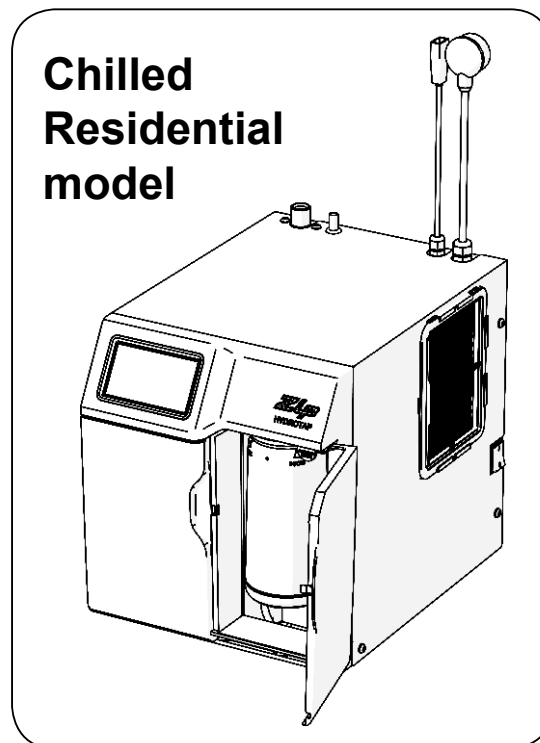


ZIP HydroTap® G4

User Guide

- Tap Operation.....(Pages 2-6)
- LCD Screen & Menu(Pages 7-17)
- Maintenance..... (Page 17-19)
- Menu Icons.....(Page 19)

Date of Installation...../...../.....



**Affix Model Number Label
Here
802262**

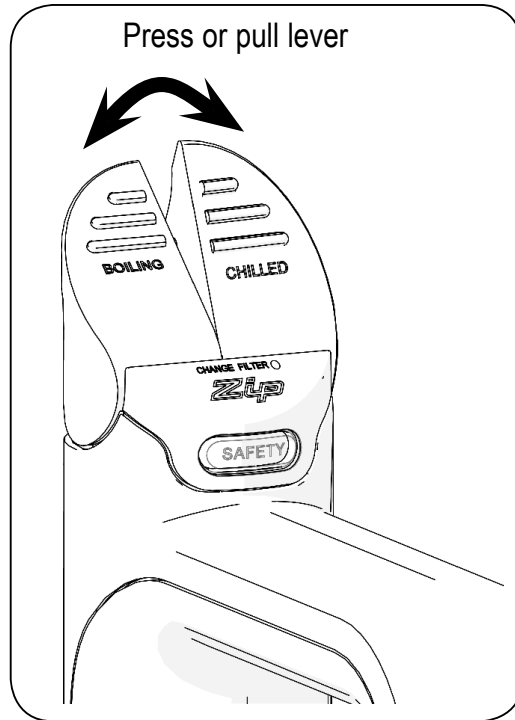


Tap operation

To dispense chilled water:

HydroTap Classic:

Depressing the “Blue” lever allows the dispensing of chilled water. Pulling forward the Blue lever allows the tap to operate in a “no-touch” mode. Water will flow from between 5 and 15 seconds (This is user adjustable). To reset, return the handle to the “Off” position and repeat the step. The lever has to be manually returned to the “Off” position.

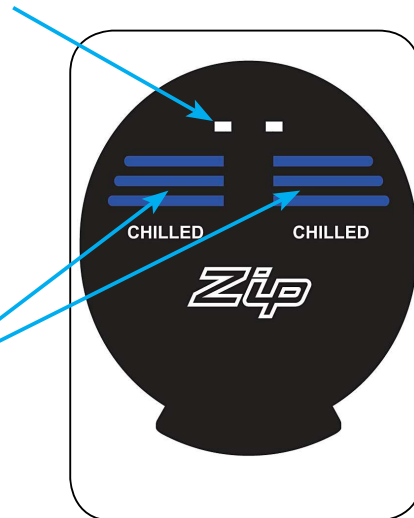


Chilled water Light

Elite Tap:

Touching any of the chilled buttons allows the dispensing of chilled water.

Chilled buttons

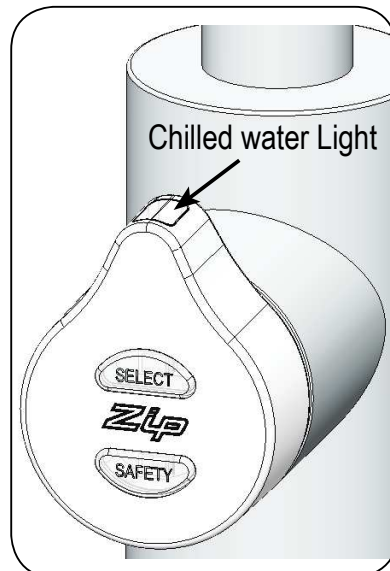


HydroTap Arc/Cube:

Rotating the control, when the chilled indicator light is BLUE, allows the dispensing of chilled water.

