



Shower Filter

Owner's Manual



Shower Filter



Shower Filter without Shower Head



Shower Filter with Handheld Wand - White



Shower Filter with Handheld Wand - Chrome



Meet clean, healthy water. Your new Aquasana Shower Filter features coconut shell carbon and copper-zinc media filtration that removes up to 90% of chlorine.

Enjoy the peace of mind that comes from knowing our award-winning filter technology is working for you.

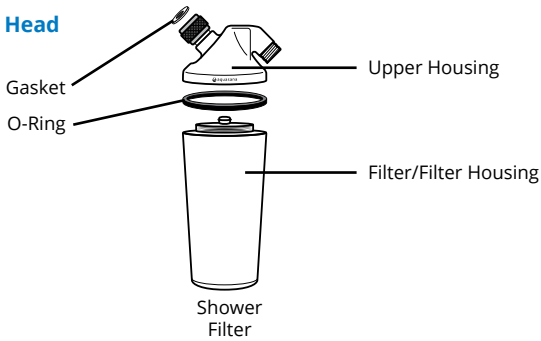
Shower Filter

TABLE OF CONTENTS

Box Contents	1
Use & Care	2
Installation Steps.	2-3
Troubleshooting Guide	4
Performance & Certifications	4
Warranty	5
Water for Life® Program.	6

Shower Filter Models	Full Flow Model Number	WaterSense Model Number
Shower Filter	AQ-4100	AQ-4100-E
Shower Filter without Shower Head	AQ-4100NSH	N/A
Shower Filter with Handheld Wand - White	AQ-4105	AQ-4105-E
Shower Filter with Handheld Wand - Chrome	AQ-4105CHR	AQ-4105CHR-E

Shower Filter Without Shower Head



Shower Filter



Shower Filter



Massaging Shower Head

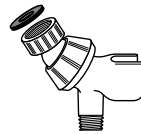
Shower Filter with Handheld Wand



Shower Filter



Hose



Cradle Assembly



Massaging Shower Wand

Before beginning installation, please ensure all parts listed are present.
If any part is missing or damaged, do not attempt to install the filter.
Please contact Customer Support for replacement parts at 866-662-6885.

Tools recommended for installation:

- Pliers

Important Safeguards

Please read all precautions and instructions carefully before using.

- Do not install this filter where the line pressure may exceed 80 psi. The operating pressure range for this filter is between 30 psi - 80 psi.
- Do not use plumber's tape on threaded components. Gaskets included on the inlet of the filter and on the shower head (customer or Aquasana supplied) provide the necessary sealing when properly installed. Follow instructions below for a water tight system.
- Do not overtighten the chrome inlet collar. This may cause the gasket to compress, resulting in leaking around the connector. If this occurs, unscrew the chrome inlet collar from pipe, reinstall the gasket, and reconnect the shower pipe.
- Do not use with water that is microbiologically unsafe or of unknown water quality without adequate disinfection before or after the system.
- This system is not intended to be a drinking filter system.
- Only shower heads up to 4.5" in diameter will fit model AQ-4100NSH. This system and installation must comply with applicable state and local regulations.
- Fits standard ½" shower arms.

Use & Care

- Replace the filter every 10,000 gallons (approximately every 6 months) for continued contaminant removal and system performance. Always use genuine, certified Aquasana replacements.
- To clean your system, wipe down the exterior with a damp cloth.
- Do not use any strong or abrasive cleaning agent or solvent cleaner.



Scan to view the Shower Filter installation and replacement videos.

Installation Steps

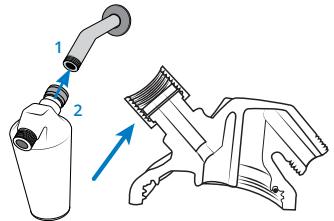
1 Unpack and Prepare For Installation

1. Remove black plastic caps from shower filter.
2. Remove your existing shower head from shower pipe.

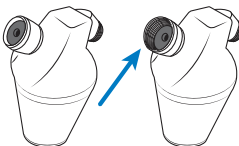
NOTE: If there is pre-existing plumber's tape, remove old tape.

