



User Guide

Dishwasher



LEARN MORE

In an effort to conserve natural resources, this dishwasher includes a condensed User Guide. This User Guide can be downloaded at www.whirlpool.com/manuals.

For future reference, please make a note of your product model and serial numbers. These are located on a label in the tub along the left outer edge.

Model Number _____ Serial Number _____

Register your dishwasher at www.whirlpool.com. In Canada, register your dishwasher at www.whirlpool.ca.

Para una versión de estas instrucciones en español, visite www.whirlpool.com.

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word “DANGER” or “WARNING.”

These words mean:

⚠ DANGER

You can be killed or seriously injured if you don't immediately follow instructions.

⚠ WARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: When using the dishwasher, follow basic precautions, including the following:

- Read all instructions before using the dishwasher.
- Use the dishwasher only for its intended function.
- Use only detergents or rinse agents recommended for use in a dishwasher, and keep them out of the reach of children.
- When loading items to be washed:
 - 1) Locate sharp items so that they are not likely to damage the door seal; and
 - 2) Load sharp knives with the handles up to reduce the risk of cut-type injuries.
- Do not wash plastic items unless they are marked “dishwasher safe” or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.
- Do not touch the heating element during or immediately after use.
- Do not operate the dishwasher unless all enclosure panels are properly in place.
- Do not tamper with controls.
- Do not abuse, sit on, or stand on the door, lid, or dish racks of the dishwasher.
- To reduce the risk of injury, do not allow children to play in or on the dishwasher.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the dishwasher turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Remove the door or lid to the washing compartment when removing an old dishwasher from service or discarding it.

SAVE THESE INSTRUCTIONS

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.





WARNING

Tip Over Hazard

- Do not use dishwasher until completely installed.
- Do not push down on open door.
- Doing so can result in serious injury or cuts.

GROUNDING INSTRUCTIONS

■ For a grounded, cord-connected dishwasher:

The dishwasher must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. The dishwasher is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is installed and grounded in accordance with all local codes and ordinances.

WARNING: Improper connection of the equipment-grounding conductor can result in a risk of electric shock.

Check with a qualified electrician or service representative if you are in doubt whether the dishwasher is properly grounded. Do not modify the plug provided with the dishwasher; if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

■ For a permanently connected dishwasher:

The dishwasher must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the dishwasher.

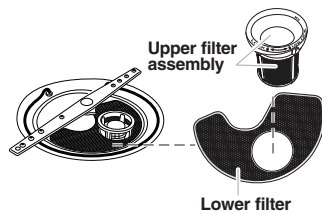
SAVE THESE INSTRUCTIONS

KEY USAGE TIPS

Filtration system

Your dishwasher has latest technology in dishwasher filtration. This filtration system minimizes sound and optimizes water and energy conservation while providing superior cleaning.

The filter system consists of two parts, an upper filter assembly and lower filter.



IMPORTANT: To avoid damage to dishwasher, do not operate your dishwasher without filters properly installed. Be sure lower filter is securely in place and upper filter assembly is locked into place. If upper assembly turns freely, it is not locked into place.

Heat Dry option

For heated drying, it is recommended to use the Heat Dry option.

This option, with the use of the heater element, will add time and heat to the end of the cycle.

Plastic items are less likely to deform when loaded in the top rack.

Heat Dry

Press Start/Resume every time you add a dish.

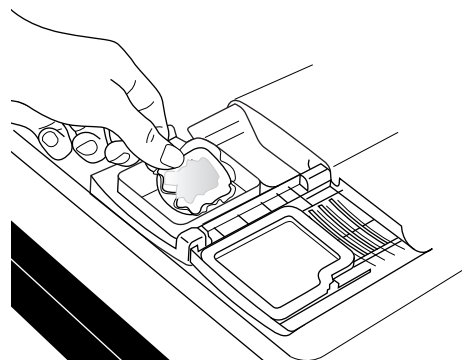
IMPORTANT: If anyone opens the door (such as, for adding a dish, even during the Delay Hours option), Start/Resume must be pressed each time.

