Washing Machine

Simple User Manual

- For detailed instructions on installation and cleaning of the washing machine, visit the Samsung website (http://www.samsung.com), go to **Support** > **Support home**, and then enter the model name.
- Open a QR code scanner app and scan the QR code image attached to the product. You can access 'Product registration', 'Manual', and 'Customer support'.
- For model names and product specifications, see the label attached on the back of the product.
- Figures and illustrations are provided for reference only and may differ from the actual product appearance. Product design and specifications may change without notice.

Safety information

Congratulations on your new Samsung washing machine. This manual contains important information on the installation, use, and care of your appliance. Read this manual thoroughly before using the washing machine to ensure that you know how to safely and efficiently operate the features and functions that your new washing machine offers.

Important safety symbols

What the icons and signs in this user manual mean:

⚠ WARNING

Hazards or unsafe practices that may result in **severe personal injury, death and/or property damage.**

⚠ CAUTION

Hazards or unsafe practices that may result in **personal injury and/or property damage.**

⚠ CAUTION

To reduce the risk of fire or explosion, follow these basic precautions.

Read the instructions

After reading this manual, store it in a safe place for future reference.

Read all instructions before using the appliance.

NOTE

Indicates that a risk of personal injury or material damage exists.

These warning signs are here to prevent injury to yourself and others.

Please follow them explicitly.

As with any equipment that uses electricity and moving parts, potential hazards exist. To safely operate this appliance, familiarise yourself with its operation and exercise care when using it.

Important safety precautions

To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. For use in Europe: This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
3. Children should be supervised to ensure that they do not play with the appliance.
4. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
5. **CAUTION**: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
6. The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
7. This appliance is intended to be used in household only and it is not intended to be used such as:
   - staff kitchen areas in shops, offices and other working environments;
   - farm houses;
   - by clients in hotels, motels and other residential type environments;
   - bed and breakfast type environments;
   - areas for communal use in blocks of flats or in launderettes.
8. For appliances with ventilation openings in the base, that a carpet must not obstruct the openings;
9. **For use in Europe**: Children of less than 3 years should be kept away unless continuously supervised.

NOTE

From the number 10 through the end of the list are only applicable for models with a drying function.

10. The tumble dryer is not to be used if industrial chemicals have been used for cleaning.
11. The lint trap has to be cleaned frequently, if applicable.
12. Lint must not to be allowed to accumulate around the tumble dryer. (not applicable for appliances intended to be vented to the exterior of the building)
13. Adequate ventilation has to be provided to avoid the back flow of gases into the room from appliances burning other fuels, including open fires.
14. Do not dry unwashed items in the tumble dryer.
15. Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer.
16. Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the tumble dryer.
17. Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.
18. The final part of a tumble dryer cycle occurs without heat (cool down cycle) to ensure that the items are left at a temperature that ensures that the items will not be damaged.
19. Remove all objects from pockets such as lighters and matches.
20. **WARNING**: Never stop a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.
21. **WARNING**:The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.
22. Exhaust air must not be discharged into a flue which is used for exhausting fumes from appliances burning gas or other fuels.
23. The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the tumble dryer, in such a way that a full opening of the tumble dryer door is restricted.

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Critical installation warnings

⚠ WARNING

The installation of this appliance must be performed by a qualified technician or service company.

- Failure to do so may result in electric shock, fire, an explosion, problems with the appliance, or injury.

The appliance is heavy, therefore take care when lifting it.

Plug the power cord firmly into a wall socket that meets local electrical specifications. Use the socket for this appliance only, and do not use an extension cord.

- Sharing a wall socket with other appliances using a power strip or extending the power cord may result in electric shock or fire.
- Ensure that the power voltage, frequency, and current are the same as those of the product specifications. Failure to do so may result in electric shock or fire.

Remove all foreign substances such as dust or water from the power plug terminals and contact points using a dry cloth on a regular basis.

- Unplug the power plug and clean it with a dry cloth.
- Failure to do so may result in electric shock or fire.

Plug the power plug into the wall socket so that the cord is running towards the floor.

- If you plug the power plug into the socket in the opposite direction, the electric wires within the cable may be damaged and this may result in electric shock or fire.

