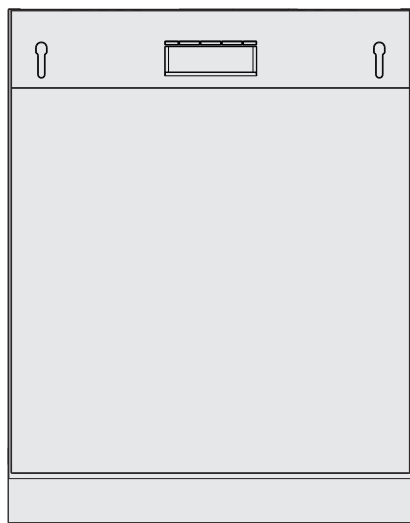


Dishwasher

User Manual

Model Number: DN15-DQ86Z4P01EUA



Dreame DZ40 Pro Built-in Dishwasher

Please read this manual carefully before using the product and keep it for future reference.

DREAME

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Dear User,

Thank you for using our dishwasher. To avoid personal injury, property damage, or other safety hazards, please read this manual carefully before use.

Important safety symbols



Hazards or unsafe practices that may result in severe personal injury or death.



Hazards or unsafe practices that may result in minor personal injury or property damage.



For indoor use only



Read operator's manual



WEEE Information

All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.

We, Zhiyue Youchuang Technology (Suzhou) Co., Ltd. hereby declares that this equipment is in compliance with the applicable Directives, European Norms, and amendments. The full text of the EU declaration of conformity is available at the following internet address:

<https://global.dreametech.com/pages/declaration-of-conformity>

For detailed e-manual, please go to <https://global.dreametech.com/pages/user-manuals-and-faqs>



WARNING:

1. Never expose the appliance to intense heat or humidity.
2. Only use detergents or rinse aids recommended for dishwasher and keep them out of the reach of children.
3. Arrange knives and utensils with sharp points in the cutlery basket with the points downwards, on the knife shelf or in the cutlery drawer.
4. When connecting or disconnecting the power supply, do not plug or unplug with wet hands and do not pull on the power cord.
5. Do not wash plastic items unless they are marked "dishwasher safe" or the equivalent. For plastic items not so marked, check them manufacturer's recommendations.
6. Do not operate your dishwasher unless all enclosure panels are properly in place. Do not tamper with the controls.
7. Do not abuse, sit on, or stand on the door or dish rack of the dishwasher.
8. To reduce the risk of injury, do not allow children to play in or on the dishwasher.
9. To prevent the risk of entrapment, remove the door of the dishwasher before discarding it.

Safety information

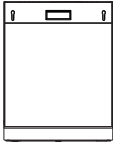
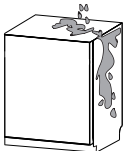
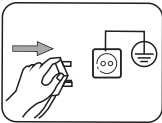
CAUTION

1. After unpacking the dishwasher, keep the packaging out of the reach of children.
2. The appliance is heavy. Do not attempt to lift or move it alone. Always use two or more people to avoid personal injury.
3. As with any equipment using electricity, water, and moving parts, potential hazards may exist.
4. Do not open the door directly during the washing process to avoid scalding by the high temperature steam inside the dishwasher.
5. If the power cord is damaged, it must be replaced or repaired by a qualified technician to avoid the risk of electric shock.
6. Do not install the dishwasher near electrical components. Keep the dishwasher away from open flames.
7. Install and level your dishwasher on an uncarpeted floor that can support its weight.
8. After the dishwasher is installed, check that the drain hose is properly connected and that there is no leakage from the hose connectors. If the drain hose is loose, it may cause property damage.
 - The water supply hose may degrade over time and become prone to breakage or reduced flexibility. Inspect it regularly. If it becomes swollen, cracked, cut, or shows signs of leakage, replace it immediately.
 - Always use the new hose set provided with the appliance. Do not reuse old or previously installed hose sets. Water pressure: 0.04-1.00MPa.
9. Non-professionals should not repair or replace any parts of the dishwasher by themselves to avoid personal injury or property damage.
10. When discarding an old dishwasher, follow local disposal regulations. To prevent accidents, make the appliance permanently unusable (e.g., cut the power cord, destroy the door lock, or remove the door) to prevent entrapment of children or pets.
11. Keep dishwasher detergent out of reach of children. Detergent is corrosive and may cause harm to skin, eyes, or internal organs. Avoid direct contact.
12. Do not put gasoline, solvents, or other flammable materials inside the dishwasher. Do not wash dishes exposed to these materials.
13. Do not lean on or apply pressure to the open door, as this may cause damage or personal injury.
14. Do not leave the appliance door open unattended, as this poses a tripping hazard.
15. Children should be supervised to ensure that they do not play with the appliance.
16. If the dishwasher is left unused for an extended period of time, turn off the water supply.
17. This dishwasher is intended for residential use only.
18. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Installation instructions

Precautions before installation.

The dishwasher had been tested through water during production to ensure that the machine are qualified. When you unpack the dishwasher, there may be water droplets in it. This will not affect the performance of the product.

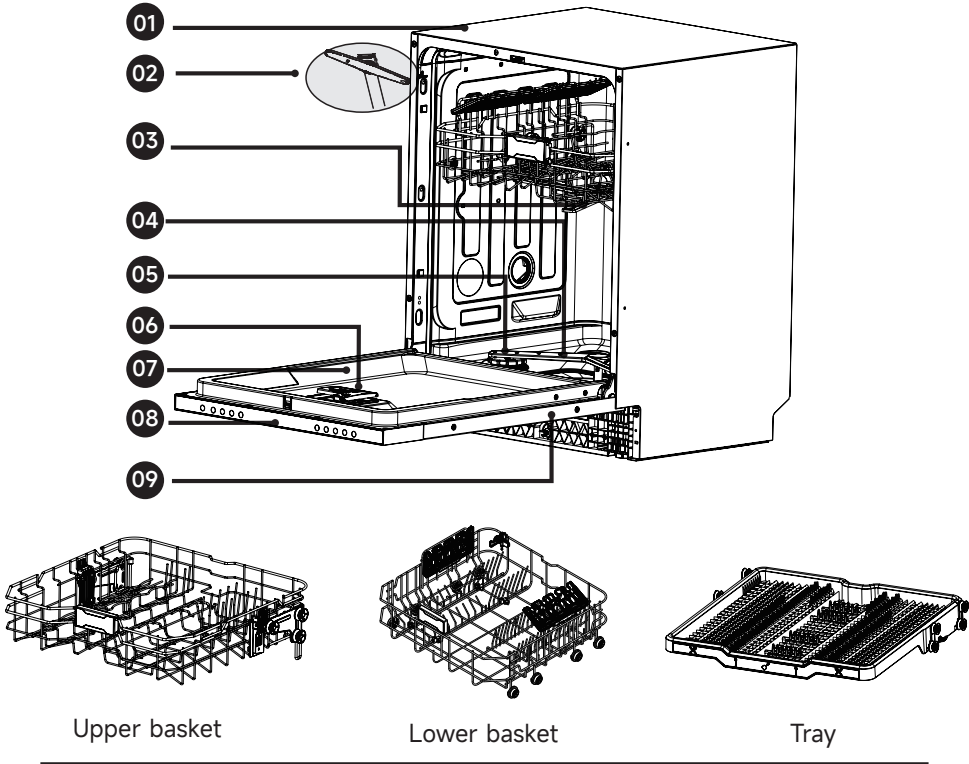
	• The dishwasher should be installed smoothly in a place where operation and maintenance are convenient and firm, and be careful to stay away from high temperature open flame.
	• Do not install dishwashers and electrical outlets in places that may be damp or wet.
	• Ensure that the grounding pole of the power outlet is effectively grounded. • Necessity to allow disconnection of the appliance from the supply after installation.
	• It must be installed or moved by professionals. Forbidden to disassemble, refit and repair without authorization.
	• Check whether the voltage meets the requirements. • Check whether the length of the drainage hose meets the use requirements. • Check whether the materials required for use, the platform for placing the machine or other accessories are ready. Special required accessories can be customized if needed.

