Lefant

Lefant M265/M210 PRO OMNI Serier

Robotic Vacuum Cleaner User manual

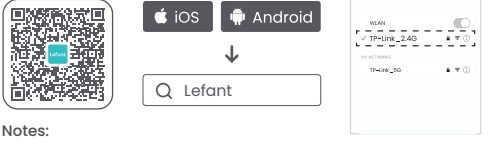
Scan the QR code for the English version of the online user manual.
Scannen Sie den QR-Code, um das Online-Handbuch auf Deutsch zu erhalten.
Scannez le QR code pour obtenir le manuel en ligne en français.
Scansiona il codice QR per ottenere il manuale online in italiano.
Escanee el código QR para obtener el manual en línea en español.
コードをスキャンして、日本語のオンライン マニュアルを取得します。

Please read this instruction manual carefully before using the product and keep it in a safe place for future reference.

Thank you for choosing Lefant.
This manual will guide you to fully understand and quickly install the robotic vacuum cleaner (hereinafter referred to as "the robot"). It will also provide detailed information on usage and maintenance to help you have the best product experience.
If you encounter situations not properly addressed in this user manual, please contact our after - sales service. We'll solve your specific problems. For more information, please visit the official website of Lefant ROBOTICS: **www.lefant.com**, or send an email to the following email address:

NA: support.us@lefant.com
EU: support.eu@lefant.com
SG: support.sg@lefant.com
MY：support.my@lefant.com
JP: support.jp@lefant.com
Other countries: support@lefant.com
Facebook: @LEFANTOFFICIAL

You can scan the QR code or download the "Lefant" app from the app store to connect to the robot and unlock more features.



Notes:

・After the installation of the robot, please follow the instructions on the mobile app to complete registration, logging in, and network configuration.
・Before configuring the network, please ensure that your phone and home network are connected.
・The WiFi wireless connection of this product supports 2.4GHz, frequency band networks.

The product shown in the illustrations may differ from the actual appearance. Please refer to the physical product for details.

Safety Information

Precautions

• For floor cleaning only in household environments. Do NOT use outdoors (e.g., open balconies), on non-floor surfaces (e.g., sofas), or in commercial/industrial settings.
• Clean or maintain the auto mop-cleaning station (hereinafter referred to as the "Base Station") and the robot only when the Base Station is powered off and the robot is turned off.
• Do NOT treat the robot and Base Station as toys, or ride/stand on them. Supervise children and pets to keep them away when the robot or Base Station is in operation.
• Do NOT use this product in rooms where infants or toddlers are sleeping.
• This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
• If used in elevated environments (e.g., duplex floors), install a sturdy physical barrier to prevent accidental falls of the robot that may cause personal injury or property damage.
• Do NOT allow any body parts of humans or pets to approach the robot's rotating brush head or insert into the machine's gaps to avoid injury.
• Before use, clear scattered wires and other debris on the floor, and move unstable, fragile, valuable, or potentially hazardous items to prevent entanglement, jamming, dragging, or knocking-over by the robot, which may lead to personal injury or property damage.
• Ensure the floor for robot operation is free of standing water; otherwise, water ingress may damage the robot.
• Do NOT use to clean any burning objects (e.g., unextinguished cigarette butts, matches, ashes, etc.) or any flammable and explosive materials (e.g., lighters, gasoline, toners and powders used in printers or copiers, etc.).
• Before use, ensure that components such as the dust bin, filter, side brush, and mopping pad are properly installed.
• Do NOT rinse the robot or Base Station with any liquid.
• Do NOT use to clean high-pile carpets (some dark-colored carpets may not be cleaned effectively).
• If the product is damaged in any way, do NOT use it and contact the official after-sales service promptly for resolution.
• Do NOT store or use the product in environments where the temperature exceeds 40℃ or drops below 0℃, or where the floor has any liquids or viscous substances.

• Do NOT use any disinfectants other than the officially-approved cleaning fluids; otherwise, it may cause severe damage to the robot and Base Station.
• Do NOT place any objects on the robot or Base Station, nor cover them with any items (including dust covers).
• Avoid hard or sharp objects (e.g., construction waste, glass, iron nails, etc.) on the floor where the robot operates; otherwise, it may scratch the robot and the floor.
• Always place the Base Station on a level, hard indoor floor. Keep the robot, Base Station, and power cord away from open flames, heat sources (e.g., radiators), damp or wet areas, narrow spaces, or locations where the robot may be at risk of falling.
• Put away fragile items and debris (e.g., vases, mirrors, plastic bags, etc.) placed on the floor to prevent damage to valuables caused by the robot's obstruction or slight collision during operation.
• Do NOT place low-profile objects such as floor mats or shoes at staircases or other locations where the robot may fall; otherwise, it may interfere with the normal operation of the robot's anti-drop sensor and cause the robot to fall.
• Use this product in accordance with the instructions in this manual. The user shall be liable for any losses or injuries caused by improper use, as well as any indirect damages arising from the use, misuse, or inability to use this product.