Note:

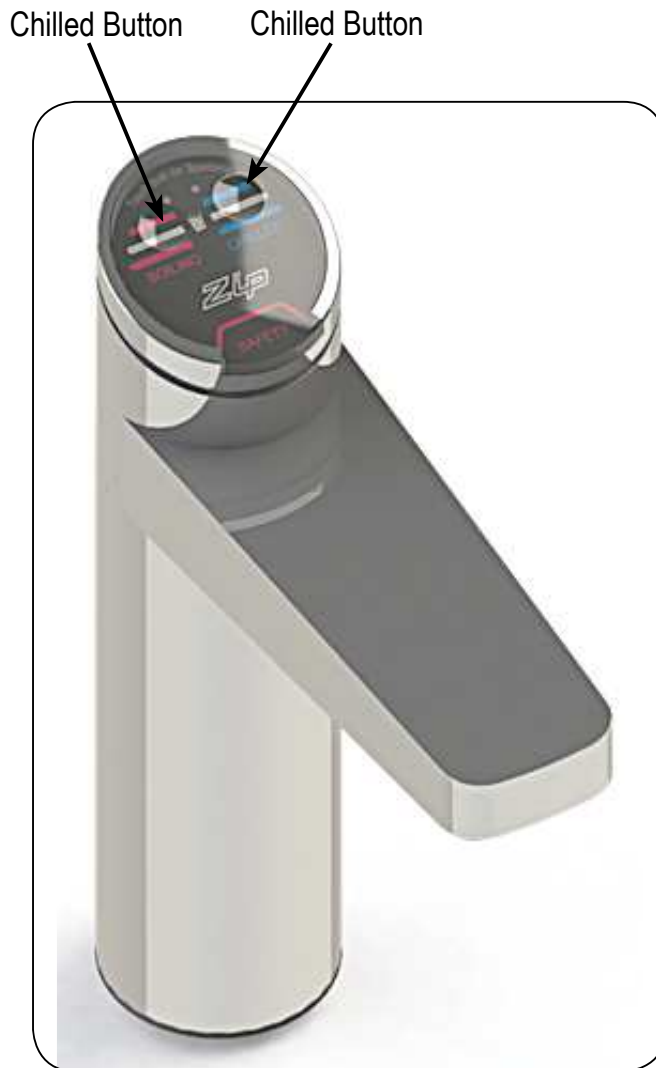
The select and safety buttons on the Chilled Hydrotap Arc/Cube are non functional.
(Indicator only)



Tap functions

Elite Tap:

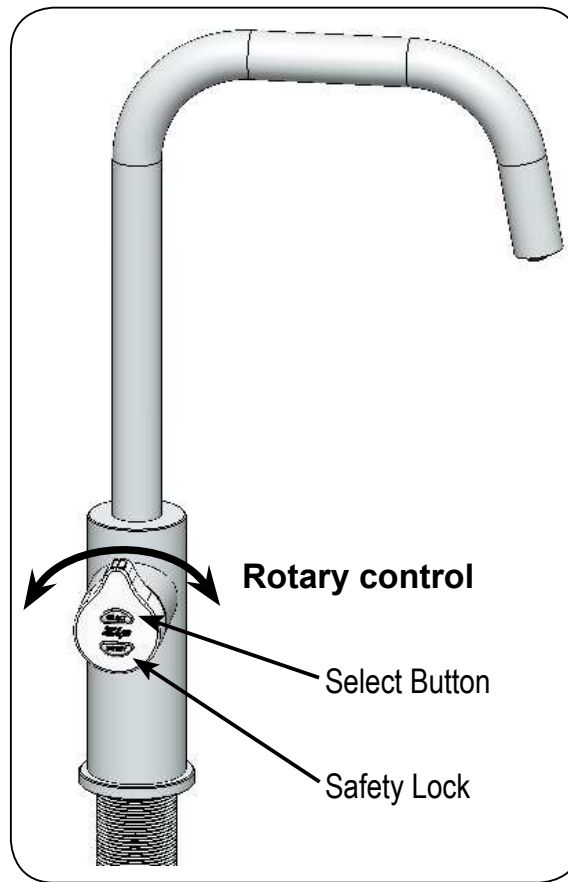
The Elite tap uses touch sensitive controls, in lieu of levers, to dispense Chilled water. Touching any of the chilled buttons allows the dispensing of chilled water.



ARC & CUBE Tap:

On powerup, wait 30secs. for the unit to calibrate. The Arc/ Cube control may be rotated in a forward or reverse direction to dispense Chilled water.

The rotary control is spring loaded in the anticlockwise direction and when released, will return to the OFF position. When rotated clockwise the tap operates in a "Pot fill" mode. Water will flow from between 5 and 15 seconds (This is user adjustable). To reset, return the handle to the "Off" position and repeat the step. The lever has to be manually returned to the "Off" position.



Note:

The select and safety buttons on the Chilled Hydrotap Arc/Cube are non functional.
(Indicator only)

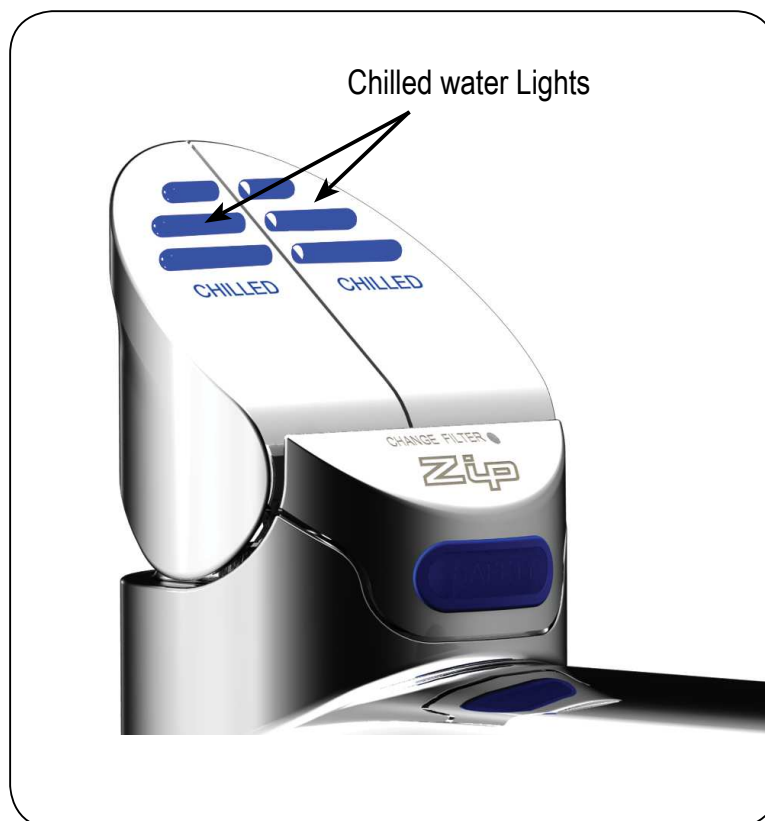
Chilled Water Light: (All)

