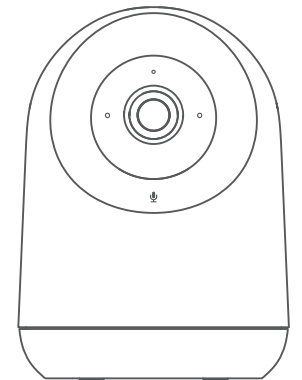


SwitchBot Pan/Tilt Cam Plus 3K User Manual



Read this user manual carefully before using the device.

Scannen Sie den QR-Code, um die deutsche Version unseres Benutzerhandbuchs zu erhalten.

Scannez le code QR pour obtenir notre manuel d'utilisation en version française.

Escanee el código QR para obtener la versión en español de nuestro manual de usuario.

Scan de QR code voor de Nederlandse versie van onze gebruikershandleiding.

Scansionate il codice QR per ottenere la versione italiana del nostro manuale d'uso.

<https://www.switch-bot.com/pages/switchbot-user-manual>



User Manual

Package Contents



Pan/Tilt Cam Plus 3K × 1



Base × 1



User Manual × 1



Screw Pack × 1



USB Adaptor × 1



Type-C Cable × 1

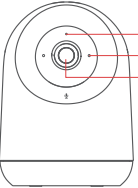


Reset Pin × 1



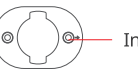
Sticker × 1

List of Components



microSD Card Slot

Front



Speaker

Reset Hole

Type-C Charging Port

Back

Specifications

Product Name: SwitchBot Pan/Tilt Cam Plus 3K

Power Input: 5 V=2 A

Video Resolution: 3K

Field of View: 107° diagonal

Pan/Tilt Angle: 360° horizontal, 115° vertical

Storage: Supports FAT32 formatted microSD card up to 256 GB (Not included)

Operating Temperature: -15 °C to 45 °C (5 °F to 113 °F)

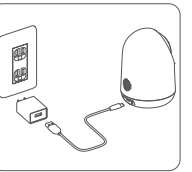
Operating Humidity: ≤95 % RH

Network Connectivity: 802.11b/g/n, 2.4 GHz

Instructions

Adding Device to the SwitchBot App

1. **Connect your camera to a power supply**
Connect your camera to power supply using the cable. The light indicator on your camera will flash red when power is connected.



2. **Download and install the SwitchBot app**
Download the SwitchBot app on App Store or Google Play Store.



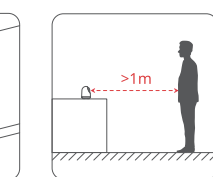
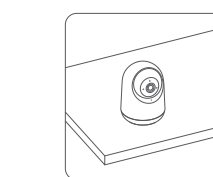
3. **Add your camera**
 - Open our app, create a SwitchBot account or sign in directly if you already have one.
 - Put your camera closer to the router and ensure that your camera is powered on.
 - Tap "+" at the top right-hand corner of the home page, find the Pan/Tilt Cam Plus 3K icon and select, then follow the instructions to add your camera.

Precautions

1. When letting your camera scan the QR code on your phone to access the Internet, please make sure that your phone screen is brighter than the surrounding environment.
2. Make sure the anti-rub function of your Wi-Fi is turned off. Turning on this function may lead to a connection failure.
3. Please make sure your camera is connected to a 802.11 b/g/n, 2.4 GHz, IPV4 wireless network.

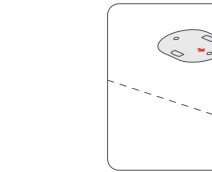
Installation Methods

1 Put on a table

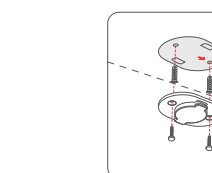


2 Install on a ceiling or wall

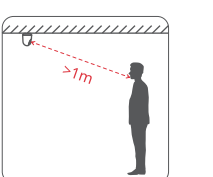
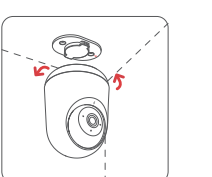
Attach the sticker to a ceiling/wall surface you want to install on.



Then install the base at the place of the sticker.



Attach your camera firmly on the base.

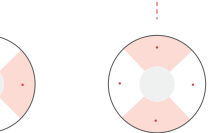
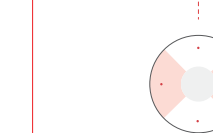
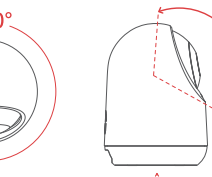
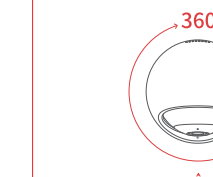


If you are installing your camera on a ceiling, go to Pan/Tilt Cam Plus 3K > Settings > Basic Settings in the app and turn on the Flip Screen function.

Features

1. Pan-Tilt Control

Pan-Tilt Control consists of vertical and horizontal control. The vertical visual angle is 115° and horizontal visual angle is 360°. You may control its direction and view images from different angles remotely via the app.



2. Motion Detection

When Motion Detection is turned on, Pan/Tilt Cam Plus 3K will take a photo and record a video (requires a memory card and Recording to be turned on) of any moving object detected and send you notifications (requires Allow Notifications to be turned on).