If Start/Resume is located on top of door: Push door firmly closed within 4 seconds of pressing Start/Resume. If door is not closed within 4 seconds, the Start/Resume button LED will flash, an audible tone will be heard, and cycle will not start.



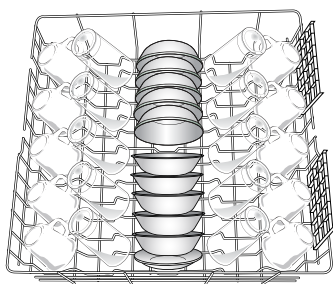
Recommended detergent

The United States and Canada have passed a restriction limiting the amount of phosphorus (phosphates) in household dishwasher detergents. Major manufacturers have reformulated their dishwasher detergent for this change in detergents as another step in eco-conscious awareness. With these recent changes it is recommended to use tablets and packs for convenience and improved performance.

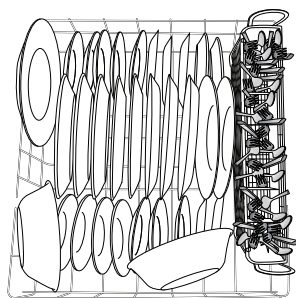


OPERATING YOUR DISHWASHER

1. Prepare and Load the Dishwasher



Upper rack



Lower rack

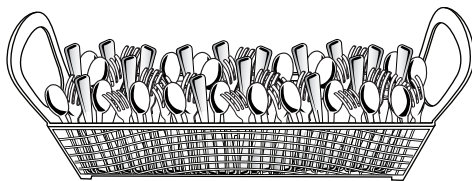
IMPORTANT: Remove leftover food, bones, toothpicks, and other hard items from dishes. Remove labels from containers before washing.

- Make sure when dishwasher door is closed no items are blocking detergent dispenser.
- Items should be loaded with soiled surfaces facing down and inward to the spray as shown in the graphics above. This will improve cleaning and drying results. Angle dirtiest dish surface downward, allowing space for water to flow up through rack and between dishes.
- Avoid overlapping items like bowls or plates that may trap food.
- Place plastics, small plates, and glasses in upper rack.
- Wash only items marked “dishwasher safe.”
- To avoid thumping/clattering noises during operation: Load dishes so they do not touch one another. Make sure lightweight load items are secured in racks.

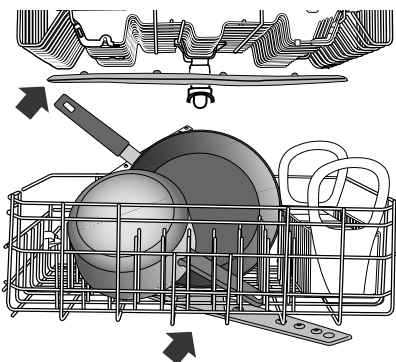
- When loading silverware, always place sharp items pointing down and avoid “nesting” as shown. If your silverware does not fit into the designated slots, flip covers up and mix silverware types to keep them separated.



- Use slots in the covers (if provided) and suggested loading patterns to keep your silverware separated for optimum wash.

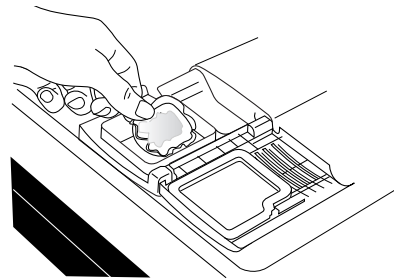


2. Check That All Arms Spin Freely



3. Add Detergent

- Use automatic dishwasher detergent only. Add powder, liquid, or tablet detergent just before starting a cycle.
- Fresh automatic dishwasher detergent results in better cleaning. Store tightly closed detergent container in a cool, dry place.



Premeasured Detergents

Many detergents now come in premeasured forms (gel packs, tablets, or powder packs).

These forms are suitable for all hardness and soil levels. Always place premeasured detergents in main compartment and close lid.

Using dishwasher detergent tablets and packs have been proven better than powder, liquid, or gel detergents at reducing filming on dishes. Using tablets and packs over time will start to reduce or eliminate white film. Also, by using a rinse aid you can minimize repeat buildup of white film.