Installation diagram

For installation, refer to the Quick Installation Guide in the attached package.

Structural components

When you unpack your dishwasher, make sure you receive all the parts as shown below.



- | | | | | | |
|----|------------|----|---------------|----|------------|
| 01 | Top panel | 02 | Top arm | 03 | Upper arm |
| 04 | Lower arm | 05 | Softener | 06 | Dispenser |
| 07 | Inner door | 08 | Control panel | 09 | Outer door |

Accessories

Name	Quantity	Name	Quantity
Salt Funnel	1	Kick Plate Bracket	2
Vapor-Proof Stickers	1	Screw ST 3.5x45	4
Round Plastic Buckle	2	Screw ST 3.5x25	6
Metal Fixing Plate	2	Screw ST 4x14	16

The actual accessories and quantities may vary. Please refer to the actual product.

Wi-Fi Setup Guide

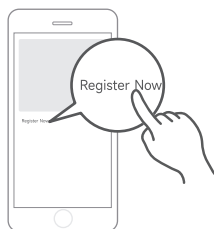
EN

1 Download and Install the Dreame App - DREAME



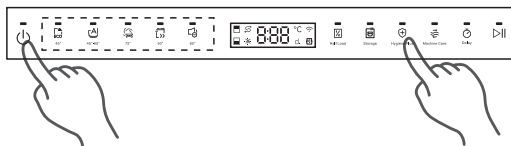
Scan the QR code on the left or search for "Dreame" in your app store to download and install the Dreame App.

2 Register and Log In



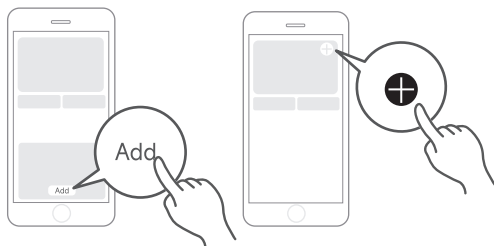
Open the App and tap "Register Now" on the main screen. Follow the instructions to complete your account registration and log in.

3 Set Up the Dishwasher



Press and hold the "Power" and "Hygiene Plus" button simultaneously for 3 seconds to enter Wi-Fi pairing mode. The buzzer will beep, and the Wi-Fi indicator light will start flashing. Complete the network setup within 3 minutes after the Wi-Fi indicator light starts flashing.

4 Add Device



Method A

Method B

Method A: After powering on the dishwasher, if the App homepage detects a nearby device, tap the "Add" button to begin pairing.

Method B: If the device is not automatically detected, tap the "+" icon in the top right corner of the homepage and select "Add Device." You may scan the QR code on the dishwasher or select the model from the nearby devices list to complete the pairing process.

Wi-Fi Setup Guide

5 Connect the Appliance to Wi-Fi



Follow the in-app instructions to connect the appliance to your home Wi-Fi network.

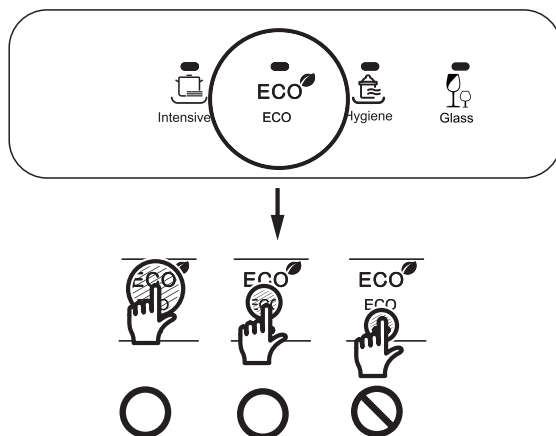
If the dishwasher loses power, it must be reconnected by following the steps outlined above.

Notes & Troubleshooting Tips for Network Connection Failure:

1. Ensure your mobile phone is placed close to the product during the pairing process.
2. If the App indicates that your product only supports 2.4GHz Wi-Fi, make sure to select a 2.4GHz network from your home Wi-Fi. This product does not support 5GHz Wi-Fi.
3. It is recommended that your router name (SSID) and password do not contain Chinese characters or special symbols (including punctuation marks, spaces, etc.).
4. It is advised that the number of connected devices on the same router does not exceed 10, to prevent signal instability that may affect pairing.
5. If the Wi-Fi name or password has been changed, please repeat the setup process to reconnect.
6. If connection fails, clear cache data within the App interface and try the pairing process again.
7. Due to continuous software updates, the interface or content of the Dreame App may be subject to change. Please refer to the actual display within the App for accurate instructions.

Touch panel

To prevent the touch-enabled controls from losing responsiveness, follow these instructions.



- Touch the center of each button with one finger.
- Do not touch more than one button at a time, except as directed.
- Clean the surface of the control panel regularly with a soft, damp cloth.

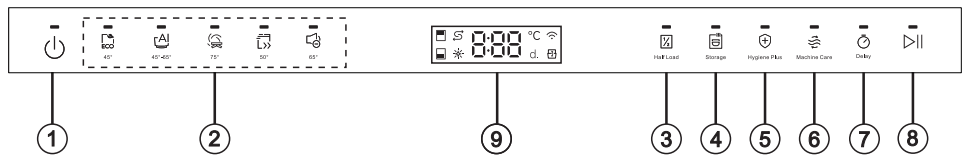
WARNING

To reduce the risk of fire, electric shock, or personal injury, read the IMPORTANT SAFETY INSTRUCTIONS before operating this appliance.

Simple steps to start your dishwasher

1. Open the door and load your dishes. Ensure all dishes have been emptied of food residues.
2. If applicable, place dishes in the lower basket.
3. Add detergent to the detergent dispenser. For optimal drying performance, also fill the rinse aid compartment.