On all the time:

This indicates that the temperature of the chilled water is within the set temperature range.

Flashing slowly:

This indicates that the chilled water is not within the set temperature range. When the chilled water is at the set temperature, the light will stop flashing. This could take several minutes. During heavy usage, the temperature can rise out of this range.



Note:

The safety button on all the Chilled Hydrotaps is non functional

Filter light

Filter light:

Filter Change Light Off:

This indicates the filter is operating within its normal specified lifespan.

Filter Change light flashing slowly:

The light will flash slowly when the filter is due for replacement and the LCD will show "Filter Change". Refer to "Replacing the filter" in section 'C' of this document.



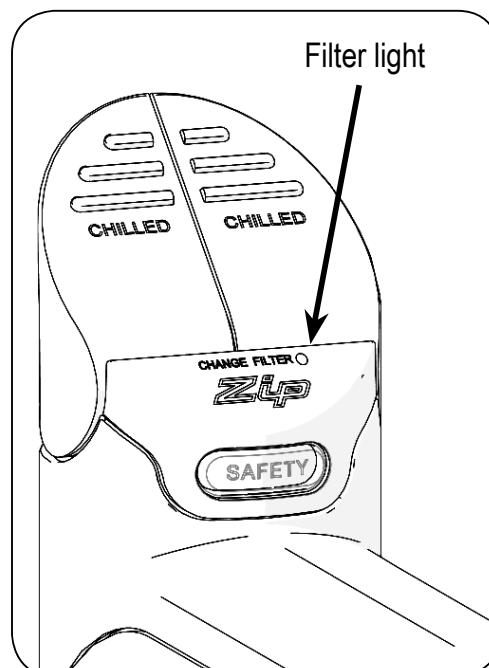
HydroTap Arc/Cube Flashing filter lights:

All three tap lights (Safety; Select and Indicator lights) will flash every 10 seconds, indicating a Filter change is required.



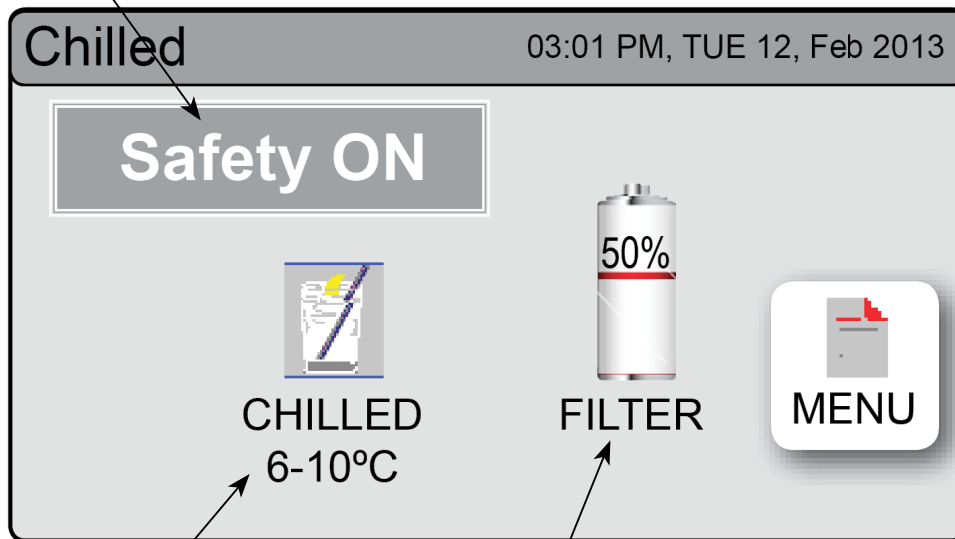
Set filter light OFF: (All models)

Refer to "Replacing the filter" in section 'C' of this document.



LCD Screen

**Status window



Set chilled water temp.

Filter usage

Zip HydroTap introduces a 'TOUCH' screen for easy setup and operation adjustment. See page 19 for icon details.

Other possible messages in status window:

**Status	Information	Notes
System Fault	Product has one or more system faults	Refer to section B
Change Filter	External/Internal filter needs to be replaced	Refer to section C

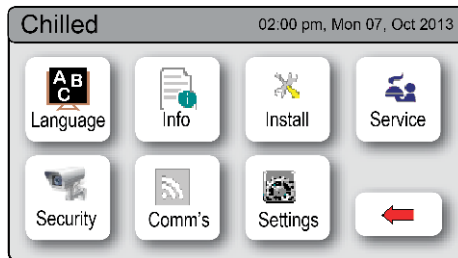
Note: When selecting Menu options, the screen will revert to the main menu, if the screen remains inactive for a period, in excess of 10 seconds.

