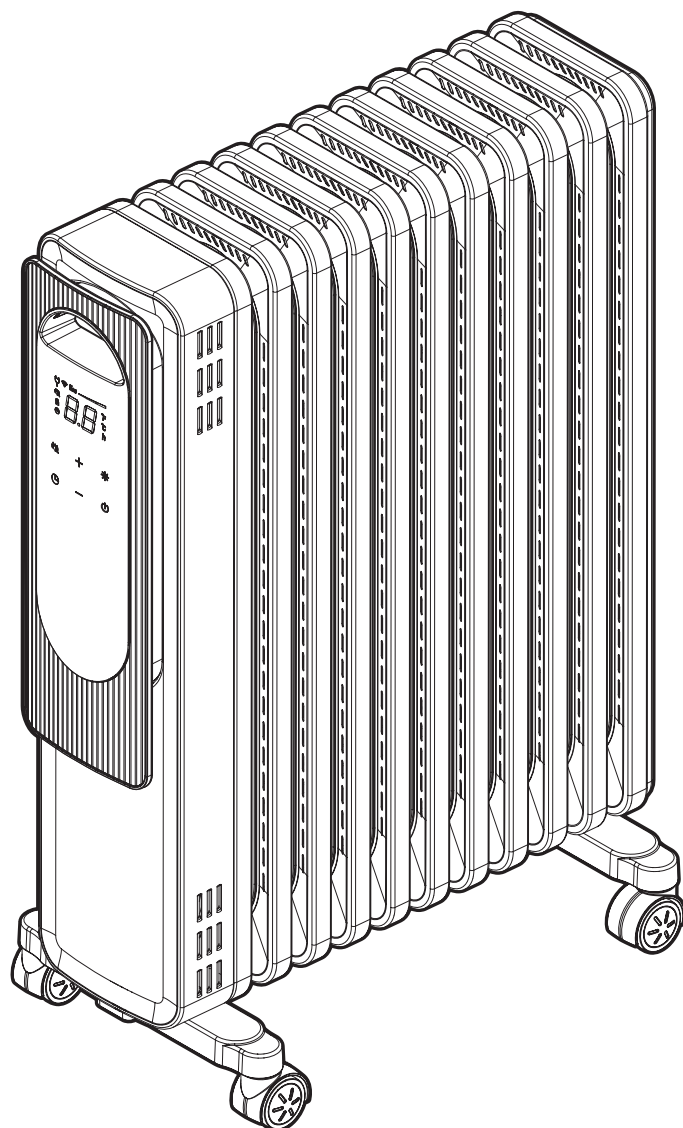




# 11 FIN OIL FILLED RADIATOR WITH WIFI

## Product Instructions

Product No. 2000353 / 2000354 / 2000355

**vonhaus**

## Let's get started!

Visit our product hub for useful tips and tricks on getting the most out of your new product.