Control panel



1-Power	When standby, press this button to realize the function of power on and power off; under the state of opening the door, it can be shut down by long-pressing the power button for 3 seconds while forcibly turning on the drain for 30 seconds.	
2-Program	Select any program, the corresponding indicator lights up.	
	 45°	Tap this button in standby mode, the wash program is selected as Eco program in standby mode, press and hold for 6 seconds to start the Pre-rinse mode. Note: Default automatic door opening
	 45°-65°	Tap this button in standby mode and the wash program is selected as an Auto program. Note: Default automatic door opening
	 75°	Tap this button in standby mode and the wash program is selected as intensive program in standby mode, press and hold for 6 seconds to start the Glass mode. Note: Default automatic door opening
	 50°	Tap this button in standby mode and the wash program is selected as Express program. Note: Default automatic door opening
	 65°	Tap this button in standby to select the wash program as a Silence program. Note: Default Fresh Air Drying
3-Half Load	Half Load & Layered Wash Function Half Load: Dishes can be placed in both upper and lower racks Wash time will be reduced accordingly. Layered Wash: Select Upper Wash to clean only the upper rack (place all dishes in the upper rack). Select Lower Wash to clean only the lower rack (place all dishes in the lower rack). Tap to enter function selection: ①in standby mode, tap the Half Load button to enter Half Load mode (indicator light on). ②Tap again to switch to Upper Wash (Half Load light off, upper rack indicator on). ③Tap again to switch to Lower Wash (lower rack indicator on). ④Tap once more to exit and return to standby. Note: Forcibly closing the door during storage will activate fresh air drying.	
4-Storage	Storage Selection: The digital display shows the selected number of storage days. In the initial state, tap the "Storage" button to cycle through durations from "01, 02 ... 7d" Long press the "Storage" button for 1.5 seconds to exit storage mode and switch to standby. Note: Forcibly closing the door during storage will activate fresh air drying.	
5-Hygiene Plus	Tap the Hygiene Plus button to activate this function as an additional function to the main program, ensuring more thorough sterilization.	
6-Machine Care	Tap to select the Machine Care program, which defaults to non-automatic door opening and cannot be stacked with any additional functions; Note: This program is only for cleaning the dishwasher cavity.	
7-Delay	The display shows the delayed start time, beginning at "1H" Short press the "Delay" button to cycle through the delay options: "1H, 2H ... 23H, 24H" Long press the "Delay" button for 1.5 seconds to exit delay mode and return to standby.	
8-Start	After each setting, press this button to start the program During startup, washing, or pause, press and hold this button for more than 3 seconds to cancel the current program and return to program selection mode After cancellation, close the door to initiate 30 seconds of forced drainage.	

9-Indicators			
	Upper wash indicator		When the Upper Wash indicator light is on, it means that Upper Wash is selected.
	Lower wash indicator		When the Lower Wash indicator light is on, it means that Lower Wash is selected.
	Salt deficiency indicator		The indicator light comes on when there is a shortage of soft water salt.
	Lack of bright disk agent indicator		Rinse Aid Refill indicator: The indicator light turns on when the rinse aid needs to be refilled.
	Temperature indicator		When the temperature indicator light is on, it means that the digital tube display content is the working temperature of the machine.
	Storage-days indicator	d.	Lights up when the device enters the storage-days setting mode. When this indicator is on, the display shows the number of days set for the storage-and-care function.
	WIFI indicator		When the indicator light is blinking, it indicates that WIFI pairing is in progress, and a constant light indicates successful WIFI networking.
	Automatic door opening indicator		When the automatic door opening indicator is on, it means that the main program has the automatic door opening function.
Description of key combinations	+		After powering on, press and hold "Power" + "Half Load" for 3 seconds at the same time to cancel the auto door opening function.
	+		After powering on, press and hold "Power" + "Hygiene Plus" for 3 seconds at the same time to enter WIFI pairing mode.

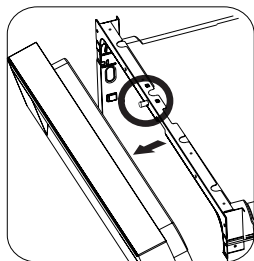
Note: The table below shows the additional functions that can be combined with each main program. Half Load and Hygiene Plus functions are mutually exclusive and cannot be enabled at the same time.

	Half Load	Hygiene Plus	Storage	Layered Wash
ECO		●	●	
Auto			●	
Intensive	●	●	●	●
Silence	●	●	●	●
Express		●	●	
Machine Care				
Glass(APP)	●	●	●	●
Pre-rinse(APP)				

Operations

Auto door opening

The Auto door opening function, which is designed to improve drying performance. After the washing is finished, let it stand for 15 minutes and then automatically open the door to make the water vapor in the chamber run out to achieve the rapid drying effect of the tableware.



- All programs, excluding quick wash, will automatically open the door for drying after the wash cycle ends.
- After the door opens automatically, please wait 5 minutes before closing it. Forcing the door shut may damage the automatic door's function.

Note

- Once the door opens on the Auto door opening mode, the door cannot be closed manually for the next 65 -75minutes.
- Enable "Auto door opening" for better drying result. Please close the door manually as soon as possible after the screen is turned off to prevent mosquitoes from entering the cavity.
- After a cycle is complete, the door automatically opens to let steam out. This is normal and not a product malfunction.

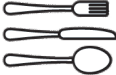
Program chart

Program		ECO	Auto	Intensive	Express	Silence	Machine Care
Cycle sequence		Prewash ► Mainwash ► Rinse ► Hot Rinse ► Dry ► End	Prewash ► Mainwash ► Rinse ► Hot Rinse ► Dry ► End	Prewash ► Mainwash ► Rinse ► Hot Rinse ► Dry ► End	Mainwash ► Hot Rinse ► Dry ► End	Mainwash ► Rinse ► Hot Rinse ► Dry ► End	Mainwash ► Rinse ► Hot Rinse ► Dry ► End
Temp (°C)	Main wash	36	45~65	55	50	55	60
	Hot Rinse	45	65	75	50	65	68
Water consumption (L)		10.8	11~19.2	14.8	10.3	14.8	14.3
Cycle time (min)		289	189~209	209	119	225	169
Detergent		7+16g Prewash+ Mainwash	4+18g Prewash+ Mainwash	22g 1 or 2 tabs	22g 1 tab	22g 1 or 2 tabs	/
 Note		Express Wash programs shut off after washing, without auto door opening					
		Testing program is "ECO", add detergent 7+16g, rinse aid gear set to "d7", upper basket are on the down position. "ECO" is the recommended program for a normally soiled tableware at rated dishwasher capacity".					

Using your dishwasher

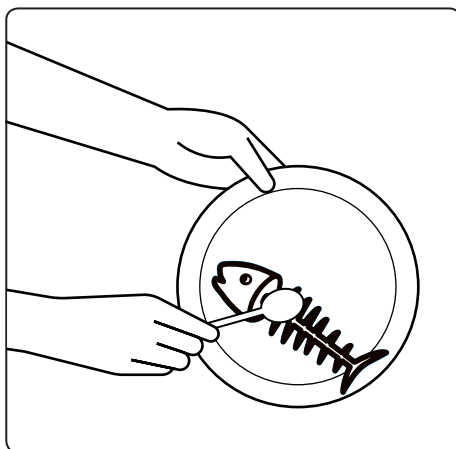
Precautions for washing special tableware