Powder and Gels

- The amount of detergent to use depends on:
 - How much soil remains on the items - Heavily soiled loads require more detergent.
 - The hardness of the water - If you use too little detergent in hard water, dishes won't be clean. If you use too much in soft water, glassware will etch.
 - Soft to Medium Water (0-6 grains per U.S. gallon) [typical water softener water and some city water]
 - Medium to Hard Water (7-12 grains per U.S. gallon) [well water and some city water]
- Depending on your water hardness, fill the Main Wash section of the dispenser as shown. Fill the Pre-Wash section to the level shown, if needed.

NOTE: Follow instructions on the package when using other dishwasher detergent types.

4. Select a Cycle (cycles vary by model)

Efficient dishwashers run longer to save water and energy, just as driving a car slower saves on gas. Typical cycle time is approximately 2½ hours, but can take less or more time to complete depending on selections.

5. Select Options (options vary by model)

You can customize your cycles by pressing the options desired. If you change your mind, press the option again to turn off the option. Not all options are available for every cycle. If an invalid option is selected for a given cycle, the lights will flash.

6. Start or Resume a Cycle

NOTE: Run hot water at the sink nearest your dishwasher until the water is hot. Turn off water.




- If the Start/Resume button is located on top of door, push the door firmly closed within 4 seconds of pressing Start/Resume. If door is not closed within 4 seconds, the Start/Resume button LED will flash, an audible tone will be heard, and cycle will not start.



IMPORTANT: If anyone opens the door (such as, for adding a dish, even during the Delay Hours option), the Start/Resume button must be pressed each time.




- If your Start/Resume button is located on front of door, push door firmly closed. The door latches automatically. Select the wash cycle, options and press START/RESUME or press START/RESUME to repeat the same cycle and options as in previous wash cycle.

CYCLE GUIDE

This information covers several different models. Your dishwasher may not have all of the cycles and options described.

	CYCLES	SOIL LEVEL	WASH TIME (MINS.) W/O OPTIONS		WATER USAGE GALLONS (LITERS)
			TYPICAL	MAX	
	Use for hard-to-clean, heavily soiled pots, pans, casseroles, and tableware.	All soil levels	122	125	7.47 (28.28)
	This cycle with only the Heat Dry option selected, and without other options selected, is recommended to completely wash and dry a full load of normally soiled dishes. The energy usage label is based on this cycle and option combination.	All soil levels	88	91	3.01 (11.38)
	For fast results, 1 Hr Wash will clean dishes using slightly more water and energy. Selecting the Heat Dry option will increase total cycle time but dry dishes faster than air drying alone.	All soil levels	59	62	5.80 (21.94)

	OPTIONS	CAN BE SELECTED WITH	WHAT IT DOES	ADDED TIME TO CYCLE		ADDED WATER GALLONS (LITERS)
				TYPICAL	MAX	
	Raises main wash temperature to improve cleaning for loads containing tough, baked-on food.	Heavy Normal	Increases the temperature of the main wash and increases the water used in prewash and rinses, improving wash performance.	23	25	2.79 (10.56)
	Dries dishes with heat. Plastic items are less likely to deform when loaded in the top rack. Turn the Heat Dry option off for air dry.	Available with any cycle	Turns on the heat element at the end of the wash cycle for better drying performance.	49	49	0

Control	Purpose	Comments
	Press to start or resume a wash cycle.	If the door is opened during a cycle or the power is interrupted, the Start/Resume button LED flashes. Cycle will not resume until door is closed and Start/Resume is pressed. NOTE: If Start/Resume button is located on top of door, push door firmly closed within 4 seconds of pressing Start/Resume. If door is not closed within 4 seconds, Start/Resume button LED will flash, an audible tone will be heard (on some top control models), and cycle will not start.
	Press to cancel wash cycle.	Close the door firmly. The dishwasher starts a 2-minute drain (if needed). Let dishwasher drain completely.
	To follow progress of your dishwasher cycle.	The Clean indicator glows when a cycle is finished.