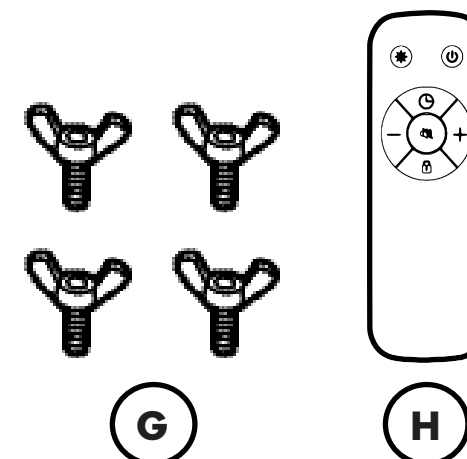
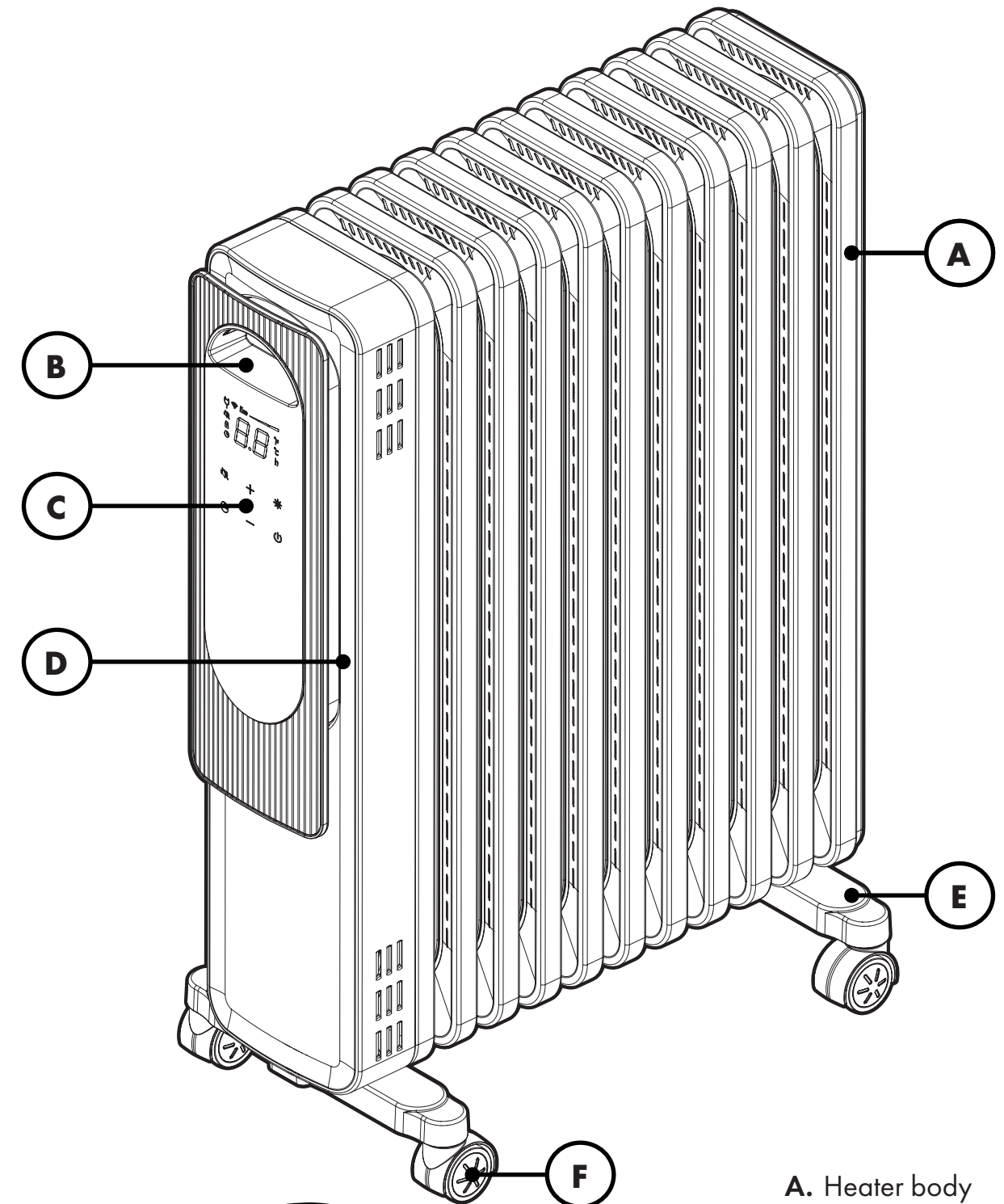
## SCAN ME