Keep all packaging materials out of the reach of children as these may be dangerous.

- If a child places a bag over its head, it may suffocate.

When the appliance, power plug or power cord is damaged, contact your nearest service centre.

This appliance must be properly grounded.

Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line.

- This may result in electric shock, fire, an explosion, or problems with the appliance.
- Never plug the power cord into a socket that is not grounded correctly and make sure that it is in accordance with local and national regulations.

Do not install this appliance near a heater or any inflammable material.

Do not install this appliance in a humid, oily or dusty location, or in a location exposed to direct sunlight or water (rain drops).

Do not install this appliance in a location exposed to low temperatures.

- Frost may cause the tubes to burst.

Do not install this appliance in a location where gas may leak.

- This may result in electric shock or fire.

Do not use an electric transformer.

- This may result in electric shock or fire.

Do not use a damaged power plug, damaged power cord, or loose wall socket.

- This may result in electric shock or fire.

Do not pull or excessively bend the power cord.

Do not twist or tie the power cord.

Do not hook the power cord over a metal object, place a heavy object on the power cord, insert the power cord between objects, or push the power cord into the space behind the appliance.

- This may result in electric shock or fire.

Do not pull the power cord when unplugging the power plug.

- Unplug the power plug by holding the plug.
- Failure to do so may result in electric shock or fire.

This appliance should be positioned so that the power plug, the water supply taps, and the drain pipes are accessible.

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Following the repair by a non-authorised service provider, self-repair or non-professional repair of the product, Samsung is not liable for any damage to the product, any injury or any other product safety issue caused by any attempt to repair the product which does not carefully follow these repair and maintenance instructions. Any damage to the product caused by an attempt to repair the product by any person other than a Samsung certified service provider will not be covered by the warranty.

Installation cautions

⚠ CAUTION

This appliance should be positioned in such a way that the power plug is easily accessible.

- Failure to do so may result in electric shock or fire due to electric leakage.

Install your appliance on a solid, level floor that can support its weight.

- Failure to do so may result in abnormal vibrations, movement, noise, or problems with the appliance.

Critical usage warnings

⚠ WARNING

If the appliance is flooded, turn off the water & power supplies immediately and contact your nearest service centre.

- Do not touch the power plug with wet hands.
- Failure to do so may result in electric shock.

If the appliance generates a strange noise, a burning smell, or smoke, unplug the power cord immediately and contact your nearest service centre.

- Failure to do so may result in electric shock or fire.

In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate immediately without touching the power plug. Do not touch the appliance or power cord.

- Do not use a ventilating fan.
- A spark may result in an explosion or fire.

Remove the washing machine door lever before disposing the appliance.

- If trapped inside the appliance, children may suffocate to death.

Make sure to remove the packaging (sponge, styrofoam) attached to the bottom of the washing machine before using it.

Do not wash items contaminated with gasoline, kerosene, benzene, paint thinner, alcohol or other inflammable or explosive substances.

- This may result in electric shock, fire, or an explosion.

Do not open the washing machine door by force while it is operating (high-temperature washing/drying/spinning).

- Water flowing out of the washing machine may result in burns or cause the floor to be slippery. This may result in injury.
- Opening the door by force may result in damage to the appliance or injury.

Do not touch the power plug with wet hands.

- This may result in electric shock.

Do not turn the appliance off by unplugging the power cord while an operation is in progress.

- Plugging the power cord into the wall socket again may cause a spark and result in electric shock or fire.

Do not let children climb in or onto the appliance.

- This may result in electric shock, burns or injury.

Do not insert your hand or a metal object under the washing machine while it is operating.

- This may result in injury.

Do not unplug the appliance by pulling the power cord. Always grip the plug firmly and pull it straight out of the outlet.

- Damage to the power cord may cause a short-circuit, fire and/or electric shock.

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Do not attempt to repair, disassemble, or modify the appliance yourself.

- Do not use a fuse (such as copper, steel wire, etc.) other than a standard fuse.
- When the appliance needs to be repaired or reinstalled, contact your nearest service centre.
- Failure to do so may result in electric shock, fire, problems with the appliance, or injury.