• This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

SAVE THESE INSTRUCTIONS

To satisfy RF exposure requirements, a separation distance of 20 cm or more should be maintained between this device and persons during device operation.
To ensure compliance, operations at closer than this distance is not recommended. The antenna used for this transmitter must not be co-located in conjunction with any other antenna or transmitter.

	For indoor use only
⎓	Direct current
~	Alternating current

Correct Disposal of this Product

This marking indicates that this product should not be disposed of with other household waste throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To recycle your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can safely recycle this product.



Federal Communications Commission (FCC) Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generate, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution:
Any changes or modifications not expressly approved by the party responsible for compliance could void the user 5s authority to operate this equipment.

RF exposure warning
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter.

IC Caution:

- English:
This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
RF exposure statement:
The equipment complies with IC Radiation exposure limit set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

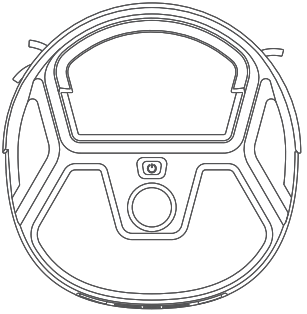
- French:
Cet appareil contient des émetteurs / récepteurs exemptés de licence conformes aux RSS (RSS) d'Innovation, Sciences et Développement économique Canada. Le fonctionnement est soumis aux deux conditions suivantes:
(1) Cet appareil ne doit pas causer d'interférences.
(2) Cet appareil doit accepter toutes les interférences, y compris celles susceptibles de provoquer un fonctionnement indésirable de l'appareil.
Tout changement ou modification non expressément approuvé par la partie responsable de la conformité pourrait annuler l'autorité de l'utilisateur à utiliser l'équipement.
Déclaration d'exposition RF:
L'équipement est conforme à la limite d'exposition aux radiations de la IC établie pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20cm entre le radiateur et votre corps.

-CE DOC
Hereby, Shenzhen USEER Robotics Co., Ltd. declares that the radio equipment type M265/M210 PRO OMNI series is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: cn.useerobot.com.

Battery and Charging

• This product is only compatible with the charging base station specially provided by the manufacturer.
• Be sure to confirm and use a qualified power source with reliable grounding. Otherwise, there is a risk of electric shock and other hazards.
• If there is no power source with reliable grounding, please have a professional electrician rectify it before using this product.
• Do not disassemble, repair, or modify the battery and the charging base station without authorization.
• If the charging base station is not going to be used for an extended period, unplug the power plug.
• Do not dispose of used batteries casually. They should be handed over to a professional recycling institution for proper disposal.
• Do not use any third-party batteries, chargers, charging cables, or charging docks, etc.
• Do not wipe or clean the charging pins of the charging base station with wet wipes, damp cloths, or wet hands.
• Use this product in an environment where the power supply voltage matches the voltage marked on the base station.
• When transporting the product, ensure it is powered off and turned off, and it is recommended to use the original packaging box for packaging.
• Do not use a power cord that is not included with the product. Otherwise, it may cause smoking, overheating, or even a fire.
• If the usage area is prone to thunderstorms or the power supply voltage is unstable, etc., it is advisable to take appropriate protective measures.
• Using this product with any type of power converter is prohibited. Otherwise, the warranty will become invalid immediately, and there may be potential dangers.
• Do not use a damaged power cord. If the power cord is damaged (including breakage, fracture, etc.), stop using it immediately and contact the customer service promptly.
• If the robot will not be used for a long time, fully charge it, turn it off, and store it in a cool, dry place. Charge it at least once every month to prevent the battery from being over-discharged.
• State that during charging, the battery must be placed in a well-ventilated area.
• The charger shall operate within an ambient temperature range of 0°C to 40°C (32°F to 104°F) during charging. Do not charge the robot in environments below 0°C or above 40°C to avoid battery damage.
• **WARNING! DO NOT ATTEMPT TO CHARGE A NON-RECHARGEABLE BATTERY.**

A Product Introduction



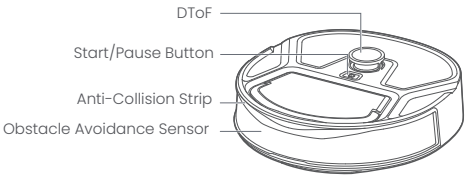
Button Operation

1. Press and hold for 3 seconds: Power on
(The robot will automatically power on wh en charging.)
2. Single click: Start or pause
3. Double click: Automatically return for charging
4. Press and hold for 6 seconds: Enter the network configuration state
(Network configuration operation: Open the app, select "Add device", then press and hold for 6 seconds until you hear the power-on voice prompt. Wait until the app scans the device and then follow the network connection instructions to pair it.)
5. Press and hold for 12 seconds: Power off

