

User manual

Basecamp

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1. Intended use

The Basecamp is used to charge and upload content to 25 Podcatcher Pro audio guides. It connects to a USB-C charger for power, and to the internet using Ethernet or WiFi. It also contains a Bluetooth Low Energy radio. It serves to:

- Charge multiple Podcatcher Pro devices, update firmware as well as upload content and download logs from them via USB connection.
- Download content and firmware updates as well as upload logs to the Guide-ID platform via network connection (LAN or Wi-Fi).

It is intended be used as indicated below.

Use	Description
Mounting	Tabletop or wall mounted
Power	USB-C power adapter (65W)
Temperature range	0–45°C
Altitude	2000 m or less

Radio functions are:

- Bluetooth Low Energy to advertise the Basecamp status
- WiFi to connect to the internet

2. Safety Information

Please read all safety instructions carefully before using this product. Retain these instructions for future reference.

2.1 General Safety

- Use this product only for its intended purpose as described in this manual.
- Do not use this product if it appears damaged or malfunctions.
- Keep the product away from liquids and moisture unless otherwise specified.
- Do not attempt to repair or modify this product yourself. Contact Guide-ID for service.

2.2 Battery Safety

This product contains a built-in rechargeable lithium-ion battery. Observe the following precautions:

- Do not attempt to open, disassemble, or access the battery compartment. The battery is permanently sealed inside the product and is not intended to be replaced by the user.
- Do not expose to extreme temperatures. Avoid exposing the product to temperatures above 45°C (113°F) or below 0°C (32°F). Do not leave the product in direct sunlight, in a vehicle on hot days, or near heat sources.
- Do not expose to fire or heat. Never dispose of the product in fire or incinerate. The battery may explode or release hazardous materials.
- Do not crush, puncture, or apply excessive pressure. Physical damage to the battery can cause overheating, fire, or leakage.
- Stop using immediately if you notice swelling, leakage, unusual odor, or excessive heat. Discontinue use and contact Guide-ID for instructions on safe disposal.

2.3 Charger Safety

- Use only the provided charger. Using incompatible chargers may damage the device and void the warranty.
- Make sure that the mains plug of the power supply is easily accessible.
- Make sure that the power supply is connected to an earthed socket outlet.

2.4 Cooling Safety

- Allow air circulation to the fan on the bottom of the Basecamp
- Do not cover the ventilation opening on the top of the Basecamp

2.5 Disposal and Recycling

This product contains a lithium-ion battery and electronic components that require special disposal:

- Do not dispose of this product in household waste. The product must be disposed of separately from general waste in accordance with local regulations.
- Return the product to Guide-ID for proper disposal.

3. Regulatory and Licensing Information

3.1 FCC Compliance Statement (United States)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

FCC Class B Digital Device Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Changes or modifications to this equipment not expressly approved by Guide-ID could void the user's authority to operate the equipment.

3.2 ISED Compliance Statement (Canada)

English:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

Français:

Cet appareil contient des émetteur(s)/récepteur(s) exempts de licence qui sont conformes aux CNR exempts de licence d'Innovation, Sciences et Développement économique Canada. L'exploitation est autorisée aux deux conditions suivantes:

- L'appareil ne doit pas produire de brouillage.
- L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

3.3 RF Exposure Information

This device contains radio transmitters for Bluetooth Low Energy (BLE) and Wi-Fi communications.

This equipment complies with FCC and ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body.

4. Certifications

4.1 Certification Details

This product has been tested and certified to comply with the following standards and regulations.

4.1.1 Europe (CE)

The product meets the essential requirements of all relevant European directives and is eligible for CE marking. The CE Declaration of Conformity can be obtained from: <https://www.guide-id.com/>

4.1.2 United Kingdom (CE)

The UK recognises the EU requirements for the regulations that apply to this product, and hence the applied CE marking is referenced for UK market access. The UK Declaration of Conformity can be obtained from: <https://www.guide-id.com/>

4.1.3 United States (FCC)

FCC ID: 2BS73-BC

This device complies with Part 15 of the FCC Rules.

Contains radio module for Wi-Fi communication certified under FCC ID: TFB-1003

4.1.4 Canada (ISED)

IC: 34863-BC

This device complies with ISED licence-exempt RSS standard(s).

Contains transmitter module IC: 5969A-1003

4.1.5 International Safety (IECEE CB Scheme)

This product is certified under the IECEE CB Scheme for product safety.

- CB Test Certificate: DE 2-046187
- Issued by: TÜV Rheinland, Germany
- Standard: IEC 62368-1:2014

4.2 Contained Transmitters

The Basecamp contains the following radio transmitters:

Technology	Frequencies [MHz]	TX Power EIRP [dBm]	Modulation	Antenna type	Antenna gain [dBi]	Polarization
Bluetooth Low Energy (BLE)	2402 – 2480	-4.6	GFSK	Bluetooth Low Energy (BLE)	-3.2	Linear
Wi-Fi (IEEE 802.11 b/g/n)	2401 – 2483	10.9	BPSK, QPSK, 16 – QAM, 64 – QAM	Wi-Fi (IEEE 802.11 b/g/n)	2.0	Linear

4.3 Responsible Party Information

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Manufacturer:

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