If the water supply hose comes loose from the water tap and floods the appliance, unplug the power cord.

- Failure to do so may result in electric shock or fire.

Unplug the power cord when the appliance is not being used for long periods of time or during a thunder or lightning storm.

- Failure to do so may result in electric shock or fire.

If any foreign substance enters into the appliance, unplug the power cord and contact your nearest Samsung Customer Service.

- This may result in electric shock or fire.

Do not let children (or pets) play in or on your washing machine. The washing machine door does not open easily from the inside and children may be seriously injured if trapped inside.

Usage cautions

⚠ CAUTION

When the washing machine is contaminated by a foreign substance such as detergent, dirt, food waste, etc., unplug the power cord and clean the washing machine using a damp, soft cloth.

- Failure to do so may result in discolouration, deformation, damage, or rust.

The front glass may be broken by a strong impact. Take care when using the washing machine.

- If the glass is broken, it may result in injury.

Open the water tap slowly after a long period of non-use, water supply failure, or when reconnecting the water supply hose.

- The air pressure in the water supply hose or the water pipe may damage a part of the appliance or result in a water leak.

If a draining error occurs during an operation, check if there is a draining problem.

- If the washing machine is used when it is flooded because of a draining problem, it may result in electric shock or fire.

Insert the laundry into the washing machine completely so that the laundry does not get caught in the door.

- If laundry gets caught in the door, it may result in damage to the laundry or the washing machine, or result in a water leak.

Turn the water supply off when the washing machine is not being used.

- Ensure that the screws on the water supply hose connector are properly tightened.

Ensure that the rubber seal and front door glass are not contaminated by a foreign substance (e.g. waste, thread, hair, etc.).

- If a foreign substance is caught in the door or the door is not completely closed, it may cause a water leak.

Open the water tap and check if the water supply hose connector is firmly tightened and that there is no water leak before using the appliance.

- If the screws on the water supply hose connector are loose, it may result in a water leak.

The appliance you have purchased is designed for domestic use only.

Using the appliance for business purposes qualifies as an appliance misuse. In this case, the appliance will not be covered by the standard warranty provided by Samsung and no responsibility can be attributed to Samsung for malfunctions or damages resulting from such misuse.

Do not stand on the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.

- This may result in electric shock, fire, problems with the appliance, or injury.

Do not spray volatile material such as insecticide onto the surface of the appliance.

- As well as being harmful to humans, this may result in electric shock, fire or problems with the appliance.

Do not place objects that generate electromagnetic fields near the washing machine.

- This may result in injury due to a malfunction.

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Water drained during a high-temperature wash or drying cycle is hot. Do not touch the water.

- This may result in burns or injury.

Draining time may vary depending on the water temperature. If the water temperature is too high, the draining process starts after the water cools down.

Do not wash, spin, or dry water-proof seats, mats, or clothing (*) unless your appliance has a special cycle for washing these items.

(*): Woollen bedding, rain covers, fishing vests, ski pants, sleeping bags, diaper covers, sweat suits, and bicycle, motor cycle and car covers, etc.

- Do not wash thick or hard mats even if the washing machine mark is on the care label. This may result in injury or damage to the washing machine, walls, floor, or clothing due to abnormal vibrations.
- Do not wash throw rugs or doormats with rubber backing. The rubber backing may come off and stick to inside the drum, and this may result in malfunction such as a drainage error.

Do not operate the washing machine when the detergent drawer is removed.

- This may result in electric shock or injury due to a water leak.

Do not touch the insides of the drum during or just after drying as it is hot.

- This may result in burns.

The door glass becomes hot during washing and drying. Therefore, do not touch the door glass.

Also, do not allow children to play around the washing machine or touch the door glass.

- This may result in burns.

Do not insert your hand into the detergent drawer.

- This may result in injury as your hand may be caught by the detergent input device.

Remove the liquid detergent guide (applicable models only) when using powdered detergent.

- If not, water may leak through the front of the detergent drawer.

Do not place any objects (such as shoes, food waste, animals) other than laundry into the washing machine.

