

# USER GUIDE AND PRODUCT MANUAL

## YOUR COMPREHENSIVE GUIDE TO THE PICASSOTAB



## WELCOME

This manual is organized to help you get started quickly, understand the device's key features, adjust system settings, find troubleshooting tips, and access support when needed. Use the model-specific sections for details relevant to your table.

**Note:** Your tablet might look slightly different from the illustrations in this user guide. Depending on the version of operating systems and programs, some user interface instructions might not be applicable to your tablet.

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## 1. GETTING STARTED

### 1.1. ALL-IN-ONE PACKAGE

- Tablet, Picasso Pen, Tablet Case
- Screen Protector, Drawing Glove
- Charger with Adaptors, Manual



## 1.2. SETTING UP YOUR TABLET

When you use the device for the first time, do the following to complete the initial setup:

**Attention:** Use only Simbans power adapters.

1. Connect the power cord to the ac power adapter.
2. Connect the ac power adapter to the USB-C connector on your device.
3. Connect the power cord to a proper electric outlet.
4. Press the power button to turn on the computer and follow the instructions on the screen to complete the initial setup.

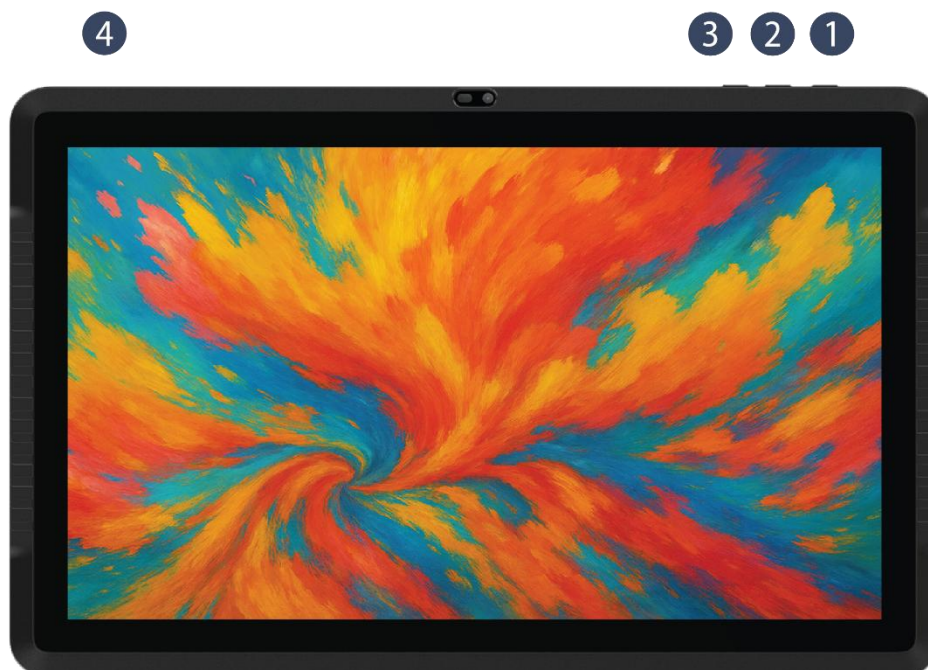
## 1.3. ACTIVATING YOUR PICASSO PEN

### NO CONFIGURATION REQUIRED

- The Picasso Pen activates instantly upon touching the screen.
- No pairing, setup, or configuration needed.

## 1.4. OVERVIEW OF PORTS AND BUTTONS

1. Power On/Off Button
2. Volume Up
3. Volume Down
4. Micro SD Slot



## 2. DEVICE FEATURES

### 2.1. WIRELESS CONNECTIVITY

#### CONNECT TO A WI-FI NETWORK

1. Open your device's Settings app.
2. Tap **Network & internet > Internet**.
3. Tap a listed network. Networks that require a password have a lock icon.

**Tip:** After you connect, the network is "Saved." When your device is nearby and Wi-Fi is on, your device automatically connects to this network.