2 Attach Shower Filter

1. Ensure white gasket is installed and pressed to the bottom of the chrome collar. If the gasket is out of place, push down to mitigate leaking.
2. Attach chrome collar to shower pipe. Turn to the right by hand to tighten the filter, then test the filter for any leaking before continuing. If leaking occurs use a pliers to turn the chrome collar one quarter turn. Do not overtighten. Overtightening may cause the gasket to compress into the inside of the shower pipe.



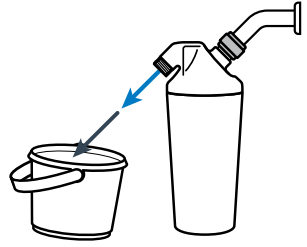
Gasket seated incorrectly



Gasket seated correctly

3 Flush Filter

- Turn on COLD water for 2 minutes to flush the filter. Shower water should run clear. Then adjust to normal temperature (mixture of hot and cold water). Turn water off and on 3 to 4 times or until the initial surge of water is clear.

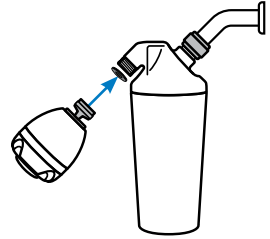


4 Attach Shower Head

For model with shower head:

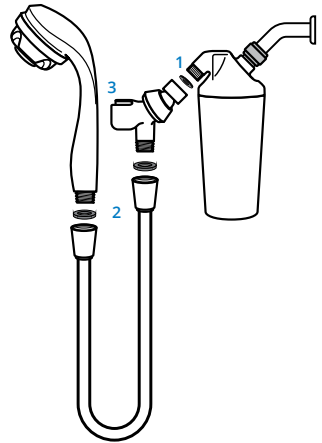
- Attach massaging shower head to the shower filter housing. Ensure the gasket is seated fully and flat. Hand tighten.

NOTE: Please see Step 3 to flush filter. Plumber's tape should not be applied for attachment.



For models with handheld wand:

1. Attach cradle assembly: Attach cradle assembly to shower filter housing. Hand tighten only.
2. Assemble hose and wand: Insert one washer into hose nut and hand tighten onto bracket. Insert second washer into hose nut and screw onto shower wand. Ensure washers are fully seated and flat.
3. Place shower wand into cradle assembly and adjust to desired position. Hand tighten swivel nut to connect hose to cradle assembly.



NOTE: Please see Step 3 to flush filter. Your Aquasana Shower Filter features 3 settings: Tropical Rain, Massage, and Combination. To adjust the water settings, simply twist the shower head ring.

For models without a shower head:

1. Shower head must have a gasket to ensure proper sealing.
2. Plumber's tape should not be used.

Issue	Resolution
No Flow	<ul style="list-style-type: none"> Remove the shower filter completely. Ensure gasket is present, fully seated and flat. Reinstall shower filter ensuring to not overtighten.
Leak - Shower Head Collar	<ul style="list-style-type: none"> Remove shower head. Ensure gasket is present, fully seated and flat. Reinstall and hand tighten, then test for any leaks. If leaking occurs, use pliers to turn shower head collar one quarter turn.
Leak - Chrome Inlet Collar	<ul style="list-style-type: none"> Remove the shower filter completely. Ensure gasket is present, fully seated and flat. Reinstall and hand tighten, then test for any leaks. If leaking occurs use pliers to turn chrome collar one quarter turn
Discolored Water	Ensure full filter flush step was completed. Found on page 3.
Slow Flow	<ul style="list-style-type: none"> This system requires 30-80psi for proper flow. Ensure inlet water pressure meets these requirements. Ensure the cartridge is replaced every ~6 months / 10,000 gallons, clogged filters may restrict flow and/or cause leaking. Ensure filter flushing step is completed before attaching or re-attaching the shower head. Ensure the gasket is fully seated and flat in the chrome collar and the chrome collar is not overtightened. Over-compression may restrict flow.
Leak - Upper Housing	<ul style="list-style-type: none"> Ensure O-ring is fully seated in the upper housing. Inspect O-ring for any cracks or flattening. Replace O-ring if damaged (contact Customer Support 866-662-6885).