- This may result in damage to the washing machine, or injury and death in the case of pets due to the abnormal vibrations.

Do not press the buttons using sharp objects such as pins, knifes, fingernails, etc.

- This may result in electric shock or injury.

Do not wash laundry contaminated by oils, creams or lotions usually found in skincare shops or massage clinics.

- This may cause the rubber seal to become deformed and result in a water leak.

Do not leave metal objects such as safety pins, hair pins or bleach in the drum for long periods of time.

- This may cause the drum to rust.
- If rust starts appearing on the surface of the drum, apply a (neutral) cleansing agent to the surface and use a sponge to clean it. Never use a metal brush.

Do not use dry cleaning detergent directly and do not wash, rinse, or spin laundry contaminated by dry cleaning detergent.

- This may result in spontaneous combustion or ignition due to the heat from the oxidation of the oil.

Do not use water from water cooling/heating devices.

- This may result in problems with the washing machine.

Do not use natural hand-washing soap for the washing machine.

- If it hardens and accumulates inside the washing machine, it may result in problems with the appliance, discolouration, rust, or bad odours.

Place socks and brassieres in a washing net and wash them with the other laundry.

Do not wash large laundry items such as bedding in the washing net.

- Failure to do so may result in injury due to abnormal vibrations.

Do not use hardened detergent.

- If it accumulates inside the washing machine, it may result in a water leak.

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Make sure that the pockets of all the clothing items to be washed are empty.

- Hard, sharp objects such as coins, safety pins, nails, screws, or stones can cause extensive damage to the appliance.

Do not wash clothing with large buckles, buttons or other heavy metal objects.

Sort the laundry by colour on the basis of its colorfastness and select the recommended cycle, water temperature and additional functions.

- This may result in discolouration or fabric damage.

Take care that children's fingers are not caught in the door when you close it.

- Failure to do so may result in injury.

To prevent odours and mould, leave the door open after a wash cycle to allow the drum to dry.

To prevent limescale build up, leave the detergent drawer open after a wash cycle and dry inside it.

Critical cleaning warnings

⚠ WARNING

Do not clean the appliance by spraying water directly onto it.

Do not use a strong acidic cleaning agent.

Do not use benzene, thinner or alcohol to clean the appliance.

- This may result in discolouration, deformation, damage, electric shock or fire.

Before cleaning or performing maintenance, unplug the appliance from the wall socket.

- Failure to do so may result in electric shock or fire.

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Installation

Follow these instructions carefully to ensure proper installation of the washing machine and to prevent accidents when doing laundry.

Installation requirements

Electrical supply and grounding

- Use an individual branch circuit specific to the washing machine.

To ensure proper grounding, the washing machine comes with a power cord featuring a three-prong grounding plug for use in a properly installed and grounded outlet.

Check with a qualified electrician or service person if you are not sure about the grounding.

Do not modify the provided plug. If it does not fit the outlet, call a qualified electrician to install a suitable outlet.

⚠ WARNING

- Do NOT use an extension cord.
- Use only the power cord that comes with the washing machine.
- Do NOT connect the ground wire to plastic plumbing, gas lines, or hot water pipes.
- Improperly connected grounding conductors may cause electric shock.

Water supply

A proper water pressure for this washing machine is between 50 kPa and 800 kPa. Water pressure less than 50 kPa may cause the water valve to not close completely, or it may take longer to fill the drum, causing the washing machine to turn off. Water taps must be within 120 cm from the rear of the washing machine so that the provided inlet hoses reach the washing machine.

To reduce the risk of leaks:

- Make sure water taps are easily accessible.
- Turn off the taps when the washing machine is not in use.
- Check for any leaks at the water inlet hose fittings on a regular basis.

⚠ CAUTION

Before using the washing machine for the first time, check all connections at the water valve and taps for any leaks.

Drain

Samsung recommends a standpipe 60-90 cm high. The drain hose must be connected through the hose clip to the standpipe, and the standpipe must fully cover the drain hose.

Flooring

For best performance, the washing machine must be installed on a solid floor. Wood floors may need to be reinforced to minimise vibration and/or unbalanced loads. Carpeting and soft tile surfaces do not resist vibration well and may cause the washing machine to move slightly during the spin cycle.