DISHWASHER CARE

Cleaning the Exterior

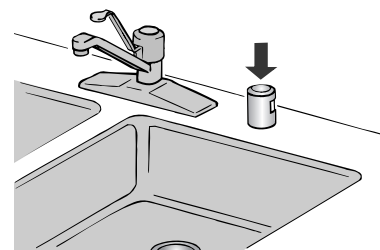
Clean the exterior of dishwasher with a soft, damp cloth and mild detergent. If your dishwasher has a stainless steel exterior, a stainless steel cleaner, such as affresh® Stainless Steel Cleaner is recommended. Avoid using abrasive cleaning products on the exterior of the dishwasher.

Cleaning and Maintaining the Interior

Many detergents may leave white spots or a white residue on dishware and on the interior of the dishwasher. Over time this residue can become unsightly and could affect dishwasher performance. Use of a dishwasher cleaning product such as affresh® Dishwasher Cleaner can help to remove the residue. Monthly use of affresh® Dishwasher Cleaner is recommended to help maintain the dishwasher. Follow package directions.

NOTE: Whirlpool recommends the use of high-quality, premeasured detergent tablets or packs and the use of rinse aid for dishwasher cleaning and daily care.

If you have a drain air gap, check and clean it if the dishwasher isn't draining well.



To Reduce Risk of Property Damage During Vacation or Extended Time Without Use:

- When you will not be using the dishwasher during the summer months, turn off the water and power supply to the dishwasher.
- Make sure the water supply lines are protected against freezing conditions. Ice formations in the supply lines can increase water pressure and cause damage to your dishwasher or home. Damage from freezing is not covered by the warranty.
- When storing your dishwasher in the winter, avoid water damage by having your dishwasher winterized by authorized service personnel.

Cleaning the Filters

It is very easy to remove and maintain the filters. The chart below shows the recommended cleaning frequency.

Recommended time interval to clean your filter			
Number of Loads Per Week	If you only scrape before loading*	If you scrape and rinse before loading	If you wash before loading
8-12	Every two months	Every four months	Once per year
4-7	Every four months	Once per year	Once per year
1-3	Twice per year	Once per year	Once per year

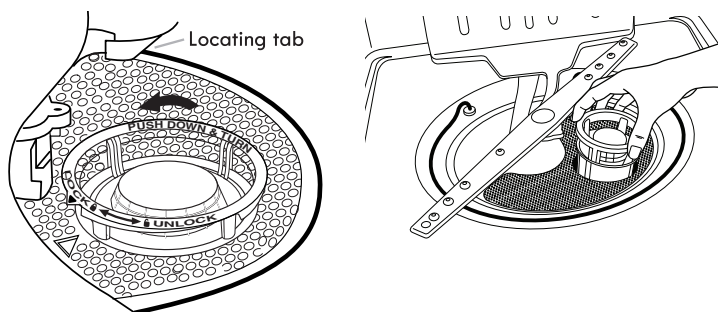
*Manufacturer's recommendation: This practice will conserve the water and energy that you would have used to prepare your dishes. This will also save you time and effort.

Very Hard Water

If you have hard water (above 15 grains), clean your filter at least once per month. Building up of white residue on your dishwasher indicates hard water. For tips on removing spots and stains, see the "Troubleshooting" section in the full User Instructions.

Filter Removal Instructions

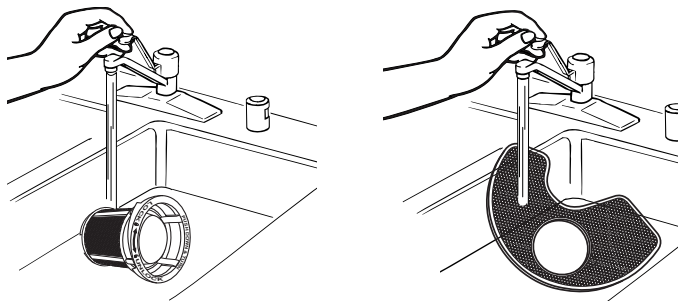
1. Turn the upper filter assembly 1/4 turn counterclockwise and lift out.
2. Separate the upper filter assembly by gently pulling apart.
3. Clean the filters as shown.