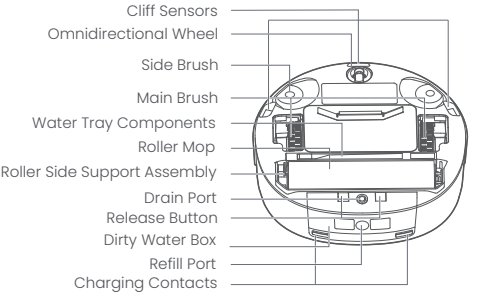
Explanation of Button Light Effects

1. Purple light breathing: Charging (Battery level < 50%)
2. Blue light breathing: Charging (Battery level> 50%)
3. Blue light flashing: The robot enters the network configuration state
4. Steady Red Light: The robot automatically returns for charging due to low battery level

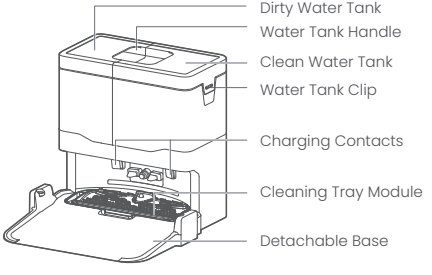
A1 Robot (Top View)



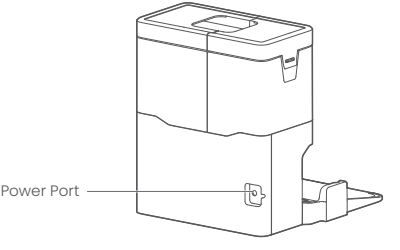
A2 Robot (Bottom View)



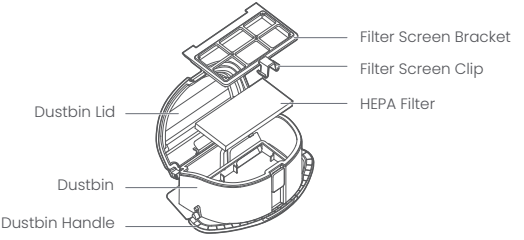
A3 Base Station



A4 Base Station (Back Side)



A5 Dustbin



A6 Power Adapter



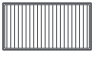
A7 Side Brush



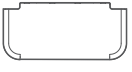
A8 Roller mop



A9 HEPA Filter



A10 Detachable Base



A11 Cleaning Brush



A12 User Manual

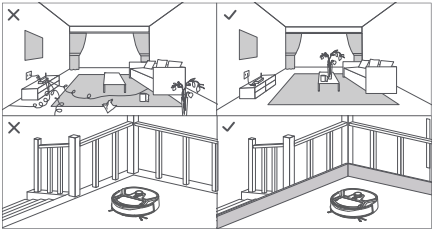


A13 Cleaning Solution



B Product Installation

Special Tip

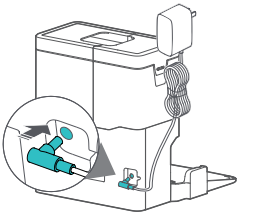


1. Please clean up the sundries such as scattered wires, hard objects and sharp objects (such as iron nails and glass) on the floor before starting, and move away the items that are easy to tip over, fragile, valuable and those that may cause danger. Avoid the robot from getting entangled, stuck, dragged or knocked over, which may lead to personal injury or property damage.
2. If using this product in a suspended environment, make sure to use a firm physical barrier to prevent personal injury or property damage caused by the accidental fall of the robot.
3. Before use, ensure that there is no accumulated water on the floor, and do not wash the main unit with water to prevent the robot from being damaged due to water penetration.

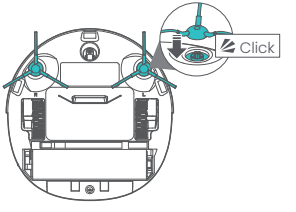
Tips:
* It is recommended to follow the robot throughout the first cleaning process and assist in handling some possible minor problems. After dealing with these problems, the robot can smoothly carry out autonomous cleaning in subsequent cleanings.
* Do not let the robot suck up hard objects or sharp objects (such as decoration waste, glass, iron nails, etc.), otherwise it may scratch the robot and the floor.

B1 Preparation Work

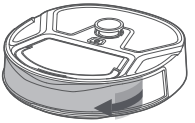
1. Insert the power adapter firmly into place as shown in the illustration.



2. Align the side brush with the side brush mounting shaft, press down firmly until you hear a "click" sound, indicating successful installation.