⚠ CAUTION

Do NOT install the washing machine on a platform or a poorly supported structure.

Water temperature

Do not install the washing machine in areas where water may freeze as the washing machine always retains some water in its water valves, pumps, and/or hoses. Frozen water left in the connection parts may cause damage to belts, the pump, and other components of the washing machine.

Alcove installation

Minimum clearance for stable operation:

- Sides: 25 mm, Top: 25 mm, Rear: 50 mm, Front: 550 mm

If both the washing machine and a dryer are installed in the same location, the front of the alcove must have at least a 550 mm unobstructed air opening. Your washing machine alone does not require a specific air opening.

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Step-by-step installation

NOTE

While unpacking the washing machine, lift the washing machine from the foam base. Make sure the drum support was removed from the bottom of the washing machine.

STEP 1 Select a location

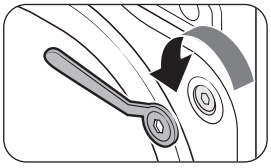
Location requirements:

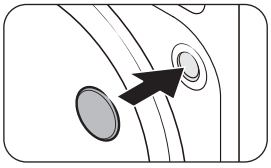
- Solid, level surface without carpeting or flooring that may obstruct ventilation
- Away from direct sunlight
- Adequate room for ventilation and wiring
- The ambient temperature is always higher than the freezing point (0 °C)
- Away from a heat source

NOTE

- To prevent excessive vibration while operating the washing machine, consider stability before anything else.
- Install your washing machine on a solid and level floor.
- Do not install your washing machine on soft floors or floor coverings.
- If you install your washing machine on a wood floor, install a water-resistance wooden panel (min 1.18 in. / 30 mm thick) to the floor. Also, we recommend installing your washing machine on the corner of the wood floor.

STEP 2 Remove the shipping bolts





1. Unpack the product from the package and remove all **shipping bolts**.
2. Insert the **bolt caps** into the holes.

NOTE

Number of shipping bolts may differ depending on the model.

⚠ WARNING

- To avoid injury, cover the holes with bolt caps after removing the shipping bolts. Do not move the washing machine without the shipping bolts in place. Assemble the shipping bolts before moving the washing machine to another location. Keep the shipping bolts in a safe place for future use.
- Packaging materials can be dangerous to children. Dispose all packaging material (plastic bags, polystyrene, etc.) out of children's reach.

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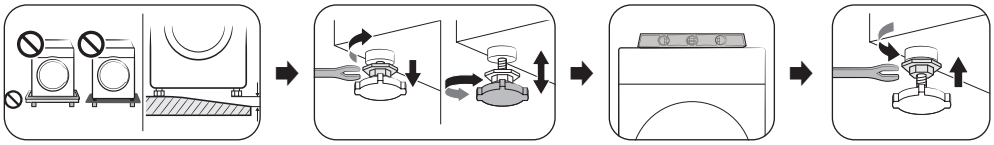
STEP 3 Adjust the levelling feet



Adjust the levelling feet to level the washing machine. Once the washing machine is level, tighten the locking nuts with a spanner.

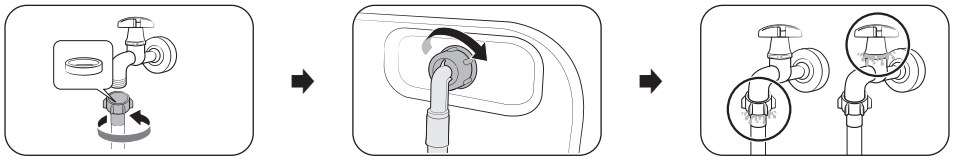
⚠ CAUTION

- Make sure all the levelling feet are seating on the floor surface to avoid the washing machine from moving or generating noise due to vibration. Then, check if the washing machine is rocking. If the washing machine is not rocking, tighten the locking nuts.
- When installing the product make sure the levelling feet are not pressing the power cord.

STEP 4 Connect the water hose

NOTE

These instructions are for the threaded water tap. For more detailed instructions or instructions for connecting the water hose to a non-threaded water tap, please visit the website on the cover of this manual and check the web manual.



