levoit vital™

Pet Pro Air Purifier

User Manual

veSync

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Table of Contents

Package Contents	2
Specifications	2
Safety Information	3
Getting to Know Your Smart Air Purifier	5
Controls & Display	7
Getting Started	8
VeSync App Setup	10
Using Your Smart Air Purifier	11
VeSync App Functions	13
About the Filter	14
Care & Maintenance	15
Troubleshooting	20
VeSync App Troubleshooting	22
Warranty Information	24
Customer Support	26

Package Contents

1 × Smart Air Purifier
1 × Washable Pre-Filter (Pre-Installed)
1 × Activated Carbon/Main Filter (Pre-Installed)
1 × User Manual
1 × Quick Start Guide
1 × Power Adapter

Specifications

Model	LAP-P501S-WUSR
Power Supply	24V⎓ 2A
Rated Power	39W
Operating Conditions	Temperature: 14°–104°F / -10°–40°C
	Humidity: ≤ 85% RH
Noise Level	21–53dB
Dimensions	12.9 x 8 x 18 in / 32.8 x 20.5 x 45.8 cm
Weight	11.7 lb / 5.3 kg
Power Adapter	Input: 100–240V~ 50/60Hz, 1.5A Max Output: 24V ⎓ 2A

Note: *To access additional smart functions, download the VeSync app (see page 10).*

READ AND SAVE THESE INSTRUCTIONS

Safety Information

To reduce the risk of fire, electric shock, or other injury, follow all instructions and safety guidelines.

GENERAL SAFETY

- **Only** use your air purifier as described in this manual.
- **Do not** use without removing the plastic wrap from the filter. The air purifier will not filter air, and may overheat, causing a fire hazard.
- **Do not** use your air purifier outdoors.
- Keep your air purifier away from water, and wet or damp areas. **Never** place in water or liquid.
- **Do not** use in excessively humid areas.
- Keep your air purifier away from heat sources.
- **Do not** use where combustible gases, vapors, metallic dust, aerosol (spray) products, or fumes from industrial oil are present.
- Keep 5 ft / 1.5 m away from where oxygen is being administered.
- Children should be supervised to ensure that they **do not** play with the air purifier.
- **Do not** allow children to play with the plastic packaging. Immediately discard the plastic after unwrapping the filter.
- **Do not** place anything into any opening on the air purifier.
- Children should be supervised to ensure they **do not** insert fingers or objects into the vent openings.
- **Do not** sit or place heavy objects on the air purifier.
- Keep the inside of the air purifier dry. To prevent moisture buildup, avoid placing in rooms with major temperature changes.
- **Always** unplug the air purifier before servicing, cleaning, or other maintenance (such as changing the filter).
- **Do not** use your air purifier if it is damaged or not working correctly, or if the cord or plug is damaged. **Do not** try to repair it yourself. Contact **Customer Support** (see page 26).
- **WARNING:** To reduce the risk of fire or electric shock, **do not** use this air purifier with any solid-state speed controls (such as a dimmer switch).
- Children should not clean or perform maintenance on the air purifier without supervision.
- This air purifier is not to be used by persons (including children) with reduced physical, sensory, or mental capacities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

- Not for commercial use. Household use **only.**
- **WARNING:** To reduce the risk of fire, electric shock, or injury to persons, **do not** use replacement parts that have not been recommended by the manufacturer (e.g., parts made at home using a 3D printer).

POWER ADAPTER & CORD

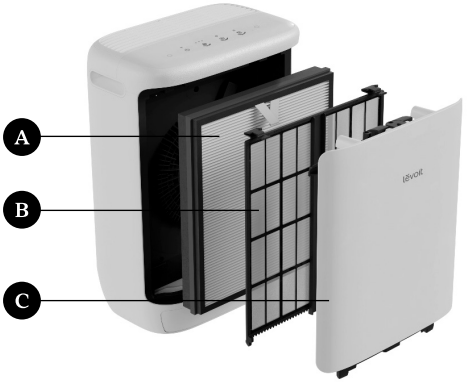
- Keep the air purifier near the outlet it is plugged into.
- **Never** place the cord near any heat source.
- **Do not** cover the cord with a rug, carpet, or other covering. **Do not** place the cord under furniture or appliances.
- Keep the cord out of areas where people walk often. Place the cord where it will not be tripped over.
- This air purifier is **only** to be used with the power supply adapter provided with the air purifier.
- If the power adapter cord is damaged, it must be replaced by Vesync (US) Corporation or similarly qualified persons in order to avoid an electric or fire hazard. Please contact **Customer Support** (see page 26).
- This air purifier's power adapter uses standard North American 120V, 60Hz outlets. If using outside the US or Canada, check for compatibility.
- Unplugging the power adapter will disable remote control of the air purifier and temporarily disconnect the air purifier from VeSync and other third-party apps.