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support@vonhaus.com

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www.vonhaus.com

## Components

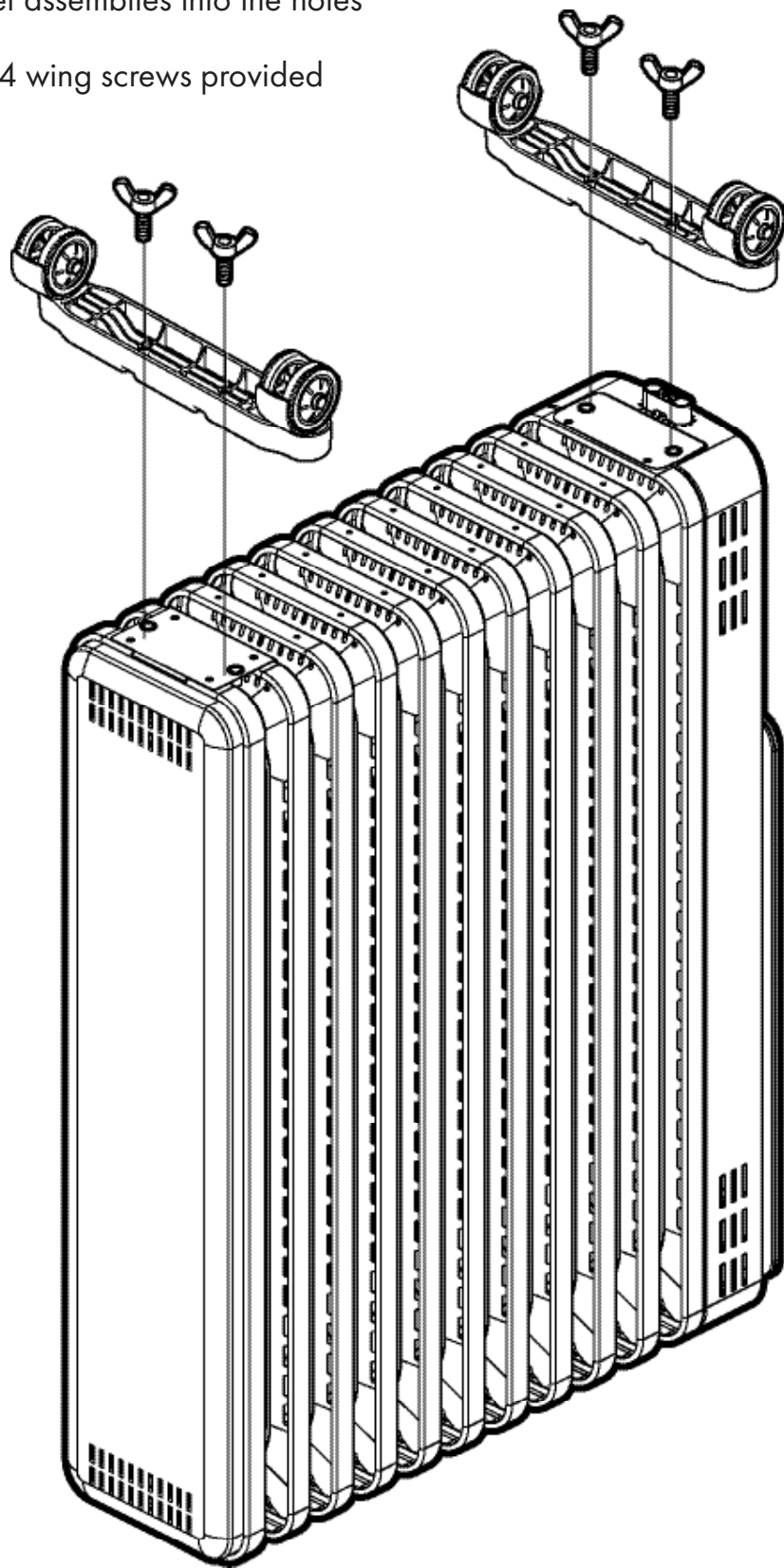


- A. Heater body
- B. Handle
- C. Control panel
- D. Cable storage
- E. Wheel bases
- F. Wheels
- G. Wing screws x4
- H. Remote Control  
(x2 AAA battery required)

# Assembly

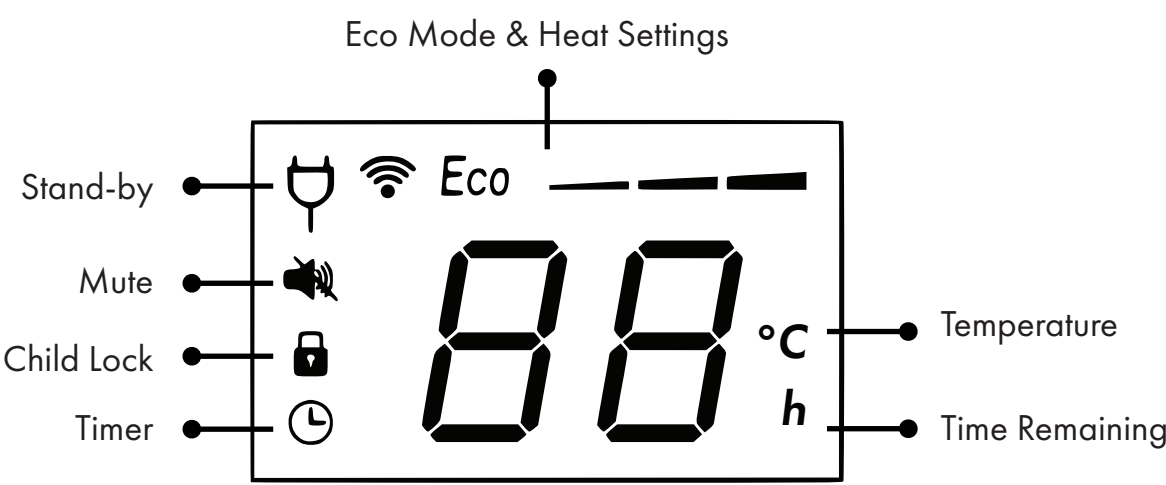
Before first use, you need to attach the wheel base:

- Turn the radiator upside down on a scratch-free surface
- Fit the two wheel assemblies into the holes on each side
- Secure with the 4 wing screws provided

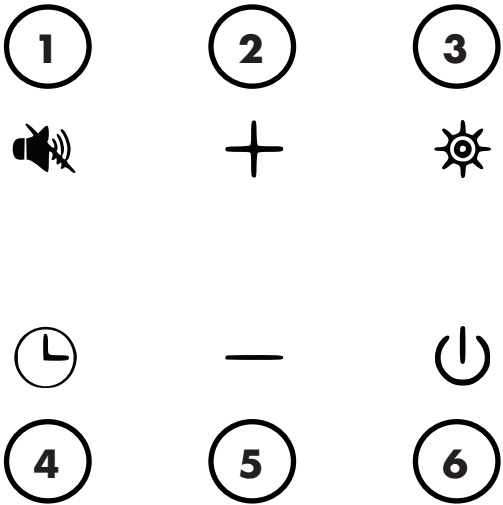


The unit **must only be operated upright** with wheels at the bottom and the control panel at the top. Any other position is a safety hazard.

# Display Screen Icons



## Control Panel



### 1. Mute Button

A beep sound is emitted every time a button is pressed. Press this button once to turn the sound off, and press again to turn it back on.

### 2. Increase

When in Eco Mode, press to increase the temperature between 5°C and 35°C.

### 3. Power/Mode Button

Press the Power/Mode button to choose between.

### 4. Timer

Use the timer if you'd like the heater to switch on or off automatically after a set period (up to 24 hours).

### 5. Temperature/Hours Decrease Button

Press the + or - buttons to adjust the temperature. The display will flash while the temperature is being set.

### 6. Standby Button

Press to wake the heater from standby mode, or to return it to standby when not in use.

**Note:** These controls are also operable via remote control, which requires 2x AAA batteries). The remote must be pointed at the sensor on the control panel.

# Modes

## Heating Modes

Press the Power/Mode button to cycle through Eco and Power Heat modes.

In power heat modes, press “+” or “-” to set the heat mode to H1, H2 or H3.

- **H1** — Low heat 
- **H2** — Medium heat 
- **H3** — High heat 
- **Eco mode** — automatic power adjustment

In H1/H2/H3, the heater runs continuously at the set level — no thermostat control. Higher settings heat the room faster but use more electricity. Lower settings are recommended for extended use.

In Eco mode, the heater monitors room temperature and adjusts output automatically as it approaches your target. This is the most energy-efficient setting for long sessions.

## Thermostat (Eco mode only)

- Temperature range: 5°C to 35°C
- Press Power/Mode to enter Eco, then use +/– to set your desired temperature (the digit will blink while setting)
- Once confirmed, the heater cycles on and off automatically to maintain that temperature

## Timer — Auto Power On

Use this to have the heater switch itself on after a set delay (e.g. warm a room before you get home):

- Must be set while in standby mode
- Press Timer — the hour digit blinks
- Use +/– to set between 0–24 hours
- The countdown appears on screen; the heater turns on automatically when time is up
- **Note:** the heater may activate while unattended — always follow safety instructions

# Assembly

## Timer — Auto Power Off

Use this to shut the heater off after a set period:

- Press Timer while the heater is running
- Use +/– to set between 0–24 hours
- The display alternates between the countdown and the current mode
- Heater shuts off automatically when time expires

## Child Lock

Hold the Standby and Power/Mode buttons simultaneously for 3 seconds. A lock symbol appears and all panel buttons are disabled. Repeat to unlock.

## Switching Off

Press standby until the screen goes off (sleep mode). To fully disconnect, remove the plug from the socket.

## Built-in Safety Features

**Tip-over protection:** If the heater falls or tilts excessively, it switches off automatically. When stood back upright, it resumes operation.