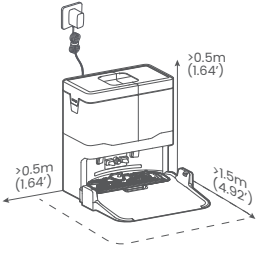


3. Remove the protective film from the robot.



B2 Base Station Installation

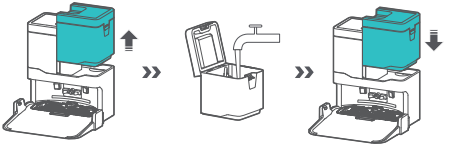
Place the base station on a flat surface and plug the power adapter into a power socket. Ensure that there are no objects within a 0.5-meter range on both sides and a 1.5-meter range in front of the base station to prevent signal obstruction.Do not place reflective objects such as full-length mirrors around the base station, as this may cause signal reflection and affect the performance of the product.



B3 Fill The Clean Water Tank

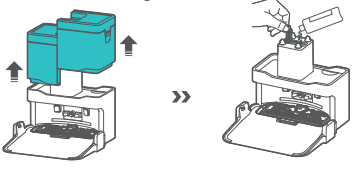
Lift the clean water tank upward, open the upper cover of the water tank and add clean water. After adding water, tightly close the upper cover of the water tank and install the clean water tank back into the base station. Please ensure that the water tank is fully installed in place.

*Do not pour hot water into the tank, as it may cause the tank to deform. Do not add cleaning solution to the tank, as it may result in an excessively high concentration of the cleaning solution, affecting the normal use of the robot.



B4 Add The Cleaning Solution

Remove the clean water tank and the dirty water tank. Open the seal plug and pour the cleaning solution into the cleaning solution cartridge. After filling, close the seal plug and reinstall the tanks, ensuring they are fully seated and secured without wobbling.

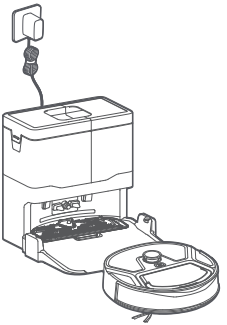


B5 Power On and Charge

Press and hold the power button (⏻) to turn on the device. After waiting for the power indicator light to stay constantly on and for the voice prompt, place the robot in front of the base station. Make sure that the base station is powered on. Press the power button (⏻) twice briefly, and the robot will automatically return to the base station for charging.
For daily use, keep the robot in a charged state to maintain the battery performance.

During charging:

* When the battery level is less than 50%, the purple light breathes.
* When the battery level is greater than 50%, the blue light breathes.



Tips:

* When the robot is charged while it is turned off, it will automatically turn on during the charging process.
* It may not be possible to turn on the robot when the battery is low. Please place the robot directly into the base station for charging.

C Download and Connect The APP

C1 Download The App

1. Search for "Lefant" in the app store.
2. Scan the QR code to download and install the Lefant app.



C2 Enter The Network Configuration Mode

Press and hold the power button (⏻) for 6 seconds until you hear the voice prompt "Entering network configuration mode". At the same time, the power indicator light starts to flash slowly in blue, indicating that the robot has entered the network configuration mode.

Note: When the router's configuration is modified, the password is forgotten, or for other reasons that cause the mobile phone to be unable to connect to the robot, you can repeat this step to re - add the device.

C3 Add Device

Open the home page of the mobile app, then click the "Add Device" button or the "**+**" button. Add your device as prompted on the page.

Note:

* Due to the upgrade and update of the mobile app, there may be slight differences between the actual operation and the above description. Please follow the guidance in the mobile app for operation.
* If the robot is in the waiting - to - connect state for more than 3 minutes, the WiFi function will be automatically turned off. To connect again, please re - enter the network - configuration mode.

D Product Use Instructions

D1 Power On/Power Off

1. Press and hold the power button (⏻) for 3 seconds to power on. The power indicator light will turn on, and the robot will enter the standby state.
2. Press and hold the power button (⏻) for 12 seconds to power off, and this task will come to an end.

Note: The robot cannot be powered off while it is being charged.

D2 Start Cleaning

Briefly press the power button to start the cleaning, and the robot will dynamically plan the cleaning route. By default, after mapping along the walls, it will adopt the method of filling in a zigzag (bow-shaped) path to efficiently cover and clean each room one by one.

Notes:

* To ensure that the robot can return to the base station smoothly, it is recommended to let the robot start automatically from the charging state. During the cleaning process, do not move the base station.
* If the robot's battery level is too low, please charge it first before starting the cleaning.
* Before cleaning, please tidy up all kinds of wires on the floor (including the* power cord of the base station) and valuable items to avoid electrical power outages, damage to items, or wire entanglement caused by the robot dragging during cleaning.
* If the cleaning time is less than 5 minutes, a new map will not be created, nor will it overwrite the original map.
* When the battery level is insufficient during the cleaning process, the robot will automatically return to the base station for charging. After the battery level reaches 80%, it will automatically return to the interruption point to continue cleaning.

D3 Pause

When the robot is in operation, press the power button (⏻) briefly once to pause. Press the power button (⏻) briefly twice to make the robot return to the base station for charging. In the paused state, press the power button (⏻) briefly once to resume cleaning. Alternatively, place the paused robot back onto the base station (ensuring alignment with the charging contacts) to terminate the cleaning task.

