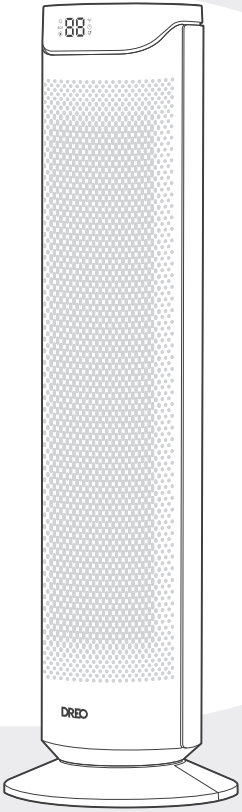
DREO | Tower Heater 343

USER MANUAL



Thanks for Choosing DREO!

Your support means the world to us.
We hope you enjoy our product as much as we did creating it.

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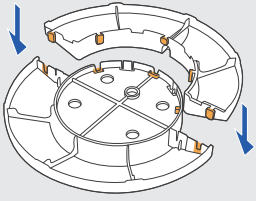
ASSEMBLING YOUR APPLIANCE

01

Assembly Instructions

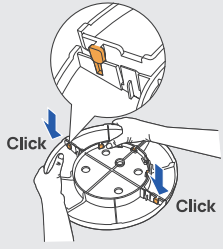
When using the appliance for the first time, remove the wraps and attach the parts by following the steps below.

❶



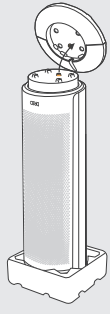
Match the rectangle cutout with the rectangle support on the base.

❷



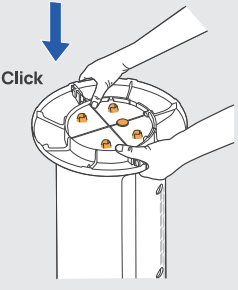
Press down on the edge until you hear a click to securely snap the two base halves together.

❸



Align the center column with the center hole on the base.
Make sure it is placed on the protective cardboard on the ground.

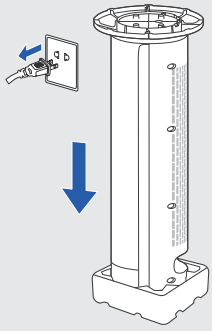
❹



Attach the base to the heater bottom. Press the base until you hear a click to lock it in place.

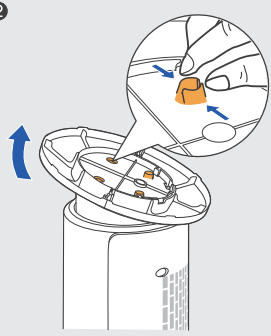
Detaching the Base

❶



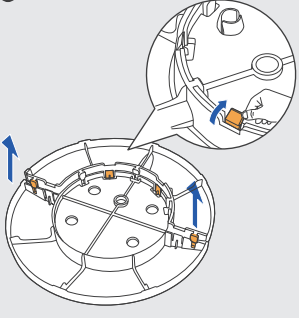
Unplug the heater, then turn it upside down. Make sure it is placed on the protective cardboard on the ground.

❷



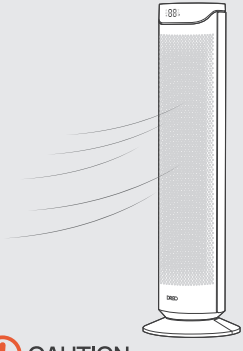
Pinch each of the 4 columns while manually detaching the base from them.

❸



Gently pull the 4 triangular locks open and separate the two base halves.

❹



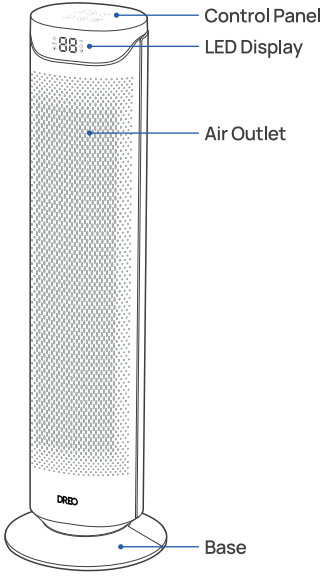
CAUTION

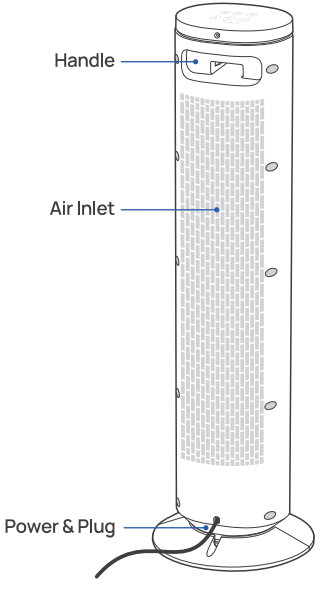
Do not operate the heater if the base has not been installed.

KNOWING YOUR APPLIANCE

02

Package Contents





User Guide



Remote Control



2 x AAA Batteries

USING YOUR APPLIANCE

03

Control Panel



Power

- Touch to turn the heater on or off.

Note:
When the heater is plugged into the electric outlet, the power indicator will light in red.
Once turned off, a 30-second countdown will show up on the display as the fan will continue to run for 30 seconds to blow out the remaining heat.



Mode

Touch to switch between →ECO→ .

Power heat with three heating levels:
H1 (1000W), H2 (1300W), H3(1500W).

ECO The heater will automatically select its optimal heating power, depending on the difference between the set temperature (41-95°F) and ambient temperature.

Note:

- When the ambient temperature reaches the set temperature, the heater will turn off automatically in 30 seconds.
- When the ambient temperature drops below the set temperature, the heater will operate on low or high power (1000W or 1500W), depending on the difference between the two temperatures.

