KitchenAid®

CORDLESS TOP DOWN CHOPPER

KTCR350, KTCR351

OWNER'S MANUAL

W11501516B

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

1. **WARNING:** Read all safety warnings and instructions. Failure to follow the warnings and instructions may result in fire and/or serious injury.
2. To protect against risk of electrical shock, do not put the Motor Body, USB Adapter, USB Cable, or Battery in water, or other liquid.
3. This appliance is not intended for use by children or by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge. Close supervision is necessary when any appliance is used near children. Children should be supervised to ensure that they do not play with the appliance.
4. Turn the appliance off (O), remove the Battery when not in use, before assembling or disassembling parts and before cleaning.
5. Avoid contact with moving parts. Do not attempt to defeat any safety interlock mechanisms. Do not override any safety controls.
6. Do not operate any appliance with a damaged Battery, adapter or plug, after the appliance malfunctions, is dropped or damaged in any manner. Return appliance to the nearest Authorized Service Facility for examination, repair, or electrical or mechanical adjustment.
7. The use of attachments/accessories not recommended or sold by KitchenAid may cause fire, electric shock or injury to persons.
8. Keep hands and utensils away from the cutting blade while chopping food to reduce the risk of severe injury to person, or damage to the appliance. A scraper may be used, but only when the appliance is not running.
9. Blades are sharp. Handle carefully.
10. To reduce the risk of injury, never place cutting blade on the Motor Body without first putting Bowl properly in place.
11. Be certain cover is securely locked in place before operating the appliance.
12. Do not attempt to defeat the cover interlock mechanism.

13. Do not use an extension cord. Plug adapter directly into power source.
14. Use only with the adapter provided with the appliance. Do not attempt to use this adapter with any other product. Likewise, do not attempt to charge this appliance with any other adapter.
15. Do not incinerate this appliance even if it is severely damaged. The Battery can explode in a fire.
16. Allow the appliance to cool completely before putting on or taking off parts, and before cleaning the appliance.
17. Refer to the “Care and Cleaning” section for instructions on cleaning the surfaces in contact with food.
18. Disconnect the Battery from the appliance before making any adjustments, changing accessories, or storing appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.
19. Prevent unintentional starting. Ensure the switch is in the off position before connecting to Battery, picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing an appliance with the switch on invites accidents.
20. Recharge only with the adapter specified by KitchenAid. A adapter that is suitable for one type of battery may create a risk of fire when used with another battery.
21. Use appliances only with KitchenAid 12 V Battery. Use of any other batteries may create a risk of injury and fire.
22. When Battery is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, which can make a connection from one terminal to another. Shorting the Battery terminals together may cause burns or a fire.
23. Under abusive conditions, liquid may be ejected from the Battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the Battery may cause irritation or burns.
24. Do not use a Battery or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
25. Do not expose a Battery or appliance to fire or excessive temperature. Exposure to fire or temperature above 265°F may cause explosion.

26. Follow all charging instructions and do not charge the Battery or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the Battery and increase the risk of fire.
27. Use only UL listed ITE/Class 2 USB source to charge this device. Use of any non-UL listed USB sources may create a risk of fire.
28. Never service damaged Battery. Service of Battery should only be performed by the manufacturer or authorized service providers.
29. Do not place the appliance on or near a hot gas or electric burner or in a heated oven.
30. Do not use the appliance for other than intended use.
31. Do not expose the appliance to rain. Store indoors.
32. Do not use the appliance in rain or wet conditions.
33. Do not modify or attempt to repair the appliance or the Battery (as applicable).
34. Do not try to remove the Shield while the Multipurpose Blade is still running.

SAVE THESE INSTRUCTIONS

This product is designed for household use only.

ELECTRICAL REQUIREMENTS

USB Adapter:

Input: 100-240 V~, 50/60 Hz, 0.5 A

USB Output: 5 VDC, 2 A

Recommended ambient charging temperature: 41-104°F

Cordless Top Down Chopper:

Voltage: 12 VDC

External Battery (Lithium-ion): KRB12

Nominal Voltage: 10.8 VDC

Maximum Voltage: 12 VDC

NOTE: If the USB Adapter does not fit fully in the outlet, contact a qualified electrician. Do not modify the USB Adapter in any way.

NOTE: Do not use or store batteries or products in locations where the temperature is lower than 50°F or higher than 104°F.

LITHIUM-ION BATTERY OPERATED PRODUCT DISPOSAL

Always dispose of battery-operated products according to federal, state, and local regulations. Contact a recycling agency in your area for recycling locations.

