



morphy richards

**3 Year
Guarantee***

*Upon registering your product
at morphyrichards.co.uk

STEAM FLOW
2400W Turbo
Steam Iron



Model No.

302010

User Manual

Please read and keep these instructions for future use



HEALTH AND SAFETY

The use of any electrical appliance requires the following common sense safety rules.

Please read these instructions carefully before using the product.

- This appliance can be used by children aged from 8 years and above by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised.
- Keep the iron and cord out of the reach of children aged less than 8 years.
- The iron must not be left unattended while it is connected to the mains supply.



HEALTH AND SAFETY

- The plug must be removed from the socket before filling the iron with water.
- The iron must be used and rested on a flat stable surface.
- When placing the iron on its heel, ensure that the surface on which the heel is placed is stable.
- The iron is not to be used if it has been dropped, if there are visible signs of damage, or if it is leaking.
- This appliance is not intended to be operated on an extension cable or by means of an external timer or a separate remote-control system.
- The filling aperture must not be opened during use.
- **CAUTION – HOT: Burns can occur from touching hot parts, hot water or steam.**
- **WARNING: To avoid electric shock, do not immerse appliance in water / liquid.**



IMPORTANT

To reduce limescale damage we recommend using deionised, distilled or demineralised water, available at most large supermarkets. This is particularly important if you live in a hard water area.

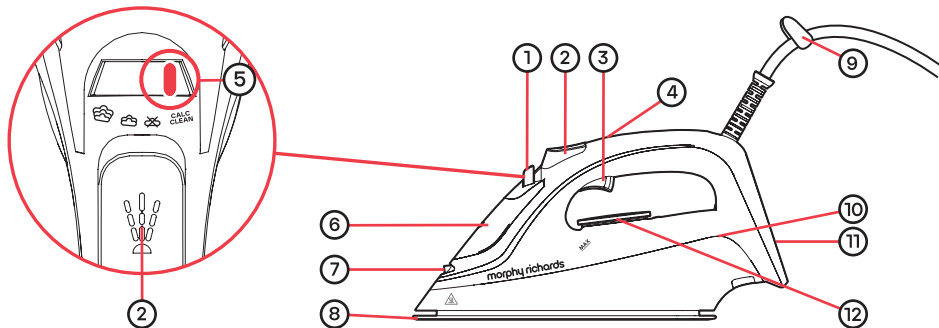
Never use battery topping up fluid or water containing any substances like starch, sugar, fragrant additives or defrosted water from a refrigerator. Failure to maintain your iron will invalidate your guarantee.

ELECTRICAL REQUIREMENTS AND MAINS CABLE

- Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).
- Do not operate with a damaged supply cord or grommet. It must be replaced by the manufacturer, its service agent, or similarly qualified person in order to avoid a hazard.
- Do not let the mains lead come into contact with the hot soleplate of the iron.
- Should the fuse in the mains plug require changing, replace it with a fuse of the same rating as originally fitted.
- **WARNING: This appliance must be earthed.**



PRODUCT OVERVIEW

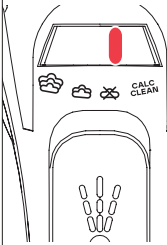
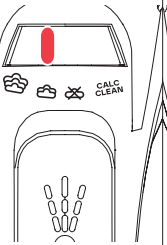


- | | |
|--|----------------------|
| 1. Variable steam switch | 7. Spray nozzle |
| 2. Water spray button | 8. Soleplate |
| 3. Steam boost trigger | 9. Cable clip |
| 4. Temperature and auto shut-off indicator light | 10. Water tank |
| 5. Self clean position | 11. Iron heel |
| 6. Filling hole with cap | 12. Temperature dial |



TEMPERATURE GUIDE

Heat setting markings on the temperature dial of all Morphy Richards irons match those of the International Textile Care Labelling Code.

Symbol		 120°C Max. Cool	 160°C Max. Warm	 210°C Max. High
Control dial positions (See: Selecting the Steam, under the Using the Iron section).	Do not iron	No Steam 	Low 	High 
Fabric		Nylon, Acetates, synthetic fabrics	Wool, Polyester mixtures	Cotton, Linen Rayon, Rayon mixtures
Ironing		Iron on reverse side, if moisture is required, use damp cloth (not Acetate)		Fabrics requiring this setting usually require steam pressing.
With water in the tank				Steam/shot of steam
		← Dry and spray →		
Without water in the tank		← Dry ironing →		



USING THE IRON

1. FILLING THE TANK

Before first use, remove all packaging, including the protective cover on the soleplate.