1. Connect the water hose to the water tap, and then turn it to the right to tighten.

⚠ CAUTION

Before connecting the water hose, make sure there is a rubber washer in the hose connectors. Do not use the hose if the washer is damaged or missing.

2. Connect the other end of the water hose to the inlet valve on the back of the washing machine, and then turn it to the right to tighten.
3. Slowly open the water tap and check if there are any leaks around the connection areas. If there are water leaks, repeat step 1 and 2.

⚠ WARNING

If there is a water leak, stop operating the washing machine and disconnect it from the electrical supply. Contact a local Samsung service centre in case of a leak from the water hose, or contact a plumbing technician in case of a leak from the water tap. Otherwise, this may cause electric shock.

⚠ CAUTION

Do not stretch the water hose by force. If the hose is too short, replace the hose with a longer, high-pressure hose.

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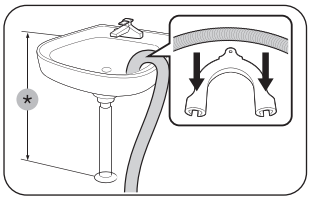
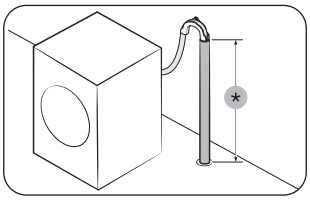
STEP 5 Position the drain hose

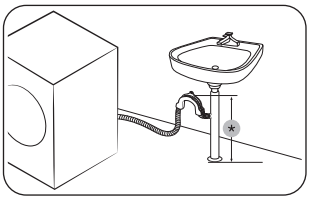
The drain hose can be positioned in three ways:



Over the edge of a wash basin



In a drain pipe



In a sink drain pipe branch

*: 60 ~ 90 cm

⚠ CAUTION

Remove the **lid** on the sink drain pipe branch before connecting the drain pipe to it.

STEP 6 Power on

Plug the power cord into a wall socket protected by a fuse or circuit breaker. Then, turn the **Cycle Selector** and select a cycle to turn on the washing machine.

NOTE

- Before doing your laundry for the first time, you must run a complete wash cycle without any items in the drum.
- Make sure the laundry is fully inserted in the drum and not caught in the door.

Environment

Please dispose of the packaging materials for this product in an “environmentally friendly” manner. For further detail, please contact your local area authority.

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Operations

NOTE

Available cycles can vary depending on the models. For the detailed information, refer to the user manual on the Samsung website (http://www.samsung.com).

- Visit the Samsung website, go to Support > Support home, and then enter the model name.

Simple steps to start

1. Turn the **Cycle Selector** and select a cycle.
   - The washing machine turns on when you select a cycle.
2. Change the cycle settings (**Temp.** , and **Spin**) as necessary.
3. To add an option, press **Options** .
4. Set Delay End if you want to finish the wash cycle at the desired time.
5. Press **Start/Pause** .
   - The cycle time indicator on the display starts to blink.
6. Press **Confirm** to start a cycle.
   - If you do not press **Confirm** within 60 seconds, the cycle is canceled.

To change the cycle during operation

1. Press **Start/Pause** to stop operation.
2. Select a different cycle.
3. Press **Start/Pause** again.
   - The cycle time indicator on the display starts to blink.
4. Press **Confirm** to start a cycle.
   - If you do not press **Confirm** within 60 seconds, the cycle is canceled.

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Control panel

Power	Select this icon using the **Cycle Selector** to turn off the washing machine.
Start/Pause	Press to ready an operation, or to pause the operation in progress.
Temp.	Press to change the water temperature for the current cycle.
Spin	Press to change the spinning speed for the current cycle.
Delay End	Delay End lets you set the end time of the current cycle. Based on your settings, the start time of the cycle will be determined by the machine's internal logic. For example, this setting is useful for programming your machine to finish a wash at the time you normally return home from work.
Sound	You can turn on or off the sound from the washing machine. Please note that this setting does not affect the sound that notifies information codes.
Child Lock	To prevent children or infants from accidentally starting or setting the washing machine.
Options	Press repeatedly to cycle through the available options in the following order: **Extra Rinse** > **Prewash** > **Soak** > **Prewash** **+Extra Rinse** > **Soak** **+Extra Rinse** > **Off** **NOTE** Available options depend on the selected cycle. • **Soak**: This function helps remove a wide variety of stubborn stains. • **Prewash**: Use this function to add a preliminary washing cycle before the main wash cycle. • **Extra Rinse**: Use this function to add an additional rinse cycle.
Confirm	Press to confirm the current settings and start operation.