GETTING STARTED

BEFORE FIRST USE

1. Charge the Battery until it is fully charged.
2. Clean all the parts (see “Care and Cleaning” section).
3. Remove all packaging materials, if present.

NOTE: Some dust may be on the product. This is due to the recycled materials used in packaging. This can be cleaned with a soft towel.

BATTERY CHARGING

USING THE USB CABLE

1. Attach the USB Cable to the adapter. Connect the other end of the USB Cable to the Battery.
2. Plug the USB Adapter into a power source.

USING THE DOCKING STATION (OPTIONAL)

1. Attach the USB cord to the adapter.
2. Plug the adapter into a power source.
3. Turn the Battery upside down and slide the Battery onto the dock.
4. Press down and the latch will snap into place.
5. Upon placing the Battery into the charger, the Battery LEDs will alternate for a few seconds as the charger performs a self-diagnostic of the pack status.
6. After diagnostic is complete, the Battery will begin charging with a single LED flashing. LEDs will become solid as charging progresses. Battery is fully charged when all LEDs are solid.

   NOTE: If initial alternating light pattern continues for more than 10 seconds, the Battery may be too warm or too cold to charge. Unplug Battery and allow it to stabilize to a normal room temperature and try charging again. If Battery still does not charge after this, unplug Battery and contact customer service.

BATTERY STATUS

LED INDICATORS	BATTERY LEVEL
○○○○	75-100%
○○○●	50-75%
○○●●	25-50%
○●●●	< 25%
☼●●●	When Battery has only 10% Battery level, 1 LED starts to flash at rate of 1 second on/1 second off (0.5 Hz).

Full charge: The Battery will be fully charged in approximately 3 hours.

NOTE: LED Legend Indicator:

○ = ON
● = OFF
☼ = FLASH

NOTE: When the Battery is installed or when the appliance is operated, the Battery charge status LEDs will display for 5 seconds and then turn off. If the Battery charge is 10% or less, the Indicator light will continue to flash until the unit is no longer in use or Battery is removed.

NOTE: It is best to store your appliance at room temperature.

PRODUCT USAGE

IMPORTANT: Make sure the Battery is fully charged before using.

1. Lower the Multipurpose Blade in the center of the Bowl until it rests at the bottom.
2. Add ingredients to the Bowl. Place the Shield on the Bowl.

   Recommended volume: Raw meat (0.25 lb), parmesan cheese (0.25 lb), baking chocolate (0.22 lb).
3. Place the Motor Body into the Shield until it's seated properly.

   NOTE: Make sure the Shield Seal is in place. Do not operate the Chopper without a Shield Seal.
4. Insert the Battery on the Battery slot located at the back of the appliance, making sure it is aligned. The LED will glow and display the Battery level for five seconds, then turn off.
5. Press and hold the Button (⏻) downward to start. The LED will light and display the Battery level for five seconds, then turn off.

   IMPORTANT: The Bowl, Shield and Motor Body must be properly placed for the Cordless Top Down Chopper to operate.
6. Release the Button (⏻) to stop chopping.

   IMPORTANT: Do not try to remove the Bowl, Shield or Motor Body while the Multipurpose Blade is still running.
7. Once processing is complete, remove the Shield, and Multipurpose Blade to empty the Bowl.

   NOTE: Use the Storage Lid to store food in refrigerator.

CARE AND CLEANING

IMPORTANT: Allow the appliance to cool completely before putting on or taking off parts, and before cleaning the appliance. Remove the Battery before removing or attaching parts, or before cleaning.

1. Remove the Shield, Multipurpose Blade.
2. **Dishwasher-safe parts—top rack only:** Bowls, Shields, Storage Lid, and Multipurpose Blade.
3. Wipe the Motor Body with a damp cloth. Do not immerse the Motor Body or Battery in water.

   NOTE: Mild dish soap may be used, but do not use abrasive cleaners.

   NOTE: For convenient storage, always reassemble the Cordless Top Down Chopper after cleaning.

FOR DETAILED INFORMATION ON THE CORDLESS TOP DOWN CHOPPER
Visit **www.kitchenaid.com/quickstart** for additional instructions with videos, inspiring recipes, and tips on how to use and clean your Cordless Top Down Chopper.

LIMITED WARRANTY AND SERVICE

EN

KITCHENAID® PRODUCT WARRANTY FOR THE 50 UNITED STATES, THE DISTRICT OF COLUMBIA, PUERTO RICO, AND CANADA

This limited warranty extends to the original purchaser and any succeeding owner for the product operated in the 50 United States, the District of Columbia, Puerto Rico, and Canada.

Length of Warranty: One Year Limited Warranty from date of delivery.