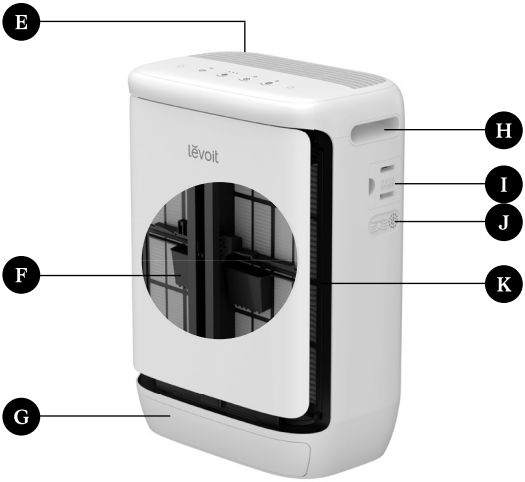
SAVE THESE INSTRUCTIONS

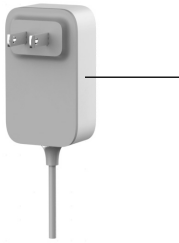
Getting to Know Your Smart Air Purifier

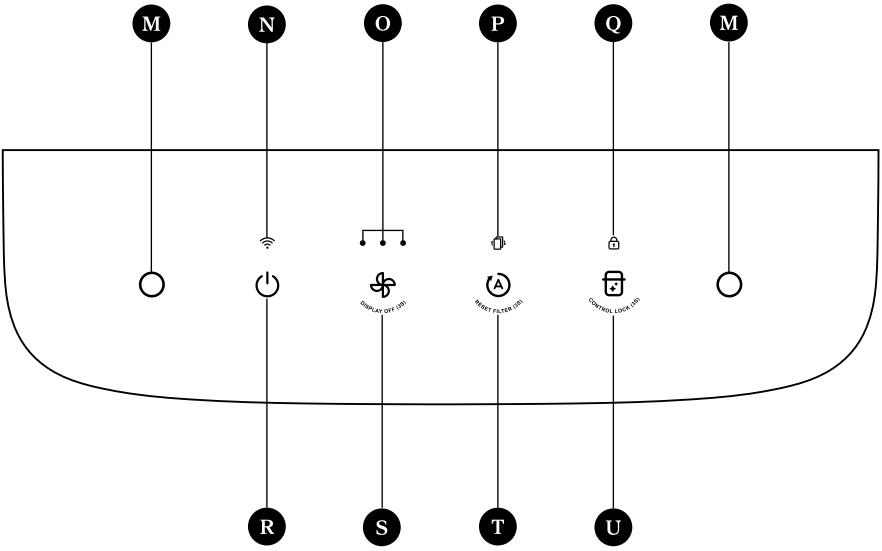
AIR PURIFIER

A. Activated Carbon/Main Filter
B. Washable Pre-Filter
C. Front Cover
D. Power Adapter Input
E. Air Outlet
F. Pre-Filter Cleaner
G. Dust Tray
H. Handles
I. PM2.5 Sensor
J. TVOC Sensor
K. Air Inlet
L. Power Adapter









CONTOL PANEL

M. Air Quality Indicators
N. Wi-Fi Indicator
O. Fan Speed Indicators
P. Check Filter Indicator
Q. Control Lock Indicator
R. On/Off Button
S. Fan Speed/Display Off Button
T. Auto mode/Reset Filter Button
U. Self-Cleaning/Control Lock Button

Controls & Display

Note: *You can also use the VeSync app to control these functions, as well as additional app-only features (see page 13).*

Air Quality Indicators

- Indicators change color to display the amount of all tvocs need change to tvoc (Total Volatile Organic Compounds) and PM2.5 (particulate matter that is 2.5 microns or smaller) in the air. The less TVOCs and particulates, the better the air quality.
    - Cyan: Very Good
    - Green: Good
    - Orange: Moderate
    - Red: Poor

On/Off Button

- Turns the air purifier on/off.
- Press and hold for 5 seconds to connect the air purifier to the VeSync app. See the in-app instructions for more information (see page 13).
- Press and hold for 15 seconds to reset the air purifier and disconnect from Wi-Fi (see page 10).

Fan Speed Button & Indicators

- Tap to cycle through fan speeds: low (1 indicator), medium (2 indicators), and high (3 indicators).
- Tapping while the air purifier is in Auto Mode (while the display is lit up) will exit Auto Mode.
- Press and hold for 3 seconds to turn the display off.

Auto Mode Button

- Turns Auto Mode on (see page 11).
- Press and hold for 3 seconds to reset the Check Filter Indicator.

Self Cleaning /Control Lock Button

- Tap to turn Self-Cleaning Mode on/off (see page 13). The indicator will light on until Self-Cleaning Mode is finished.
- Press and hold for 3 seconds to lock/unlock the control. The indicator light above the button will light up when locked.