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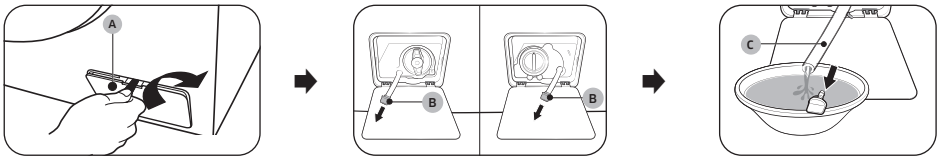
Maintenance

For instructions on cleaning the washing machine, please visit the website on the cover of this manual and check the web manual.

Emergency drain



In case of a power failure, drain the water inside the drum before taking out the laundry.

1. Power off and unplug the washing machine from the electrical outlet.
2. Open the **filter cover (A)** with tools such as coins according to the direction of the graphic.
3. Put an empty, spacious container around the cover, and stretch the emergency drain tube to the container while holding the **tube cap (B)**.
4. Open the tube cap and let water in the **emergency drain tube (C)** flow into the container.
5. When done, close the tube cap, and reinsert the tube. Then, close the filter cover.

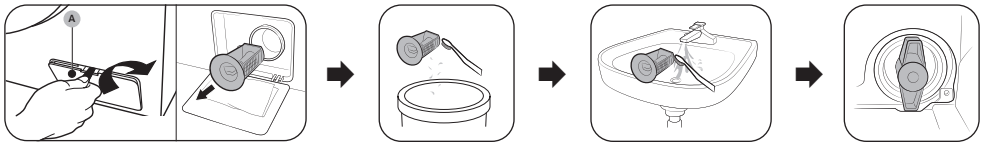
NOTE

Use a spacious container because the water in the drum may be more than expected.

Surface of the washing machine

Use a soft cloth with a nonabrasive household detergent. Do not spray water onto the washing machine.

Debris filter



1. Turn off the washing machine, and unplug the power cord.
2. Drain the remaining water inside the drum. (For details, refer to the **Emergency drain** section.)
3. Open the **filter cover (A)** with tools such as coins according to the direction of the graphic.
4. Turn the debris filter knob to the left, and drain off the remaining water.
5. Clean the debris filter using a soft brush.
   - Make sure to discard the debris into the waste bin.
6. Rinse the filter and make sure the drain pump propeller inside the filter is unclogged.
7. Reinsert the debris filter, and turn the filter knob to the right. Then, close the filter cover.

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Troubleshooting

If you encounter a problem with the washing machine, first check the **Troubleshooting** section in the user manual and try the suggestions.

If the problem persists, please contact the service center.

Samsung is not liable for any damage to the product, any injury, or any other product safety issue caused by a repair which does not follow the instructions in these Repair Guides. Any damage to the product caused by an attempted repair (by anyone other than a Samsung certified service provider) will also not be covered by the warranty.

⚠ CAUTION

Defrosting your washing machine

The washing machine may freeze when it drops below 0 °C.

1. Turn off the washing machine, and unplug the power cord.
2. Pour warm water over the water tap to loosen the water hose.
3. Disconnect the water hose, and soak it in warm water.
4. Pour warm water into the drum and leave it for about 10 minutes.
5. Reconnect the water hose to the water tap.

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QUESTIONS OR COMMENTS?

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AUSTRALIA	1300 362 603 (Other) 1300 425 299 (HHP)	www.samsung.com/support
NEW ZEALAND	0800 726 7864 (All Products) 0800 726 786 (All products) both numbers are linked with same line	