Models	Replacement	Rated Capacity
AQ-4100, AQ-4100NSH, AQ-4105, AQ-4105CHR	AQ-4125	10,000 gallons
Operating Pressure Range	Max Operating Temp.	Rated Flow
30-80 psi	115° F	2.5 gpm

WaterSense Models	Replacement	Rated Capacity
AQ-4100-E, AQ-4105-E, AQ-4105CHR-E	AQ-4125	10,000 gallons
Operating Pressure Range	Max Operating Temp.	Rated Flow
30-80 psi	115° F	1.75 gpm

All Models Manufactured by: Aquasana, Inc.
 6310 Midway Road · Haltom City, Texas 76117
 866-662-6885



System independently tested to NSF/ANSI Standard 177 for the reduction of chlorine. See claims specified on the Performance Data Sheet.

For the full list of contaminants filtered, scan to view the Performance Data Sheet on [Aquasana.com](https://www.aquasana.com).



When used with a compliant shower head, model AQ-4100NSH meets EPA WaterSense certification standard with a flow rate of 1.75 gallons per minute or less.



Shower Filter 1-Year Limited Warranty

WHO IS COVERED

AQUASANA AND ITS SUPPLIERS, (herein collectively referred to as “Manufacturer”) warrants to the original owner who purchased and installed the system (hereinafter “Owner”). Registration of the product is not required to receive warranty coverage as specified in this document. If you purchased from an Aquasana-authorized reseller or dealer, proof of purchase is required.

WHAT IS COVERED

This Warranty covers defects in materials or workmanship during the limited warranty period of your Aquasana Shower Filter including sub-components purchased with original system (may or may not include fittings), except as provided below.

The water filter is warranted only when it is installed, operated and maintained in accordance with the instructions accompanying the water filter found on Aquasana.com. A water filter should be installed in such a manner that, if the system or any connection thereto should leak, the resulting flow of water will not cause damage to the area in which it is installed. For detailed instructions read the manual accompanying the water filter and review drawings in the manual.

FOR HOW LONG

This warranty runs for 12 months (365 days) from the date of purchase by a consumer (hereinafter “Warranty Period”). No warranty coverage will be provided if the claimant is unable to provide proof of purchase from an authorized Aquasana reseller. Estimated lifespan of products is for information only and is based on usage approximations. Water conditions and use rates may limit the functional lifespan of your filter. This Limited Warranty does not extend to the full estimated life span of the system.

WHAT AQUASANA WILL DO

1. If necessary, the Manufacturer will provide a replacement that fulfills the remaining estimated lifespan/capacity of your original purchase and send it to you with installation instructions. If industry standards, product improvements or product obsolescence prohibit Manufacturer from furnishing an identical model replacement water filter under this warranty, the Owner will be furnished with a new water filter of comparable remaining capacity and functionality; however, the Owner will be charged for the additional value of the item(s) which Manufacturer has incorporated in the replacement water filter. The warranty period for any replacement will run for the balance of the original 365 days.
2. Component Part – If any component part proves to Manufacturer's satisfaction to be defective in material or workmanship within the warranty period listed on the data plate label, the Manufacturer will furnish the Owner with a replacement for the defective part(s).
3. Return of Defective Water Filter – Manufacturer reserves the right to examine the alleged defect in the water filter or component part(s), and it will be the Owner's obligation to return the water filter to the Manufacturer at the Manufacturer's request.
 - a. When returning a water filter, it must include all component parts.
 - b. When returning component part(s), they must be individually tagged and identified with the water filter's model number, date of purchase, and date of installation.

WHAT IS NOT COVERED

1. This Warranty does not cover filter cartridges and any systems that were not installed in compliance with the instructions or that have been abused or operated incorrectly.
2. This Warranty applies only to products purchased from Aquasana or an Aquasana-authorized reseller or dealer.
3. Except when specifically prohibited by the applicable state law, the Limited Warranty stated herein is in lieu of any and all warranties, express or implied (whether written or oral), including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.
4. Except when specifically prohibited by the applicable state law, the Manufacturer shall not be liable for any incidental, consequential, special, or contingent damages or expenses, arising, directly or indirectly, from any defect in the water

filter or the use of the water filter.