## USING BLUETOOTH DEVICES

### Turn Bluetooth on or off from the Settings app:

1. From the top of the screen, swipe down.
2. Tap Bluetooth .

**Tip:** To save battery, turn off Bluetooth when not in use. Bluetooth is off in Airplane mode.

### Pair a Bluetooth accessory:

#### OPTION 1: Use the Settings app (all Bluetooth accessories)

1. From the top of the screen, swipe down.
2. Touch and hold Bluetooth .
3. Tap Pair new device.
4. If there's no "Pair new device," check under "Available devices" or tap More: > Refresh.
5. To pair your device, tap the name of the Bluetooth device.
6. Follow the on-screen instructions.

#### OPTION 2: Use notifications (Fast Pair accessories only)

1. Make sure:
  - Your Bluetooth accessory works with Fast Pair. Accessories that work with Fast Pair say so on their boxes.
  - Your device has Bluetooth turned on.
2. Turn on your Fast Pair accessory and put it in pairing mode.
  - Make sure your accessory is near your device.
3. When you get a notification, tap to pair.
4. You'll get a "Device connected" notification.

## 2.2. MANAGING STORAGE VIA STORAGE SETTINGS

### SEE WHAT'S USING STORAGE

1. Open your Settings app.
2. Tap **Storage**.
3. See the categories.

### FREE UP STORAGE YOURSELF

**To pick from a list of photos, videos, and apps that you haven't used recently:**

1. Open your device's Settings app.
2. Tap **Storage** > **Free up space**.
3. To pick something to delete, scroll to the category you want to delete, and tap **Select files**. (If nothing is listed, tap **Browse**.)
4. Choose the files to delete or choose all of them.
5. Tap **Move files to Trash**.

### STORAGE EXPANSION

**OPTION 1:** Using Cloud Storage (e.g., Drive)

1. Go to **Settings** on your tablet.
2. Tap **Storage**.
3. Go to **All Storage** > **Other Storage**.
4. Select your cloud service.
5. Sign in with your account if required.
6. Access and manage your cloud files from the storage menu.

**OPTION 2:** Using a microSD Card

**To Insert a microSD Card:**

1. On the side of the tablet, insert a pin into the hole next to the microSD card slot.
2. The card tray will pop out from the tablet.
3. Place the microSD card onto the tray, then carefully push the tray back into the slot.

4. The tablet should automatically detect the card.
5. If not, go to Settings > Storage to locate and manage the card.
6. Follow any on-screen instructions to access or format the microSD card as needed.

#### To Remove a microSD Card:

1. Unmount the memory card **for safe removal**: From Home screen, tap Settings > Storage > Unmount SD Card.
2. On the side of the tablet, insert a pin into the hole next to the microSD card slot. The tray and the memory card will pop out.
3. Remove the memory card from the tray.
4. Re-insert the tray into the slot.

**Important:** To avoid damage and data corruption, do not remove the memory card while data is being written to or read from the card (for example, while playing a music file stored on the card).

## 2.3. CONNECTING TO AN EXTERNAL DISPLAY

### CONNECTING VIA WIRELESS SCREEN CASTING

1. Ensure the receiving device (Smart TV/adaptor) supports casting and is on the same Wi-Fi as your tablet.
2. Open casting: **Settings > Connected devices > Connection preferences > Cast** or use Quick Settings (Cast/Screen Cast).
3. Select the desired device from the list and wait for connection.
4. Follow on-screen prompts (e.g., confirm PIN or allow on TV).

## 2.4. PRE-INSTALLED SOFTWARE

The PicassoTab comes with the following pre-installed applications, in addition to standard system apps:

- **Concepts:** A flexible vector-based creative workspace/sketchpad where you can take your ideas from concept to reality.



- **Infinite Painter:** A digital painting application that supports multiple brushes, layers, and canvas settings.
- **FlipaClip:** An animation application for creating frame-by-frame animated sequences.
- **Artixo:** A cutting-edge drawing tutorial app featuring video lessons to enhance your drawing skills, pre-installed on your tablet so you can dive into learning right away.
- **Xplore:** An Android app developed by Simbans, designed to enhance your experience with PicassoTab and various drawing app. It brings you exclusive **upgrade offers and coupons**, allowing you to unlock premium features, and take your artwork to the next level.