D4 Sleep Mode

If the robot remains idle for more than 5 minutes, it will automatically enter sleep mode and can be woken up by pressing any button.
When the battery level is below 70%, the robot will shut down after 24 hours of standby.
When the battery level is below 30%, the robot will shut down 10 minutes after entering sleep mode.

D5 Do Not Disturb Mode

The factory default active period is 22:00–08:00. You can use the mobile app to modify the Do Not Disturb period or turn it off. You can also separately set whether the robot starts cleaning tasks, automatic resumption of cleaning, dust collection, mop cleaning and mop drying during the Do Not Disturb period, as well as turn the voice broadcast on or off.

D6 Clean The Roller Mop

After starting a cleaning task, the robot will first clean the roller mop before setting off to sweep. The interval for roller mop rewashing can be selected as needed on the app. After the roller mop is cleaned, the robot will automatically return to the relay point to continue cleaning. You can manually control the robot to rewash the roller mop via the mobile app, and the mop washing process can be stopped in the device settings on the app during operation.

Notes:

* To ensure the robot can return to the base station normally for roller mop cleaning, it is recommended to let the robot start cleaning automatically from the charging state.
* Do not move the base station during the cleaning process, as this may affect the robot's ability to return to the base station.

D7 Air Dry

After the robot completes the cleaning task, it will return to the base station to clean the mop and then air-dry it automatically.

D8 Charging

After the cleaning is completed, the robot will automatically return to the base station for charging. Press the power button (⏻) twice briefly, and the robot will automatically return to the base station for charging. When the robot is charging, the indicator light on the button will flash in a breathing pattern and turn off once the robot is fully charged.

Note: If the robot fails to locate the base station, it will automatically return to its starting position. Please manually place the robot in front of the base station and press the (⏻) button twice briefly to start automatic return for charging, or manually place the robot back into the base station. Meanwhile, the indicator light on the robot's main button will flash to indicate that it is charging.

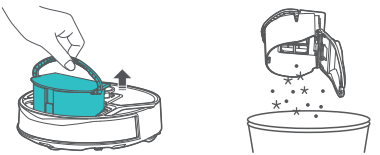
E Maintenance

Note:

* Before cleaning or maintaining the base station and the robot, make sure to power off the base station and turn off the robot.
* The frequency of component replacement is determined by the actual usage situation. In case of abnormal wear, the components should be replaced in a timely manner to avoid affecting the cleaning effect.

E1 Dustbin

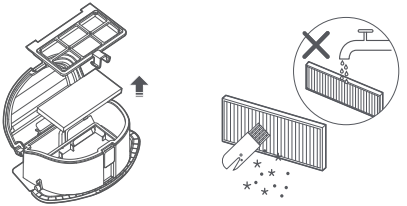
1. Lift the dustbin handle upward to remove the dustbin.



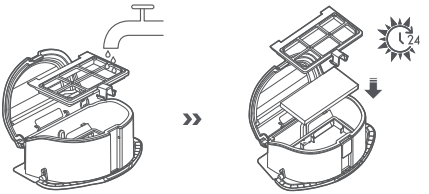
2. Squeeze the filter screen clip to unlock it, then remove the filter screen bracket.



3.Remove the filter screen bracket and clean it with the cleaning brush. Do not wash it with water.
Replace the filter with a new one according to its actual wear condition to maintain optimal cleaning performance.

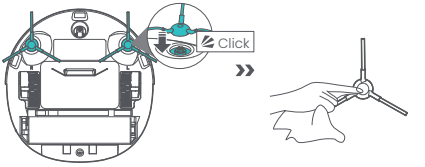


4. The main body of the dustbin and the filter screen bracket can be washed with water. After cleaning, air-dry them for at least 24 hours to ensure they are completely dry, then reinstall them in sequence for use.



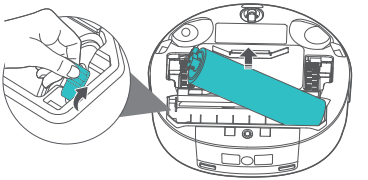
E2 Side Brush

Pull the side brush upward firmly to remove it. After cleaning the side brush, reinstall it. Replace the side brush with a new one according to its actual wear and tear.

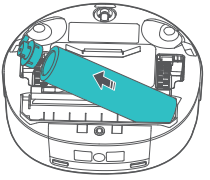


E3 Roller Mop

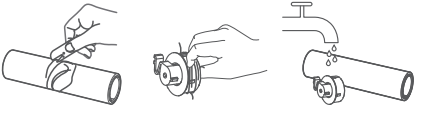
1. Open the latches on the sides of the roller support, then lift the roller assembly upward.