**Overheat protection:** If the internal temperature gets dangerously high, the unit cuts out. If this happens:

1. Unplug the heater
2. Wait approximately 30 minutes for it to cool
3. Remove any obstruction or covering
4. Check the cord and plug for damage
5. Plug back in and restart

If it still won't turn on after this, contact Customer Service.

## Wi-Fi / Smart Control



- Download the **Tuya Smart** app (App Store search or QR code scan)
- Create or log into a Tuya Smart / Smart Life account
- Plug in the heater and switch it on (it enters standby)
- Hold the **Timer button for 3 seconds** — the Wi-Fi symbol flashes rapidly, indicating pairing mode

*Note: After each power down, you need to press and hold the timer button to activate the Wi-Fi function.*

- Complete the connection via the app
- Important: The heater only supports **2.4GHz Wi-Fi** — it will not connect to 5GHz networks
- To disable Wi-Fi: hold Timer for 3 seconds until a beep sounds and the Wi-Fi icon turns off

## Cleaning & Maintenance

- Always unplug and allow to cool fully before cleaning
- Wipe exterior and control panel with a damp, lint-free soft cloth
- Clear dust from vents using a vacuum cleaner or blower
- Never use harsh detergents, chemical cleaners, or solvents — these can damage the unit

## Storage

- Keep the original packaging for safe storage and transport
- Store in a dry, clean location
- Keep out of reach of children

# Information

## Important Safety Notice

This product is **not suitable for use by children** or by individuals with **physical, sensory, or mental impairments** that may limit their ability to operate the equipment safely, **unless** they have been given supervision or instruction concerning the safe use of the product by a person responsible for their safety.

Failure to follow all instructions and safety warnings may result in electric shock, fire, or serious injury.

## General Safety

Do not allow this appliance to be used as a toy. Children should be supervised at all times to ensure they do not play with it.

If the appliance is not functioning properly, has been dropped, damaged, left outdoors or immersed in liquid, do not use it. Contact contact our customer services department at [support@vonhaus.com](mailto:support@vonhaus.com)

Do not use the appliance if any parts appear to be faulty, missing or damaged.

Ensure all parts are securely attached as instructed in this manual before use.

This appliance is intended for indoor domestic use only.

Do not use in bathrooms, shower rooms, or areas with high humidity.

## Cables and Plugs

Check that your electricity supply matches the voltage shown on the rating plate. This product should only be used as rated. Where possible, the socket outlet should be protected by a Residual Current Device (RCD).

Do not use with a damaged cable or plug. If the supply cable is damaged, it must be replaced by a qualified engineer or authorised service agent to avoid a hazard. Do not use this appliance with extension leads, multi-socket adapters, or external switching devices such as timers or smart plugs.

- Do not handle the plug or appliance with wet hands
- Keep the cable away from heated surfaces
- Do not allow the cable to hang over the edge of a worktop or table where it could be pulled by children or pets
- Do not pull the cable around sharp edges or corners
- Do not leave the appliance unattended when plugged in — unplug when not in use
- Turn off all controls before unplugging
- Always unplug by grasping the plug, not the cable
- Always unplug before performing maintenance, connecting or disconnecting attachments, or changing accessories
- Ensure the cable is stored safely when not in use

## Risk of Personal Injury

Always place the appliance on a firm, flat, heat-resistant surface, away from the edge of the worktop, with sufficient space around all sides. Do not insert any objects into the openings or cover the appliance.

Keep away from curtains, furniture, and flammable materials

Do not place or dry clothing, towels, or any materials on or near the appliance. Do not use near combustible surfaces, outdoors, or near other heat sources.

Do not use the heater to dry laundry. Ensure all air vents are kept clear and unobstructed. Never operate inside cupboards or enclosed spaces.

# Information

Take care not to touch surfaces that may become hot during use or remain hot for a period after use. Never operate the appliance when empty and do not overload or overfill it.

When using the appliance for the first time, it may produce a 'new' smell or slight vapour — this is normal and will dissipate after a few uses. Do not lift or move the appliance whilst in use. Do not operate continuously for extended periods without supervision. Always switch off and unplug before cleaning or changing accessories. Use only as described in this manual and with Vonhaus recommended attachments.

Always switch off and unplug when not in use. Do not use if air vents are blocked.