Make sure the iron is not plugged in. Set the variable steam switch (1) to . Fill the water tank (10) via the filling hole (6).

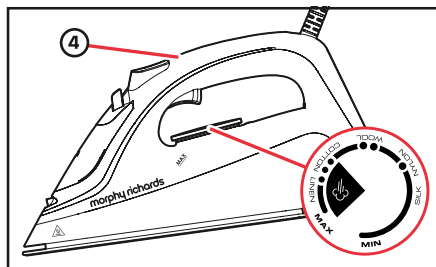
To fill the tank with the maximum amount of water, we recommend the iron is tilted vertically whilst being filled.

Do not overfill the iron otherwise it will cause leaking from around the filler cap and may run down the iron.

IN HARD WATER AREAS, WE RECOMMEND USING DEIONISED, DISTILLED OR DEMINERALISED WATER.

Never use battery topping up fluid or water containing any substances like starch, sugar, fragrant additives or defrosted water from a refrigerator. NOTE: Please see point 2 of 'Exclusions' on page 16.

2. TEMPERATURE SELECTION



Plug in the iron and switch on at the mains.

Set the temperature dial (12) to the temperature required (see 'Temperature Guide' on page 6). The temperature and auto shut-off indicator light (4) will illuminate until the required temperature is reached, then it will turn off.

Tip: We recommend the temperature and auto shut-off indicator light is allowed to illuminate and extinguish twice before you begin ironing.

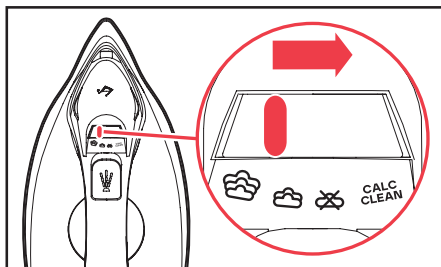
The temperature and auto shut-off indicator light will switch on and off whilst you are ironing.

Tip: Begin with cool fabrics and work up to higher settings. An iron heats up quicker than it cools down so this will save you time and energy.



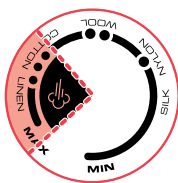
USING THE IRON

3. SELECTING THE STEAM LEVEL

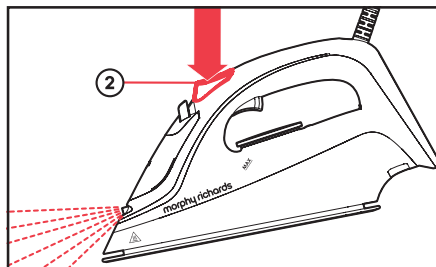


Vary the steam output using the variable steam switch (1).

Only use the steam function on heavy fabrics and when the temperature dial is set within the shaded area (as shown, right).



4. USING THE WATER SPRAY



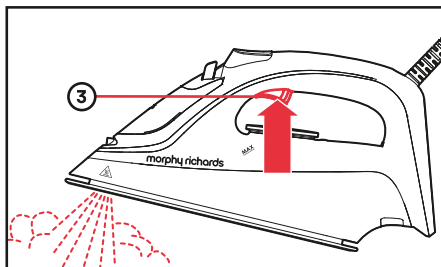
For stubborn creases, use the water spray button (2).

If using for the first time, you may need to press this a few times to pull the water through.



USING THE IRON

5. STEAM BOOST



Press the steam boost trigger (3) for extra steam boost for stubborn creases / heavy fabrics.

NOTE: If you need to use the steam boost whilst dry ironing, check the temperature dial (12) is set within the steam range.

NOTE: For optimum steam quality, do not operate the boost more than three times in succession.

6. AUTO-SHUT OFF

The iron will automatically shut down if stationary in the horizontal position for 1 minute, or in the vertical position (when stood on its heel) for approximately 8 minutes.

If the auto shut-off activates, the Temperature and auto shut-off indicator light (4) will flash.

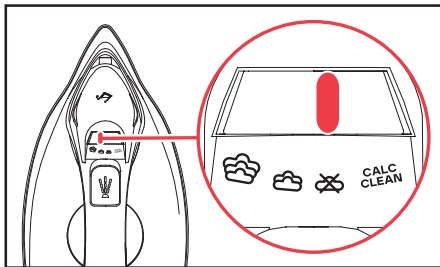
Gently move the iron and it will re-heat.