Cleaning Instructions

IMPORTANT: Do not use wire brush, scouring pad, etc., as they may damage the filters.

Rinse filter under running water until most soils are removed. If you have hard-to-remove soils or calcium deposits from hard water, a soft brush may be required.



Filter Reinstallation Instructions

1. Noting the previous illustrations, place the lower filter under the locating tabs in the bottom of the dishwasher so the round opening for the upper filter assembly lines up with the round opening in the bottom of the tub.
2. Insert the upper filter assembly into the circular opening in the lower filter.

3. Slowly rotate the filter clockwise until it drops into place. Continue to rotate until the filter is locked into place. If the filter is not fully seated (still turns freely), continue to turn the filter clockwise until it drops and locks into place.

NOTE: The upper filter assembly arrow does not have to align with the arrow in the lower filter as long as the filter is locked.

IMPORTANT: To avoid damage to dishwasher, do not operate your dishwasher without the filters properly installed. Be sure the lower filter is securely in place and the upper filter assembly is locked into place. If the upper filter assembly turns freely, it is not locked into place.

TROUBLESHOOTING

First try the solutions suggested here. If you need further assistance or more recommendations that may help you avoid a service call, refer to the warranty page in this manual and scan the code there with your mobile device, or visit www.whirlpool.com/product_help. In Canada, visit <http://www.whirlpool.ca>.

Contact us by mail with any questions or concerns at the address below:

In the U.S.A.:

Whirlpool Brand Home Appliances
Customer eXperience Center
553 Benson Road
Benton Harbor, MI 49022-2692

In Canada:

Whirlpool Brand Home Appliances
Customer eXperience Centre
200 – 6750 Century Ave.
Mississauga ON L5N 0B7

Please include a daytime phone number in your correspondence.

If you experience	Recommended Solutions
Dishwasher does not run or stops during a cycle	<p>It is normal for certain cycles to repeatedly pause for several seconds during the main wash. Is the door closed tightly and latched?</p> <p>Is the right cycle selected?</p> <p>Is there power to the dishwasher? Has a household fuse blown, or has a circuit breaker tripped? Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician.</p> <p>Has the motor stopped due to an overload? The motor automatically resets itself within a few minutes. If it does not restart, call for service.</p> <p>Is the water shutoff valve (if installed) turned on?</p>
The Clean light is flashing	<p>Check the following:</p> <ul style="list-style-type: none"> ■ Is the overflow protection float able to move up and down freely? Press down to release. ■ Be sure the water supply is turned on to the dishwasher. This is very important following the new installation of your dishwasher. ■ Check for suds in the dishwasher. If foam or suds are detected by the dishwasher sensing system, the dishwasher may not operate properly or may not fill with water. <p>Suds can come from:</p> <ul style="list-style-type: none"> ■ Using the incorrect type of detergent, such as laundry detergent, hand soap, or dish detergent for hand washing dishes. ■ Using an excessive amount of dishwasher detergent.
Dishes do not dry completely	<p>NOTE: Plastic and items with nonstick surfaces are difficult to dry because they have a porous surface which tends to collect water droplets. Towel drying may be necessary.</p> <p>For improved drying results, select the Heat Dry option.</p> <p>Proper loading of items can affect drying.</p> <p>Glasses and cups with concave bottoms hold water. This water may spill onto other items when unloading.</p> <ul style="list-style-type: none"> ■ Unload the bottom rack first. ■ For improved results, place these items on the more slanted side of the rack.
Noise	<p>NOTES:</p> <ul style="list-style-type: none"> ■ Surging sounds can occur periodically throughout the cycle while the dishwasher is draining. ■ Normal water valve hissing may be heard periodically. ■ A normal snap sound may be heard when the detergent dispenser opens during the cycle or when the door is opened at the end of the cycle. ■ Improper installation will affect noise levels. <p>Be sure the filters are properly installed.</p> <p>A thumping sound may be heard if items extend beyond the racks and interfere with the wash arms. Readjust the dishware and resume the cycle.</p>