Fan only.

Mute/Unmute

To turn on/off the button sounds, long press the Mode button on the panel for 3 seconds.



Timer

- When the heater is on, touch to set a timer (0-12h)
  After the timer ends, the heater will turn off automatically.
- To cancel, set the timer to 0 hour.

Settings Adjustment

- In Power Heat mode, touch ⊕ or ⊖ to adjust the heating level.
- In ECO mode, touch ⊕ or ⊖ to adjust the set temperature.

Note: In ECO mode, the heater will stop heating automatically when the set temperature has been reached. If your heater stops heating frequently please raise the set temperature, or switch to Power Heat mode.

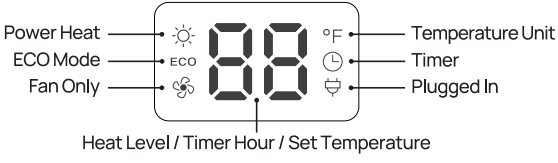
Child Lock

Long press ☰ and ⊖ for 3 seconds to activate / deactivate the Child Lock function, when activated, the display will show "LC", and all the buttons on the space heater will be locked.

Oscillation

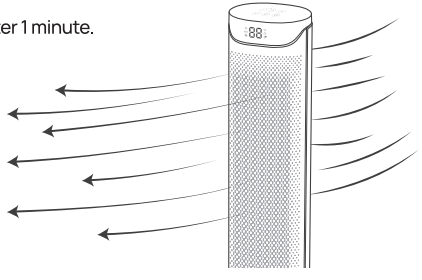
Touch to turn on or off oscillation.

Control Panel



More Features

Display auto turns off after 1 minute.



Memory

If the heater is turned OFF or disconnected from power, it will operate under the previous settings (except the timer setting) when it is turned ON again.

Tip-over Protection

When the heater is tipped over, it will shut off automatically with the error code "**P4**" on the display.

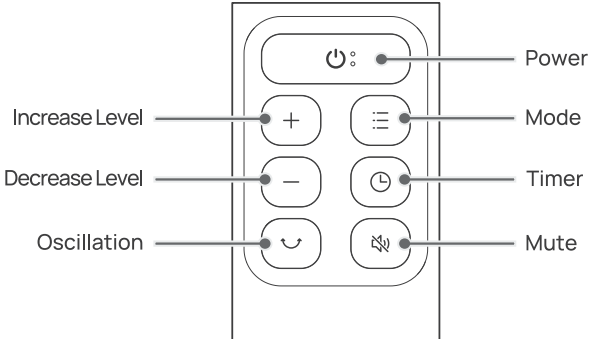
24-Hour Auto Off

This feature is not ON by default.
When this feature is ON, the heater will shut off automatically after continuously running for 24 hours.
Long press the Timer button for 3 seconds to turn this feature ON/OFF when this heater is on standby. The display will show "On" and "OF" respectively.

Overheat Protection

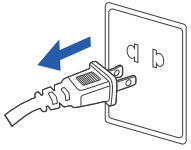
When the heater overheats, it will shut off automatically with the error code "**FF**" on the display.

Remote Control

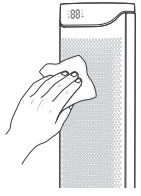


CLEANING AND MAINTENANCE

04

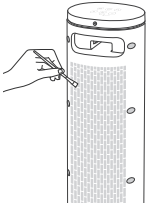


Always turn off and unplug before cleaning.



Outer Surface

Gently wipe off the dust with a soft, dry cloth.



Air Inlet

Use a soft, dry cloth or a cotton-tipped swab to remove any dust from the air inlet.

ATTENTION

 DO NOT unscrew the unit.	 DO NOT use cleaning agents.	 DO NOT use abrasive scrubbers.



Fire or electrical shock hazard.
DO NOT immerse the main unit in water.
NEVER allow water to get inside the heater.



Except for cleaning, any servicing should be performed by an authorized service representative.



Store in a cool, dry area and keep the cable out of high-traffic areas to avoid tripping hazards.

TROUBLESHOOTING 04

Problem	Possible Causes	Solution
Malfunction codes on LED display	E2 - Temperature sensor short circuit	Unplug it from the power source and contact Customer Support.
	E1 - Temperature sensor open circuit	Unplug it from the power source and contact Customer Support.
	FF - Overheat Protection	Unplug and wait for it to cool down before plugging again.
	P4 - Tip-Over Protection	Place the heater back on a flat, level and stable surface.
Heater does not start	Power cord is not properly plugged in.	Connect the plug to a powered electrical outlet.
	Overheat protection has been activated.	Unplug and allow it to cool.
		Remove any objects on or near the heater.

Heater does not start	No power is passing through the unit.	Ensure that your circuit breaker or fuse is working properly.
		Ensure that your heater is placed on a flat and even surface.
	The set temperature is lower than the ambient temperature.	Ensure that the temperature is set to be higher than the ambient temperature.
The heater suddenly stops during heating.	The temperature exceeds the threshold of the thermal cut off.	Turn off and unplug the unit. Allow it to cool and plug into the electrical outlet again.
	The heater is tipped over.	Place it on a flat, level and stable surface.
	In ECO mode, the heater will turn off heating automatically when the set temperature has been reached.	This is normal. If your heater turns off frequently, please raise the set temperature or switch to Power Heat mode.

If your problem is not listed or still persists, please contact our Customer Support (see page **11**).

Model No.: DWSH43
Rev_EN_1.0

Reach out to us, it's easy!

(888) 290-1688 (Mon - Fri, 9:00 am-5:00 pm PST/PDT)

support@dreo.com

www.dreo.com

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Contact us to get expert support.

support@dreo.com (888) 290-1688 www.dreo.com

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