Items not recommended for washing in the machine

Item	Image	Remarks
Metal ableware		Copper, brass, tin, lead or aluminum products are easily contaminated and lose their luster when exposed to high temperatures, resulting in discoloration or deterioration
Wooden tableware		Wooden utensils are often sensitive to heat and water, and frequent dishwasher washing may cause deterioration or deformation
Adhesive items tableware		Some adhesives may soften or dissolve in the dishwasher
Silver-made cutlery		Silver tableware should be rinsed with clean water and dried immediately after use. It is not recommended to put it in the dishwasher for mixed washing. High temperature may cause spots
Decoration Items		Antiques or prizes with patterns, gold edges. hand-painted glazes are not suitable for washing in the dishwasher.
Plastic tableware		Plastic products that are not heat-resistant may be deformed or faded when exposed to hot water. Please refer to the recommendations of the tableware manufacturer. When washing plastic tableware, care should be taken to fix it so that it will not turn over or fall during the washing process.
Textile		Textiles are prone to falling off shelves, which can cause smoke, burns, and odors
Small-caliber tableware		Small-caliber tableware is not easy to be sprayed into the interior, which has an impact on the washing effect

Tableware pretreatment

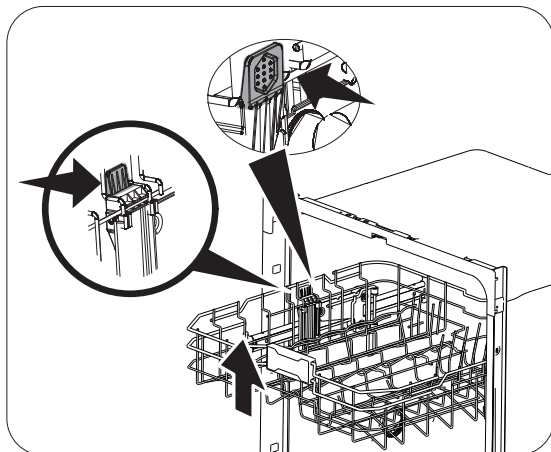
1. To prevent filter blockage and ensure optimal dishwasher performance, remove large food residues from the tableware before placing them into the dishwasher. Liquids such as oil and soup, or their solidified forms, do not require special treatment.
2. If cookware or tableware has burnt or scorched residues that are difficult to remove, wipe them with a dishcloth before loading, as such items are difficult to clean in the dishwasher.



Using your dishwasher

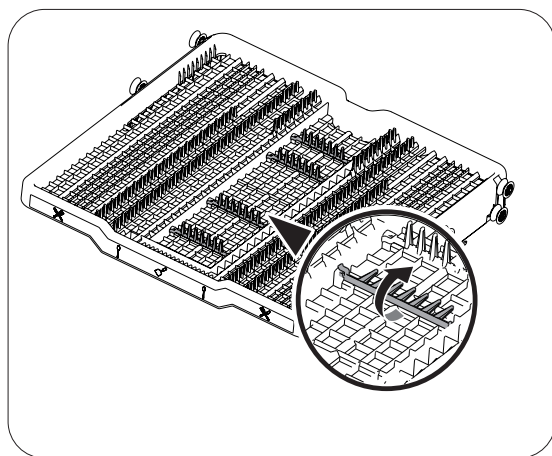
Height adjustment

You can adjust the height of the upper basket in your dishwasher so that the lower basket can accommodate larger sized dishes. Pull out the upper basket, hold the wire of the basket and lift it up, so that the basket can be adjusted upwards. Press and hold the button to adjust the basket down.



Tray adjustment

When putting spatulas, serving spoons and similar items in the Tray. You can put the movable row down as shown.

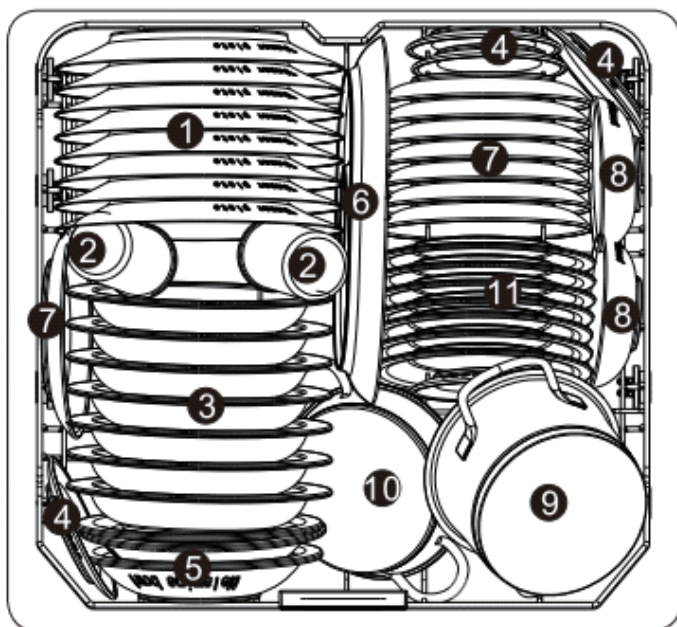


Using your dishwasher

Loading dishes

Loading the lower basket

The lower rack has been especially designed for dinner dishes, soup bowls, plates, pots, lids, casserole dishes, and plates. Load large items such as pans and pots into the dishwasher so their open sides face downwards. We recommend loading cups, stemware, and small plates into the upper rack. See the recommended loading patterns below.



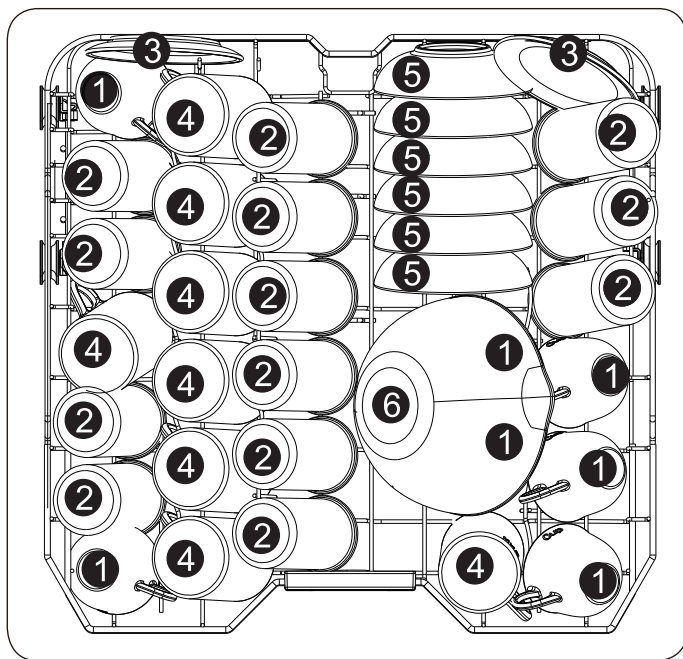
- | | | |
|-----------------|---------------------------|----------------|
| 1 Dinner plate | 2 Glass | 3 Soup plate |
| 4 Saucer | 5 Melamine bowl | 6 Oval platter |
| 7 Dessert plate | 8 Dessert bowl | 9 Small pot |
| 10 Oven pot | 11 Melamine dessert plate | |

Using your dishwasher

Loading dishes

Loading the upper basket

The upper rack has been designed for small plates, mugs, glasses, and plastic items marked "dishwasher safe". Load your plates into the dishwasher in two half rows, so that the front of each plate faces the back of the plate in front of it, and the open sides of the plates at the center of the dishwasher face each other. See the illustrations below. Make sure the loaded dishes do not interfere with the rotation of the nozzle which is located at the bottom of the upper basket. (Check this by rotating the nozzle by hand.) When loading dishes, pull the upper basket out sufficiently so you can load it without striking the counter above.



