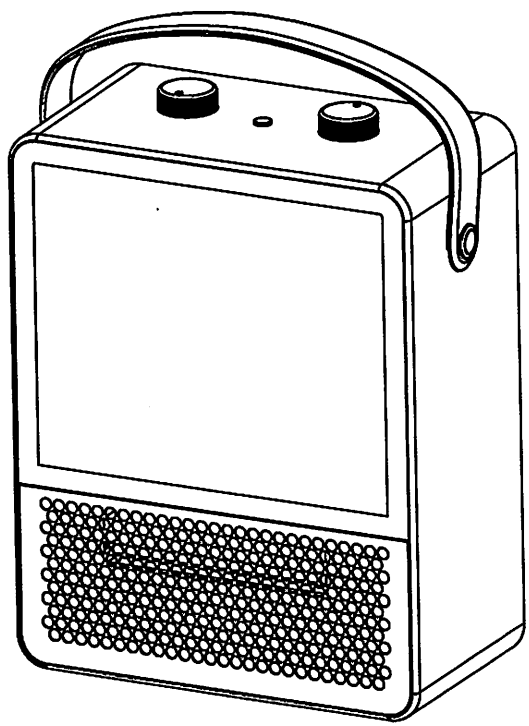
Better Homes & Gardens®

PORTABLE FIREPLACE

Model No.:
BHF236223297001 (Dark Walnut)
BHF236223297002 (Rustic Grey)



TÜVRheinland US

PLEASE SAVE THESE INSTRUCTIONS
WARNING: READ THIS OWNER'S MANUAL CAREFULLY BEFORE USE.

Questions, problems, missing parts? Contact technical support department at 800-552-8548, 9 a.m. - 5 p.m., PST, Monday - Friday or email to cs@renelgroup.net
Please have your model and date code ready.

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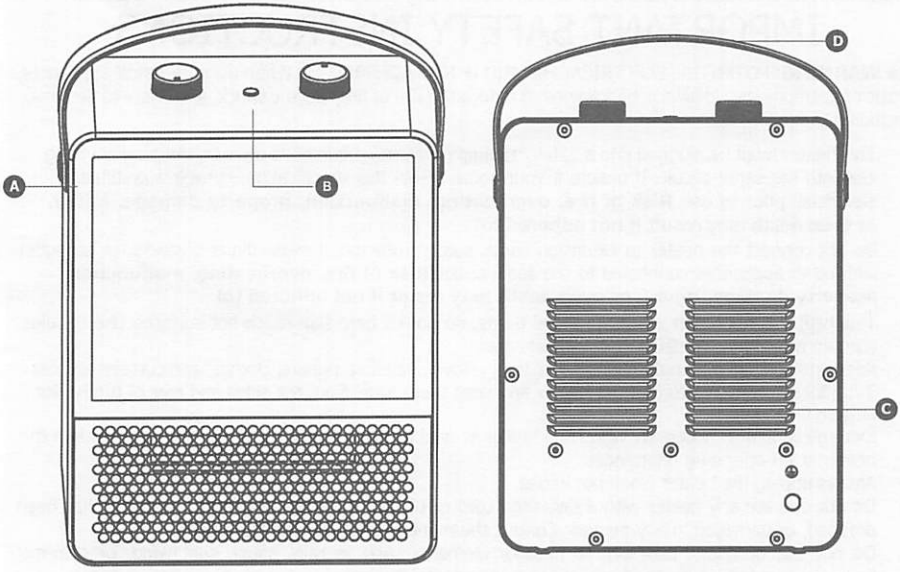
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PACKAGE CONTENTS



PART	DESCRIPTION	QUANTITY
A	Portable Fireplace	1
B	Control Panel (preassembled to Portable Fireplace (A))	1
c	Intake Vent (preassembled to Portable Fireplace (A))	1
D	Portable strap (preassembled to Portable Fireplace (A))	1

⚠ SAFETY INFORMATION

Please read and understand this entire manual before attempting to assemble, operate, or install the product.