Wait for the iron to heat-up, then continue ironing.



FEATURES OF YOUR IRON

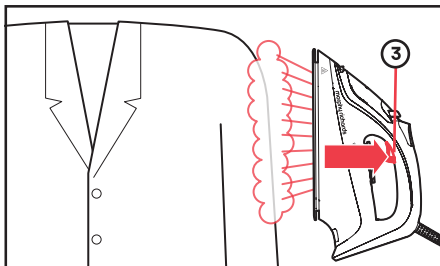
A. DRY IRONING



Your iron can be used for dry ironing. Set the variable steam switch (1) to  and set the temperature dial (12) as desired (see page 6).

You won't need water in the tank unless using the water spray or steam boost features.

B. VERTICAL STEAM



Vertical steam is useful for removing creases from hanging clothes, curtains, etc. Hold the iron between 1cm and 2cm away from the item and press the steam boost trigger (3).

C. ANTI-DRIP SYSTEM

This prevents water escaping from the soleplate (8) when the iron is too cold.

During use, the anti-drip system may emit a loud click, particularly during heat-up or whilst cooling down. This is perfectly normal and indicates that the system is functioning correctly.

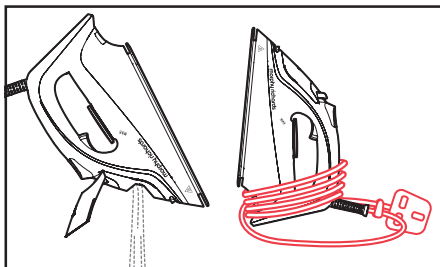
D. ANTI-SCALE SYSTEM

This system reduces scale deposits and helps prolong the life of the iron.



MAINTAINING YOUR IRON

1. EMPTYING AND STORING



When you have finished ironing, unplug and empty all water from your iron and set the steam switch at the  position. When cool, store the iron on its heel with the cord wrapped loosely around the heel. Use the cable clip (9) to keep in place.

NOTE: Please see point 4 of 'Exclusions' on page 16.

2. CLEANING THE SOLEPLATE

To clean the ceramic soleplate

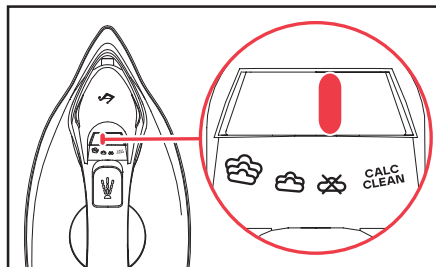
Do not use scouring powder or solution as this could cause damage to the coating.

If any man-made fibres fuse to the soleplate (8), set the iron at the MAX position and pass it over a clean piece of cotton to draw the deposit off the surface.

To clean the exterior

Allow the unit to cool and wipe over with a damp cloth and mild detergent, then wipe dry.

3. SELF CLEAN



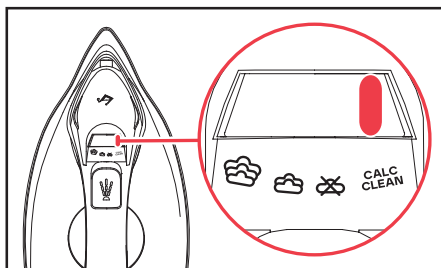
Your iron has a built in self clean system designed to keep the water valve, steam chamber and steam vents clear of lint, limescale and other loose mineral deposits.

1. Half fill the iron with water.
2. Place the iron on its heel (11).
3. Move the variable steam switch (1) to the  position.
4. Connect to a mains supply outlet.
5. Set the temperature dial (12) to 'MAX'. See step 2 of 'Using your iron for steam ironing' on page 7.
6. Leave the iron switched on, rested on its heel (11) until the temperature and auto shut-off indicator light (4) goes out.
WARNING: Keep hands and body away from the hot soleplate.



MAINTAINING YOUR IRON

7. Disconnect the iron from the mains supply outlet.
8. Whilst the iron is still very hot, hold the iron horizontally over a sink.
CAUTION: The soleplate will still be hot, so ensure the power cord and plug are kept away from it and the sink.
9. Push the variable steam switch (1) fully to the left and hold in the self clean position (5).
11. When cleaning is complete, move the variable steam switch back to the  position.
12. Rest your steam iron back on its heel and allow to fully cool down.
13. Wipe the soleplate (8) with a cold, damp cloth. After this cleaning operation, empty out any remaining water.