1 Cup

2 Glass

3 Saucer

4 Mug

5 Dessert bowl

6 Glass bowl

Using your dishwasher

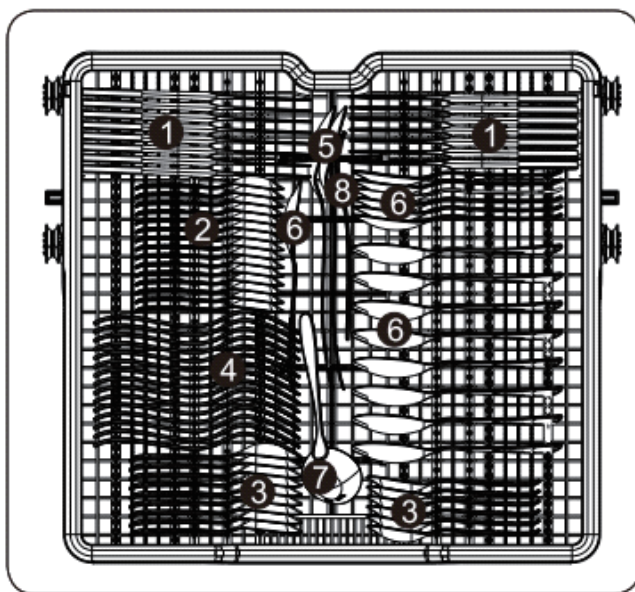
Loading dishes

Loading the tray

The cutlery tray is best suited for flatware and cooking or serving utensils. You can place cutlery and utensils randomly or regularly on the cutlery rack. Heavily soiled utensils or items with baked on foods should be placed in the lower cutlery basket for the most effective cleaning.

Removing the Cutlery Tray

The entire cutlery tray can be removed if more space is needed on the upper basket for larger items.



- | | | |
|---------------|-----------------|-----------------|
| 1 Knife | 2 Tea spoon | 3 Dessert spoon |
| 4 Fork | 5 Serving spoon | 6 Soup spoon |
| 7 Gravy ladle | 8 Serving fork | |

Using your dishwasher

Detergent guidelines

All dishwasher cycles require detergent in the detergent compartment. Apply detergent as appropriate for the selected cycle to ensure best performance.

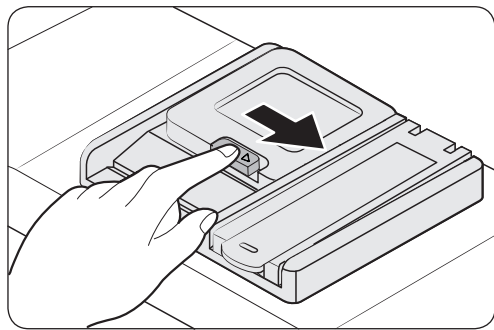
⚠ WARNING

- Do not consume dishwasher detergent. Avoid breathing in detergent fumes. Dishwasher detergent contains irritants and caustic chemicals that can induce respiratory conditions. If you have consumed dishwasher detergent or inhaled detergent fumes, seek medical attention immediately.
- Keep dishwasher detergent out of children's reach.

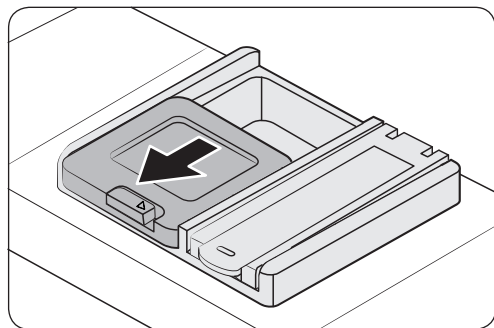
⚠ CAUTION

Use dishwasher detergent only. Other types of detergent produce excessive foam, which may decrease the dishwasher's performance or cause it to malfunction.

To fill the detergent dispenser

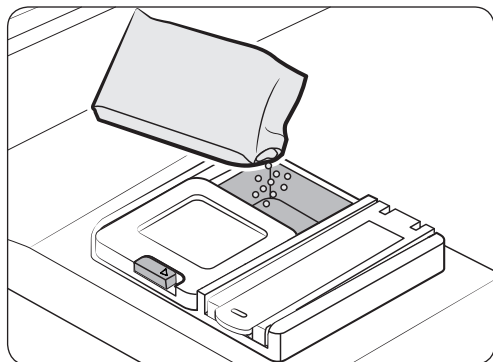


1. Gently press the dispenser flap to unlock, and then slide it open. Note that the dispenser flap opens at the end of each cycle.

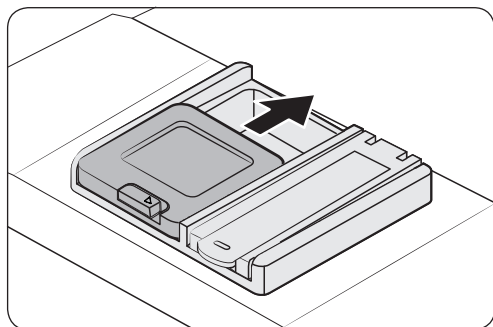


Using your dishwasher

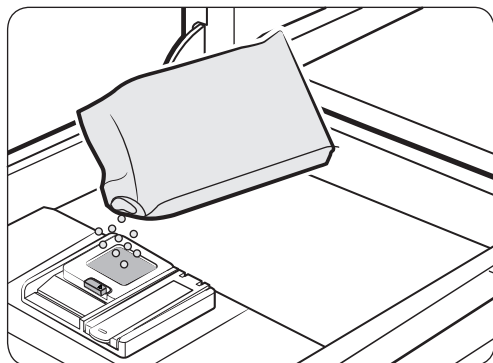
The cover opens automatically to dispense the detergent during the wash.



2. Apply the recommended amount of detergent to the main compartment.



3. Close the flap, and then press down to lock.



4. For better performance, pour a small amount of detergent onto the dispenser prewash chamber to clean heavily soiled items more effectively. The additional detergent will activate during the pre-wash process.

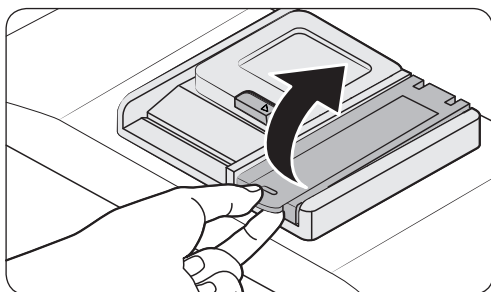
Using your dishwasher

Rinse aid

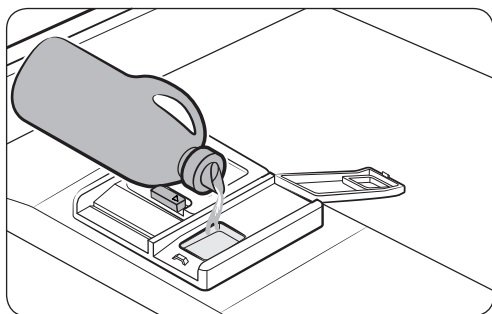
Rinse aid improves the drying performance of the dishwasher. When the Rinse Refill indicator lights up on the control panel, refill with rinse aid. Use only liquid rinse aid. Powdered rinse aid may clog the compartment and cause the appliance to malfunction.