Check Filter Indicator

- Lights up red when the filter should be checked.
- To reset the Check Filter Indicator, press and hold for 3 seconds. The Check Filter Indicator will flash 3 times and turn off.

Wi-Fi Indicator

- Blinks when connecting to the VeSync app, stays lit up when connected to VeSync, and is off when disconnected from VeSync. See the VeSync in-app instructions for more information (see page 13).

Getting Started

1. Remove and discard all packaging from the air purifier and power adapter. ***[Figure 1.1]***

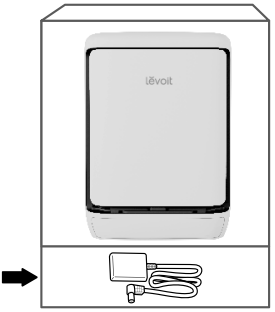


Figure 1.1

2. Place the air purifier on a flat, stable surface such as the floor.

3. Pull both sides of the front cover to remove it. ***[Figure 1.2]***

Figure 1.2

4. Pull the tabs to remove the pre-filter. ***[Figure 1.3]***

Figure 1.3

5. Remove the Activated Carbon/ Main Filter from inside the air purifier.

6. Remove the plastic packaging from the filter, then place the filter and pre-filter back into the air purifier. ***[Figure 1.4]***

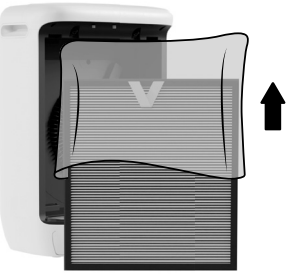


Figure 1.4

Note: *Make sure the Main Filter (the side with the ribbon handle) is facing outward when you insert the filter.*

7. Reinstall the front cover on the air purifier. Make sure to align the tabs on the cover with the slots on the bottom of the air purifier. ***[Figure 1.5]***

Figure 1.5

8. Insert the power adapter plug into the back of the air purifier. ***[Figure 1.6]***

Figure 1.6

9. When using the air purifier, allow at least 15 in / 38 cm of clearance from the front of the air purifier. Keep away from anything that would block air flow, such as curtains. ***[Figure 1.7]***

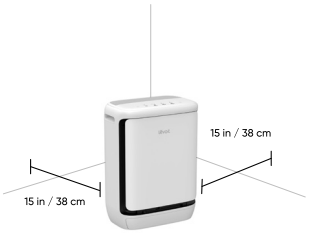


Figure 1.7

VeSync App Setup

Note: *The VeSync app is continually being improved and may change over time. If there are any differences, follow the in-app instructions.*

1. To download the VeSync app, scan the QR code or search "VeSync" in the Apple App Store® or Google Play Store.

Note: *For Android™ users, choose "Allow" to use VeSync.*

2. Open the VeSync app. **Log In** or **Sign Up**.

Note: *You must create your own VeSync account to use third-party services and products. These will not work with a guest account. With a VeSync account, you can also allow your family and friends to control your smart air purifier.*

3. Follow the in-app instructions to set up your smart air purifier.

Note: *Your phone must have Location turned on while your phone is connecting to your smart air purifier. This is required to establish the Bluetooth® connection. You can turn Location off after your smart air purifier is finished connecting to the VeSync app.*

WI-FI CONNECTION:

- To disconnect Wi-Fi, press and hold the ⏻ for 15 seconds until the Wi-Fi indicator turns off. This will restore the smart air purifier's default settings and disconnect it from the VeSync app.
- To reconnect, please follow the instructions in the VeSync app for adding a device.

CONNECT WITH AMAZON ALEXA OR GOOGLE ASSISTANT™

You can use the VeSync app to connect your smart air purifier to Amazon Alexa or Google Assistant™. Please follow the in-app instructions to set up your voice assistant.

Note: *You must create your own VeSync account to access voice assistants.*

Using Your Smart Air Purifier

Note: *Using the VeSync app allows you to control your air purifier remotely and access additional functions and features (see page 13).*

1. Plug in and tap ⏻ to turn on the air purifier. The fan will start on low.
   - The air quality indicators change color depending on the amount of TVOCs, odors, and PM2.5 particulates in the air.
   - Tap ✣ to change fan speed between low, medium, and high.

Note:
- *The fan speed indicators will light up when active. 1 indicator will light up for low, 2 for medium, and 3 for high fan speed.*
- *For best results, or to address a specific air quality issue such as smoke, run the air purifier on high for 15–20 minutes before using a lower speed.*
- *To effectively clean air, keep windows and doors closed while the air purifier is on.*

AUTO MODE

Auto Mode uses the air quality sensors (PM2.5 and TVOC) to adjust fan speed automatically based on air quality. For example, if air quality is bad and the indicator is red, the fan will automatically be set to high speed. As air quality improves, the fan speed gradually decreases until the indicator turns cyan, signaling very good air quality.