WARNING: Steam and boiling hot water will drain from the holes in the soleplate. Keep hands and body away from the hot water. This washes away the scale and minerals that have built up inside the steam chamber.

10. Whilst still holding the variable steam switch (1) in the self clean position, gently move the iron back and forth until the water tank is empty.

IMPORTANT: Do not attempt to descale the soleplate with descaling products.



TROUBLESHOOTING

Problem	Solution
No power or not heating up.	1. Check the fuse. Try a new fuse with the same rating as originally fitted. 2. Try a different appliance in the socket as it may be the socket that is at fault. 3. Check the temperature dial has not been set to MIN. 4. Check the iron has not gone into auto shut-off mode. Wait for it to heat back up.
Overheating or not getting hot enough.	1. Adjust the temperature dial to ensure the setting matches that recommended on the garment or refer to the "temperature guide" section. 2. Allow the iron to reach temperature and stabilise for 1-2 minutes if it has just been plugged in, or re-activated after auto shut-off
Not steaming or poor steam.	1. Ensure the temperature is set within the steam band and that the steam level is set to the correct level (refer to the "temperature guide" section). 2. Check that there is enough water in the tank. 3. Allow the iron to reach temperature before using steam. 4. Perform a self-clean to clear away limescale inside the iron (refer to "Self Clean" section).
Dripping from the holes in the soleplate.	1. Ensure the temperature is set within the steam band (refer to the "temperature guide" section). The iron will not be hot enough to produce steam if the temperature is set too low. 2. The steam level should be set lower if the temperature is set lower (refer to the "temperature guide" section) to prevent it from dripping. 3. Allow the iron to reach temperature before using steam.



TROUBLESHOOTING

Problem	Solution
Tripping Electrics.	1. Try using a different socket. 2. Ensure there are no other appliances being used on the same set of sockets as the iron.
The filler cap is broken or does not close properly.	1. Call our helpline to order a new replacement filler cap to be sent out.
The iron emits some white powder from the soleplate.	1. If the iron is new, this is residue from manufacturing materials and will diminish after the first couple of uses. 2. If the iron has been used many times, this could be a sign of limescale build-up and a self clean should be performed. Please see "Maintaining your iron" section.
Leaking water.	1. Do not overfill the iron. 2. Ensure the filler cap is closed properly.

CONTACT US

If you are having a problem with your appliance, please contact our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you contact us to help us deal with your enquiry quicker.

email: hello@morphyrichards.co.uk

www.morphyrichards.co.uk



REGISTERING YOUR 3 YEAR GUARANTEE

Your standard 2 year guarantee is extended for an additional 1 year when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 2 years.



**To validate your 3 year guarantee,
scan the QR code or register online
at www.morphyrichards.co.uk**

N.B. Each qualifying product needs to be registered with Morphy Richards individually. Please note that the 2 year guarantee is only available in the UK. Please refer to the 2 year guarantee for more information.

YOUR 2 YEAR GUARANTEE

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to the back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

Model no.

Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced. If the fault develops after 28 days and within 12 months of original purchase, you should contact the Helpline quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown. You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out below (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 2 year



REGISTERING YOUR 3 YEAR GUARANTEE

guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the appliance must have been used according to the instructions supplied.

The appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

Exclusions

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

1. The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
2. The fault has been caused by using water other than that recommended by Morphy Richards.
3. The fault is caused by limescale build-up.
4. The cables are damaged due to wrapping too tightly or excessive kinking.
5. The appliance has been used on a voltage supply other than that stamped on the products.
6. Repairs have been attempted by persons other than our service staff (or authorised dealer).
7. The appliance has been used for hire purposes or non domestic use.
8. The appliance is second hand or refurbished.
9. Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards



REGISTERING YOUR 3 YEAR GUARANTEE

products are intended for household use only. See usage limitations within the location safety instructions.

Disclaimer

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.

PRODUCT RECYCLING



For electrical products sold within the European Community, at the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist.

Check with your Local Authority or retailer for recycling advice in your country.



NOTES

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NOTES

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[morphyrichards.co.uk](https://www.morphyrichards.co.uk)

Morphy Richards

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