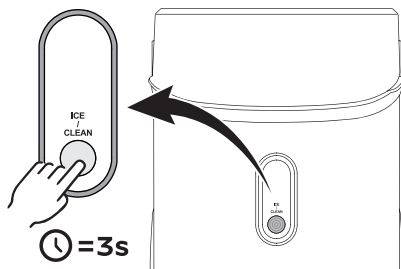
Note: In areas with hard water, professional ice maker detergent can be used to clean the ice maker. Leave the detergent in the machine for 12 hours.



2.

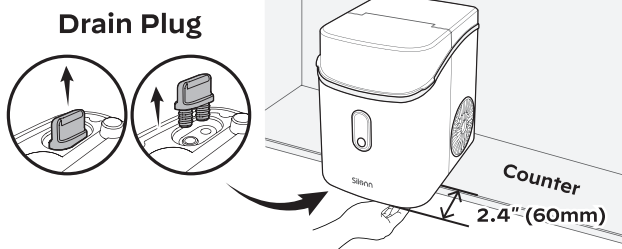
IN STANDBY MODE:

Press and hold the **ICE/CLEAN** button for 3 sec to start self-cleaning.



3.

Drain excess water over sink.



4.

Clean exterior with cloth using mild dishwashing soap.

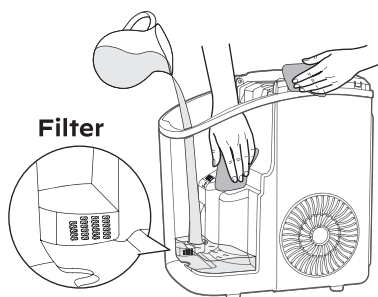


MANUAL CLEANING

Turn off the unit and disconnect from power before cleaning.

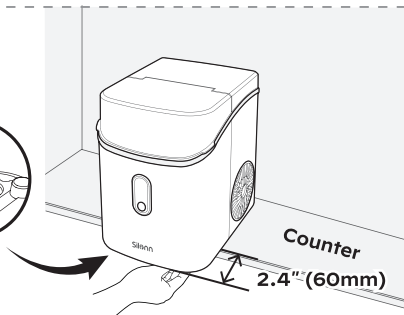
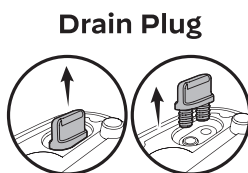
1.

Add water/vinegar mixture in a ratio of 5:1, then leave in the machine for a period of time. Clean the water filter, the ice outlet, both water reservoirs, and other small corners to prevent dirt build-up.



2.

Drain excess water over sink.



3.

Clean exterior with cloth using mild dishwashing soap.



⚠ DO's & DON'Ts while cleaning and maintaining

- **Do not** use organic solvent, boiled water, strong acid and strong alkali etc. for cleaning.
- Considering the wide range of water quality across different regions, it is recommended to perform regular manual cleaning.
- It is recommended to **drain the water tank** at least once every three days.
- When the unit is not to be used for a long duration, **drain** the water completely & dry the interior.
- **Store** in a well-ventilated area.

PRODUCT SPECIFICATIONS

Voltage/Frequency	120V/60Hz
Ice-Making Current	2.7A
Water Reservoir	0.29 gal (1.1L)
Ice Basket Capacity	1.76 lbs (0.8kg)
Ice-Making Rate	33 lbs (15kg) per Day
Ice Shape	Nugget
Material	ABS, PP
Net Weight	19.4 lbs (8.8kg)
Product Size	11.3 x 8.9 x 12.9 inch (287 x 226 x 328 mm)

CONNECT TO APP

Use the app to control your ice maker from your iPhone or Android device even when you are away from home.

SYSTEM REQUIREMENTS

- Supported wireless routers must have a 2.4 GHz operating frequency.
- Standard: 802.11b/g/n bands
- Supported smartphone systems: Android 6.0 or later, iOS 11 or later

1.

To download the app, scan the QR code. You can download the iOS or Android version, then install on your mobile device.