IMPORTANT SAFETY INSTRUCTIONS

⚠ **WARNING:** POTENTIAL ELECTRICAL HAZARD IF NOT ADHERED TO. When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- This heater must be plugged into a 120 V, 15 amp (or more) circuit of its own. Do not plug anything else into the same circuit. If unsure if your home meets this specification, consult a certified electrician prior to use. **Risk of fire, overheating, malfunction, property damage, injury, or even death may result if not adhered to!**
- Do not connect the heater to extension cords, surge protectors, timers, direct breakers, or an outlet with other appliances connected to the same outlet. **Risk of fire, overheating, malfunction, property damage, injury, or even death may result if not adhered to!**
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Use handles (certain models) or wheels to move this heater.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 ft. (0.9 m) from the front of the heater and keep them away from the sides and rear of the heater. Use on floor only.
- Extreme caution is necessary when any heater is used by or near children, invalids, pets, or when the heater is left operating unattended.
- Always unplug the heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped, or damaged in any manner. Contact the manufacturer for resolution options.
- Do not use outdoors. Exposure to outdoor elements such as rain, snow, sun, wind, or extreme temperatures may cause the heater to become a safety hazard.
- This heater is not intended for use in bathrooms, laundry areas, and similar indoor locations, nor any locations that use GFCI outlets.
- Never place the heater where it may fall into a bathtub or other water receptacles.
- Do not run the cord under carpet. Do not cover the cord with throw rugs, runners, or similar coverings. Arrange the cord away from traffic areas and where it will not be tripped over.
- The heater must be plugged into a wall outlet that is a dedicated circuit with a minimum 15 amp rating on that individual circuit.
- To disconnect the heater, first turn the power button to the OFF position and then remove the plug from the wall outlet.
- Do not allow foreign objects to enter or block any ventilation or exhaust opening as this may cause electric shock, fire, or damage the heater.
- Allow at least 3 ft. of unobstructed space to the front and rear of the heater to allow for maximum heat, air, and ventilation flow.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored, nor use flammable solvents to clean the heater. Keep the heater dry at all times.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Do not use abrasive solvents to clean the heater as it may cause damage to the finish or casing.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where opening may become blocked.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).

SAVE THESE INSTRUCTIONS

⚠ SAFETY INFORMATION

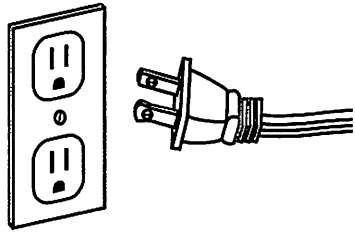
Overheat Safety Feature

This heater is equipped with an overheat safety feature. When the internal components of the heater reach a certain temperature that could cause overheating or possible fire, the heater will automatically shut off.

Tip-Over Safety Feature

This heater is equipped with a tip-over safety feature. Once the heater is tipped over, an internal switch will automatically shut the heater off. Once the heater is restored to an upright position, the heater will restore working.

⚠ **WARNING:** TO PREVENT ELECTRICAL SHOCK, MATCH THE WIDE BLADE OF THE PLUG TO THE WIDE SLOT OF THE RECEPTACLE AND FULLY INSERT.



⚠ **WARNING:** It is normal for the power cord to feel warm to the touch. However, a loose fit between the outlet and the plug may cause overheating of the plug. If this occurs, try inserting the plug into a different outlet. Contact a qualified electrician to inspect the original outlet for damage.

Specifications

Voltage Rating	120 V (60 Hz)
Power Consumption	850 W/1,500 W
Unit Size	11.91 in. (W) x 6.87 in. (D) x 17.20 in. (H)

FREQUENTLY ASKED QUESTIONS

Please review these frequently asked questions on the next few pages prior to using your heater.

Q. My heater emits a strange odor when I first open the box and when I turn the heater on for the first time. Why is this happening?

A This is normal. This heater is treated with a special heat safe/resistant coating. This odor will sometimes be present when the box is opened. When the coating is exposed to heat, it produces this particular odor during the first few hours of operation. This will dissipate after the break-in period. If you are sensitive to odors, you may want to pre-burn the unit in a garage with the door open until the initial odor dissipates.