1. Tap Ⓐ to turn Auto Mode on. Ⓐ will light up.
2. The air quality sensors will trigger fan speed adjustments when TVOCs (odors) and/or PM2.5 particulates are detected.
3. Tap ✣ to turn off Auto Mode and switch to normal mode.

The air quality indicators change color to display the amount of TVOCs, particulates, and odors in the air:

Air Quality Indicator Chart

Indicator Color	TVOC/ PM2.5 Amount	Air Quality
Cyan	Very Low	Very Good
Green	Low	Good
Orange	Moderate	Moderate
Red	High	Poor

CONTROL LOCK

When the air purifier is on, you can lock the control to prevent settings from being accidentally changed. Buttons will not respond to being tapped.

1. Press and hold for 3 seconds to lock the control. The Control Lock Indicator will light up above the button.

   Note: *If the display is turned off, the Control Lock Indicator will flash 3 times to show that the display has been locked, then turn off.*

2. The Control Lock Indicator will blink when any other button is tapped to indicate that Control Lock is on.
3. Press and hold again for 3 seconds to unlock the control. The Control Lock Indicator will turn off.

MEMORY FUNCTION

When the air purifier is turned off and unplugged, it will remember its previous fan speed, Auto Mode, Control Lock, and in-app display settings.

SELF-CLEANING MODE

Self-Cleaning Mode automatically cleans the pre-filter every day. The pre-filter cleaner removes dust and debris from the pre-filter and empties into the dust tray at the bottom of the air purifier.

Note: *You can adjust the frequency of the pre-filter cleaner in the VeSync app.*

1. The air purifier will automatically run Self-Cleaning Mode. You can also manually turn on pre-filter cleaning in the VeSync app.
2. The pre-filter cleaner will automatically clean the pre-filter and empty the dust and debris into the dust tray.
3. When cleaning is finished, the air purifier will return to normal operation.
4. Empty the dust tray into a trash can.

VeSync App Functions

The VeSync app allows you to access additional smart air purifier functions, including those listed below. As the app develops, more features may become available.

Remote Control

- Change any air purifier settings through the app, even while Control Lock is on.

Air Quality Updates

- View real-time air quality updates in the app.
- Check your air quality history.

Self-Cleaning Mode

- Set up self-cleaning mode schedule.
- Start one-time clean manually.

Control Lock

- Tap to lock/unlock the control.
- Control Lock prevents current settings from being changed on the air purifier.
- 🔒 will light up when the control is locked.

Display Off

- Turns off the display lights on the air purifier, including button lights and indicator lights (except the Check Filter Indicator).

  Note: *The Check Filter Indicator will still turn on and stay on if it's time to check your filter (see page 15).*

Schedules

- Create and customize schedules for your air purifier to match your routines.

Timer Function

- Set a timer between 1–24 hours.
- Easily view the exact time remaining on a timer.

Filter Replacement Info

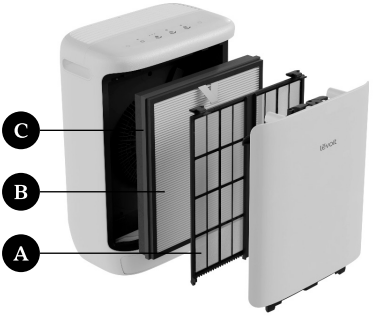
- Keep tabs on the remaining filter life by checking the filter life percentage in the app.
- Shop for replacement filters.

Sleep Mode

- Turn on/off the sleep mode.
- When Sleep Mode is activated, the display turns off, button sounds are muted, and the fan operates at an ultra-low speed.

About the Filter

The air purifier uses a 3-stage filtration system to purify air.



A. Washable Pre-Filter

- Captures large particles such as dust, lint, fibers, hair, and pet fur.
- Maximizes the filter's life by protecting it.
- Removable and washable to increase filtering efficiency (see **Cleaning the Pre-Filter**, page 16).

B. Main Filter

- Traps at least 99.97% of airborne particles 0.3 microns in size.
- Filters small particles such as fine dust, smoke particles, and irritants such as pollen and pet dander.

C. High-Efficiency Activated Carbon Filter

- Physically adsorbs smoke, odors, and fumes.
- Filters compounds such as formaldehyde, benzene, ammonia, hydrogen sulfide, and volatile organic compounds (TVOCs).

HUMIDITY

Moisture may damage the filter. This air purifier should be used in an area with a humidity level of 85% RH or lower. If you use the air purifier in excessively humid areas, the surface of the filter may become moldy.

Note: *Water or moisture will allow mold to grow. To solve a mold problem, get rid of the source of the moisture and clean up the mold.*

ESSENTIAL OILS

Do not add essential oils to the air purifier or filter. The filter will become damaged by the oil and will eventually release an unpleasant smell. **Do not** use diffusers near the air purifier.

