Smart Indoor Antenna Quick Start Guide

1

Log onto www.winegard.com.

Select **Accounts**.

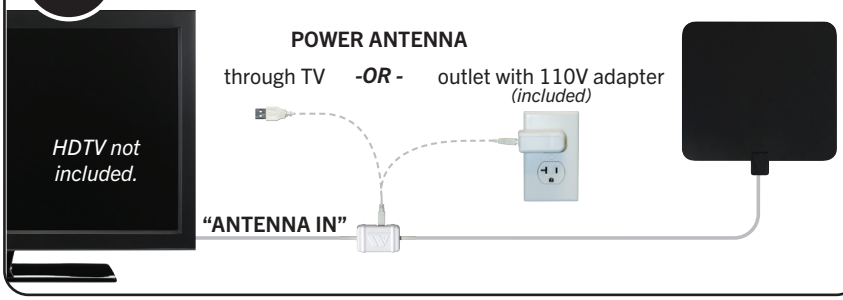
Select **Register New User.**

Fill out information and confirm email.

Close out of Winegard.com and download Winegard Connected APP.

2

Connect the antenna to TV and power source.
Power on TV.



3

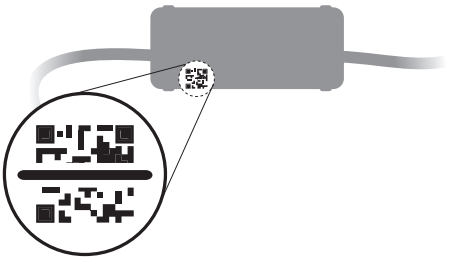
Download the app by scanning the QR code for your device. Or, search for **Winegard Connected** in the App Store or Google Play.

Download on the App Store

GET IT ON Google Play

4

Open the app, sign in to your Winegard account.
Scan the QR code on your antenna, as shown below.



5

Follow the on-screen instructions to properly place your antenna to get the maximum free channels.
Hint: Different views are available: a top-down view of broadcast towers in your area, a full list of actual channels your antenna detects, and also a signal strength view to help fine-tune a specific channel if necessary.



NOTE: Allow six to twelve seconds between each re-positioning so that the app can pick up the full range of channels available in that direction.

6

After finding the best place for your antenna, use the included 3M Command™ adhesive strips to mount it. Then, run a channel scan on the TV.



Watch free TV!



Register your product at: winegard.com/myantenna

WINEGARD COMPANY ONE YEAR LIMITED WARRANTY

Winegard Company provides a warranty to the original purchaser of new Winegard Products against any defects in materials or workmanship for a period of one (1) year from date of purchase, subject to the terms herein. This warranty is non transferrable. If a Product covered under this warranty is determined to be defective within the warranty period, Winegard will, unless otherwise required by applicable law, either repair or exchange the Product at its sole discretion.

How to Obtain Warranty Service (Pre-authorization is required)

To obtain warranty service, contact Winegard Company Technical Support via email: help@winegard.com or via phone at 800-788-4417 from 7:30 AM to 5:30 PM Monday through Friday and 8:00 AM to 3:30 PM Saturday, Central Standard Time, or visit www.winegard.com. PRE-AUTHORIZATION MUST BE OBTAINED BEFORE SENDING ANY PRODUCT TO WINEGARD. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

Winegard Company will (at its option) repair or replace the defective product at no charge to you. This warranty does not cover any costs incurred in removal or reinstallation of the product. This limited warranty does not apply if the product is damaged, deteriorates, malfunctions or fails from: misuse, improper installation, abuse, neglect, accident, tampering, modification of the product as originally manufactured by Winegard, usage not in accordance with product instructions or acts of nature such as damage caused by wind, lightning, ice or corrosive environments.

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This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

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Problem	Possible Cause	Possible Solution
SUMMARY SCREEN		
Total Channels shows all zeros.	App connection to database lost.	Close app and reopen.
	Antenna placed in wrong location.	Allow the timer to cycle twice while repositioning the antenna.
Total Channels shows all dashes.	Antenna has encountered a problem.	Reboot by unplugging the antenna, waiting 3 seconds, and restoring power.
Not all channels are GREEN.	Antenna position, distance, terrain, weather, network power, or band may affect signal strength.	Reposition the antenna to get as many channels possible in GREEN and YELLOW (channels with these colors should be viewable).
MAP SCREEN		
Network does not appear.	Networks may be on the same tower, or very close and hidden.	Zoom in on the map to see if the network tower appears.
The network that I want remains RED.	Antenna position, distance, terrain, weather, network power, or band may affect signal strength.	Click/hover over the network and verify the network distance is within antenna range.
		Click/hover over the network you are looking for and verify the antenna covers the required band (UHF, VHF High; VHF Low).
LIST VIEW		
Channel data refreshes before I find the channel.	Channel data refreshes every 6 to 12 seconds and moves to the top of the screen.	Press the **Pause** button at the bottom of the screen so that you can see the channels you have. Restart whenever you are ready.
DEVICE CONNECTION		
I can't scan the barcode.	The camera won't focus, or you're not signed into your account.	Ensure you are signed in to your Winegard account. Adjust the distance from your camera to the QR code. If this doesn't help, tap the **Continue without scanning** button, then tap **Scan for Bluetooth Devices** to manually find and connect to your antenna.
Cannot connect to the device.	The antenna is not powered on.	Ensure the antenna is powered on and try again.
Scan code is not recognized.	Scanned wrong QR code, or there is a decoding error.	Check that QR code is not damaged, then center camera on only the Winegard scan code.
A message appears that the **device is disconnected**.	Out of range of antenna, or power to the antenna was lost.	Make sure your antenna is powered on; stay within a few feet of your antenna to ensure the Bluetooth connection is not lost.
ACCOUNT SIGN IN		
My account needs to be verified.	Email verification needed.	Check for an account verification email message from Winegard and follow the instructions.
Invalid password.	Incorrect password.	Re-enter your password or reset your password and follow the instructions.
BLUE LED		
LED is no longer solid or flashing.	Sleeps after 15 minutes of inactivity.	This is normal operation when the unit goes to sleep. A connection to the antenna may still be made when the blue LED is off.
LED light is no longer on.	Bluetooth connection is in sleep mode.	Antenna/Amplifier is still working with LED off, the Bluetooth connection is in sleep mode.
	Antenna is not powered on.	Ensure antenna is powered on and try again.

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following methods:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and devices.
- Connect the equipment into an electrical outlet on a circuit different from that which the radio receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Only channels 1–11 can be operated. Selection of other channels is not possible.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 25 cm between the radiator and your body.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures.

This device complies with FCC and Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

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