LCD Screen Menu

Main Menu	Sub Menu	Sub Menu Options	Section
Language	- English - Deutsch		A
Information	- Product Info - System Faults - Event Log	- Product serial no. - Lists	B
Installation	- Filter Flush - Filter Reset	- Reset options - Calibration options	C
Service	Password protected		D
Security	Enable Password	- Set Password - Change Password	E
Communication	- Remote Monitor - Remote Control	- Wifi / Bluetooth Options - Wifi / Bluetooth Options	F
Settings	- Date/Time - Temperature - Filter - Dispense Times	12hr/24hr Mode - Cold Setpoint - Filter Life (Litres) - Filter Life (Months) - Cold Dispensing	G

LCD Screen operation - Section A

A Set Language

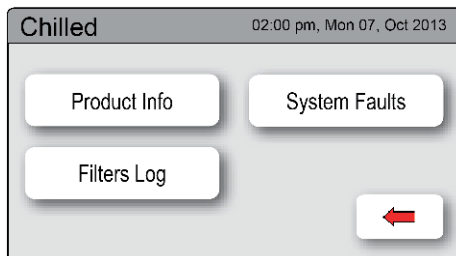


1. Press [MENU] for main menu.
2. Press [Language] button.
3. Select the country to change the language
4. Press [=] button for the previous menu

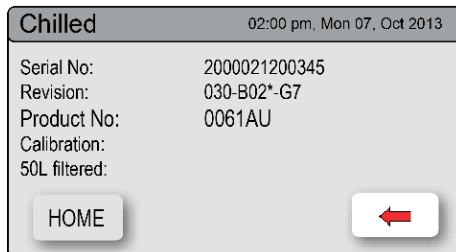
LCD Screen operation - Section B

B System Information

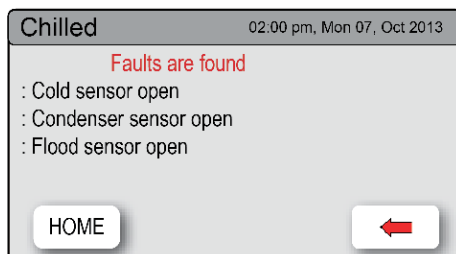
In this section, you can find your product serial number , check system fault messages or view the event logs of your product.



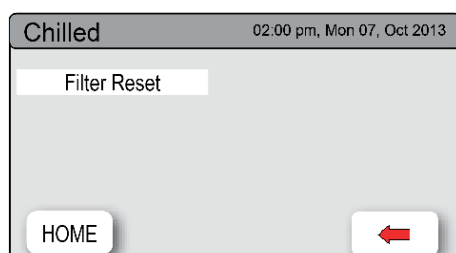
1. Press the [MENU] button for the main menu.
2. Press the [Info] button to view the current product serial number and other key information



1. Press [Product Info] to view the current product information.
2. Press [=] button for the previous menu or press [Home] button to return to the home screen.



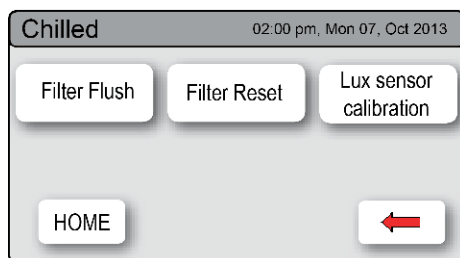
1. Press [System Faults] to check the fault information;
2. Press [=] button for the previous menu or press [Home] button to return to the home screen.



1. Press [Filters Log] to view the system's filter log.
2. Press [=] button for the previous menu or press [Home] button to return to the home screen.

C Install

Once your Zip HydroTap G4 unit has been installed, Go to Install menu to configure the system settings for your product.

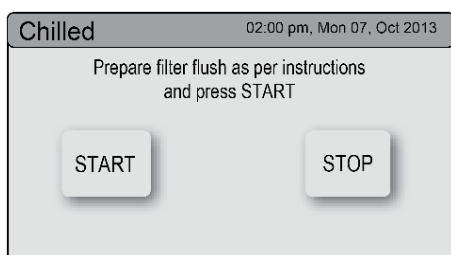


Sub menu:

- 1 - Filter Flush
- 2 - Filter Reset
- 3 - Lux sensor calibration

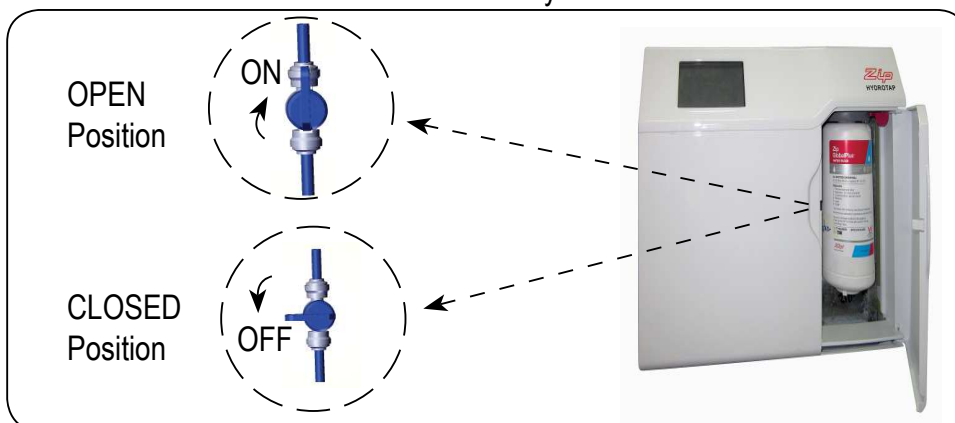
1. - Filter Flush

Have a 10L bucket or similar container (not supplied) at the ready to hold a quantity of water that will be ejected while the Filter Flush Mode is in operation. Open the filter access door on the front of the HydroTap and the filter cartridge will be exposed. Located to the rear RHS of the cartridge is a flush line, approx 600mm long and the flush line stop cock. Place the valve end of the flush line into the 10L bucket or container.