Care & Maintenance

CLEANING THE SMART AIR PURIFIER

- Unplug before cleaning.
- Wipe the outside of the air purifier with a soft, dry cloth. If necessary, wipe the housing with a damp cloth, then immediately dry. ***[Figure 2.1]***
- Vacuum the inside of the air purifier.
- **Do not** clean with abrasive chemicals or flammable cleaning agents.

Figure 2.1

CHECK FILTER INDICATOR

will light up as a reminder to check the filter. Depending on how often you use the air purifier, the indicator should turn on after about 6 months. You may not need to change your filter yet, but you should check it when lights up.

When your air purifier is set up with the VeSync app, you can also check the app to see the remaining filter life. You will receive a notification from VeSync when it's time to check your filter.

Note: *The VeSync app uses a scientific algorithm to determine your filter life based on air quality, amount of use, and other factors. The filter life percentage is based on 12 hours of daily use.*

RESETTING THE CHECK FILTER INDICATOR

Reset the Check Filter Indicator when:

A. lights up. This is the Check Filter Indicator light.

1. Replace the filter (see page 18).
2. Turn on the air purifier.
3. To reset the Check Filter Indicator, press and hold for 3 seconds.
4. The Check Filter Indicator light will flash and turn off when successfully reset. The filter life will show as 100% in the VeSync app.

B. The filter was changed before lit up.

1. After replacing the filter, turn on the air purifier.
2. To reset the Check Filter Indicator, press and hold for 3 seconds.
3. The Check Filter Indicator will flash and turn off when successfully reset. The filter life will show as 100% in the VeSync app.

CLEANING THE PRE-FILTER

The pre-filter should be cleaned every 2–4 weeks to increase efficiency and extend the life of your filter. You can set a reminder in the VeSync app to clean the pre-filter every 2, 3, or 4 weeks.

Use Self-Cleaning Mode to automatically remove hair, dust, and large particles from the pre-filter (see page 7). Optionally, you can wash the pre-filter with water and a mild detergent to remove dirt and dust.

Note: *Avoid scrubbing, scraping, or vigorously brushing the pre-filter.* ***Do not*** *use abrasive cleaning materials.*

To wash the pre-filter:

1. Turn off the air purifier.
2. Open the front cover.
3. Pull the tabs to remove the pre-filter.
4. Clean the surface of the pre-filter with a vacuum. ***[Figure 2.2]***

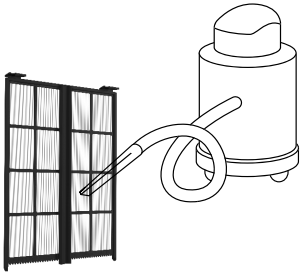


Figure 2.2

5. Rinse the pre-filter with water under a faucet.
6. Wash the pre-filter with mild detergent and a soft cloth. ***[Figure 2.3]***

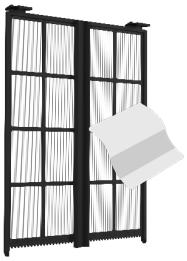


Figure 2.3

7. Allow the pre-filter to air-dry. Once completely dry, place the pre-filter back into the air purifier. ***[Figure 2.4]***

Figure 2.4

<table>
<tr><th>Filter</th><th>When to Clean</th><th>How to Clean</th><th>When to Replace</th></tr>
<tr><td rowspan="2">Washable Pre-Filter</td><td rowspan="2">Every 2–4 weeks</td><td>Run Self-Cleaning Mode (see page 7)</td><td rowspan="2">Does not need to be replaced</td></tr>
<tr><td>Wash with water and mild detergent</td></tr>
<tr><td>Main Filter / Activated Carbon Filter</td><td colspan="2">Do not clean</td><td>6 months</td></tr>
</table>

WHEN SHOULD I REPLACE THE FILTER?

The Activated Carbon/Main Filter should be replaced every 6 months. You may need to replace your filter earlier or later depending on how often you use your air purifier. If using your air purifier in an environment with relatively high pollution, you may need to replace the filter more often, even if the Check Filter Indicator is off.

You may need to replace your filter if you notice:

- The air purifier does not effectively filter certain odors anymore.
- Increased noise when the air purifier is on.
- Decreased airflow from the top of the air purifier.
- Unusual odors.
- The filter is visibly dusty or discolored after removing the pre-filter.