If you experience	Recommended Solutions
Spotting/Filming	<p>NOTES:</p> <ul style="list-style-type: none"> ■ Use the correct amount of detergent. <p>Confirm that the cloudiness is removable by soaking the item in white vinegar for 5 minutes. If the cloudiness disappears, it is due to hard water. Adjust the amount of detergent. If it does not come clear, it is due to etching.</p> <p>Be sure the incoming water temperature is set at 120°F (49°C).</p> <p>To remove spotting, run a vinegar rinse through the dishwasher.</p> <ul style="list-style-type: none"> ■ Wash and rinse the affected dishware and load into dishwasher. Remove all silverware and metal items. Put 2 cups (500 mL) of white vinegar in a glass measuring cup in the lower rack. Run a normal cycle with the Heat Dry option turned off. No detergent is needed. See the “Dishwasher Care” section in full User Instructions.
Dishwasher does not clean completely	<p>Be sure the dishwasher is loaded correctly. Improper loading can greatly decrease the washing performance. See the “Operating Your Dishwasher” section.</p> <p>Check the filter to ensure it is properly installed. Clean it if needed. See the “Dishwasher Care” section.</p> <p>Select the proper cycle for the type of soils. The Heavy Wash cycle can be used for tougher loads.</p> <p>Be sure the incoming water temperature is at least 120°F (49°C).</p> <p>Use the proper amount of fresh detergent. More detergent is needed for heavier-soiled loads and hard water conditions.</p> <p>Scrape food from dishes prior to loading (do not prerinse).</p> <p>If foam or suds are detected by the dishwasher sensing system, the dishwasher may not operate properly or may not fill with water.</p> <p>Suds can come from:</p> <ul style="list-style-type: none"> ■ Using the incorrect type of detergent, such laundry detergent, hand soap, or dish detergent for hand washing dishes. ■ Using an excessive amount of dishwasher detergent.
Dishwasher does not drain	<p>Be sure the cycle has been completed (the Clean light is on). If it has not, you will need to resume the cycle by closing the door and pressing Start/Resume.</p> <p>If dishwasher is connected to a food waste disposer, be sure the knockout plug has been removed from the disposer inlet.</p> <p>Check for kinks in the drain hose.</p> <p>Check for food obstructions in the drain or disposer.</p> <p>Check your house fuse or circuit breaker.</p>



WHIRLPOOL® MAJOR APPLIANCE LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer eXperience Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide, scan the QR code on the right to access additional resources, or visit www.whirlpool.com/product_help.
2. All warranty service is provided exclusively by our authorized Whirlpool Service Providers. In the U.S. and Canada, direct all requests for warranty service to:

Whirlpool Customer eXperience Center

In the U.S.A., call 1-800-253-1301. In Canada, call 1-800-807-6777.

If outside the 50 United States or Canada, contact your authorized Whirlpool dealer to determine whether another warranty applies.



www.whirlpool.com/product_help

ONE YEAR LIMITED WARRANTY

WHAT IS COVERED

For one year from the date of purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool") will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a Whirlpool designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

WHAT IS NOT COVERED

1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator or installation instructions.
2. In-home instruction on how to use your product.
3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e. house wiring, fuses or water inlet hoses).
4. Consumable parts (i.e. light bulbs, batteries, air or water filters, preservation solutions, etc.).
5. Defects or damage caused by the use of non-genuine Whirlpool parts or accessories.
6. Conversion of products from natural gas or L.P. gas.
7. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by Whirlpool.
8. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
9. Cosmetic damage including scratches, dents, chips, and other damage to the appliance finishes unless such damage results from defects in materials and workmanship and is reported to Whirlpool within 30 days.
10. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
11. Food or medicine loss due to product failure.
12. Pick-up or delivery. This product is intended for in-home repair.
13. Travel or transportation expenses for service in remote locations where an authorized Whirlpool servicer is not available.
14. Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
15. Service or parts for appliances with original model/serial numbers removed, altered or not easily determined.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Whirlpool makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Whirlpool or your retailer about buying an extended warranty.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.