



Wireless earbuds

X9-Pro

User's Manual

Please read this manual
before using the product

Thank you for choosing the TREBLAB X9-Pro!

Our earbuds provide superior sound quality and exceptional mobility thanks to their light-weight construction and convenient hands-free wireless operation. Before using this product, please read this manual.

WHAT'S IN THE BOX

1.



2.



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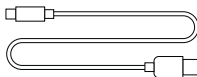
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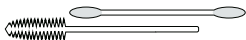
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X9-PRO

1. TREBLAB X9-Pro earphones

2. Charging case

3. TREBLAB logo sticker

4. User's manual & quick start guide

5. Silicone ear-tips

6. Charging cable

7. Cleaning set

BUTTONS AND PARTS

CHARGING
CONTACTS

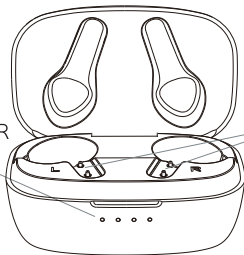
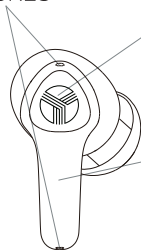
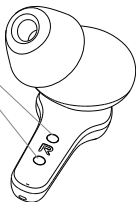
MICROPHONES

TOUCH PANEL

STATE
INDICATOR

CASE BATTERY
LEVEL INDICATOR

CHARGING
PINS



Function	Operation
Power on	Take the earbuds out of the case or touch the Touch panels of both earbuds and hold for 3 seconds.
Power off	Put the earbuds back into the case and close it or touch the Touch panels of both earbuds and hold for 5 seconds when no media is played.
Pause / Play	Touch either earbud's Touch panel twice.
Next track	Triple-touch the right earbud's Touch panel .
Previous track	Triple-touch the left earbud's Touch panel .
Switch ANC modes	Touch and hold either earbud's Touch panel for 2 seconds.
Volume +	Touch the right earbud's Touch panel once with 1 second intervals.
Volume -	Touch the left earbud's Touch panel once with 1 second intervals.

Answer a phone call	Double-touch either earbud's Touch panel during the incoming call.
Reject a phone call	Touch either earbud's Touch panel and hold for 2 seconds during the incoming call.
Hang up	Double-touch either earbud's Touch panel when on a call.
Voice assistant activation	Touch the right earbud's Touch panel four times.
Gaming mode	Touch the left earbud's Touch panel four times.
Disconnect	Touch both earbud's Touch panel five times when the earbuds are connected to the source device.
Factory reset	Touch both earbud's Touch panel five times when the earbuds are not connected to the source device.

HOW TO ENSURE A PROPER FIT

Ear-tips in different sizes



XXS



XS



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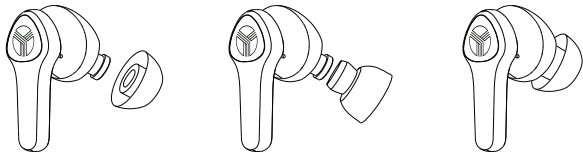
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Using the appropriate-sized ear-tips is critical to isolate external noise and achieve a snug and secure fit. It is common for a user to have different-sized ear canals, so try on one ear-tip at a time to find the best fit for each ear.

To achieve the best possible fitment of your **X9-Pro** earbuds, gently push the earbuds into your ears and adjust the headset until it fits comfortably. You should notice a drop in ambient noise when the ear-tip has been placed correctly. With a proper fit, you'll notice more range when listening to music.

To change the silicone ear-tips:

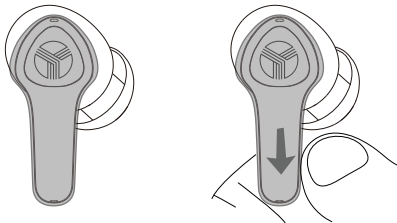


1. Turn out the flange of the ear-tip.
2. Twist and firmly push the ear-tip's stem onto the earbud nozzle.
3. Turn out the flange of the ear-tip back.

CHARGING

There are three things to keep in mind:

1. The X9-Pro's case is not compatible with 90W+ chargers.
2. The X9-Pro model comes with protective films covering the earbuds entirely. Remove these films prior to charging the earbuds.
3. After use and before charging, wipe the earbuds carefully to remove any moisture from the charging contacts.