CAUTION

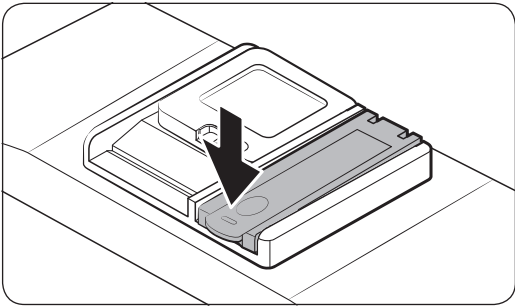
- Do not apply any type of detergent to the rinse aid compartment.
- Do not overfill the compartment. Excessive rinse aid may overflow during a cycle.



1. Pull up the cap of the rinse compartment to open.



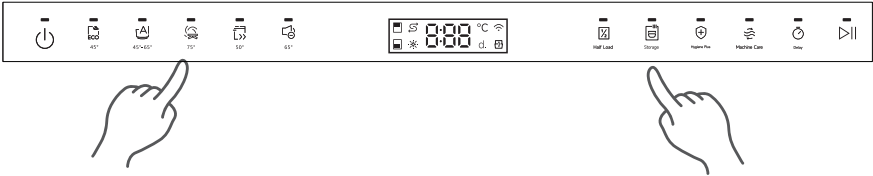
2. Fill the compartment with rinse aid as specified by the rinse aid manufacturer.



3. Press down the circle area of the cap to close.

Rinse aid amount

- 1. In power-off state, press and hold the "Intensive" and "Storage" buttons for 5 seconds to enter rinse aid level setting mode. The default level is d7. Press "Intensive" repeatedly to cycle through the levels (d7 to d1), then press the Power button to confirm.
- 2. The higher the number, the more rinse aid the dishwasher uses. To improve drying performance, select a higher number. If your dishes appear discolored after a wash, switch to a lower number. The factory default level is 'd7'.



The dishwasher has 7 levels, and the amount of rinse aid for each level is shown in the table below:

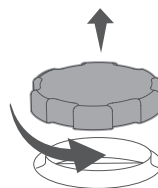
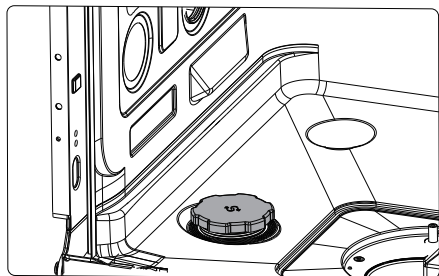
Level	d1	d2	d3	d4	d5	d6	d7
Volume (ml)	0	1.2	2.4	3.6	4.8	6	7.2



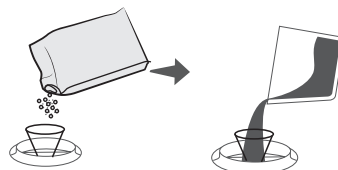
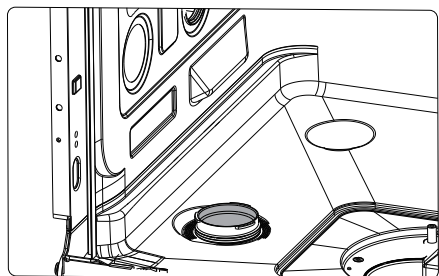
Using your dishwasher

Dishwasher salt adding

In order to achieve the ideal cleaning effect, the dishwasher needs to use soft water. Due to the different water hardness in different places, this product is equipped with a softener. When **S** is on, special salt needs to be added to the salt filling port.

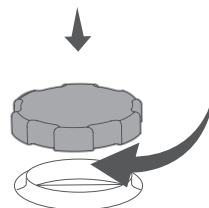


1. Rotate counterclockwise to take out the softener cover.



2. Add about 1000g of dishwasher salt. (can be used more times one adding)

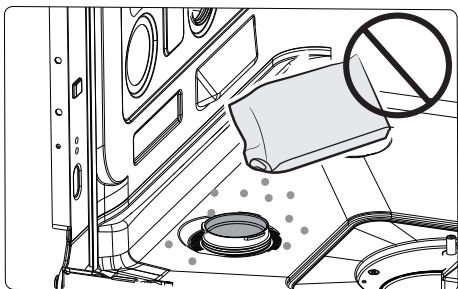
3. After adding salt, fill the softener with water to mix them.



4. Turn clockwise to tighten the water softener cap to prevent salt leakage.

Using your dishwasher

Dishwasher salt adding



5. During the process of adding dishwasher salt, if salt is spilled on the stainless steel tank of the dishwasher, it must be rinsed once with the washing program, otherwise it may corrode the stainless steel tank, filter, motor, etc., and cause damage to the dishwasher. It is recommended to add dishwasher salt using a salt-adding funnel.

⚠ CAUTION

1. When "S" is on in the alarm display area, dishwasher salt needs to be added. Dishwasher salt for dishwasher must be used.
2. If salt overflows during filling, wipe away any excess. It is recommended to refill the salt before starting a wash cycle, so that any remaining salt can be rinsed away and will not cause corrosion to the inner tub.

Softener setting

1. Set the salt level: In power-off state, press and hold the "Intensive" and "Auto" buttons for 5S to enter the hardness parameter setting. Press the "Intensive" to switch the hardness level from H4-H5-H6-H7-H1-H2 Cycle display, press the power button for confirmation. The factory default level is 'H4'.



2. Select the appropriate salt level based on your local water hardness to optimize salt usage.

Level	H1	H2	H3	H4	H5	H6	H7
mg/L (CaCO ₃)	/	0-100	101-200	201-300	301-450	451-650	≥651

Maintenance

Cleaning

Keep the dishwasher clean to improve performance, reduce unnecessary repairs, and lengthen its lifecycle.

Exterior

Clean spills on the surface of the dishwasher as they occur. Use a soft, damp cloth on the control panel to gently wipe away spills and dust.

CAUTION

- Do not use benzene, wax, thinner, chlorine bleach, alcohol, or other chemical substances. These materials may discolour the surface of the dishwasher and cause stains.
- The dishwasher has electric parts inside. Do not sprinkle water directly onto the dishwasher. Protect electrical components from coming in contact with water.
- For a stainless-steel door panel, clean using a stainless steel cleaner for home appliances and a clean, soft cloth.

Interior

Clean the interior of the dishwasher on a regular basis to remove any dirt or food particles. Wipe inside the dishwasher and inside the door with a wet dishcloth.

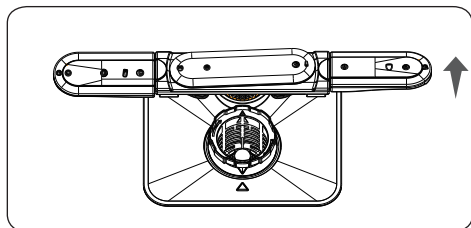
CAUTION

- Do not remove the front seal (the long rubber seal enclosing the opening of the dishwasher). The seal keeps the inner side of the dishwasher sealed.
- Use a damp cloth to remove lime scale or grease deposits inside the dishwasher. Alternatively, apply some detergent, and then run an empty cycle using the highest rinse temperature.