5. Manufacturer shall not be liable for any water damage arising, directly or indirectly, from any defect in the water filter or component part(s) or from its use.
6. Manufacturer shall not be liable for any damage or product failures caused by any of the following:
 - The water filter or any of its component parts have been subject to misuse, alteration, neglect or accident.
 - The water filter has not been installed in accordance with the applicable local plumbing and/or building code(s) and/or regulations or in their absence.
 - The water filter is not installed, operated and maintained in accordance with the printed Manufacturer's instructions, including if the water filter has any additional aftermarket equipment introduced into the sealed system not approved by the manufacturer.
 - The water filter is exposed to highly corrosive conditions.
 - The water filter is not continuously supplied with potable water.
 - The water filter is not operated within the factory calibrated temperature limits.
 - The water filter is installed in direct sunlight or exposed to freezing temperatures.
 - The water filter or any of its component parts fail due to sediment build-up.
 - Clogging due to purchaser's failure to replace the filter cartridges.
 - Damage caused by fire, flood or acts of God.
 - Damage caused by over-pressurization in the water line.
7. Manufacturer shall not be liable for any claims related to excessive noise, smell, or taste of water.
8. This Warranty does not cover damage caused by the use of parts that are not genuine Aquasana parts. This includes, but is not limited to replacement filters.
9. Except when specifically prohibited by the applicable state law, the Owner, and not the Manufacturer, shall be liable for and shall pay for all charges for labor or other expenses incurred in the removal, repair or replacement of the water filter or any component part(s) claimed to be defective or any expense incurred to remedy any defect in the product. Such charges may include, but are not necessarily limited to:
 - a. All freight, shipping, handling and delivery costs of forwarding a new water filter or replacement part(s) to the owner.
 - b. All costs necessary or incidental in removing the defective water filter or component part(s) and installing a new water filter or component part(s).
 - c. Any material required to complete, and/or permits required for, installation of a new water filter or replacement part(s), and
 - d. All costs necessary or incidental in returning the defective water filter to a location designated by the Manufacturer.

HOW TO GET SERVICE

To receive service under this Warranty, you must contact Aquasana (A. O. Smith Water Treatment (North America), Inc.) at 1-866-662-6885 or support@aquasana.com within the Warranty Period to describe the problem to a customer service representative who will verify that the product is under Warranty and determine whether a part or the system will be replaced and whether you must send back the unit. You will be required to provide both proof of purchase and proper installation.

WARRANTY REGISTRATION

Warranty registration is not required for coverage under the Aquasana Limited Warranty and is not necessary for factory direct purchases made from www.aquasana.com. If you purchased from a retailer or an authorized reseller, please complete the online Warranty registration form at www.aquasana.com/warranty. Proof of purchase from an Aquasana authorized dealer is required. Once registered online, we will have a record of your purchase.

HOW STATE LAW APPLIES

This Warranty gives you specific rights and you may have other rights which vary from state to state.

Protect your investment and save money with Water for Life®.



Extended Limited Warranty

Our performance promise to you – free replacement parts when needed.*



Discounted Replacements

The only way to lock in a 15% discount on replacement filters.



Free Shipping

Replacements shipped to you right when you need them – at no extra cost.



No Contract

Free to join and cancel anytime – no long-term commitment required.

CONTACT US TO LEARN MORE



866-275-2319



waterforlife@aquasana.com

**Exclusions apply. Limited Warranty details are available at aquasana.com. Benefits are for the term of Water for Life membership.*



LOVE IT?

Please let us know with a review on Aquasana or your retailer's website.



NEED HELP?

Give us a call at **866-662-6885** and tell us what's going on.

Aquasana, Inc.
6310 Midway Road
Haltom City, Texas 76117
866.662.6885 USA
877.332.7873 Canada
www.aquasana.com

AQ-4100-OM-20260302
100356241