Note: Run at least 10 Ltrs of water through to flush the filter of any excess black carbon particles (this is normal), before pressing the Stop button. Once the filter flush has finished, press the Stop button to display the main menu

1. Press [MENU] button for main menu.
2. Press [Install] button. Turn the stop cock ON.
3. Press [Filter Flush] button.
4. Press [Start] button to start filter flush. Once the filter flush is finished, Turn the stop cock OFF first (to ensure the cock is properly closed) then press [Stop] to end filter flush mode.
5. Press [=<] button for the previous menu or press [Home] button to return to the home screen.
6. After initial installation, Turning OFF the Filter Flush Mode puts the HydroTap into calibration mode. With subsequent filter changes, the system reverts to the main menu.

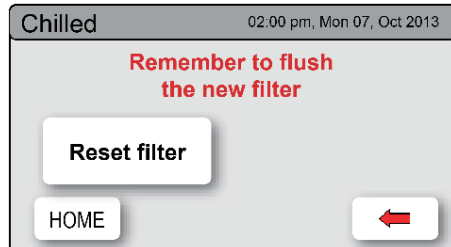


The Zip HydroTap allows the user to adjust the filter life and to edit the filter usage. (See filter details on Pages 14).

LCD Screen operation - Section C

2. - Filter Reset

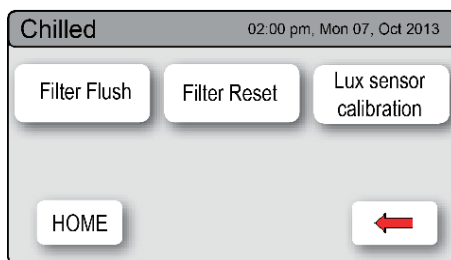
After replacing the filter, the counters should be reset



1. Press the [MENU] button for main menu.
2. Press the [Install] button.
3. Press the [Filter Reset] button.
4. To set the filter life or edit filter usage, refer to section G- Filter.

3 - Lux Sensor Calibration

NOTE: Conduct calibration under normal light conditions



1. Press [MENU] button for main menu.
2. Press [Install] button.
3. Press [Lux Sensor Calibration] button.
4. The lights on the Tap head will flash to confirm calibration.
5. Check for correct tap operation by selecting 'Lux Sensor-> OFF'. When the room is darkened (below the calibrated light level), the tap lights will turn OFF after approx 30 seconds.

LCD Screen operation - Section D

D Service

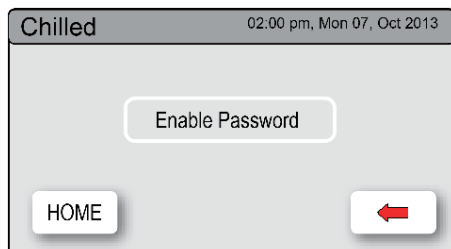
This section is reserved for service technicians only

Note: In Australia, call a licensed electrician, plumber or Zip office on 1800-638-633, for assistance, service, spare parts or enquiries

LCD Screen operation - Section E

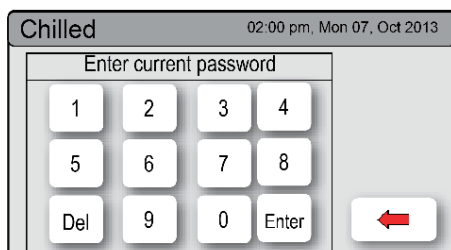
E Security

The Zip HydroTap G4 allows the appliance coordinator to set up a password to protect against users changing the preferred system settings.



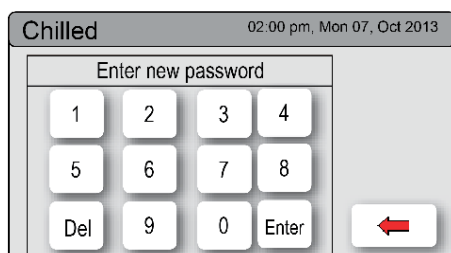
To set a password

1. Press the [MENU] button for main menu.
2. Press the [Security] button.
3. Press [Change Password]
4. Enter a 4 digit password



To change a password

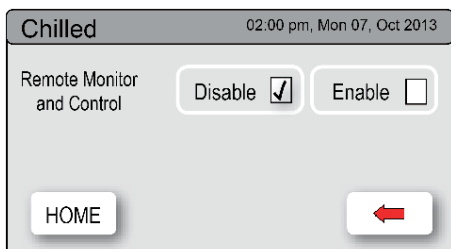
1. Press the [MENU] button for main menu.
2. Press the [Security] button.
3. Press [Change Password]
4. Enter your old 4 digit password
5. Then enter your new 4 digit password. You will need to enter your password to access the settings screen. If you have forgotten the password, please disconnect the power and restart your HydroTap unit.



LCD Screen operation - Section F

F Communication (when available)

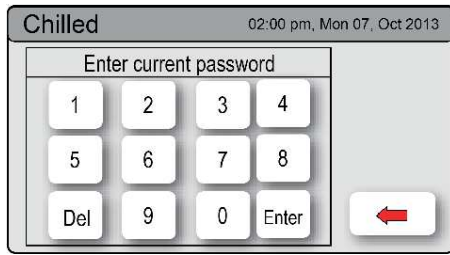
The Zip HydroTap G4 allows the user to use wifi or Bluetooth to operate the product remotely.