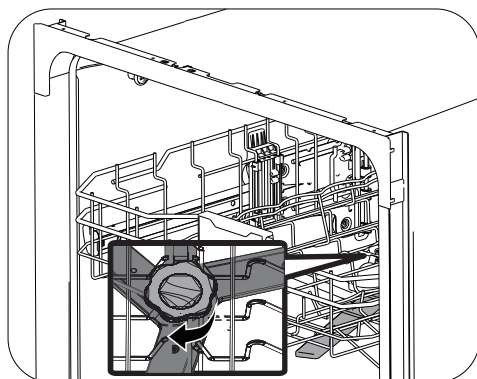
Maintenance

Cleaning spray arms

To prevent the nozzles from being clogged, or if the nozzles are clogged, remove the spray arms and clean each nozzle. Use caution when removing the spray arms as they may break.



1. Open the door, and then pull out the upper basket and lower basket to reveal the upper and lower spray arm.



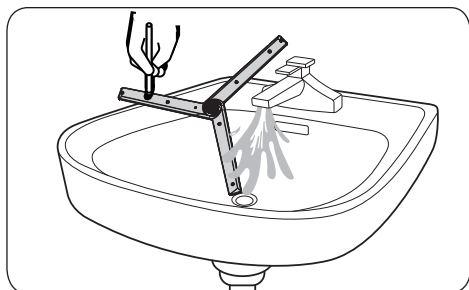
2. Lower Spray Arm Removal: Pull straight upward to remove.

Upper Spray Arm Removal: Rotate the locking clip clockwise and remove the upper spray arm.

3. Unclog the spray nozzles using a pointed tool, and rinse them thoroughly with running water.

4. Lower Spray Arm Installation: Press the lower spray arm firmly downward until it is fully seated.

Upper Spray Arm Installation: Reinsert the spray arm, then rotate the locking clip counterclockwise to secure it in place.

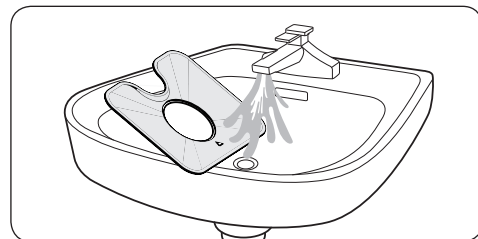
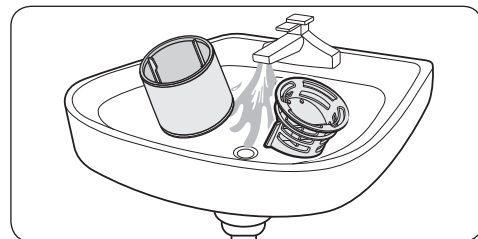
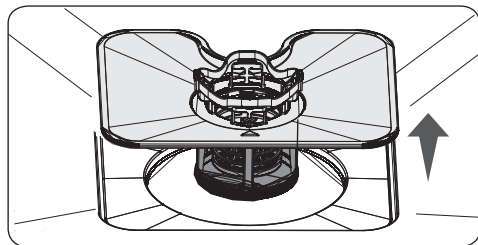
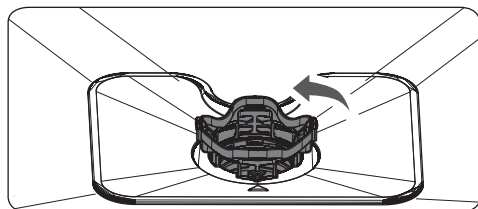


5. Rotate the spray arm by hand to make sure it is engaged correctly.

Maintenance

Cleaning filter

We recommend cleaning the filter every month.



1. Open the door, and then remove the lower basket.

2. Turn the filter handle counter clockwise to unlock the filter cover.

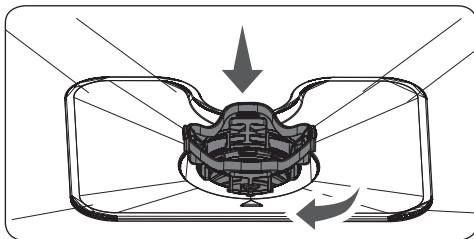
3. Remove the filter cover, and then the cylindrical micro filter underneath.

4. Remove any dirt and impurities from the micro filter and the filter cover.

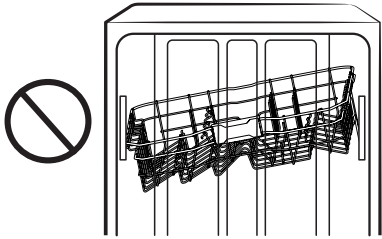
5. Rinse them with running water, and then dry well.

6. Reinsert the filter, and then the filter cover.

7. Turn the filter handle clockwise to lock.



Solutions for common issue

Problem	Possible cause	Solution
Will not start.	The door is not closed completely.	- Check if the door is latched and closed completely. Check whether the Upper Basket is properly joined to the Duct Nozzle. - Also, check if the Upper Rack is crooked or unbalanced. 
	The S/P button was not pressed.	After selecting the program, you need to press the S/P button.
	Doesn't operate at all.	Make sure the power cable is connected properly.
	The water supply does not work.	Check if the water supply valve is open.
	A circuit breaker is open.	Reset the circuit breaker.
Excessive foam during washing	Use wrong detergent.	Do not use handwash dishwashing liquid! Run any washing program without loading and use dishwasher detergent.

Troubleshooting

Solutions for common issue

Problem	Possible cause	Solution
There are food particles remaining on dishes. (Not cleaning properly.)	The cycle selected was unsuitable.	• Select a cycle according to the number and soil level of the dishes, as directed in this manual.
	The filters are clogged or not correctly fastened(Food soils remain on the filter.)	• Scrape food from dishes prior to loading. (Do not pre-rinse.) • Clean the filter. (See page 25) • Make sure the filters are correctly fastened.
	The water is too hard.	• Use a commercial dishwasher cleaner. • Use high-quality, fresh detergent with rinse aid.
	Dishwasher detergent was not used.	• Use automatic dishwasher detergent. • We recommend a powder type or multi-function tablet dishwasher detergent.
	Detergent remains in the dispenser.	• Make sure large items such as cookie sheets, cutting boards, or containers, etc. are not blocking the detergent dispenser and preventing it from opening properly. • Rearrange the dishes so they do not interfere with detergent dispenser operation.
	There is no rinse aid.	• Check the dispenser and add rinse aid. • Use liquid type rinse aid.
	A nozzle is clogged.	• Clean the nozzle See page 23.
	The dishes are improperly loaded.	• Rearrange the dishes so they do not interfere with nozzle rotation and detergent dispenser operation. • Load only an appropriate number of dishes. • Load your dishes as recommended. (See page 14-16.)



