

SHRP-TWS14 - Metro Earbuds
User Manual - Black and white printing

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⚠ WARNING

Keep it away from children: this product is not a toy. Do not throw this product to avoid any damage. Do not disassemble, repair or reform this product. Do not clean this product with any chemical solvents. For charging, please use a charger with DC 5V input. Keep or use this product at normal temperature. Do not throw it away or expose it to temperature above 60°C / 140°F or fire to avoid any danger. Clean only with dry cloth. Dispose the device properly at the end of its life cycle. The warranty is invalid if the product has metal rust, water damage, or other natural oxidation.

≡ WARRANTY

This product has a 1 year warranty against defects in manufacturing under regular consumer use. For instructions about how to obtain warranty service for your product, please contact Customer Service: info@primebrandsgroup.com.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. This product is compatible with all wireless audio devices, Bluetooth® and non-Bluetooth®.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

⚠ **WARNING:** Cancer and Reproductive Harm - www.P65Warnings.ca.gov

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SHARPER IMAGE®

METRO EARBUDS

USER MANUAL

Thank you for choosing the Sharper Image® Metro True Wireless Earbuds. Designed for everyday convenience and immersive sound, Metro combines advanced Active Noise Cancellation, crystal-clear calling, and effortless wireless connectivity in a sleek, compact design. Whether you're commuting, working out, traveling, or relaxing at home, Metro earbuds deliver rich audio performance, comfortable all-day wear, and easy-to-use controls to keep you connected wherever life takes you.

Includes: Metro Wireless Earbuds, USB-C Charging Cable, User Manual

PRODUCT KEY

- 1. Touch Controls
- 2. Ear Gels
- 3. Earbud LED Indicator Light
- 4. Case Charging Connectors
- 5. LED Power Display
- 6. USB-C Power Input (Back)
- 7. Charging Case

SPECS

Bluetooth: V6.0
Playing Time: 3 hours (12 with case)*
Frequency Response: 20Hz-20KHz
Battery: Bud25 mAh Case 180mAh
Charging time: 1 - 1.5 hours
Wireless Distance: >33 ft/10m
Charging Port: USB Type-C

SAFETY & CARE INSTRUCTIONS

To protect your hearing, avoid using the earbuds at excessively high volume levels for extended periods of time, as prolonged exposure may cause hearing damage. If you experience ringing in the ears or discomfort, reduce the volume or discontinue use. Use caution when wearing the earbuds while walking, driving, cycling, or near traffic and other hazards, since blocking outside sounds may reduce awareness of your surroundings and create dangerous situations. Avoid using the earbuds while sleeping in environments where awareness of surrounding sounds is important for safety.

Keep the earbuds and charging case away from excessive moisture, sweat, and liquids. Ensure the charging contacts on both the earbuds and charging case remain clean and dry for proper charging performance. Disconnect the charging cable once charging is complete, and use only included or compatible USB Type-C charging accessories. Do not place heavy objects on the earbuds or charging case, and store the earbuds inside the charging case when not in use to help protect them from dust and damage. If discomfort occurs during use, remove the earbuds and adjust the fit before continuing.

CHARGING

For best performance, charge the earbuds and charging case before first use. Place the earbuds into the charging case and ensure they are properly aligned with the charging contacts. The earbuds will begin charging automatically once seated correctly in the case. The LED display on the charging case will indicate charging and battery status during use and charging.

To charge the case, connect the included USB Type-C cable to the charging port on the case and connect the other end to a compatible USB power source. Charging the earbuds and case completely typically takes approximately 1 to 1.5 hours.

For best performance, keep the charging contacts on both the earbuds and charging case clean and dry. Store the earbuds inside the charging case when not in use to help maintain battery charge and protect the earbuds from dust or damage.

PAIRING

To power on the earbuds, remove both earbuds from the charging case. The earbuds will automatically power on and pair with each other within a few seconds. Once connected, the earbuds will enter Bluetooth® pairing mode and be ready to connect to your device.

Open the Bluetooth® settings menu on your smartphone, tablet, or other compatible device and ensure Bluetooth is enabled. Search for available devices and select "SHRP-TWS14" from the list of available Bluetooth® devices. Once connected, your device will indicate that pairing is complete.

After the initial setup, the earbuds will automatically reconnect to the last paired device whenever they are removed from the charging case and Bluetooth is enabled on that device.

To pair the earbuds with a different device, disconnect or forget "SHRP-TWS14" from the currently connected device through the Bluetooth settings menu before pairing again.

To power off the earbuds, place both earbuds back into the charging case and close the lid. The earbuds will disconnect and begin charging automatically. The earbuds may also power off automatically after

CONTROLS

TOUCH	LEFT EARBUD	RIGHT EARBUD
Single Tap	Play / Pause / Answer Call / End Call	
Double Tap	Increase Volume	Decrease Volume
Triple Tap	Play Next Track	Play Previous Track
Press and Hold for 2sec	ANC On / Transparent Mode / ANC Off / Reject Call	
Four Rapid Taps	Voice Assistant (Siri)	

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- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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FCC Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement.
The device can be used in portable exposure condition without restriction.