If you have issues downloading the app, please call technical support or email customer service.

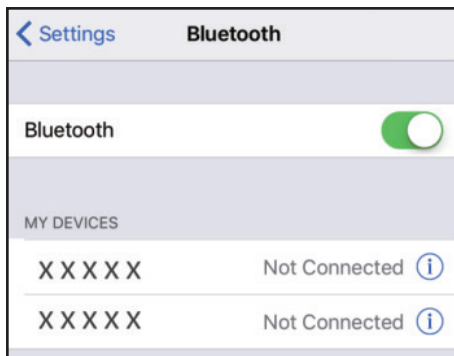


2.

Open the app, turn on Bluetooth, then sign up for a free account. Log in with your account name and password.

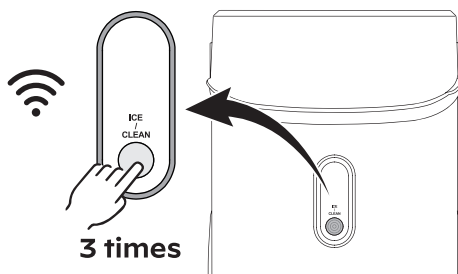


- 3.** Select your WiFi network and enter the password. The network must be 2.4 GHz.



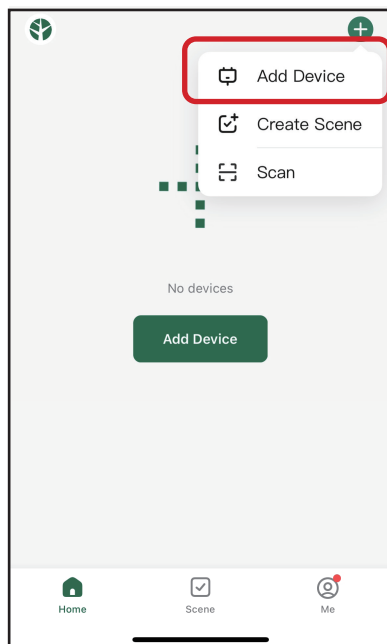
4.

Plug in the ice maker. Press the **ICE/ CLEAN** button 3 times consecutively to enter WiFi pairing mode, with the ring indicator flashing **yellow**.



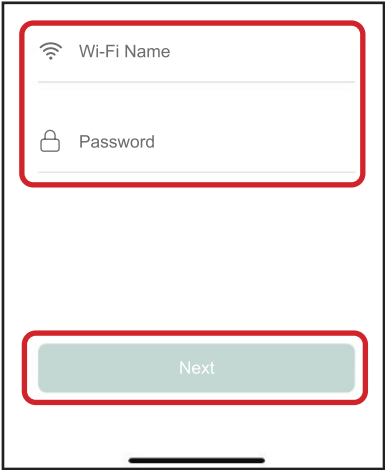
5.

Open the app, then select the **ADD DEVICE** button. The app will search for the ice maker automatically. Press the green **ADD DEVICE** button to add your device.



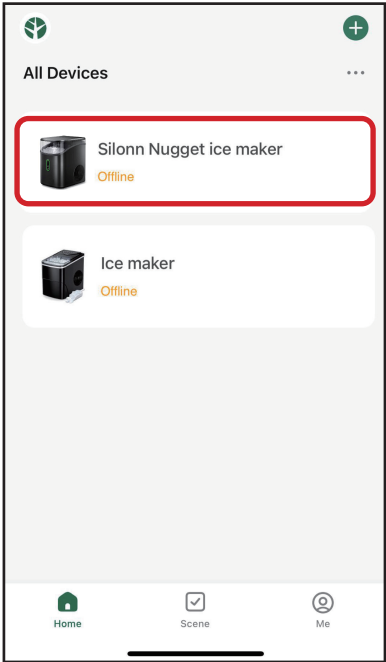
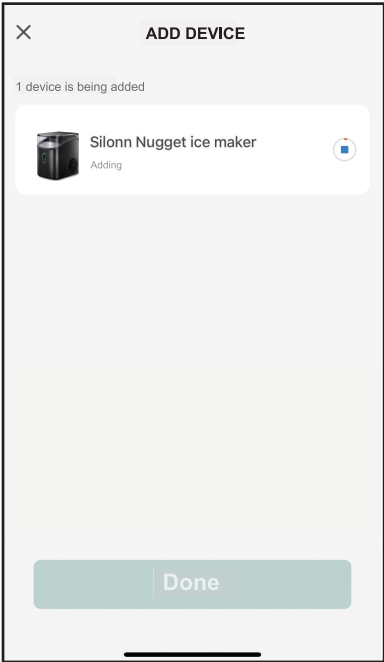
6.

