

### **A. Policy**

Service parts, short blocks, miniblocks, and accessory kits are warranted against manufacturing defects in workmanship and material for a period of 90 days from date of purchase by the original user.

### **B. Defective Service Parts (New Parts Inventory)**

When a part from new service part inventory is found to be defective in material or workmanship, file a Warranty Claim as described in Section 5.

### **C. Defective Service Parts (Installed)**

If a new service part was installed by an authorized Kohler service outlet, and failed within 90 days after installation, submit a Warranty Claim for parts and labor as described in Section 5.

For service parts installed by persons other than authorized Kohler service outlets, and failed within 90 days from date of purchase, submit a Warranty Claim and proof of purchase for the defective part only (no labor), as described in Section 5.

## **Section 5 – Online Claims Procedure**

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**NOTE:** Warranty Claims received without required information **WILL BE RETURNED.**

### **A. Responsibility for Submitting Proper and Completed Warranty Claim Forms**

Warranty repairs and properly completed warranty claims are the responsibility of the authorized service outlet.

It is the responsibility of the service outlet to review each claim for thoroughness, authenticity, and accuracy of information. Warranty claims will not be considered complete unless all the information requested on the claim form is filled in. Claims received more than 30 days after warranty repairs are completed will not be accepted.

Contact a local Kohler authorized dealer for any warranty repairs using the dealer locator link Find a Dealer, Service Locator | Kohler Engines (kohlerpower.com)<<https://kohlerpower.com/en/engines/dealers>>