Q. If my heater runs on its max wattage setting, how many BTUs is that?

A. This heater is intended to be used as supplemental heat in areas most needed. It may take several minutes to several hours to heat your area, depending on various factors. The below chart provides BTU translations for different wattages.

WATTAGE	BTUS
1,500	5,118
1,000	3,412
750	2,559
500	1,706

Q. Can the heating elements be replaced?

A. Replacement heating elements can be obtained from the manufacturer. All parts may be purchased through the manufacturer if your product is out of warranty. If you feel that the elements are definitely faulty right out of the box, contact Customer Support. A representative can then direct you to the next step.

Q. Once I plug the unit in and turn it on, how long will it take to heat my room?

A. The heating process in the heater begins immediately upon powering on and setting the desired temperature above the ambient temperature. A noticeable change in the ambient temperature of the room will vary due to variables such as the location of the heater (in the home), floor plan and size of the room, how well the room is insulated, how many doors/windows, how much bare concrete (acts as a heat sink with any type of heating), the opening and closing of an exterior door, long hallways, high ceilings, etc. Customers with smaller rooms experience quick heat changes. Rooms with larger and open floor plans can expect up to 24 hours to completely heat up.

FREQUENTLY ASKED QUESTIONS

Q. Can I use more than one heater at a time? Can I use the heater and another appliance at the same time?

A. Yes, but make sure they are not plugged into the same circuit. Each heater requires its own minimum 15-amp circuit with no other items plugged into that circuit or outlet. This is because heaters are considered appliances and draw out high amperage. If you are unsure your circuit meets these requirements, verify with a certified electrician.

⚠ **WARNING:** Risk of fire, damage to property, or injury may result if requirements are not met.

Q. My heater's power cord gets warm. My cord is showing signs of heat or melting at the outlet. Is this normal?

A. A warm power cord is normal. These power cords are rated safe for up to 105°C/ 221°F by the UL, CSA, or ETL. The exception is, if you detect heat, smoke, or signs of melting at the contact point of the wall outlet, it may be due to loose or worn wall contacts (or arcing). Please stop using the heater immediately, contact warranty support for a replacement power cord, and have a certified electrician replace the wall outlet as soon as possible.

PREPARATION

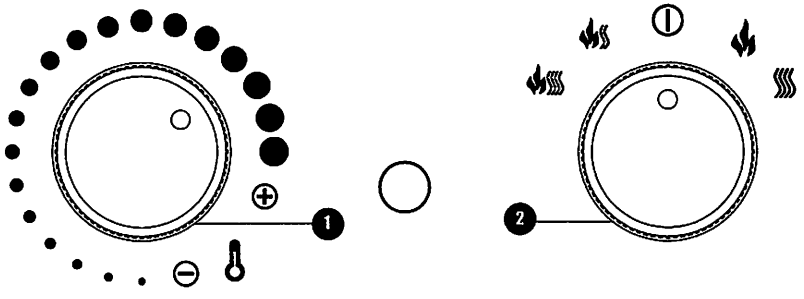
Place the portable fireplace on a firm, level surface and plug into a 120 V, 60 Hz power outlet. Only operate portable fireplace in upright position.

Please note that portable fireplaces do not heat like a traditional space heater. You should not expect portable fireplaces to blow hot air like a traditional space heater. Portable fireplaces heat objects not air. Portable fireplaces are intended to supplement an already heated, insulated room. Square footage specifications assume a single enclosed room not an entire home. Portable fireplaces do not heat through walls, floors, and are not intended to replace a main heat source. Portable fireplaces can take at least 24 hours to warm a room but operate much more efficiently to maintain the desired temperature. Portable fireplaces will not work well in uninsulated unheated spaces like screened in porches, RV's, garages, unheated basements, etc.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
The heater does not turn on.	1. The power cord is not plugged in. 2. The electricity at the main fuse box is not working. 3. The thermostat knob is turned to the far left.	1. Plug the power cord into an electrical outlet. 2. Check the electricity at the main fuse box. 3. Turn the thermostat knob to the right (clockwise).
The flame effect does not turn on.	1. There is no light for the flame. 2. Synchronous motor not functioning properly	1. Change the light bulb. 2. Please contact technical support
There is no heat from the unit.	1. The thermostat on the heater is set lower than the room temperature. 2. Heating element not functioning properly.	1. Increase the thermostat temperature on the heater to a higher heat setting 2. Please contact technical support.