3. Motion Tracking

When Motion Tracking is turned on, Pan/Tilt Cam Plus 3K will follow the objects as they move, and rotate horizontally or vertically to keep them in the middle of the screen. It will also take a photo and record a video of the event (requires a memory card and Recording to be turned on).

4. Night Vision

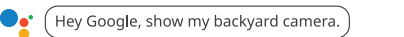
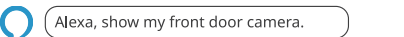
When Night Vision is turned on, Pan/Tilt Cam Plus 3K will turn on infrared light and change the video to black and white. You can set this mode as Auto, so when the camera senses the surrounding is dark, Night Vision will auto turn on to see the dark scene more clearly.



5. Third-party Integration

Pan/Tilt Cam Plus 3K can connect to Amazon Alexa and Google Assistant for voice control.

- After adding the device, please ensure your phone has a normal network connection.
- Go to Pan/Tilt Cam Plus 3K > Settings > Cloud Services in the app and link the third-party services to your SwitchBot account.

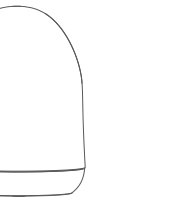


6. Privacy Mode

When Privacy Mode is turned on, Pan/Tilt Cam Plus 3K will enter hibernation and the camera lens will rotate to the inside. You will not be able to watch live videos via the app and features related to images like Motion Detection/Tracking will also be disabled.

Resetting Factory Settings

Find the reset hole, hold down the reset button at the bottom with the reset pin for around 5 seconds until you hear a prompt tone. Now your camera has been reset and is ready to reconfigure Wi-Fi.



LED Indicator Light

LED Indicator Light		Description
● Red	Stays lit up	Device starting
● Red	Flashes rapidly (0.25 s / flash)	Ready to configure Wi-Fi
● Green	Flashes slowly (1.5 s / flash)	Connecting to Wi-Fi router
● Green	Flashes rapidly (0.25 s / flash)	Connected to Wi-Fi router and now connecting to the Internet
● Green	Stays lit up	Device is online
● Red + ● Green	Flashes rapidly alternately (0.25 s / flash)	Connected to Wi-Fi router but failed to connect to the Internet
● Red + ● Green	Flashes slowly alternately (1.5 s / flash)	Error in network connection

Safety Information

- This camera is for indoor use only.
- Keep the device away from water, fire, humid or hot environments.
- Unplug this device if there is lightening storms or when unused for a long period.
- Do not attempt to disassemble, repair, or modify the device.
- Do not use damaged charger or Type-C cable to charge the device.
- Do not use any other chargers apart from those recommended.
- Do not use in places where wireless devices are not allowed.
- The adaptor shall be near the equipment and easily accessible.

Warranty

We warrant to the original owner of the product that the product will be free from defects in materials and workmanship. Please note that this limited warranty does not cover:

- Products submitted beyond the original limited warranty period.

Safety Information

- Products on which repairs or modifying have been attempted.
- Products subjected to falls, extreme temperatures, water, or other operating conditions outside the product specifications.
- Damage due to natural disaster (including but not limited to lightning, flood, tornado, earthquake, or hurricane, etc.).
- Damage due to misuse, abuse, negligence or casualty (e.g. fire).
- Other damage that is not attributable to defects in the manufacture of product materials.
- Products purchased from unauthorized resellers.
- Consumable parts (including but not limited to batteries).
- Natural wear of the product.

Contact & Support

Setup and Troubleshooting: support.switch-bot.com
Support Email: support@switch-bot.com

Feedback: If you have any concerns or problems when using our products, please send feedback via our app through the Profile > Help & Feedback page.

CE Warning

To comply with RF exposure requirements, a minimum separation distance of 20 cm must be maintained between the user's body and the device, including the antenna. Use only the supplied or an approved antenna. This device is in compliance with the essential requirements and other relevant provisions of directive 2014/53/EU. All essential radio test suites have been carried out.

CE DOC

Hereby, Woan Technology (Shenzhen) Co., Ltd. declares that the radio equipment type W4001100 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: support.switch-bot.com

This product can be used in EU member states and UK.

Manufacturer: Woan Technology (Shenzhen) Co., Ltd.
Address: Room 1101, Qiancheng Commercial Center, No. 5 Haicheng Road, Mabu Community, Xixiang Subdistrict, Bao'an District, Shenzhen, Guangdong, P.R.China, 518100

Operation Frequency (Max power)
Wi-Fi: 2412 MHz to 2472 MHz (14.78 dBm)

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.

IC Warning

This device contains license-exempt transmitter(s) /receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux

deux conditions suivantes :
(1) L'appareil ne doit pas produire de brouillage;
(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC Radiation Exposure Statement

This equipment complies with the IC radiation exposure limits established for uncontrolled environment. This equipment must be installed and operate at least 20cm from a radiator or your body. Cet équipement est conforme aux limites d'exposition aux rayonnements de la IC établies pour un environnement non contrôlé. Cet équipement doit être installé et fonctionner à au moins 20 cm de distance d'un radiateur ou de votre corps.