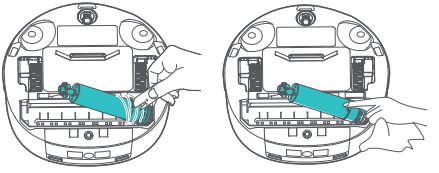
2. Remove the roller side support assembly and the roller mop in sequence.



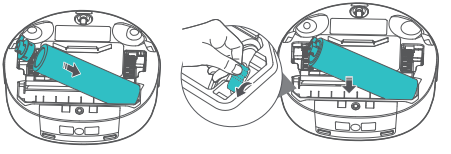
3.Remove hair, dust and other foreign matter from the roller mop and the roller support assembly.
Replace the roller mop with a new one according to its actual wear condition to ensure consistent cleaning effectiveness.



4.Remove hair, dust and other foreign matter from the surface of the roller chamber.Do not rinse the main unit with water.

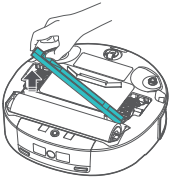


5. After completing cleaning and maintenance, reinstall all components in sequence. Ensure the roller side support assembly is properly fitted in place, and push down the roller side support latches to lock them securely.

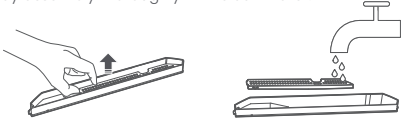


E4 Water Tray Components

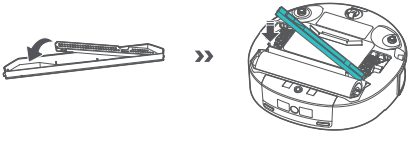
1.Open the water tray latch, lift it upward to remove the water tray.



2.Remove the water tray filter screen, and rinse the water tray assembly thoroughly with clean water.

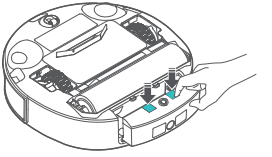


3.After cleaning, install the water tray assembly and filter according to the diagram, then place them back onto the robot. Ensure that the assembly is flush, fitted snugly and without looseness against the main unit after installation.

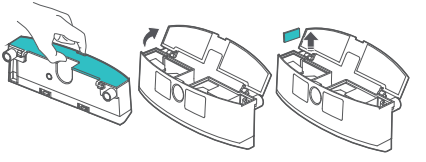


E5 Dirty Water Box

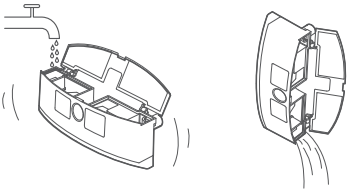
1.Press the release buttons simultaneously with both hands to remove the dirty water box.



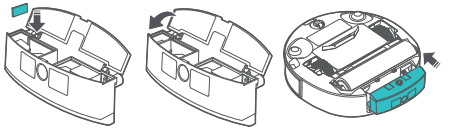
2.Open the dirty water box cover as shown in the diagram,remove the mudguard and clean the sediment on itssurface.



3.Rinse the sediment and other foreign matter thoroughly from the inside of the dirty water box to prevent sediment accumulation and clogging, which may impair the drainage performance of the dirty water box.



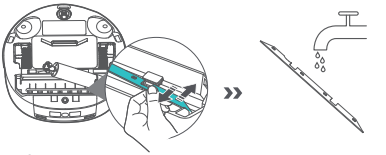
4.After cleaning, reinstall the mudguard, align the dirty water box with the robot's water tank mounting port, and press firmly on the dirty water box until a "click" sound is heard. Ensure the dirty water box fits seamlessly against the main unit without looseness, indicating successful installation.



E6 Metal Scraper Strip

Pull the metal scraper strip outward to remove it. After cleaning, reinstall it into the scraper holder slot according to the diagram.

Note: When reinstalling the metal scraper strip after removal, it must be fully snapped into the holder. Failure to do so will affect the normal operation of the robot.



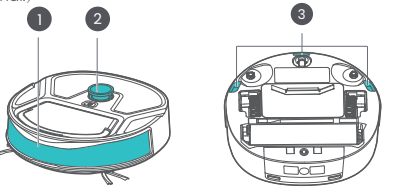
E7 Robot Sensors

Wipe and clean all sensors on the main unit with a soft, dry cloth, including:

① Obstacle Avoidance Sensor

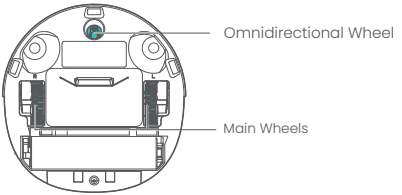
② DToF

③ Cliff Sensors（It is recommended to clean the cliff sensors once a week to prevent dust from blocking it and affecting the signal.）



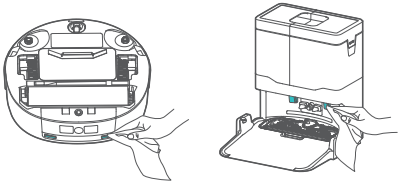
E8 Robot Components

Use a soft, dry cloth to clean dust and foreign matter from the robot's omnidirectional wheel and main wheels. Clean as needed based on actual usage.