Note:

- *To maintain the performance of your air purifier, **only** use official Levoit filters. For more information, contact **Customer Support** (see page 26).*
- *Remember to reset the Check Filter Indicator after replacing the filter (see page 15).*

REPLACING THE FILTER

1. Unplug the air purifier, then pull the front cover to remove it (see **Getting Started**, page 8).
2. Pull the tabs to remove the pre-filter.
3. Remove the old filter from the air purifier.
4. Clean out any remaining dust or hair inside the air purifier using a vacuum hose. ***[Figure 2.5]***

   Note: ***Do not*** *use water or liquids to clean the air purifier.*

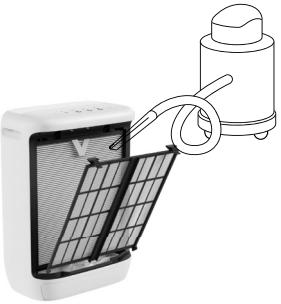


Figure 2.5

5. Remove the plastic packaging from the new filter, then place the filter and pre-filter inside the air purifier (see **Getting Started**, page 8).
6. Replace the front cover.
7. Plug in and turn on the air purifier. Reset the Check Filter Indicator (see page 15).

CLEANING THE AIR QUALITY SENSORS

The air quality sensors can be blocked by dust, which affects the sensors' accuracy.

Clean the air quality sensors (PM2.5 and TVOC) every 3 months. Using your air purifier in a dustier environment may mean you will need to clean the sensors more often.

1. Unplug the air purifier.
2. Open the PM2.5 sensor cover. ***[Figure 2.6]***

Figure 2.6

3. Use a cotton swab dipped in water to clean the sensor lens. ***[Figure 2.7]***

Figure 2.7

4. Wipe the lens dry with a dry cotton swab.
5. Replace the PM2.5 sensor cover.
6. Place the end of a vacuum cleaner hose over the TVOC sensor openings. ***[Figure 2.8]***

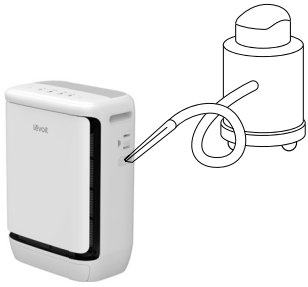


Figure 2.8

7. Turn the vacuum on for at least 10 seconds to remove any debris.

STORAGE

If not using the air purifier for an extended period of time, wrap both the air purifier and the filter in plastic packaging and store in a dry place to avoid moisture damage.

Troubleshooting

Problem	Possible Solution
Air purifier will not turn on or respond to button controls.	Plug in the air purifier.
	Check to see if the power cord is damaged. If it is, stop using the air purifier and contact **Customer Support** (see page 26).
	Plug the air purifier into a different outlet.
	The air purifier may be malfunctioning. Contact **Customer Support** (see page 26).
Airflow is significantly reduced.	Make sure the filter is removed from its packaging and properly in place (see page 8).
	Tap to increase the fan speed.
	Leave at least 15 inches / 38 cm of clearance to allow air to pass through the air inlets on the sides.
	The pre-filter may be clogged by large particles, such as hair or lint, blocking airflow. Clean the pre-filter (see page 16).
	Replace the filter (see page 18).
Air purifier makes an unusual noise while the fan is on.	Make sure the filter is properly in place with plastic packaging removed (see page 8).
	Make sure the air purifier is operating on a hard, flat, level surface.
	Replace the filter (see page 18).
	The air purifier may be damaged, or a foreign object may be inside. Stop using the air purifier and contact **Customer Support** (see page 26). **Do not** try to repair the air purifier.
Poor air purification quality.	Tap to increase the fan speed.
	Make sure no objects are blocking the front, sides, or top of the air purifier (the inlet or outlet).
	Make sure the filter is removed from its packaging and properly in place (see page 8).
	Close doors and windows while using the air purifier.
	Replace the filter (see page 18).
There is a strange smell coming from the air purifier.	Clean the filter or replace if necessary.
	Contact **Customer Support** (see page 26).
	Make sure not to use your air purifier in an area with high humidity or while diffusing essential oils.

Problem	Possible Solution
Air quality indicators always stay blue, even when the air quality is poor.	Clean the air quality sensors (see page 19).
Air quality indicators always stay red.	Clean the air quality sensors (see page 19).
Air purifier randomly turns off.	Air purifier is malfunctioning. Stop using the air purifier and contact **Customer Support** (see page 26).
is still on after replacing the filter.	Reset the Check Filter Indicator (see page 15).
has not turned on after 6 months.	is a reminder for you to check the filter and will light up based on how much the air purifier has been used, as well as other factors (see page 15). If you don't use your air purifier often, will take longer to turn on.
turned on before 6 months.	is a reminder for you to check the filter and will light up based on how much the air purifier has been used, as well as other factors (see page 15). If you run your air purifier frequently, will turn on sooner.

If your problem is not listed, please contact **Customer Support** (see page 26).