To charge the case

You can check the current battery level of the case by looking at the battery level indicator on the front of the case when opening or closing the case lid. The indicator lights show the battery level as follows:

- 4 LEDs = 76 - 100% of the battery
- 3 LEDs = 51 - 75% of the battery,
- 2 LEDs = 26 - 50% of the battery,
- 1 LED = 1 - 25% of the battery.

We recommend charging the case when the battery level is in between 1 - 25%.

To charge the case, connect one side of the supplied charging cable into the Type-C charging port (on the back of the case) and the other side into the power source or simply put the case onto a wireless charger. While charging, one LED on the case battery level indicator will be flashing slowly showing the current battery level of the case. Once fully charged, all four LEDs will be on. It takes about 2 hours to fully charge the case using a wire or a wireless charger.

Be sure to use a 5V DC / 0.5 - 1A adapter or charger. Using a power source with a lower power will increase the overall charge time.

To charge the earbuds with the charging case

When the earbuds' battery is running low, you will hear the sound prompt reminding a busy tone.

Put the left and right earbuds into the slots in the charging case. The earbuds will turn off automatically. The case will immediately start charging the earbuds. You will see the white state indicators on the earbuds and two outermost LEDs on the case will light up. When the earbuds are fully charged, the white LED indicators on the earbuds and case will go off. It takes about 2 hours to charge the earbuds.

SETTING UP YOUR TREBLAB X9-Pro

To turn on the earbuds

Take the earbuds out of the case, the earbuds will turn on automatically.

Another option to turn them on is to touch the **Touch panels** of both earbuds and hold for 3 seconds. You will hear several sound prompts indicating that the earbuds are turned on and ready for pairing. The white state indicators will light up on both earbuds and, a few seconds later, the state indicators will start flashing white.

You will hear another sound prompt after connecting to a device.

To turn off the earbuds

1. Put both earbuds into the slots in the charging case.
2. Alternatively, touch the **Touch panels** of both earbuds and hold for 5 seconds when there is no media played. You will hear the sound prompt indicating that the earbuds are being turned off. The white state indicators will light up for 1 second and go off on both earbuds.

PAIRING

You can pair the **X9-Pro** earbuds with your device either together or separately. Using only one earbud at a time will help you to extend the overall playtime.

To pair both earbuds

Open the case lid and take the earbuds out of the case. The white state indicators will light up on both earbuds and, a few seconds later, the state indicators will start flashing white on both earbuds.

Activate the wireless communication function on your smart device, scan/search for **TREBLAB X9-Pro**, and click CONNECT.

If prompted by your device to connect, select Yes.

You will hear the sound prompt indicating that the earbuds are connected. The state indicators will go off on both earbuds.

When you turn the earbuds on, they will try to reconnect with the recently connected device. If the reconnection does not happen automatically, the earbuds will try to find the next device in the pairing list. You can only connect and play audio from one device at a time. But you can save up to 6 connected devices in the pairing list.

To pair both earbuds

Open the case lid and take one earbud out of the case. The white state indicator will light up and, a few seconds later, will start flashing white.

Activate the wireless communication function on your smart device, scan/search for **TREBLAB X9-Pro**, and click **CONNECT**.

If prompted by your device to connect, select **Yes**.

You will hear the sound prompt indicating that the earbud is connected. The state indicator will go off.

ANC / AMBIENT SOUND MODES

The **TREBLAB X9-Pro** earbuds support the intelligent hybrid active noise cancellation technology. This technology provides the ability not only to decrease the surrounding noise in the **ANC** mode but also to amplify some frequencies in the **Ambient Sound** mode to hear voices

when using the **X9-Pro** earbuds.

When you take out only one earbud from the case, it will go straight into the **Ambient Sound** mode to relieve the pressure from wearing the earbud. In such case you will have only two options: **Ambient Sound** on or off.

To turn off the **Ambient sound** mode, touch and hold either earbud's **Touch panel** for 2 seconds, you will hear the «dong-dong» sound prompt, indicating that the **Ambient sound** mode is disabled.