## Technical Specifications

Rated Voltage: 220–240V  
Rated Power: 2500W  
Rated Frequency: 50Hz

Information



Please read all instructions before use



Do not immerse in water



Do not cover



Do not use outdoors



**WARNING:** Hot surfaces



**WARNING:** Keep children and pets away from the heater during use



**WARNING:** Risk of fire if instructions are not followed



Suitable for well-insulated spaces or occasional use only



This product has a tip switch — if tipped or knocked over, it will switch off automatically



This appliance has a thermal cut-out switch. If the appliance overheats, it will shut down automatically. Unplug and allow to cool for 15 minutes before restarting

Information

Information requirement for the electric local space heaters

|                                                         |                                                                                        |       |      |                                                           |      |
|---------------------------------------------------------|----------------------------------------------------------------------------------------|-------|------|-----------------------------------------------------------|------|
| Contact details                                         | DOMU Brands Ltd., Unit 30, Stakehill Industrial Estate, Middleton, Manchester, M24 2RW |       |      |                                                           |      |
| Model identifier(s): 2000353 / 2000354 / 2000355        |                                                                                        |       |      |                                                           |      |
| Item                                                    | Symbol                                                                                 | Value | Unit | Item                                                      | Unit |
| Heat output                                             |                                                                                        |       |      | Type of heat output/room temperature control (select one) |      |
| Nominal heat output                                     | P <sub>nom</sub>                                                                       | 2.500 | kW   | single stage heat output and no room temperature control  | No   |
| Minimum heat output (indicative)                        | P <sub>min</sub>                                                                       | 1.000 | kW   | two or more manual stages, no room temperature control    | No   |
| Maximum continuous heat output                          | P <sub>max,c</sub>                                                                     | 2.500 | kW   | with mechanic thermostat room temperature control         | No   |
| Power consumption                                       |                                                                                        |       |      | with electronic room temperature control                  | No   |
| In off mode                                             | P <sub>o</sub>                                                                         | 0.00  | W    | electronic room temperature control plus day timer        | No   |
| In standby mode                                         | P <sub>sm</sub>                                                                        | 0.33  | W    | electronic room temperature control plus week timer       | Yes  |
| In idle mode                                            | P <sub>idle</sub>                                                                      | 0.70  | W    | Other control options (multiple selections possible)      |      |
| In network standby                                      | P <sub>nsm</sub>                                                                       | 0.68  | W    | room temperature control, with presence detection         | No   |
| Standby mode with display information or status         |                                                                                        |       | No   | room temperature control, with open window detection      | No   |
| Seasonal space heating energy efficiency in active mode | η <sub>S,on</sub>                                                                      | 94.5  | %    | distance control option                                   | Yes  |
|                                                         |                                                                                        |       |      | adaptive start control                                    | No   |
|                                                         |                                                                                        |       |      | working time limitation                                   | Yes  |
|                                                         |                                                                                        |       |      | black bulb sensor                                         | No   |
|                                                         |                                                                                        |       |      | self-learning functionality                               | No   |
|                                                         |                                                                                        |       |      | control accuracy                                          | No   |

# Information

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## Customer Service

If you are having difficulty using this product and require support, please contact [support@vonhaus.com](mailto:support@vonhaus.com)

## Warranty

To register your product and find out if you qualify for a free extended warranty please go to [www.vonhaus.com/warranty](http://www.vonhaus.com/warranty)

Please retain a proof of purchase receipt or statement as proof of the purchase date.

The warranty only applies if the product is used solely in the manner indicated in the warnings page of this manual, and all other instructions have been followed accurately.

Any abuse of the product or the manner in which it is used will invalidate the warranty.

## Returns

Returned goods will not be accepted unless re-packaged in its original packaging and accompanied by a relevant and completed returns form. This does not affect your statutory rights.

No rights are given under this warranty to a person acquiring the appliance second-hand or for commercial or communal use.

## Copyright

All material in this instruction manual are copyrighted by DOMU Brands.

Any unauthorised use may violate worldwide copyright, trademark, and other laws.

## Thank You

Thank you for purchasing your product/appliance.

Should you require assistance with your purchase, please contact us at [support@vonhaus.com](mailto:support@vonhaus.com)

Vonhaus is a registered trademark of DOMU Brands Ltd.

Made in China for DOMU Brands Ltd.  
Unit 30, Stakehill Industrial Estate  
Middleton, Manchester, M24 2RW

## EU Authorised Representative

Authorised Representative Service,  
Harcourt Centre, Block 4  
Regus House, Harcourt Road, Dublin,  
D02 HW77, Ireland

## Let's get started!

Visit our product hub for  
useful tips and tricks on  
getting the most out of  
your new product.

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