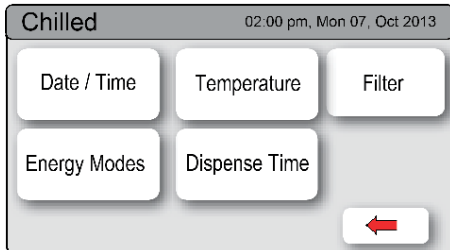
Not yet available

LCD Screen operation - Section G

G Settings

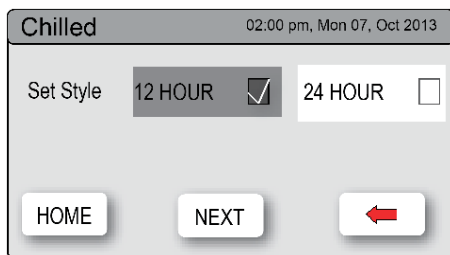


1. Press the [MENU] button for main menu.
2. Press the [Settings] button.
3. Press [Enable Password].
4. Then enter your 4-digit password.

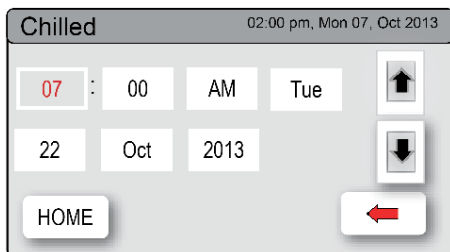


You will need to enter your password to access the settings screens. If you have forgotten the password, please disconnect the power and restart your HydroTap unit.

Set Date / Time

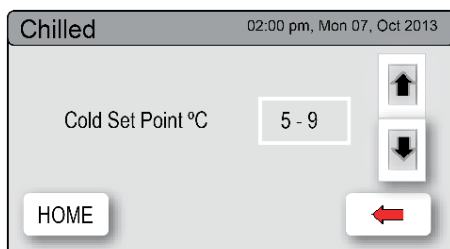


1. Press [MENU] button for main menu.
2. Press [Setting] button.
3. Press [Date/Time] button.
4. Select 12 hour mode or 24 hour mode. The selected mode will be displayed in dark grey colour with a tick box on the right.
5. Press [NEXT] button to set time.



1. Select individually the hour, minutes and day and adjust using the up and down arrows.
2. Select individually the date, month and year and adjust using the up and down arrows.
3. Press [HOME] to return to the Home screen.

Set Temperature

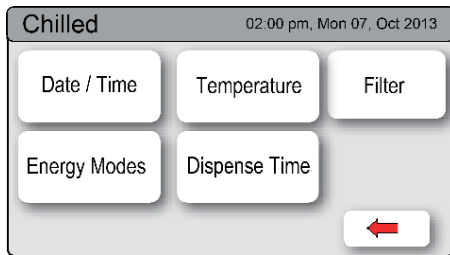


1. Press the [MENU] button for main menu.
2. Press the [Temperature] button.
3. To adjust the temperature, press the relevant temperature button and then use the up and down arrows.

LCD Screen operation - Section G

Filter

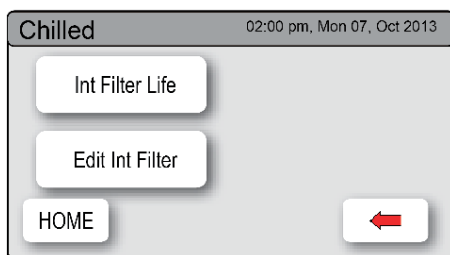
Zip HydroTap G4 allows the user to adjust filter life and edit filter usage.



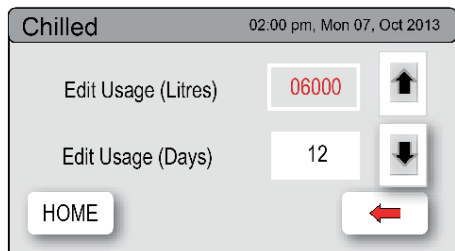
Note: The filter life may be set as a function of Litres used, or in months from the filter change. When the first of these functions is reached (i.e. Litres or months expired), the filter warning light will be illuminated on the tap.

Either of these functions may be disabled (See below).

To edit the filter life:



1. Press [MENU] button for main menu.
2. Press [Setting] button.
3. Press [Filter] button.
4. Press [Filter Life] button, for Internal or External filter.
5. To change filter life, first select filter life (Litres) or filter life (Months), then adjust using the up or down arrows.



To edit the filter usage:

This function is to reset the Filter Change display after a filter has reached the end of its life (refer to "Replace Filter Instructions" section of this document).

1. Press the [MENU] button for main menu.
2. Press the [Setting] button.
3. Press the [Filter] button.
4. Press the [Edit Filter] button for Internal or External filter.
5. To edit, select Edit Usage(Litres) or Edit Usage (Months), then adjust using the up or down arrows.

Note:

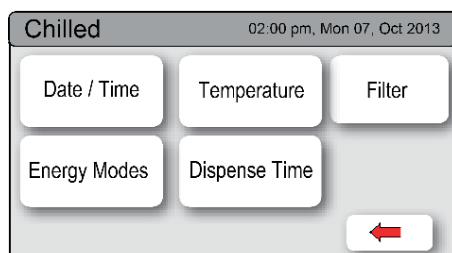
Filter Life increases in 500 litre increments to a maximum of 10000 litres. Factory set at 6000 litres.

Energy Modes

This mode allows the HydroTap to Go into Energy Saving mode.

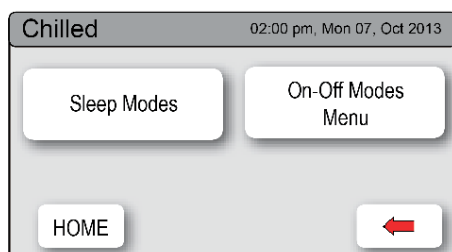
In Sleep Mode the unit will Go to “Sleep” after a 2hr period of inactivity. The Chilled water will be ON or OFF.