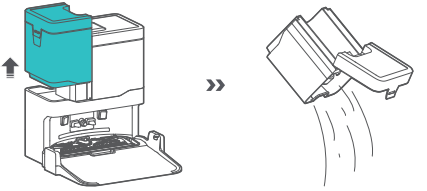
E9 Charging Contact

Ensure the robot is turned off and the base station's power plug is unplugged first. Then, wipe and clean the charging contacts on the main unit and the base station with a soft, dry cloth to avoid the risk of electric shock.



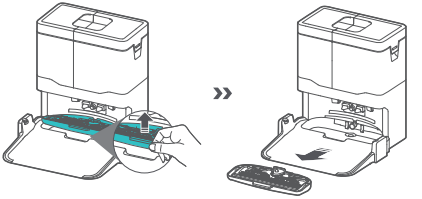
E10 Dirty Water Tank

Remove the dirty water tank, empty it, and rinse with clean water. Dry the surface, reinstall it into the base station, and ensure it is secure and free of looseness.

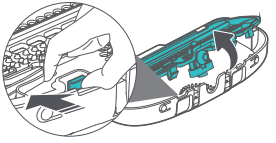


E11 Washing Tray Assembly

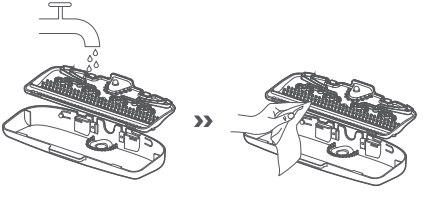
1.Lift the front edge of the cleaning tray assembly, then pull it outward to remove it after it loosens.



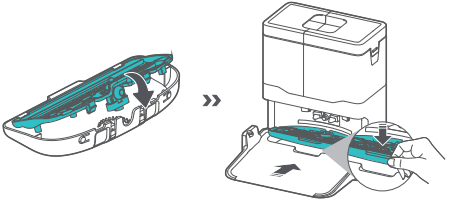
2. Press to open the washing tray latch, then lift the washing tray upward.



3. After cleaning the washing tray assembly, wipe off the water stains on its surface with a soft, dry cloth.



4. Reassemble the washing tray assembly as shown in the diagram and install it into the base station. After installation, ensure the surface of the assembly is level with the surrounding parts and has no protrusions — this indicates that it is properly installed.



Basic Parameters

Robotic Vacuum Cleaner	
Model	M265/M210 PRO OMNI
Wireless Connection	WiFi Smart Fast Connect
Robot Operating Voltage	14.4V ⎓
Maximum Power Of The Main Unit	45W
Charging Time	< 5.5 hours

Rechargeable lithium-ion battery Pack	
Type	Li-ion
Number	1
Rated Capacity	2900mAh
Rated Energy	41.76Wh
Nominal Voltage	14.4VDC

Auto Mop-Cleaning Station	
Model	A2
Power Input	19V ⎓ 1A
Rated Output	19V ⎓ 1A
Rated Input Power (Air-Drying State)	5W
Rated Input Power (Charging + Air-drying State)	18W
Adapter model	
K30-V1000R190-019A0-US	AD-0191900100US
K30-V1000R190-019A0-DE	AD-0191900100EU
K30-V1000R190-019A0-GB	AD-0191900100UK
K30-V1000R190-019A0-AU	AD-0191900100AU

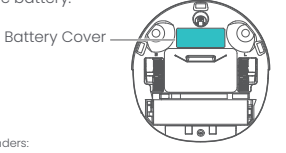
Environmental Protection Instructions

Steps to Remove the Battery

* The following information is only applicable when disposing of this robot and is not a part of the daily operation instructions.

The chemical substances contained in the lithium-ion battery built into this product may cause environmental pollution. Please remove the battery before scrapping the product and hand it over to a professional battery recycling station for centralized disposal.

1. Let the robot run until it is completely out of power and automatically shuts down without charging.
2. Make sure the robot is turned off.
3. Remove the screws of the battery cover on the bottom shell of the robot.
4. Open the battery cover.
5. After taking out the battery, pull out the connector plug of the battery.



Reminders:

• When disassembling the battery, make sure the battery is fully depleted and the robot is disconnected from the charging dock.

• Please remove the entire battery pack at once. Do not damage the battery pack casing to avoid short - circuits or leakage of hazardous substances.

• If the battery has exudate and you accidentally come into contact with it, rinse the affected area with plenty of clean water and seek medical attention immediately.

Frequently Asked Questions

During the use of the product, if the following problems arise, you can check and refer to the relevant information to solve the malfunction issues.
If you can't eliminate the malfunctions according to the operations in the table, you can contact the official after-sales service.