When you take out both earbuds from the case, they will go into the **ANC** mode automatically. Now, you will have three options: **ANC** mode / **Ambient Sound** mode / **ANC** off. To cycle through the **ANC** modes, touch and hold either earbud's **Touch panel** for 2 seconds. The sound prompts for the **ANC** modes are as follows:

ANC on - «whap» sound prompt;

Ambient Sound - «ring-ring» sound prompt;

ANC off - «dong-dong» sound prompt.

NOTE:

Keep the dedicated **ANC** microphone holes on both earbuds unblocked when using the **ANC / Ambient Sound** functions.

AUDIO PLAYBACK

To pause and resume the playback, touch either earbud's **Touch panel** twice.

To change tracks on **X9-Pro**, triple-touch the right earbud's **Touch panel** to play the next track and triple-touch the left earbud's **Touch panel** to play the previous track.

To adjust the volume, touch the right earbud's **Touch panel** once to increase the volume and touch the left earbud's **Touch panel** once to decrease the volume.

PHONE CALLS MANAGEMENT

The **TREBLAB X9-Pro** can be used to make and receive calls when connected wireless. Audio playback will be paused during the calls.

To answer a call:	Touch either earbud's Touch panel twice during the incoming call.
To reject a call:	Touch either earbud's Touch panel and hold for 2 seconds during the incoming call.
To end a call:	Touch either earbud's Touch panel twice when on a call.

GAMING MODE

TREBLAB X9-Pro earbuds support the gaming mode to reduce the audio latency up to 60ms. This allows to achieve better video / audio synchronization and improve your gaming and video-watching experience.

To enable the gaming mode, touch the left earbud's **Touch panel** four times. You will hear the ascending sound prompt and feel the lower latency while gaming / watching videos.

To disable the gaming mode, touch the left earbud's **Touch panel** four times again. You will hear the descending sound prompt and the latency will go back to the standard 200ms.

NOTE In the gaming mode, the connection range is much shorter than in standard one, so, if you are experiencing some connection issues or drops, please make sure to disable the gaming mode.

VOICE ASSISTANTS SUPPORT

TREBLAB X9-Pro earphones are compatible with the most of the voice assistants. To use a voice assistant, touch the right earbud's **Touch panel** four times.

RESET TO THE FACTORY SETTINGS

You can reset the **X9-Pro** earbuds to the factory default settings by cleaning up the pairing list with the last 6 connected to **X9-Pro** devices.

Make sure that the earbuds are disconnected from the source device. Tap five times on both earbuds' **Touch panel**. You will hear the sound prompt and the earbuds will go to the pairing mode.

The earbuds' memory is returned to the factory settings now.

CLEANING

It is recommended to clean the earbuds once every two weeks as earwax can accumulate and clog the protective screen located on the earbud nozzle or even the ear-tip opening.

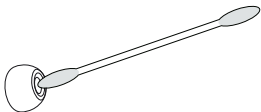
To clean the earbuds, you will need three things:

- Cotton swab;

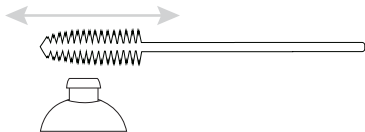
- Eyelash brush or alike;

- Alcohol.

1. Take off the silicone ear-tip from the earbud.
2. Soak the cotton swab in alcohol and clean the ear-tip opening using it.



3. Repeat the steps for another ear-tip.
4. Soak the eyelash brush (or alike) into the alcohol.
5. Clean the protective screen on the nozzle with a forward and backward movement.



6. Repeat the procedure for another earbud's nozzle.
7. Let the ear-tips and nozzles dry before putting the ear-tips back on.

TROUBLESHOOTING

Problem	Solution
Can't turn the earbuds on	Please make sure the earbuds are charged, if not – charge them and try again.
Earbuds do not charge	Please check if there are protective films on the earbuds. If yes, please remove them and try to charge the earbuds once again. Clean the charging contacts on the earbuds with a slightly damp cotton swab when they are turned off (we recommend using alcohol or a specially designed cleaning fluid sold for electronics). Check if the earbud slots in the charging case are free of debris. Try charging the case with another Type-C cable, power source, adaptor (if available).

Device doesn't find TREBLAB X9

Make sure the **X9-Pro** earbuds are not paired with any other device, as they can pair only with one device at a time.

If **X9-Pro** are in pairing mode and both earbuds flash white, but still is not found by your device, please restart your device and the headset.