## 3. SYSTEM & SETTINGS

### 3.1. ADD OR REMOVE A GOOGLE ACCOUNT

#### ADD A GOOGLE OR OTHER ACCOUNT TO YOUR PICASSOTAB

1. Open your device's Settings app.
2. Tap Passwords & accounts.
3. Under "Accounts," tap Add account.
4. To add your Google Account, tap Google. When you sign in with a Google Account, the email, contacts, calendar events, and other data associated with that account automatically sync with your device.
5. Follow the on-screen instructions.
6. If you're adding accounts, you may need to enter your device's pattern, PIN, or password for security.

#### REMOVE A GOOGLE OR OTHER ACCOUNT FROM YOUR PICASSOTAB

1. Open your device's Settings app.
2. Tap Passwords & accounts.
3. Under "Accounts," tap the account you want to remove > Remove account.
4. To confirm, tap Remove account > Delete.
5. If this is the only Google Account on the device, you'll need to enter your device's pattern, PIN, or password for security.

### 3.2. SETTING UP PARENTAL CONTROLS

#### HOW TO SET UP PARENTAL CONTROLS ON GOOGLE PLAY

Parental controls on your tablet allow you to restrict content downloads and purchases from Google Play based on maturity levels. Note that purchase approval settings apply **only** to transactions made through Google Play's billing system.

**Important:** Parental controls do not block access to restricted content via search results or direct links.

1. Open the Google Play app .

2. At the top right, tap the profile icon.
3. Tap **Settings** > **Family** > **Parental controls**.
4. Turn on **Parental controls**.
5. To protect parental controls, create a PIN your child doesn't know.
6. Select the type of content you want to filter.
7. Choose how to filter or restrict access.

### FOR FAMILY MEMBERS WHOSE ACCOUNTS ARE MANAGED WITH FAMILY LINK

1. Open the Family Link app .
2. At the top left, select your child.
3. Tap Controls > Google Play.
4. Tap the type of content you want to filter.
5. Choose how to filter or restrict access.

## 3.3. CUSTOMIZATION

**Display:** You can configure the screen brightness, timeout delay, font size, and many other display settings.

### DARK MODE

Dark mode allows you to switch to a darker theme to keep your eyes more comfortable at night, darkening white or bright screens and notifications.

- From Settings, tap Display for the following options:
  - Light: Apply a light colour theme to your device (default).
  - Dark: Apply a dark colour theme to your device.
  - Dark theme settings: Customize when and where Dark mode is applied.
    - Turn on as scheduled: Configure Dark mode for either Sunset to sunset or Custom schedule.

### SCREEN BRIGHTNESS

Adjust the screen brightness according to lighting conditions or personal preference.

1. From Settings, tap Display.

## 2. Customize options under Brightness:

- a. Drag the Brightness slider to set a custom brightness level.
- b. Tap Adaptive brightness to automatically adjust the screen brightness based on the lighting conditions. **Adaptive brightness is on by default.**

**TIP** You can also adjust screen brightness from the Quick settings panel.

## SCREEN TIMEOUT

You can set the screen to turn off after a set amount of time.

- From Settings, tap Display > Screen timeout, and tap a time limit to set it.

**NOTE** Prolonged display of non-moving images, excluding Always On Display, may result in permanent ghost-like afterimages or degraded image quality. Turn off the display screen when not in use.

## NOTIFICATIONS

You can prioritize and streamline app alerts by changing which apps send notifications and how notifications alert you.

### App notifications

Choose which apps are allowed to send you notifications.

- From Settings, tap Notifications > App notifications, select All apps, and then tap to enable notifications for individual apps.

## 3.4. LOCK SCREEN AND SECURITY

You can choose from the following screen lock types that offer high, medium, or no security: Swipe, Pattern, PIN, Password, and None.

### Set a secure screen lock

It is recommended that you secure your device using a secure screen lock (Pattern, PIN, or Password).

1. From Settings, tap 'Security & privacy' > 'Device Unlock' > 'Screen Lock' and tap a secure screen lock (Pattern, PIN, or Password).
2. Follow the on-screen instructions to complete the setup.

## 4. TROUBLESHOOTING & MAINTENANCE

### 4.1. RESTART & RESET

#### TO RESTART YOUR DEVICE

Press and hold Side button and Volume down button at the same time and tap Restart.  
Confirm when prompted.