1. **KitchenAid Will Pay for Your Choice of:**



Hassle-Free Replacement of your product. See the “Arranging for Service” section in this warranty for details on how to arrange for service, or call the Customer eXperience Center toll-free at **1-800-541-6390**.

OR

The replacement parts and repair labor costs to correct defects in materials and workmanship that existed at the time this product was purchased. Service will be provided by an Authorized KitchenAid Service Center.

2. **KitchenAid Will Not Pay for (What is Not Covered By This Limited Warranty):**
   a) Commercial, non-residential, or multiple family use or use inconsistent with product instructions and manuals.
   b) Defects or damage resulting from accident, alteration, misuse, abuse, fire flood, or acts of God.
   c) Any shipping or handling costs to deliver your product to an Authorized Service Center.
   d) Replacement parts or repair labor costs for the product operated outside the 50 United States, District of Columbia, Puerto Rico, and Canada.
   e) Damages, defects, or repairs caused by unauthorized servicers or use of non-genuine or third-party parts; however, use of unauthorized service providers or non-genuine or third-party parts will not void this warranty.
   f) Cosmetic damage (e.g., scratches, dents, chips, and other damage to finishes), unless damage results from defects in materials and workmanship and is reported to KitchenAid within 30 days from date of delivery.
   g) Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments (e.g., high salt concentrations, high moisture or humidity or exposure to chemicals).
   h) Products with original, factory-installed model/serial numbers removed, altered or not easily determined.
   i) Incidental or consequential damages resulting from product failure.
   j) Consumable parts or accessories.
3. **DISCLAIMER OF IMPLIED WARRANTIES**
   Implied warranties, including any implied warranty of merchantability or implied warranty of fitness for a particular purpose, are limited to ten years or the shortest period allowed by law. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you.
4. **HOW STATE LAW APPLIES**
   This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province. Some states and provinces, such as California, do not allow for limitations on the date your warranty coverage begins, so this limitation may not apply to you.

HASSLE-FREE REPLACEMENT WARRANTY – 50 UNITED STATES, DISTRICT OF COLUMBIA, AND PUERTO RICO

We’re so confident the quality of our products meets the exacting standards of KitchenAid that, if your product should fail within the first year of ownership due to defects in materials or workmanship, KitchenAid will arrange to deliver an identical or comparable replacement to your door free of charge and arrange to have your original product returned to us. Your replacement unit will also be covered by our one year limited warranty. Please follow these instructions to receive this quality service. If your product should fail within the first year of ownership, simply call our toll-free Customer eXperience Center at **1-800-541-6390** Monday through Friday. Please have your original sales receipt available when you call. Proof of purchase will be required to initiate the claim. Give the consultant your complete shipping address (no P.O. Box numbers, please). When you receive your replacement product, use the carton and packing materials to pack up your original product.

HASSLE-FREE REPLACEMENT WARRANTY – CANADA

We’re so confident the quality of our products meets the exacting standards of the KitchenAid brand that, if your product should fail within the first year of ownership, KitchenAid Canada will replace your product with an identical or comparable replacement. Your replacement unit will also be covered by our one year limited warranty. Please follow these instructions to receive this quality service. If your product should fail within the first year of ownership, take the product or ship collect to an Authorized KitchenAid Service Center. In the carton include your name and complete shipping address along with a copy of the proof of purchase (register receipt, credit card slip, etc.). Your replacement product will be returned prepaid and insured. If you are unable to obtain satisfactory service in this manner call our toll-free Customer eXperience Center at **1-800-807-6777.**

Or write to us at:
Customer eXperience Center
KitchenAid Canada
200-6750 Century Ave.
Mississauga, ON L5N 0B7

ARRANGING FOR SERVICE AFTER THE WARRANTY EXPIRES, OR ORDERING ACCESSORIES AND REPLACEMENT PARTS

In the United States and Puerto Rico:

For service information, or to order accessories or replacement parts, call toll-free at **1-800-541-6390** or write to:

Customer eXperience Center, KitchenAid Small Appliances, P.O. Box 218, St. Joseph, MI 49085-0218

Outside the United States and Puerto Rico:

Consult your local KitchenAid dealer or the store where you purchased the product for information on how to obtain service.

For service information in Canada:

Call toll-free **1-800-807-6777**.

Or write to:
Customer eXperience Center
KitchenAid Canada
200 - 6750 Century Ave.
Mississauga, ON L5N 0B7

®/™ ©2024 KitchenAid. All rights reserved. Used under license in Canada.

KitchenAid®

®/™ ©2024 KitchenAid. All rights reserved. Used under license in Canada.

W11501516B

03/24