VeSync App Troubleshooting

MY SMART AIR PURIFIER ISN'T CONNECTING TO THE VESYNC APP

- Make sure your phone has Bluetooth® turned on and is not currently connected to another Bluetooth device.
- During the setup process, you must be on a secure 2.4GHz Wi-Fi network. Confirm that the network is working correctly.
- Make sure the Wi-Fi password you entered is correct.
  - There should be no spaces at the beginning or end of the password.
  - Test the password by connecting a different electronic device to the router.
  - If you're manually typing in the SSID and password, double check that both are entered correctly.
- Try moving your air purifier closer to the router. Your phone should be as close as possible to your air purifier.
- Your router may need to be at a higher location, away from obstructions.
- Make sure your air purifier and router are away from appliances (such as microwave ovens, refrigerators, electronic devices, etc.) to avoid signal interference.
- If you're using a VPN, make sure it's turned off while setting up your air purifier.
- Disable portal authentication for your Wi-Fi network. If portal authentication is enabled, the air purifier will not be able to access your Wi-Fi network, and setup will fail.

Note: *Portal authentication means that you need to sign in to your Wi-Fi network through a web page before you can use the Internet.*

MY AIR PURIFIER IS OFFLINE

- Make sure the air purifier is plugged in and has power, then refresh the VeSync menu by swiping down on the screen.
- Make sure your router is connected to the internet and your phone's network connection is working.
- Delete the offline air purifier from the VeSync app. Swipe left (iOS®) or press and hold (Android™), then tap **Delete**. Reconfigure the air purifier with the VeSync app.

Note: *Power outages, internet outages, or changing Wi-Fi routers may cause the air purifier to go offline.*

If your problem is not listed, please contact **Customer Support** (see page 26).

Federal Communication Commission Interference Statement – Part 15

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

FCC SDOC Supplier's Declaration of Conformity

Vesync (US) Corporation hereby declares that this equipment is in compliance with FCC requirements. The declaration of conformity can be found at www.vesync.com/legal/compliance/fcc

Limited Warranty Information

Product	Vital Pet Pro Air Purifier
Model	LAP-P501S-WUSR
Order ID	
Date of Purchase	

Levoit Limited Product Warranty

Register your products at https://warranty.levoit.com/warranty to stay up to date with important product information such as product updates, limited warranties, usage and maintenance recommendations, and notifications concerning safety warnings or product recalls. Registration is not required to claim your limited warranty.

Two (2) Year Limited Consumer Product Warranty

Vesync (US) Corporation ("Vesync (US) Corporation") warrants that the product shall be free from defects in material and workmanship for a period of 2 years from the date of original purchase ("Limited Warranty Period"), provided the product was used in accordance with its use and care instructions (e.g., in the intended environment and under normal circumstances).

California Residents Only

The Warranty Period begins on the original date of delivery or pick-up.

Your Limited Warranty Benefits

During the Limited Warranty Period and subject to this limited Warranty Policy, Vesync (US) Corporation will, in its sole and exclusive discretion, either (i) refund the purchase price if the purchase was made directly from the online Levoit store, (ii) repair any defects in material or workmanship, (iii) replace the product with another product of equal or greater value, or (iv) provide store credit in the amount of the purchase price.

Who Is Covered?

This limited warranty extends only to the original consumer purchaser of the product and is not transferable to any subsequent owner of the product, regardless of whether the product transferred ownership during the specified term of the limited warranty. The original consumer purchaser must provide verification of the defect or malfunction and proof of the date of purchase to claim the Limited Warranty Benefits.

Be Aware of Unauthorized Dealers or Sellers

This limited warranty does not extend to products purchased from unauthorized dealers or sellers. Vesync (US) Corporation's limited warranty only extends to products purchased from authorized dealers or sellers that are subject to Vesync (US) Corporation's quality controls and have agreed to follow its quality controls. Please be aware, products purchased from an unauthorized website or dealer may be counterfeit, used, defective, or may not be designed for use in your country. You can protect yourself and your products by making sure you only purchase from Vesync (US) Corporation or its authorized dealers.

If you have any questions about a specific seller, or if you think you may have purchased your product from an unauthorized seller, please contact our Customer Support Team via support.levoit.com

What's Not Covered?

- Normal wear and tear, including parts that might wear out over time (e.g., batteries, filters, cleaning brush, essential oil pads, etc.).
- If the proof-of-purchase has been altered in any way or is made illegible.
- If the model number, serial number or production date code on the product has been altered, removed or made illegible.
- If the product has been modified from its original condition.
- If the product has not been used in accordance with directions and instructions in the user manual.
- Damages caused by connecting peripherals, additional equipment or accessories other than those recommended in the user manual.
- Damages or defects caused by accident, abuse, misuse, or improper or inadequate maintenance.
- Damages or defects caused by service or repair of the product performed by an unauthorized service provider or by anyone other than Vesync (US) Corporation.
- Damages or defects occurring during commercial use, rental use, or any use for which the product is not intended.
- If the unit has been damaged, including but not limited to damage by animals, lightning, abnormal voltage, fire, natural disaster, transportation, dishwasher, or water (unless the user manual expressly states that the product is dishwasher-safe).
- Incidental and consequential damages.
- Damages or defects exceeding the cost of the product.