When the period of inactivity passes, the home screen status window will show “Sleep Mode”.



To activate the sleep mode:

1. Press [MENU] button for main menu.
2. Press [Setting] button.
3. Press [Energy Modes] button.
4. Press [Sleep Modes] button then in the next screen, use the up and down arrows to select one of the 4 options, as shown in the table below.



Sleep Mode	Light Level	Time Delay	State	Boiler	Chiller
2 Hours-> OFF	N/A	2 Hr	OFF	OFF	OFF
Lux Sensor-> OFF	Dark	N/A	OFF	OFF	OFF
Lux or 2 Hr-> OFF	Dark	2 Hr	OFF	OFF	OFF
Disable	N/A	N/A	ON	ON	ON

Lux (Light) Sensor Calibration: (Not for Elite tap)

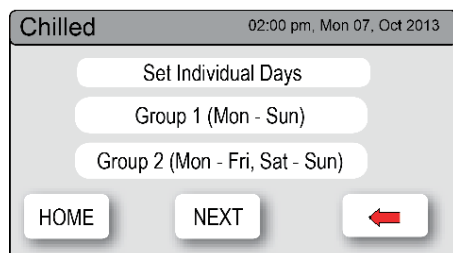
It is recommended to recalibrate the Lux (Light) Sensor after selecting any of the 4 Lux sensor options from the sleep mode menu. Before commencing, ensure there are 'Normal to Dim' (Not Dark) operating light conditions.

Note: Any attempt, during OFF mode, to dispense water, will bring the unit out of sleep mode. The unit will return to sleep mode after 2 hours of non use. Please allow sufficient time for the water to reach the set temperature after disabling the sleep mode.

LCD Screen operation - Section G

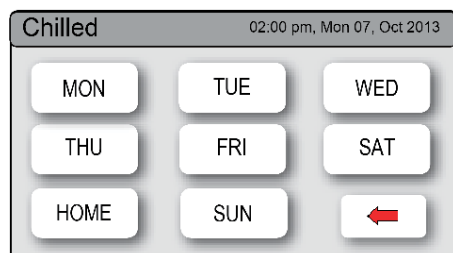
In **ON / OFF Mode** the user may turn the unit ON or OFF at specific times for individual days or alternatively by weekly and/or weekend settings.

To activate ON/OFF mode:



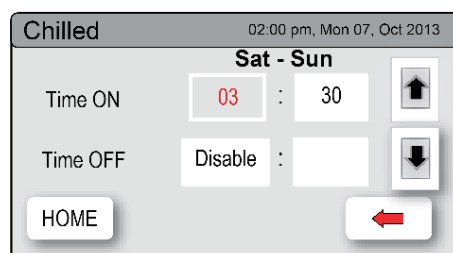
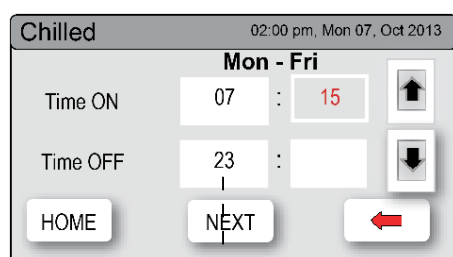
1. Press the [MENU] button for main menu.
2. Press the [Setting] button.
3. If required, Enter your 4 digit password
4. Press the [Energy Modes] button.
5. Select 'Individual set' if you wish to allocate a specific time for each day.
6. Select 'group set 1' if you wish to allocate the same time to all 7 days
7. Select 'Group set 2' if you wish to allocate the same time to the 5 working days (Mon-Fri) and additional times for (Sat-Sun).

Individual days set screen



This screen allows you to select the individual days for programming. Only one ON /OFF period is allowed for each day.

Group set screen

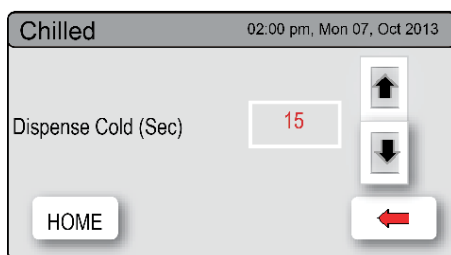


1. Press Group 1 or Group 2 option
2. Press button (A) to enable / disable group set. When the enable box is ticked, this allows each individual day to have an "On/Off" time.
3. Press [ON/OFF Modes] button, to set up ON/OFF time.
4. When in Group 2 Press [NEXT] to select Sat-Sun options

Note: Any attempt, during OFF mode, to dispense water, will bring the unit out of energy mode. The system will revert to the energy mode setting after 30 minutes of non use.

LCD Screen operation - Section G

Dispense Times



The ability to change the maximum dispensing time for the chilled water has been introduced. The default settings for the maximum dispensing times is 15 seconds. Here, the operator may change the dispensing time to between 5 and 15 seconds, in increments of 1 second. To edit the dispensing times:

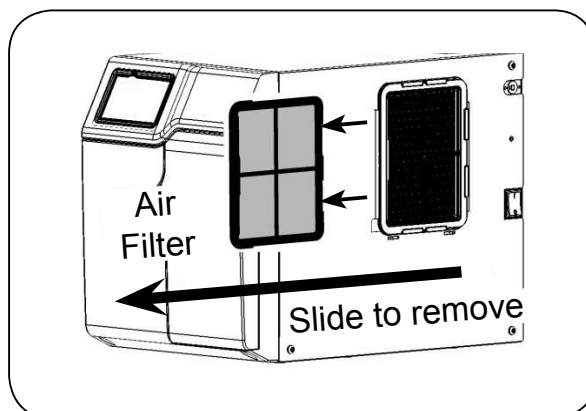
1. Press the [MENU] button for main menu.
2. Press the [Setting] button.
3. Press the [Dispense Time] button.
4. Select the option to change and scroll using the up and down arrow Keys

Filter Maintenance

Air Inlet Filter

The Zip HydroTap air filter is conveniently located on the outside of the condenser. The filter screen is a sliding fit in the plastic housing on the side of the under sink unit. The screen may be removed for cleaning, by sliding it forward. This needs to be inspected at least quarterly, cleaned and replaced if damaged.