Reset your earbuds to the factory settings by following the steps from the section “RESET TO THE FACTORY SETTINGS”. Try to pair again.

Frequent disconnection and noise

Make sure that the distance between your device and the earbuds is less than 33 feet / 10 meters.

Make sure that nothing is blocking the signal between your device and your **X9-Pro** earbuds.

If the earbuds are on, but disconnected from the device for longer than 15 minutes, they will turn off automatically to save power.

**Can't
connect the
earbuds to
the device**

Make sure the **X9-Pro** earbuds are not paired with any other device, as they can pair only with one device at a time.

Make sure that the distance between your device and the headphones is less than 30 feet / 10 meters.

Disconnect the device from your earbuds and remove **X9-Pro** from your device's pairing list.

Reset your earbuds to the factory settings by following the steps from the section "RESET TO THE FACTORY SETTINGS". Try to pair again.

**I cannot
find a
wireless
driver for
on my
laptop**

Make sure your laptop supports wireless connection. If it doesn't, you will need an external wireless USB adapter compatible with your laptop. For further details, consult with your laptop manufacturer.

SAFETY RULES

Never disassemble or modify your **X9-Pro** for any reason. Doing this may cause the device to malfunction or even become combustible. The damage to your device can void your manufacturer's warranty.

Do not charge the earbuds when they are wet. Make sure to dry off the earbuds before charging.

Avoid exposing the **TREBLAB X9-Pro** to extreme temperatures (below 37°F / 3°C or above 112°F / 45°C). Extreme temperatures can deform the components inside the **X9-Pro**, reducing the battery life and the lifespan of your new earbuds.

Avoid putting the device's LED lights close to the eyes of children or animals.

Do not use your **X9-Pro** during a thunderstorm. Thunderstorms could cause them to seriously malfunction and increase the risk of electric shock.

FCC STATEMENTS

FCC Compliance Statement - Part 15

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Interference Statement - Part 15

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

BATTERY INFORMATION

- Your device is powered by rechargeable batteries.
- Unplug the charging case from the electrical plug when not in use.
- If left unused, a fully charged battery will lose its charge over time.
- We recommend that you fully charge your earbuds twice a month to ensure the battery's integrity.
- Please do not leave the device (and the charging case) in hot or cold places, such as inside a closed car in the summer or winter as this will reduce the capacity and life of the batteries.
- Do not expose the batteries to fire as they may explode.
- Batteries may also explode if damaged.

RECYCLING

Your damaged or broken earphones can be recycled and we encourage you to do so to keep our planet clean. Where can you go to do this?

In the **US**, there are a couple of options:

<https://www.call2recycle.org>

<https://search.earth911.com>

<https://recyclenation.com/find>

<https://www.cta.tech/Consumer-Resources/Greener-Gadgets>

In **Canada**, please visit the links below:

<https://thinkreuse.net>

<https://www.call2recycle.ca>

In the **UK**, please visit the links below:

<https://www.recycle-more.co.uk/>

<https://www.recyclenow.com/local-recycling>

SPECIFICATIONS

Speaker unit: Ø10mm, 32Ω

Charging port: USB Type-C

Dimensions: Earbuds: 33 x 21 x 24 mm / 1.29 x 0.82 x 0.94 in

Case: 63.5 x 41.5 x 31.5 / 2.5 x 1.63 x 1.24 in

Weight: Earbuds: 4.2 g / 0.009 lb / 0.14 oz

Case: 36.5 g / 0.08 lb / 1.28 oz

THANK YOU

We truly appreciate that you chose **TREBLAB** as your trusted brand of wireless earphones. Our team sincerely hopes that you enjoy the great sound and seamless usability the **TREBLAB X9-Pro** provides.

We love making our customers happy by providing true value with our products. If for any reason you are not completely satisfied with your purchase or have any questions, please let us know by contacting us at http://treblab.com/contact_us.

We care about our customers above all and are always here to serve you.



TREBLAB

1 YEAR WARRANTY

Parts and Labor Warranty

Please visit www.treblab.com to register
YOUR product.

Designed by Productech in the U.S.

Wireless earbuds
X9-Pro



Made in China



WARNING: This product can expose you to Bisphenol A, which is known to the State of California to cause cancer. For more information, go to www.P65Warnings.ca.gov