#### RESET YOUR ANDROID DEVICE TO FACTORY SETTINGS

**Important:** A factory reset erases all your data from your device.

**OPTION 1:** Using the factory reset option available in the Settings app.

1. Open your device's Settings app.
2. Tap **System** > **Reset options** > **Erase all data (factory reset)**.
3. To erase all data from your device's internal storage, tap **Erase all data**.
  - If needed, your device asks for your PIN. Enter your PIN and then tap **Erase all data**.
4. When your device finishes the reset, follow the instructions on screen to set up your device and restore your backed-up data.

**OPTION 2:** Hard Reset

1. **Power off** the tablet.
2. **Press and hold** the **Power** and **Volume Up** buttons simultaneously until the **recovery menu** appears.
3. Use the volume buttons to navigate to **Recovery Mode** and confirm your selection with the Power button.
4. Select **Wipe data/factory reset**, then confirm by selecting Yes.
5. Once the reset is complete, choose **Reboot** to restart the tablet.

**OPTION 3:** Using the Reset (R) Hole

If your device is frozen or unresponsive, you can use the small **Reset (R) Hole**, typically found on the back or side of the device.

- Insert a paperclip or SIM ejector tool into the hole and press gently.
- This will **forcibly restart** the device — like holding the power button for more than 10 seconds.
- **Important:** This does **not** erase your data or perform a factory reset. It simply reboots the system.

## 4.2. BATTERY LIFE: TIPS TO MAKE IT LAST LONGER

### USE BATTERY SAVER ON YOUR PICASSOTAB

To make your battery last longer, you can set Battery Saver to turn on automatically. You can also turn on Battery Saver at any time.

### TURN BATTERY SAVER ON AUTOMATICALLY

1. Open your device's Settings app.
2. Tap **Battery** > **Battery Saver** > **Set a schedule**.
3. Make sure that "Use Battery Saver" is on.
4. Slide the percentage bar to the level you want.

**Tip:** The next time your battery level falls to the percentage you have set; Battery Saver will turn on automatically for you.

### LET BATTERY SAVER TURN OFF WHEN YOUR PHONE IS CHARGED

Battery Saver can turn off automatically when your phone's battery reaches 90% if "Turn off at 90%" is on.

## 4.3. CAN'T UNLOCK YOUR PICASSOTAB

If you are unable to unlock your PicassoTab due to a forgotten PIN, password, or pattern, you will need to reinstall the operating system. This process will remove the screen lock and allow you to set a new unlock method.

**Important:** Performing a factory reset will erase **all data** on your device, including apps, settings, and personal files. Ensure you have backed up any important information before proceeding.

To begin the reset and reinstallation process, please visit our OS restore page [here](#).

## 4.4. BACKUP, RESTORE AND DATA TRANSFER

You can configure your device to back up, restore, or transfer data using your personal accounts or external storage options.

### BACKUP TO GOOGLE ACCOUNT

You can enable automatic backup of your device data to your Google Account. This allows you to restore your data on any compatible device, including the PicassoTab.

#### Steps:

1. Go to **Settings**.
2. Tap **Accounts and backup** or **Google** (depending on your device).
3. Tap **Back up** under **Backup & restore** section.
4. Follow the on-screen instructions to enable or manage backups.

### RESTORE DATA USING GOOGLE ACCOUNT

If your Google Account already has backup data from another device, you can restore it when setting up the **PicassoTab**:

- During the initial setup of the PicassoTab, sign in with the same **Google Account** that has the backup.
- When prompted, select the backup you want to restore.
- Follow the on-screen instructions to complete the restoration process.

### DATA TRANSFER METHODS

You can transfer data to and from your device using the following methods:

#### 1. Using a microSD Card

A microSD card is a simple and offline way to move files between devices.

#### To transfer data using a microSD card:

1. Insert a **microSD card** into your device.
2. Use the **File Manager** or **My Files** app to move or copy files to the SD card.

3. Remove the SD card and insert it into another device or a computer (using a card reader) to access the files.

## 2. Using Cloud Storage (e.g., Dropbox, OneDrive)

Cloud storage services allow you to upload and access your files from any device with internet access.