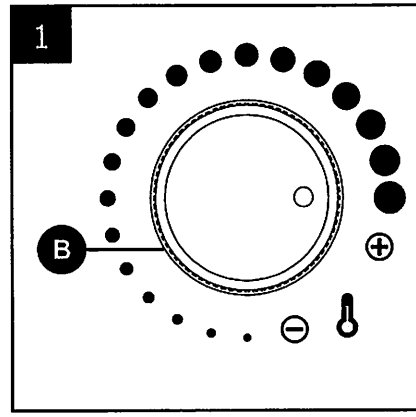
CONTROL PANEL



PART	NAME	DESCRIPTION
1	Thermostat Knob	Increases or decreases desired temperature
2	Function Knob	Powers the unit to different modes

OPERATING INSTRUCTIONS

1. Turn the thermostat knob on control panel (B) to the far right (as right picture) or higher heating. If keep it on the far left, it means heating is off. If the heating set is lower than the room temperature, the unit comes no heat.



2. Turn the function knob on the control panel (B) to choose the mode you want.

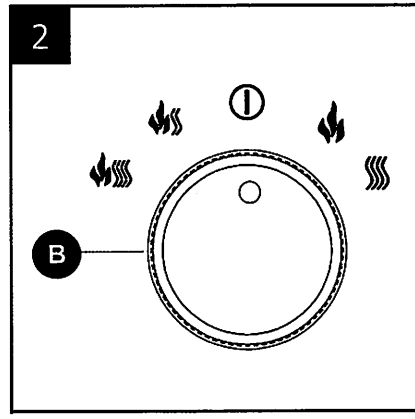
   ⏻ OFF

   Low heating with flame(850W)

   High heating with flame(1,500W)

   Flame only

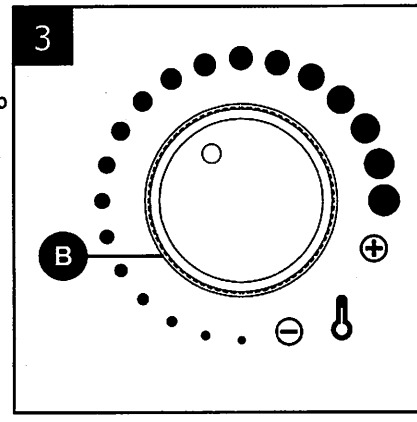
   Heating only



3. Set the thermostat by turning the thermostat knob on the control panel (B).

   To increase the desired temperature, turn the thermostat knob to the right (clockwise) to increase, or left to decrease temperature.

   Once you have chosen the desired temperature, the heater will remain on until the room temperature increases to that level. Then, the heater will cycle on and off to maintain the desired room temperature



CARE AND MAINTENANCE

⚠ **WARNING:** Before performing any maintenance task, turn off the unit, unplug the unit, and allow it to cool completely.