Claiming Your Limited Warranty Service in 5 Simple Steps:

1. Make sure your product is within the specified limited warranty period.
2. Make sure you have a copy of the invoice and order ID or proof-of-purchase.
3. Make sure you have your product. **DO NOT** dispose of your product before contacting us.
4. Contact our Customer Support Team via support.levoit.com
5. Once our Customer Support Team has approved your request, please return the product with a copy of the invoice and order ID.

Sole and Exclusive Remedy

THIS LIMITED WARRANTY IS EXCLUSIVE, AND IN LIEU OF ALL OTHER WARRANTIES. NO EMPLOYEE OF VESYNC (US) CORPORATION OR ANY OTHER PARTY IS AUTHORIZED TO MAKE ANY WARRANTY IN ADDITION TO THE LIMITED WARRANTY IN THIS

LIMITED PRODUCT WARRANTY STATEMENT.

Disclaimer of Limited Warranties

TO THE FULLEST EXTENT PROVIDED BY APPLICABLE LAW, EXCEPT AS WARRANTED IN THIS LIMITED PRODUCT WARRANTY POLICY, VESYNC (US) CORPORATION PROVIDES THE PRODUCTS YOU PURCHASE FROM VESYNC (US) CORPORATION "AS IS" AND VESYNC (US) CORPORATION HEREBY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR PARTICULAR PURPOSE.

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TO THE FULLEST EXTENT PROVIDED BY APPLICABLE LAW, IN NO EVENT WILL VESYNC (US) CORPORATION, ITS AFFILIATES, OR THEIR LICENSORS, SERVICE PROVIDERS, EMPLOYEES, AGENTS, OFFICERS, OR DIRECTORS BE LIABLE FOR:

(a) DAMAGES OF ANY KIND ARISING OUT OF OR IN CONNECTION WITH PRODUCTS PURCHASED FROM VESYNC (US) CORPORATION IN EXCESS OF THE PURCHASE PRICE PAID BY THE PURCHASER FOR SUCH PRODUCTS, OR

(b) INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES EVEN IF VESYNC (US) CORPORATION OR ONE OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OR LIKELIHOOD OF SUCH DAMAGES.

AND REGARDLESS OF WHETHER CAUSED BY TORT (INCLUDING NEGLIGENCE), BREACH OF CONTRACT, OR OTHERWISE. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

EXCEPT AS COVERED BY THIS LIMITED PRODUCT WARRANTY STATEMENT, VESYNC (US) CORPORATION SHALL NOT BE LIABLE FOR COSTS ASSOCIATED WITH THE REPLACEMENT OR REPAIR OF PRODUCTS PURCHASED FROM IT, INCLUDING, BUT NOT LIMITED TO, LABOR, INSTALLATION, OR OTHER COSTS INCURRED BY THE USER AND, IN PARTICULAR, ANY COSTS RELATING TO THE REMOVAL OR REPLACEMENT OF ANY PRODUCT.

OTHER RIGHTS YOU MAY HAVE

SOME JURISDICTIONS DO NOT ALLOW FOR: (1) EXCLUSION OF IMPLIED WARRANTIES; (2) LIMITATION ON THE DURATION OF IMPLIED WARRANTIES; AND/OR (3) EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES; SO THE DISCLAIMERS IN THIS POLICY MAY NOT APPLY TO YOU. IN THESE JURISDICTIONS YOU HAVE ONLY THE IMPLIED WARRANTIES THAT ARE EXPRESSLY REQUIRED TO BE PROVIDED IN ACCORDANCE WITH APPLICABLE LAW. THE LIMITATIONS OF WARRANTIES, LIABILITY, AND REMEDIES APPLY TO THE MAXIMUM EXTENT PERMITTED BY LAW.

ALTHOUGH THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, YOU MAY HAVE OTHER RIGHTS IN YOUR JURISDICTION. THIS STATEMENT OF LIMITED WARRANTY IS SUBJECT TO APPLICABLE LAWS THAT APPLY TO YOU AND THE PRODUCT. PLEASE REVIEW THE LAWS IN YOUR JURISDICTION TO UNDERSTAND YOUR RIGHTS FULLY.

CHANGES TO THIS POLICY

We may change the terms and availability of this limited warranty at our discretion, but any changes will not be retroactive.

This warranty is made by:

Vesync (US) Corporation
1775 Flight Way, Suite 150
Tustin, CA 92782, USA

Customer Support

If you have any questions or concerns about your new product, please contact our Customer Support Team.

Vesync (US) Corporation
1775 Flight Way, Suite 150
Tustin, CA 92782
USA

URL: support.levoit.com
Toll-Free: 1-888-726-8520

SUPPORT HOURS

Mon–Fri, 9:00 am–5:00 pm PST/PDT

**Please have your order invoice and order ID ready before contacting Customer Support.*

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Notes

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