### To transfer data using cloud storage:

1. Install a cloud storage app (such as **Dropbox**, **OneDrive**, or **Google Drive**) from the Play Store.
2. Sign in with your account.
3. Upload the files you want to transfer.
4. On another device, sign into the same cloud service to download the files.

## 3. Using a USB Cable (Connecting to PC/Desktop)

You can transfer files directly between your device and a computer using a USB cable.

### To transfer data using a USB cable:

1. Connect your device to a **PC or desktop** using a **USB cable**.
2. On your device, you may see a prompt — select "**File Transfer**" or "**MTP**" mode.
3. On your computer, open **File Explorer** (Windows).
4. Browse your device storage and copy files to or from the device.

**Tip:** Ensure your device is unlocked and that you allow file access when prompted.

## 4.5. ACCESSING THE QUESTIONS PAGE ON THE SAMBANS WEBSITE

If you need further assistance or have questions not covered in this manual, please visit the **Questions** page on the official Simbans website. This resource includes answers to frequently asked questions, troubleshooting tips, and useful guides for your PicassoTab.

Visit: <https://www.simbans.com/pages/questions>



## 5. USER SUPPORT & SAFETY INFORMATION

### 5.1. IMPORTANT SAFETY & PROPER USE

#### BATTERY

A rechargeable Li-ion battery is installed in the tablet.

- DO NOT attempt to replace the tablet battery by yourself because you may damage the battery, which might cause overheating, fire or injury.
- DO NOT dispose of tablet in a fire.
- DO NOT expose the tablet battery to any heat source, direct sunlight, or high temperature.
- Only use the ORIGINAL power adapter provided by us to charge the tablet battery.
- We suggest you drain the battery completely once a month if only use your tablet occasionally
- The Li-ion battery in your tablet should be serviced or recycled by an authorized service provider and must be recycled or disposed of separately from household waste
- Dispose of battery according to your local environmental laws and regulations.

#### Caution:

- RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.
- DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

#### RECYCLING

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU to be recycled or dismantled to minimize its impact on the environment.

User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical electronic equipment.

The device complies with RF specifications when the device used at 5mm from your body.

## CAUTION ABOUT HIGH-VOLUME USAGE

### Warning:

- Exposure to loud noise from any source for an extended period may affect your hearing.
- Do not listen at high volume levels for long periods.
- Turn the volume down if you can't hear people speaking near you.

## FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## EUROPEAN UNION COMPLIANCE STATEMENT

Simbans declares that this equipment is in compliance with Directive 2014/53/EU

## GREAT BRITAIN COMPLIANCE STATEMENT

Simbans declares that this equipment is in compliance with CHAPTER 1 of the Radio Equipment Regulations 2017

## LEGAL NOTICES

- Simbans and PicassoTab are the trademark of Simbans Limited in United States, other countries, or both.
- Google, Android, Google Play, and other marks are trademarks of Google LLC  
Other company, products or service marks may be trademarks or service marks of others.

## 5.2. WARRANTY DETAILS AND CONTACT INFORMATION

For complete information about our product warranty and options for service, please visit the following official pages:

- **Warranty Information:**  
<https://www.simbans.com/pages/warranty>
- **Contact Us for Support or Inquiries:**  
<https://www.simbans.com/pages/support>

If you have any questions regarding warranty coverage, product registration, or need customer assistance, feel free to reach out through the **Contact Us** page. Our support team is available to assist you.

## 5.3. OPERATION SYSTEM REINSTALLATION GUIDE

If you need to reinstall the operating system on your device, please follow the instructions provided on our official OS restore page. This resource includes:

- **Model-specific folders** containing:
  - Step-by-step installation instructions (Instruction file)
  - Required OS image files
  - Necessary tools and utilities

To begin the reinstallation process, visit:

**OS Restore Page:**

<https://www.simbans.com/pages/restore>

**Important:**

Before proceeding with OS reinstallation, ensure you back up all important data. The process will erase all existing files on your device.

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**Specific Absorption Rate (SAR) information:**

This PicassoTab\_ Z13 meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health. FCC RF Exposure Information and Statement the SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: PicassoTab\_ Z13 has also been tested against this SAR limit. This device was tested for typical body-worn operations with the back of the table kept 0mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain an 0mm separation distance between the user's body and the back of the table. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.