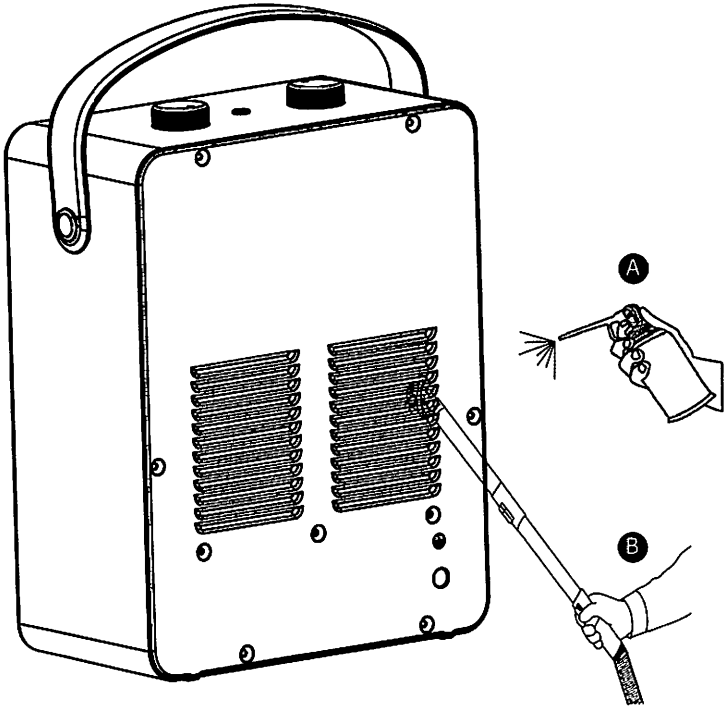
1. To keep the heater clean, clean the outer shell with a soft, damp cloth. Use a mild detergent if necessary. After cleaning, dry the unit with a soft cloth.

CAUTION: DO NOT let liquid enter the heater.

2. DO NOT use alcohol, gasoline, abrasive powders, furniture polish, or rough brushes to clean the heater. This may cause damage or deterioration to the surface of the heater.
3. DO NOT immerse the heater in water.
4. Wait until the unit is completely dry before use.
5. Store the heater in a cool, dry location when not in use. To prevent dust and dirt build-up, use the original packaging to repack the unit.

CLEANING THE AIR INTAKE VENT

1 Clean the air intake or inside the unit after three months or if it appears to be blocking airflow. With the heater unplugged, use a vacuum hose attachment (B) or compressed air (A) to blow out or clean out any dirt, hair, or debris that may have built up around and inside the unit as this will obstruct airflow.



LIMITED WARRANTY

You should first read all instructions before attempting to use this product.

This unit is guaranteed to the original retail purchaser against defects in quality or workmanship for a period of **one year** from the date of original purchase. If this unit fails because of a manufacturing defect, contact the customers service for technical support, or return it to the place of purchase for repair or replacement. This warranty does not cover damage caused by misuse, abuse alteration. Repairs made by anyone other than manufacturer are not covered in this warranty. Stores will not be held liable for any losses due to neglectful operation.

Please retain your proof of purchase as well as the BOX to validate the guarantee.

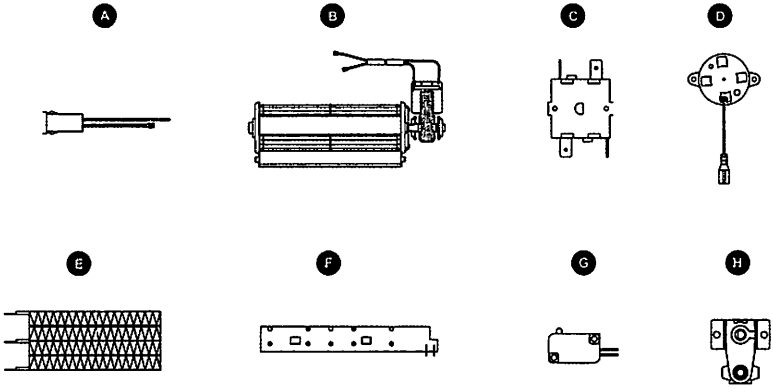
Customer service number 800-552-8548, 9 a.m. - 5 p.m., PST, Monday - Friday.
Email:cs@renelgroup.net

You will need to provide the unit's model number, date code(located on the heater), date of purchase, a daytime phone number or email, and a copy of your receipt.

REPLACEMENT PARTS LIST

For replacement parts, call our technical support department at 800-552-8548, 9 a.m. - 5 p.m., PST, Monday - Friday

PART	DESCRIPTION	PART #
A	Indicator light	1.04.05.1.522
B	AC Fan	1.04.04.4.377
C	Function switch	1.04.04.6.249
D	Synchronous motor	1.04.04.8.261
E	Heating element	1.04.04.8.393
F	Power Board	2.01.01.464
G	Tilt Switch	1.04.04.6.216
H	Thermostat switch	1.04.04.6.349



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