

Better Homes & Gardens®

FABRIC WRAPPED DIFFUSER



User Manual
BH1228063978007

Before You Begin...

Caution

To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies.

• **NOT INTENDED FOR MEDICAL USE**

- This device is not intended to be a substitute for medical attention.
- The amount and intensity of aroma produced will vary. Factors that affect production of aroma can include water type, humidity, temperature, air current, and/or type or brand of essential oil used.
- It may take up to a half-hour before you can smell the essential oil.
- Water Tank Capacity: 120 mL
- The suggested room size for this device is ~150 ft² (this may vary greatly by environment, type of essential oil used, etc.).
- Only 100% natural essential oil should be used with this product. Oil containing chemical fragrance, spice, or other impurities may cause malfunctions.
- ONLY use the supplied power cable. If using a USB adapter, it MUST be a 5V/1A USB adapter (not included).
- When not in use, the diffuser should be stored in a dry, cool location, away from sources of water or heat.
- It is recommended that the diffuser be covered to protect it from exposure to dust if it will not be in use for a long period of time.

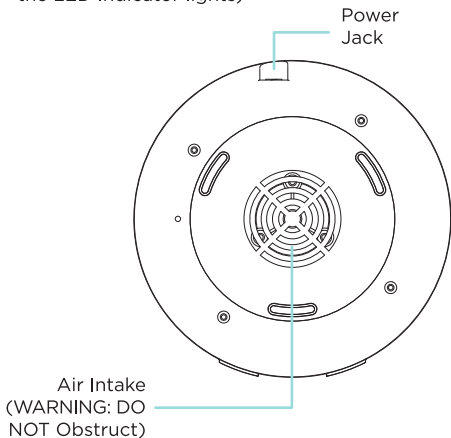
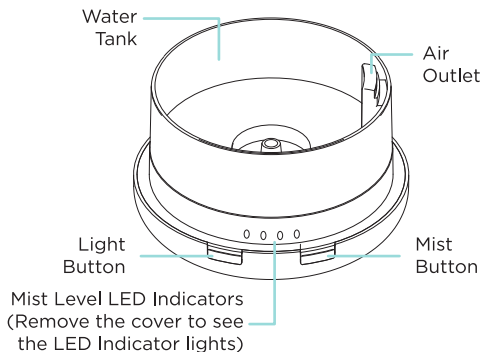
Questions & Support

If you have any questions or problems concerning this product, please visit our customer support portal: www.customersupport123.com and select “**Support**”. Select the brand, fill out the corresponding form, then submit your request.

In the Box

- Aroma Diffuser (x1)
- USB Power Cable (x1)
- User Manual (x1)

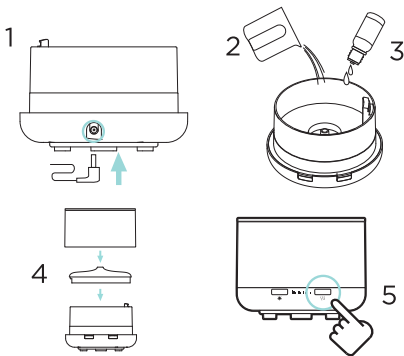
Location of Controls



Getting Started

Setup

1. Remove the cover and lid and insert the pin of the supplied power cable into the power jack on the back of the diffuser. Insert the other connector into a 5V USB adapter or the USB port on a computer.
2. Turn right side up and fill the tank with room temperature water until the MAX level line is reached.
3. Add 2 - 3 drops (-0.1 - 0.15 mL) of essential oil.
4. Cover the water tank with the lid and place on a flat, sturdy surface.
5. Press the **[Mist]** button to turn ON (see **Using the Diffuser** on the next page, for more).



If the water level runs low, the diffuser will automatically shut off and emit 2 beeps.

CAUTION: Using more than the recommended amount of oil may cause the diffuser to get clogged and not operate properly.