Troubleshooting

Solutions for common issue

Problem	Possible cause	Solution
Leaves glasses with a light film.	The water supplied is soft and too much detergent was used.	Underload the dishwasher and use a rinse aid to minimize this.
	Aluminum dishes were included in the wash load.	Remove the marks on the dishes using a low sensitivity cleaner.
Leaves glasses with a light film.	This is caused by coffee and tea soils.	- Remove the soils using a spot cleaner. - Use a cycle with a higher temperature.
Does not dry dishes well.	There is no rinse aid in the dispenser or not enough rinse aid was used.	- Check the dispenser and add rinse aid. - Use a liquid type rinse aid. - Check the rinse aid settings.
	The temperature of the water is low when the dishwasher is running.	- Connect the water supply line to a hot water supply. - Use rinse aid with the Hygiene option.
	Too many dishes have been loaded.	Proper loading of items can affect drying.
	Glasses and cups with concave bottoms hold water. This water may spill onto other items when you unload.	After finishing the cycle, empty the lower basket first and then the upper basket. This will prevent water dripping from the upper basket onto the dishes in the lower basket.
	Auto door opening is turned off.	Automatic door failure, please contact after-sales personnel.
	Multiple detergent tablets were used without selecting the Hygiene option.	Select the Hygiene option or use rinse aid.

Troubleshooting

Solutions for common issue

Problem	Possible cause	Solution
Has a bad odor.	Water was left over from an incomplete cycle.	• Clean the dishwasher by running a program with the dishwasher empty and no detergent.
	The Drain Hose is obstructed.	• Contact a qualified service technician remove any obstruction from the drain hose.
	The dishwasher is not used daily or soiled dishes are left in unit too long.	• With the dishwasher empty and no detergent, place a glass with 8 ounces of vinegar upright into the lower basket and then run a program.
Is too noisy.	Sound is generated when the dispenser cover is open and the drain pump is operating in an early stage.	• This is normal operation.
	The dishwasher is not level.	• Ensure the dishwasher is level.
	Foreign material(a screw a plastic piece) is in the pump chamber.	• Contact a qualified service technician remove foreign material from the pump chamber.
	There is a 'chopping' sound because a nozzle is bumping against the dishes.	• Rearrange the dishes.
Does not have a smoothly rotating nozzle.	Nozzle holes are clogged with food particles.	• Clean the nozzle holes.(See page 23 .)
	The nozzle is blocked by a dish or pot and cannot rotate.	• After placing the dishes into the racks rotate the nozzles by hand to check whether any of the dishes interfere with them.



Error codes.

Error Code	Possible cause	Solution
E10	Inlet valve is not opened.	Open inlet valve.
	Inlet hose is broken or leaking.	Check the inlet hose. If it is damaged, please contact the customer service for replacement.
	Failure of flow meter or solenoid valve.	Press the S/P key to restart. If it still occurs, press the power key for 3 seconds to shut down and power on again. If this problem occurs again, please contact the after-sales service personnel.
E05	Overflow.	Please contact the after-sales service personnel.
E01/E02	Failure of temperature sensor.	- Power on again after unplugging if the same error code still appears in the process. - Please contact the after-sales service personnel and tell the error code.
E12	Failure of communication.	
E03	Failure of heater.	
E11	Failure of water diverter valve.	(Some models have this code) Please contact the after-sales service personnel and tell the error code.
E08	Failure of BLDC Pump.	

Environmentally Friendly Disposal

- Your dishwasher is manufactured from recyclable materials. If you decide to dispose of it, please observe local waste disposal regulations. Cut off the power cable so that the appliance cannot be connected to a power source.
- Remove the door so that animals and small children cannot get trapped inside the appliance.
- Do not exceed the detergent quantities recommended in the detergent manufacturer's instructions.

Specifications.

Parameter	Value	Parameter	Value
Rated capacity ^(a) (ps)	15	Dimensions in mm	Height: 815
			Width: 598
			Depth: 550
EEI ^(a)	31.3	Energy efficiency class ^(a)	A
Cleaning performance index ^(a)	1.154	Drying performance index ^(a)	1.123
Energy consumption in kWh [per cycle], ased on the eco programme using cold water fill. Actual energy consumption will depend on how the appliance is used.	0.540	Water consumption in litres[per cycle], based on the eco programme. Actual water consumption will de pend on how the appliance is used and on the hardness of the water. programme using cold water fill. Actual energy consumption will depend on how the appliance is used.	10.8
Programme duration ^(a) (h: min)	4:49	Type	Built-in
Airborne acoustical noise emissions ^(a) (dB(A) re 1 pW)	42	Airborne acoustical noise emission class ^(a)	B
Off-mode (W) (if applicable)	-	Standby mode (W) (if applicable)	1
Delay start (W) (if applicable)	4	Networked standby (w) (if applicable)	2.00

^(a) for the eco programme.



Warranty Terms

Dear Customer,

Thank you for choosing Dreame products. In accordance with the provisions of the Consumer Protection Law and our sincere commitment to users, we will provide the following services based on this warranty card and valid proof of purchase:

Warranty Policy

This product provides a warranty period in accordance with the legal and regulatory requirements of the place of sale. Defects that occur within this warranty period under normal use and care can get related warranty service. If your product is faulty or you are experiencing difficulties to use this product and require assistance, please also contact with your local dealers or authorized after service center for help.

Warranty Does Not Cover the Following Parts

- Dishwasher water supply and drainage hoses;
- Built-in steam oven trays, steam plates, grill racks, and baking racks;
- Gas stove pot supports and inner/outer burner caps;
- Range hood decorative covers.

Warranty service does not apply under the following conditions

- Use of the machine outside a household environment or in public places;
- Product defects caused by the consumer's violation of product operation, storage, or transportation conditions;
- Consumable wear and tear of the product, such as battery capacity loss;
- Damage and defects caused by the following reasons:
 - Use, storage, or maintenance inconsistent with the operating instructions, as well as installation not in accordance with installation guidelines;
 - Consumable materials used during operation, such as detergents, cleaning agents, regeneration salts, rinse aids, maintenance agents, or other consumables not suitable for the product;
 - Repairs, modifications, alterations, or structural changes performed by the user or unauthorized personnel that cause product defects;
 - Damage caused by external factors unrelated to the manufacturer, including force majeure events (natural disasters, fire, lightning, etc.);
 - Intentional or negligent acts by consumers or third parties, including those causing mechanical damage to the product;
 - Consumable and wear parts.
- Installation and connection of electrical wiring, water supply, drainage, or gas must be performed by qualified professionals; otherwise, the warranty will be void.

If the equipment is transported and used in other EU/European Free Trade Association countries, its technical specifications (such as voltage, frequency, gas type, etc.) must be the same as in the original country of purchase. Provided that Dreame has a service network in the area, warranty terms can be consulted with the local representative in the country of use; otherwise, the warranty will be invalid.

Warranty Card

To access Dreame's after-sales services, please fill out this warranty card carefully before purchase. We will establish a user profile based on your information to provide better service.

Warranty Card

Product Name:	Customer Name:
Product Model:	Customer Phone No.:
Manufacturing Serial No.:	Customer Address:
Purchase Date:	Purchase Store:
Contract No.:	Store Phone No.:

Repair Records

Repair Date:
Fault Description:
Handling Details:
Technician Signature:

After-sales Contact: dreamesupport@dreame.tech

Please complete this warranty card immediately upon purchasing Dreame products. Keep the warranty card safe; consumers do not need to mail it back to the company. Please bring the warranty card and the original valid invoice for any repairs.

Zhiyue Youchuang Technology (Suzhou) Co., Ltd.



Scan the QR Code

- To view the Digital User Manual

Contact us



Please contact:

- If you encounter any problems during use, you can scan the QR code on the left to obtain the service hotline number and call for consultation.