Problem Type	Solutions
Unable to Power On	- Battery power is insufficient. Please dock with the base station to charge before use. - Battery temperature is too low or too high. Please use it in an environment of 0 - 40°C (32°F - 104°F).
Unable to Charge	- The base station is not powered. Please confirm that both ends of the base station power cord are properly plugged in. - Poor contact. Please clean the charging contacts of the base station and the robot.
Unable to Return to Base Station	- The robot did not start cleaning from the base station. - There are too many obstacles near the base station, which affect the robot's return. Please clear the surrounding obstacles. - If the base station was moved or lost power while the robot was performing a cleaning task, manually place the robot back on the base station or check if the base station is powered on.
Unable to Connect to WiFi	- The WiFi network password is incorrect. Please ensure that the password of the connected WiFi network is correct. - The WiFi signal is weak. Please make sure the robot is within an area with good WiFi signal coverage. - The WiFi connection is abnormal. Please long - press the robot's power button for 6 seconds to re - enter the network - configuration mode, and use the latest version of the mobile app to connect again.
Unusual Noise During Cleaning	- The omnidirectional wheel has accumulated dust or been entangled by fine substances like hair during cleaning. It is recommended to use a screwdriver to pry out and clean it thoroughly. - Suction inlet, side brush or drive wheel may be entangled with foreign objects. Please pause the robot before checking and cleaning. - Hard objects may have entered the dustbin. Please check the dustbin and its opening and clean the foreign objects.
Robot Returns to Base Station with Insufficient Battery but Doesn't Resume Cleaning	- Please confirm that the robot is not in the Do Not Disturb mode, as it will not automatically resume cleaning in this mode. - Manually charging the robot or placing it back on the base station will not trigger it to resume cleaning.
Reduced Cleaning Performance or Dust Shedding	- The dustbin is full. Please clean the dustbin - The filter is clogged. Please clean the filter or replace it with a new one. - The suction inlet is blocked by foreign objects. Please clean the suction inlet.

Problem Type	Solutions
The self-cleaning effect of the mop is not good.	- The mop is not pasted smoothly. Please paste it smoothly again. - The environment is relatively dirty. It is recommended to use the mobile phone app to switch the mop washing interval to improve the cleaning effect.
It is unable to clean the mop.	- There is no water in the clean water tank or it is not installed properly. Please check and deal with it. - The dirty water tank is full or not installed properly. Please check and deal with it. - The cleaning tray assembly or the cleaning tray is not installed or not installed in place. Please check and deal with it.
The robot has an abnormal cleaning performance.	- Please press and hold the power button (⏻) for 12 seconds to turn off the device, and then turn it on again.

Warranty

This warranty covers the repair or replacement of the malfunction device at our company's discretion for a period of 1-year. In addition this certificate is void if altered. The serial number must be provided as well as all accessories to be eligible for warranty coverage. Please kindly fill in below form accurately and completely.

Order Number: _____

Serial Number: _____

Date of Purchase: _____

Important:

• The warranty period starts from the date of purchase

• When returning this device, carefully pack the product to avoid damage in shipping. Damage in shipping is not covered by the Warranty and shall be the sole responsibility of Buyer. Damage or loss not covered by this Warranty or occurring outside the warranty period will require a fee to cover the cost of handling and shipping. All such fees and costs shall be the sole responsibility of Buyer.

Exclusion

Unless agreed in writing, the warranty will not apply if the defects relate to:

• Consumable parts such as filters, or brushes etc, that are subject to normal wear and tear, and require regular maintenance and/or replacement to ensure the proper functioning of your unit.

• Defects caused by rough or inappropriate handling or use or damage caused by accident, misuse, neglect, fire, water, lighting or other acts of nature, external sources such as weather, electrical outages or power surges.

• Improper operation or maintenance, use not in accordance with the product instructions or connection to improper voltage supply.

• Accident, abuse, misapplication, or any unauthorized repair, modification, or disassembly of the product.

• Any failure to adequately package the product for transportation.

• Use of parts not in accordance with the product instructions.

• Use of parts and accessories other than those produced or recommended by our company.

• Use in a commercial environment as the product is designed for residential use only.

• Consequential and incidental damages.

• Any product(s) purchased from unauthorized dealers/resellers.

• Products used outside the country of purchase.

• Lost and/or stolen products.

Official website

Website: www.lefant.com

Email: NA: support.us@lefant.com
EU: support.eu@lefant.com
SG: support.sg@lefant.com
MY： support.my@lefant.com
JP: support.jp@lefant.com
Other countries: support@lefant.com

Facebook: @LEFANTOFFICIAL

Community: facebook.com/groups/Lefantofficalcommunity

Shenzhen USEER Robotics Co., Ltd.

Building 2, Fashion Brand Industrial Park, E'Bu Town,
Shenzhen-Shanwei Special Cooperation Zone, Shenzhen, Guangdong, China.