Note: For best performance the unit should only be operated with a clean air filter screen, correctly fitted in place. Maintain, at least, a 50mm air gap in front of the screen at all times. Take care not to allow cloths or other soft materials to accidentally block the air inlet.

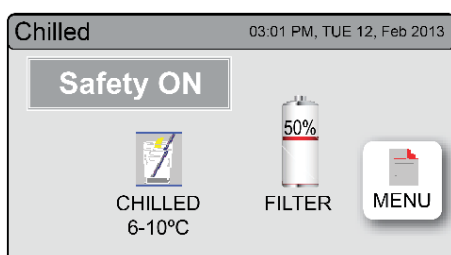


Water Filter

The Zip HydroTap notifies when filter replacement is due. If you notice one of the following, you will need to change the filter:

- The Change Filter light will flash white once a second and remain so until reset. A filter status light is located below the Chilled Blue Lights on the tap head assembly.
- The filter percentage will change to 0% on the screen.

Note: Depending on local water quality conditions and usage, the filter may require changing anywhere from 500 Ltrs to 10000 Ltrs. You may also need to replace the filter if you notice unpleasant odours or tastes.



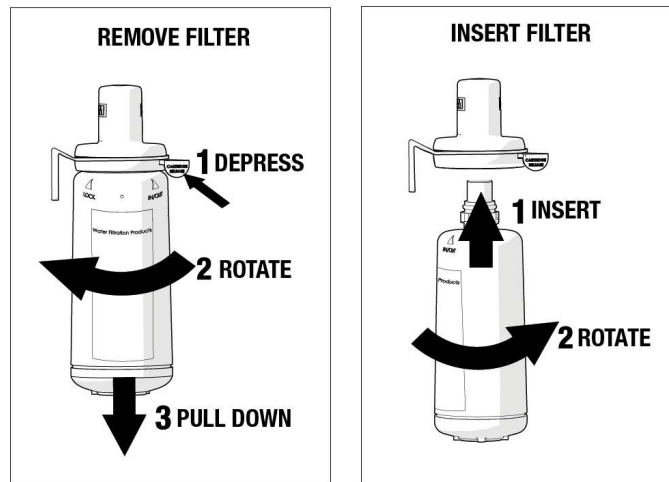
Some water may drip from the filter head (socket) during replacement. Keep a towel handy to dry up any drips.

To change the Filter: (See also Section C)

1. Open the door of the under sink unit.
2. Relieve system pressure via the filter flush stop cock, a quick open and close will do. Use the bucket to catch the discharge.
3. Grasp filter cartridge, depress the red lever at the top right of the filter and rotate the cartridge a quarter turn to the left, then gently pull down.
4. **Caution:** a small amount of water will drip as the cartridge is removed.
5. Do not tilt the cartridge as water may spill from it if tilted.
6. Unpack replacement cartridge and remove sanitary cap, write today's date where shown on the label.
7. Avoid touching the filter O-rings and filter opening as this may cause bacterial contamination of the cartridge.
8. Moisten the O-rings with water, align the front cartridge label to the left (as shown in the "insert filter" diagram for filter cartridge replacement), and push the new cartridge into the filter head.
9. Turn the cartridge a quarter turn to the right until the cartridge comes to complete stop and is locked into position, with the front label facing forward.
10. Initiate the filter flush programme by scrolling through the menu screen (See section C).
11. When completed, wipe up any spills and dispose of spent filter cartridge and packaging thoughtfully.
12. Close the door to secure the appliance.
13. Adjust the filter settings in Section G - filter - Litres and Days used.

Warning: If the Zip HydroTap is switched off for a long period of time (e.g. More than a weekend), run water through the chilled water outlet for at least 5 minutes before consumption.

Filter Maintenance



Cleaning

General cleaning

Do not use strong, corrosive, spray or abrasive cleaners. Clean with a soft damp cloth and mild soap.

Under sink units must never be located near, or cleaned with water jets.

Avoid using air borne pesticides near the undersink unit.

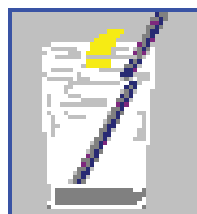
Home Menu Icons



Filter use.

This icon displays the filter usage remaining from 100% (New filter) to 0% (end of life). When it reaches 0% the filter warning light on the tap head will flash slowly.

The filter life can be adjusted by litres and by days used. (See page 14)



Chilled water temperature.

This icon indicates the set temperature of the chilled water inside the undersink unit.

CHILLED
6-10°C

Contact Details

Head Office

Zip Heaters (Aust) Pty. Ltd.
ABN: 46 000 578 727
67 Allingham Street
Condell Park NSW 2200
Postal: Locked Bag 80
Bankstown 1885 Australia

Website: www.zipwater.com
Facsimile: (02) 9796 3858
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As Zip policy is one of continuous product improvement, changes to specifications may be made without prior notice. Images in this booklet have been modified and may not be true representations of the finished goods.

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