Choose your Wi-Fi name (the one your phone is connected to) and enter the password. Press the **Next** button to continue.



7.

The app starts connecting to your ice maker. It may take some time, but please wait patiently to set up the connection. Once the ice maker connects, the ring indicator turns **yellow** and remains illuminated.



USING THE APP



- 1.** Timer
- 2.** Power Switch
- 3.** Self-Cleaning Switch

TROUBLESHOOTING

Problem	Possible Causes	Solution
The ring indicator turns red.	Low water level or not enough water.	Stop making ice, refill water, press the ICE/CLEAN button, then restart and try again.
	There is too much ice.	Remove some ice.
The ring indicator turns green.	If there are no ice cubes, there may be something blocking the inner wall.	Remove the obstruction and clean the inner wall.
The ring indicator flashes in red.	The ambient temperature or the water temperature in the inner tank is too high.	Please run the ice maker in a location below 90°F and add colder water.
	Refrigerant liquid leakage.	Press the ICE/CLEAN button twice to restart the ice-making program. If this problem occurs again, please contact customer service.
	The cover motor is broken.	
	The pipe in the cooling system is blocked.	



Problem	Possible Causes	Solution
Making ice too slowly.	The hot air outlet has been blocked.	Maintain 5.9 inches (15cm) of distance between the hot air outlet and the wall.
	The water temperature in the inner tank is too high.	The water temperatures should be between 45°F - 90°F.
	The refrigeration system is not functioning properly.	Please contact customer service.
Water leakage.	The drain plug is not in place.	Reinstall the drain plug in place.
	Pipe joints in the appliance may be loose.	Please contact customer service.
	The seal has completed its service life and needs to be replaced.	
Unshaped ice appears.	The added water temperature is higher than the existing water, leading to machine overload.	Remove the ice cubes from the ice basket. Pause the ice maker for 15-30 minutes, then restart it.
	The hot air outlet has been blocked.	Maintain 5.9 inches (15cm) of distance between the hot air outlet and the wall.
Ice maker creating harsh noise.	Dirt built-up and machine overload.	Please run the ice maker in a location below 90°F and add colder water.
		Clean the ice maker regularly following the manual.
		Please contact customer service.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

WARRANTY INFORMATION

30-DAY LIMITED WARRANTY

To provide customers with a quality shopping and user experience, the unit can be replaced or returned for a full refund within the 30-day period from the date of purchase.

30-DAY TO 1-YEAR LIMITED WARRANTY

After the 30-day warranty has expired, a 1-year warranty from the date of purchase that covers product replacement is automatically activated. Please note that proof of purchase is required for all warranty claims.

30-DAY TO 1-YEAR WARRANTY LIMITATIONS

This warranty does not cover:

- Any condition resulting from incorrect or inadequate maintenance or care.
- Damage resulting from misuse, abuse, negligence, accidents, or shipping damage.
- Dissatisfaction due to buyer's remorse.
- Normal wear and tear.
- Damages incurred after initial transportation.

Thank You

for Choosing Us!

All of us do appreciate your ice maker purchase. We hope that you are as happy with the ice maker as we were designing and manufacturing it for you. We strive to provide you with the best quality ice makers and services in the industry.

Questions or Problems?

 877-546-8603 Mon-Fri, 8am-8pm (CST)

 support@silonn.com |  www.silonn.com

860-03129-00 Rev00