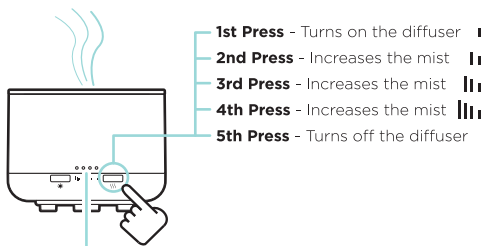
When finished using, drain any remaining water from the tank, carefully rinse and let dry.

Do not drain water from the side of air outlet.
Do not submerge fabric cover in water, spot clean only.

Using the Diffuser

When the button is pressed continuously:

- Press the **[Mist]** button to turn on the diffuser. The strength of the mist is the lowest after one push.
- To increase the strength of the mist, press the **[Mist]** button again (two to four times).
- The diffuser will turn off when you press the **[Mist]** button five times.
- Press and hold the **[Mist]** button to turn off the diffuser.



1st Press - Turns on the diffuser I

2nd Press - Increases the mist II

3rd Press - Increases the mist III

4th Press - Increases the mist IIII

5th Press - Turns off the diffuser

LED Indicators

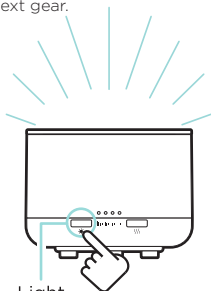
(Remove the cover to see the LED Indicator lights)

Note: the LED indicator will turn off after 3 seconds.

If you press the **[Mist]** button when the indicator is off, the indicator will be on and it will still keep the same gear, if you press the **[Mist]** button when the indicator is on, then it will turn to next gear.

Using the Lights

- Press the **[Light]** button to turn the light on. The light will be dim.
- Press the **[Light]** button a second time to increase the brightness (~60% brightness).
- Press the **[Light]** button a third time to raise the brightness to 100%.
- Press the **[Light]** button a fourth time to turn off.



Light
Button

Precautions & Warnings

1. Do not fill over MAX level line.
2. Do not turn the aroma function on when the diffuser is empty.
3. Do not touch the inside base of the tank.
4. Clean regularly per the maintenance instructions in this user manual to avoid malfunctions.
5. Always unplug the power adapter before maintenance.
6. Always pour any remaining oil out of the oil cup and wipe with a clean, dry cloth.
7. Essential oils can stain. In the event of a spill or leakage, please wipe away any water or oil with a soft cloth.
8. Do not let aroma blow directly onto furniture, clothing, art, or any valuable objects.
9. Keep away from direct sunlight, heat sources, air conditioners, and fans.
10. Always keep on a stable, flat surface. Do NOT place on a carpet, bed, cushion or other non-flat, non-stable surface.
11. Keep away from electronic equipment.
12. Do not tip the product as it may cause oil to enter the mechanism and cause malfunction.
13. Do not use for more than 6 hours at a time.
14. Never move the product while in use.
15. Do not touch any part of the product with wet hands.
16. Keep out of reach of children and pets. Children should not be left unsupervised near this product. This unit is not to be used by children or any person(s) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given express supervision and instruction.
17. Keep the power jack clear of pathways, and do not forcefully pull or remove from the unit.
18. If smoke or burning smell is detected, immediately unplug the unit.

Legal Information

FCC Information

This device complies with Part 18 of the FCC Rules.

Rating Label Definitions



Direct Current



This symbol represents FCC Declaration of Conformity and compliance.

Cleaning the Diffuser

Suggestion: It is recommended to clean the diffuser once a week.

When you are finished using the diffuser, unplug the cable, and drain any remaining water in the tank.

Gently wipe the inside of the tank with a clean cloth or rag to remove any leftover oil. Do NOT use any soap or detergent to clean the water tank.

Carefully clean the nozzle over the ultrasonic pad with a brush or cotton swab.

Do NOT get water inside the air outlet while cleaning the diffuser.



**Do not use any soap,
detergent, or bleach
to clean**

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Limited Warranty

1-year Limited Warranty

Territory: United States

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our customer support portal: **www.customersupport123.com** and select **"Support"**.
- Select the brand, fill out the corresponding form (exchanges require dated proof of purchase from an authorized retailer) then submit your request.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

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